TARIFF DISTRIBUTION

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PURPOSE: Cost Assessment Charge (CAC) Increase

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A2. GENERAL TERMS AND CONDITIONS

A2.16 Checks for Unauthorized Devices

A2.16.1 General

- **A.** At the subscriber's request, the Company shall check the subscriber's telephone line for the presence of unauthorized listening or recording devices attached to the line for the purpose of listening to or recording the subscriber's communications without permission. This will involve testing the line for an electrical fault between the central office and the Network Interface. The absence of an electrical fault will not necessarily mean that there is no unauthorized device on the line. It is possible that advanced technological devices might not be detectable by the Company's test.
- **B.** Upon receipt of the subscriber's request, the Company will test the line between the central office and the Network Interface to determine if an electrical fault is present. If no electrical fault is detected, the Company shall notify the subscriber that no trouble was found.
- C. If an electrical fault is detected during the central office testing, the Company will dispatch a technician to the subscriber's premises, with the concurrence of the subscriber. During the visit, the technician will inspect only the Company's facilities from the serving terminal to the Network Interface for any unauthorized devices attached to the subscriber's line. No facilities on the subscriber's side of the Network Interface will be inspected during the visit.
- **D.** If no trouble is detected during the central office testing, and the subscriber requests that a technician be dispatched to the premises for further testing, a technician will be dispatched. During the visit, the technician will inspect only the Company's facilities from the serving terminal to the Network Interface for any unauthorized devices directly connected to the subscriber's line. No facilities on the subscriber's side of the Network Interface will be inspected during the visit.
- **E.** If no unauthorized device is found at the premises, the subscriber will be advised that no unauthorized device was found. If the line fault was caused by normal service hazards, the technician will clear the problem and the subscriber will be notified that the problem was cleared.
- **F.** If an unauthorized device is found on the subscriber's line, the technician will not disturb or remove the device unless it poses a hazard to the network. The matter will then be referred to the Company's Security Organization for further investigation.
- G. The Company shall not be liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

A2.17 Reserved for Future Use

(N)

(N)

A2.18 Reserved for Future Use

A2.19 Reserved for Future Use

(N) (T)(M)

A2.20 Cost Assessment Charge (CAC)

(C)(M)

A. A Cost Assessment Charge (CAC) is assessed on a per line or trunk basis as shown below for residential and business customers. The CAC is also assessed on a percentage basis against all billed revenue for business customers subscribing to transport services. The CAC is established to recover property taxes (from business customers) as well as ongoing costs associated with the administration of Local Number Portability (from line- and trunk-based services from residence and business customers). This charge is not a tax or fee that the government requires AT&T to collect from customers. The CAC does not apply to 911 Services, Coin Services, Lifeline, or any of the following account types: Federal, State, and Local Government accounts; Resale accounts; or accounts designated by the Company as Wholesale.

			Monthly Rate	USUC	
1.	Cost A	Assessment Charge (CAC)			(M)
	(a)	Each Local Exchange Service line			(C)(M)
		Residence	\$0.42	C8RCC	(T)(M)
		Business	1.19	C8RCD	(I)(M)
	(b)	Each Primary Rate ISDN (PRI)	5.95	C8RCE	(I)(M)
	(c)	Each PBX trunk	10.71	C8RCG	(I)(M)
	(d)	Each Centrex Station line	1.19	C8RCD	(I)(M)
	(e)	Each Basic Rate ISDN (BRI)			(C)(M)
		Residence	0.42	C8RCC	(T)(M)
		Business	1.19	C8RCD	(I)(M)
	(f)	Transport (or miscellaneous Transport-like) services	1.06%	NA	(N)
		BellSouth Metro Ethernet Service			(N)

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

A3.1.1 Terms and Conditions

- **A.** Individual line residence and business Basic Local Exchange service is comprised of exchange access lines defined as follows: Exchange Access Line The serving central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer.
- **B.** Exchange access lines and station sets are subject to the nonrecurring charges specified in Section A4.
- C. Rates for Basic Local Exchange service may be related to the total number of exchange access lines and PBX trunks in the local calling area.
- **D.** Exchange Service Areas for each exchange are identified on maps.
- E. Rates specified in Section A23 apply for Basic Local Exchange service which is extended by the subscriber to patrons of hotels and motels or to occupants of time share or condominium complexes serving primarily transient tenants.
- **F.** The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- **G.** In all sections of this Guidebook, the Private Line Guidebook, the Access Guidebook and the Access Service Tariff, any reference to business line rates refer to the complex business individual line rates as provided in this Section when both simple and complex business individual line rates exist.
- **H.** On operator assisted calls, the usage charges applicable to the calling number, not the billed number, will apply. Operator assisted service charges as specified in A3.9 will also apply.
- **I.** The minimum contract period for expanded local service is one month.
- **J.** Customers may subscribe to Local Usage Detail as specified in A3.22, to receive an itemized list of billed local calls in lieu of the usual summary of local measured rate calls.
- **K.** Coin telephone services offered in Section A7 are excluded from these plans.
- L. For services that are excluded from Expanded Local Service and whose rates are based on the individual line flat rate, use the applicable Community Caller Plus rate.

M. Residence Access Line Retention Offer

Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:

- 1. Customers must keep the required services for 30 days to receive the benefit of this offer.
- 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
- 3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
- 4. AT&T employees are not eligible for this offer.
- 5. Customer must be calling into AT&T to disconnect their local service.
- 6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of \$12).
- 7. Not stackable with any other regulated retention offer that provides a monthly discount.
- 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
- 9. This offer is only available for retention purposes.
- 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

Page 1.1 is hereby deleted in its entirety and removed from this Guidebook.

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AT&T NORTH CAROLINA

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