

TARIFF DISTRIBUTION

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PURPOSE: Withdraw Central Office Local Area Network Service

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.35 Reserved for Future Use****A13.36 Reserved for Future Use****A13.37 Reserved for Future Use****A13.38 Reserved for Future Use****A13.39 (DELETED)**

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A13.40 Reserved for Future Use**A13.41 Reserved for Future Use****A13.42 Reserved for Future Use****A13.43 Reserved for Future Use****A13.44 Reserved for Future Use****A13.45 Local Service Freeze¹****A13.45.1 General**

- A. Local Service Freeze (LSF) will be offered by the Company and provided upon customer request to control instances of unauthorized switching of local service.
- B. Subscribers that select LSF will be protected from unauthorized switching to other local service providers only within system limitations of the Company.
- C. Only the subscriber can authorize the addition of a LSF to their account. The local provider administering the LSF upon request of the subscriber is required to verify such request by any federal or state approved verification method.
- D. Only the subscriber to LSF can authorize the removal of LSF from their account to allow for an authorized migration of their service to another provider.
 - 1. Approved methods of LSF removal:
 - (a) Telephone call by the current subscriber to the current local provider
 - (b) Submission of a Letter of Authorization (LOA) to the current local provider with the current subscriber's signature
 - (c) Three-way phone call with the current local provider, the current subscriber and the potential new local provider
- E. There is no monthly or non-recurring charge to add or remove LSF.
- F. Local Service Freeze will be removed automatically when the account is disconnected for any reason.

Note 1: The implementation date for Local Service Freeze is March 6, 2005.

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