

**TARIFF DISTRIBUTION**

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PURPOSE: Discontinue Access Line Service for Payphone Service Provider  
Telephones (PSP) in certain wire centers.

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## A7. COIN TELEPHONE SERVICE

### A7.1 Reserved for Future Use

### A7.2 Reserved for Future Use

### A7.3 Reserved for Future Use

### A7.4 Access Line Service For Payphone Service Provider Telephones

#### A7.4.1 General

- A. Access Line Service for Payphone Service Provider (PSP) Telephones are exchange line services directly connected to the public network provided at the request of the subscriber for telecommunications use by the general public at locations accessible to the general public. Extensions of the Access Line Service for PSPs are not permitted, except as provided in confinement facilities.
- B. An Access Line Provider (ALP) is the provider of PSP access lines or PSP trunks for PSP instruments as authorized by G.S. 62-110(c) or as otherwise provided by Commission rule or the North Carolina General Statutes.
- C. PSP lines are provided for use with both PSP non coin-operated pay telephones and PSP coin-operated pay telephones, as well as PSP equipment or processes used for the resale and transmittal of voice or data over the public switched network (such as public facsimile services as defined in Section A1).
- D. Access Line Service for PSPs is provided on a flat rate basis *in wire centers note in paragraph N.* (C)
- E. The Company will not be responsible for the operation, maintenance, coin refund or coin collection of any PSP instrument it does not provide, nor will Company employees offer PSP instructions for those instruments not provided by the Company. (C)
- F. Access Line Service for PSPs is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over PSP lines (or other Public or Semipublic lines). Where Access Line Service for PSPs are furnished, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.
- G. Subscribers to Access Line Service for PSPs are subject to the rates, Terms and Conditions as specified for Business Individual Access Lines in this Guidebook, unless otherwise stated in this Section.
- H. This service may not be suspended at a reduced rate.
- I. Providers of public facsimile or related services which are transmitted over the public switched network are required to obtain a PSP access line for connection to the network. Provision for such services is subject to the rates, Terms and Conditions set forth herein for Access Line Service for PSP Telephones.
- J. All PSP instruments and all voiceless facsimile devices operated for compensation, other than those located in detention areas of confinement facilities and connected through line concentrators as specified in K.1.g, must be connected to the telephone network through PSP access lines furnished by the access line provider. Except as specified in K.1.g, connection through other facilities or systems is prohibited.
- K. All PSP instruments and all voiceless facsimile devices connected to the network through line concentrators require the use of PSP trunks furnished by the access line provider for connection of the line concentrator to the network.

Pages 1.0.1 and 1.1 are hereby deleted in their entirety and removed from this Guidebook

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## A7. COIN TELEPHONE SERVICE

### A7.4 Access Line Service for Payphone Service Provider Telephones (Cont'd)

#### A7.4.1 General (Cont'd)

- L. Notwithstanding any provisions herein to the contrary and subject to all other applicable provisions of this Guidebook, including but not limited to restrictions on the charges that may be made, the following provisions shall apply to all PSP telephones located in the detention areas of confinement facilities.
1. Such telephones:
    - a. May, if specifically requested by the administration of the confinement facility, be arranged or programmed to allow outward-only calling;
    - b. May, if specifically requested by the administration of the confinement facility and if the access line provider and presubscribed interexchange carrier are notified by the PSP, be arranged or programmed to terminate calls after ten minutes of conversation time;
    - c. (DELETED)
    - d. Shall be arranged or programmed to allow only 0+ collect calls for local, intraLATA toll, and interLATA toll calls and to block all other calls including, but not limited to, local direct calls, third number calls, 1+ sent-paid calls, 0+ sent-paid calls, 0- sent-paid calls, 0- calls, toll free 8XX calls, 900 calls, 950 calls, 911 calls, and 101XXXX calls. Provided, however, that if specifically requested by the administration of the confinement facility, 1+ toll and seven-digit local dialing may be permitted if the access line provider or the PSP instrument can block additional digit dialing after initial call set-up;
    - e. May, if specifically requested by the administration of the confinement facility, be arranged to block access to certain specific numbers identified by the administration or to allow access to only certain specific numbers identified by the administration; and
    - f. Shall, at the request of the administration of the confinement facility, provide for the cutoff of designated PSP instruments through the use of cutoff keys or switches placed on the PSP's side of the network interface.
    - g. May, with the express written consent of the administration of the confinement facility, terminate PSP trunks provided by the access line provider for use at the facility in manual or automatic line concentrators; the concentrator may not be arranged or programmed to allow access by more than one PSP instrument to a single PSP trunk at any time; prior to connection of the equipment, the PSP is obligated to advise the access line provider of its intent to connect a concentrator to the access line provider's facilities, specifically identify the trunks which will terminate in the concentrator and, upon demand, provide the FCC registration number of the equipment.
    - h. May, with the express written consent of the administration of the confinement facility, be arranged to provide three-way call detection and call detail from the payphones located within the confinement facility subject to the following conditions:
      - (1) Three-way call detection may be arranged at the request of the facility administrator such that the call may be disconnected or noted for further investigation. When three-way call detection is arranged for disconnections, a recorded announcement shall inform the called party, before acceptance of the call, that the call may be disconnected if an attempt to use three-way calling is detected. The PSP shall give credit for wrongful disconnections according to its established credit procedures.
      - (2) Call detail information such as date and time of calls, duration of calls, and called and calling telephone numbers may be provided to the confinement facility administrator at his request.
  2. Unrestricted coin telephones under administrative control may be available outside of a jail cell for supervised use by inmates.

(M)

(D)

**A7. COIN TELEPHONE SERVICE**

**A7.4 Access Line Service for Payphone Service Provider Telephones (Cont'd)**

**A7.4.1 General (Cont'd)**

- M. For customers subscribing to Caller ID - Deluxe, as specified in A13.19.2.H, if the incoming call originates from a customer-provided pay telephone, the name information transmitted will always be "Pay Phone". (M)
- N. Availability (N)

Effective August 1, 2017, Access Line Service For Payphone Service Provider Telephones is only available in locations served by the following Wire Centers, listed by Exchange: (N)

<u>Exchange</u>	<u>Wire Center(s) where Available</u>	
Apex	APEXNCCE	(N)
Asheville	AHVLNCOH	(N)
Black Mountain	BCMTNCCE	(N)
Boone	BOONNCKI	(N)
Burgaw	BRGWNCMA	(N)
Burlington	BURLNCEL, BURLNCHA	(N)
Carolina Beach	CRBHNCCE	(N)
Cary	CARYNCWS	(N)
Cary-RTP	CARYNCCE	(N)
Castle Hayne	CSHYNCMA	(N)
Chapel Hill	CPHLNCRO	(N)
Charlotte	CHRLNCCA, CHRLNCCE, CHRLNCCR, CHRLNCDE, CHRLNCER, CHRLNCOD, CHRLNCRE, CHRLNCTH, CHRLNCUN	(N)
Enka-Candler	ENKANCMA	(N)
Gastonia	GSTANCDA, GSTANCSD	(N)
Goldsboro	GLBONCMA	(N)
Greensboro	GNBONCAP, GNBONCAS, GNBONCMC	(N)
Hendersonville	HNVLNCCH	(N)
Huntersville	HSVLCNCE	(N)

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## A7. COIN TELEPHONE SERVICE

### A7.4 Access Line Service for Payphone Service Provider Telephones (Cont'd)

#### A7.4.1 General (Cont'd)

##### N. Availability (Cont'd)

Effective August 1, 2017, Access Line Service For Payphone Service Provider Telephones is only available in locations served by the following Wire Centers, listed by Exchange: (Cont'd)

<u>Exchange</u>	<u>Wire Center(s) where Available</u>
Kimesville	BURLNCDA
Knightdale	KNDLNCCE
Laurinburg	LRBGNCMA
Lenoir	LENRNCHA, LENRNCHU
Lincolnton	LNTNNCMA
Locust	LCSTNCMA
Lumberton	LMTNNCMA
Morganton	MGTNNCGR
Mount Holly	MTHLNCMA
Mount Olive	MTOLNCCE
Newton	NWTNNCMA
Raleigh	RLGHNCGA, RLGHNCGL, RLGHNCHO, RLGHNCJO, RLGHNCMO, RLGHNCSB, RLGHNCSI
Raleigh-Durham Airport	RLGHNCDU
Reidsville	RDVLNCMA
Rockingham	RCHMNCMA
Rutherfordton	RTTNNCCE
Salisbury	SLBRNCMA
Scotts Hill	SCHLNCMA
Selma	SELMNCMA
Spruce Pine	SPPNNCMA
Statesville	SSVLNCMA
Swannanoa	SWNNNCMA
Taylorsville	TYVLNCMA
Wilmington	WLMGNCFO, WLMGNCWI
Winston-Salem	WNSLNCFI, WNSLNCGL, WNSLNCVI, WNSLNCWH

## A7. COIN TELEPHONE SERVICE

### A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

#### A7.4.5 Rates and Charges (Cont'd)

**A.** Access Line Service for PSP Telephones (Cont'd)

1. Flat Rate Service for use in confinement facilities utilizing line concentration.

	Monthly Rate	USOC
a. The following monthly rate is applicable to Access Line Service for PSP telephones on a per line basis.		
(1) Option 10 – Restricted, two-way <sup>1</sup>		
(a) Per line	\$0.00	CF7
(2) Option 11 – Restricted, two-way <sup>2</sup>		
(a) Per line	0.00	CF8

3. Switched Access Charges for usage as provided in Sections E3 and E6 of the Access Service Tariff (or Access Services Guidebook) apply. Charges are billable to the interexchange carrier.

4. Intrastate intraLATA long-distance calls dialed direct will be billed to the PSP line.

Direct dialed local calls will be billed to the PSP line according to the applicable rates in 1 and 2.

Operator assisted local calls processed by a Company operator will be billed to a third number or collect to the called party at the local coin rate specified in A7.4.6.B, plus the appropriate surcharges identified in A3.9.1.

Operator assisted toll calls processed by a Company operator will be billed to a third number or collect to the called party and shall include appropriate surcharges. IntraLATA Long Distance Service surcharges can be found in North Carolina's Non-Regulated Services – Pricing publication.

Intrastate InterLATA long-distance charges of the underlying interLATA carrier apply. Rates for IntraLATA Long Distance Service can be found in North Carolina's Non-Regulated Services – Pricing publication.

The subscriber to Access Line Service for PSP Telephones shall be responsible for the payment of outgoing local calls and long-distance intraLATA calls which are charged by the calling party to a commercial credit card.

5. At the request of the subscriber, Touch-Tone Calling Service may be provided as covered in A13.2 for business individual line service.

6. Where facilities are not available in the serving central office, Access Line Service for PSP Telephones may be provided from another office with applicable rates and charges as provided in Section A9 for Foreign Exchange or Foreign Central Office Service, *subject to availability as noted in A7.4.1.*

(C)

7. A rate equivalent to that charged on business individual line service is applicable for toll Directory Assistance Services (reference A18.1.2.A.1) plus any appropriate additive IntraLATA Long Distance Service operator services charges (found in North Carolina's Non-Regulated Services – Pricing publication). This rate is applicable to all toll Directory Assistance calls originating from pay station access lines.

A rate equivalent to that charged on business individual line service is applicable for local Directory Assistance Services (reference A3.8.2.A.1) plus any appropriate additive operator services charges, as provided in A3.9.1. This rate is applicable to the twenty-sixth and all subsequent local Directory Assistance calls originating per month from a pay station access line.

8. Service charges as covered in Section A4 for business individual line service are applicable.
9. Listings in connection with Access Line Service for PSP Telephones are furnished under the same Rates, Terms and Conditions as other business service.

**Note 1:** Concentrator and/or cut-off keys and switches, with screening and blocking of third number and collect calls

**Note 2:** Concentrator and/or cut-off keys and switches, with screening and blocking of third number and collect, 011+ and 10XXX011+ calls

**Page 9.1 is hereby deleted in its entirety and removed from this Guidebook.**