

**TARIFF DISTRIBUTION**

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PURPOSE: Modify Call Tracing

**TARIFF SECTION**

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

#### A13.19.2 Definitions of Feature Offerings (Cont'd)

##### C. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received. If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number. Only calls from within the same TouchStar service capable area are traceable using Call Tracing. This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or each terminal has a unique telephone number associated with it within the group.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact *their* local **law enforcement agency** for further action. The customer is not provided the traced number. (C)

Call Tracing is offered as an optional feature in addition to the nuisance call handling procedures available to all subscribers as a courtesy. (C)

Call Tracing is available, facilities permitting, to residence and business customers as follows (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each successful trace. Access to the usage option can be restricted at the customer's request at no charge.

##### D. Personalized Ring 6 (a.k.a. Call Selector)

Personalized Ring 6 provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

The customer creates a screening list of up to six telephone numbers either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

The screening list may be edited and revised at the customer's discretion. In some locations, based on availability of facilities, during the editing process the customer will receive a computerized voice-back of telephone numbers on the list. If a number was entered on the list as a result of an incoming call and the call originated from a line where delivery of the calling number was suppressed, via per call or per line blocking, that number will not be available for voicing-back to the Personalized Ring 6 customer.

If the customer subscribes to Call Waiting as described in Section A13, and a call is received from a telephone number on the Personalized Ring 6 screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Personalized Ring 6 screening list also appears on the Selective Call Forwarding list, Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

If the incoming call is from a telephone number in a multi-line hunt group, this feature will not work unless the number is the main telephone number in the group, or each terminal has a unique telephone number associated with it within the group.

##### E. Selective Call Forwarding (a.k.a. Preferred Call Forwarding)

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the numbers via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

The screening list may be edited and revised at the customer's discretion. In some locations, based on availability of facilities, during the editing process the customer will receive a computerized voice-back of telephone numbers on the list. If a number was entered on the list as a result of an incoming call and the call originated from a line where delivery of the calling number was suppressed, via per line blocking, that number will not be available for voicing-back to the Selective Call Forwarding customer.

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

If the incoming call is from a telephone number in a multi-line hunt group, this feature will not work unless the number is the main telephone number in the group, or each terminal has a unique telephone number associated with it within the group.