

TARIFF DISTRIBUTION

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STATE: NORTH CAROLINA

EFFECTIVE DATE: 08/15/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: Directory cessation began in NC 7/1/2015. Effective 8/15/2016 another directory will be eliminated.

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A6. LISTINGS

A6.1 Regulations Applicable To Directory Listings

A6.1.1 General

- A. The rates and regulations for *directory listings in this section* apply only to the alphabetical *listings containing the regular alphabetical list of names of customers and joint users*. *The alphabetical list of names of customers is* for the purpose of *informing calling parties of the* telephone numbers of *customers*. (C)
- B. The listings of subscribers either without charge or at the rate specified herein for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the inclusion of such listings *in the Company's Listing Information System*. (C)
- C. Listings must conform to the Company's *practices* with respect to its *listings*. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of company records, confuse individuals *using the Company's Listing Information System*, are intended for advertising purposes, or when the customer cannot provide satisfactory evidence of authorization to do business as requested. (C)
- D. The Company reserves the right to limit the length of any listing by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby. (C)
- E. Except as hereinafter provided only one listing is furnished without extra charge for each individual line service, PBX system, ESSX service, Digital ESSX service, or Centrex system; where a number of main services are provided on a rotary basis they are considered as one service. MultiServ service, MultiServ PLUS service, and BellSouth Centrex service listings are provided as specified in K. following. RingMaster service subscribers will be furnished one listing or semi-private listing without charge for every RingMaster service number. RingMaster service listings must be either business or residence as identified by the class of service. Primary Rate ISDN subscribers will be provided a listing for each B-Channel at no charge. If additional listings are required to properly identify the subscriber, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of individual lines, the number of trunk lines in a PBX system, the number of exchange access trunks (with incoming call capability) in Centrex Type Services or the number of Network Access Register (NAR) Packages in an ESSX service or Digital ESSX service System. Listings showing the appropriate Centrex, ESSX service or Digital ESSX service station number may be furnished indented under the main listing or additional listings. Such listings may be specific departments, locations or titles of key personnel, but may not be names of individuals.
- F. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the subscriber's request, they may bear any one of the rotary numbers.
- G. Generally, the listed address is the location of the subscriber's place of business or residence, including the appropriate zip code. At the subscriber's request a partial address may be *listed*. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, when a clear distinction is made between the name of the building and the name of the thoroughfare, a shopping center/mall, apartment complex, industrial park, or similar facility
 - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
 - any one of the above followed by a community and/or state name
 - a community name only
 - omitted at the subscriber's request
- The listed address may not include P.O. Box or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested and arrangements have been made for calls to that number to be answered.
- Only the customer name and telephone number shall be included in *the Company's Listing Information System* for a Family Violence Shelter. The Company shall not include an address *in its Listing Information System* as part of the listing nor will it be available from directory assistance for a Family Violence Shelter. (C)

A6. LISTINGS

A6.1 Regulations Applicable To Listings (Cont'd)

A6.1.1 General (Cont'd)

- H. Liability of the Company due to errors and omissions *in its Listing Information System* is specified in Section A2. (C)
- I. A Secondary Service Charge, as specified in Section A4., applies when an order is issued solely to add or change a listing.
- J. Listings can be suspended as specified in A2.3.16. However, the suspension rate shall be 50 percent of the regularly charged rate.
- K. One listing is furnished without charge for each main station line associated with MultiServ service and for each Network Access Register associated with MultiServ PLUS service and BellSouth Centrex service.

A6. LISTINGS

A6.3 Residence Listing

A6.3.1 General

Generally, a residence listing consists of a surname, given name, or dual name and/or initials, the address, and the number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

A6.3.2 Reserved for Future Use

A6.3.3 Reserved for Future Use

A6.4 Non-Published (Private) Number

A6.4.1 General

- A. A non-published number is not listed in the Company's Listing Information System or directory assistance records and will not be furnished upon request of a calling party. (C)
 The omission of the listing at the customer's request does not entitle the customer to an additional listing without charge in connection with other services to which he may be subscribing. (N)
 However, when a call is placed from a number associated with a non-published listing, the number may be disclosed, subject to technical limitations, if the called party has the necessary equipment for receiving and/or disclosing incoming numbers and/or names. The calling number and/or name will not be disclosed if the calling party blocks delivery via per-call blocking or if the calling line is equipped with per-line blocking.
- B. An incoming call to a subscriber with a non-published number will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from disclosing said number to any persons shall attach to the Company. Where a non-published number is *disclosed* in the *Company's* Listing Information System, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. Under these conditions the Company will, at the subscriber's request, change the number at no charge to the subscriber. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the disclosing of said listing information to any person. (C)
- D. The number, name and address of the calling party may be displayed at a Public Safety Answering Point (PSAP) located on the premises of a customer subscribing to 911 Service, on a call-by-call basis only, for the purpose of responding to emergency calls from non-published numbers. The subscriber forfeits his right to privacy upon making a call to 911.
- E. For accounting purposes, the number, name, and address of a subscriber with a non-published number may be provided to the Long Distance Carrier(s) who furnishes the subscriber long distance message telecommunications service. Under no circumstance may this information be used by the Long Distance Carrier(s) for marketing purposes.
- F. Upon request, the Company may provide billing name and address information associated with a non-published number to interexchange carriers, unless the subscriber requests that the Company restrict this information from being released.
- G. The Company may provide number, name and address of a subscriber with a Non-Published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

A6.4.2 Rate Application

- A. Non-published number

			Monthly Rate	USOC
1.	Residence			
	(a)	Each	\$5.50	NPU
2.	Business			
	(b)	Each	5.50	NPU

A6. LISTINGS

A6.4 Non-Published (Private) Number (Cont'd)

A6.4.3 Exceptions

- A. Non-published number
 - 1. Where charge does not apply

	Monthly Rate	USOC NP3
(a) Each	\$-	
- Service used primarily by a certified hearing/speech impaired person		
- Additional service furnished to the same subscriber who has other service listed in the same name at the same address.		
- Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange.		
- Service to a subscriber living in a hotel, hospital, retirement complex, or club if the subscriber is listed under the telephone number of the PBX, or Centrex Type Services furnished to such establishments.		
- Access Line Service For Payphone Service Provider Telephones		
- Temporary Service		
- Enterprise service (special reversed charge toll service)		
- Foreign exchange service where the subscriber is also furnished local exchange service		

A6.5 Non-Listed (Semiprivate) Number

A6.5.1 General

- A. A non-listed number *is* excluded from other listing services ***but is maintained on directory assistance records and will be furnished upon the request of a calling party.*** (C)
 Further, when a call is placed from a telephone number associated with a Non-Listed Number, the number may be disclosed, subject to technical limitations, if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers and/or names. The calling number and/or name will not be disclosed if the calling party blocks delivery via per-call blocking or if the calling line is equipped with per-line blocking.
- B. The acceptance by the Company of the subscriber's request to furnish a non-listed number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from including a non-listed telephone number in ***other listing services*** shall attach to the Company. Where such a number is ***provided***, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed number. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by ***providing*** a non-listed number. (C)
- D. The telephone number, name and address of the calling party may be displayed at a Public Safety Answering Point (PSAP), located on the premises of a customer subscribing to 911 Service on a call-by-call basis only for the purpose of responding to emergency calls from a non-listed number.
- E. For accounting purposes, the telephone number, name, and address of a subscriber with a non-listed number may be provided to the Long Distance Carrier(s) who furnishes the subscriber long distance message telecommunications service. Under no circumstance may this information be used by the Long Distance Carrier(s) for marketing purposes.

A6. LISTINGS

A6.5 Non-Listed (Semiprivate) Number (Cont'd)

A6.5.1 General (Cont'd)

- F. Upon request, the Company may provide billing name and address information associated with a non-listed number to interexchange carriers or certain other providers of telecommunications services, unless the subscriber requests that the Company restrict this information from being released.
- G. The Company may provide number, name and address of a subscriber with a Non-Listed number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

A6.5.2 Rate Application

- A. Non-listed number
 - 1. Where charge applies

	Monthly Rate	USOC
(a) Each – Business	\$3.50	NLT
(b) Each – Residence	3.50	NLT

A6.5.3 Exceptions

- A. Non-listed number
 - 1. Where charge does not apply
 - (a) Each - NLE
 - RingMaster service number
 - Temporary service
 - Service used primarily by a certified hearing/speech impaired person
 - Additional service furnished to the same subscriber who has other service listed in the same name at the same address.
 - Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange.
 - Service to a subscriber living in a hotel, hospital, retirement complex, house or club if the subscriber is listed under the telephone number of the PBX, or Centrex Type Services furnished to such establishments.
 - Access Line Service For Payphone Service Providers
 - Enterprise service (special reversed charge toll service)
 - Foreign exchange service where the subscriber is also furnished local exchange service

A6.6 Additional Listing

A6.6.1 General

- A. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. (C)
- B. Listing charges are automatically discontinued upon termination of the service or upon the removal of the listing.

A6. LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.7 Dual Name Listing (Cont'd)

- G. No nonrecurring charge applies when the dual name listing is established with the initial establishment of service or when a change in an existing listing is requested on an order for which service charges are otherwise applicable.

A6.7.8 Emergency Service Listing (E911 and 911)

- A. A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. No charge applies for either listing.
- B. Rate Application
 - 1. Where charge does not apply.

	Monthly Rate	USOC
(a) each	\$-	FLT

A6.7.9 Reserved For Future Use

A6.7.10 Foreign Listing

- A. *Where available, a Foreign Listing is a listing outside the subscriber's local exchange. The regular extra listing rate applicable in the exchange in which the listing appears applies to each foreign listing.* (C)
- B. Rate Application
 - 1. Foreign listing

(a) Business, each	1.15	FAL
(b) Residence, each	.80	FRW
 - 2. Foreign cross reference listing

(a) Business, each	1.15	FALCX
(b) Residence, each	.80	FRWCX
 - 3. Foreign alternate listing

(a) Business, each	1.15	FALSX
(b) Residence, each	1.15	FRWSX
 - 4. Foreign special text

(a) Business, each	1.15	FALTX
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- C. Where a subscriber is located in an exchange border area and requests a foreign listing for better identification in order to facilitate the completion of calls, such a listing will be provided without charge. This type listing is limited to those instances where a subscriber resides in one exchange and his mailing address is in a second exchange. There shall be no charge made by one company to another for this service.
 - 1. Where charge does not apply

(a) each	-	FLF
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