

## TARIFF DISTRIBUTION

FILE PACKAGE NO.: NC-17-0035

DATE: April 1, 2017

STATE: NORTH CAROLINA

EFFECTIVE DATE: 04/01/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: This guidebook update modifies directory and listing terminology in support of elimination of physical, printed directories.

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G001	11	0002
G004	2	0002
G006	1	0005
G012	1	0002
G012	13	0002
G012	18	0002
G012	37	0002
G013	15	0002
G013	16	0003
G013	26	0002
G013	39	0006
G013	43	0002
G013	51	0005
G013	54	0002
G013	58	0004
G042	24	0005
G042	35	0006
G103	13	0015
G112	268.2	0001
G112	268.9	0001
G112	268.67	0001
G112	399	0001
G112	400	0001
G113	1	0002
G113	4	0002
G13 Cont. (pg)	2	0002
G Subj. Indx (pg)	5	0003
G Subj. Indx (pg)	9	0002

---

## A1. DEFINITION OF TERMS

**PRIVATE TELEPHONE NUMBER**

See "Non-Published Telephone Number"

**PUBLIC ANNOUNCEMENT SERVICE**

An announcement service providing the means for telephone access by the general public to brief announcements of time, time and temperature, weather, and messages. The service is furnished by an electronic or electromechanical device. It may be publicly advertised. The announcements may contain advertising messages.

**PUBLIC FACSIMILE SERVICE**

See "Facsimile Service"

**RADIO COMMON CARRIER**

A non-wire line Common Carrier authorized by appropriate regulatory authority to provide domestic public land mobile radio services.

**REFERENCE LISTING**

See "Cross Reference Listing"

**RINGMASTER SERVICE**

This service will allow a subscriber to have up to three telephone numbers associated with a single line. A distinctive ringing pattern is provided for each additional telephone number to facilitate identification of incoming calls.

**ROUTE MEASUREMENT**

See "Mileage Charges"

**SECRETARIAL LINES**

Bridged lines or individual access lines of patrons of a telephone answering bureau which terminate in the telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

**SEMIPRIVATE TELEPHONE NUMBER**

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory, *where available* but is on records available to the general public upon request. (T)

**SEMIPRIVATE TELEPHONE NUMBER**

See "Non-Listed Telephone Number"

**SENT-PAID CALL**

A call paid for at the time and place of origination with cash.

**SERVICE CHARGE**

A nonrecurring charge applying to the establishment of basic telephone service and to subsequent additions, moves or changes to that service.

**SERVICE LINE**

A two-way business individual line, a dial PBX main access line, a Centrex or ESSX service main access line, or an extension of any of the aforementioned, which is required for testing of certain services provided by the Company and which is to be billed at the existing guidebook rate.

**SHARING AND RESALE OF TELEPHONE SERVICES**

A telecommunication arrangement where two or more unrelated parties located on the same continuous premises utilize a common telephone service as specified in Section A23.

**SIMPLE BUSINESS<sup>1</sup>**

The term Simple Business as specified herein is defined as business line basic exchange service which does not terminate in a communications system. The term business non-key is synonymous with the term Simple Business.

**STANDARD NETWORK INTERFACE**

See "Network Interface"

**Note 1:** In all sections of this Guidebook, the Private Line Guidebook, and the Access Service Tariff, any references to the Business Line rates refer to the Complex Business individual line rates as provided in this Guidebook.

## A4. SERVICE CHARGES

### A4.2 Application of Charges (Cont'd)

#### A4.2.3 Line Change Charge Application (Cont'd)

- D.** The Line Change Charge applies:
1. For each telephone number changed when requested by the customer.
  2. Per NAR for ESSX-1 service; per line or trunk on other Centrex Type Service.
  3. For each line, trunk, or per NAR for ESSX-1 service being restored after service is temporarily denied for nonpayment.
  4. For each line, trunk, or per NAR for ESSX-1 service being restored after temporary suspension at the request of a customer.
  5. For changing from loop start to ground start and vice versa, for changing from a line to a trunk and vice versa, for changes in direction, or other operational changes requested by the customer.
  6. For changing from Foreign Central Office Service to home wire center and vice versa.
  7. For changing from business individual line service to Back-Up\* Line Service.

#### A4.2.4 Secondary Service Charge Application

- A.** The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.
- B.** The Secondary Service Charge applies for adding or rearranging:
1. Custom Calling Service
  2. Prestige Communications service
  3. RingMaster service
  4. TouchStar service
  5. Customized Code Restriction
  6. Customer requested listing changes
  7. Remote Call Forwarding
  8. Other features or services, subject to A4 charges, for which the Line Connection Charge and Line Change Charge are not applicable
- C.** The Secondary Service Charge applies for:
1. Transfers of responsibility or transfers of service, including transfers in which a final bill is rendered.
  2. Changing from residence to business service and vice versa. If the telephone number changes, the Line Change Charge applies in lieu of the Secondary Service Charge. The business charge applies when changing to business and the residence charge applies when changing to residence.
  3. Rearrangement of drop wire, protector, and/or network interface. Additionally, a Premises Work Charge will apply.
  4. Installing a network interface jack on existing service at the request of the customer. In addition to the Premises Work Charge, the charge for a Network Interface in Section A14 may apply if the network interface is other than a standard voice miniature six position network interface.
- D.** The Secondary Service Charge is applicable:
1. On ESSX-1 service when installing a station line or changing a station number.
  2. On other Centrex Type Services when adding or changing the operation of a NAR.
  3. For conversions from existing 2-wire to 4-wire Foreign Exchange (FX) Service, in addition to the nonrecurring charges in Section A9.

(T)

## A6. LISTINGS

### A6.1 Terms and Conditions Applicable To Listings

(T)

#### A6.1.1 General

- A.** The Rates, Terms and Conditions for listings in this section apply only to the alphabetical listings containing the regular alphabetical list of names of customers and joint users. The alphabetical list of names of customers is for the purpose of informing calling parties of the telephone numbers of customers. (T)
- B.** The listings of subscribers either without charge or at the rate specified herein for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the inclusion of such listings in the Company's Listing Information System.
- C.** Listings must conform to the Company's practices with respect to its listings. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of company records, confuse individuals using the Company's Listing Information System, are intended for advertising purposes, or when the customer cannot provide satisfactory evidence of authorization to do business as requested.
- D.** The Company reserves the right to limit the length of any listing by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby.
- E.** Except as hereinafter provided only one listing is furnished without extra charge for each individual line service, PBX system, ESSX service, Digital ESSX service, or Centrex system; where a number of main services are provided on a rotary basis they are considered as one service. MultiServ service, MultiServ PLUS service, and BellSouth Centrex service listings are provided as specified in K. RingMaster service subscribers will be furnished one listing or semi-private listing without charge for every RingMaster service number. RingMaster service listings must be either business or residence as identified by the class of service. Primary Rate ISDN subscribers will be provided a listing for each B-Channel at no charge. If additional listings are required to properly identify the subscriber, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of individual lines, the number of trunk lines in a PBX system, the number of exchange access trunks (with incoming call capability) in Centrex Type Services or the number of Network Access Register (NAR) Packages in an ESSX service or Digital ESSX service System. Listings showing the appropriate Centrex, ESSX service or Digital ESSX service station number may be furnished indented under the main listing or additional listings. Such listings may be specific departments, locations or titles of key personnel, but may not be names of individuals.
- F.** Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the subscriber's request, they may bear any one of the rotary numbers.
- G.** Generally, the listed address is the location of the subscriber's place of business or residence, including the appropriate zip code. At the subscriber's request a partial address may be listed. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, when a clear distinction is made between the name of the building and the name of the thoroughfare, a shopping center/mall, apartment complex, industrial park, or similar facility
  - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
  - any one of the above followed by a community and/or state name
  - a community name only
  - omitted at the subscriber's request
- The listed address may not include P.O. Box or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested and arrangements have been made for calls to that number to be answered.
- Only the customer name and telephone number shall be included in the Company's Listing Information System for a Family Violence Shelter. The Company shall not include an address in its Listing Information System as part of the listing nor will it be available from directory assistance for a Family Violence Shelter.
- H.** Liability of the Company due to errors and omissions in its Listing Information System is specified in Section A2.
- I.** A Secondary Service Charge, as specified in Section A4., applies when an order is issued solely to add or change a listing.
- J.** Listings can be suspended as specified in A2.3.16. However, the suspension rate shall be 50 percent of the regularly charged rate.
- K.** One listing is furnished without charge for each main station line associated with MultiServ service and for each Network Access Register associated with MultiServ PLUS service and BellSouth Centrex service.

Page 1.1 is hereby deleted in its entirety and removed from this Guidebook

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.1 ESSX Service (Obsoleted, See Section A112.)**

**A12.2 Reserved for Future Use**

**A12.3 Reserved for Future Use**

**A12.4 Assigned Centrex Type Services Telephone Numbers without Facilities**

**A12.4.1. General**

- A. Assigned telephone numbers without facilities will be provided to meet growth requirements of a Centrex Type Services subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber's common block without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

**A12.4.2. Terms and Conditions**

- A. The assignment of telephone numbers and the sequence of numbers assigned to a Centrex Type Services subscriber's system will be made at the discretion of the Company.
- B. The service is furnished subject to the availability of telephone numbers.
- C. The Company does not guarantee to provide consecutive telephone numbers.
- D. Calls to these assigned telephone numbers will be routed to intercept common recorded announcement facilities as indicated in the Guidebook Section for the subscriber's Centrex Type Services system.
- E. Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate Centrex Type Services station line.
- F. These assigned telephone numbers will not be available for manipulation utilizing ECAS, DECAS, Customer Control, or BellSouth Centrex Control capabilities.
- G. Listings will not be provided with these assigned telephone numbers.
- H. These telephone numbers will be billed at the following rates until utilized on an active Centrex Type Services station line.
- I. A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time. A Secondary Service Charge does not apply when a working telephone number is converted to an Assigned Telephone Number.
- J. The Company will make every effort to insure the correct assignment and control of Assigned Centrex Type Services Telephone Numbers Without Facilities. The Company's liability for any damages or harm that may occur as the result of incorrect assignment or control of these numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

(T)

**A12.4.3. Rates and Charges**

- A. Assigned Centrex Type Services Telephone Numbers Without Facilities
  - 1. Assigned Telephone Numbers

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC ATNCS</b>
(a) Per Telephone Number Assigned	<b>\$ 1.00</b>	<b>\$ .15</b>	

**A12.5 Electronic Tandem Switching Features (Obsoleted, See Section A112.)**

**A12.6 Reserved for Future Use**

---

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.2 Terms and Conditions(Cont'd)

- I. Listings will be furnished subject to the Rates, Terms and Conditions specified in Section A6. (T)
- J. Service charges, as specified in Section A4 apply to each station line in the same manner as for an individual business line and to all the subscriber's systems unless otherwise indicated. A Secondary Service Charge from Section A4 applies per occasion for the addition or change of a feature or features provided as part of the Standard Features element.
- K. BellSouth Centrex service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing.
- L. For purposes of application of End User Common Line charges only, charges for BellSouth Centrex service station lines will be as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
- M. Concessions will not apply to BellSouth Centrex service except those allowed to Corporate Communication BellSouth Centrex service accounts.
- N. Service charges will not apply for the provision of Calling Number Delivery Blocking.
- O. During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1.
- P. Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- Q. A mixture of Flat Rate and Message Rate Local Exchange Service will not be allowed.
- R. BellSouth Centrex ISDN Service lines may be purchased out of A12.26 to be associated with BellSouth Centrex service. Terms and conditions of BellSouth Centrex service will apply to these BellSouth Centrex ISDN service lines except as otherwise stated in A12.26.  
BellSouth Centrex ISDN service lines may subscribe to compatible Optional Features from this Section.
- S. Expanded local serving Area Calling Plans which are available to BellSouth Centrex service subscribers in North Carolina include Community Caller Plus. Flat Rate and Measured Rate (Community Caller Plus) service available to the subscriber are outlined in Section A3.
- T. Calling Number Delivery Blocking - Per Call is an inherent capability on a BellSouth Centrex service Station Line. If the subscriber chooses to utilize the Calling Number Delivery Blocking - Permanent, Per Line feature, the subscriber may select that feature from the Standard Features List appropriate for the serving central office switch. If the subscriber wishes to switch from one version of the feature to the other, no Service Charges from Section A4 will be applicable.
- U. Specific name and location data associated with BellSouth Centrex service station lines, if requested, will be provided to the Company by the subscriber. The Company is not responsible for any issues that may arise from inaccurate data. In the event any claim is brought against the Company in connection with any errors or omissions in name and location data, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

Pages 13.0.1 and 13.1 are hereby deleted in their entirety and removed from this Guidebook.

---

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.8 Common Rates and Charges

##### A. General

1. Each BellSouth Centrex service system consists of the Common Equipment, Station Lines, NAR(s), and any selected Optional Features. The Common Equipment and Station Links must be under the same Payment Plan.
2. A station line will be comprised of the Standard Features and the associated Station Link or the equivalent. The maximum number of features on a station line will be based on the limitations of the switching equipment serving the subscriber.
  - a. The rates and charges specified herein for station lines and bridged links are applicable to each station line location and bridged link location, respectively, to which a customer-provided instrument can be connected.
  - b. Rates for the station lines of BellSouth Centrex service subscribers will be based on the following criteria:
    - Station lines (Station Link and Standard Features) selected.
    - The appropriate Optional Features requested.
  - c. Where station lines are extended to a premises served by a central office other than the central office providing the telephone number, the interoffice channel will be provided at the rates in D. Rates for the BellSouth Centrex service station links will apply for the link from the distant central office to the subscriber's premises.
  - d. Exchange Access
    - Exchange Access is provided by means of Network Access Registers. Usage charges may apply.
    - Presubscription of a Carrier of Preference is specified in Section 13 of the Interstate Access Services Tariff.
3. Installation Charges
  - a. Installation charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
  - b. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.
4. Additional Listings apply as specified in Section A6.
5. Service Charges apply as specified in Section A4 to service establishment, moves and changes of BellSouth Centrex service.
6. Credits and Surcharges
 

Credits and surcharges as described following will apply for all BellSouth Centrex service systems. A credit that is equivalent to the F.C.C. End User Common Line charge will be applied to each station line. A surcharge that is equivalent to the F.C.C. End User Common Line charge will be applied to each Network Access Register.
7. Centrex PRI Conversions
 

Customers may elect to convert existing PRI to Centrex PRI, and vice versa. This is considered an inside move and service rearrangement charges apply (as indicated in A42.3.4.G). Applicable charges for 5ESS switch type include Type 1 (as indicated in A42.3.4.G.1.a) and Premise Visit (as indicated in A42.3.4.G.3.a) per access line converted. Applicable charges for DMS-100 switch type include Type 1 (as indicated in A42.3.4.G.1.a), Type 2 (as indicated in A42.3.4.G.1.b) and Premise Visit (as indicated in A42.3.4.G.3) per access line converted.

(T)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.12 Optional Features (Cont'd)

**A.** Rates and Charges (Cont'd)

35. BellSouth Centrex RingMaster (DMS-100, 5ESS, EWSD)

- a. BellSouth Centrex RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line.
- b. BellSouth Centrex RingMaster is not compatible with: Station Links in a different Wire Center; Station Links terminated on Electronic Business Sets, lines equipped with multi-line hunting arrangements, Integrated Services Digital Network (ISDN), and/or Automatic Call Distribution (ACD).
- c. BellSouth Centrex RingMaster is provided subject to the availability of facilities.
- d. All telephone numbers associated with a line equipped with BellSouth Centrex RingMaster must originate from the same Centrex customer group.
- e. When establishing BellSouth Centrex RingMaster service, Call Forwarding service subscribers must choose one of the following options:
  - (1) All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
  - (2) The primary telephone number only will be forwarded when Call Forwarding service is activated. The additional BellSouth Centrex RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
  - (3) Both the primary and additional BellSouth Centrex RingMaster telephone numbers can be forwarded independent of each other to their own remote locations.
- f. Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of BellSouth Centrex RingMaster service.
- g. BellSouth Centrex RingMaster service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

	Installation Charge	Monthly Rate	USOC
h. Per Station Link <sup>1,2,3</sup>			
(1) BellSouth Centrex RingMaster			
(a) First additional telephone number with distinctive ringing, per line	-	\$5.00	CENRF
(b) Second additional telephone number with distinctive ringing, per line	-	5.00	CENRG
36. Remote Access Call Forwarding (requires Call Forwarding Variable)			
(a) Per non-Electronic Business Set link (DMS-100, 5ESS, EWSD)	-	7.75	CENO2
(b) Per Electronic Business Set link (DMS-100 only)	-	7.75	CENO7
37. Secondary Calling Name Delivery (DMS-100, 1AESS, 5ESS, EWSD) <sup>4</sup>			
(a) Per station link	-	1.00	CENO4

- Note 1:** Listings for BellSouth Centrex RingMaster service are subject to terms and conditions specified in Section A6. (T)
- Note 2:** Available on Analog Station Links only.
- Note 3:** Not available with Foreign Exchange service and Foreign Central Office service.
- Note 4:** Each line requires an additional listing.



---

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### CONTENTS

<b>A13.8</b>	<b>Rotary Line Service</b>	16	
A13.8.1	General	16	
A13.8.2	Rates and Charges	16	
<b>A13.9</b>	<b>Custom Calling Services</b>	17	
A13.9.1	Description	17	
A13.9.2	Provision of Service	20	
A13.9.3	Rates	20	
A13.9.4	Per Use Three-Way Calling Service	22	
A13.9.5	Reserved For Future Use	22	
A13.9.6	Reserved For Future Use	22	
A13.9.7	Star 98 Access	22	
<b>A13.10</b>	<b>Network Facilities for use with Public Announcement Services (Obsoleted, See Section A113.)</b>	23	
<b>A13.11</b>	<b>Remote Call Forwarding</b>	23	
A13.11.1	Description of the Service	23	
A13.11.2	Limitations	23	
A13.11.3	Listings	23	(T)
A13.11.4	Reserved for Future Use	23	
A13.11.5	Monthly Charges	23	
A13.11.6	Message Charges	24	
A13.11.7	Service Charges	24	
<b>A13.12</b>	<b>Selective Class of Call Screening</b>	25	
A13.12.1	Application	25	
<b>A13.13</b>	<b>(DELETED)</b>	25	

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.5 Arrangement for Night, Sunday and Holiday Service**

- A. A subscriber to Business Lines in Rotary or non Direct-Inward-Dialing (DID) PBX Trunk Service who desires to receive incoming calls outside of business hours, without the service of an attendant at the switchboard, may arrange for such service as follows.

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
1. Central Office Equipment			
Per central office line requiring an additional non-consecutive directory number. The regular number assigned to the line is used for day service and the additional (special) non-consecutive listed number for night service. The special number is not in rotary and calls dialed at night to the special number are completed only over the central office line to which it is assigned. No connection is made with any other central office line in case the called number is busy or does not answer.			
(a) Each <sup>1,2,3</sup>	<b>\$20.00</b>	<b>\$1.15</b>	<b>TTA</b>
2. Listings			(T)
(a) Each <sup>4</sup>	-	-	<b>NA</b>

**A13.6 (DELETED)**

**A13.7 Subscriber Transfer Service**

**A13.7.1 General**

- A. Subscriber transfer service is an arrangement which enables a subscriber to have calls incoming on one line transferred to a second previously designated line at a different location when there is no one available to answer on the first line. The transfer arrangement is restricted to business or domestic establishments on the same or different premises of the same subscriber, his representatives and associates or to members of the subscriber's immediate family.
- B. Subscriber transfer service may be used only in connection with individual line service.
- C. Subscriber transfer service only provides for the second previously designated line to receive transferred calls from one line.
- D. When subscriber transfer service is provided in multi-office exchanges, both lines must be served out of the same central office.

**A13.7.2 Rates and Charges**

1. Subscriber transfer arrangement, including transfer key <sup>5</sup>				(T)
(a) Each	<b>Installation Charge \$4.75</b>	<b>Monthly Rate \$6.80</b>	<b>USOC SIX</b>	

**Note 1:** Only one central office line in each Hunt Group can be associated with any one (1) night service number.

**Note 2:** This rate is in addition to any charges for equipment that may be required on the customer's premises to activate the service or any control channel that may be required between the central office and the customer's premises.

**Note 3:** Service Charges as outlined in Section A4 apply as appropriate.

**Note 4:** Rates for listings are as specified in Section A6. (T)

**Note 5:** Installation charge applies for changing lines associated with the subscriber transfer arrangement. (T)

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.8 Rotary Line Service**

**A13.8.1 General**

- A. Rotary line service may be provided on a standard rotary basis or on a circular hunt basis.
  - Standard rotary line service provides a means whereby calls made to any number in a rotary group will be automatically completed over the first idle line, with the search ending with the last line in the group.
  - Circular hunting allows the search for an idle line to continue from the last line to the first line in the group, with the search ending either when an idle line is encountered or when the line preceding the original number dialed is encountered.
- B. This service is furnished only on lines on the same premises. The following rates and charges apply only in connection with individual business flat rate, BellSouth Business Plus service, message rate or Community Caller Plus lines, or residence flat rate, Community Caller Plus, Area Plus service or Complete Choice service lines arranged for rotary.<sup>1</sup>
- C. The rotary rate differential will not be applicable on PBX trunks, or Centrex Type Services main station lines.
- D. Rates and charges for business measured service lines arranged with rotary service are specified in A103.13<sup>1</sup>
- E. See Section A6 for the terms and conditions applicable to listings in connection with provision of main services on a rotary basis. (T)

**A13.8.2 Rates and Charges**

- A. The rate for each individual rotary line is the applicable monthly rate for individual line service in addition to the following monthly rate.

		<b>Monthly Rate, Per C.O. Line Equipped</b>		
		<b>Residence</b>	<b>Business</b>	<b>USOC</b>
1.	Per rotary line (for exchanges with Community Caller Plus Rates or Flat Rate Business Line appearing in A3.3).			
	(a) Group 1	\$5.22	\$13.68	HTG
	(b) Group 2	5.35	13.68	HTG
	(c) Group 3	5.49	13.68	HTG
	(d) Group 4	5.61	13.68	HTG
	(e) Group 5	5.77	13.68	HTG
	(f) Group 6	5.92	13.68	HTG
	(g) Group 7	6.08	13.68	HTG
	(h) Group 8	6.21	13.68	HTG
	(i) Group 9	6.35	13.68	HTG
	(j) Group 10	6.51	13.68	HTG
2.	Per rotary line (for exchanges with Community Caller Plus Rates or Flat Rate Business Line appearing in the Local Exception A3.4)			
	(a) Apex	6.52	13.68	HTG
	(b) Bessemer City	6.10	13.68	HTG
	(c) Cary (excluding BST Research Triangle Park)	6.68	13.68	HTG
	(d) Charlotte	6.52	13.68	HTG
	(e) Cherryville	6.63	13.68	HTG
	(f) Davidson	6.59	13.68	HTG
	(g) Huntersville	6.84	13.68	HTG
	(h) Knightdale	6.66	13.68	HTG
	(i) Raleigh (excluding Raleigh-Durham Airport)	6.53	13.68	HTG
	(j) Raleigh-Durham Airport	-	13.68	HTG
	(k) BST Research Triangle Park	-	13.68	HTG
	(l) Selma	7.20	13.68	HTG
	(m) Wendell	6.66	13.68	HTG
	(n) Zebulon	6.72	13.68	HTG

**Note 1:** See A103.13 for rates for Apex, Atkinson, Burgaw, Cary, Castle Hayne, Chapel Hill, Greensboro, Julian, Knightdale, Monticello, Raleigh, Scotts Hill, Summerfield, Wendell, Wilmington, Winston-Salem and Zebulon customers subscribing to the Thrifty Caller Option of Expanded Local Service.

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.14 Long Distance Trunk Service (Toll Terminals)**

**A13.14.1 General**

- A. Long distance trunks are facilities which are arranged for access to toll switchboard positions or the direct distance dialing network.
- B. Long distance trunk service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of the facilities. Further, access to the IDDD network as provided in A13.14.2.A is furnished only from central offices which provide IDDD with basic exchange service.
- C. Long distance trunk service is available to hotel, motel and hospital customers who have a requirement for placing a large amount of outgoing long distance toll messages.
- D. This service is not intended for the completion of incoming toll messages, local exchange messages or messages of any nature other than long distance.
- E. Long distance trunk service telephone numbers will not be listed in the *Company's Listing Information System*. (T)

**A13.14.2 Rates**

A. Long Distance Trunks

	Installation Charge	Monthly Rate	USOC
1. Long distance trunks arranged for connection to toll switchboard positions.			
(a) Each <sup>1,2</sup>	-	-	TTT
2. Long distance trunks arranged for connection to either toll switchboard positions or the DDD network.			
(a) Each <sup>1,2</sup>	-	-	TTTXA
3. Long distance trunks arranged for connection to either toll switchboard positions, the DDD network or the IDDD network.			
(a) Each <sup>1,2</sup>	-	-	TTTXB

**A13.15 8A Key Telephone System (911 Emergency Telephone Service) (Obsoleted, See Section A113.)**

**A13.16 Reserved for Future Use**

**A13.17 Feature Packages (Obsoleted, See Section A113)**

**A13.18 (DELETED)**

**Note 1:** Service Charges as specified in Section A4 will apply.

**Note 2:** Monthly Rates as set forth in Section A3 for Business Individual Line Service will apply.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.34 RingMaster Service

#### A13.34.1 General

- A. RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.
- B. RingMaster service is offered in the following format. RingMaster I consists of one additional telephone number associated with a single line. RingMaster II consists of two additional telephone numbers associated with a single line.

#### A13.34.2 Terms and Conditions

- A. This service is available to individual line residence and business customers.
- B. The service is not compatible with PBX trunk service, obsolete Prestige service, Personal Paging service, Company or customer provided public telephone service, lines equipped with multi-line hunting arrangements or foreign exchange service. RingMaster service may not be compatible with all types of customer provided telephone equipment, customer premises switching or key equipment. For BellSouth Centrex RingMaster, see A12.25.12.A.35.
- C. RingMaster service is provided subject to the availability of facilities. Additionally, RingMaster II service may not be available in all central offices equipped to provide RingMaster I service.
- D. RingMaster service subscribers will be entitled to one white page listing with each RingMaster service number. Listings for RingMaster service are subject to terms and conditions specified in Section A6 for listings. Other listings will also be provided under the terms and conditions described in Section A6. (T)
- E. All telephone numbers associated with a line equipped with RingMaster service must originate from the same central office switching machine.
- F. When establishing RingMaster service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:
  - 1. All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
  - 2. The main telephone number only will be forwarded when Call Forwarding service is activated. The additional RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
- G. Secondary Service Charges will apply when changing from one option to the other subsequent to the establishment of RingMaster service.
- H. RingMaster Service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
- I. Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features for residence customers.

#### A13.34.3 Rates

	Monthly Rate	USOC
<b>A. Residence</b>		
1. RingMaster I		
(a) One additional number with distinctive ringing, per line	\$9.50	DRS
2. RingMaster II		
(a) First additional number with distinctive ringing, per line	9.50	DRS1X
(b) Second additional number with distinctive ringing, per line <sup>1</sup>	-	DRS2X
<b>B. Business</b>		
1. RingMaster I		
(a) One additional number with distinctive ringing, per line	6.95	DRS
2. RingMaster II		
(a) First additional number with distinctive ringing, per line	9.95	DRS1X
(b) Second additional number with distinctive ringing, per line <sup>1</sup>	-	DRS2X

**Note 1:** Must be ordered with first additional number.

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.49 Surrogate Client Number**

**A13.49.1 General**

- A. The Surrogate Client Number (SCN) feature provides for a telephone number in the subscriber's serving wire center from which calls will be forwarded on an intra-office basis to the subscriber's exchange service.
- B. This feature is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.
- C. Rates and charges for this service do not include a listing.

(T)

**A13.49.2 Rates and Charges**

- A. Applicable service order charges as specified in Section A4 will be incurred in addition to B.
- B. Surrogate Client Number
  - (1) Per Telephone Number

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) Residence - Each	<b>\$3.50</b>	<b>SMV</b>
(b) Business - Each	<b>3.00</b>	<b>SMV</b>

**A13.50 Telecommunications Service Priority (TSP) System**

**A13.50.1 Service Description**

- A. The Telecommunications Service Priority (TSP) System is a structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.
- B. Conditions of emergency or crises that cause invocation of NSEP treatment can only be declared by authorized officials of the Federal Government or other officials (Federal or non-Federal) specified by the Director, Office of Emergency Communications (OEC) on behalf of the Executive Office of the President of the United States.

**A13.50.2 Service Limitations**

- A. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations.  
In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS manual 3-1-1 dated July 9, 1990) and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS manual 3-1-2 dated July 9, 1990).
- B. The customer for the TSP System service must also be the same customer for the underlying Exchange Service with which it is associated.
- C. The Company will arrange for the installation and/or restoration of TSP System service upon receipt of the proper certification as specified in A.
- D. It is the responsibility of the TSP user to provide the TSP Authority Code to the Company with each service request.
- E. When performing Priority Installation or Priority Restoration (repair) on TSP-designated services in compliance with the terms and conditions cited in A, the Company may not be in a position to notify the customer regarding additional labor charges if additional labor is required. The customer recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of service may cause unnecessary delays and grants the Company the right to quote charges after the installation or restoration has been completed.
- F. Priority Installation or Repair
  - 1. When a customer for TSP System service requests that service be installed or repaired on an expedited or emergency basis in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations, the customer will be required to bear the excess costs of providing service on an expedited basis.
  - 2. The calculated excess costs would be in addition to all other service and installation charges normally applicable.

---

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.79 211 Dialing Service

#### A13.79.1 General

- A. 211 Dialing Service is a three digit local dialing arrangement available in specified areas for delivery of general information via voice grade facilities, to the United Way of North Carolina. Pursuant to Federal Communications Commission (FCC) Order 00-256, in CC Docket 92-105 the 211 code has been assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211 Service adopted by the FCC in rulemaking proceeding (CC Docket 92-105).
- B. The Local Calling Area of the 211 Service subscriber will be the basic Local Calling Area defined in A3.5, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 Service in the merged local calling area.
- C. 211 Service is limited to use by the United Way of North Carolina, for community resource services.
- D. 211 Service is available from the Company in Company Territory only. To provide access to a 211 number to end users in an independent company territory or to a CLPs end users within the local calling area, the 211 subscriber must make appropriate arrangements with the independent company or CLP serving that territory.
- E. 211 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- F. This service is furnished subject to the availability of the 211 number.
- G. Calls to a disconnected 211 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the 211 provider is an AT&T subscriber. The announcement provided may refer the caller to another telephone number.
- H. Listings may be provided for 211 Service at Rates, Terms and Conditions as specified in Section A6. (T)
- I. Access to 211 Service is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing, Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.
- J. 211 Service will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in Section A13, as available.
- K. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- L. 211 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Company sufficient time for provisioning.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued.

---

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.81 511 Dialing Service

#### A13.81.1 General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement available in specified areas for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available from the Company in Company Territory only. To provide access to 511 to end users in an independent company territory or to a Competing Local Providers (CLPs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLP serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
- C. The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in A3.3, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
- D. This service is subject to the availability of 511 numbers.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in Section A2 apply.
- G. Listings may be provided for 511 at Rates, Terms and Conditions at no charge.
- H. Access to 511 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing, Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.
- I. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.

(T)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued.



## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.82 311 for Non-Emergency Municipal Use

#### A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three (3) digit local dialing arrangement available in specified areas for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competing Local Providers (CLPs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLP serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2 apply.
- G. Listings may be provided for 311 for Non-Emergency Municipal Use at Rates, Terms and Conditions as specified in Section A6. (T)
- H. Access to 311 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing, Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
 

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one (1) 311 number within six (6) months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in Section A13.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of sixty (60) days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued.

---

## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.3 Primary Rate ISDN

#### A42.3.1 General

- A. Primary Rate ISDN is an intraLATA offering supported by the Integrated Services Digital Network (ISDN) architecture.
- B. Primary Rate ISDN provides an ISDN based, DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible CPE and a serving central office. The Service may not be installed at a carrier hotel, a collocation cage, or any similar location. The basic channel structure for Primary Rate ISDN is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first Primary Rate ISDN arrangement and up to 24 channels on additional Primary Rate ISDN arrangements. A Digital Data Only option<sup>1</sup> and an Inward Data Option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network, e.g., outward, inward and 2-way network access. Calling Number Delivery, Called Number Delivery (Direct Inward Dialing), Outgoing Calling Name Delivery, and Hunting functionality are inherent to this service. Incoming Calling Name Delivery, an optional feature offered at rates listed in A42.3.4.D.5 is available in switch types where equipped. Redirecting Number, an optional feature described in A42.3.3, is offered at no charge to the customer in switch types where equipped. Telephone numbers for use on Primary Rate ISDN are available in this Section. One Listing will be furnished at no charge for each Primary Rate ISDN B-Channel. Additional listings can be obtained as specified in Section A6. (T)
- C. Primary Rate ISDN provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.
- D. Primary Rate ISDN is provided within a LATA from wire centers where appropriate ISDN facilities are available as determined by the Company. Special Construction charges may apply as specified in Section A5.
- E. Primary Rate ISDN Access Lines furnished between a serving wire center and a customer's premises will be offered at a non-distance sensitive rate per Primary Rate ISDN Access Line. If a customer wishes to utilize another Company provided transport facility (e.g., SMARTRing service) that can meet the required standards to carry the Primary Rate ISDN Access (DS1) Line, the customer will incur no charge for the Primary Rate ISDN Access (DS1) Line. MegaLink service cannot be utilized to provide transport for Primary Rate ISDN except where the Primary Rate ISDN is terminated in FlexServ service. Asynchronous Transfer Mode (ATM) Service can be utilized to transport Primary Rate ISDN Voice/Data - Flat Rate under the terms and conditions stated in A42.3.2.GG.
- F. Interoffice Channels furnished between central offices will be charged at rates based on airline distance between the central offices, except as provided in A42.3.2.U.
- G. Airline distance between Company central offices shall be developed using the methodology found in B3.3.3. Fractional mileage shall be rounded up to the next full mile.
- H. The required components for Primary Rate ISDN are as follows:
- Primary Rate ISDN Access Line where applicable
  - Interoffice Channels where applicable
  - Primary Rate ISDN Interface
  - Primary Rate ISDN B-Channels
  - Primary Rate ISDN D-Channel
  - Telephone Numbers
  - Call Types

**Note 1:** Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

**A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

**A42.3 Primary Rate ISDN (Cont'd)**

**A42.3.4 Rates and Charges (Cont'd)**

**D. Optional Offerings**

1. ANSA - Interoffice Mileage per Primary Rate ISDN service Access Line - No Rate (Provisioning USOC: 2LHLM)

	Nonrecurring Charge	Month to Month	12 to 23 Months	24 to 48 <sup>1</sup> Months	49 to 72 <sup>1</sup> Months	USOC
2. Incoming Call Extension – Same Rate Center						
(a) (Obsoleted - See Section A142)						PR7N1
(b) (Obsoleted - See Section A142)						PR7N2
(c) (Obsoleted - See Section A142)						PR7N3
(d) ICE-SRC, Per telephone number in the same rate center <sup>2</sup>	-	\$ .20	-	-	-	PR7TG
3. Incoming Call Extension – Different Rate Center						
(a) ICE-DRC, Per Telephone Number – Month-to-Month Option	\$ 10.00	.40	-	-	-	PR7NZ
(b) ICE-DRC, Per Telephone Number – Term Plan Option	-	-	\$ .35	\$ .30	\$ .25	PR7NZ
4. Next Route Index Feature						
(a) Per analog arrangement	100.00	30.00	28.50	27.00	25.00	PR7GX
(b) Per analog and digital arrangement	100.00	30.00	28.50	27.00	25.00	PR7GY
5. Overflow Feature for Extended Reach Service Dedicated Route Arrangement						
(a) Per Remote Telephone Number	100.00	54.00	52.00	50.00	46.00	PR7AU
6. Calling Name Delivery Feature						
(a) Per Primary Rate Interface	-	100.00	85.00	75.00	69.00	PR7CN
7. Redirecting Number Feature per Primary Rate Interface – No Rate (Provisioning USOC: PR7RN)						
8. PRI Overflow Feature for Voice/Data Arrangements						
(a) Per analog and digital arrangement	100.00	30.00	28.50	27.00	25.00	PR7OF
9. Secondary Calling Name Delivery <sup>3</sup>						
(a) Per number	10.00	4.00	4.00	4.00	4.00	PR7SN

**Note 1:** Effective October 1, 2013, customers may not establish new term plans greater than 36 months for Primary Rate ISDN, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

**Note 2:** These rates apply only to new ICE-SRC service ordered on or after June 14, 2004

**Note 3:** Each number requires an additional listing. Listings for this service are subject to terms and conditions specified in Section A6 for listings. (T)

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.38 Back-Up Line**

(Obsoleted 11-1-2011, Type D - Not available for new installations, additions to existing installations, or moves to a new location.)

**A103.38.1 Terms, Conditions and Rates**

- A. Back-Up Line is an optional service which provides individual line business subscribers with an additional line for inward and outward calling.
- B. This service is only available to individual line business subscribers where facilities permit. Back-Up Line service cannot be used as the primary business line and must be located on the same premises as the associated business individual line.
- C. Each Back-Up Line has the same local calling area as the primary line or primary line hunt group with which it is associated.
- D. Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group without incurring an additional charge for rotary line service. This overflow capability will be provided on the forwarding line. The addition of a Back-Up Line will not impact existing charges for rotary line service, e.g. if a customer has two primary lines with rotary line service and adds a Back-Up Line, two charges for rotary line service will continue to apply.
- E. Overflow capability from more than one primary line or hunt group to Back-Up Line service will be provided on the forwarding line at rates as specified for rotary line service in Section A13. When more than one primary line or hunt group overflows to the same Back-Up Line, an additional charge for rotary line service (BUL++) is incurred for each additional (excluding the first) primary line or hunt group that overflows to the same Back-Up Line.

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per additional line or group that overflows (See A13.8 for rotary line service rate)	-	<b>BULRX</b>
F. If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in a sequential hunting rotary group at no charge. Rotary line capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises. Call Forward Busy Line provided at rates specified in Section A13, may be used to forward calls from Back-Up Lines to lines located on different premises (e.g., an afterhours answering arrangement).		
G. Back-Up Line service cannot be provisioned with circular hunting.		
H. Rotary line service charges will not apply to a hunt group comprised only of Back-Up Lines. For calls to hunt groups comprised only of Back-Up Lines, only one inward call usage charge (\$.05 per minute) will apply per call terminated on and completed to a Back-Up Line in that hunt group.		
I. A free listing is not furnished with Back-Up Line service. Listings may be purchased at the rates specified in A6.		
J. Usage charges are applied to all incoming (e.g., long distance, expanded service area and basic service area) and outgoing calls associated with Back-Up Line service, as described in L, M and N, with the following exceptions: no usage charges apply to outgoing calls to the Company business office, Repair Service, Directory Assistance, or for 911 Emergency service. No Back-Up Line outward usage charges (\$.05 per minute) apply for calls made on a Back-Up Line to the expanded service area or for calls made to toll areas, but the regular expanded service area usage rates or long distance rates do apply for such calls		
K. The access line rate per Back-Up Line is as shown in 1. The access line rate per Back-Up Line for BellSouth Business Plus service customers is as shown in 2.		

	<b>Monthly Rate</b>	<b>USOC</b>
1. Back-Up Line		
(a) Each	<b>\$120.00</b>	<b>SBLLX</b>
2. BellSouth Business Plus Back-Up Line		
(a) Per Back-Up Line with BellSouth Business Plus service - Option1 primary line	<b>120.00</b>	<b>SBLL1</b>
(b) Per Back-Up Line with BellSouth Business Plus service - Option 2 primary line	<b>120.00</b>	<b>SBLL2</b>

(T)

## A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.2 Regulations (Cont'd)

- F.** Facilities may be used for direct connections between a subscriber's MultiServ service and other systems primarily for communication between stations of the two systems. Rates and charges for these connection facilities are specified in either Section A13. or Section B3. of the Private Line *Guidebook*. Private facility access charges apply. These facilities, connecting MultiServ service, may be arranged to provide completion of incoming or outgoing exchange and long distance message network through the subscriber's MultiServ service system to or from other systems, provided such connections to the exchange or long distance message network are only made one system at a time. (T)
- G.** Feature Groups as listed in A112.20.10 may require customer-provided compatible terminal equipment. (T)
- H.** If the subscriber of MultiServ service elects a Measured Rate service, usage charges as specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other sections for MultiServ service and other associated services. Usage charges are not applicable on calls originated and terminated within the same MultiServ service system, unless the system is equipped with Assumed Dial '9'. (T)
- I.** Suspension/Denial of Service - MultiServ service may be suspended or denied at the subscriber's request or at the instance of the Company.

  - 1. Suspension at the request of the subscriber will be allowed on the link portion of the main station line at 50 percent of the rate regularly charged. Feature Groups and optional Features outlined in Section A112. will be suspended at no recurring charge during the period of suspension unless otherwise noted. Other rules and restrictions as outlined in Section A2. apply. The subscriber may request this suspension for a maximum of three months in succession. The Line Change Charge will be applicable per line as specified in Section A4. (T)
  - 2. Denial at the instance of the Company will be allowed for non-payment of rates and charges for MultiServ service and the associated services. The Line Change Charge will be applicable per line as specified in Section A4. (T)
- J.** Listings will be furnished subject to the rates and regulations specified in Section A6. A standard Listing will be provided at no charge for each main station line. (T)
- K.** Service Charges, as specified in Section A4, apply to each station link in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated. (T)
- L.** MultiServ service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing as specified in Section A2. (T)
- M.** End User Charges as specified for End User Common Access Service in BellSouth Telecommunications Inc., FCC No. 1, Section 4 apply per line. For purposes of application of End User Charges only, MultiServ service station lines for use by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Main station lines terminated in such housing for administrative or business use will be considered business service.
- N.** Concessions will not apply to MultiServ service.
- O.** Service Charges will not apply for the provision of Calling Name and Number Delivery Blocking.
- P.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1. (T)
- Q.** Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- R.** A mixture of Flat Rate and Measured Rate Local Exchange Service will not be allowed.
- S.** ISDN Business Service (ISDN - IBS) lines may be purchased out of Section A42. to be associated with MultiServ service or MultiServ PLUS service. Terms and conditions of MultiServ service and MultiServ PLUS service will apply to these ISDN - IBS lines except as otherwise stated in Section A42. (T)

**A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.8 Common Rates and Charges (Cont'd)**

**D. Training Charges<sup>1</sup> (Cont'd)**

2. System Manager Training (2-8 System Managers)

	<b>Nonrecurring</b>	
	<b>Charge</b>	<b>USOC</b>
(a) Basic, per session	<b>\$560.00</b>	<b>MICCB</b>
(b) Enhanced, per session	<b>810.00</b>	<b>MICCC</b>
(c) Subsequent Basic and/or Enhanced Training, per hour	<b>120.00</b>	<b>MICCD</b>
3. End User Training (Maximum 20 Students) <sup>2,3</sup>		
(a) Per class, per hour	<b>120.00</b>	<b>MICNE</b>
4. ACD Training - System Managers and Supervisors <sup>2,3</sup>		
(a) Initial Training, per hour	<b>120.00</b>	<b>MICAF</b>
(b) Managerial Reports Training, per hour	<b>120.00</b>	<b>MICAG</b>
(c) Optional Agent Training (maximum 20 attendees per class), per hour	<b>120.00</b>	<b>MICAH</b>
5. Attendant Training <sup>2,3,4</sup>		
(a) Per console type, per hour	<b>120.00</b>	<b>MICTJ</b>
6. Customized Training <sup>5</sup>		
(a) Administrative charge, per hour	<b>120.00</b>	<b>MICUK</b>

**E. Installation Charges**

1. These charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
2. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.

**F. Additional Listings apply as specified in Section A6.**

(T)

**G. Service Charges apply as specified in Section A4. to service establishment, moves and changes of MultiServ service.**

(T)

**Note 1:** Rates in this sub-section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.

**Note 2:** This hourly rate is valid for training performed Monday through Friday, excluding legal holidays and must be performed during the business hours of 8 a.m. to 5 p.m.

**Note 3:** Training will be performed at the hourly rate for administrative charges outside normal business hours.

**Note 4:** Training addresses features associated with non-data link consoles for all central office types and Electronic Business Sets provisioned as a mini-console for subscribers served by a DMS-100 central office. In the latter case, EBS link(s), feature group(s) and feature charges apply as requested.

**Note 5:** Includes training provided by the Company, not provided by the CPE vendor, 36 hours/7 day per week training schedules, system training on ACD-MIS or Remote Load Management or special assemblies.

**A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.21 MultiServ PLUS Service (Cont'd)**

**A112.21.8 Common Rates and Charges (Cont'd)**

**B. Cancellation Charges (Cont'd)**

1. (Cont'd)

a. Cancellation Charge (Cont'd)

(1) Per system (Cont'd)

<b>Nonrecurring</b>	
<b>Charge</b>	<b>USOC</b>
<b>\$7,500.00</b>	<b>M1BPT</b>

(b) Disconnect in months 37 and thereafter

**C. Listings**

A standard Listing will be provided for a main station line (not to exceed the number of NARs) at no charge. For Additional Listings, Designer Listings etc., see Section A6.

**D. Training Charges - See A112.20.8.D.**

**E. Installation Charges - See A112.20.8.E.**

**F. Additional Listings - See A112.20.8.F.**

**G. Service Charges - See A112.20.8.G.**

**H. Bridged Links - See A112.20.8.H.**

**I. Interoffice Channels - See A112.20.8.I.**

**J. Miscellaneous Terminations (Dial or Touch-Tone Operation)**

These charges apply in addition to the rates and charges for the associated facilities in other sections of this *Guidebook* and other Company Tariffs/*Guidebooks*.

1. Dedicated Private Facility Access

a. Trunk Side Termination

(1) See A112.20.8.J.1.a.(1)

b. Digital Termination (1.544 Megabits)

(DMS-100, 5ESS, EWSD®)

(1) Per Termination

<b>Installation</b>	<b>Rate Stability</b>			<b>USOC</b>
	<b>Month</b>	<b>Monthly Rate</b>		
<b>Charge</b>	<b>To</b>	<b>36-59</b>	<b>60-120</b>	
	<b>Month</b>	<b>Mos. Plan</b>	<b>Mos. Plan</b>	
<b>\$90.00</b>	<b>\$575.00</b>	<b>\$525.00</b>	<b>\$475.00</b>	<b>M1HD1</b>
<b>18.50</b>	-	-	-	<b>M1HDO</b>

(a) DS1 circuit, each<sup>1,2</sup>

(b) Per DS0 channel activated<sup>3</sup>

2. Miscellaneous Line Terminations

See A112.20.8.J.2.

**K. Exchange Access**

Network Access Registers (NARs) may be purchased as specified in Section A3.

**Note 1:** One installation charge applies when any number of terminations is installed at the same time, per occasion.

**Note 2:** Recurring charges apply per DS1 circuit terminated regardless of the number of channels activated.

**Note 3:** One installation charge applies when any number of DS0 channels of the same DS1 circuit are activated at the same time, per occasion, per same group.

**A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.7 Common Rates And Charges (Cont'd)**

C. Recurring (Cont'd)

2. Digital ESSX Service Exchange Access Charge (Cont'd)

b. Network Access Registers<sup>1</sup> (Cont'd)

(12) ELS Thrifty Caller Service - With Inward Call Billing Service (Cont'd)

	Monthly Rate	USOC
(b) Inward Only <sup>2</sup>	\$-	NND1X
(c) Outgoing Only <sup>2</sup>	-	NND0X
(13) ELS Community Caller Plus Service - With Inward Call Billing Service		
(a) Combination <sup>2</sup>	-	EQ2CX
(b) Inward Only <sup>2</sup>	-	EQW1X
(c) Outgoing Only <sup>2</sup>	-	EQX0X
(14) ELS Message Rate Service - With Inward Call Billing Service		
(a) Combination <sup>2</sup>	-	EQECX
(b) Outgoing Only <sup>2</sup>	-	EQFOX
(15) Toll Terminals		
(a) Each <sup>3</sup>	-	EQD

c. Facility Group (FG)

(1) Network Access

	Installation Charge	Term Payment Plan Monthly Rate			USOC
		1 Month	36 Months	60 Months	
(a) Each facility group	\$-	\$-	\$-	\$-	F5Z
3. Additional Listings apply as specified in Section A6.					(T)
4. Service Charges apply as specified in Section A4. to service establishment, move and change of Digital ESSX service.					(T)
5. Digital ESSX Service Extension Station Line Charge					
(a) Located on different premises from main station line on non-continuous property, each <sup>4,5,6</sup>	-	-	-	-	EC8

**Note 1:** Apply appropriate rates and charges as specified in Section A3. for Network Access Register Packages. (T)

**Note 2:** Apply appropriate rates and charges as specified in A3.13.5 for Expanded Local Service (ELS) Network Access Register. (T)

**Note 3:** Apply appropriate rates and charges as specified in Section A13. for Toll Terminals. (T)

**Note 4:** When the different premises is located in the same central office as that served by the subscriber's system, apply wire center line rates based on the distance from the central office to the different premises as specified in this section. (T)

**Note 5:** When the different premises is located in a different central office in the same exchange as that served by the subscriber's system, apply rates and charges for Foreign Central Office Service as specified in Section A9. (T)

**Note 6:** When the different premises is located in a different exchange from that served by the subscriber's system, apply rates and charges for Foreign Exchange Service as specified in Section A9. (T)



**A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.7 Common Rates And Charges (Cont'd)**

C. Recurring (Cont'd)

2. Digital ESSX Service Exchange Access Charge (Cont'd)

b. Network Access Registers<sup>1</sup> (Cont'd)

(12) ELS Thrifty Caller Service - With Inward Call Billing Service (Cont'd)

(b) Inward Only<sup>2</sup>

(c) Outgoing Only<sup>2</sup>

(13) ELS Community Caller Plus Service - With Inward Call Billing Service

(a) Combination<sup>2</sup>

(b) Inward Only<sup>2</sup>

(c) Outgoing Only<sup>2</sup>

(14) ELS Message Rate Service - With Inward Call Billing Service

(a) Combination<sup>2</sup>

(b) Outgoing Only<sup>2</sup>

(15) Toll Terminals

(a) Each<sup>3</sup>

c. Facility Group (FG)

(1) Network Access

	Monthly Rate	USOC
(b) Inward Only <sup>2</sup>	\$-	NND1X
(c) Outgoing Only <sup>2</sup>	-	NND0X
(13) ELS Community Caller Plus Service - With Inward Call Billing Service		
(a) Combination <sup>2</sup>	-	EQ2CX
(b) Inward Only <sup>2</sup>	-	EQW1X
(c) Outgoing Only <sup>2</sup>	-	EQX0X
(14) ELS Message Rate Service - With Inward Call Billing Service		
(a) Combination <sup>2</sup>	-	EQECX
(b) Outgoing Only <sup>2</sup>	-	EQFOX
(15) Toll Terminals		
(a) Each <sup>3</sup>	-	EQD

**Term Payment Plan Monthly Rate**

Installation Charge	1 Month	36 Months	60 Months	84 Months	USOC
\$-	\$-	\$-	\$-	\$-	F5Z

(a) Each facility group

3. Additional Listings apply as specified in Section A6. (T)

4. Service Charges apply as specified in Section A4. to service establishment, move and change of Digital ESSX service. (T)

5. Digital ESSX Service Extension Station Line Charge

(a) Located on different premises from main station line on non-continuous property, each <sup>4,5,6</sup>	-	-	-	-	-	EC8
--	---	---	---	---	---	-----

**Note 1:** Apply appropriate rates and charges as specified in Section A3. for Network Access Register Packages. (T)

**Note 2:** Apply appropriate rates and charges as specified in A3.13.5 for Expanded Local Service (ELS) Network Access Register. (T)

**Note 3:** Apply appropriate rates and charges as specified in Section A13. for Toll Terminals. (T)

**Note 4:** When the different premises is located in the same central office as that served by the subscriber's system, apply wire center line rates based on the distance from the central office to the different premises as specified in this section. (T)

**Note 5:** When the different premises is located in a different central office in the same exchange as that served by the subscriber's system, apply rates and charges for Foreign Central Office Service as specified in Section A9. (T)

**Note 6:** When the different premises is located in a different exchange from that served by the subscriber's system, apply rates and charges for Foreign Exchange Service as specified in Section A9. (T)

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.1 (DELETED)**

**A113.2 (DELETED)**

**A113.3 Multistation One-Way Circuit Arrangement for Use in Small Manual and Community Dial Offices**

(Obsoluted 9-24-75, Type 3)

**A113.3.1 General**

- A. This service arrangement is offered to municipalities for use in furnishing municipal services or to civic groups undertaking such services not furnished by a municipality. It provides a circuit arrangement connecting a maximum of ten stations at specified locations within the community to an inward-only central office line whereby any one of the stations may answer a call while all other stations are placed in an observing condition. The arrangement provides also for activation of a customer-provided signal by means of a key at the answering station.

**A113.3.2 Rates and Charges**

- A. In addition to the charges shown below, guidebook rates and charges will apply for individual business service at headquarters, and extension line mileage.
  - 1. Common Equipment, including auxiliary line equipment at the central office and one connector termination circuit

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each	\$24.25	\$7.45	PN8

**A113.4 Arrangements for Night, Sunday and Holiday Service**

(Obsoluted 12-24-80, Type 1 )

- A. A subscriber to PBX service who desires to receive incoming calls after the usual business hours, without the service of an attendant at the switchboard, may arrange for such service as follows:

- 1. Each trunk line which is to be connected through a PBX station at night, on Sundays and Holidays is bridged to a central office multiple jack bearing a different (nonconsecutive) number. The regular number in the rotary series may then be used for day service, and the special (nonconsecutive) number for night service. Calls made at night for the special number are completed only over the trunk line to which it is bridged, no connection being made with any other trunk line in case the called number is busy or does not answer.

- 2. Example of Listings:

Patterson Transfer Co. 24 North	256-1500
Note: From 5 PM to 8 AM on week days, from 1 PM Saturday to 8 AM Monday and on holidays call as follows:	
Office 24 North	256-1875
Watchman 24 North	256-1875
Garage 29 Lake	256-1987
Storage Warehouse 150 Elm	256-1082

(T)

**B. Rates**

- 1. Listings<sup>1</sup> (T)
- 2. Special Multiple Jack

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each	\$4.40	

**Note 1:** Rates for listings are as specified in Section A6. (T)

## **A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

### **A113.11 Network Facilities for use with Public Announcement Services (Cont'd)**

#### **A113.11.1 General (Cont'd)**

##### **A. (Cont'd)**

8. In order to permit the determination of anticipated incoming call volume so that facilities of the proper capacity may be furnished, the subscriber is required to designate the kind of announcement for which the Public Announcement Service is to be used. The Company's network facilities may be used without the advance consent of the Company only for announcements of such kind together with advertising or promotional material as may be provided by the customer. The customer may not deliver announcements so different in kind as to engender a volume of calls in excess of that contemplated at the time service was established.

The contents of announcements shall be the responsibility of the customer; provided, however, that modification of announcements as described in paragraph 7 may be requested by the Company when necessary so as to not overload the facilities provided or impair general telephone service.

9. Control of the message content and its dissemination by means of Public Announcement Services by anyone other than the customer is not permitted. However, the customer may sell time and/or spot announcements to a sponsor of a Public Announcement Service. In this connection, control of the content of the announcement, ramifications of usage, advertising, promotion, and all other responsibilities of the customer under this Guidebook remain solely with the customer; and the Company shall have no responsibility or liability to any person with respect thereto.
10. In order to avoid excessive utilization of commonly used network facilities by the Public Announcement Service the length of any announcement is subject to the approval of the Company based on the kind of announcement and potential volume of incoming calls and on available facilities. The maximum length of any message is two minutes.
11. The announcement equipment must allow access to an announcement message by a calling party within a maximum time of 20 seconds and must also provide each calling party an on-hook condition upon completion of a full announcement cycle. It must not allow communications between parties calling the service. Telephone users calling the announcement number must be automatically disconnected after completion of one full announcement cycle.
12. Recorder/reproducers and reproducers used for telephone answering, commonly known as automatic answering and recording devices or automatic answering devices, which are not used in manner described herein, may not be used to provide public announcement type services.
13. For Sectoried Public Announcement Service, the customer must insure that individual announcement machines will be located and continuously operated in all central office areas within the exchange which is served by an Electronic Switching System (ESS) at the time the service is established and that announcement machines will be located and continuously operated in all other central office areas within the exchange which at some later date become served by an ESS. The Company will determine the geographical area to be served by each of the customer's individual announcement machines. The Company may also require by written agreement that individual announcement machines be located in geographical areas served by non-ESS central offices when it is appropriate to do so for network protection. The Company may also decline to provide sectoried service in exchange areas where non-ESS facility rearrangements would require unusual expenditures. The customer's failure to comply with the terms of such agreement may result in disconnection of the entire service.
14. Central office lines provided and used by the Company to extend calls from the general telephone network to announcement equipment used with Public Announcement Services are identified as Announcement Lines in the Network Usage schedules shown in A113.11.2 following and for computing Network Usage charges on Non-Sectoried Service are equivalent to the charge for 125 percent of the charge for Non-Rotary Business Individual Flat Rate Line Service (1FB) of the exchange in which the announcement location is situated.

For computing Network Usage charges on Sectoried Services, Announcement Lines at each announcement location of Sectoried Service are equivalent to 125 percent of the charge for Non-Rotary Business Individual Flat Rate Access Line Service (1FB) of the rate group determined in A3.2.1 for the number of Main stations and PBX trunks in the sector being served, or answered by, the customer's announcement machines at the sectoried announcement location; i.e., the Main stations and PBX trunks located within the serving ESS Central Office area and any other Central Office areas in that ESS's sector.

15. One (1) listing without charge will be furnished with each service. Public Announcement Service shall not be provided with private or semi-private telephone numbers.

(T)

**SUBJECT INDEX**

**D.**

<b>SUBJECT</b>	<b>SECTION</b>
Data Transport Access Channel Service .....	A29.2
Defacement of Premises .....	A2.5.4
Definition of Terms .....	A1.
Deposits .....	A2.4.2
Digital Electronic Tandem Switching Features (Obsoleted, See Section A112.).....	A112.30
Digital ESSX (Obsoleted, See Section A112.).....	A112.28
Digital ESSX Service (Obsoleted, See Section A112.).....	A112.23
Digital ESSX Service – Vintage II (Obsoleted, See Section A112.).....	A112.28
Digital ESSX Service – Vintage 2 Feature - Simplified Message Desk Interface (SMDI) (Obsoleted, See Section A112.).....	A112.2
Digital ESSX Service - 85 (Obsoleted, See Section A112.) .....	A112.13
Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems .....	A112.5
Direct Inward Dialing (DID) Service.....	A12.7
Directory Assistance/Directory Assistance Call Completion Service .....	A3.25
Directory Assistance Service .....	A3.8
<b>(DELETED)</b>	
Diskette Analyzer Bill (DAB) Service.....	A13.4.7
Dual Service.....	A4.4
Dual Tone Multifrequency Signaling on DID.....	A12.7

(D)

**SUBJECT INDEX**

SUBJECT	SECTION
<b>L.</b>	
Late Payment Charge.....	A2.4.3
Liability of the Company.....	A2.5
Lifeline <sup>1</sup>	
Limitations and Use of Service – Terms and Conditions.....	A2.2
Limited Communications.....	A2.2.7
Line Change Charge.....	A4.2
Line Connection Charge.....	A4.2
Line Terminations - Secretarial Service.....	A8.2.4
Listing Services.....	A38.
Directory Assistance Database Service (DADS) <sup>2</sup>	
Emergency Service Provider Data Service (ESPDS) <sup>2</sup>	
Location Identification Database Service (LIDS) – E911.....	A38.
Listings.....	A6. (T)
Local Calling Areas.....	A3.5
Local Directory Assistance Call Completion (DACC).....	A3.24
Local Exceptions.....	A3.4
Local Service Freeze.....	A13.45
Location Identification Database Service (LIDS) – E911.....	A38.3
Long Distance Trunk Service (Toll Terminal).....	A13.14
Local Usage Detail.....	A3.22

**Note 1:** This service appears in A3.31. (T)

**Note 2:** Directory Assistance Database Service (DADS) and Emergency Service Provider Data Service (ESPDS) are found in Section N8 of the Non-Regulated Services – Pricing Guide.