

TARIFF DISTRIBUTION

FILE PACKAGE NO.: NC-16-0050

DATE: September 21, 2016

STATE: NORTH CAROLINA

EFFECTIVE DATE: 09/21/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: NC GB Cleanup A013, A014, A015, A113, A114, A115

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Note 1: This service appears in the General Subscriber Service Tariff, Section A13.80.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services¹

A13.1.1 General

- A. Where extension station lines are provided in another building or another premises, extension channel charges are applicable as set forth following, in addition to the basic rates. Extension Service provides for speech communications within the specifications and limits as stated in A13.1.2. (T)
- Extension service must be located on the same premises of the subscriber on which the main station is located and is restricted to the use of the subscriber, his representatives and associates, or the members of the subscriber's immediate family or domestic establishment; except that in the case of individual line subscriber's service, extension service may be located on other premises under the following conditions, provided facilities are available and technical equipment limitations in each specific case permit, and provided that residence extension service is not located on business premises:
1. Where two or more "premises" of the same subscriber are used in the conduct of one establishment or business; or
 2. Where the extension service is located on the premises of a Joint User; or
 3. Where the extension service is located on other than the subscriber's premises for the purpose of answering calls at such time as the subscriber is not available at the main station, provided that separate exchange service is also provided on these other premises.²
- B. Where supporting structure or underground conduit is necessary for the purpose of furnishing extension lines on the subscriber's premises, such supporting structure or underground conduit is furnished by the subscriber as provided for "Construction on Private Property" in Section A5.
- C. When it is known or realized that the life of all or a part of the outside circuit extensions will be shorter than the normal life of the plant or the cost of providing the plant is such as to render inadequate the charges quoted herein, the plant required to furnish such service will be provided on the basis of one of the following plans at the option of the subscriber:
1. An installation charge and a reasonable and proper monthly carrying charge in lieu of the charges quoted herein (Section A13.1.3). Under this plan, where a portion of the facilities must be replaced at a later date due to having served its useful life, installation charges apply to the replacing facilities as if such facilities were installed new and appropriate adjustments are to be made in the monthly carrying charges.
 2. A reasonable and proper monthly carrying charge in lieu of the charges quoted herein with an initial service period of ten years.
- D. Regular *Guidebook* charges apply for Intrasystem Continuous Property Channels as outlined in A13.1, except when the practical manner of providing such channels involves the placement of new, dedicated, end to end facilities, which are not routed via the central office. (T)(M)
- Customers may elect to provide their own intrasystem wiring or cable which traverses a public thoroughfare, subject to state or local authority as applicable. (M)
- The Company may provide new intrasystem wiring or cable at the customer's request on a direct basis (not routed via the central office) when such new facilities traverse public thoroughfares under conditions contained in *paragraph K*. These facilities will be made available only at the economic option of the Company. A nonrecurring charge, based on the full non-recoverable cost of providing such new facilities will be applicable when construction is complete. As channels within the new facilities are activated for use, standard recurring and nonrecurring charges for the first one-tenth mile increment will be applicable for every channel service utilized by the customer. (T)(M)
- Existing Company provided intrasystem wiring, inside a building or between buildings located on the same contiguous property, will continue to be available as required after June 30, 1984. The Company will continue to offer additional services on these facilities as long as such wiring or cable facilities are available, at standard rates and charges. Where existing facilities have been placed prior to July 1, 1984, under provisions which fully recovered the initial costs of such facilities as a nonrecurring charge, standard recurring and nonrecurring charge for the first one-tenth mile increment will continue to be applicable for every channel service utilized by the customer. (T)(M)
- E. Non-intrasystem Channels, such as in the case of continuous property channels between the locations of different customers (e.g., answering services), continue to be available at the rates and charges specified in Section B3 of the Private Line *Guidebook*. (T)(M)
- F. For the application of extension line charges associated with Centrex Type Services, see Sections A12 and A112. (M)
- Note 1:** Tie Lines are restructured to B3.2.2 of the Private Line *Guidebook*. (T)(M)
- Note 2:** Not applicable to service arrangements for secretarial lines as provided in Section A8. (M)

Page 1.1 is hereby deleted in its entirety and removed from this Guidebook (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services¹ (Cont'd)

A13.1.1 General (Cont'd)

- G.** Tie lines are circuits connecting PBX systems, Centrex Type Services systems, Enhanced Private Switched Communication Service (EPSCS Type A), or customer-provided communications systems subject to the provisions of Section A15. Tie lines are intended as a means of communication, between stations directly connected with and in the immediate vicinity of the switchboards in which the tie lines terminate. Descriptions of the various types of tie line channels are provided in B3.2.2 of the Private Line *Guidebook*. (T)(M)
- H** (Restructured to B3.2.2 of the Private Line *Guidebook*) (T)(M)
- I.** (Restructured to B3.2.2 of the Private Line *Guidebook*) (T)(M)
- J.** (Restructured to B3.2.2 of the Private Line *Guidebook*) (T)(M)
- K.** Direct Served Channels not routed via the Central Office (non-continuous property) are limited to one mile in length and are available only at the economic option of the Company.
- L.** Continuous property channels are applicable between different buildings on same continuous property and between different premises within the same building.

 - 1. Such channels will also be applicable to multi-building complexes such as federal, county or municipal centers, airports, shopping centers, colleges and universities, hospitals, resort developments, industrial and business complexes whether or not intersected by a public thoroughfare provided the following conditions are met:

 - a. The adjacent property segments created by the intersection of a public thoroughfare would be continuous in the absence of the thoroughfare.
 - b. The channels must be provided on a direct basis (not routed via the Central Office) and are available only at the economic option of the Company.
 - c. The cost of any supporting structure required for such channels will be borne by the customer unless the facilities carried by the supporting structure are predominantly used to provide exchange telephone service to members of the general telephone user body.
- M.** Dedicated circuits between the customer's interLATA Electronic Tandem Switching (ETS), Digital Electronic Tandem Switching (DETS) or Tandem Switching Features (TSF) functions and the customer's other location(s) within the same LATA will be provided from this *Guidebook*. Where this service is provided by the Company as a feature of ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, or BellSouth Centrex service, a simulated facility group (SFG) is used to provide for the transport of traffic between the ETS, DETS or TSF functions and the basic ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, or BellSouth Centrex service functions. SFG charges for this service apply and are found in A112.26.7 and A112.28.7. (T)

Note 1: Tie Lines are restructured to B3.2.2 of the Private Line *Guidebook*. (T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services¹ (Cont'd)

(DELETED)

(D)

A13.1.3 Rates and Charges

A. For use with terminal equipment

	Nonrecurring Charge	Monthly Rate	USOC	
1. For Local Channels, per channel				
(a) (Restructured and obsoleted to B103.9.2 of the Private Line <i>Guidebook</i>)				(T)
(b) Type 2110	\$143.25	\$12.15	1SE6+	
(c) (Restructured to B3.4.1 of the Private Line <i>Guidebook</i>)				(T)
(d) (Restructured to B3.4.1 of the Private Line <i>Guidebook</i>)				(T)
(e) (Restructured to B3.4.1 of the Private Line <i>Guidebook</i>)				(T)
2. For a channel not routed via the central office (limited to channels not more than one air mile in length), per two-point channel				
(a) (Restructured and obsoleted to B103.9.3 of the Private Line <i>Guidebook</i>)				(T)
(b) Type 2110	107.75	12.15	J506+	
(c) (Restructured to B3.4.2 of the Private Line <i>Guidebook</i>)				(T)
(d) (Restructured to B3.4.2 of the Private Line <i>Guidebook</i>)				(M)(T)

Note 1: Tie Lines are restructured to B3.2.2 of the Private Line *Guidebook*.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services (Cont'd)

A13.1.3 Rates and Charges (Cont'd)

A. For use with terminal equipment (Cont'd)

	Nonrecurring Charge	Monthly Rate	USOC	
3. For a channel between different buildings on same continuous property or between different premises in the same building. ^{1,2}				(M)
a. Per 1/10 mile (ALM)				
(1) First 1/10 mile (ALM)				
(a) (Restructured and Obsoleted to B103.9.2.B.2 of the Private Line <i>Guidebook</i>)				(T)
(b) Type 2110	\$107.75	\$1.95	1LL+E	
(c) (Restructured to B3.4.3.A of the Private Line <i>Guidebook</i>)				(T)
(d) (Restructured to B3.4.3.A of the Private Line <i>Guidebook</i>)				(T)
(2) Each additional 1/10 mile				
(a) (Restructured to B3.4.3.A of the Private Line <i>Guidebook</i>)				(T)
(b) Type 2110	-	1.75	1LL+E	
(c) (Restructured to B3.4.3.A of the Private Line <i>Guidebook</i>)				(T)
(d) (Restructured to B3.4.3.A of the Private Line <i>Guidebook</i>)				(T)
4. For a Local Channel terminated outside the Private Line Serving Area (PLSA) in addition to a. preceding. ³				
(DELETED)				(D)
Note 1: When a channel between different buildings on the same continuous property requires a connection to the serving wire center, then a charge for each local channel required will apply. The nonrecurring charge is applicable per channel.				
Note 2: Reference A13.1.1.D and A13.1.1.E concerning these channel services.				
Note 3: When a serving central office is located outside the Private Line Serving Area (PLSA), no zone charge will apply to a customer located in the same zone as the serving central office, or in a zone which is adjacent to the serving central office's zone.				

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services¹ (Cont'd)

A13.1.3 Rates and Charges (Cont'd)

B. (Restructured to B3.4.3 of the Private Line *Guidebook*)²

(T)

C. Charges for Connecting Service

1. For extension channels provisioned concurrent with the main service, the Service Charges specified in Section A4 apply for the connection of the main service. Nonrecurring charges specified in A13.1.3 apply for installation of the extension channels.
2. For off-premises channels provided subsequent to the main service, the Secondary Service Charge in Section A4 is applicable in addition to the nonrecurring charge for the channel as specified in A13.1.3.

	Nonrecurring Charge	USOC
	Series 2100/2110	
3. The Secondary Service Charge in Section A4 is applicable to Inside Moves, in addition to the following charge for moving the channel. If the Line Connection Charge or Line Change Charge is applicable for other service on the same request, the Secondary Service Charge is not applicable.		
(a) Inside Moves ^{3,4}	\$51.25	NA
Changing from one type of service to another type of service is considered as a disconnect and a new connect.		

4. A Premises Visit Charge is applicable for the installation or inside move of off-premises channels when a premises visit is required. Only one Premises Visit Charge applies for all work performed at the same premises at the same time. Premises Visit charges are not applicable to 2115 channels.

(a) Premises Visit Charge⁴

24.00 NA

Note 1: Tie Lines are restructured to B2.2.2 of the Private Line *Guidebook*.

(T)

Note 2: The rates and charges for a Series 2000 Voice Grade Interoffice Channel in B3.4.4 of the Private Line *Guidebook* apply.

(T)

Note 3: Only the Secondary Service Charge applies to Inside Moves on 2115 channels.

Note 4: Channel Types 2112 and 2114 have been restructured to Section B3.4.3 of the Private Line *Guidebook*.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services¹ (Cont'd)

A13.1.4 (DELETED)

Note 1: Tie Lines are restructured to B3.2.2 of the Private Line *Guidebook*.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services¹ (Cont'd)

A13.1.4 (DELETED) (Cont'd)

Note 1: Tie Lines are restructured to B3.2.2 of the Private Line *Guidebook*.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.1 Extension Services¹ (Cont'd)

A13.1.5 (Restructured to B3.4.4 of the Private Line *Guidebook*)

(T)

A13.2 Touch-Tone Calling Service

A13.2.1 General

- A. Touch-Tone Calling Service provides for the origination of telephone calls through the use of pushbuttons in lieu of a rotary dial.
- B. The service is furnished for use with individual and two-party central office lines. It may be furnished to either one or both subscribers on a two-party line.
- C. Touch-Tone Calling Service requires special central office equipment and will be provided only from central offices where facilities are available.

A13.2.2 Reserved for Future Use

Note 1: Tie Lines are restructured to B3.2.2 of the Private Line *Guidebook*

(M)

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.2 Touch-Tone Calling Service (Cont'd)

A13.2.3 Rates and Charges

- A. Touch-Tone Calling Service rates and charges shall apply where the customer has the capability to originate calls by means of instruments equipped for tone-type signaling and where the special central office facilities exist. (T)
- B. Touch-Tone Calling Service is provided at no charge, however, rates and charges for other facilities and service furnished are applicable. (M)

	Installation Charge	Monthly Rate	USOC	
1. Individual and Two-Party Line Service				
(a) Residence, per line	-	-	TTR	
(b) Business, per line	-	-	TTB	
2. Centrex Type Services				(T)
3. All PBX systems				(T)
(a) Central office trunks, each	-	-	TJB	

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.3 Interphone Services

A13.3.1 Apartment Door Answering Service (ADAS)

A. General

1. Apartment door answering service is a tenant-visitor communications service which may be subscribed to by the owner or management of an apartment house whereby regular exchange service telephone stations of occupants of the individual apartments in the apartment house may be called from a special telephone located in a lobby of the building. In addition, the exchange service stations of the occupants of the individual apartments may then be used to unlock the door to the building by dialing a code.

B. Terms and Conditions

1. Service is furnished subject to the availability of suitable facilities as shown in Section A2.3.1. (T)
2. The subscriber to apartment door answering service is the building owner or management. All charges for the service are billed to the subscriber and are in addition to all charges for the class of exchange service.
3. Tenants will be responsible for the payment of charges for all their telephone service exclusive of apartment door answering service.
4. In each lobby the subscriber is responsible for:
 - a. Providing, installing and maintaining the door latch equipment.
 - b. Furnishing the power to operate the door latch equipment and connecting the door latch equipment to a Company connecting arrangement.
 - c. Installing the metal receptacle furnished by the Company for the lobby telephone.
 - d. Providing and installing the conduit or other suitable means required for Company channel facilities within the building. (T)
 - e. Providing and maintaining an up-to-date directory of apartment listings and dial codes.
5. Use of apartment door answering service is limited to one subscriber for each common equipment with a capacity of 4 lobby telephones and 400 apartment arrangements.
6. Where more than one exchange service line is furnished in an individual apartment, apartment door answering service will be associated with only one of the exchange lines.
7. The service is provided only if furnished in all apartments in the apartment house.
8. Lobby telephones will not be permitted to have access to bridged lines or stations outside a tenant's apartment.
9. Timing for an exchange or long distance telecommunications call, whether received or originated, continues while such a call is held by a tenant to answer a lobby call.
10. Additional apartment door answering service systems may be furnished at *guidebook* charges if requested by the subscriber. (T)
11. Apartment door answering service may be furnished in connection with individual and two-party service and is provided at all on-premises stations connected to the line.

C. Initial Service Period

1. An initial service period of 36 months applies to the common equipment, and the apartment connections.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.3 Interphone Services (Cont'd)

A13.3.1 Apartment Door Answering Service (ADAS) (Cont'd)

D. Termination Charges

1. Where an apartment door answering service is discontinued, termination charges apply in an amount equivalent to the monthly rate for the remainder of the initial and any subsequent service period. When determining termination charges for apartment connections all are to be considered as associated with exchange service.

E. Cancellation of Order

1. Where an order for apartment door answering service is cancelled after the installation of the required equipment and facilities, but before service is established, termination charges may be applied as if the service had actually been established.
2. Where an order is cancelled before the installation is completed, all expense incurred in connection with the handling of the request before the notice of cancellation is received may be billed to the subscriber; such charge is not to exceed all charges applicable if the service had been installed.

F. Rates and Charges

	Installation Charge	Monthly Rate	USOC
1. Common equipment with a maximum capacity of 400 apartment terminations and 4 entrances.			
(a) Each ¹	\$193.75	\$139.70	AXT
2. Apartment connection - for automatic door answering			
(a) Each	-	1.50	AZT
3. Channel facilities within same building when door answering is provided not in combination with exchange service are provided as covered in Section B3.2.2.C of the Private Line <i>Guidebook</i> for a Type 2101 channel.			(T)

A13.4 Special Billing Services²

A13.4.1 Machine Tape Records

- A.** Copies of machine tape records used for the preparation of local exchange service, long distance message telecommunications service and other charge and credit billing will be furnished where requested by subscribers on the basis as follows:

1. The initial blank tape is furnished by the subscriber and thereafter tapes are exchanged.
2. The tape will be written in the format and machine code used by this Company and the subscriber will be responsible for making the tape compatible with his data processing equipment.

B. Rates

1. Billing for machine tape records

	Monthly Rate	USOC
(a) Local service and equipment records	\$38.75	B13
(b) Other charge and credit records	38.75	9FF
(c) Long distance message records	38.75	Y18

Note 1: In addition, each lobby telephone requires one telephone grade and one signaling grade channel between the lobby telephone and the serving central office, to be charged for at regular rates for these channels as shown in the Private Line *Guidebook*.

Note 2: See A3.22 for the availability with this service of Local Usage Detail in the Community Circle Plan (CCP) as specified in A3.4.28 and the Pender County Calling Plan (PCCP) as specified in A3.4.29.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.4 Special Billing Services¹ (Cont'd)

(M1)

A13.4.2 Wide Area Telecommunications Service Message Detail

- A. Copies of Company records used for servicing of WATS accounts may be provided upon customer request. The message detail may be provided in magnetic tape or in printed form. When furnished by magnetic tape, the initial blank tape is furnished by the customer and thereafter tapes are exchanged. Simple message detail envisions the provision of the called number and length of call. Message detail with station identification envisions the provision of called number, calling station number, and length of call.
- B. Rates
 - 1. WATS Message Detail

	Nonrecurring Charge	Monthly Rate	USOC
(a) Without station identification	-	\$38.75	B14
(b) Charge per message without station identification	-	.01	NA
(c) With station identification ²	\$605.25	38.75	B14
(d) Charge per message with station identification	-	.02	NA

A13.4.3 Directory Assistance Call Summary

- A. Subscribers who desire a summary of calls, by calling line number, to Directory Assistance may be provided such information in print-out form upon request.
- B. Rates
 - 1. Directory Assistance Call Summary

	Monthly Rate	USOC
(a) Per printout	\$38.75	ZZODA

A13.4.4 Customized Large User Bill (CLUB)

(M2)

- A. General (M2)
 - 1. The Customized Large User Bill (CLUB) is designed to accommodate the special needs of business customers with large and complex bills. (M2)
 - 2. CLUB bills are available at no charge to business customers upon request of the customer. They are furnished on 8 1/2" x 11" paper with sorting, sequencing and page break options available to the customer. Also included are itemization of international calls under separate categories as well as directory assistance detail for each billed telephone number. USOC (Universal Service Order Code) summary is available which provides a list of USOC's and their definitions and quantities, the taxability codes, and associated revenue. This bill replaces the normal bill received by these subscribers each month. Additional billing options are available as described in B. (T)(M2)
- B. Rates and charges³ (T)(M2)
 - 1. Optional billing services are offered on a monthly basis per revenue accounting office where billing media are prepared and processed. (M2)

	Nonrecurring Charge	Monthly Rate	USOC
(a) Tax summary to provide the type of tax, the tax rate, and the tax amount	\$265.00	\$7.00	LUS5X (M2)
(b) Itemized call summary to provide the type of call, total minutes of each call, and the associated costs	120.00	2.00	LUS6X (M2)
Note 1: See A3.22 for the availability with this service of Local Usage Detail in the Community Circle Plan (CCP) as specified in A3.4.28 and the Pender County Calling Plan (PCCP) as specified in A3.4.29.			(T)
Note 2: Nonrecurring charge applicable only for the initial request from a subscriber.			
Note 3: Secondary Service Charges in Section A4 apply for customer conversion to any of these options.			(T)(M2)

Pages 13.0.1 through 13.2 are hereby deleted in their entirety and removed from this Guidebook

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M1 - Material previously appearing on this page now appears on page(s) 12 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 13.0.1 and 13.1 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.4 Special Billing Services¹ (Cont'd)

(M2)

A13.4.5 Magnetic Tape Bill Format for Business Customers

(M2)

A. General

(M2)

- 1. The magnetic tape bill format is designed to accommodate the special needs of customers who have very large and complex bills. (M2)

B. Application of charges

(M2)

- 1. A customer may request one magnetic tape bill format per revenue accounting office, per month, as the single billing medium at no additional charge. A revenue accounting office is the office where billing media are prepared and processed. (M2)
- 2. A customer requesting both magnetic tape bill format and a paper bill or more than one magnetic tape bill format per revenue accounting office is charged the rate for the magnetic tape bill format listed in A13.4.5.C. (T)(M2)

C. Rates and charges

(M2)

- 1. Rate for magnetic tape bill format when both the paper bill and magnetic tape bill format are requested per revenue accounting office or more than one copy of the magnetic tape bill format per revenue accounting office is requested. (M2)

(a) Per magnetic tape bill format, per revenue accounting office	Monthly Rate	USOC	
	\$77.00	MBT	(M2)

A13.4.6 Reserved for Future Use

(M2)

A13.4.7 Diskette Analyzer Bill (DAB) Service

(T)(M2)

A. General

(M2)

- 1. Diskette Analyzer Bill (DAB) service is a service, which provides the customer with a monthly telephone bill and analysis capability. (T)(M2)

B. Rates and Charges

(M2)

- 1. Basic Service (M2)

(a) Per customer bill	Nonrecurring Charge	Monthly Rate	USOC	
	\$140.00	\$35.00	FDA	(M2)

Note 1: See A3.22 for the availability with this service of Local Usage Detail in the Community Circle Plan (CCP) and the Pender County Calling Plan (PCCP) as specified in A3.4.29. (T)(M2)

M1 - Material previously appearing on this page now appears on page(s) 15 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 13.1 and 13.2 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.5 Arrangement for Night, Sunday and Holiday Service

- A. A subscriber to Business Lines in Rotary or non Direct-Inward-Dialing (DID) PBX Trunk Service who desires to receive incoming calls outside of business hours, without the service of an attendant at the switchboard, may arrange for such service as follows. (M)

	Nonrecurring Charge	Monthly Rate	USOC	
1. Central Office Equipment				(M)
Per central office line requiring an additional non-consecutive directory number. The regular number assigned to the line is used for day service and the additional (special) non-consecutive listed number for night service. The special number is not in rotary and calls dialed at night to the special number are completed only over the central office line to which it is assigned. No connection is made with any other central office line in case the called number is busy or does not answer. (M)				
(a) Each ^{1,2,3}	\$20.00	\$1.15	TTA	(M)
2. Directory Listings				(M)
(a) Each ⁴	-	-	NA	(M)
Note 1:	Only one central office line in each Hunt Group can be associated with any one (1) night service number.			(M)
Note 2:	This rate is in addition to any charges for equipment that may be required on the customer's premises to activate the service or any control channel that may be required between the central office and the customer's premises.			(M)
Note 3:	Service Charges as outlined in Section A4 apply as appropriate.			(T)(M)
Note 4:	Rates for directory listings are as specified in Section A6.			(T)(M)

A13.6 (DELETED)

A13.7 Subscriber Transfer Service

A13.7.1 General

- A. Subscriber transfer service is an arrangement which enables a subscriber to have calls incoming on one line transferred to a second previously designated line at a different location when there is no one available to answer on the first line. The transfer arrangement is restricted to business or domestic establishments on the same or different premises of the same subscriber, his representatives and associates or to members of the subscriber's immediate family. (M)
- B. Subscriber transfer service may be used only in connection with individual line service. (M)
- C. Subscriber transfer service only provides for the second previously designated line to receive transferred calls from one line. (M)
- D. When subscriber transfer service is provided in multi-office exchanges, both lines must be served out of the same central office. (M)

A13.7.2 Rates and Charges

1. Subscriber transfer arrangement, including transfer key ¹				(M)
	Installation Charge	Monthly Rate	USOC	
(a) Each	\$4.75	\$6.80	SJX	(M)
Note 1:	Installation charge applies for changing lines associated with the subscriber transfer arrangement.			(M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.8 Rotary Line Service

A13.8.1 General

- A. Rotary line service may be provided on a standard rotary basis or on a circular hunt basis.
 - Standard rotary line service provides a means whereby calls made to any number in a rotary group will be automatically completed over the first idle line, with the search ending with the last line in the group.
 - Circular hunting allows the search for an idle line to continue from the last line to the first line in the group, with the search ending either when an idle line is encountered or when the line preceding the original number dialed is encountered.
- B. This service is furnished only on lines on the same premises. The following rates and charges apply only in connection with individual business flat rate, BellSouth Business Plus service, message rate or Community Caller Plus lines, or residence flat rate, Community Caller Plus, Area Plus service or Complete Choice service lines arranged for rotary.¹ (T)
- C. The rotary rate differential will not be applicable on PBX trunks, or Centrex Type Services main station lines.
- D. Rates and charges for residence and business measured service lines arranged with rotary service are specified in A103.13¹ (T)
- E. See Section A6 for the *terms and conditions* applicable to directory listings in connection with provision of main services on a rotary basis. (T)(M2)

A13.8.2 Rates and Charges

(M2)

- A. The rate for each individual rotary line is the applicable monthly rate for individual line service in addition to the following monthly rate. (M2)

		Monthly Rate, Per C.O. Line Equipped			
		Residence	Business	USOC	
1.	Per rotary line (for exchanges with Community Caller Plus Rates or Flat Rate Business Line appearing in A3.3).				(M2)
	(a) Group 1	\$5.22	\$13.68	HTG	(M2)
	(b) Group 2	5.35	13.68	HTG	(M2)
	(c) Group 3	5.49	13.68	HTG	(M2)
	(d) Group 4	5.61	13.68	HTG	(M2)
	(e) Group 5	5.77	13.68	HTG	(M2)
	(f) Group 6	5.92	13.68	HTG	(M2)
	(g) Group 7	6.08	13.68	HTG	(M2)
	(h) Group 8	6.21	13.68	HTG	(M2)
	(i) Group 9	6.35	13.68	HTG	(M2)
	(j) Group 10	6.51	13.68	HTG	(M2)
2.	Per rotary line (for exchanges with Community Caller Plus Rates or Flat Rate Business Line appearing in the Local Exception A3.4)				(T)(M2)
	(a) Apex	6.52	13.68	HTG	(M2)
	(b) Bessemer City	6.10	13.68	HTG	(M2)
	(c) Cary (excluding BST Research Triangle Park)	6.68	13.68	HTG	(M2)
	(d) Charlotte	6.52	13.68	HTG	(M2)
	(e) Cherryville	6.63	13.68	HTG	(M2)
	(f) Davidson	6.59	13.68	HTG	(M2)
	(g) Huntersville	6.84	13.68	HTG	(M2)
	(h) Knightdale	6.66	13.68	HTG	(M2)
	(i) Raleigh (excluding Raleigh-Durham Airport)	6.53	13.68	HTG	(T)(M2)
	(j) Raleigh-Durham Airport	-	13.68	HTG	(T)(M2)
	(k) BST Research Triangle Park	-	13.68	HTG	(T)(M2)
	(l) Selma	7.20	13.68	HTG	(T)(M2)
	(m) Wendell	6.66	13.68	HTG	(T)(M2)
	(n) Zebulon	6.72	13.68	HTG	(T)(M2)

Note 1: See A103.13 for rates for Apex, Atkinson, Burgaw, Cary, Castle Hayne, Chapel Hill, Greensboro, Julian, Knightdale, Monticello, Raleigh, Scotts Hill, Summerfield, Wendell, Wilmington, Winston-Salem and Zebulon customers subscribing to the Thrifty Caller Option of Expanded Local Service. (T)

M1 - Material previously appearing on this page now appears on page(s) 15 of this section.

M2 - Material appearing on this page previously appeared on page(s) 17 and 17.0.0.1 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.9 Custom Calling Services

(M2)

A13.9.1 Description

(M2)

- A. Custom Calling services are auxiliary features provided in addition to basic telephone service. Custom Calling services consist of the following features: (M2)
1. Call Forwarding Variable - This provides an arrangement for transferring incoming calls to another local service telephone number by dialing a code and the number of the service to which calls are to be transferred. In addition, calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. (M2)
 2. Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. This service contemplates that normal transmission performance quality cannot be guaranteed on all calls. This feature is available through monthly subscription or on a per use/occasion basis. For per-use rates and description, see A13.9.4. (M2)
 3. Call Waiting - By means of a tone signal a customer who is using the telephone is alerted when another caller is trying to reach that station. Permits putting first call on hold so that second call can be answered. Cancel Call Waiting provides the ability to deactivate the Call Waiting feature on a per call basis and is included with Call Waiting where available. (M2)
In Central Offices where the capability exists and has been implemented, subscribers to Call Waiting may dial activate a Control Call Waiting feature. Before a call is initiated, the subscriber may activate the Control Call Waiting feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The feature may also be activated after a call is established, if the customer subscribes to a service that allows flash-hook privileges such as Three-Way Calling. Call Waiting is restored automatically on termination of such a call. During the time the Control Call Waiting feature is activated, incoming callers receive a busy tone. (M2)
 4. Speed Calling - This provides for the calling of a 7- or 10-digit telephone number by dialing an abbreviated code. The two arrangements available are an eight-number capacity (8-code¹) and a thirty-number capacity (30-code). (M2)
 5. Call Forwarding Busy Line - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to either a different subscriber's telephone number or a different telephone number for the same subscriber located on a different premises from the Call Forwarding Busy Line provisioned premises. The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order. Call Forwarding Busy Line shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment of Rotary Line Service. (M2)
 6. Call Forwarding Don't Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order. (M2)
 7. Call Forwarding Don't Answer - Ring Control (CFDA-RC) - This feature provides for calls incoming to a subscriber's idle directory number to be forwarded to another telephone number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. The forwarded-to telephone number is specified at the time service is established and can only be changed via service order. Such a change is subject to the Secondary Service Charge. CFDA-RC is available only where facilities permit, and provides the customer with the capability to change the interval after which forwarding occurs. Such a change is made at the convenience of the customer, and is not subject to Service Charges. After establishment of service, the interval cannot be changed via service order. (M2)
 8. Customer Control of Call Forwarding Busy Line² - This feature provides a customer the Call Forwarding Busy Line feature and the capability to control from his base station line the activation and deactivation of the service by using dialing codes. The destination telephone number is specified by the customer at the time this feature is ordered and can only be changed via service order. (M2)
 - Note 1:** Effective October 31, 2013, Speed Calling (8-code) is withdrawn and no longer available for business subscribers. (M2)
 - Note 2:** Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers. (M2)

Pages 17.0.0.1 through 17.1 are hereby deleted in their entirety and removed from this Guidebook

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M1 - Material previously appearing on this page now appears on page(s) 16 of this section.

M2 - Material appearing on this page previously appeared on page(s) 17.0.1 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.1 Description (Cont'd)

A. (Cont'd)

- 9. Customer Control of Call Forwarding Don't Answer¹ - This feature provides a customer the Call Forwarding Don't Answer feature and the capability to control from his base station line the activation and deactivation of the service by using dialing codes. The destination telephone number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via service order. (M1)
- 10. Call Forwarding Busy Line Multiple Simultaneous Calls - This feature provides a customer who has Call Forwarding Busy Line or Customer Control of Call Forwarding Busy Line¹ the option to specify the number of calls that will be forwarded simultaneously to the forward-to telephone number. The number of intra-office Call Forwarding paths provided will be equal to the interoffice Call Forwarding paths provided and are preprogrammed via service order. Only one calling path will be provided for a single (non-rotary) exchange line/trunk. The number of calling paths provided on exchange lines/trunks equipped with Rotary (Grouping) arrangements cannot exceed the number of exchange lines/trunks so equipped. (M2)
- 11. Call Forwarding Don't Answer Multiple Simultaneous Calls - This feature provides a customer who has Call Forwarding Don't Answer or Customer Control of Call Forwarding Don't Answer¹ the capability to specify the number of calls that will be forwarded simultaneously to the forward-to telephone number. The number of intra-office Call Forwarding paths provided will be equal to the interoffice Call Forwarding paths provided and are preprogrammed via service order. Only one calling path will be provided for a single (non-rotary) exchange line/trunk. The number of calling paths provided on exchange lines/trunks equipped with Rotary (Grouping) arrangements cannot exceed the number of exchange lines/trunks so equipped. (M2)
- 12. Call Forwarding Variable Multiple Simultaneous Calls - This feature provides a customer who has Call Forwarding Variable, Call Forwarding Variable Without Call Completion the capability to specify the number of calls that will be forwarded simultaneously to the forward-to telephone number. The number of intra-office Call Forwarding paths provided will be equal to the interoffice Call Forwarding paths provided and are preprogrammed via service order. Only one calling path will be provided for a single (non-rotary) exchange line/trunk. The number of calling paths provided on exchange lines/trunks equipped with Rotary (Grouping) arrangements cannot exceed the number of exchange lines/trunks so equipped. (M2)
- 13. Remote Access - Call Forwarding Variable - This feature provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to telephone number. (M2)
 - Note 1:** Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers. (M2)

Pages 18.0.1 through 18.4 are hereby deleted in their entirety and removed from this Guidebook

(N)

M1 - Material previously appearing on this page now appears on page(s) 20 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 17.1 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.9 Custom Calling Services (Cont'd)

(M2)

A13.9.1 Description (Cont'd)

(M2)

A. (Cont'd)

(M2)

14. Call Waiting ID - This service allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting ID includes the functionality of the Call Waiting feature and provides several additional call disposition options. (M2)

The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting ID alerting tone. (M2)

The customer must subscribe to a Call Forwarding Don't Answer feature in order to forward a waiting call to another location. (M2)

Call disposition options provided with Call Waiting ID include: (M2)

- Answer the waiting call, placing the first party on hold (M2)
- Answer the waiting call, dropping the first party (M2)
- Direct the waiting caller to hold via a recording (M2)
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service) (M2)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call. (M2)

Utilization of the full capabilities of Call Waiting ID requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein. (M2)

All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this Guidebook. Such features must be ordered separate from Call Waiting ID. (M2)

15. Three-Way Calling with Transfer - This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is a call for which both the originating and terminating points are served by the same switch. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber. (M2)
16. Star 98 Access - This feature, as specified in A13.9.7, allows a subscriber to dial *98 instead of dialing a 7-digit or 10-digit telephone number to access a service such as their voice mail service. (M2)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.2 Provision of Service

- A. Custom Calling Services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of the facilities. (M)
- B. Except as provided in C, Custom Calling Services are furnished only in connection with individual line residence and business main service, excluding Access Line Service for Payphone Service Provider Telephones. (T)(M)
- C. Custom Calling Services as itemized in A13.9.3.B are offered for use with PBX Trunk Service or Outward WATS Service subject to the following limitations: (T)(M)
 - 1. May be provided when compatible with the equipment configuration at the customer's premises. (M)
 - 2. Not available with Direct Inward Dial type trunks. (M)
 - 3. Available with non-hunting arrangements, multiline and series completion hunting arrangements only, and subject to the limitations of these hunting arrangements. (M)
 - 4. Custom Calling Services can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (M)
- D. Except during periods of special promotions offered pursuant to A2.10 or where Call Waiting ID is provided as part of some other offering, the service charge for establishment of Call Waiting ID on the customer's line and one month's recurring charge for Call Waiting ID will be waived for the first sixty (60) days of availability in each area. Terms of such special promotions or other offerings as relating to Call Waiting ID will be applied during any period of coincidence between such special promotions or offerings and the first sixty days of availability of Call Waiting ID in a particular area. (T)(M)
- E. Subscribers to Call Waiting ID must have Touch-Tone service. (M)

A13.9.3 Rates¹

- A. Residence (M)
 - Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features for residence customers. (M)
 - 1. Non-packages (M)

	Monthly		
	Rate	USOC	
(a) Call Forwarding Variable ²	\$ 9.00	ESM	(M)
(b) Three-Way Calling ²	9.00	ESC	(M)
(c) Call Waiting ²	10.99	ESX	(M)
(d) Speed Calling (8-Code) ²	9.00	ESL	(M)
(e) Speed Calling (30-Code) ²	9.00	ESF	(M)
(f) Call Forwarding Busy Line ²	2.00	GCE	(M)
(g) Call Forwarding Don't Answer ²	2.00	GCJ	(M)
(h) (DELETED)			(M)
(i) (DELETED)			(M)
(j) Remote Access - Call Forwarding Variable	7.00	GCZ	(M)
(k) Call Forwarding Don't Answer - Ring Control	2.00	GCJRC	(M)
(l) Call Waiting ID	10.99	ESXD+	(M)
(m) Three-Way Calling with Transfer ³	9.00	ESCWT	(M)

Note 1: A Secondary Service Charge is applicable to this service when provided on a separate order. No other service charges are applicable. (M)

Note 2: Monthly rate per central office line equipped. (M)

Note 3: Appropriate local, expanded local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call. (M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.3 Rates¹ (Cont'd)

B. Business/Business PBX

	Monthly Rate	USOC	
1. Non-Packages			(M)
(a) Call Forwarding Variable ²	\$5.50	ESM	(M)
(b) Call Forwarding Variable ³	8.50	E4O	(M)
(c) Three-Way Calling ²	6.00	ESC	(M)
(d) Call Waiting ²	8.50	ESX	(M)
(e) (DELETED)			(M)
(f) (DELETED)			(M)
(g) (DELETED)			(M)
(h) Speed Calling (30-Code) ²	4.50	ESF	(T)(M)
(i) Speed Calling (30-Code) ⁴	7.00	ESFWT	(T)(M)
(j) Speed Calling (30-Code) ³	7.00	ESFTK	(M)
(k) Call Forwarding Busy Line ²	5.00	GCE	(T)(M)
(l) Call Forwarding Don't Answer ²	5.00	G CJ	(T)(M)
(m) Customer Control of Call Forwarding Busy Line ²	6.25	GJP	(T)(M)
(n) Customer Control of Call Forwarding Don't Answer ²	6.25	GJC	(T)(M)
(o) Call Forwarding Don't Answer - Ring Control	5.00	GCJRC	(M)
(p) Call Forwarding Busy Line Multiple Simultaneous Calls ⁵	5.00	CFSBX	(M)
(q) Call Forwarding Don't Answer Multiple Simultaneous Calls ⁵	5.00	CFSDX	(M)
(r) Call Forwarding Variable Multiple Simultaneous Calls ⁵	3.00	CFSVX	(M)
(s) Remote Access - Call Forwarding Variable	7.45	GCZ	(M)
(t) Three-Way Calling with Transfer ⁶	6.45	ESCWT	(M)
2. Packaged Services ²			(T)(M)
(a) Call Forwarding Variable with Call Waiting	7.84	ES7	(M)
(b) Call Forwarding Variable and Three-Way Calling	6.83	ER5	(M)
(c) (DELETED)			(M)
(d) Call Waiting and Three-Way Calling	8.79	ER9	(M)
(e) (DELETED)			(M)
(f) (DELETED)			(M)
(g) (DELETED)			(M)
(h) Call Forwarding Variable, Call Waiting and Three-Way Calling	10.42	ETC	(M)
Note 1:	A Secondary Service Charge is applicable to this service when provided on a separate order. No other service charges are applicable.		(M)
Note 2:	Monthly rate per central office line/trunk equipped.		(M)
Note 3:	Monthly rate per trunk equipped.		(M)
Note 4:	Monthly rate per outward WATS line equipped.		(T)(M)
Note 5:	Monthly rate per call forwarding path.		(M)
Note 6:	Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.		(M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

(M1)

A13.9.4 Per Use Three-Way Calling Service

(M1)

A. General

(M1)

1. Per Use Three-Way Calling Service is available to all individual line residence and business one-party customers where facilities permit. This service permits use of the three-way calling feature on an as-needed basis, with the subscriber paying the rate shown in A13.9.4.B for each occasion it is successfully used. Three-way calling permits the subscriber activating the feature to hold an in-progress call and originate a second call while maintaining privacy from the first call, or to add another party for a three-way conference arrangement. (M1)
2. This feature is activated by "flashing" the serving switch from the subscriber's terminating equipment. "Flashing" is accomplished via a receiver button, switchhook, hook flash key, flash key, etc. This technology provides the subscriber with spontaneous control of the feature. (M1)
3. The per-use charge is applied only when a second call is completed and bridged to the first call. Completed calls include, but are not limited to, those calls terminated to telephones, voice messaging systems, answering machines, facsimile machines, modems, etc. (M1)
4. The per use charge is in addition to any switched network usage charge appropriate for the line with which the Per Use Three-Way Calling feature is associated. Such usage may include, but is not limited to toll charges, local measured service charges, exception calling plan rates, etc. Terms and conditions of these charges are as covered in *guidebook* sections specific to that particular call type, and are not impacted by the application of the per-use charge. (T)(M1)
5. Access to the per-use capability can be restricted at the customer's request at no charge. (M1)

B. Rates

(M1)

1. Per Use Three-Way Calling (M1)

(a) Per use (requires completion of second call)	Residence	Business	USOC	
	\$3.00	\$3.00	NA	(M1)

A13.9.5 Reserved For Future Use

(M1)

A13.9.6 Reserved For Future Use

(M1)

A13.9.7 Star 98 Access

(M1)

A. Applications

(M1)

Star 98 Access is an optional network feature which allows the subscriber to dial *98 instead of dialing a 7-digit or 10-digit telephone number to access a service, generally a local voice mail service, from the subscriber's home or business telephone line. Star 98 Access is available, where facilities permit, to individual line residence and business subscribers. (M1)

B. Description

(M1)

Star 98 Access provides subscribers with access to a service, generally their local voice mail service, when they dial *98 from their home or business telephone line. Star 98 Access connects the customer to the local telephone number, generally of their voice mail provider, to whom their calls are forwarded via a version of Call Forwarding Don't Answer. (M1)

C. Terms, Conditions and Limitations of Services

(T)(M1)

1. Star 98 Access is only available to subscribers on lines which are equipped with one of the Call Forwarding Don't Answer custom calling features available in this *Guidebook*. (T)(M1)
2. Star 98 Access is provisioned on a per line basis and functions only from the subscriber's line which is provisioned with this feature. (M1)
3. Star 98 Access is not available on ISDN, Prestige, Foreign Central Office (FCO), Foreign Exchange (FX) lines or any Centrex type service. (T)(M1)
4. Star 98 Access may not be compatible with all features available in Section A13. (T)(M1)

D. Rates and Charges¹

(M1)

1. Per line equipped (M1)

(a) Residence	Monthly Rate	USOC	
	\$1.00	S98AF	(M1)
(b) Business	2.00	S98AF	(M1)

Note 1: A Secondary Service Charge, as specified in A4 is applicable to this service when provided on a separate order. No other service charges are applicable. (T)(M1)

(M2)

M1 - Material appearing on this page previously appeared on page(s) 18.1, 18.2 and 18.4 of this section.

M2 - Material previously appearing on this page now appears on page(s) 23 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.10 Network Facilities for use with Public Announcement Services (Obsoleted, See Section A113.) (M)

A13.11 Remote Call Forwarding

A13.11.1 Description of the Service (M)

- A. Remote call forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station). (M)

A13.11.2 Limitations

- A. RCF service is offered subject to availability of suitable facilities.
- B. RCF service is not offered where the terminating station is a coin telephone.
- C. The Company does not guarantee identification of the originating number to the RCF customer.
- D. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- E. RCF is not represented as suitable for satisfactory transmission of data.
- F. RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company.
- G. When the RCF number is to be located in a multi-office exchange, the Company will determine the serving central office.
- H. Local forwarding will be provided when the RCF number and the terminating station are both located in the same exchange or when the terminating station is in the Basic Service Area or the Expanded Service Area (as defined in Section A3) of the RCF telephone number. RCF calls arranged for other than local forwarding will be sent-paid (e.g. 1 + toll).
- I. When the RCF customer receives a business listing calls will not be forwarded to a Company provided service for which residential rates apply.
- J. RCF service may not be used to forward to another RCF number or to a number with the dialing sequence "203-XXXX".

A13.11.3 Listings

One listing covering the exchange in which the call forwarding central office is located is provided without additional charge.

A13.11.4 Reserved for Future Use

A13.11.5 Monthly Charges

- A. The following charges are for the RCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.
 - 1. Remote Call Forwarding

	Monthly Rate	Monthly Rate	
	Residence	Business	USOC
(a) per feature, arranged for other than local forwarding	\$11.02	\$44.10	RCF++
(b) per feature, arranged for local forwarding	11.02	44.10	RCF+F
(c) per additional access facility	11.02	44.10	RCA

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.6 Message Charges

- A. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:
1. Between the originating station and call forwarding location.
The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable Guidebook for the type of call involved.
 2. Between the call forwarding location and the terminating station.
The RCF customer is responsible for the applicable Local Usage Service charges as specified following, or for the applicable customer-dialed station-to-station charges specified in this or any other applicable Guidebook for the type of call involved. These charges apply to all calls answered at the terminating station.
 3. Expanded Local Usage Service Charges
 - a. Where non-optional expanded local calling areas (Expanded Service Areas) are defined in Section A3, the Expanded Service Area rates specified therein are applicable for similar "local" calls placed via RCF service.
 - b. Discounts, caps and allowances do not apply to these usage charges.

A13.11.7 Service Charges

- A. Service Charges as shown in Section A4 apply as follow:
1. For the initial or subsequent installation of RCF features, the Secondary Service Charge shall apply.
 2. For the subsequent addition of additional access facilities (RCA's) to an existing RCF service, the Secondary Service Charge shall apply.
 3. To change the number at the call forwarding location, or to revise the terminating location number at the call forwarding location or to do both on the same order, the Secondary Service Charge shall apply.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.12 Selective Class of Call Screening

(M)

A13.12.1 Application

(M)

- A. Selective Class of Call Screening Service enables a customer to secure central office blocking of originating 1+, 101XXXX 1+ and 900 service calls. Additionally, specific screening information from the originating line is sent to the operator on Company handled intraLATA calls to prevent operator assisted calls from being billed to the subscriber's line. Information digits are also passed to long distance providers, other than the Company, to identify the line as requiring special operator handling. (M)
- B. Subscribing to this service does not relieve the subscriber of responsibility for calls, other than Company intraLATA calls, which originate from the number. Failure of other long distance providers to act on the information digits passed to them could result in charges being placed on the subscriber's number. (M)
- C. All local calls and calls to Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 will be permitted from the establishment. However, Directory Assistance Call Completion service is not permitted. (M)
- D. Selective Class of Call Screening is available only from central offices which have been arranged to provide these services. The service is provided subject to the availability of facilities. This service is not compatible with all service offerings such as Customized Code Restriction, International Call Blocking and Toll Terminals. (M)
- E. In exchanges where Community Caller Plus is offered, subscribers may block calls to the expanded area as well as 1+ dialed calls by requesting a 1+ dialing arrangement to exchanges outside the basic local calling area as specified in A3.3. (T)(M)
- F. Selective Class of Call Screening is furnished in connection with local residence and business line service, PBX Trunk service, MultiServ service, or ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service NAR. The following rates and charges will apply in addition to a Secondary Service Charge. (T)(M)
- G. Selective Class of Call Screening can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)(M)

A13.12.2 Rates and Charges

(M)

	Monthly Rate	USOC	
A. With Basic Long Distance Restriction			(M)
1. Available to all eligible basic exchange service customers. Does not block calls to the expanded service area exchanges.			(M)
(a) ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service NAR	\$2.50	SRGBB	(T)(M)
(b) ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service main station line equipped for screening (must be associated with NAR(s) equipped for screening)	-	SRGPL	(T)(M)
(c) PBX trunk	2.50	SRG	(M)
(d) Per central office line including MultiServ service main station lines	1.25	SRG	(T)(M)
B. With Long Distance and ESA Restrictions			(M)
1. Available to all eligible basic exchange service subscribers. Requires 1+ or 0+ dialing to expanded service area exchanges. Blocks 1+ dialed long distance calls and 1+ dialed calls to expanded service area exchanges.			(M)
(a) ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service NAR	2.50	SRGNR	(T)(M)
(b) ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service main station line equipped for screening (must be associated with NAR(s) equipped for screening)	-	SRGPL	(T)(M)
(c) PBX trunk	2.50	SRGBX	(M)
(d) Per central office line including MultiServ service main station lines	1.25	SRGCO	(T)(M)

A13.13 (DELETED)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Long Distance Trunk Service (Toll Terminals)

A13.14.1 General

- A. Long distance trunks are facilities which are arranged for access to toll switchboard positions or the direct distance dialing network. (M)
- B. Long distance trunk service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of the facilities. Further, access to the IDDD network as provided in A13.14.2.A is furnished only from central offices which provide IDDD with basic exchange service. (T)(M)
- C. Long distance trunk service is available to hotel, motel and hospital customers who have a requirement for placing a large amount of outgoing long distance toll messages. (M)
- D. This service is not intended for the completion of incoming toll messages, local exchange messages or messages of any nature other than long distance. (M)
- E. Long distance trunk service telephone numbers will not be listed in the telephone directory. (M)

A13.14.2 Rates

- A. Long Distance Trunks (M)

	Installation Charge	Monthly Rate	USOC	
1. Long distance trunks arranged for connection to toll switchboard positions.				(M)
(a) Each ^{1,2}	-	-	TTT	(M)
2. Long distance trunks arranged for connection to either toll switchboard positions or the DDD network.				(M)
(a) Each ^{1,2}	-	-	TTTXA	(M)
3. Long distance trunks arranged for connection to either toll switchboard positions, the DDD network or the IDDD network.				(M)
(a) Each ^{1,2}	-	-	TTTXB	(M)

A13.15 8A Key Telephone System (911 Emergency Telephone Service) (Obsoleted, See Section A113.)

A13.16 Reserved for Future Use (M)

A13.17 Feature Packages (Obsoleted, See Section A113) (M)

A13.18 (DELETED) (M)

Note 1: Service Charges as specified in Section A4 will apply. (T)(M)

Note 2: Monthly Rates as set forth in Section A3 for Business Individual Line Service will apply. (M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

- (M1)
- A13.19 TouchStar Service** (T)(M2)
- A13.19.1 Applications** (M2)
- A. TouchStar service is a group of central office call management features offered in addition to basic telephone service. TouchStar service consists of the following features: (T)(M2)
- A13.19.2 Definitions of Feature Offerings** (M2)
- A. Call Return (M2)
- This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. (M2)
- Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Call Return has been accessed. In addition, the announcement will provide the Directory Number (DN) of the last incoming call, unless the telephone number of the last incoming call was suppressed either via per call or per line blocking, or unless the last call was from outside the serving area. The date and time of receipt of the call will also be provided. If the call was from a number within the serving area, the Call Return user will be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation. (M2)
- If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. (M2)
- This feature will not work on operator handled calls. In connection with Call Return, the subscriber will receive an announcement on all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service. (M2)
- If the telephone number of the last incoming call was suppressed, either via per call or per line blocking, that number will not be available for voicing-back and the call cannot be returned by the Call Return user. The Call Return user will receive a voice announcement stating that this service cannot be used to call the number and no charge will be incurred. (M2)
- If the last incoming call number is unavailable for any reason other than suppression via blocking, the Call Return subscriber will receive a voice announcement stating "Call Return cannot be activated at this time because the telephone number is not in our serving area". In this situation, Call Return cannot be activated. (M2)
- If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for announcement. If the incoming call is from a RingMaster service customer, the telephone number transmitted and available for announcement will be the main Directory Number rather than any dependent RingMaster service number. If the incoming call originates from a multi-line hunt group, the telephone number transmitted and announced will always be the main number of the hunt group, unless the telephone numbers are discretely identified within the group. (T)(M2)
- This feature is available, facilities permitting, to residence and business customers as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. The per use charge generally applies whether the call is completed or not, but no charge applies for attempts to return a call marked private or an out of area call. Access to the usage option can be restricted at the customer's request at no charge. (M2)
- B. Repeat Dialing (M2)
- Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. (M2)
- If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. (M2)
- This feature is available, facilities permitting, to residence and business customers as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. The per use charge applies whether the call is completed or not. Access to the usage option can be restricted at the customer's request at no charge.

M1 - Material previously appearing on this page now appears on page(s) 26 of this section.

M2 - Material appearing on this page previously appeared on page(s) 36.4 and 36.4.1 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(T)(M)

A13.19.2 Definitions of Feature Offerings (Cont'd)

(M)

C. Call Tracing

(M)

Call Tracing enables the customer to initiate an automatic trace of the last call received. If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number. Only calls from within the same TouchStar service capable area are traceable using Call Tracing. This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or each terminal has a unique telephone number associated with it within the group.

(T)(M)

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. The customer is not provided the traced number.

(M)

Call Tracing is offered as an optional feature in addition to the nuisance call handling procedures available to all subscribers as a courtesy through the Annoyance Call Center.

(M)

Call Tracing is available, facilities permitting, to residence and business customers as follows (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each successful trace. Access to the usage option can be restricted at the customer's request at no charge.

(M)

D. Personalized Ring 6 (a.k.a. Call Selector)

(M)

Personalized Ring 6 provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

(M)

The customer creates a screening list of up to six telephone numbers either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

(M)

The screening list may be edited and revised at the customer's discretion. In some locations, based on availability of facilities, during the editing process the customer will receive a computerized voice-back of telephone numbers on the list. If a number was entered on the list as a result of an incoming call and the call originated from a line where delivery of the calling number was suppressed, via per call or per line blocking, that number will not be available for voicing-back to the Personalized Ring 6 customer.

(M)

If the customer subscribes to Call Waiting as described in Section A13, and a call is received from a telephone number on the Personalized Ring 6 screening list while the line is in use, the Call Waiting tone will also be distinctive.

(M)

When a telephone number on the Personalized Ring 6 screening list also appears on the Selective Call Forwarding list, Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

(M)

If the incoming call is from a telephone number in a multi-line hunt group, this feature will not work unless the number is the main telephone number in the group, or each terminal has a unique telephone number associated with it within the group.

(M)

E. Selective Call Forwarding (a.k.a. Preferred Call Forwarding)

(M)

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the numbers via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

(M)

The screening list may be edited and revised at the customer's discretion. In some locations, based on availability of facilities, during the editing process the customer will receive a computerized voice-back of telephone numbers on the list. If a number was entered on the list as a result of an incoming call and the call originated from a line where delivery of the calling number was suppressed, via per line blocking, that number will not be available for voicing-back to the Selective Call Forwarding customer.

(M)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

(M)

If the incoming call is from a telephone number in a multi-line hunt group, this feature will not work unless the number is the main telephone number in the group, or each terminal has a unique telephone number associated with it within the group.

(M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(M)

A13.19.2 Definitions of Feature Offerings (Cont'd)

(M)

F. Call Block

(M)

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

(M)

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked via an interactive dialing sequence. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

(M)

The screening list may be edited and revised at the customer's discretion. In some locations, based on availability of facilities, during the editing process the customer will receive a computerized voice-back of telephone numbers on the list. If a number was entered on the list as a result of an incoming call and the call originated from a line where delivery of the calling number was suppressed, per call or via per line blocking, that number will not be available for voicing-back to the Call Block customer.

(M)

If the customer also subscribes to Selective Call Forwarding and/or Personalized Ring 6 and the same telephone numbers appear on those screening lists, Call Block will take precedence.

(M)

If the incoming call is from a telephone number in a multi-line hunt group, this feature will not work unless the number is the main telephone number in the group, or each terminal has a unique telephone number associated with it within the group. Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.

(M)

G. Caller ID - Basic

(M)

This feature enables the customer to view on a display unit the calling party number on incoming telephone calls.

(M)

When Caller ID - Basic is activated on a customer's line, the calling party numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Basic customer.

(M)

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

(M)

If the incoming call is from a caller who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than the RingMaster service number.

(M)

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

(M)

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group, unless, facilities permitting, each terminal has a unique telephone number associated with it within the group.

(M)

The calling number will not be delivered on operator handled calls.

(M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(M)

A13.19.2 Definitions of Feature Offerings (Cont'd)

(M)

H. Caller ID (a.k.a. Caller ID Deluxe - Name and Number Delivery)¹

(M)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls. (M)

A maximum of fifteen characters is allowed for transmission of the Directory Name. (M)

When Caller ID is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer. (M)

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. (M)

If the incoming call originates from a customer-provided Public Telephone, the name information transmitted will always be "Pay Phone" unless blocking was activated by the calling party. (M)

If the incoming call is from a caller who subscribes to RingMaster service, the name and number transmitted will always be the main directory listing information rather than the RingMaster service listed name and number. (M)

If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group. (M)

If the incoming call is from a caller served by a PBX, only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit the information associated with the actual station number originating the call may be transmitted and available for display. (M)

Where facilities permit, Caller ID includes Anonymous Call Blocking (ACB). This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Blocking is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Local, expanded local and toll calls terminated to the Company Central Office recorded announcement in North Carolina, will not be considered a completed call and will not be billed by the Company. (M)

Subsequent to establishment of Caller ID, Anonymous Call Blocking can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. (M)

I. Anonymous Call Blocking (a.k.a. Anonymous Call Rejection, *or* ACR)

(T)(M)

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Blocking is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Local, expanded local and toll calls terminated to the Company Central Office recorded announcement in North Carolina, will not be considered a completed call and will not be billed by the Company. (M)

A service order is required to establish or discontinue Anonymous Call Blocking. Subsequent to establishment, Anonymous Call Blocking can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. (M)

Note 1: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers. (M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(T)(M)

A13.19.2 Definitions of Feature Offerings (Cont'd)

(M)

J. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

(M)

This feature enables the customer to view on a display unit the calling party Name and Directory Number (DN) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer. A maximum of 15 characters is allowed for transmission of the calling party Directory Name. (M)

When the Enhanced Caller ID customer's line is not in use the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle. (M)

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call: (M)

- Answer the waiting call while placing the original call on hold, (M)
- Alternate between the waiting call and the original call, *or* (T)(M)
- Ignore the waiting call (M)

If the incoming call originates from a customer provided Public Telephone, the name information transmitted will always be "Pay Phone." (M)

If the incoming call is from a caller who subscribes to RingMaster service, the name and number transmitted will always be the main directory listing information rather than the RingMaster service listed name and number. (T)(M)

If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group. (M)

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display. (M)

Any customer subscribing to Enhanced Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. (M)

Enhanced Caller ID also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. For Enhanced Caller ID subscribers, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. When ACR is activated and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the called party's line (e.g., off hook or idle). (M)

K. Calling Name/Number Delivery Blocking - Per Line

(M)

This feature enables customers to prevent the transmission of their Directory Name/Number on all outgoing calls placed from the customer's line. Calling Name/Number Delivery Blocking - Per Line is in operation on a continuous basis. A service order is required to establish or remove this feature. (M)

If the preassigned access code for Calling Name/Number Delivery Blocking is dialed on a line that is provisioned with Calling Number Delivery Blocking - Per Line, the Directory Name and/or Directory Number will be delivered. (M)

The Company's limits of liability are as described in A2.5.1. (T)(M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(T)(M)

A13.19.2 Definitions of Feature Offerings (Cont'd)

(M)

L. Calling Name/Number Delivery Blocking - Per Call

(M)

This feature allows a customer to prevent the transmission of that customer's Directory Name/Number on a per-call basis, and thus control delivery of the customer's number to the called party. (M)

The transmission of the Directory Name/Number can be prevented on an as-needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Name/Number. The Company's limits of liability are as described in A2.5.1. (T)(M)

M. BusyConnect

(M)

BusyConnect is an optional network feature which will be available in central offices where facilities are available on a usage basis. Presubscription will not be required and billing will be incurred on a per use basis. (M)

BusyConnect enables callers to retry a busy line on demand. When a caller receives a busy condition, the service will automatically play an announcement offering the caller the option of having the service complete the call when the called line becomes available. If the caller activates BusyConnect service, the status of the called party's line will be monitored for thirty minutes and the call completed when the line is available. (M)

BusyConnect service is available, facilities permitting, to residence and business customers on a per activation/occasion basis. The service may be utilized on a non-subscription basis with a per occasion charge for each activation, whether the call is completed or not. Access to the usage option can be restricted at the customer's request at no charge. (USOC BRD in A13.19.4). (M)

N. Enhanced Caller ID (With Call Management)

(T)(M)

This feature is only available to business customers where facilities permit. This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Enhanced Caller ID with Call Management includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options. (M)

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location. All terms and conditions, including rates, for this feature are as described in A13.9. This feature must be ordered separate from Enhanced Caller ID with Call Management. (T)(M)

Call disposition options provided with Enhanced Caller ID with Call Management include: (M)

- Answer the waiting call, placing the first party on hold (M)

- Answer the waiting call, dropping the first party (M)

- Direct the waiting caller to hold via a recording (M)

- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service) (M)

- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call. (M)

Utilization of the full capabilities of Enhanced Caller ID with Call Management requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein. (M)

Enhanced Caller ID with Call Management also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. For Enhanced Caller ID subscribers, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. When ACR is activated and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the called party's line (e.g., off hook or idle). (M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(M)

A13.19.3 Terms, Conditions and Limitations of Service

(T)(M)

A. The following limitations apply:

(M)

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within a TouchStar service equipped office or between TouchStar service equipped offices when connected via Common Channel Signaling System 7. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices. (M)
2. TouchStar service basic features are available to single party customers who have rotary or Touch-Tone service, unless otherwise specified following. BusyConnect service will not work with rotary dial service in most offices. Caller ID - Basic and Caller ID are available to single party residence and business customers including lines equipped with rotary (grouping) arrangements. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. (M)
3. With the exception of Calling Name/Number Delivery Blocking, these features cannot be offered on Centrex Type Services, Toll Terminals, Trunks (including PBX Trunks), Radio Common Carrier lines, Interexchange Access Connections, Cellular Mobile Carrier lines, Access Line Service For Payphone Service Provider lines. (M)
4. Calling Name/Number Delivery Blocking - Per Line is available, upon request, to the following types of service: single line residence and business, Centrex Type Services, PBX Trunks, PTAS Lines. Calling Name/Number Delivery Blocking - Per Call is available to the following types of service: single line residence and business, PBX Trunks, Toll Terminals, Centrex Type Services or Access Line Service For Payphone Service Provider lines. (M)
5. A Secondary Service Charge will apply as stated in Section A4, when TouchStar service features other than Calling Name/Number Delivery Blocking - Per Line are ordered subsequent to initial installation of service. No Secondary Service Charge will apply for the establishment of, or changes associated with, Calling Name/Number Delivery Blocking. No Secondary Service Charge will apply for the following situations: Upgrades from Caller ID Basic to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management, upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management and upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The service charge waiver will apply to situations in which the upgrade is the only service order activity. (M)
6. Neither Caller ID - Basic, Caller ID, Enhanced Caller ID nor Enhanced Caller ID with Call Management can be provisioned with FX, FCO, DPA, Dual Service or Basic 911 service arrangements. (M)
7. The Company will deliver all numbers, unless blocked by the calling party, subject to technical limitations, including telephone numbers associated with Non-published Listing Service as described in Section A6. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information. (M)
8. Telephone numbers and/or names transmitted via Caller ID - Basic, Caller ID, Enhanced Caller ID and Enhanced Caller ID with Call Management are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited. (M)
9. The Company will work with law enforcement and at-risk parties (non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies) to address concerns arising from the provision of Caller ID as described herein, including, but not limited to the provision of a permanent blocking arrangement on those agencies' lines. (M)
10. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (M)
11. Per use Call Return, per use Repeat Dialing, per use Call Tracing, denial of per-use Call Return, denial of per-use Repeat Dialing and denial of per-use Call Tracing are available to the following types of service where facilities permit: single line residence, single line business, multi-line residence, multi-line business and PBX trunks. (M)
12. Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features for residence customers. (M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges

A. Residence

	Nonrecurring Charge	Monthly Rate	USOC	
1. Call Return				(M)
(a) Per line	-	\$9.00	NSS	(M)
(b) Per use	\$2.00	-	NA	(M)
(c) Denial of per use ¹	-	-	BCR	(M)
2. Repeat Dialing				(M)
(a) Per line	-	7.50	NSQ	(M)
(b) Per use	2.00	-	NA	(M)
(c) Denial of per use ¹	-	-	BRD	(M)
3. Call Tracing				(M)
(a) Per line	-	7.00	NST	(M)
(b) Per use (per successful trace - non-subscription)	2.00	-	NA	(M)
(c) Denial of per use ¹	-	-	HBG	(M)
4. BusyConnect				(M)
(a) Per use ²	2.00	-	NA	(M)
5. Personalized Ring 6				(M)
(a) Per line	-	7.00	NSK	(M)
6. Selective Call Forwarding				(M)
(a) Per line	-	7.00	NCE	(M)
7. Call Block				(M)
(a) Per line	-	9.00	NSY	(M)
8. Caller ID - Basic				(M)
(a) Per line	-	9.99	NSD	(M)
9. Caller ID (with Anonymous Call Blocking)				(M)
(a) Per line	-	9.99	NXMCR	(M)
10. Anonymous Call Blocking				(M)
(a) Per line	-	5.00	HBV	(M)
11. (DELETED)				(M)
12. Calling Name/Number Blocking - Per Call				(M)
(a) Per line	-	-	NA	(M)
13. Calling Name/Number Blocking - Per Line				(M)
(a) Per line (Agencies) ^{1,3}	-	-	NOB	(M)
(b) Per line for Multi-Line Hunt Group Arrangements	-	-	NOBPC	(M)

B. Business - Single or First Service Features

1. Call Return				(M)
(a) Per line	-	\$7.00	NSS	(M)
(b) Per use	\$2.00	-	NA	(M)
(c) Denial of per use ⁴	-	-	BCR	(T)(M)
2. Repeat Dialing				(M)
(a) Per line	-	6.50	NSQ	(M)
(b) Per use	2.00	-	NA	(M)
(c) Denial of per use ⁴	-	-	BRD	(T)(M)

Note 1: These features should not be included in the determination of applicable Multi-Feature Discount Plan (MFDP) discounts as specified in A13.33. (M)

Note 2: Denial of per-use BusyConnect can be obtained using the Repeat Dialing Denial of per-use USOC BRD. (M)

Note 3: This feature is only offered to certain customers, as per A13.9.3.A.10. (M)

Note 4: Neither denial of Call Return per use, denial of Repeat Dialing per use, denial of Call Tracing per use or Calling Name/Number Delivery options should be considered as single or first features in the determination of appropriate discounts when ordered in combination with other TouchStar service features. (T)(M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(T)(M)

A13.19.4 Rates and Charges (Cont'd)

(M)

B. Business - Single or First Service Features (Cont'd)

(M)

	Nonrecurring Charge	Monthly Rate	USOC	
3. Call Tracing				(M)
(a) Per line	-	\$5.00	NST	(M)
(b) Per use (per successful trace - non-subscription)	\$2.00	-	NA	(M)
(c) Denial of per use ¹	-	-	HBG	(M)
4. BusyConnect				(M)
(a) Per use ²	2.00	-	NA	(M)
5. Call Selector				(M)
(a) Per line		4.50	NSK	(M)
6. Preferred Call Forwarding				(M)
(a) Per line		4.50	NCE	(M)
7. Call Block				(M)
(a) Per line		5.40	NSY	(M)
8. Caller ID - Basic				(M)
(a) Per line		7.50	NSD	(M)
9. Caller ID - Deluxe (without ACR)				(M)
(a) Per line for Multi-Line Hunt Group Arrangements		14.50	NXMMN	(M)
10. (Obsoleted, See Section A113)				(M)
11. Caller ID - Deluxe (with ACR)				(M)
(a) Per Line		14.50	NXMCR	(M)
12. Enhanced Caller ID (with ACR)				(M)
(a) Per line		15.95	NXECR	(M)
13. Enhanced Caller ID with Call Management (with ACR)				(M)
(a) Per line		16.95	N1ACR	(M)
14. Enhanced Caller ID with Call Management (with ACR and Call Forwarding Don't Answer) ³				(T)(M)
(a) Per line		16.95	NCACR	(M)
15. Calling Name/Number Delivery Blocking - Per Call				(M)
(a) Per line		-	NA	(M)
16. Calling Name/Number Delivery Blocking - Per Line				(M)
(a) Per line (Agencies) ⁴		-	NOB	(T)(M)
(b) Per line (Non-Agencies)		-	NOBPC	(M)
Note 1: Neither denial of Call Return per use, denial of Repeat Dialing per use, denial of Call Tracing per use or Calling Name/Number Delivery options should be considered as single or first features in the determination of appropriate discounts when ordered in combination with other TouchStar service features.				(T)(M)
Note 2: Denial of per-use BusyConnect can be obtained using the Repeat Dialing Denial of per-use USOC BRD.				(M)
Note 3: Call Forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates, <i>Terms and Conditions</i> for CFDA are in section A13.9.				(T)(M)
Note 4: This feature is only offered to certain customers as per A13.19.3.A.10.				(T)(M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

C. Business - Additional Service Features (Second and Subsequent Features)

	Monthly Rate	USOC	
(1) Call Return			(M1)
(a) Per line	\$7.00	NX8	(M2)
(2) Repeat Dialing			(M2)
(a) Per line	6.50	NX9	(M2)
(3) Call Tracing			(M2)
(a) Per line	5.00	NST	(M2)
(4) Call Selector			(M2)
(a) Per line	3.50	NX2	(M2)
(5) Preferred Call Forwarding			(M2)
(a) Per line	3.50	NX6	(M2)
(6) Call Block			(M2)
(a) Per line	4.20	NX5	(M2)
(7) Caller ID - Basic			(M2)
(a) Per line	7.50	NSD	(M2)
(8) Caller ID - Deluxe (without ACR)			(M2)
(a) Per line for Multi-Line Hunt Group Arrangements	14.50	NXMMN	(M2)
(9) (Obsoleted, See Section A113)			(M2)
(10) Caller ID - Deluxe (with ACR)			(M2)
(a) Per line	14.50	NXMCR	(M2)
(11) Enhanced Caller ID (with ACR)			(M2)
(a) Per line	15.95	NXECR	(M2)
(12) Enhanced Caller ID with Call Management (with ACR)			(M2)
(a) Per line	16.95	N1ACR	(M2)
(13) Enhanced Caller ID with Call Management (with ACR and Call Forwarding Don't Answer ¹)			(M2)
(a) Per line	16.95	NCACR	(M2)
(14) Calling Name/Number Delivery Blocking - Per Call			(M2)
(a) Per line	-	NA	(M2)
(15) Calling Name/Number Delivery Blocking - Per Line			(M2)
(a) Per line (Agencies) ²	-	NOB	(M2)
(b) Per line (Non-Agencies)	-	NOBPC	(M2)
Note 1: Call Forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates, <i>Terms and Conditions</i> for CFDA are in section A13.9.			(T)(M2)
Note 2: This feature is only offered to certain customers as per A13.19.3.A.10.			(T)(M2)

M1 - Material previously appearing on this page now appears on page(s) 26 of this section.
M2 - Material appearing on this page previously appeared on page(s) 36.4.3 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.20 Customized Code Restrictions (CCR) (T)

A13.20.1 General (M)

- A. Customized Code Restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls except local calls to an expanded local area which may be restricted for business customers by Options #1 and #3 as specified in G. Also permitted in each option are non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and Toll Free Dialing numbers 1+8XX. (T)(M)
- B. Customized Code Restrictions will be available to basic exchange customers with Individual Line Residence Service, Business Service or PBX Trunks in Flat Rate, Message Rate or Measured Rate environment. (M)
- C. Subscribers dialing restricted codes in the CCR Dialing Plan will be sent to an appropriate recorded announcement. (M)
- D. Customized Code Restrictions are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities. (M)
- E. It is the responsibility of the subscriber to notify all authorized users of their service that it is impossible to reach the operator using the restricted telephone. (M)
- F. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Customized Code Restrictions offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder. (M)
- G. Business customers who subscribe to Community Caller Plus service or message rate service and Customized Code Restrictions Option #1 or Option #3 may at the customer's option restrict local calls to distance bands D through F of the expanded service area specified in A3.5. (M)
- H. Customized Code Restrictions can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (M)
- I. Any Customized Code Restriction elected by a Lifeline subscriber will be established and provided at no charge for customers receiving Lifeline service from A3.31. (M)
- J. Customized Code Restriction Option #3a for existing and new customers or Option #3b for new customers, or customers re-establishing service may be furnished at no charge in connection with the Toll Credit Limit (TCL) process. (M)
- K. Residence customers who subscribe to any of the Area Plus services may restrict 1+InterLATA calls while allowing 1+IntraLATA calls to be completed by subscribing to Option #7. (M)

Page 36.1.1 is hereby deleted in its entirety and removed from this Guidebook (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.20 Customized Code Restrictions (CCR) (Cont'd)

A13.20.2 Customized Code Restrictions Options¹

- | | | |
|----|---|--------|
| A. | CCR Dialing Plan | (M) |
| | 1. Option #1 ² | (M) |
| | Restricted Codes | (M) |
| | Operator 0- | (M) |
| | Operator 0+ | (M) |
| | DDD 1+ | (M) |
| | 101XXXX | (M) |
| | 900 (1+, 0+, 0- and all 101XXXX 900 dialing) | (M) |
| | 1+555-1212 and 1+NPA-555-1212 | (M) |
| | 411 | (M) |
| | Operator IDDD 01+ | (M) |
| | IDDD 011+ | (M) |
| | 2. Option #2 | (M) |
| | Restricted Codes | (M) |
| | Operator 0- | (M) |
| | Operator 0+ | (M) |
| | Operator IDDD 01+ | (M) |
| | 3. Option #3 ² | (M) |
| | Restricted Codes | (M) |
| | Operator 0- | (M) |
| | Operator 0+ | (M) |
| | DDD 1+ | (M) |
| | 101XXXX | (M) |
| | 900 (1+, 0+, 0- and all 101XXXX 900 dialing) | (M) |
| | 1+555-1212 and 1+NPA-555-1212 | (M) |
| | Operator IDDD 01+ | (M) |
| | IDDD 011+ | (M) |
| | 4. Option #4 | (M) |
| | Restricted Codes | (M) |
| | 900 (1+, 0+, 0- and all 101XXXX 900 dialing) | (M) |
| | Note 1: The codes shown for CCR options are not to be considered all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company. | (M) |
| | Note 2: Subscribers may choose to have this restriction apply to local calls to exchanges in Business distance bands D through F of the expanded service area specified in A3.5. | (T)(M) |

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.20 Customized Code Restrictions (CCR) (Cont'd)

A13.20.2 Customized Code Restrictions Options¹ (Cont'd)

A. CCR Dialing Plan (Cont'd)

5. Option #5 for business customers only

Restricted Codes

101XXXX

6. Option #7²

Restricted Codes

Operator 0-

Operator 0+

DDD 1+InterLATA

900 (1+, 0+, 0- and all 101XXXX 900 dialing)

1+555-1212 and 1 NPA-555-1212

411

Operator IDDD 01+

IDDD 011+

101XXXX

A13.20.3 Rates and Charges

A. The following rates and charges are for Customized Code Restrictions only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

	Nonrecurring Charge	Monthly Rate	USOC	
1. Option #1				(M)
a. Available to all eligible basic exchange service customers				(M)
(1) Does not restrict local calls to the expanded service area, where applicable				(M)
(a) Residence Line, each	\$9.75	\$-	CREX1	(M)
(b) Business Line, each	9.75	-	CREX1	(M)
(c) PBX Trunk, each	9.75	-	CREX1	(M)
b. Available to basic exchange service subscribers except Business Flat Rate Line subscribers				(M)
(1) Same as Option #1a. Does not restrict local calls to the expanded service area. CREX1 should be used for all new residence sales.				(M)
(a) Residence Line, each	9.75	-	CREXA	(M)
(2) Restricts local calls to distance bands D through F of the expanded service area				(M)
(a) Business Line, each	9.75	-	CREXA	(M)
(b) PBX Trunk, each	9.75	-	CREXA	(M)
2. Option #2				(M)
(a) Residence Line, each	9.75	2.85	CREX2	(M)
(b) Business Line, each	9.75	3.95	CREX2	(M)
(c) PBX Trunk, each	9.75	5.35	CREX2	(M)

Note 1: The codes shown for CCR options are not to be considered all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company.

Note 2: Option #7 is restricted to subscribers of any Area Plus service.

Pages 36.4 through 36.5 are hereby deleted in their entirety and removed from this Guidebook

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.20 Customized Code Restrictions (CCR) (Cont'd)

A13.20.3 Rates and Charges (Cont'd)

A. (Cont'd)

	Nonrecurring Charge	Monthly Rate	USOC	
3. Option #3 ¹				(M1)
a. Available to all eligible basic exchange service customers				(M2)
(1) Does not restrict local calls to the expanded service area, where applicable				(M2)
(a) Residence Line, each	\$9.75	\$2.85	CREX3	(M2)
(b) Business Line, each	9.75	3.95	CREX3	(M2)
(c) PBX Trunk, each	9.75	5.35	CREX3	(M2)
b. Available to basic exchange service subscribers except Business Flat Rate Line subscribers				(M2)
(1) Same as Option #3a. Does not restrict local calls to the expanded service area. CREX3 should be used for all new residence sales.				(M2)
(a) Residence Line, each	9.75	2.85	CREXB	(M2)
(2) Restricts local calls to distance bands D through F of the expanded service area				(M2)
(a) Business Line, each	9.75	3.95	CREXB	(M2)
(b) PBX Trunk, each	9.75	5.35	CREXB	(M2)
4. Option #4 ²				(M2)
(a) Residence Line, each	-	-	CREX4	(M2)
(b) Business Line, each	-	-	CREX4	(M2)
(c) PBX Trunk, each	-	-	CREX4	(M2)
5. Option #5 for business customers only				(M2)
(a) Business Line, each	-	1.50	RTV1L	(M2)
(b) PBX Trunk, each	-	1.50	RTV1L	(M2)
6. Option #7 ³				(M2)
(a) Residence Line, each	9.75	2.85	CREX7	(M2)
Note 1: Both the nonrecurring charge and the monthly rate may be waived by the Company in connection with the Toll Credit Limit (TCL) process as specified in A13.20.1.I.				(T)(M2)
Note 2: Service Charges do not apply for establishment or discontinuation of service.				(M2)
Note 3: Option #7 is restricted to subscribers of any Area Plus service.				(M2)

M1 - Material previously appearing on this page now appears on page(s) 36.2 and 36.3 of this section.

M2 - Material appearing on this page previously appeared on page(s) 39 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

	(M1)
A13.21 Billed Number Screening	(M2)
A13.21.1 General	(M2)
A. Billed Number Screening (BNS) will be furnished at the Company's option and upon agreement by the customer to control instances of fraud associated with billed to third party, and/or collect calls. This service may also be furnished in response to a customer request. Service Charges in Section A4 are not applicable when BNS is initiated by the Company. A Secondary Service Charge is applicable when BNS is requested by the customer. Public Access Service Subscribers must select blocking and screening options from A7.4.	(M2)
B. Subscriber request of BNS does not relieve the requesting customer of responsibility for calls, other than Company intraLATA calls, which originate from the subscriber's line. Failure of other long distance providers to request BNS or to act on the information digits passed to them when requesting and receiving BNS information could result in charges being placed on the subscriber's line.	(M2)
A13.22 Reserved for Future Use	(M2)
A13.23 (DELETED)	(M2)
A13.24 Reserved for Future Use	(M2)
A13.25 Reserved for Future Use	(M2)
A13.26 Reserved for Future Use	(M2)
A13.27 Reserved for Future Use	(M2)
A13.28 Reserved for Future Use	(M2)
A13.29 Reserved for Future Use	(M2)
A13.30 Reserved for Future Use	(M2)
A13.31 Reserved for Future Use	(M2)
A13.32 Reserved for Future Use	(M2)
A13.33 (DELETED)	(M2)

M1 - Material previously appearing on this page now appears on page(s) 36.3 of this section.

M2 - Material appearing on this page previously appeared on page(s) 39.1, 39.2 and 39.3 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.34 RingMaster Service

A13.34.1 General

- A. RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service. (M2)
- B. RingMaster service is offered in the following format. RingMaster I consists of one additional telephone number associated with a single line. RingMaster II consists of two additional telephone numbers associated with a single line. (M2)

A13.34.2 Terms and Conditions

- A. This service is available to individual line residence and business customers. (M2)
- B. The service is not compatible with PBX trunk service, obsolete Prestige service, Personal Paging service, Company or customer provided public telephone service, lines equipped with multi-line hunting arrangements or foreign exchange service. RingMaster service may not be compatible with all types of customer provided telephone equipment, customer premises switching or key equipment. For BellSouth Centrex RingMaster, see A12.25.12.A.35. (M2)
- C. RingMaster service is provided subject to the availability of facilities. Additionally, RingMaster II service may not be available in all central offices equipped to provide RingMaster I service. (M2)
- D. RingMaster service subscribers will be entitled to one white page listing with each RingMaster service number. Listings for RingMaster service are subject to *terms and conditions* specified in Section A6 for directory listings. Other listings will also be provided under the terms and conditions described in Section A6. (T)(M2)
- E. All telephone numbers associated with a line equipped with RingMaster service must originate from the same central office switching machine. (M2)
- F. When establishing RingMaster service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated: (M2)
 - 1. All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated. (M2)
 - 2. The main telephone number only will be forwarded when Call Forwarding service is activated. The additional RingMaster service numbers will continue to ring and may be answered at the subscriber's premises. (M2)
- G. Secondary Service Charges will apply when changing from one option to the other subsequent to the establishment of RingMaster service. (M2)
- H. RingMaster Service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)(M2)
- I. Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features for residence customers. (T)(M2)

A13.34.3 Rates

	Monthly Rate	USOC	
A. Residence			(M2)
1. RingMaster I			(M2)
(a) One additional number with distinctive ringing, per line	\$9.00	DRS	(M2)
2. RingMaster II			(M2)
(a) First additional number with distinctive ringing, per line	9.00	DRS1X	(M2)
(b) Second additional number with distinctive ringing, per line ¹	-	DRS2X	(M2)
B. Business			(M2)
1. RingMaster I			(M2)
(a) One additional number with distinctive ringing, per line	6.95	DRS	(M2)
2. RingMaster II			(M2)
(a) First additional number with distinctive ringing, per line	9.95	DRS1X	(M2)
(b) Second additional number with distinctive ringing, per line ¹	-	DRS2X	(M2)
Note 1: Must be ordered with first additional number.			(M2)

Pages 39.1 through 39.4 are hereby deleted in their entirety and removed from this Guidebook

M1 - Material previously appearing on this page now appears on page(s) 37 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 40 and 41 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.35 Reserved for Future Use	(M1)
A13.36 Reserved for Future Use	(M2)
A13.37 Reserved for Future Use	(M2)
A13.38 Reserved for Future Use	(M2)
A13.39 Central Office Local Area Network Service (Obsoleted, See Section A113.)	(M2)
A13.40 Reserved for Future Use	(M2)
A13.41 Reserved for Future Use	(M2)
A13.42 Reserved for Future Use	(M2)
A13.43 Reserved for Future Use	(M2)
A13.44 Reserved for Future Use	(M2)
A13.45 Local Service Freeze¹	(M2)
A13.45.1 General	(M2)
A. Local Service Freeze (LSF) will be offered by the Company and provided upon customer request to control instances of unauthorized switching of local service.	(M2)
B. Subscribers that select LSF will be protected from unauthorized switching to other local service providers only within system limitations of the Company.	(M2)
C. Only the subscriber can authorize the addition of a LSF to their account. The local provider administering the LSF upon request of the subscriber is required to verify such request by any federal or state approved verification method.	(M2)
D. Only the subscriber to LSF can authorize the removal of LSF from their account to allow for an authorized migration of their service to another provider.	(M2)
1. Approved methods of LSF removal:	(M2)
(a) Telephone call by the current subscriber to the current local provider	(M2)
(b) Submission of a Letter of Authorization (LOA) to the current local provider with the current subscriber's signature	(M2)
(c) Three-way phone call with the current local provider, the current subscriber and the potential new local provider	(M2)
E. There is no monthly or non-recurring charge to add or remove LSF.	(M2)
F. Local Service Freeze will be removed automatically when the account is disconnected for any reason.	(M2)
Note 1: The implementation date for Local Service Freeze is March 6, 2005.	(M2)

M1 - Material previously appearing on this page now appears on page(s) 39 of this section.

M2 - Material appearing on this page previously appeared on page(s) 41, 41.5, 42 and 44 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.46 Simplified Message Desk Interface (SMDI)

A13.46.1 General

- A. Simplified Message Desk Interface provides customers the ability to route calls and associated call information to a centralized point using a customer-provided voice/text messaging system. A station user may have incoming calls forwarded to that centralized point when that person's station is busy or when he or she is not available to answer the calls. Through the use of an I/O (input/output) channel, call information is transported from the central office to the centralized point at the customer's premises. That centralized point, using an optional capability, may activate a signal to the called station to give an alert that a message is waiting. This information includes the number called, the reason for the forwarding of the call (busy or don't answer) and the calling number. The preceding information will be delivered intraoffice (intraswitch). The calling number will not be delivered if delivery is blocked by the calling party through per line or per call blocking. (M1)
- B. Simplified Message Desk Interface service requires the Uniform Call Distribution feature in digital central offices. (M2)

A13.46.2 Terms and Conditions

- A. Telephone numbers transmitted via SMDI are intended solely for the use of the SMDI subscriber. Resale of this information to any party is prohibited. (M2)
 - B. The Company will deliver all numbers subject to blocking activation by the calling party where the Company has deployed per line/per call blocking in accordance with the North Carolina Utilities Commission Order of May 12, 1992, in Docket P-55, Sub 925. Such numbers could include telephone numbers associated with non-published and non-listed service as described in Section A6. Information will be delivered unless the delivery is blocked by the calling party through per line or per call blocking, where blocking is available. Where the Company has not deployed per line or per call blocking in a central office, a privacy bit will be added to all calling information delivered from any line within that central office. Should a customer request interswitch delivery of calling information, private facilities will be required at the rates and charges specified in the Private Line *Guidebook*. (T)(M2)
 - C. This service requires customer-provided terminal equipment. (M2)
 - D. SMDI is furnished only from central offices which have been equipped to recognize the privacy bit associated with call blocking. (M2)
 - E. When calls are forwarded multiple times within the serving central office, the following options are available to determine which called number is delivered to the subscriber's voice messaging equipment. (M2)
 - Originally Called Directory Number (OCDN) - With OCDN, the first number that forwards within the central office serving the subscriber's voice messaging equipment is sent by the SMDI feature, regardless of the number of forwarding attempts taking place before the call reaches the subscriber's voice messaging equipment. (M2)
 - Redirecting Directory Number (RDN) - RDN is the number of the last telephone line within the central office serving the subscriber's voice messaging equipment to forward the call to the subscriber's voice messaging equipment. The number originally dialed by the calling party is not delivered via the SMDI data link if the call is forwarded more than once or hunts through a series of lines before reaching the subscriber's voice messaging equipment. (M2)
- The options available to the customer in each switch type are as follows: (M2)

SWITCH TYPE	TYPE CALLED NUMBER DELIVERED	
1AESS	RDN only	(M2)
DMS-100	RDN or OCDN	(M2)
5ESS	RDN or OCDN	(M2)
EWS	RDN or OCDN	(M2)

Pages 41.1 through 41.5 are hereby deleted in their entirety and removed from this Guidebook

(N)

M1 - Material previously appearing on this page now appears on page(s) 39 and 40 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 44.0.1 and 44.1 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.46 Simplified Message Desk Interface (SMDI) (Cont'd)

(M2)

A13.46.3 Rates and Charges

(M2)

- A. Secondary Service Charges as specified in Section A4 will be incurred in addition to the rates and charges following when service is ordered on a separate request. (T)(M2)
- B. Features (M2)
 - 1. Simplified Message Desk Interface (SMDI) (M2)

	Installation Charge	Monthly Rate	USOC	
(a) Per Link - Analog (1200 bps) ¹	\$405.00	\$ 205.00	AVA	(M2)
(b) Per Link - Analog (2400 bps) ¹	-	500.00	AVCA2	(M2)
(c) Per Link - Analog (4800 bps) ¹	-	700.00	AVCA4	(M2)
(d) Per Link - Analog (9600 bps) ¹	-	975.00	AVCA9	(M2)
(e) Per Link - Digital (9600 bps) ²	-	1,075.00	AVCD9	(M2)

A13.47 Message Waiting Indication - (MWI)

(M2)

A13.47.1 General

(M2)

- A. Message Waiting Indication - Audible (MWI) is a feature that enables end users to receive Message Waiting Indication on their lines. SMDI (see A13.46) is used to activate or deactivate an audible alerting signal (stutter dial tone) on the end user's line notifying the end user that a message is waiting. (M2)
- B. Message Waiting Indication - Audible/Visual (MWI-A/V) is a feature that enables end users to receive audible and visual indication that a message is waiting. SMDI (see A13.46) is used to activate or deactivate an audible alerting signal (stutter dial tone) and to activate or deactivate a bulb, light, indicator, etc., on CPE adjunct devices or light equipped telephone sets. (M2)

A13.47.2 Terms, Conditions and Limitations

(T)(M2)

- A. MWI is available subject to technical limitations and/or the availability of central office facilities. (M2)
- B. Message Waiting Indication can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)(M2)
- C. The visual capability of MWI-A/V is not guaranteed to work on all network serving facilities. (M2)

A13.47.3 Rates and Charges

(M2)

- A. Secondary Service Charges as specified in A4.3 will apply in addition to the rates and charges following when service is ordered on a separate order. Service Charges do not apply when changing from MWI-Audible to MWI-Audible/Visual. (T)(M2)
- B. Features (M2)

		Monthly Rate	USOC	
1. Message Waiting Indication - Audible (MWI)				(M2)
(a) Residence, Per Line		\$.50	MWW	(M2)
(b) Business, Per Line		.50	MWW	(M2)
2. Message Waiting Indication - Audible/Visual (MWI-A/V)				(M2)
(a) Residence, Per Line		.50	MWWAV	(M2)
(b) Business, Per Line		.50	MWWAV	(M2)

A13.48 Reserved for Future Use

(M2)

- Note 1:** Includes I/O Port at the telephone central office Network Interface. Appropriate Private Line charges apply for the associated channel. (M2)
- Note 2:** Includes I/O Port at the telephone central office Network Interface. Appropriate SynchroNet service charges apply. (T)(M2)

M1 - Material previously appearing on this page now appears on page(s) 40 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 44.1 and 44.2 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.49 Surrogate Client Number (M)

A13.49.1 General (M)

- A. The Surrogate Client Number (SCN) feature provides for a telephone number in the subscriber's serving wire center from which calls will be forwarded on an intra-office basis to the subscriber's exchange service. (M)
- B. This feature is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities. (M)
- C. Rates and charges for this service do not include a directory listing. (M)

A13.49.2 Rates and Charges (M)

- A. Applicable service order charges as specified in Section A4 will be incurred in addition to B. (M)
- B. Surrogate Client Number (M)
 - (1) Per Telephone Number (M)

	Monthly	USOC	
	Rate	SMV	
(a) Residence - Each	\$3.50	SMV	(M)
(b) Business - Each	3.00	SMV	(M)

A13.50 Telecommunications Service Priority (TSP) System (M)

A13.50.1 Service Description (M)

- A. The Telecommunications Service Priority (TSP) System is a structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company. (M)
- B. Conditions of emergency or crises that cause invocation of NSEP treatment can only be declared by authorized officials of the Federal Government or other officials (Federal or non-Federal) specified by the Director, Office of Emergency Communications (OEC) on behalf of the Executive Office of the President of the United States. (M)

A13.50.2 Service Limitations (M)

- A. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations. (M)

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS manual 3-1-1 dated July 9, 1990) and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS manual 3-1-2 dated July 9, 1990). (M)
- B. The customer for the TSP System service must also be the same customer for the underlying Exchange Service with which it is associated. (M)
- C. The Company will arrange for the installation and/or restoration of TSP System service upon receipt of the proper certification as specified in A. (M)
- D. It is the responsibility of the TSP user to provide the TSP Authority Code to the Company with each service request. (M)
- E. When performing Priority Installation or Priority Restoration (repair) on TSP-designated services in compliance with the *terms and conditions* cited in A, the Company may not be in a position to notify the customer regarding additional labor charges if additional labor is required. The customer recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of service may cause unnecessary delays and grants the Company the right to quote charges after the installation or restoration has been completed. (T)(M)
- F. Priority Installation or Repair (M)
 - 1. When a customer for TSP System service requests that service be installed or repaired on an expedited or emergency basis in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations, the customer will be required to bear the excess costs of providing service on an expedited basis. (M)
 - 2. The calculated excess costs would be in addition to all other service and installation charges normally applicable. (M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.50 Telecommunications Service Priority (TSP) System (Cont'd)

(M2)

A13.50.3 Terms and Conditions

(T)(M2)

- A. Under certain conditions, it may be necessary to preempt one or more customer services with a lower (or no) restoration priority in order to install or restore NSEP telecommunications service(s). If preemption is necessary and if circumstances permit, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. Credit allowance for service preemption will adhere to the provisions appearing in A2.5. (M2)
- B. No charge applies when a TSP designation is discontinued. (M2)
- C. With the exception of credit information, a customer obtaining TSP System service acknowledges and consents to the provision of certain customer service details by the Company to the Federal Government to allow for the proper maintenance and administration of the TSP System. That information includes but is not necessarily limited to: (M2)
- Confirmation of completed TSP service orders directly to the Director, Office of Emergency Communications (OEC); (M2)
 - Verification of installation and/or restoration priority level assignment(s) with the Director, OEC; (M2)
 - Reconciliation of TSP service information with the Director, OEC or the customer (prime service vendor). (M2)

A13.50.4 Definitions

(M2)

National Security Emergency Preparedness (NSEP) Services: (M2)

NSEP services are telecommunications services that are used to maintain a state of readiness or to respond to and manage any events or crises (local, national or international) which causes or could cause injury or harm to the population, damage to or loss of property, or degrade or threaten the NSEP posture of the United States. (M2)

Office of Emergency Communications (OEC): (M2)

The OEC is responsible for the day-to-day operations of the TSP System. This includes maintaining a twenty-four hour point-of-contact to handle emergency provisioning requests, assigning priority levels and Authorization Codes and maintaining data on TSP assignments. (M2)

Prime Vendor: (M2)

The service vendor from whom the service user or its authorized agent orders service. (M2)

Priority Installation (PI) (M2)

Provisioning, on a priority basis, of a new TSP service authorized as so urgent that it must be provided earlier than the Company's standard provisioning interval. (M2)

Priority Restoration (PR): (M2)

Restoration, on a priority basis, of an existing TSP service for which any interruption would have serious adverse impact on the supported NSEP function. (M2)

Subcontractor (M2)

The service vendor from whom the prime vendor obtains service for the completion of the prime vendor's end-to-end service. (M2)

Telecommunications Service Priority (TSP) System: (M2)

TSP is a structured coding scheme that establishes the order in which NSEP services are to be installed or restored in the event of an emergency. The TSP System was developed to ensure priority treatment of the nation's most important telecommunications services. (M2)

TSP Authorization Code: (M2)

A twelve character code that identifies an NSEP TSP service and denotes the order in which that service is to be provisioned (installed) and/or restored. (M2)

Pages 44.0.1 through 44.2 are hereby deleted in their entirety and removed from this Guidebook

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.50 Telecommunications Service Priority (TSP) System (Cont'd)

(M2)

A13.50.5 TSP Rate Categories

(M2)

A. There are two basic rate categories which apply to TSP System service:

(M2)

- 1. Priority Installation
- 2. Priority Restoration
 - Level Implementation
 - Level Change
 - Maintenance/Administration

(M2)

(M2)

(M2)

(M2)

(M2)

B. Certain activities associated with the TSP System are included in the rate elements as follows:

(M2)

- 1. Priority Installation includes order coordination.
- 2. Priority Restoration includes system development, verification and confirmation.

(M2)

(M2)

A13.50.6 Rates and Charges

(M2)

The following rates and charges are in addition to all other rates and charges that may be applicable for other services furnished in conjunction with TSP service:

(M2)

	Nonrecurring Charge	Monthly Rate	USOC	
a. Priority Installation (PI)				(M2)
(1) Per line or trunk				(M2)
(a) Prime vendor	\$42.00	-	P1APX	(M2)
(b) Subcontractor	42.00	-	P1ASX	(M2)
b. Priority Restoration (PR), per line or trunk				(M2)
(1) Level Implementation				(M2)
(a) Prime vendor	65.00	-	PR5PX	(M2)
(b) Subcontractor	65.00	-	PR5SX	(M2)
(2) Level Change				(M2)
(a) Prime vendor	65.00	-	PR8PX	(M2)
(b) Subcontractor	65.00	-	PR8SX	(M2)
(3) Maintenance/Administration				(M2)
(a) Prime vendor	-	\$3.75	PR9PX	(M2)
(b) Subcontractor	-	3.75	PR9SX	(M2)

A13.51 (DELETED)

(M2)

A13.52 Reserved for Future Use

(M2)

A13.53 Reserved for Future Use

(M2)

A13.54 Reserved for Future Use

(M2)

A13.55 Reserved for Future Use

(M2)

M1 - Material previously appearing on this page now appears on page(s) 43 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 47 and 48 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.56 Hot Line Service

A13.56.1 General

- A. Hot Line Service is an automatic dialing feature which provides the customer with the ability to automatically be connected with another predetermined line in the circuit switched network. When the customer's instrument goes off-hook, a switched connection is set up without any further customer action. The predetermined number is selected by the customer at the time service is established and can be changed only via service order.
- B. Hot Line Service may be used only in connection with individual line service.
- C. Hot Line Service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

A13.56.2 Rates and Charges

- A. Hot Line Service
The rates and charges for this service are in addition to the monthly and Service Charges for individual line service found in Sections A3 and A4, respectively.
- 1. Per Individual Line

	Nonrecurring Charge	Monthly Rate	USOC
(a) Residence	\$3.00	\$.50	HLS
(b) Business	3.00	14.00	HLS

A13.57 (DELETED)

A13.58 Reserved for Future Use

A13.59 Reserved for Future Use

A13.60 Reserved for Future Use

A13.61 Answer Supervision

A13.61.1 Description of Service

- A. This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").
- 1. Answer Supervision is furnished only from central offices arranged to provide this service and is provided subject to the availability of facilities.
- 2. This feature is only available with line side terminated PBX trunks. It is not available with residence or business lines, digital loop facilities, or trunk side terminated facilities, such as DID trunks.

A13.61.2 Rates and Charges

- A. Answer Supervision
- 1. Line

	Nonrecurring Charge	Monthly Rate	USOC
(a) Each	\$2.00	\$2.33	ANU

A13.62 Reserved for Future Use

A13.63 Reserved for Future Use

A13.64 Reserved for Future Use

M1 - Material previously appearing on this page now appears on page(s) 44 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 48, 49 and 49.1 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.65 Uniform Call Distribution (UCD)

A13.65.1 General

- A. Uniform Call Distribution (UCD) provides an even distribution of incoming calls among the individual main station lines of a hunt group and requires Circular Hunt.

A13.65.2 Terms and Conditions

- A. UCD is furnished from technically capable central offices. This feature is provided subject to the availability of facilities.

A13.65.3 Rates and Charges

- A. A Secondary Service Charge as specified in Section A4 will apply in addition to the rates and charges following when no other service is a part of the request.
- B. Features
 - 1. Uniform Call Distribution

	Installation Charge	Monthly Rate	USOC
(a) Per Group	\$220.00	\$9.10	A6TNA
(b) Per Main Station Line in Group	3.60	-	A6VNA

A13.66 Reserved for Future Use

A13.67 Reserved for Future Use

A13.68 Reserved for Future Use

A13.69 Reserved for Future Use

A13.70 Privacy Manager Service

A13.70.1 Description of Service

- A. Privacy Manager Service works with Caller ID to assist the subscriber in screening and answering unidentified calls. Depending on the customer-provided Caller ID display equipment used by the subscriber, unidentified calls are those calls which are typically identified by Caller ID display units as unavailable, unknown, blocked or private. Privacy Manager Service intercepts unidentified calls (calls in which the caller's name and number is blocked or those in which the calling information cannot be delivered) before the subscriber's telephone rings and requires the caller to reveal his identity in order to complete the call. When the caller states their name or company in response to Privacy Manager Service prompts, the subscriber's telephone rings and displays "Privacy Manager" on Caller ID units. If the subscriber answers the call, Privacy Manager service plays back the caller's recorded name or company name and the subscriber must either press 1 to accept the call, press 2 to reject the call, or press 3 to send a 'do not solicit' message which asks the caller to add the subscriber's name to the 'do not call list'.
- B. Unidentified calls are processed by Privacy Manager service as follows:
 - 1. Calling Name and Number Blocked by the Caller - Privacy Manager Service intercepts the call and the caller is asked to press 1 to deliver their calling name and number. Privacy Manager Service will transmit the call to the subscriber with the name and number unblocked, or, if the caller does not press 1 and continues to hold, the caller is asked to state their name or company and press 1. The call is terminated before the subscriber's telephone rings if the caller does not unblock delivery of his name and number or state his name.
 - 2. Calling Name and Number Cannot be Delivered - Privacy Manager service intercepts the call and the caller is asked to state their name or company. The call is terminated before the subscriber's telephone rings if the caller does not state his name. If the caller states his/her name or company, the subscriber's telephone will ring, "privacy manager" is displayed on the Caller ID display, and the subscriber may choose to answer the telephone and respond by pressing the appropriate digit to accept the call, reject the call or send a "do not solicit" message which asks the caller to add the subscriber's name to the "do not call list". If the subscriber has voicemail or an answering machine which answers a "privacy manager" call, the caller is instructed to record a message. When there is no answer or the subscriber's line is busy, Privacy Manager Service announces that the called party is unavailable and to try to call again later, and the call is terminated.

M1 - Material previously appearing on this page now appears on page(s) 45 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 49.1 and 49.2 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.70 Privacy Manager Service (Cont'd)

A13.70.1 Description of Service (Cont'd)

- C. Privacy Manager Service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy Manager Service. When the caller hears the first Privacy Manager Service announcement, he/she presses the “*” key, listens for a tone and enters the three-digit pass code (for example, *987). Subscribers may also switch Privacy Manager Service on or off by calling an administrative number from his/her own phone and responding to an automated menu.

A13.70.2 Terms, Conditions and Limitations

- A. The following *terms, conditions* and limitations apply:
 1. Privacy Manager Service is provided subject to availability of facilities.
 2. Privacy Manager Service is available to single and multi-line residence customers.
 3. Privacy Manager Service is not compatible with Per Line Blocking, FX, FCO or ISDN. Privacy Manager Service may not be compatible with RingMaster Service in all switch types.
 4. Caller ID and Touch-Tone Services are required in order to subscribe to Privacy Manager Service.
 5. Privacy Manager Service can be suspended as specified in A2.3. The monthly rate as specified in A13.70.3 will not apply during the period of suspension.
 6. Calls processed by Privacy Manager Service will be billable, if billing would normally apply for the call, when the Privacy Manager Service announcements begin. Calls routed to Privacy Manager Service will be preceded by a network announcement to allow the caller the opportunity to terminate the call before billing begins.

A13.70.3 Rates and Charges

- A. The following rates are for Privacy Manager Service only and are in addition to the applicable Service charges and monthly rates for exchange access lines and other Services with which this Service is associated.
 1. Residence

	Monthly	USOC	
	Rate	PMX1R	
(a) Per line except Complete Choice plan lines	\$9.99	PMX1R	
(b) Per Complete Choice plan line	9.99	PMX1R	

A13.71 Reserved for Future Use

A13.72 Inter-Switch Simplified Message Desk Interface

A13.72.1 General

- A. Inter-Switch Simplified Message Desk Interface (ISMDI) service provides subscribers with the capability of receiving call information over a data link interface for use with voice messaging system (VMS) equipment. Only call information routed over the Public Switched Telephone Network using the Common Channel Signaling/Signaling System 7 (CCS/SS7) network is available for ISMDI. The ISMDI data link must be associated with a voice level hunt group assigned to the VMS subscriber. Incoming call data available from the CCS/SS7 network includes the number called, the type of incoming call (direct or forwarding due to busy or no answer), the forwarding number, and the calling number. The telephone numbers are provided as ten digit Directory Numbers. The calling number will not be delivered if delivery is blocked by the calling party through per line or per call blocking.
- B. ISMDI provides the capability for the VMS provider to transmit data messages over the data link to the ISMDI host switch for use in delivering message waiting notification to VMS client users. These data messages will enable the VMS subscriber to activate or deactivate message waiting indicators (MWI) on VMS client station lines served by ISMDI compatible central offices.
- C. The subscriber has the option of specifying an SS7 Point Code to which MWI messages are to be routed.

M1 - Material previously appearing on this page now appears on page(s) 45 and 46 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 49.2 and 50 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.72 Inter-Switch Simplified Message Desk Interface (Cont'd)

(T)(M2)

A13.72.2 Terms and Conditions

(T)(M2)

- A. ISMDI is furnished only from *Company* central offices which have been equipped and arranged as host locations to provide this service. (T)(M2)
- B. Compatible private facilities, such as Private Line Service or SynchroNet service, are required as a data link between the serving central office and the subscriber's equipment. Rates and charges for these facilities are as specified in the Private Line *Guidebook*. (T)(M2)
- C. In addition to the ISMDI data link, a voice level hunt group is required between the ISMDI host office and the voice messaging system at the subscriber's premises at the rates and charges specified in other sections of this *Guidebook*. The lead telephone number associated with this hunt group must be used for any voice messaging systems that utilize a data link sanity check or "heartbeat" capability. The lead telephone number should not be equipped with Message Waiting Indication (MWI) capability, and the activate MWI message should be programmed in the voice messaging system for the purpose of executing the sanity check capability. (T)(M2)
- D. Network errors generated by voice messaging systems attempting to activate or deactivate MWI to telephone numbers that are invalid or no longer served by an ISMDI compatible central office or to station lines that are not equipped with the MWI capability, other than the lead telephone number used for the sanity check, may be cause for suspension of service until the problem is corrected. The ISMDI subscriber will be notified as soon as possible upon detection of excessive network errors and must take immediate corrective action to avoid suspension of service. (M2)
- E. A subscriber to this service is obligated for a minimum service period of 12 months. (M2)
- F. The Company will deliver all numbers subject to blocking activation by the calling party where the Company has deployed per line/per call blocking in accordance with the North Carolina Utilities Commission Order of May 12, 1992, in Docket P-55, Sub 925. Such numbers could include telephone numbers associated with non-published and non-listed service as described in Section A6. Information will be delivered unless the delivery is blocked by the calling party through per line or per call blocking, where blocking is available. Where the Company has not deployed per line or per call blocking in a central office, a privacy bit will be added to all calling information delivered from any line within that central office. (T)(M2)
- G. If the SS7 Point Code for MWI option is requested, the subscriber is required to provide a list of the NPA-NNXs to which MWI messages will be routed. The NPA-NNXs provided must belong to the carrier with which the subscriber has an arrangement. The destination carrier must have an SS7 interconnection with the *Company's* network. The MWI messages are ANSI SS7 TCAP Inter-Switch Voice Mail (ISVM) messages. The nonrecurring charge in A13.72.3.B.3 will be applicable for establishing new service, for modification of existing service, and for verification of existing service. (T)(M2)

A13.72.3 Rates and Charges

(M2)

- A. Applicable service charges as specified in Section A4 will be incurred in addition to the rates and charges following. Rates and charges for other features and services utilized by the subscriber will also apply. (M2)
- B. Features (M2)

	Nonrecurring Charge	Monthly Rate	USOC	
1. Inter-Switch Simplified Message Desk Interface - Analog ¹				(M2)
(a) Per Link (1200 bps)		\$ 2,325.00	AVBL1	(M2)
(b) Per Link (2400 bps)		2,675.00	AVBL2	(M2)
(c) Per Link (4800 bps)		3,605.00	AVBL4	(M2)
(d) Per Link (9600 bps)		5,290.00	AVBL9	(M2)
2. Inter-Switch Simplified Message Desk Interface - Digital ²				(M2)
(a) Per Link (9600 bps)		5,700.00	AVBD9	(M2)
3. SS7 Point Code for MWI				(M2)
(a) Per Point Code	\$6,800.00		AVBLM	
Note 1: Appropriate Private Line service charges apply.				
Note 2: Appropriate SynchroNet service charges apply.				

Pages 49.1 and 49.2 are hereby deleted in their entirety and removed from this Guidebook

(N)

M1 - Material previously appearing on this page now appears on page(s) 46 of this section.
M2 - Material appearing on this page previously appeared on page(s) 50 and 51 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

- (M1)
- A13.73 Reserved For Future Use** (M2)
- A13.74 Reserved For Future Use** (M2)
- A13.75 Reserved For Future Use** (M2)
- A13.76 (DELETED)** (M2)
- A13.77 Voice Mail Calling Features Package a.k.a. Voice Mail Companion Services Package** (M2)
 - A13.77.1 Description of Service** (M2)
 - A. The Voice Mail Calling Features Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. A subscriber may select all or part of the services available in this package subject to the limitations specified in A13.77.2. All services available as part of this package are available on an individual basis. The following services are available as part of the Voice Mail Calling Features Package: (M2)
 - Call Forwarding Busy Line (M2)
 - Call Forwarding Don't Answer (M2)
 - Call Forwarding Don't Answer – Ring Control (M2)
 - Message Waiting Indication - Audible (M2)
 - Message Waiting Indication – Audible/Visual (M2)
 - Star 98 Access (M2)
 - A13.77.2 Terms, Conditions and Limitations of Service** (T)(M2)
 - A. The following *terms, conditions* and limitations apply: (T)(M2)
 1. All *terms, conditions* and restrictions which normally apply to the services when they are individually provided also apply when they are provided as part of this package. Refer to the appropriate Section for restrictions, *terms* and conditions that apply for each service ordered as part of this package. (T)(M2)
 2. All services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to availability of facilities. (M2)
 3. The Voice Mail Calling Features Package can be suspended as specified in Section A2. The monthly rate for this service does not apply for the suspension period. (M2)
 4. The Voice Mail Calling Features Package is available to individual line residence subscribers. (M2)
 5. The Voice Mail Calling Features Package must include one and only one of the Call Forwarding Don't Answer services. In addition, a customer must select Call Forwarding Busy Line and/or Star 98 Access and may select only one Message Waiting Indication service. (M2)
 6. Service Charges as provided in Section A4 apply for the Voice Mail Calling Features Package. (M2)
 - A13.77.3 Rates and Charges** (M2)
 - A. The Voice Mail Calling Features Package is offered at the following rate: (M2)
 1. Per line equipped (M2)

	Monthly Rate	USOC
(a) Residence	\$2.00	S98PK
- A13.78 (DELETED)** (M2)

M1 - Material previously appearing on this page now appears on page(s) 48 and 49 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 51, 53 and 54 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

- (M1)
- A13.79 211 Dialing Service** (M2)
- A13.79.1 General** (M2)
- A.** 211 Dialing Service is a three digit local dialing arrangement available in specified areas for delivery of general information via voice grade facilities, to the United Way of North Carolina. Pursuant to Federal Communications Commission (FCC) Order 00-256, in CC Docket 92-105 the 211 code has been assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211 Service adopted by the FCC in rulemaking proceeding (CC Docket 92-105). (T)(M2)
- B.** The Local Calling Area of the 211 Service subscriber will be the basic Local Calling Area defined in A3.5, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 Service in the merged local calling area. (M2)
- C.** 211 Service is limited to use by the United Way of North Carolina, for community resource services. (M2)
- D.** 211 Service is available from *the Company* in *Company* Territory only. To provide access to a 211 number to end users in an independent company territory or to a CLPs end users within the local calling area, the 211 subscriber must make appropriate arrangements with the independent company or CLP serving that territory. (T)(M2)
- E.** 211 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.). (M2)
- F.** This service is furnished subject to the availability of the 211 number. (M2)
- G.** Calls to a disconnected 211 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the 211 provider is *an AT&T* subscriber. The announcement provided may refer the caller to another telephone number. (T)(M2)
- H.** Directory Listings may be provided for 211 Service at Rates, *Terms and Conditions* as specified in Section A6. (T)(M2)
- I.** Access to 211 Service is not available to the following classes of service: (M2)
- Payphone Service Provider Telephones (PSPs) (M2)
 - Hotel/Motel/Hospital Service (M2)
 - 1+ (M2)
 - 0+, 0- (Third-Party Billing, Collect Calls)¹ (M2)
 - Inmate Service (M2)
 - 101XXXX (M2)
 - Cellular - Type 2A (M2)
- In addition, operator assisted calls to the 211 subscriber will not be completed. (M2)
- J.** 211 Service will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in Section A13, as available. (M2)
- K.** The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly. (M2)
- L.** 211 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Company sufficient time for provisioning. (M2)
- Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued. (M2)
- (M2)

M1 - Material previously appearing on this page now appears on page(s) 49 and 50 of this section.

M2 - Material appearing on this page previously appeared on page(s) 55 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.2 Service Requirements and Conditions

- A. The United Way of North Carolina must provide the Company written notification of the assigned 211 code including the specific individual community service name, contact representative as well as concurrence of billing responsibility. (M)
- B. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a local calling area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections A3 and A4 will apply. (T)(M)
- C. The 211 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 211 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256, issued by the FCC in CC Docket 92-105 regarding the use and return of such N11 codes. If a recall is effected by the NANP Administrator, the Company will work with all 211 subscribers affected by such recall to transfer their service arrangements, if technically and economically feasible at the time, to an abbreviated dialing arrangement, and if not feasible, to a seven or ten-digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate *Guidebook* rates for the establishment of the new access arrangement. (T)(M)
- E. The 211 Service is provided where facilities permit. (M)
- F. The 211 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach information services provided by dialing a 211 number. (M)
- G. The 211 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach information services provided by dialing 211. (M)
- H. 211 Service will be provided under the following conditions. (M)
 - 1. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 number. (M)
 - 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 211 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 211 Dialing Service. (M)
 - 3. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service. (M)
 - 4. The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the Service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. (M)
 - 5. Suspension of Service as covered in Section A2 is not applicable for this service. (T)(M)
 - 6. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 211 number. If requested by the Company, the 211 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 211 service. (M)
 - 7. A written notice will be sent to any 211 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service. (M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.79 211 Dialing Service (Cont'd)

(M2)

A13.79.2 Service Requirements and Conditions (Cont'd)

(M2)

- I. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply. (M2)
 - 1. The 211 Service subscriber will provide announcements. The Company will provide only the delivery of the call. (M2)
 - 2. 211 Subscriber sponsorship of any particular announcement of recorded program service shall not preclude another 211 subscriber from sponsoring the same or similar announcement or recorded program service. (M2)
 - 3. The provision of access to the 211 Network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network. (M2)
 - 4. The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses. (M2)
 - 5. The 211 subscriber assumes, according to other specific rates and charges under *guidebook*, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises (T)(M2)
- J. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this *Guidebook*. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (T)(M2)

A13.79.3 Rates and Charges

(M2)

- A. Application of Rates (M2)
 - 1. 211 Switch Activation charge shall apply per switch activated. (M2)
 - 2. 211 subscribers will pay the normal *guidebook* charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises. (T)(M2)
 - 3. Applicable service order charges as specified in Section A4 will apply, in addition to the following rates. (T)(M2)
 - 4. A charge will apply to changes to the point-to number at the subscriber's request per switch. (M2)
- B. Charges applicable to the 211 Service Subscriber (M2)

	Nonrecurring Charge	USOC	
1. 211 Switch Activation			(M2)
(a) Per switch	\$110.00	211CC	(M2)
2. Change of Point-to Number by Subscriber			(M2)
(a) Per Switch	28.00	211AP	(M2)

A13.80 711 Dialing Code for Telephone Relay Service (TRS) ¹

(M2)

Note 1: This service appears in the General Subscriber Service Tariff, Section A13.80. (M2)

M1 - Material previously appearing on this page now appears on page(s) 51 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 57 and 58 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

- (M1)
- A13.81 511 Dialing Service** (M2)
- A13.81.1 General** (M2)
- A.** 511 Dialing Service (“511”) is a three digit local dialing arrangement available in specified areas for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105. (T)(M2)
- B.** 511 is available from the Company in Company Territory only. To provide access to 511 to end users in an independent company territory or to a Competing Local Providers (CLPs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLP serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511. (M2)
- C.** The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in A3.3, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area. (M2)
- D.** This service is subject to the availability of 511 numbers. (M2)
- E.** 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.) (M2)
- F.** Limitations and use of service as stated in Section A2 apply. (M2)
- G.** Directory Listings may be provided for 511 at Rates, *Terms and Conditions* at no charge. (T)(M2)
- H.** Access to 511 is not available to the following classes of service: (M2)
- Payphone Service Provider Telephones (PSPs) (M2)
 - Hotel/Motel/Hospital Service (M2)
 - 1+ (M2)
 - 0+, 0- (Third-Party Billing, Collect Calls)¹ (M2)
 - Inmate Service (M2)
 - 101XXXX (M2)
 - Cellular - Type 2A (M2)
- In addition, operator assisted calls to the 511 subscriber will not be completed. (M2)
- I.** The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly. (M2)
- Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued. (M2)

M1 - Material previously appearing on this page now appears on page(s) 50 of this section.

M2 - Material appearing on this page previously appeared on page(s) 60 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.81 511 Dialing Service (Cont'd)

(M2)

A13.81.1 General (Cont'd)

(M2)

- J.** An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

(M2)

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

(M2)

- K.** 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13.

(T)(M2)

- L.** Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

(M2)

A13.81.2 Service Requirements and Conditions

(M2)

- A.** All requests for 511 must be submitted in writing to the Public Service Commission. The Commission will allocate the 511 code in the specified BLCAs based upon requirements and/or standards established by the FCC.

(M2)

- B.** Within 30 days of the number assignment, the 511 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

(M2)

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

(T)(M2)

- C.** The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate *Guidebook* rates for the establishment of the new access arrangement.

(T)(M2)

- D.** Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections A3 and A4 will apply.

(T)(M2)

- E.** The 511 Dialing Service is provided where facilities permit.

(M2)

- F.** The 511 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach travel information services provided by dialing 511.

(M2)

- G.** The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach travel information services provided by dialing 511.

(M2)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.81 511 Dialing Service (Cont'd)

(M2)

A13.81.2 Service Requirements and Conditions (Cont'd)

(M2)

H. 511 will be provided under the following conditions.

(M2)

1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511. (M2)
 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 511 Dialing Service. (M2)
 3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service. (M2)
 4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. (M2)
 5. Suspension of 511 as covered in Section A2 is not applicable for this service. (T)(M2)
 6. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 511 number. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service. (M2)
 7. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service. (M2)
- I. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply. (M2)
1. The 511 subscriber will provide announcements. The Company will provide only the delivery of the call. (M2)
 2. 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service. (M2)
 3. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network. (M2)
 4. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses. (M2)
 5. The 511 subscriber assumes, according to other specific rates and charges under *guidebook*, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (T)(M2)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.81 511 Dialing Service (Cont'd)

(M2)

A13.81.2 Service Requirements and Conditions (Cont'd)

(M2)

J. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users. (M2)

K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this *Guidebook*. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (T)(M2)

A13.81.3 Rates and Charges

(M2)

A. Application of Rates

(M2)

1. 511 subscribers will pay the normal *Guidebook* charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises. (T)(M2)
2. Applicable service order charges as specified in Section A4 will apply, in addition to the following rates. (T)(M2)
3. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area. (M2)
4. A charge will apply to changes to the point-to number at the subscriber's request, per 511 Dialing Service, per central office switch within the basic local calling area. (M2)

B. Charges applicable to the 511 Dialing Service Subscriber

(M2)

	Nonrecurring Charge	USOC	
1. 511 Switch Activation			(M2)
(a) Per switch	\$110.00	511CC	(M2)
2. Change of Point-to Number by Subscriber			(M2)
(a) Per switch	28.00	511AP	(M2)

M1 - Material previously appearing on this page now appears on page(s) 53 of this section.

M2 - Material appearing on this page previously appeared on page(s) 60.3 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use (Cont'd)

A13.82.2 Service Requirements and Conditions

- A. All requests for 311 must be submitted in writing to the Company. (M)
- B. Once a city, municipality or local government orders 311 service, the Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 311 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. If during this period, the 311 subscriber has failed to establish service or decides to discontinue service establishment, the 311 number will be recalled and the number will be considered available for reassignment as specified in A. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived. (T)(M)
- C. The 311 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 311 number and an agreement to return the code upon receipt of six (6) months written notice of such a recall from the Company and abide by all terms and conditions identified by the FCC in CC Docket 92-105 regarding the use and return of such 311 codes. If a recall is affected, the Company will work with all 311 subscribers affected by such recall to transfer their service arrangements, to a seven (7) or ten (10) digit dialing arrangement within the six (6) month notice period. The 311 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 311 subscriber will be charged the appropriate *Guidebook* rates for the establishment of the new access arrangement. (T)(M)
- D. Only one (1) seven (7) or ten (10) digit local number or one (1) ten (10) digit toll free number may be used as the lead number per central office. Appropriate rates from Sections A3 and A4 will apply. (T)(M)
- E. The 311 is provided where facilities permit. (M)
- F. The 311 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach non-emergency services provided by dialing 311. (M)
- G. The 311 subscriber should work separately with competitive local exchange companies to ascertain that its end user customers will be able to reach non-emergency services provided by dialing 311. (M)
- H. 311 will be provided under the following conditions. (M)
 - 1. For network sizing and protection, the 311 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 311. (M)
 - 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 311 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 311 Dialing Service. (M)
 - 3. The 311 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service. (T)(M)
 - 4. The 311 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. (M)
 - 5. Suspension of 311 as covered in Section A2 is not applicable for this service. (T)(M)
 - 6. The 311 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 311 number. If requested by the Company, the 311 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 311 service. (M)
 - 7. A written notice will be sent to any 311 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 311 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service. (M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.82 311 for Non-Emergency Municipal Use (Cont'd)

(M2)

A13.82.2 Service Requirements and Conditions (Cont'd)

(M2)

- I. If a pre-recorded announcement is provided by the 311 subscriber, the following conditions apply. (M2)
 - 1. The 311 subscriber will provide announcements. The Company will provide only the delivery of the call. (M2)
 - 2. 311 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 311 subscriber from sponsoring the same or similar announcement or recorded program service. (M2)
 - 3. The provision of access to the 311 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network. (M2)
 - 4. The 311 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses. (M2)
 - 5. The 311 subscriber assumes, according to other specific rates and charges under *guidebook*, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (T)(M2)
- J. The Company may take all legal and practical steps to disassociate itself from 311 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users. (M2)
- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this *Guidebook*. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (T)(M2)
- L. The municipality ordering the service must establish procedures to deal with calls from those within the central office but outside of their jurisdiction. (M2)

A13.82.3 Obligations of the Competing Local Provider (CLP)

(M2)

- A. In those instances where a CLP provides the 311 to its end user per central office switch, terms and conditions for 311 are as defined in the appropriate Interconnection Agreement. (M2)
 - 1. For purposes of providing a CLP end user access to the 311 subscriber per central office switch, appropriate arrangements must be made by the CLP with the 311 subscriber. (M2)
 - 2. A CLP may negotiate the provision of directory listings as defined in the Interconnection Agreement. (M2)

A13.82.4 Rates and Charges

(M2)

- A. Application of Rates (M2)
 - 1. 311 subscribers will pay the normal *guidebook* charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 311 subscriber's designated premises. (T)(M2)
 - 2. Applicable service order charges as specified in Section A4 will apply, in addition to the following rates. (T)(M2)
 - 3. A Central Office Activation charge will apply per central office switch translated to the lead number. (M2)
 - 4. A charge will apply to changes to the point-to number at the subscriber's request, per 311 Dialing Service, per central office switch. (M2)
- B. Charges applicable to the 311 For Non-Emergency Municipal Use Subscriber (M2)

	Nonrecurring Charge	USOC	
1. Central Office Activation			(M2)
(a) Per Central Office	\$110.00	311CC	(M2)
2. Change of Point-to Number by Subscriber			(M2)
(a) Per Central Office	28.00	311AP	(M2)

Pages 60.1 through 60.6 are hereby deleted in their entirety and removed from this Guidebook

(N)

M1 - Material previously appearing on this page now appears on page(s) 54 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 60.6 of this section.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.83 811 Call Before You Dig Service

A13.83.1 General

- A. 811 Call Before You Dig Service (“811”) is a three (3) digit local dialing arrangement used for the North Carolina One Call Center (NCOCC). One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

The North Carolina Utilities Commission ordered the implementation of the use of the 811 abbreviated dialing code for the NCOCC in an order dated February 9, 2006, Docket No. P-100, Sub 158. This service is provided pursuant to the Federal Communications Commission’s (FCC’s) Sixth Report and Order in CC Docket No. 92-105, which designated “811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act).”

- B. Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free “point-to” number selected by the One Call Center. There will be no charge to the end user dialing 811.
- C. Access to 811 is not available to the following:
- Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing, Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A
 - Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D. 811 will be assigned on a central office-by-central office basis, as facilities permit.
- E. 811 will be provided under the following conditions.
1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
 2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. The announcement provided may refer the caller to another telephone number.
 3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
 4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

(M)

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued.

Page 61.1 is hereby deleted in its entirety and removed from this Guidebook

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.83 811 Call Before You Dig Service (Cont'd)

(M)

A13.83.2 Rates and Charges

(M)

A. Application of Rates

(M)

1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises. (M)
2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates. (M)
3. Suspension of 811 as covered in Section A2. is not applicable for this service. (M)
4. A Central Office Activation charge will apply per central office switch translated to the lead number. (M)
5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch. (M)

B. Charges applicable to the 811 Call Before You Dig Service subscriber

(M)

	Nonrecurring Charge	USOC	
1. Central Office Activation			(M)
(a) Per Central Office	\$170.46	811CC	(M)
2. Change of Point-to Number by Subscriber			(M)
(a) Per Central Office	11.23	811AP	(M)

A13.84 Reserved For Future Use

(M)

A13.85 Reserved For Future Use

(M)

A13.86 Reserved For Future Use

(M)

A13.87 Reserved For Future Use

(M)

A13.88 Reserved For Future Use

(M)

A13.89 Reserved For Future Use

(M)

A13.90 (DELETED)

A14. AUXILIARY EQUIPMENT

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A14. AUXILIARY EQUIPMENT

A14.1 Network Interface

A14.1.1 General

- A. Network Interfaces are required with all services unless specified elsewhere in this *Guidebook*. Network Interface installations shall be restricted to such locations as will not, in the opinion of the Company, adversely affect the service. (T)
- B. Where extension line mileage charges would apply if a permanently located station were installed at the location of a Network Interface, then like extension line mileage charges shall apply to the circuit connecting such Network Interface with the main station, PBX or Centrex Type Services system.

A14.1.2 Rates and Charges

- A. Application of Charges
 1. The charges shown following are applicable for Company installations only.
 2. The Network Interface charge is a nonrecurring charge based on material and labor costs for a connector provided and installed by the Company for use as the Network Interface. A Premises Work Charge is not applicable for the installation of a jack used as a Network Interface when installed at the same time as the exchange service. The Network Interface charge applies in addition to the Premises Work Charge from Section A4 for installing a customer requested Network Interface, other than a standard voice miniature six-position Network Interface, subsequent to the installation of the exchange line.
 3. No discrete charge for jacks is appropriate for Miniature Modular Jacks used as a Network Interface.
- B. Standard Voice Network Interfaces
 1. Miniature Ribbon Connector, each

	Nonrecurring Charge	USOC
(a) Up to 25 lines, multiple bridged tip and ring	\$69.50	RJ21X
(b) Up to 12 lines, bridged 4-wire exchange access with T/R and T1/R1, 50-position jack	69.50	RJ2DX
(c) Up to 12 tie trunks, bridged 2-wire with T/R, E&M Type I signaling, 50-position jack	69.50	RJ2EX
(d) Up to 8 tie trunks, bridged 2-wire with T/R, E&M Type II signaling, 50-position jack	69.50	RJ2FX
(e) Up to 8 tie trunks, bridged 4-wire with T/R and T1/R1, E&M Type I signaling, 50-position jack	69.50	RJ2GX
(f) Up to 6 tie trunks, bridged 4-wire with T/R and T1/R1, E&M Type II signaling, 50-position jack	69.50	RJ2HX
(g) Up to 12 lines, 2-wire T/R with make busy arrangements (MB and MB1 leads)	37.00	RJ2MB

A14. AUXILIARY EQUIPMENT

A14.1 Network Interface (Cont'd)

A14.1.2 Rates and Charges (Cont'd)

B. Standard Voice Network Interfaces (Cont'd)

2. Miniature 6 Position Network Interfaces, each

	Nonrecurring Charge	USOC
(a) Two-line, T/R, T1/R1 and T2/R2; sliding cover allows testing of either line	\$ 15.00	RJ14X
(b) Single line T/R for use in hospital critical care areas	20.00	RJ17C
(c) Single line T/R with make busy (MB and MB1 leads)	20.00	RJ18C
(d) Single line T/R with make busy (MB and MB1 leads) for wall-mounted equipment	20.00	RJ18W
(e) Single line, 4-wire T/R and T1/R1 exchange access	26.00	RJ1DC
3. Weatherproof Jack for Marine and Recreational Vehicle Network Interface		
(a) Female waterproof jack for boats, motor homes and recreational vehicles	42.00	RJ15C
4. Miniature 8-position Network Interface, each		
(a) Up to 4 lines, T/R	11.00	RJ61X
(b) Single E&M circuit, Type I & II, 2-wire or 4-wire transmission path	25.00	RJ1CX

C. Standard Data Network Interfaces

1. Single Line, each

(a) Universal data jack for single line applications for both fixed loss loop and programmed types of data equipment	28.75	RJ41S
(b) Programmed data jack for single line applications for the programmable type of modem only	26.25	RJ45S
(c) Miniature 8-position keyed with make busy leads for use with modems and programmable data	22.00	RJ4MB

2. Multiple Lines, each

(a) Common equipment for up to 8 lines	117.25	RJ26X
(b) (DELETED)	-	
(c) (DELETED)	-	
(d) (DELETED)	-	
(e) Multiple line data jack for programmable data equipment	55.25	RJ27X

3. Multiple Mounting Apparatus, each

(a) For up to 8 single line, universal data, miniature 8-position keyed network interfaces	135.00	RJ41M
(b) For up to 8 single line, programmed data, miniature 8-position keyed network interface	135.00	RJ45M

(M)

A14. AUXILIARY EQUIPMENT

A14.1 Network Interface (Cont'd)

A14.1.2 Rates and Charges (Cont'd)

C. Standard Data Network Interfaces (Cont'd)

	Nonrecurring Charge	USOC	
4. For Use with Digital Services, each			(T)
(a) Single line T/R, T1/R1, miniature 8-position non-keyed network interface for 1.544 Mbps digital service	\$10.00	RJ48C	(M)
(b) Miniature 50-position ribbon for connection of up to twelve 4-wire 1.544 Mbps digital lines	25.00	RJ48H	(M)
(c) Up to 8 lines, 8 T/R, 8 T1/R1, 50-position miniature ribbon network interface for 1.544 Mbps digital service	20.00	RJ48M	(M)
(d) Two, 2-wire T/R line or one, 4-wire T/R, T1/R1 line, miniature 8-position keyed network interface for local area data channels/sub-rate digital service	10.00	RJ48S	(M)
(e) Up to twenty five 2-wire T/R or up to twelve 4-wire T/R, T1/R1 lines, 50-position miniature ribbon network interface for local area data channels or sub-rate digital service	\$5.00	RJ48T	
(f) Miniature 8-position with sorting bars for connection of 1.544 Mbps digital lines	10.00	RJ48X	
5. Standard Non-registration, each			
(a) Connection for single private line or for 2-wire/4-wire T/R; TR, T1/R1	10.00	JM8	

A14.2 (DELETED)

(D)

Page 3.1 is hereby deleted in its entirety and removed from this Guidebook

(N)

A14. AUXILIARY EQUIPMENT

A14.3 Break In Rotary Number Group

A14.3.1 General

- A. Break in rotary number group is an arrangement whereby certain central office lines or PBX trunks may be temporarily removed from the rotary number group by means of a key and associated equipment at the subscriber's premises which, through the use of a signaling channel, operates control equipment in the central office.

A14.3.2 Rates

- A. The following rates apply for furnishing a break in a rotary number group.

	Installation Charge	Monthly Rate	Basic Termination Charge	USOC
1. Common equipment in the central office to effect a break in rotary				
(a) For the first 10 lines ¹ (BTC - 60 Months)	-	\$10.85	\$280.00	BRR
(b) For each additional ten lines controlled by the same key (BTC - 60 Months)	-	9.05	200.00	BRA
2. Change in point of break in rotary number group				
(a) Each	\$23.00	-	-	99N

A14.4 Reserved For Future Use

Note 1: Rates & Charges are applicable for a control channel(s) (Type 1109) as specified in the Private Line *Guidebook* for each group of lines controlled by the same key. (T)

A14. AUXILIARY EQUIPMENT

A14.7 Message Register Service

A14.7.1 General

- A. Message register equipment is furnished subscribers for the purpose of providing readings of traffic volume on local exchange telephone service.

A14.7.2 Rates

- A. Central Office Components

- 1. Central office common equipment to provide overflow information when the customers line(s) are busy or completed local outgoing call information for Hotel/Motel systems,

	Nonrecurring Charge	Monthly Charge	USOC
(a) Each line ¹	\$9.25	\$6.35	MR8

(M)

Note 1: One (1) 1105 control channel at rates and charges as specified in Section A13 is required for every two (2) USOCs: MR8 and/or fraction thereof.

(T)

A14. AUXILIARY EQUIPMENT

A14.8 ESSX Customer Premises Attendant Services (T)

A14.8.1 50B Customer Premises System (50B CPS) (T)

A. General (T)

1. The 50B Consoles are provided only where the Central Office serving Centrex Type Services system has been arranged for use with such consoles. (M)
2. The 50B Consoles are available only equipped with Touch-Tone dial and, therefore, rates and charges for Touch-Tone calling service as specified in Section A13 will apply. (T)(M)
3. The Direct Station Selection (DSS) and Busy Lamp Field (BLF) capabilities are only available with the 50B console (USOC ECG). The Direct Station Selection feature is included in the 50B console (USOC ECG) rate. The Centrex Type Services station lines equipped for DSS must be in consecutive one hundred station number groups. Where more than one console is equipped for DSS/BLF the DSS and station busy indications on the other consoles are multiple appearances of the first console. Only four (4) consoles may be equipped with the DSS/BLF capabilities. The DSS/BLF features can be provided only to the main stations at the same location as the consoles.
4. The 50B consoles are equipped to terminate eight (8) Attendant Access Lines. An additional eight (8) Attendant Access Lines may be terminated by providing two console line circuit packs (USOC ECP) which terminate four (4) Attendant Access Lines each.
5. Each Attendant Access Line terminating on the 50B console requires an Attendant Access Circuit (USOC EAS).
6. Attendant Access lines are required between the No. 1 ESS serving the Centrex Type Services System and the console location. These facilities are used to complete incoming calls for the listed directory number and may be arranged for completing dial "O" traffic. In addition, Attendant Access Lines have the same capabilities as Centrex Type Services main station lines. Attendant Access Lines terminate directly on apparatus of a specific console. Multiple appearances of an Attendant Access Line are not provided.
7. The ESSX-1 Primary Feature Package, at rates as specified in Section A112 is required with each ESSX-1 circuit designated as *an* Attendant Access Line. (T)
8. Night Service is provided by use of the Directed Call Pickup optional feature of the Centrex Type Services System on the listed directory number.
9. Control channels are required for various console optional features as indicated and are provided at the appropriate rates and charges as specified.

B. Rates and Charges

The following nonrecurring charges for the 50B consoles are in addition to any applicable regular service connection, move, change and installation charges provided for in other sections of this *Guidebook*. (T)

	Nonrecurring Charge	USOC
1. Service Establishment Charge		
(a) Initial Installation ¹	\$1,600.00	NA
2. Equipment Addition Charge		
(a) Per Occasion ²	700.00	NA
3. Change of Faceplate or Trim Panel		
(a) Each	50.00	NA

Note 1: A one-time Service Establishment Charge applies per customer console grouping arrangement location.

Note 2: When adding Consoles, Console Line Circuit Packs, Scanner Units, or Scanner Line Circuit Packs to an existing system an Equipment Addition Charge applies on a per occasion basis in addition to the Installation Charges for the equipment.

A14. AUXILIARY EQUIPMENT

A14.8 ESSX Customer Premises Attendant Services (Cont'd)

A14.8.1 50B Customer Premises System (50B CPS) (Cont'd)

B. Rates and Charges (Cont'd)

4. 50B Consoles and Associated Equipment

	Installation Charge	Monthly Rate	USOC
(a) 50B Electronic Console including control unit equipped for termination of eight (8) attendant access lines, each	\$605.25	\$256.60	ECB++
(b) 50B Electronic Console including control unit with Direct Station Selection and Busy Lamp Field equipped for termination of eight (8) attendant access lines ¹ , each	605.25	271.10	ECG++
(c) 50B Multi-button Electronic Telephone Console including control unit equipped for termination of eight (8) attendant access lines, each	493.75	164.60	ECH++
(d) Console Line Circuit Pack - provides for termination of four (4) additional attendant access lines ² , each	34.00	14.50	ECP
(e) DSS/BLF Scanner Unit equipped for busy lamp termination of 50 Centrex Type Services lines, ³ each	290.50	62.95	ECU
(f) Scanner Line Circuit Pack - provides for busy lamp termination of 25 additional Centrex Type Services lines, ⁴ each	-	11.60	ECL
(g) Optional Equipment Cabinet for Control and Scanner Units ⁵ , each	-	-	ECJ

5. Central Office Components

Rates and Charges as specified in Section A112 apply as appropriate.

(T)

(M)

Note 1: Can provide DSS/BLF for up to 1800 Centrex Type Services main station lines.

Note 2: Maximum of 2 per console

Note 3: Maximum of 300 Busy Lamps

Note 4: Maximum of 10 per Scanner Unit

Note 5: Rates and charges as applicable for Data Cabinet USOC MD5 in Section A16 apply.

(T)

A14. AUXILIARY EQUIPMENT

A14.8 ESSX Customer Premises Attendant Services (Cont'd)

A14.8.2 Data Link Console

A. General

1. Data Link Console operation utilizes universal cordless telephone consoles and is provided only where the central office serving the Centrex Type Services System has been arranged for use with such console operation. (M1)
2. Console Access Loops are required for each Centrex Type Services System equipped for data link console operation. These facilities are used to complete incoming calls for the listed directory number and may be arranged for completing dial "O" traffic. In addition, Console Access Loops have the same capabilities as Centrex Type Services main station lines. Console Access Loops terminate on the Data link common equipment.
3. The ESSX-1 Primary Feature Package at rates as specified in Section A112 is required with each ESSX-1 circuit designated as a Console Access Loop. (T)
4. The Data Link Consoles are available only equipped with a Touch-Tone dial and therefore, rates and charges for Touch-Tone Calling Service as specified in Section A13 will apply. (T)
5. The Night Service feature is provided by means of a Night Key on the console.
6. Two-way call splitting enabling an attendant to talk to either a calling or called party with the other party being excluded from the conversation is provided.
7. The console can be made to appear busy on incoming calls by the operation of the busy key on the console or by the removal of the attendant headset.
8. Busy Verification is a 51A console attendant position optional service arrangement which permits the Centrex Type Services system attendant to verify the status of main station lines and CCSA, SCAN, EPSCS, ETS and tie line terminations associated with that system.
9. The basic call waiting lamp feature on the console is provided to inform the attendant that calls are waiting to be answered.
The optional feature "Variable Trigger" on call waiting lamps provides a more dynamic representation of the length of queue for Data Link Console positions.
10. Incoming call identification provides the attendant with a means of identifying the source and type of incoming calls to be answered.
11. Trunk group busy lamps inform the attendant that all trunks in a particular trunk group are busy. (M2)

M1 - Material appearing on this page previously appeared on page(s) 9 of this section.

M2 - Material previously appearing on this page now appears on page(s) 11 of this section.

A14. AUXILIARY EQUIPMENT

A14.8 ESSX Customer Premises Attendant Services (Cont'd)

A14.8.2 Data Link Console (Cont'd)

B. Rates and Charges (Cont'd)

1. Optional Payment Plan - Noncontract (Cont'd)

		PLAN 2			
		Installation Charge	Monthly Rate	USOC	
(a)	Console control cabinets, each	\$3,534.25	\$286.45	EDY	(M)
(b)	Small size (27 type) (maximum of 4 per control cabinet), each	254.75	106.55	ED7	(M)
(c)	Large size (47 type), 1st console, each	338.00	139.75	ED4	(M)
(d)	Additional consoles, (maximum of 3 large consoles per first control cabinet, maximum of 4 per additional control cabinet), each	254.75	112.25	ED2	(M)
(e)	Power Plant for Console Control Cabinet, without battery reserve	233.25	26.35	EDPWO	(M)
(f)	Power Plant for Console Control Cabinet, with battery reserve	1,663.50	120.30	EDPWR	

2. Central Office Components

Rates and charges as specified in Section A112 apply as appropriate.

(T)

3. The equipment specified in A14.8.1 and A14.8.2 is considered customer premises equipment under the FCC's decision in CI II (Docket 20828), but has been assigned to the Company under the Modification of Final Judgement (MFJ). Its provision will be subject to the following restrictions:

(T)

- a. This equipment will be provided by the Company for use with new or existing service only so long as such equipment is available from Company inventory.
- b. The Company will continue to provide maintenance for this Company-provided equipment subject to the availability of parts and/or equipment.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

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A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

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A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions

(T)

A15.1.1 General Provisions

A. General

Terminal equipment and communications systems provided by the Customer may be connected at the Customer's premises to telecommunications services furnished by the Company where such connections are made in accordance with the provisions of this *Section*. Connection of inside wire may be made as provided in *Section* A2.9. Telecommunications services as used herein include exchange service, Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS).

(T)

B. Responsibility of the Customer

1. The Customer shall be responsible for the installation, operation and maintenance of any terminal equipment or communications system. No combinations of terminal equipment or communications systems shall require change in or alteration of the equipment or services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Company that the terminal equipment or communications system is causing such hazard, damage, malfunction or degradation of service, the Customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.
2. The customer shall be responsible for the payment of a Trouble Location Charge as provided in A15.4 for visits by a Company employee to the customer's premises solely to determine that a service difficulty or trouble report results from the use of terminal equipment, communications systems or facilities located on the customer's side of the demarcation point.

C. Responsibility of the Company

1. Where terminal equipment or communications systems are used with telecommunications services, the Company will only be responsible for furnishing service components suitable for telecommunications services and to design, maintain and operate those service components accordingly. Subject to that responsibility the Company will not be responsible for; (1) the quality or the through transmission of signals generated by the terminal equipment or communications system, (2) the reception of signals by terminal equipment or communications system, or (3) address signaling performed by terminal signaling equipment.
2. The Company will, at the Customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit terminal equipment to operate in a manner compatible with telecommunications services.

(T)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.1 General Provisions (Cont'd)

C. Responsibility of the Company (Cont'd)

3. The Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is consistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any terminal equipment or communications system incompatible with telecommunications services, or require modification or alteration of such terminal equipment or communications systems, or otherwise materially affect its use or performance, the Customer will be given adequate notice, in writing, to allow the Customer an opportunity to maintain uninterrupted service.
4. The Company will provide facilities to the point of demarcation on the customers' premises. See A2.15 for location of the demarcation point.

(T)

D. Recording of Two-Way Telephone Conversations

1. Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, customer-provided voice recording equipment may be directly, acoustically or inductively connected with telecommunications services. When such connections are made, the customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply.
 - a. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of the recording, or
 - b. A distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use.
2. Requirements for one of the conditions as specified in 1.a through 1.c are not required:
 - a. When used by a Federal Communications Commission licensed broadcast station Customer for recording of two-way telephone conversations solely for broadcast over the air.
 - b. When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
 - c. When used by a broadcast network or by a cooperative programming effort composed exclusively of Federal Communications Commission broadcast licensees, to record two-way telephone conversations solely for broadcast over the air by a licensed broadcast station.
 - d. When used for recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services.
 - e. Additionally, recorder connector equipment which does not contain the automatic recorder tone device may be furnished to law enforcement agencies, fire departments and Public Safety Answering Points in connection with 911 Service for use on central office lines assigned exclusively for the receipt of local or intrastate law enforcement, fire or other emergency calls and attended at all times for such purpose provided that the department or agency certifies these conditions will be observed.
 - f. When used by the United States Nuclear Regulatory Commission of the Department of Energy, with respect to the telephone systems located at its Operations Center for recording of two-way telephone conversations.

(T)

(M)

Page 2.1 is hereby deleted in its entirety and removed from this Guidebook

(N)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.1 General Provisions (Cont'd)

E. Violation of *Terms and Conditions*

(T)

1. When any terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this *Section*, the Company will take such immediate action as necessary for the protection of the telecommunications network and Company employees, and will promptly notify the Customer of the violation. The Customer shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the Customer's service until such time as the Customer complies with the provisions of this *Guidebook*.

(T)

F. Definitions

Test Equipment

The term "Test Equipment" as used in A15 denotes test equipment located at the premises of the Customer that is used by the Customer for the detection and/or isolation of a communications service fault.

Equipment-to-Equipment Connection

The term "Equipment-to-Equipment Connection" as used in A15 denotes the connection of add-on or substitute equipment to host terminal equipment or communications systems. These connections are not within the scope of the Federal Communication Commission's Registration Program. The resulting combination of host and add-on or substitute equipment may be registered and must comply with Part 68 of the Federal Communications Commission Rules and Regulations in order to be directly connected to the telecommunications network.

Grandfathered Communications Systems

The term "Grandfathered Communications Systems" as used in this *Section* denotes communications systems (including their equipment, premises wiring and protective circuitry if any) connected at the Customer's premises, in accordance with any Company's Tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such systems are connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e. without Company provided connecting arrangements) to the telecommunications network as of June 1, 1978.

(T)

Grandfathered Connections of Communications Systems

The term "Grandfathered Connections of Communications Systems" as used in this *Section* denotes connections via Company-provided connecting arrangements of communications systems (including their equipment and premises wiring) at the Customer's premises, in accordance with any Company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such connections to the telecommunications network are made via Company- provided connecting arrangements prior to January 1, 1980 and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

(T)

Grandfathered Terminal Equipment

The term "Grandfathered Terminal Equipment" as used in this *Section* denotes terminal equipment (including protective circuitry if any) connected at the Customer's premises, in accordance with any company's tariffs, and that is considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e. without Company-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

(T)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd) (T)

A15.1.1 General Provisions (Cont'd)

F. Definitions (Cont'd)

Grandfathered Connections of Terminal Equipment

The term "Grandfathered Connections of Terminal Equipment" as used in this *Section* denotes connections via Company-provided connecting arrangements of terminal equipment connected at the Customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such connections to the telecommunications network were made via Company-provided connecting arrangements prior to July 1, 1979 and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977. (T)

Registered Equipment

The term "Registered Equipment" as used in this *Section* denotes equipment which complies and has been approved within the Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations. (T)

- G. Connection of equipment shall not require any change or alteration in Company-provided equipment or services, unless that change or alteration is specifically permitted under the provisions of A15.1.6. (T)

A15.1.2 Connections of Registered Equipment

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems

1. Registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communications Commission's Rules and Regulations¹, A15.1 and the following: (T)
 - a. All combinations of registered equipment and associated nonregistered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations¹ are continually satisfied.
 - b. The Company may discontinue service or impose other remedies as provided for in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.
2. The Customer shall notify the Company of each line to which registered equipment is to be connected in advance of such connection and shall notify the Company when such registered equipment is permanently disconnected. The Customer shall provide the Company the Registration Number and Ringer Equivalence Number for the registered equipment. The customer is also responsible for specification of the appropriate USOC when other than the standard Network Interface, RJ11C or RJ11W, is required. The customer shall also provide, where appropriate, the off-premises station port signaling capability of a PBX System.

(M)

(T)

Note 1: Connection of inside wiring may also be provided in connection with one and two party basic exchange service, WATS or Private Line Service in accordance with A2.9.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.2 Connections of Registered Equipment (Cont'd)

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems (Cont'd)

3. The Customer shall not connect registered equipment to a Company line if: (T)
 - a. The Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum of five or as otherwise determined by the Company, or (M)
 - b. The ringer type is not a ringer type designated by the Company as suitable for that particular line.
4. Unless a specific waiver has been granted by the Federal Communications Commission or except as otherwise provided in A2.9 or *paragraph* 5, all connections of registered equipment to services furnished by the Company shall be made through standard jacks; or, in the case of registered communications systems, through standard jacks wired in other than a standard manner, when such nonstandard wiring of the jack is agreed to by the Company. (T)
5. The requirement for the use of standard jack as described in 4 is waived for registered equipment which is located in hazardous or inaccessible locations. (T)
6. Such telecommunications service or communications system is utilized for the origination or termination of communications at the Customer's premises where the connection is made.
7. Terminal equipment, protective circuitry, and communications systems that are registered may be connected to those private line services specified in a, b, c or d, subject to A15.1.1 and this *paragraph*, A15.1.2. (T)
 - a. The connection may be made only at the Customer's premises to Series 2100 channel services that present a two wire or four wire loop signaling interface for such connection under the following conditions:
 - (1) Registered terminal equipment, registered protective circuitry, and registered key telephone systems may be connected to the station end of private line services furnished in connection with off-premises stations.
 - (2) Registered PBX Systems may be connected, as a trunk termination, to the station end of private line services furnished in connection with off-premises stations.
 - (3) Registered terminal equipment, registered protective circuitry, and registered key telephone systems may be connected to CCSA or EPSCS access lines.
 - b. A Type 2006 channel may be utilized with registered terminal equipment, registered protective circuitry and registered communications systems which are connected to the exchange telephone service associated with such channels.
 - c. The connection of registered terminal equipment and registered PBX systems may be made only at the Customer's premises to a Type 2114 channel that presents an interface for either 2 or 4 wire transmission, with separate E & M signaling leads conventionally known as Type I (battery/ground) or Type II (contact closure type). Such E & M signaling leads are those terminal equipment or PBX leads (other than voice or data communications leads) used for the purpose of transferring supervisory or address signals across the interface.
 - d. The connection of registered terminal equipment and registered PBX systems may be made only at the Customer's premises to private line service furnished to provide indications of message registration of outgoing calls or automatic identification of outward dialing (AIOD) to such equipment or systems.
 - (1) In addition, Customers who intend to install, perform additions to, or make rearrangements of AIOD functions shall give advance notice to the Company in accordance with the procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations or as otherwise authorized by the Federal Communications Commission.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.2 Connections of Registered Equipment (Cont'd)

B. Premises Wiring Associated with Registered Communications Systems

1. Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface, located at the customer's premises and not within an equipment housing.
 - a. Fully-Protected Premises Wiring is premises wiring which is:
 - (1) No greater than 25 feet in length (measured linearly between the point where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.
 - (2) A cord which complies with (1) and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure. (T)
 - (3) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.
 - (4) Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.
 - b. Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.
 - c. Unprotected Premises Wiring is all other premises wiring.
2. Customers who intend to connect premises wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations or as otherwise authorized by the Federal Communications Commission.
3. The Company may invoke extraordinary procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations where one or more of the following conditions are present:
 - a. Advance notice information provided in accordance with A15.1.2.B.2 gives reason to believe that a violation of Part 68 of the Federal Communications Commission's Rules and Regulations is likely. (T)
 - b. A failure has occurred during acceptance testing for imbalance.
 - c. Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68 of the Federal Communications Commission's Rules and Regulations.
 - d. In addition, the Company may monitor or participate in acceptance testing for imbalance, or may inspect other than Fully-Protected Premises Wiring installations as set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.
4. The Company will install premises wiring behind registered or grandfathered PBX and Key Systems. (M)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**A15.1 Terms and Conditions (Cont'd)**

(T)

A15.1.2 Connections of Registered Equipment (Cont'd)

(M)

C. Connections Involving National Defense and Security

1. In certain cases Part 68 of the Federal Communications Commission's Rules and Regulations permit the connection of non-registered terminal equipment or communications systems to the telecommunications network, provided that:
 - a. The Secretary of Defense; the head of any other governmental department (having requisite Federal Communications Commission approval); or their authorized representative certifies in writing to the Company that:
 - (1) The connection is required in the interest of national defense and security;
 - (2) The equipment to be connected either complies with the technical requirements of Part 68, or will not cause harms to the telecommunications network or Company employees; and
 - (3) The work is supervised by an installation supervisor who meets the qualifications stated in Part 68.

A15.1.3 Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems**A. Direct Connections****1. Grandfathered Terminal Equipment**

Grandfathered terminal equipment may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations, subject to the following:

- a. The customer shall notify the Company when such grandfathered terminal equipment is to be connected and shall notify the Company when such grandfathered terminal equipment is to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;
- b. All such connections are made through standard jacks or Network Interface; and
- c. All such connections shall comply with the minimum protection criteria set forth in C. following.
- d. A customer-provided grandfathered Key System may be connected behind a Company-provided PBX or Centrex System provided that, in all instances, the customer-provided equipment and the associated customer-provided premises wiring are in compliance with Section 68.214 and 68.215 of the FCC's Rules and Regulations.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 *Terms and Conditions* (Cont'd) (T)

A15.1.3 Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

A. Direct Connections (Cont'd)

2. Grandfathered Communications Systems

a. Grandfathered communications systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration, and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations, subject to the following:

(1) The customer shall notify the Company when such communications systems are to be connected and shall notify the Company when such communications systems are to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;

(2) All such connections are made through standard jacks;

(3) All such connections shall comply with the minimum protection criteria set forth in A15.1.3.C; (T)

(4) Premises wiring shall conform to Part 68 of the Federal Communications Commission's Rules and Regulations;

(5) No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer;

(6) Additions to grandfathered communications systems may be made without registration of any additional equipment involved if:

Equipment so added is being reconnected, i.e., was previously directly connected prior to January 1, 1980, in accordance with Company *Service Publications*; and (T)

Such additions comply with the provisions of 2 (1) through (5). (T)

(7) Additions of registered equipment to grandfathered communications systems are subject to A15.1.2. (T)

3. Terminal equipment and customer provided communications systems connected to the telecommunications network via grandfathered protective circuitry are subject to the provisions of 1. and 2. (T)

B. Connections Through Connecting Arrangements Provided by the Company

1. General

a. Basis of Connection

(1) Grandfathered connections of terminal equipment and grandfathered connections of communications systems made in accordance with A15.1.3.B.2 and 3, respectively, may remain connected and be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations. Connecting arrangements used for such moves and reconnections will continue to be provided by the Company subject to their availability as specified in A15.2 and 3.

(2) Customer provided communications systems which are not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected in accordance with A15.1.7 following. Company-provided connecting arrangements are furnished for the connection of such systems as specified in A15.2 and 3.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**A15.1 Terms and Conditions (Cont'd)** (T)**A15.1.3 Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)****B. Connections Through Connecting Arrangements Provided by the Company (Cont'd)**

1. General (Cont'd)

a. Basis of Connection (Cont'd)

- (3) Terminal equipment may be connected in accordance with A15.1.8 to services of the Company specifically exempted from the Federal Communications Commission's Registration Program. Company-provided connecting arrangements are furnished for the connection of such equipment as specified in A15.2 and 3. (T)
- (4) Separate, identifiable and discrete protective circuitry (i.e., connecting arrangements) used for grandfathered connections of communications systems to the telecommunications network may be removed or replaced with apparatus of lesser protective function, provided that any equipment, and any premises wiring whose classification is changed thereby, conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

b. Network Control Signaling

Network control signaling shall be performed by equipment furnished, installed and maintained by the Company, except that: (T)

- (1) Tone-type address signaling is permissible through a Company-provided connecting arrangement. When the Customer has the capability to originate calls by means of such instruments and special central office facilities exist, the rates and charges for Touch-Tone Calling Service specified in A13.2.3 apply. (T)

- (2) Signaling functions may be performed by Conforming Answering Devices specified in D. (T)

2. Grandfathered Connections of Terminal Equipment

a. Data Terminal Equipment

Subject to the provisions of 1.a.(1) and (3) preceding, data terminal equipment (including telephotograph equipment) may be connected at the Customer's premises to the telecommunications network through a network control signaling unit and a data access arrangement provided by the Company in accordance with the following:

- (1) The Customer shall furnish the equipment which performs the functions of:
 - Conditioning the data signals generated by the terminal equipment to signals suitable for transmission by means of Company services, and
 - Conditioning signals transmitted by means of Company services to data signals suitable for reception by terminal equipment.
- (2) The data terminal equipment must comply with the minimum protection criteria specified in C. (T)
- (3) Where a data access arrangement is furnished in connection with terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the terminal equipment for voice communication.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.3 Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

B. Connections Through Connecting Arrangements Provided by the Company (Cont'd)

2. Grandfathered Connections of Terminal Equipment (Cont'd)

b. Voice Terminal Equipment

Subject to the provisions of 1.a. (1) and (3), voice terminal equipment may be connected at the Customer's premises to the telecommunications network in accordance with the following: (T)

(1) The connection shall be made through a network control signaling unit and a connecting arrangement furnished by the Company. In accordance with D, a connecting arrangement is not required for the connection of Attested Equipment or Conforming Answering Devices. (T)

(2) Where a data access arrangement is furnished in connection with terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the terminal equipment for voice communication.

(3) The voice terminal equipment must comply with the minimum protection criteria specified in C. (T)

3. Grandfathered Connections of Communications Systems

Subject to the provisions of 1.a. (1), customer provided communications systems may be connected at the Customer's premises to telecommunications services in accordance with the following: (T)

a. Such telecommunications service or customer provided communications system is utilized for the origination or termination of communications at the Customer's premises where the connection is made.

b. The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.

c. The provisions relating to minimum protection criteria set forth in C shall apply to the connection of customer provided communications systems. As related to minimum protection criteria and when applied to the connection of customer provided communications systems, the term "Customer's Premises" shall include any premises on which the customer provided communications system is terminated. (T)

C. Minimum Protection Criteria for Electrical Connections

1. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12dB below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the equipment to the Company interface located on the Customer's premises will be specified for each Customer location but in no case shall it exceed one milliwatt.

2. To protect other services, it is necessary that the signal which is applied by the equipment to the Company interface located on the Customer's premises meet the following limits:

a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18dB below the power of the signal as specified in 1. above.

b. The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16dB below one milliwatt.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**A15.1 Terms and Conditions (Cont'd)**

(T)

A15.1.3 Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)**C. Minimum Protection Criteria for Electrical Connections (Cont'd)**

2. (Cont'd)

- c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24dB below one milliwatt.
 - d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36dB below one milliwatt.
 - e. The power in the band above 40,000 Hertz shall not exceed 50dB below one milliwatt.
3. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the equipment to the Company interface located on the Customer's premises at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

D. Connections Under Certification Programs

1. Equipment that was connected under the following Programs is also considered grandfathered as of their expiration dates:
 - a. Attestation Programs, which expired July 1, 1980.
 - b. Conformance Programs, which expired July 1, 1979.

A15.1.4 Acoustic or Inductive Connections**A. General**

1. Voice or data terminal equipment (including telephotograph equipment), multiline terminating systems and Customer or Other Carrier-provided communications systems may be acoustically or inductively connected at the Customer's premises to the telecommunications network provided the acoustic or inductive connection is made externally to the network control signaling unit when such unit is provided by the Company.
2. Tone-type address signaling is permitted through such connections, however, the services of the Company are not designed for such use and the Company makes no representation as to the reliability of address signaling which is performed in such manner.

B. Minimum Protection Criteria

1. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the terminal equipment to the network control signaling unit located on the Customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Company line) does not exceed 9dB below one milliwatt when averaged over any three second interval. However, to permit each Customer, independent of distance from the central office, to supply signal power which at the central office approximates 12dB below one milliwatt when averaged over any three second interval, the Company, at the Customer's request, will specify, for each Customer location, the signal power at the output of the network control signaling unit, which shall in no case exceed one milliwatt.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.4 Acoustic or Inductive Connections (Cont'd)

B. Minimum Protection Criteria (Cont'd)

2. To protect other services, it is necessary that the signal which is applied by the terminal equipment to the network control signaling unit located on the Customer's premises meet the following limits at the output of the network control signaling unit:
 - a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18dB below the power of the signal as specified in l. preceding.
 - b. The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16dB below one milliwatt.
 - c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24dB below one milliwatt.
 - d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36dB below one milliwatt.
 - e. The power in the band above 40,000 Hertz shall not exceed 50dB below one milliwatt.
3. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the terminal equipment to the network control signaling unit located on the Customer's premises be limited so that the signal at the output of the network control signaling unit shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

A15.1.5 Accessories

Accessories may be used with Telecommunications services provided such accessories comply with the provisions of A15.1.1.B and A15.1.3.B.1.b.

(T)

A15.1.6 Equipment-to-Equipment Connections

- A. Equipment-to-Equipment connections, as defined in A15.1.1.F may be connected to the telecommunications network when such arrangements are in compliance with Part 68 of the Federal Communications Commission's Rules and Regulations, and Section A15 of this *Guidebook*.

(T)

A15.1.7 Connections of Communications Systems Not Subject to Part 68 of FCC Rules and Regulations

A. Direct Electrical Connection

Customer provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services on a direct electrical basis at the customer's premises provided that:

1. Such telecommunications service or customer provided communications system is utilized for the origination or termination of communications at the Customer's premises where the connection is made.

(M)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.7 Connections of Communications Systems Not Subject to Part 68 of FCC Rules and Regulations (Cont'd)

A. Direct Electrical Connection (Cont'd)

2. The connection is made through:

(T)

- a. A connecting arrangement furnished by the Company, or
- b. Registered or grandfathered terminal equipment, protective circuitry, or communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations which, either singularly or in combination, assures that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are met at the network interface.

(M1)

When a customer provided communications system is connected to the network through a connecting arrangement, terminal equipment or protective circuitry (i.e., not through switching equipment), the customer provided communications system must be arranged to promptly return the line to the idle (on-hook) state should the customer provided communications system fail. In addition, the customer must notify the Company when the customer provided communications system fails.

In lieu of these requirements for total hardware protection, an optional, alternative method is available, as described in B. for the control of signal power only.

(T)

3. Minimum protection criteria set forth in A15.1.3.C are complied with when the connection is made through equipment or systems that are not registered.
4. When the connection is to WATS service, the customer has a requirement to communicate over a WATS line to or from premises of that customer located in the same rate state as that for which the WATS initial period rate applies. Customer provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations which are not connected through switching equipment must terminate only in that WATS rate state in terminal equipment or communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations.

(T)

B. Institutional Procedures for Signal Power Control

1. When customer provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations are connected through (a) a connecting arrangement, or (b) registered or grandfathered terminal equipment, communications systems or protective circuitry which assures that all of the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are met at the telecommunications network interface, no further action is required. However, when a customer elects to connect a communications system to the telecommunications network and the registered or grandfathered equipment, communications system or protective circuitry through which the connection is made does not provide protection for signal power control, the customer must comply with the following institutional procedures:
 - a. The customer provided communications system must be installed, operated and maintained so that the signal power (within the frequency range of 200-4000 Hertz) at the telecommunications network interface continuously complies with Part 68 of the Federal Communications Commission's Rules and Regulations.

(M2)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd) (T)

A15.1.7 Connections of Communications Systems Not Subject to Part 68 of FCC Rules and Regulations (Cont'd)

B. Institutional Procedures for Signal Power Control (Cont'd)

1. (Cont'd)

- b. The operator(s)/maintainer(s) responsible for the establishment, maintenance and adjustment of the voice frequency signal power present at the telecommunications network interface must be trained to perform these functions by successfully completing one of the following: (T)(M)
 - (1) a training course provided by the manufacturer of the equipment used to control voice frequency signal power; (M)
or
 - (2) a training course provided by the customer or authorized representative, who has responsibility for the entire communications system, using training materials and instructions provided by the manufacturer of the equipment used to control the voice frequency signal power; or
 - (3) an independent training course (e.g., trade school or technical institution) recognized by the manufacturer of the equipment used to control the voice frequency signal power; or
 - (4) in lieu of the preceding training requirements, the operator(s)/maintainer(s) is under the control of a supervisor trained in accordance with (1) through (3). (T)
- c. Upon request the customer is required to provide the proper documentation to demonstrate compliance with the requirements in this *paragraph*, A15.1.7.B. (T)
- d. At least 10 days advance notice must be given to the Company in the form of a notarized affidavit before the initial connection of the customer provided communications system. A copy of the affidavit must also be maintained at the customer's premises. The affidavit must contain the following information:
 - (1) The full name, business address, business telephone number and signature of the customer or authorized representative who has responsibility for the operation and maintenance of the communications system.
 - (2) The line(s) which the communications system will either be connected to or arranged for connection to.
 - (3) A statement that all operations associated with the establishment, maintenance and adjustment of the signal power present at the telecommunications network interface will comply with Part 68 of the Federal Communications Commission's Rules and Regulations.
 - (4) A statement describing how each operator/maintainer of the communications system will meet and continue to meet the training requirements for persons installing, adjusting or maintaining the communications system.

2. Extraordinary Procedures

- a. The Company may invoke extraordinary procedures to protect the telecommunications network where one or more of the following conditions are present:
 - (1) Information provided in the affidavit gives reason to believe that a violation of Part 68 of the Federal Communications Commission's Rules and Regulations or the Institutional Procedures set forth in 1 is likely. (T)
 - (2) Harm has occurred and there is reason to believe this harm was a result of operations performed under the Institutional Procedures set forth in 1. (T)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**A15.1 Terms and Conditions(Cont'd)** (T)**A15.1.7 Connections of Communications Systems Not Subject to Part 68 of FCC Rules and Regulations (Cont'd)****B.** Institutional Procedures for Signal Power Control (Cont'd)

2. Extraordinary Procedures (Cont'd)

b. The extraordinary procedures which can be invoked by the Company include:

(1) Requiring the use of protective apparatus which either protects solely against signal power or which assures that all of the requirements of Part 68 are met at the telecommunications network interface. This protective apparatus may be provided by either the Company or the customer.

(2) Disconnecting service.

c. A charge equal to the Trouble Location Charge as provided in A15.4 will apply when:

(1) It is necessary to send a Company employee to the premises when the connection is made because a condition set forth in a exists, and (T)

(2) A failure to comply with Part 68 of the Federal Communications Commission's Rules and Regulations or the Institutional Procedures for signal power control in 1 is disclosed. (T)

A15.1.8 Connections of Terminal Equipment Specifically Exempted from the FCC Registration Program**A.** (DELETED)**B.** Customers may connect registered and grandfathered equipment to party line services subject to the provisions of A15.1.1 and in accordance with the following: (T)

1. The equipment must comply with the network protection criteria of Part 68 of the FCC's Rules and Regulations.

2. It shall be the responsibility of the Customers to have their equipment modified to be compatible with party line services and to maintain the Customer-provided equipment to ensure the continuing compatibility of such equipment with party line services. Charges as specified in A15.4 will apply should a service difficulty or trouble report require a visit by a Company employee to the Customer's premises.

3. Upon request, the Company will furnish the Customer with specifications regarding ringing current and resistance of the ANI central office equipment, which would be required for the equipment to function properly.

4. The Company may make changes to their facilities without first obtaining Customer approval so long as the Company is willing to remodel the Customer premises equipment as set forth in C.2 when necessary and without charge. (T)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.8 Connections of Terminal Equipment Specifically Exempted from the FCC Registration Program (Cont'd)

- C. Upon Customer request, the Company will provide field modification for Customer premises equipment for use with party line services when:
1. The Customer premises equipment vendor or manufacturer has provided the Customer with a written statement that the Customer premises equipment will meet the following criteria:
 - a. The Customer premises equipment is registered or grandfathered under Part 68 of the FCC's Rules for connection to single line service.
 - b. The Customer premises equipment is field modifiable to be compatible with party line services in North Carolina.
 - c. The manufacturer has supplied schematics (wiring diagrams) and all parts to the Customer necessary for field modification of the Customer premises equipment for connection to party line services.
 - d. The Customer premises equipment meets all other party line *Guidebook* conditions. (T)
 2. Connections of Customer premises equipment to party line services are permitted when:
 - a. The owner of the Customer premises equipment signs a Waiver of Liability and grants permission to the Company to modify the equipment to make it compatible.
 - b. Allows the Company to remodify the Customer premises equipment in the event of changes to Company facilities.
 - c. Such permission does not necessitate disclosure by the Company of information which is proprietary in nature.
 3. In compliance with the Registration Program, the Customer must notify the Company in advance of the connection of eligible Customer premises equipment and agrees to notify the Company when the Customer premises equipment is permanently disconnected.
 4. Modification of Customer premises equipment is limited to rearranging or changing terminations of existing leads contained within the equipment, without special training or special tools from the manufacturer, to achieve compatibility with party line services. The Company is not responsible for, and will not supply, parts for use with Customer premises equipment to be used on party line services.
 5. (DELETED)
 6. The Company may make changes to their facilities without first obtaining Customer approval so long as the Company is willing to remodify the Customer premises equipment as set forth in C.2 when necessary and without charge. (T)
 7. The Company has the right to make a test of service connected with Customer premises equipment to assure proper operations and compatibility.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.8 Connections of Terminal Equipment Specifically Exempted from the FCC Registration Program (Cont'd)

C. (Cont'd)

8. The customer will be responsible for the payment of a Trouble Location Charge as specified in A15.4 for visits by a Company employee to the customer's premises solely to determine that a service difficulty or trouble report resulting from the customer premises equipment connected to the party line service as long as the difficulty or trouble is not the result of the Company's modification or remodification of the equipment or a result of trouble in the Company network.
9. The Company shall be indemnified and saved harmless and free from any and all claims, demands, or causes of action, which arise directly or indirectly because of modification of Customer premises equipment for party line services.

D. The Company reserves the right to not allow, or to require disconnection of, a Customer premises equipment connection to any party line service for reasons including:

1. Incompatibility of Customer premises equipment with the party line services provided by the Company.
2. Connection of the Customer premises equipment to the party line services would require modifications of the service, which, in the opinion of the Company, are unwarranted.
3. Connection of the Customer premises equipment causes harm to the network and there is reason to believe this harm was a result of the connection of the Customer premises equipment.
4. Connection of Customer premises equipment violates other *Guidebook* provisions.

(T)

A15.1.9 Connections of Certain Facilities of Power, Pipe Line and Railroad Companies

A. General

1. Except as otherwise provided in B, telephone facilities of an electric power company, an oil, oil products or natural gas pipe line company, or a railroad company provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company may, in lieu of the provisions of A15.1.3 and A15.1.7, be connected with the telecommunications network, for the following purposes:
 - a. In cases of emergency involving safety of life or property;
 - b. In cases of calls originated by railroad employees under circumstances indicating need for prompt action to secure or maintain the safety, continuity, or reliability of railroad service to the public, and related to the movement of passengers, mail, property, or equipment by railroad, or the repair, maintenance, or construction of railroad rights-of-way, structures or equipment;
 - c. In cases where the Customer facilities serve locations where it is impracticable because of hazard or inaccessibility for the Company to furnish its facilities; and
 - d. During an interim period in cases where the Customer has arranged for replacement of said Customer facilities with facilities of the Company.

(T)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**A15.1 Terms and Conditions (Cont'd)**

(T)

A15.1.9 Connections of Certain Facilities of Power, Pipe Line and Railroad Companies (Cont'd)**A.** General (Cont'd)

1. (Cont'd)

- e. Such telecommunications facilities will be connected to PBX switchboards or other switching or terminal equipment of the Company, located in the same or different local service areas, for communications with stations and private line facilities associated with said switching or terminal equipment; provided, however, that within the same local service area, a PBX switchboard or other switching or terminal equipment for telecommunications service will not be connected with telephones of the customer except telephones associated with party line right-of-way circuits requiring line termination at the PBX, nor with private telephone switching equipment of the customer except where such private telephone switching equipment is used exclusively for dispatching or line switching equipment not connected with telephones within the same local service area.
- f. Facilities of the Company, when connected with facilities of the customer, will not be used for communications of other than the customer, except that such facilities may be used for the communications of, and be connected with facilities furnished by the Company to, other companies which:
 - (1) Are operated with the customer as part of an integrated electric power, oil, oil products, or natural gas system or railroad system under direct or common ownership or control; or
 - (2) Own or operate electric power or pipe line or railroad system jointly with the customer; or
 - (3) Own or operate electric power or pipe line or railroad facilities interconnected with those of the customer.

- 2. Telecommunications circuits of such companies will be connected to a local or toll central office line to form a through connection only through manual switching equipment, or an attendant's position of dial PBX equipment furnished to the Customer by the Company. Such equipment or position may be located at either or both ends of the Customer's circuit.

- 3. Connection of a telecommunications circuit of such companies as specified in 1.b, c or d may be established at either end of such circuit, but shall not be established at both ends simultaneously. (T)

- B.** Terminal equipment and communications systems connected to the telecommunications network in accordance with A prior to July 1, 1979 and January 1, 1980 respectively may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with A15.1.2 g. (T)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.10 Connections of Certain Facilities of the National Aeronautics and Space Administration

- A.** Except as otherwise provided in B, telecommunications facilities of the National Aeronautics and Space Administration may, in lieu of the provisions of A15.1.3 and A15.1.7, be connected by means of switching or connecting equipment to a PBX switchboard or other switching or terminal equipment of the Company, for communication with stations and private line facilities associated with said switching or terminal equipment, where the Administrator of the National Aeronautics and Space Administration or his authorized representative notifies the Company in writing that such connection is required for the control of space vehicles. Such Department facilities will be connected to the telecommunications network only in cases of emergency involving safety of life or property, unless the aforesaid Department facilities are in locations where it is impracticable for the Company to furnish its facilities. (T)
- B.** Terminal equipment and communications systems connected to the telecommunications network in accordance with A, prior to July 1, 1979 and January 1, 1980 respectively may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with A15.1.2. (T)

A15.1.11 Connections of Certain Facilities of the U.S. Army, Navy and Air Force

- A. General**
1. Except as otherwise provided in B, facilities of a telecommunications system of the U. S. Department of the Army, Navy or Air Force which serves an establishment operated and administered under the direction of the Department and commanded by authorities of such establishment, may, in lieu of the provisions of A15.1.3 and A15.1.7, be connected to the telecommunications network where the Secretary of the appropriate Department certifies in writing that reasons of military necessity require that the establishment be served by a telecommunications system of the Department. In addition, the facilities of a temporary telecommunications system of such Department located off a permanent establishment of the Department for maneuvers, mobilization tests or technical service tests will be so connected. (T)
 2. Except as otherwise provided in B, telecommunications facilities of the U. S. Department of the Army, Navy or Air Force, other than those described in 1 may, in lieu of the provisions of A15.1.3 and A15.1.7, be connected by means of switching or connecting equipment to a PBX switchboard or other switching or terminal equipment, where the Secretary of the appropriate Department or his authorized representative notifies the Company in writing that such connection is required for reasons of military necessity. Such Department telecommunications facilities will be connected to the telecommunications network only in cases of emergency involving safety of life or property, unless the aforesaid Department facilities are in locations where it is impracticable for the Company to furnish its facilities. (T)
- B.** Terminal equipment and communications systems connected to the telecommunications network in accordance with A prior to July 1, 1979 and January 1, 1980 respectively may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with A15.1.2. (T)

A15.1.12 Connections of Station Lines and Facilities in Hazardous or Inaccessible Locations

- A.** Except as otherwise provided in B, service station lines, and facilities furnished by the Customer which involve hazardous or inaccessible locations, may be connected to the telecommunications network. (T)
- B.** Terminal equipment and communications systems connected to the telecommunications network in accordance with A, prior to July 1, 1979 and January 1, 1980 respectively may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with A15.1.2. (T)(M)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 *Terms and Conditions (Cont'd)*

(T)

(M1)

A15.1.13 U.S. Coast Guard

- A. Telephone facilities of the U. S. Coast Guard, provided primarily to serve Coast Guard Stations in coastal areas as an aid in saving and protecting life and property, will be connected to facilities of the Company for telecommunications service.
- B. Terminal equipment and communications systems connected to the telecommunications network in accordance with A, prior to July 1, 1979 and January 1, 1980 respectively may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with A15.1.2. (T)

A15.1.14 Connection of Test Equipment

A. Totally Protective Connections

Test equipment may be connected to the telecommunications network at the premises of the customer through registered or grandfathered terminal equipment, protective circuitry, or communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations which, either singularly or in combination, assures that all of the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations (total protection) are met at the telecommunications network interface.

B. Interim Program for Connections of Test Equipment

Test equipment may also be connected at the premises of the customer either (1) directly at the telecommunications network interface, or (2) through terminal equipment, protective circuitry, or communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations which does not provide protection for signal power control under the following Interim Program, provided that:

1. The test equipment is limited to transmission signal power generating and/or detection devices, or similar devices, utilized by the Customer for the detection and/or isolation of a communications service fault.
2. The test equipment is of a type that was lawfully directly connected to the telecommunications network as of March 6, 1981. Such test equipment may remain connected, be moved or reconnected during the life of the test equipment unless it has been subsequently modified.
3. Direct connections of test equipment or connections through terminal equipment, or communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations are made through Company-provided jacks or as otherwise authorized by the Company.
4. Test equipment must be operated in accordance with the Institutional Procedures for Signal Power Control as specified in C. (T)
5. The Customer notifies the Company of each telecommunications network service at each premises to which the test equipment will be connected in advance of the initial connection. The Customer must also notify the Company when such test equipment is permanently disconnected at each premises.
6. No test equipment or combination of test equipment with terminal equipment, protective circuitry or communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations (including but not limited to wiring) may cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject test equipment or the user's calling or called party. (M2)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd) (T)

A15.1.14 Connection of Test Equipment (Cont'd) (M)

C. Institutional Procedures for Signal Power Control (M)

1. In accordance with B.4, the Customer must comply with the following Institutional Procedures: (T)

- a. The Customer must install, operate and maintain the test equipment so that its signal power at the telecommunications network interface complies with Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations.
- b. The operator(s)/maintainer(s) responsible for the test equipment signal power present at the telecommunications network interface must be trained to perform these functions by successfully completing one of the following;
 - (1) a training course provided by the manufacturer of the test equipment, or
 - (2) a training course provided by the Customer, or authorized representative of the Customer, using training materials and instructions provided by the manufacturer of the test equipment, or
 - (3) an independent training course (e.g., trade school or technical institution) recognized by the manufacturer of the test equipment, or
 - (4) in lieu of the preceding training requirements, the operator(s)/maintainer(s) is under the control of a supervisor trained in accordance with (1) through (3). (T)

Upon request, the Customer is required to provide proper documentation to demonstrate compliance with the requirements in this *paragraph*. (T)

- c. Advance notice must be given to the Company in the form of a notarized affidavit before the initial connection of the test equipment at each premises after April 9, 1981. A copy of the affidavit must also be maintained at the Customer's premises. The affidavit must contain the following information:
 - (1) The full name, business address, business telephone number and signature of the Customer or authorized representative who has responsibility for the operation of the test equipment.
 - (2) The line(s) to which the test equipment will be either connected to or arranged for connection to.
 - (3) A statement that all operations associated with the establishment, maintenance and adjustment of the test equipment signal power present at the telecommunications network interface will comply with Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations.
 - (4) A statement describing how each operator of the test equipment will meet and continue to meet the training requirements for persons installing, connecting, adjusting or maintaining the test equipment.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.1 Terms and Conditions (Cont'd)

(T)

A15.1.14 Connection of Test Equipment (Cont'd)

C. Institutional Procedures for Signal Power Control (Cont'd)

2. Extra-ordinary Procedures

- a. The Company may invoke extra-ordinary procedures to protect the telecommunications network where one or more of the following conditions are present:

- (1) Information provided in the affidavit gives reason to believe that a violation of Part 68 of the Federal Communications Commission's Rules and Regulations or the Institutional Procedures set forth in 1 is likely. (T)
- (2) Harm has occurred and there is reason to believe this harm was a result of operations performed under the Institutional Procedures set forth in 1. (T)

- b. The extra-ordinary procedures, which can be invoked by the Company, include:

- (1) Requiring the use of protective apparatus which either protects solely against excessive signal power or which assures that all of the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are met at the telecommunications network interface.
- (2) Disconnecting service.

- c. A charge equal to the Trouble Location charge will apply when:

- (1) It is necessary to send a repair person to the premises where the test equipment is connected because a condition as set forth in a exists, and (T)
- (2) A failure to comply with the Institutional Procedures for signal power control is disclosed.

A15.2 Terminal Equipment

A15.2.1 Data Transmitting and/or Receiving Terminal Equipment

Data transmitting and/or receiving terminal equipment (including telephotograph equipment) which involves direct electrical connection to the facilities furnished by the Company may be used with such facilities for telecommunications service as specified in A15.1.2 and A15.1.3. (T)

A15.2.2 U. S. Government Executive Departments and Agencies

- A. Equipment of a department or agency of the Executive Branch of the U. S. Government used for the purpose of disguising or concealing the contents or meaning of communications may be connected to Company facilities, subject to the *terms* and conditions stated below: (T)

1. The head of the department or agency whose equipment is to be connected, or his authorized representative, shall notify the Company in writing that such connection is necessary to safeguard official information which requires protection in the interests of national defense, or other confidential official information disclosure of which to unauthorized persons would be detrimental to the public interest.
2. The connection shall be made by means of connecting equipment or arrangements furnished by the Company.

- B. New installations of or additions to terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations, connected to the telecommunications network in accordance with A must conform with Part 68 of the Federal Communications Commission's Rules and Regulations.¹ (T)(M)

Note 1: Connection of inside wiring may also be provided in connection with one and two party basic exchange service, WATS or Private Line Service in accordance with A2.9. (T)(M)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.2 Terminal Equipment (Cont'd)

(M1)

A15.2.3 Voice Transmitting and/or Receiving Terminal Equipment

A. *Terms and Conditions*

(T)

1. General

- a. Telecommunications service furnished by the Company is not represented as adapted to the recording of telephone conversations. However, recording equipment may be used in connection with telecommunications service subject to the *Terms and Conditions* specified in A15.1.1.D and A15.1.3.B. (T)

(Filed in compliance with order dated May 20, 1948 of Federal Communications Commission in Docket No. 6787.)

- b. Connection of voice recording equipment with facilities of the Company for the recording of two-way telephone conversations is permitted by means of a direct electrical connection or a connecting arrangement furnished, installed and maintained by the Company for additions to Grandfathered Terminal Equipment or Communications Systems.

- c. The voice recording equipment must comply with the minimum network protection criteria set forth for direct electrical connection of voice terminal equipment in A15.1.3.C. (T)

- d. Installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B. (T)

A15.2.4 Reserved for Future Use

A15.2.5 Channel Derivation Devices

Channel derivation devices may be connected with Company facilities for telecommunications service provided such devices comply with the provisions of A15.2.1 and A15.1.3.B.

A15.3 Communications Systems

A15.3.1 Application

- A. Communication systems (including channels derived from such systems), not exceeding voice grade, may be connected with telecommunications service at the premises of the customer as provided in A15.1.1 and A15.1.2., A15.1.3 or A15.1.7.

A15.3.2 Reserved for Future Use

A15.3.3 Reserved for Future Use

A15.3.4 Reserved for Future Use

(M2)

A15.3.5 Reserved for Future Use

(M2)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

(M1)

A15.4 Trouble Location Charge for Complex services (other residence and business services)¹

A15.4.1 Rates and Charges

- A. The customer shall be responsible for payment of a nonrecurring charge for each visit by the Company to the premises of the customer or joint user(s) solely to determine that the service difficulty or trouble report results from the use of equipment or facilities located on the customer's side of the demarcation point.
 - 1. Exchange and WATS service

	Non-Recurring Charge	USOC
(a) First half-hour or less of time spent on the customer's premises.	\$31.25	NA
(b) Additional half-hour or less of time spent on the customer's premises.	15.75	NA

A15.4.2 Reserved for Future Use

A15.5 Connections of Other Carrier-Provided Communications Systems

(M2)

A15.5.1 General Provision

(M2)

Communications systems provided by the Other Carrier (listed in A15.5.6) hereafter referred to as the OC may be connected with the facilities furnished by the Company for telecommunications services as specified in A15.5.2 through A15.5.9.

(T)(M2)

A15.5.2 Responsibility of the Customer

(M2)

Where telecommunication services are available under this *Guidebook* for use in connection with OC-provided Communications systems, the operating characteristics of such systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provision that the OC-provided systems do not endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services. Upon notices from the Company that the OC-provided system is causing or is likely to cause such hazard or interference the customer shall arrange with the OC to make such change as shall be necessary to remove or prevent such hazard or interference.

(T)(M2)

The customer shall be responsible for payment of a nonrecurring charge as specified in Section A15.4 for each repair visit by the Company to the premises of the customer solely to determine that the service difficulty results from the use of equipment, facilities or service provided by an Other Carrier.

(M2)

A15.5.3 Network Control Signaling

(M2)

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling (except customer-provided tone-type address signaling through a Company-provided or OC-provided connecting arrangement) in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company or the OC.

(M2)

Note 1: Trouble Location for basic residence and business is provided on a flat rate basis as specified in Non-Regulated Services –Pricing, Section N1.1, Dispatch Charge–Trouble Determination (for non-Service Plan customer).

Page 24.1 is hereby deleted in its entirety and removed from this Guidebook

(N)

M1 - Material previously appearing on this page now appears on page(s) 23 of this section.
 M2 - Material appearing on this page previously appeared on page(s) 24.1 of this section.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.5 Connections of Other Carrier-Provided Communications Systems (Cont'd)

A15.5.4 Conditions for Connection of OC-Provided Communications Systems

- A. OC-provided communications systems, including channels derived from such systems, analog not exceeding voice grade, or digital may be connected with telecommunications services at the premises of the customer provided that:
1. Such telecommunications services or OC-provided communications systems are utilized for the origination or termination of communications at the customer's premises where the connection is made.
 2. The connection is either through equipment which effects such connections externally to a Company-provided network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving or through direct electrical connection in accordance with 3. (T)
 3. Where the connection with the OC-provided communications system involves direct electrical connection to the facilities furnished by the Company for telecommunications services, such connection shall be made through switching equipment provided either by the customer, by the Company or by the OC or through a channel derivation device provided by the customer or OC. Where the connection is made by means of switching equipment provided by the customer, such switching equipment and the facilities provided by the OC shall be treated as a communications system and the *terms and conditions* in Section A15.3 shall apply. Where the connection is by means of a channel derivation device provided by the customer, such channel derivation device and the facilities provided by the OC shall be treated as a communications system and the *terms and conditions* in Section A15.3 shall apply. (T)
 4. Connection may be made only if the forms of electrical communication are the same as and consistent with those for which the Company-provided service is offered. Connections are not represented as being suitable for satisfactory transmission.
 5. The rates and charges for connection to OC-provided communications systems shall be the same as those that would apply if Company services were so connected. The rates and charges to the customer are in addition to the rates and charges made by the OC for the services and channels which it provides.

A15.5.5 OC Service

All arrangements for service provided by an OC shall be made by the customer with that carrier. The furnishing of telecommunications services by the Company is not part of a joint undertaking with the OC.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.5 Connections of Other Carrier-Provided Communications Systems (Cont'd)

A15.5.6 Other Carriers

A. The OCs referred to in this section and their tariffs are:

Carrier	Tariff F.C.C. No.	N.C.U.C. No.
AT&T Communications	-	
ITT Corporate Communications Services, Inc.	1	
Microwave Communications, Inc.	1	
Satellite Business Systems	1	
Southern Pacific Communications Co.	2	
United States Transmission Systems, Inc.	1	
Western Union Telegraph Co.	254	1
Western Union Telegraph Co.	261	

A15.5.7 Responsibility of Company

- A. The Company shall not be responsible for the installation, operation or maintenance of any OC-provided communications equipment or system. Telecommunications services are not represented as adapted to the use of OC-provided equipment or systems and where such equipment or systems are connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications services and to the maintenance and operation of such facilities in a manner proper for such telecommunications services; subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the OC-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by the OC-provided equipment or system, or (3) network control signaling where such signaling is performed by OC-provided network control signaling equipment.
- B. The Company shall not be responsible to the customer or OC if changes in minimum network protection criteria, or in any of the facilities, operations or procedures of the Company render any facilities provided by an OC or any portion thereof obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

A15.5.8 Violation of Terms and Conditions

When any equipment or communications system provided by an OC is connected to facilities furnished by the Company for telecommunications service in violation of any of the provisions in this *guidebook*, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer of the violation. The customer shall discontinue such connection of the equipment or system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such connection has ceased or that the violation has been corrected. Failure of the customer to discontinue such connection or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this *Guidebook*.

(T)

(T)

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.5 Connections of Other Carrier-Provided Communications Systems (Cont'd)

A15.5.9 Connection of Other Carrier Communications Systems at the Premises of the Company

- A. Communications systems (utilizing central office connecting (facilities), not exceeding voice grade, which are provided by OCs specified in A15.5.6, (excluding International Record Carriers, listed therein) to a customer may be directly connected at the premises of the Company, with the same customer's individual exchange service, or long distance telecommunications service furnished by the Company to the same customer, provided such connections are made through individual exchange lines or PBX trunk exchange lines to permit communications via the Other Carrier-provided communications system, to or from the customer's premises located in an exchange foreign to the exchange in which the connection is made. (T)
- B. Such systems may also be directly connected at the premises of the Company with exchange service or long distance telecommunications service or WATS furnished by the Company to the same customer provided such connections are made through: Centrex Control switching equipment furnished in accordance with the Centrex service provisions of this *Guidebook* (T)
- C. Company-provided services, in accordance with 1 and 2, will be furnished at an OC terminal location in an area served by this Company and: (T)
 - 1. Within the same central office area for the exchange from which the exchange service is furnished, or
 - 2. Within a different central office area for the exchange from which the exchange service is furnished when both the OC terminal location and the central office area are located within the same Local Distribution Area, (as defined in this Company's Facilities for Other Carriers Tariff FCC No. 55)¹.
- D. Where service is furnished in accordance with C, Company-provided special assembly arrangements may be necessary to maintain transmission criteria and to meet 4 wire interface requirements (including 2-4 wire hybrid arrangement) for connection of the exchange telephone service with the OC-provided interstate communications system. Such arrangements may be furnished by the Company at the request of the customer. Also, where service is furnished in accordance with 3.b., interoffice and/or interexchange channels are required. Charges to the customer for such special assembly arrangements and channels are at rates the same as specified in this Company's Private Line *Guidebook*; these charges are in addition to the charges for the exchange telephone service which will be billed by the Company to its customer at rates specified in the applicable *guidebook*. (T)
- E. The customer shall be responsible for a nonrecurring charge as specified in Section A15.4 for visits by the Company to the OC terminal location solely to determine that a service difficulty or trouble report results from the use of equipment of facilities provided by the customer, authorized user, or the OC. (T)

A15.5.10 Reserved for Future Use

A15.5.11 Reserved for Future Use

Note 1: Effective July 1, 1974, in compliance with Decision of the Federal Communications Commission in Docket No. 19896 released April 23, 1974 (FCC 74-457), and shall terminate immediately at such time as the Decision is stayed or set aside, in whole or in part, by any court of competent jurisdiction.

A15. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A15.6 Institutional Program for Premises Wiring Charge

A. The Institutional Program for Premises Wiring Charge as provided in A15.1.1.B.3, is comprised of the first, or a combination of both rate elements described below, as appropriate:

	Nonrecurring Charge	USOC
1. Element 1 - for the first fifteen minutes, or fraction thereof, of total time spent by Company employees on the customer's premises in related monitoring or participation in acceptance tests and/or in related inspection of premises wiring for Communications Systems subject to Part 68 of the Federal Communication Commission's Rules and Regulations, and for administrative expenses including the visit to the customer's premises.		
(a) Residence Account, first 15 minutes	\$29.75	EPC1E
(b) Business Account, first 15 minutes	33.50	EPC1E
2. Element 2 - for each additional fifteen minutes, or major fraction thereof, of total time spent by Company employees on the customer's premises in performing the related activities described in Element 1.		
(1) Residence or Business Account		
(a) Each additional 15 minutes	9.75	EPCAЕ

(T)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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(M)

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.1 (DELETED)

A113.2 (DELETED) (M)

A113.3 Multistation One-Way Circuit Arrangement for Use in Small Manual and Community Dial Offices (M)

(Obsoluted 9-24-75, Type 3) (M)

A113.3.1 General (M)

- A. This service arrangement is offered to municipalities for use in furnishing municipal services or to civic groups undertaking such services not furnished by a municipality. It provides a circuit arrangement connecting a maximum of ten stations at specified locations within the community to an inward-only central office line whereby any one of the stations may answer a call while all other stations are placed in an observing condition. The arrangement provides also for activation of a customer-provided signal by means of a key at the answering station. (M)

A113.3.2 Rates and Charges (M)

- A. In addition to the charges shown below, *guidebook* rates and charges will apply for individual business service at headquarters, and extension line mileage. (T)(M)
 - 1. Common Equipment, including auxiliary line equipment at the central office and one connector termination circuit (M)

	Installation Charge	Monthly Rate	USOC	
(a) Each	\$24.25	\$7.45	PN8	(M)

A113.4 Arrangements for Night, Sunday and Holiday Service (M)

(Obsoluted 12-24-80, Type 1) (M)

- A. A subscriber to PBX service who desires to receive incoming calls after the usual business hours, without the service of an attendant at the switchboard, may arrange for such service as follows: (M)
 - 1. Each trunk line which is to be connected through a PBX station at night, on Sundays and Holidays is bridged to a central office multiple jack bearing a different (nonconsecutive) number. The regular number in the rotary series may then be used for day service, and the special (nonconsecutive) number for night service. Calls made at night for the special number are completed only over the trunk line to which it is bridged, no connection being made with any other trunk line in case the called number is busy or does not answer. (M)
 - 2. Example of Directory Listings: (M)

Patterson Transfer Co. 24 North	256-1500	(M)
Note: From 5 PM to 8 AM on week days, from 1 PM Saturday to 8 AM Monday and on holidays call as follows:		
Office 24 North	256-1875	(M)
Watchman 24 North	256-1875	(M)
Garage 29 Lake	256-1987	(M)
Storage Warehouse 150 Elm	256-1082	(M)

B. Rates (M)

- 1. Directory Listings¹ (M)
- 2. Special Multiple Jack

	Monthly Rate	USOC	
(a) Each	\$4.40		(M)
Note 1: Rates for directory listings are as specified in Section A6.			(M)

Page 1.1 is hereby deleted in its entirety and removed from this Guidebook (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.5 Reserved for Future Use (M)

A113.6 Reserved for Future Use (M)

A113.7 Reserved for Future Use (M)

A113.8 Reserved for Future Use (M)

A113.9 Custom Calling Services (M)

A113.9.1 Description (M)

See A13.9.1 for descriptions of services. (M)

A113.9.2 Provision of Service (M)

See A13.9.2 for provision of services. (M)

A113.9.3 Rates (M)

	Monthly Rate	USOC	
A.			Reserved for Future Use (M)
B.			Business/Business PBX (M)
1.			Non-Packages (M)
(a) through (d)			Reserved for Future Use (M)
2.			Packaged Services (M)
(a)			Reserved for Future Use (M)
(b)			Reserved for Future Use (M)
(c)			(DELETED) (M)
(d)			Reserved for Future Use (M)
(e)			(DELETED) (M)
(f)			(DELETED) (M)
(g)			(DELETED) (M)
(h)			Reserved for Future Use (M)

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.10 Reserved for Future Use

(M)

A113.11 Network Facilities for use with Public Announcement Services

(M)

(Obsoluted 11-18-94, Type 4) Existing Public Announcement Services customers may continue to use this *Guidebook* for additions to existing locations, if they so choose, however, they will use local exchange services from Section A3 for additions or transfers to new locations. All new customers will use local exchange services from Section A3 for new installations or transfers.

(T)(M)

A113.11.1 General

(M)

- A. Public Announcement Services for the purposes of this Guidebook are defined as the dissemination of prerecorded announcements to the general public of messages involving promotional activities which a calling party may receive by means of the general telephone network. Public Announcement Service will be offered on the basis of either a single announcement location in an exchange (Non-Sectored Service) or multiple announcement locations in the local calling scope of an exchange (Sectored Service), using a common telephone number. In order to minimize the possibility of conditions occurring which would tend to degrade general telephone service, the network facilities offered by the Company for the dissemination of such announcements which may be publicly advertised or promoted or used for the advertising purposes of a sponsor will be offered under the following conditions:

(M)

1. Network facilities for use with Public Announcement Services will be furnished subject to the determination by the Company that the facilities required to prevent possible degradation of general telephone service are available. Service establishment dates will be negotiated with the customer on an individual basis. (M)
2. The Company may refuse to continue to furnish network facilities for use with Public Announcement Services when such use interferes with or impairs the general telephone service rendered to the public by the Company. (M)
3. The Company will engineer and provide the calling network required for handling Public Announcement Services. The Company will determine the appropriate quantity of facilities necessary to handle the calling volume projected by the customer. The announcement equipment provided and utilized by the customer must be of the capacity to handle the calling volume directed to it. Should the equipment at any time fail to meet this requirement, the Company may refuse to continue to furnish the network facilities unless the customer agrees to add additional equipment in a reasonable period of time. (M)
4. Network facilities for use with Public Announcement Services will be furnished only when the customer will subscribe to adequate network facilities initially and subsequently, as may be required in the judgement of the Company so that in any given month not more than 15% of the calls to the announcement in any given hour reach a busy signal. Customers exceeding the specified limits will be required to provide for the termination of the additional facilities to handle the usage being generated. (M)
5. The Company will furnish non-sectored network facilities to its Public Announcement Service customers in providing announcements to a single announcement location in an exchange. It will be designed to handle calls placed to a common telephone number from callers in the local service area serving the customer's single announcement location. The Company will also furnish sectored network facilities to its Public Announcement Service customers in providing announcements to multiple announcement locations in the local calling scope of a single exchange. It will be designed to handle calls placed to a common telephone number from callers located in the local service area of an exchange designated by the Public Announcement Service customer. The multiple announcement locations will be in all central office areas served by Electronic Switching Systems (ESS) within the local service area of the exchange designated by the Public Announcement System customer. The local service area limitation, however, is not intended to preclude completion of any incoming sent paid calls placed to the non-sectored announcement service from a distant exchange or local service area via long distance telecommunications service, WATS arranged for outward service, or Optional Calling Plans. Sent paid calls from a distant exchange to sectored announcement service will not be allowed. (M)
6. 800 Service network facilities may be used for Non-Sectored Public Announcement Service provided the 800 Service adheres to all the provisions in this Guidebook. The rates and charges outlined herein are not applicable when Public Announcement Services utilize 800 Service. Rates for intraLATA 800 service can be found in North Carolina's Non-Regulated Services – Pricing publication. (T)(M)
7. Where the Company determines that the messages disseminated by the announcement equipment are likely to generate unusual usage patterns, engender an excessively variable or unpredictable potential volume of incoming calls or involve high or recurring temporary periods of peak calling, it may require that the announcement equipment be arranged to accept network overload signals transmitted by the Company over control channels connected to such equipment and interpret these signals to effect a reduction of at least 50% in the length of the announcement and to effect restoration to the normal announcement length upon receipt of similar signals indicating absence of such network overload. (M)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.11 Network Facilities for use with Public Announcement Services (Cont'd)

(M2)

A113.11.1 General (Cont'd)

(M2)

A. (Cont'd)

(M2)

8. In order to permit the determination of anticipated incoming call volume so that facilities of the proper capacity may be furnished, the subscriber is required to designate the kind of announcement for which the Public Announcement Service is to be used. The Company's network facilities may be used without the advance consent of the Company only for announcements of such kind together with advertising or promotional material as may be provided by the customer. The customer may not deliver announcements so different in kind as to engender a volume of calls in excess of that contemplated at the time service was established.

(M2)

The contents of announcements shall be the responsibility of the customer; provided, however, that modification of announcements as described in paragraph 7 may be requested by the Company when necessary so as to not overload the facilities provided or impair general telephone service.

(M2)

9. Control of the message content and its dissemination by means of Public Announcement Services by anyone other than the customer is not permitted. However, the customer may sell time and/or spot announcements to a sponsor of a Public Announcement Service. In this connection, control of the content of the announcement, ramifications of usage, advertising, promotion, and all other responsibilities of the customer under this *Guidebook* remain solely with the customer; and the Company shall have no responsibility or liability to any person with respect thereto.

(T)(M2)

10. In order to avoid excessive utilization of commonly used network facilities by the Public Announcement Service the length of any announcement is subject to the approval of the Company based on the kind of announcement and potential volume of incoming calls and on available facilities. The maximum length of any message is two minutes.

(M2)

11. The announcement equipment must allow access to an announcement message by a calling party within a maximum time of 20 seconds and must also provide each calling party an on-hook condition upon completion of a full announcement cycle. It must not allow communications between parties calling the service. Telephone users calling the announcement number must be automatically disconnected after completion of one full announcement cycle.

(M2)

12. Recorder/reproducers and reproducers used for telephone answering, commonly known as automatic answering and recording devices or automatic answering devices, which are not used in manner described herein, may not be used to provide public announcement type services.

(M2)

13. For Sectorized Public Announcement Service, the customer must insure that individual announcement machines will be located and continuously operated in all central office areas within the exchange which is served by an Electronic Switching System (ESS) at the time the service is established and that announcement machines will be located and continuously operated in all other central office areas within the exchange which at some later date become served by an ESS. The Company will determine the geographical area to be served by each of the customer's individual announcement machines. The Company may also require by written agreement that individual announcement machines be located in geographical areas served by non-ESS central offices when it is appropriate to do so for network protection. The Company may also decline to provide sectorized service in exchange areas where non-ESS facility rearrangements would require unusual expenditures. The customer's failure to comply with the terms of such agreement may result in disconnection of the entire service.

(M2)

14. Central office lines provided and used by the Company to extend calls from the general telephone network to announcement equipment used with Public Announcement Services are identified as Announcement Lines in the Network Usage schedules shown in A113.11.2 following and for computing Network Usage charges on Non-Sectorized Service are equivalent to the charge for 125 percent of the charge for Non-Rotary Business Individual Flat Rate Line Service (1FB) of the exchange in which the announcement location is situated.

For computing Network Usage charges on Sectorized Services, Announcement Lines at each announcement location of Sectorized Service are equivalent to 125 percent of the charge for Non-Rotary Business Individual Flat Rate Access Line Service (1FB) of the rate group determined in A3.2.1 for the number of Main stations and PBX trunks in the sector being served, or answered by, the customer's announcement machines at the sectorized announcement location; i.e., the Main stations and PBX trunks located within the serving ESS Central Office area and any other Central Office areas in that ESS's sector.

(M2)

15. One (1) directory listing without charge will be furnished with each service. Public Announcement Service shall not be provided with private or semi-private telephone numbers.

(M2)

M1 - Material previously appearing on this page now appears on page(s) 1 of this section.

M2 - Material appearing on this page previously appeared on page(s) 5.0.0.2 and 5.0.0.3 of this section.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.11 Network Facilities for use with Public Announcement Services (Cont'd)

(M2)

A113.11.2 Rates and Charges

(M2)

A. The network usage charges are based on hours of use at each announcement location and the announcement line rate.

(M2)

1. Monthly Usage Charge

(M2)

a. The usage charge is for usage measured in tenths of an hour or fraction thereof. The monthly usage charge is determined by multiplying the rate per hour by the Announcement Line Rate.

(M2)

(1) Hours of Use

(M2)

	Monthly Rate Per Hour	USOC	
(a) First 50 hours - Monthly rate per hour is .0600 x announcement line rate. ¹	-	ASL	(M2)
(b) Next 50 hours - Monthly rate per hour is .0200 x announcement line rate. ¹	-	ASL	(M2)
(c) Next 900 hours - Monthly rate per hour is .0100 x announcement line rate. ¹	-	ASL	(M2)
(d) Next 2000 hours - Monthly rate per hour is .0080 x announcement line rate. ¹	-	ASL	(M2)
(e) Next 8000 hours - Monthly rate per hour is .0070x announcement line rate. ¹	-	ASL	(M2)
(f) Over 11,000 hours - Monthly rate per hour is .0068 x announcement line rate. ¹	-	ASL	(M2)

2. Minimum Service Period at each announcement location

(M2)

If Announcement Service is terminated by the initial subscriber within six months of the initial installation, the minimum network usage charge for the period served will be 75% of six months usage computed at the maximum level of monthly hours of use for which the network facilities are designed, as determined by the Company.

(M2)

3. Minimum Monthly Charge at each announcement location

(M2)

The minimum monthly charge shall be 75% of the monthly usage level which is forecasted by the customer and for which the network facilities are designed (e.g., a network designed for 2000 average hours of use per month would incur a minimum charge equivalent to the charge for 1500 hours of use).

(M2)

4. Foreign Exchange or Foreign Central Office Service in Non-Sectored Service

(M2)

Where service is requested from an exchange or central office foreign to that which would normally serve the announcement service, charges as specified in Section A9 or A13 will apply.

(T)(M2)

A113.12 Reserved for Future Use

(M2)

A113.13 Reserved for Future Use

(M2)

A113.14 Reserved for Future Use

(M2)

Note 1: For announcement line rate for computing Network Usage Charges, refer to Section A113.11.1.A.14.

(M2)

Pages 5.0.0.0.1 through 5.0.9 are hereby deleted in its entirety and removed from this Guidebook

(N)

M1 - Material previously appearing on this page now appears on page(s) 1 and 2 of this section.

M2 - Material appearing on this page previously appeared on page(s) 5.0.0.3 and 5.0.0.4 of this section.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.15 8A Key Telephone System (911 Emergency Telephone Service)

(T)(M2)

(Obsoleted 10-20-93, Type 3.) Not offered for new installations.

(M2)

A113.15.1 Description

(M2)

- A. The 8A Key Telephone System is designed for use at 911 Emergency Answering Bureaus and allows for the provision of the following features:

(M2)

1. Call Transfer
2. Called Party Hold
3. Forced Disconnect
4. Switchhook Status
5. Emergency Ringback of 911 Calling Party

(M2)

(M2)

(M2)

(M2)

(M2)

A113.15.2 Definitions

(M2)

- A. Call Transfer - Attendant can transfer the 911 incoming calling party to another agency via a two-way line circuit.
- B. Called Party Hold - A 911 connection is retained regardless of the switchhook status of the 911 calling party. The 8A attendant remains off-hook or places the calling party on hold. This feature is a function of the 911 central office trunk circuit and is applicable only to 911 calls trunked directly from the originating central office.
- C. Forced Disconnect - 8A attendant can release the 911 connection even though the 911 calling party remains off-hook. This feature is a function of the 911 central office.
- D. Switchhook Status (Optional) - Audible and visual indications alert an 8A attendant that the held on-hook 911 calling party has gone off-hook. This feature is limited to 911 calls trunked directly from the originating central office via metallic circuits.
- E. Emergency Ringback (Optional) - Attendant can ring the 911 calling party who goes on-hook after the call is answered by the attendant. This feature is limited to 911 calls trunked directly.

(M2)

(M2)

(M2)

(M2)

(M2)

A113.15.3 Terms and Conditions

(T)(M2)

- A. The 8A Key Telephone System will be offered only for 911 applications that are under the control of one or more appropriate local governments or their duly constituted agent. If execution is by an agent, the Company must be provided with satisfactory evidence of appointment.
- B. Switchhook status feature is limited to 911 calls trunked directly to the Emergency Answering Bureau from the originating central office via metallic facilities.
- C. Called Party Hold and Emergency Ringback features are applicable only to 911 calls trunked directly to the Emergency Answering Bureau from the originating central office.
- D. The 8A System attendant positions utilize 18 or 30 button telephone sets with a maximum of eight positions per system.
- E. The Transfer, Transfer Release, and Hold Features are located in the pickup key field of the attendant positions, which reduces the maximum number of line terminations from 18 and 30, to 15 and 27, respectively.
- F. A maximum of eight two-way lines can be provided per 8A System with no more than four of these being dial central office lines.
- G. The necessary power wiring, outlets and commercial power are furnished by the customer who assumes all responsibility for the safe condition of such wiring outlets and power.
- H. Message Registers, Recorder Connectors, and other items of equipment or service will be provided at existing rates as covered elsewhere in this *Guidebook*.

(M2)

(M2)

(M2)

(M2)

(M2)

(M2)

(M2)

(T)(M2)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.15 8A Key Telephone System (911 Emergency Telephone Service) (Cont'd)

(M2)

A113.15.4 Rates and Charges

(T)(M2)

A. The 8A Key Telephone System will be furnished under either Plan 1, Alternate Plan 1 or Plan 2 in accordance with *terms and conditions* as stated in Section A22. (T)(M2)

B. Plan 1 (M2)

	One Time Payment	36 Mo.	TIER A		TIER B		USOC	
			60 Mo.	84 Mo.	120 Mo.	Mo. Rate		
1. Common Equipment								(M2)
(a) Initial Unit, provides one wall mounted cabinet and equipment to serve up to five 911 lines, four two-way lines and two attendant positions, each	\$2,701.50	\$84.00	\$54.30	\$41.60	\$32.30	\$18.25	98A	(M2)
(b) Auxiliary Unit, provides one wall mounted cabinet and equipment to serve up to five 911 lines, four two-way lines ¹ and two attendant positions, maximum of three additional units, each	1,791.25	55.75	36.00	27.60	21.40	15.50	98C	(M2)
2. Power Supply								(M2)
(a) Initial unit, one required with initial common equipment unit, each	103.00	3.20	2.10	1.60	1.25	1.80	98D	(M2)
(b) Additional Unit, one each required for second and third units of common equipment, maximum of two per system, each	90.00	2.80	1.80	1.40	1.10	1.75	98G	(M2)
3. Attendant Positions								(M2)
(a) 18 Button Set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions per system, Rotary	686.50	21.35	13.80	10.55	8.25	9.15	91P+R	(M2)
(b) 18 Button Set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions per system, Touch-Tone	702.00	21.85	\$4.10	10.80	8.42	\$9.35	91P+T	(M2)
(c) 30 Button Set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions per system.	896.75	27.90	18.00	13.80	10.75	10.00	91R+R	(M2)
(d) 30 Button Set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions per system, Touch-Tone	919.00	28.55	18.45	14.15	11.00	10.10	91R+T	(M2)

Note 1: Maximum of eight per system. (M2)

M1 - Material previously appearing on this page now appears on page(s) 8 of this section.

M2 - Material appearing on this page previously appeared on page(s) 5.0.2 and 5.0.3 of this section.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.15 8A Key Telephone System (911 Emergency Telephone Service) (Cont'd)

(M2)

A113.15.4 Rates and Charges (Cont'd)

(M2)

B. Plan 1 (Cont'd)

(M2)

	One Time Payment	TIER A Monthly Rate			TIER B			USOC	
		36 Mo.	60 Mo.	84 Mo.	120 Mo.	Mo. Rate			
4. Line Termination Units, (One required for each line terminated in common equipment)									(M2)
(a) Incoming central office 911 line, each	\$ 48.00	\$ 1.50	\$.95	\$.75	\$.60	\$ 1.50	98H		(M2)
(b) Two-Way private line including Transfer Circuit, each	228.00	7.10	4.60	3.55	2.75	6.05	98J		(M2)
(c) Two-Way Dial Central Office line including Transfer Circuit, each	326.80	10.15	6.60	5.05	3.90	6.50	98O		(M2)
5. Call Transfer Feature (Switching equipment to connect 911 lines to two-way lines)									(M2)
(a) Initial Unit, facilities for the first four two-way lines, per each common equipment unit, each	234.25	7.30	4.70	3.65	2.80	5.05	98V		(M2)
(b) Additional Unit, facilities for the 5th through 8th two-way lines, per each common equipment unit, each	\$234.25	\$7.30	\$4.70	\$3.65	\$2.80	\$5.05	98W		(M2)
6. Optional Features									(M2)
(a) Switchhook Status, one required per 911 line, each	99.25	3.10	2.00	1.55	1.20	2.70	91Z		(M2)
(b) Emergency Power, one required per common equipment units one through three, maximum of three per system, each	1,190.00	37.00	23.90	18.35	14.23	22.20	98R		(M2)
(c) Emergency Ringback, one required for each attendant position, each	45.00	1.40	.90	.70	.60	1.80	91S		(M2)

M1 - Material previously appearing on this page now appears on page(s) 9 of this section.

M2 - Material appearing on this page previously appeared on page(s) 5.0.3 and 5.0.4 of this section.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.15 8A Key Telephone System (911 Emergency Telephone Service) (Cont'd)

(M2)

A113.15.4 Rates and Charges (Cont'd)

(M2)

C. Alternate Plan 1

(M2)

	Installation Charge	TIER A				TIER B	USOC
		36 Months	60 Months	84 Months	120 Months	Monthly Rate	
1. Common Equipment							(M2)
(a) Initial Unit, provides one wall mounted cabinet and equipment to serve up to five 911 lines, four two-way lines and two attendant positions, each	\$479.25	\$69.20	\$44.70	\$34.25	\$26.60	\$18.25	98A (M2)
(b) Auxiliary Unit, provides one wall mounted cabinet and equipment to serve up to five 911 lines, four two-way lines ¹ and two attendant positions, maximum of three additional units, each	169.50	50.40	32.60	25.00	19.40	15.50	98C (M2)
2. Power Supply							(M2)
(a) Initial Unit, one required with initial common equipment unit, each	16.50	2.70	1.75	1.35	1.05	1.80	98D (M2)
(b) Additional Unit, one each required for second and third units of common equipment, maximum of two per system, each	15.50	2.30	1.50	1.15	.90	1.75	98G (M2)
3. Attendant Positions							(M2)
(a) 18 Button Set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions per system, Rotary	227.50	14.35	9.25	7.10	5.50	9.15	91P+R (M2)
(b) 18 Button Set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions per system, Touch-Tone	227.50	14.80	9.60	7.35	5.65	9.35	91P+T (M2)
(c) 30 Button set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions per system, Rotary	319.50	17.90	11.55	8.85	6.90	10.00	91R+R (M2)
(d) 30 Button set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions per system, Touch-Tone	319.50	14	12.00	9.20	7.15	10.10	91R+T (M2)

Note 1: Maximum of eight per system.

(M2)

M1 - Material previously appearing on this page now appears on page(s) 10 of this section.

M2 - Material appearing on this page previously appeared on page(s) 5.05 and 5.06 of this section.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.15 8A Key Telephone System (911 Emergency Telephone Service) (Cont'd)

(M2)

A113.15.4 Rates and Charges (Cont'd)

(M2)

C. Alternate Plan 1 (Cont'd)

(M2)

	Installation Charge	TIER A Monthly Rate				TIER B Monthly Rate		USOC	
		36 Months	60 Months	84 Months	120 Months	Rate			
4. Line Termination Units (One required for each line terminated in common equipment)									(M2)
(a) Incoming central office 911 line, each	\$ 10.75	\$ 1.15	\$.75	\$.60	\$.50	\$ 1.50	98H		(M2)
(b) Two-Way private line including Transfer Circuit, each	22.25	6.40	4.15	3.20	2.45	6.05	98J		(M2)
(c) Two-Way Dial Central Office line including Transfer Circuit, each	22.25	9.50	6.15	4.70	3.70	6.50	98O		(M2)
5. Call Transfer Feature (Switching Equipment to connect 911 lines to two-way lines)									(M2)
(a) Initial Unit, facilities for the first four two-way lines, per common equipment unit, each	9.75	7.00	4.50	3.50	2.70	5.05	98V		(M2)
(b) Additional Unit, facilities for the 5th through 8th two-way lines, per common equipment unit, each	9.75	7.00	4.50	3.50	2.70	5.05	98W		(M2)
6. Optional Features									(M2)
(a) Switchhook Status, one required per 911 line, each	13.50	2.65	1.75	1.30	1.05	2.70	91Z		(M2)
(b) Emergency Power, one required per common equipment units one through three, maximum of three per system, each	411.50	24.15	15.65	11.95	9.35	22.20	98R		(M2)
(c) Emergency Ringback, one required for each attendant position, each	15.50	.90	.60	.45	.40	1.80	91S		(M2)

M1 - Material previously appearing on this page now appears on page(s) 10 of this section.

M2 - Material appearing on this page previously appeared on page(s) 5.0.6 and 5.0.7 of this section.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.15 8A Key Telephone System (911 Emergency Telephone Service) (Cont'd)

(M2)

A113.15.4 Rates and Charges (Cont'd)

(M2)

D. Plan 2

(M2)

		PLAN 2			
		Installation Charge	Monthly Rate	USOC	
1.	Common Equipment				(M2)
	(a) Initial unit, provides one wall mounted cabinet and equipment to serve up to five 911 lines, four two-way lines and two attendant positions, each	\$595.00	\$76.80	98A	(M2)
	(b) Auxiliary unit, provides one wall mounted cabinet and equipment to serve up to five 911 lines, four two-way lines ¹ and two attendant positions, maximum of three units per system, each	210.25	47.80	98C	(M2)
2.	Power Supply				(M2)
	(a) Initial Unit, one required with initial common equipment unit, each	20.25	3.65	98D	(M2)
	(b) Additional Unit, one each, required for second and third units of common equipment, maximum of two per system, each	19.00	3.35	98G	(M2)
3.	Attendant Position				(M2)
	(a) 18 Button Set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions, per system, Rotary	280.75	19.90	91P+R	(M2)
	(b) 18 Button Set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions per system, Touch-Tone	280.75	20.40	91P+T	(M2)
	(c) 30 Button Set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions, per system, Rotary	396.75	23.65	91R+R	(M2)
	(d) 30 Button Set, includes Call Transfer and Emergency Ringback Keys, maximum of eight positions, per system, Touch-Tone	396.75	24.15	91R+T	(M2)
4.	Line Termination Units (One required for each line terminated in common equipment)				(M2)
	(a) Incoming central office 911 line, each	13.00	2.35	98H	(M2)
	(b) Two-way private line including Transfer Circuit, each	27.75	10.25	98J	(M2)
	(c) Two-Way Dial Central Office Line including Transfer Circuit, each	27.75	12.55	98O	(M2)
5.	Call Transfer Feature (Switching equipment to connect 911 lines to two-way lines)				(M2)
	(a) Initial Unit, facilities for the first four two-way lines, per common equipment unit, each	12.00	9.50	98V	(M2)
	(b) Additional Unit, facilities for the 5th through 8th two-way lines, per common equipment unit, each	12.00	9.50	98W	(M2)
6.	Optional Features				(M2)
	(a) Switchhook Status, one required per line, each	17.00	4.50	91Z	(M2)
	(b) Emergency Power, one required per common equipment units one through three, maximum of three per system	508.25	37.40	98R	(M2)
	(c) Emergency Ringback, one required for each attendant position, each	\$19.00	\$2.40	91S	(M2)
	Note 1: Maximum of eight per system.				(M2)

M1 - Material previously appearing on this page now appears on page(s) 11 of this section.

M2 - Material appearing on this page previously appeared on page(s) 5.07, 5.08 and 5.09 of this section.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.16 Central Office Local Area Network Service

(M2)

(Obsoleted June 23, 1993, Type 4.) Not offered for new installations on or after June 23, 1993.

(M2)

A113.16.1 General

(M2)

- A.** Central Office Local Area Network (C.O. LAN) service is a data communications network service providing for the interconnection of customer-provided data devices and for the transmission of data between such devices. (M2)
- 1. C.O. LAN service is provided from specially equipped central offices and utilizes data switching technology, digital and analog transmission facilities and existing local facilities to provide switched data transport at speeds up to 19.2 Kbps. (M2)
- 2. The primary component of C.O. LAN service is the C.O. LAN data switch located in the Company's central office. (M2)
- B.** C.O. LAN service will support customer-provided asynchronous data terminals and host computers and is capable of switching terminal to terminal, terminal to host computer(s) and host computer to host computer data traffic at speeds up to 19.2 Kbps. (M2)
- 1. C.O. LAN service also provides access to the telecommunications network via an optional modem pooling arrangement. (M2)
- 2. For customers served by more than one C.O. LAN equipped central office, private data networks may be established using private inter-nodal trunks. (M2)
- 3. For customers served by more than one C.O. LAN equipped central office within a local calling area, data networks may be established utilizing shared inter-nodal trunk facilities. (M2)
- C.** The data switch located in a central office will not be dedicated to a single customer and may provide C.O. LAN service to more than one customer. (M2)
- D.** C.O. LAN service used in conjunction with Digital Voice Data Multiplexer (DVDM) will provide additional capabilities to data communications users. DVDM makes available one data channel multiplexed with one voice channel transmitted over the same local loop facility. DVDM separates the signals, transmitting the voice signal to the central office voice switch and the data signal to the data switch. (M2)
- E.** Also, C.O. LAN service can be used in conjunction with data-only multiplexed access to the C.O. LAN data switch. This architecture requires a multiplexed access arrangement utilizing a T1 Multiplexer located in the central office. (M2)

A113.16.2 Terms and Conditions

(T)(M2)

- A.** Central Office Local Area Network Service can only be provided from central offices equipped for C.O. LAN service subject to the technical limitations of such equipment and availability of suitable facilities. (M2)
- 1. Interconnection of C.O. LAN service is accomplished by a data switching facility located in the central office. (M2)
- 2. A customer may access C.O. LAN via a DVDM located in the central office, or the public switched network via a modem pooling arrangement. (M2)
- 3. C.O. LAN service is capable of transmitting data at various speeds up to 19.2 Kbps depending upon the transmission characteristics of the facility and equipment used for such transmission. (M2)
- B.** Digital Voice Data Multiplexer (DVDM) used in provisioning C.O. LAN service must be compatible. (M2)
- 1. The DVDM located on the customer's premises must be provided by the customer and be compatible with the central office DVDM under the technical guidelines for C.O. LAN service. These technical specifications are found in BSS Technical Reference 73510 or its successor. (M2)
- 2. The DVDM offered under C.O. LAN service is available only for access to C.O. LAN service. (M2)
- C.** Data is transmitted through C.O. LAN service to destinations designated by the customer. (M2)

Page 7.1 is hereby deleted in its entirety and removed from this Guidebook

(N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.16 Central Office Local Area Network Service (Cont'd)

(M2)

A113.16.2 Terms and Conditions (Cont'd)

(T)(M2)

- D. Modem pool members are dedicated to a specific customer for access by the customer's designees only. Each modem pool member is equipped with an associated local exchange facility. The modem pooling capability offered under C.O. LAN service is available only for access to or from C.O. LAN service. (M2)
- E. The customer is responsible for the distribution of access codes (e.g., passwords) to authorized users. The customer shall protect access to C.O. LAN service from unauthorized persons and shall secure all data regarding log-ins, codes and passwords from unauthorized persons. (M2)
- F. In addition to the C.O. LAN rates and charges in A113.16.5, the customer is also responsible for all exchange service rates, local usage, toll and private line channels as well as all other applicable rates, charges, *terms and conditions* included for this offering. (T)(M2)
- G. Suspension of all or part of C.O. LAN service requested by the customer is not permitted. (M2)
- H. The Digital Voice Data Multiplexer (DVDM) feature of C.O. LAN is available on individual business and residence lines and on Centrex Type Services switched access facilities served out of a properly equipped central office on non-loaded cable pairs. (M2)
- J. The Company shall not be liable for any errors in or destruction of the customer's records caused by the customer's employees, agents, or unauthorized users of the customer's C.O. LAN service. The customer shall be liable for any errors or destruction of records caused by the customer's employees, agents, or use of the C.O. LAN service by unauthorized users. (M2)

A113.16.3 Definitions

(M2)

Asynchronous

(M2)

An asynchronous transmission is one where each character is transmitted one at a time over a communications line using a start and a stop bit to flag the beginning and end of each character. (M2)

Asynchronous Port Connection

(M2)

An asynchronous port connection, for Central Office Local Area Network Service, includes use of C.O. LAN service common equipment, asynchronous interface modules, and switching within and between nodes located in the same serving central office. (M2)

Inter-nodal Trunking

(M2)

Inter-nodal trunking allows C.O. LAN service users to communicate with terminals or hosts connected to other nodes within the network via shared or private data transmission facilities. (M2)

Local Calling Area (LCA)

(M2)

A Local Calling Area for C.O. LAN service consists of all C.O. LAN service nodes within the same LATA and within the same exchange calling area. A LATA may have more than one Local Calling Area. (M2)

Modem Pooling

(M2)

A Modem Pool consists of one or more modems with associated exchange facilities, arranged in a customer-dedicated trunk group for either inward or outward C.O. LAN service data transmission. A modem pool member and its associated exchange facility are provisioned from the same central office as the serving C.O. LAN data switch. Modem Pooling is available at 300, 1200, and 2400 bps. (M2)

Node

(M2)

A Node consists of all C.O. LAN service common equipment, software, and interface modules required to provide switching and control functions for devices attached to that common equipment. (M2)

Digital Voice Data Multiplexer (DVDM)

(M2)

This architecture will provide for Digital Voice Data Multiplexer access to C.O. LAN service. It is designed to provide a means of transmitting and receiving voice service along with a channel of digital data from a customer's premises to a central office. (M2)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A113.16 Central Office Local Area Network Service (Cont'd)

(M2)

A113.16.4 Payment Plans

(M2)

A. General

(M2)

All of the service features listed in A113.16.5, except for Shared Inter-nodal Trunking, may be placed under contract and rate stabilized at the current *guidebook* rate for periods from 24 to 60 months. (T)(M2)

Except as modified herein, subscribers selecting the rate stabilized option are subject to the *Terms and Conditions* specified in Section A2 for Variable Term Payment Plans. (T)(M2)

Rate stability for payment periods in excess of 60 months will be handled on an individual case basis. (M2)

B. Additions to Existing Service

(M2)

Features may be added at any time under the following conditions: (M2)

1. Additions may be made depending on the availability of equipment. (M2)
2. *Guidebook* rates currently in effect will be applied. (T)(M2)
3. Additions may be made on a month-to-month basis or on a rate stabilized basis as long as the stabilized option is not for a payment period of shorter duration than the payment period associated with the original service. (M2)

C. Expiration of Contract Period

(M2)

1. C.O. LAN customers may, upon the expiration of their contract: (M2)
 - a. Select a new contract period as offered in the current *guidebook*, or (T)(M2)
 - b. Revert to the current *guidebook* rates for the monthly payment option. (T)(M2)
2. A C.O. LAN customer may at any time during the selected contract period recast for an equal or longer contract period at the current *guidebook* rates subject to the following conditions: (T)(M2)
 - a. No credit will be given for payments made during the formerly selected period. (M2)
 - b. Nonrecurring charges will not be reapplied. (M2)
 - c. The new payment period begins with the date requested. (M2)
 - d. No termination charge applies for the former payment period. (M2)
 - e. A Secondary Service Charge will apply. (M2)

D. Moves of Service

(M2)

A Move of a customer's C.O. LAN service to a location served by different central office switching equipment will be considered a termination of service at the existing location and the establishment of new service at the proposed location. (M2)

E. Termination Charges

(M2)

Termination charges will apply for C.O. LAN service under the rate stability option. (M2)

These charges shall be equal to the sum of the rates for the remaining periods left in the contract. (M2)

F. Supersedure

(M2)

Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer. The new customer will be subject to all provisions currently in effect for the previous customer. (M2)

G. Prepayment

(M2)

Subscribers electing to rate stabilize their service may prepay the total, or any portion thereof, of their recurring monthly rates. These requests will be handled on an individual case basis. (M2)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.16 Central Office Local Area Network Service (Cont'd) (M)

A113.16.5 Rates And Charges (T)(M)

A. Service Establishment (M)

1. Service Establishment Charges apply for the initial establishment of Central Office Local Area Network Service. (M)

(a) Per system, per Central Office	Charge	USOC	
	\$165.00	NRCSC	(M)

B. Central Office Charges (M)

	Installation Charge	Monthly Rate	
1. Asynchronous Port Connection (M)			
(a) 300, 1200, 2400, 9600 bps, each (M)	\$ 81.00	\$ 14.25	OLA
(b) 300, 1200, 4800, 9600 bps, each (M)	81.00	14.25	OLB
(c) 300, 1200, 9600 bps, 19.2 Kbps, each (M)	81.00	20.25	OLD
2. Central Office DVDM Termination ¹ (M)			
(a) Initial, each (M)	110.00	13.75	LWL
(b) Additional, each ² (M)	22.00	13.75	LWLAX
3. Central Office Modem Pooling ³ (M)			
(a) Inward, each modem (M)	112.00	64.00	LWHIX
(b) Outward, each modem (M)	112.00	64.00	LWHOX
4. Inter-nodal Trunk Port - Private ⁴ (M)			
(a) Each port (M)	121.00	225.00	LOA1X
5. Inter-nodal Trunking - Shared ⁵ (M)			
(a) Intra-LCA, each port with network access (M)	-	1.50	LOE1X

C. Service Change and Rearrangement Charges (M)

Charges apply to all customer requests for changes to service, subsequent to initial installation. (M)

	Nonrecurring Charge	
(1) Port Rearrangement Charge ⁶ (T)(M)		
(a) Initial port (M)	\$54.00	NRCPR
(b) Additional ports, each (M)	43.00	NRCAP
(2) Database Change Charge ⁷ (T)(M)		
(a) Initial change (M)	38.00	NRCDC
(b) Additional change, each (M)	26.00	NRCAC

Note 1: This rate element does not include rates and charges for local loop. (M)

Note 2: Applies when ordered at same time. (M)

Note 3: Includes a local exchange facility in addition to the modem. Inward modems arranged in multiline hunt groups will require the appropriate charges for a flat rate individual business line, as specified in Section A13. An asynchronous port preceding is also required. (T)(M)

Note 4: Requires a dedicated facility from the Private Line *Guidebook* in addition to the port charge specified in this Section. (T)(M)

Note 5: Includes both Inter-nodal Trunk Port and Intra-LCA facilities. (M)

Note 6: This charge applies to changes to the options of existing asynchronous ports. If more than one option change is required on a given port, only one charge is applied to that port. (T)(M)

Note 7: This charge applies to the addition, deletion, or change of any asynchronous port group, private inter-nodal trunk group, or service name. (T)(M)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.17 Feature Packages

A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type 4. Not available for new installations, additions or on transfers of service to a new location.)

A. Description of Service

1. This feature package provides a package of Custom Calling Services, TouchStar services, and other network features/services for residence customers.

2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line¹, Call Forwarding Don't Answer¹ (with or without Ring Control), Star 98 Access¹

A13.19 Caller ID, Call Return

A13.47 Message Waiting Indication¹ (Audible or Audible/Visual)

A13.70 Privacy Manager service

B. Terms, Conditions and Limitations of Service

1. This feature package is only available to residence subscribers. A residence subscriber may select any compatible combination of the features/services listed in A113.17.1.A.2.

2. This feature package is not available with a line provided as part of any Complete Choice service or plan, or a line specified as Message Rate or Measured Service.

3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.

4. All *terms, conditions* and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services provided as part of this package. The nonrecurring programming fee does not apply for Privacy Manager Service provided as part of this package.

5. The Multi-Feature Discount Plan (MFDP) specified in A13.33 applies for MFDP-eligible features/services provided as part of this feature package.

6. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.

7. Existing customers of this feature package cannot take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 unless specifically allowed by the terms of the special promotion.

8. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

C. Rates and Charges

1. The following monthly rate applies for this feature package.

	Monthly	USOC	
	Rate		
(a) Per feature package, per line	\$17.00	PAMA1¹	
		or PAMA2	

Note 1: The PAMA1 USOC must be used to provision the plan when one or more of the features/services footnoted in A113.17.1.A.2 are included in this feature package.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.18 Reserved for Future Use (M)

A113.19 TouchStar Service (M)

A113.19.1 Application (M)

See A13.9.1 for application of services. (M)

A113.19.2 Definitions of Feature Offerings (M)

See A13.9.2 for descriptions of feature offerings. (M)

A113.19.3 Terms, Conditions and Limitations (T)(M)

See A13.9.3 for *Terms, Conditions* and Limitations. (T)(M)

A113.19.4 Rates and Charges (M)

A. Reserved for Future Use (M)

B. Reserved for Future Use (M)

C. Business - Single or First Service Features (M)

(1) through (9) Reserved for Future Use (M)

(10) Anonymous Call Rejection (ACR)¹ (M)

(a) Per Line **\$3.50** **HBY** (M)

D. Business - Additional Service Features (Second and Subsequent Features) (M)

(1) through (8) Reserved for Future Use (M)

(9) Anonymous Call Rejection (ACR)¹ (M)

(a) Per Line **3.50** **HBY** (M)

Note 1: Obsoleted October 31, 2012. Not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers. (M)

**Monthly
Rate** **USOC**

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.20	Reserved for Future Use	(M)
A113.21	Reserved for Future Use	(M)
A113.22	Reserved for Future Use	(M)
A113.23	Reserved for Future Use	(M)
A113.24	Reserved for Future Use	(M)
A113.25	Reserved for Future Use	(M)
A113.26	Reserved for Future Use	(M)
A113.27	Reserved for Future Use	(M)
A113.28	Reserved for Future Use	(M)
A113.29	Reserved for Future Use	(M)
A113.30	Reserved for Future Use	(M)
A113.31	Reserved for Future Use	(M)
A113.32	Reserved for Future Use	(M)
A113.33	Reserved for Future Use	(M)
A113.34	Reserved for Future Use	(M)
A113.35	Reserved for Future Use	(M)
A113.36	Reserved for Future Use	(M)
A113.37	Reserved for Future Use	(M)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.38	Reserved for Future Use	(M)
A113.39	Reserved for Future Use	(M)
A113.40	Reserved for Future Use	(M)
A113.41	Reserved for Future Use	(M)
A113.42	Reserved for Future Use	(M)
A113.43	Reserved for Future Use	(M)
A113.44	Reserved for Future Use	(M)
A113.45	Reserved for Future Use	(M)
A113.46	Reserved for Future Use	(M)
A113.47	Reserved for Future Use	(M)
A113.48	Reserved for Future Use	(M)
A113.49	Reserved for Future Use	(M)
A113.50	Reserved for Future Use	(M)
A113.51	Reserved for Future Use	(M)
A113.52	Reserved for Future Use	(M)
A113.53	Reserved for Future Use	(M)
A113.54	Reserved for Future Use	(M)
A113.55	Reserved for Future Use	(M)
A113.56	Reserved for Future Use	(M)
A113.57	Reserved for Future Use	(M)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.58	Reserved for Future Use	(M)
A113.59	Reserved for Future Use	(M)
A113.60	Reserved for Future Use	(M)
A113.61	Reserved for Future Use	(M)
A113.62	Reserved for Future Use	(M)
A113.63	Reserved for Future Use	(M)
A113.64	Reserved for Future Use	(M)
A113.65	Reserved for Future Use	(M)
A113.66	Reserved for Future Use	(M)
A113.67	Reserved for Future Use	(M)
A113.68	Reserved for Future Use	(M)
A113.69	Reserved for Future Use	(M)
A113.70	Reserved for Future Use	(M)
A113.71	Reserved for Future Use	(M)
A113.72	Reserved for Future Use	(M)
A113.73	Reserved for Future Use	(M)
A113.74	Reserved for Future Use	(M)
A113.75	Reserved for Future Use	(M)
A113.76	(DELETED)	

A114. OBSOLETE SERVICE OFFERINGS - AUXILIARY EQUIPMENT

CONTENTS

A114.1	Reserved for Future Use	1	
A114.2	Private Line Sampling Arrangement	1	
A114.2.1	Description and Rates	1	
A114.3	Obsolete ESSX-1 Customer Premises Attendant Services	2	(T)
A114.3.1	50A Consoles	2	(T)
A114.3.2	Data Link Console	5	(T)
(DELETED)			(D)

A114. OBSOLETE SERVICE OFFERINGS - AUXILIARY EQUIPMENT

A114.1 Reserved for Future Use

A114.2 Private Line Sampling Arrangement

(Obsoleted 3-3-82, Type 1)

A114.2.1 Description and Rates

A. Dial intercept and recording arrangement to permit the attendant at a cord type switchboard to intercept private line calls so that message details may be recorded.

1. For use in connection with Common Control Switching offices (CCSA)

	Monthly Rate	Basic Termination Charge	USOC
(a) Common Equipment for a maximum of 40 circuits including announcement system, each (BTC - 12 Months)	\$70.30	\$285.00	UCU
(b) Sampling trunks, each (BTC - 12 Months)	40.90	240.00	UC2
(c) Lamp indicators - Rates quoted in Section A14.9	-	-	NA
(d) Rearrangement of line to be sampled - Charges based on cost.	-	-	NA
(e) Facility from CCSA office to customer location - Private line channel mileage applies for each circuit required.	-	-	NA

B. WATS transfer arrangement

1. Line transfer, manual to dial or dial to manual

	Installation Charge	Monthly Rate	Basic Termination Charge	USOC
(a) Each line so arranged	\$9.75	\$4.85	\$-	WKL

(M)

A114. OBSOLETE SERVICE OFFERINGS - AUXILIARY EQUIPMENT

A114.3 Obsolete ESSX-1 Customer Premises Attendant Services (Cont'd)

A114.3.1 50A Consoles (Cont'd)

(Obsoleted 9-02-81, Type 3)

(M1)

A. General (Cont'd)

1. The 50A Consoles are provided only where the central office serving the ESSX-1 System has been arranged for use with such consoles. (M1)
2. One-way call splitting is provided and allows the attendant to exclude only the incoming calling party while announcing the incoming call to the called party. (M1)
3. The 50A Consoles are available only equipped with a Touch-Tone dial and therefore, rates and charges for Touch-Tone Calling Service as specified in Section A13 will apply. (T)(M1)
4. The Direct Station Selection (DSS) capability is only available with the 131 and 151 type console and is included in the console rate. The ESSX-1 station lines equipped for DSS must be in consecutive one hundred station number group(s). Station lines equipped for DSS may, as an option, be equipped for station line visual busy indication on a "per key" basis. Where more than one console is equipped for the DSS and station busy lamp indication feature, the DSS and station busy indication on the second console are a multiple appearance of the first console. Only two consoles may be equipped with the DSS- Busy Lamp Field (BLF). The DSS-BLF feature can be provided only to the main stations at the same location as the consoles.
5. The ESSX-1 Primary Feature Package at rates as specified in Section A112 is required with each ESSX-1 circuit designated as a Console Access Loop. (T)
6. Each ESSX-1 circuit (Console Access Loop), terminating on a console loop key requires a Loop Terminating Equipment.
7. Console Access Loops are required between the No. 1 ESS serving the ESSX-1 System and the console location. These facilities are used to complete incoming calls for the listed directory number and may be arranged for completing dial "O" traffic. In addition, Console Access Loops have the same capabilities as ESSX-1 station lines. Console Access Loops terminate directly on apparatus of a specific console. Multiple appearances of a Console Access Loop are not provided.
8. Night Service is provided by use of Directed Call Pickup optional feature of the ESSX-1 System on the listed directory number.
9. Control channels are required for various console optional features as indicated and are provided at the appropriate rates and charges as specified.

(M2)

A114. OBSOLETE SERVICE OFFERINGS - AUXILIARY EQUIPMENT

A114.3 Obsolete ESSX-1 Customer Premises Attendant Services (Cont'd)

A114.3.1 50A Consoles (Cont'd)

B. Optional Payment Plan - Plan 1

	One-Time Payment	36 Mo.	TIER A Monthly Rate		TIER B Monthly Rate		USOC	
			60 Mo.	84 Mo.	120 Mo.	Mo. Rate		
1. Telephone Consoles								(T)
(a) Without direct station selection or busy lamp capacity, 121 type, each	\$2,541.75	\$79.40	\$51.30	\$39.70	\$31.00	\$20.35	CXK	(M2)
(b) With capacity for 100 direct station selection, 131 type, each	3,626.25	113.30	73.60	56.15	43.55	24.20	CXD	(M)
(c) With capacity for 200 direct station selection, 151 type, each	4,129.75	128.80	83.25	63.90	49.40	27.10	CYX	(M)
(d) Loop terminating equipment, each termination ¹	140.50	4.35	2.80	2.20	1.70	2.30	EAU	
2. Optional Features for 50A Consoles								
(a) Station busy lamp indication each 25 station lines or fraction thereof (available only with 131 and 151 type consoles)	857.00	25.70	16.60	12.75	9.90	3.55	CX6	
(b) Circuit group busy indication (one required per loop key used for busy indication), each ²	72.50	2.30	1.50	1.15	.85	1.10	EAW	
(c) Battery reserve, per console 121 type, each	1,781.75	56.15	35.85	28.10	21.30	12.60	CXR21	
(d) 131 and 151 type (excluding busy lamps), each	1,404.00	44.55	29.05	22.25	17.45	12.10	CXR31	
(e) Auxiliary attendant features ³	-	-	-	-	-	-	NA	
Note 1: One required for each ESSX-1, Foreign Exchange, INWATS and Tie Line circuit, etc. terminating on an attendant loop key.								
Note 2: See Private Line <i>Guidebook</i> for charges applicable for associated Supervisory Control Channels.								(T)
Note 3: As specified in Section A112.								(T)

A114. OBSOLETE SERVICE OFFERINGS - AUXILIARY EQUIPMENT

A114.3 Obsolete ESSX-1 Customer Premises Attendant Services (Cont'd)

A114.3.1 50A Consoles (Cont'd)

C. Optional Payment Plan - Noncontract

		PLAN 2		
		Installation Charge	Monthly Rate	USOC
1.	Telephone Consoles			
	(a) Without direct station selection or busy lamp capacity, 121 type, each	\$765.00	\$69.20	CXK
	(b) With capacity of 100 direct station selection, 131 type, each	823.00	101.30	CXD
	(c) With capacity for 200 direct station selection, 151 type, each	866.75	115.70	CYX
	(d) Loop terminating equipment, each termination ¹	48.50	5.40	EAU
2.	Optional Features for 50A Consoles ²			
	(a) Station busy lamp indication, (available only with 131 and 151 type consoles), each 25 station lines, or fraction thereof	116.25	20.05	CX6
	(b) Circuit group busy indication (one required per loop key used for busy indication), each ³	43.50	2.15	EAW
	(c) Battery reserve, per console 121 type, each	130.75	56.85	CXR21
	(d) Battery reserve, per consoles 131 and 151 type (excluding busy lamps), each	126.00	46.55	CXR31
	(e) Auxiliary attendant features ⁴	-	-	NA
3.	Central Office Components			

Rates and Charges as specified in A112 apply as appropriate.

(T)
(M)

Note 1: One required for each ESSX-1, Foreign Exchange, INWATS and tie line circuit, etc. terminating on an attendant loop key.

Note 2: Other optional features that may be provided without change or modification may be provided at the rates and charges as specified in A12 for the 50B Console.

Note 3: See Private Line *Guidebook* for charges applicable for associated Supervisory Control Channels. (T)

Note 4: As specified in Section A112. (T)

A114. OBSOLETE SERVICE OFFERINGS - AUXILIARY EQUIPMENT

A114.3 Obsolete ESSX-1 Customer Premises Attendant Services (Cont'd)

A114.3.2 Data Link Console (Cont'd)

A. General (Cont'd)

1. Data Link Console operation utilizes universal cordless telephone consoles and is provided only where the central office serving the ESSX-1 System has been arranged for use with such console operation. (M1)
2. Console Access Loops are required for each ESSX-1 System equipped for data link console operation. These facilities are used to complete incoming calls for the listed directory number and may be arranged for completing dial "O" traffic. In addition, Console Access Loops have the same capabilities as ESSX-1 station lines. Console Access Loops terminate on the Data link common equipment.
3. The ESSX-1 Primary Feature Package at rates as specified in Section A112 is required with each ESSX-1 circuit designated as a Console Access Loop. (T)
4. The Data Link Consoles are available only equipped with a Touch-Tone dial and therefore, rates and charges for Touch-Tone Calling Service as specified in Section A13 will apply. (T)
5. The Night Service feature is provided by means of a Night Key on the console.
6. Two-way call splitting enabling an attendant to talk to either a calling or called party with the other party being excluded from the conversation is provided.
7. The console can be made to appear busy on incoming calls by the operation of the busy key on the console or by the removal of the attendant headset.
8. Busy Verification is a 51A console attendant position optional service arrangement which permits the ESSX-1 system attendant to verify the status of main station lines and CCSA, SCAN, EPSCS, ETS and tie line terminations associated with that system.
9. The Basic call waiting lamp feature on the console is provided to inform the attendant that calls are waiting to be answered.
 - The optional feature "Variable Trigger" on call waiting lamps provides a more dynamic representation of the length of queue for Data Link Console positions.
10. Incoming call identification provides the attendant with a means of identifying the source and type of incoming calls to be answered.
11. Trunk group busy lamps inform the attendant that all trunks in a particular trunk group are busy. (M2)

M1 - Material appearing on this page previously appeared on page(s) 4 of this section.

M2 - Material previously appearing on this page now appears on page(s) 6 of this section.

A114. OBSOLETE SERVICE OFFERINGS - AUXILIARY EQUIPMENT

A114.3 Obsolete ESSX-1 Customer Premises Attendant Services (Cont'd)

A114.3.2 Data Link Console (Cont'd)

B. Rates

- 1. Optional Payment Plan - Plan 1
(Obsoleted 9-15-83, Type 3)

		TIER A					TIER B		
		Monthly Rate							
		One- Time Payment	36 Mo.	60 Mo.	84 Mo.	120 Mo.	Mo. Rate	USOC	
(a)	Console control cabinets, each	\$11,232.25	\$349.55	\$225.60	\$173.35	\$134.60	\$68.75	EDY	(M)
(b)	Small size consoles (27 type) (maximum of 4 per control cabinet), each	3,662.00	114.25	73.60	57.15	44.55	17.20	ED7	(M)
(c)	Large size (47 type), first console, each	4,665.25	145.25	93.95	72.60	56.15	26.35	ED4	(M)
(d)	Additional consoles (maximum of 3 large consoles per first control cabinet, maximum of 4 per additional control cabinet), each	3,757.00	117.15	75.55	58.10	45.50	20.60	ED2	
(e)	Power Plant for Console Control Cabinet, without battery reserve	1,060.25	33.90	21.30	16.45	13.55	5.70	EDPWO	
(f)	Power Plant for Console Control Cabinet , with battery reserve	4,636.25	144.30	93.95	71.65	56.15	33.20	EDPWR	

- 2. Central Office Components
Rates and charges as specified in Section A112 apply as appropriate.

(DELETED)

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

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A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.1 Terminal Equipment

A115.1.1 Connection of Voice Transmitting and/or Receiving Terminal Equipment for Recording of Two-Way Telephone Conversations

A. Rates

1. Connecting Equipment

a. Recorder coupler equipment, Type B

(Obsoleted 3-29-72, Type 3)

- (1) For the connection of attended and unattended recording, reproducing and automatic answering and recording equipment with the facilities of the Company

	Installation Charge	Monthly Rate	USOC RDL
(a) Without voice control	\$23.00	\$5.95	RDL

A115.1.2 Telephotograph Equipment

(Obsoleted 12-31-80, Type 4 - Not available for new installations. Reconnections subject to *terms and conditions* in A15.1.3.B.) (T)

A. *Terms and Conditions* (T)

1. General

- a. Telephotograph equipment provided by the following customers may be connected to lines of the Company for use by such customers for the transmission and reception of the material set forth below:

- (1) The Press - pictures and similar material for publication.
- (2) Law enforcement agencies - fingerprints, ballistic data, identification photographs, and similar material for law enforcement.
- (3) The armed forces of the United States - information of military necessity essential to the national defense.
- (4) Civilian defense agencies - information essential for the discharge of their responsibilities in emergencies.
- (5) United States Weather Bureau - weather information.

2. Basis of Connection

- a. Telephotograph equipment may be connected either by direct physical connection or by acoustic or inductive coupling. *Terms and conditions* as specified in A15.1.3.A, B and C, and A15.1.4 are applicable. (T)
- b. Portable protective equipment will be furnished, if desired, for use with portable telephotograph equipment of the customer.
- c. The telephotograph equipment may be used in connection with any class of business service, except coin box service, furnished to the above customers or made available to them under a joint user agreement. Portable protective equipment may be used also at PBX stations in guest rooms of hotels or motels subject to the consent of the hotel or motel concerned.
- d. Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems, and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connection arrangements is covered in A15.1.3.B. (M)

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.1 Terminal Equipment (Cont'd)

A115.1.2 Telephotograph Equipment (Cont'd)

A. Terms and Conditions (Cont'd)

3. Company's Right to Interrupt Connection

The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from the requirements under which the connection is permitted.

4. Responsibility of the Company

The Company assumes no responsibility for the quality of, or defects in, the material transmitted or received regardless of cause.

5. Use with Long Distance Message Telecommunications Service

The *terms, conditions* and rates for each call made for the purpose of transmitting pictures are those applicable for long distance message telecommunications.

B. Charges

The following charges apply to the facilities provided and are in addition to other rates and charges applicable.

	Installation Charge	Monthly Rate	USOC	
1. For protective connection equipment (including connection equipment, monitoring receiver, key and, for portable installations, cord for connection to telephone facilities) with terminals for direct connection of the telephotograph equipment, a charge per month applies.				
(a) Each	-	\$6.00	667	(T)
2. The provision of jacks to connect the portable protective connection equipment is subject to the charges <i>terms and conditions</i> shown in Section A14.				
3. In situations where no jacks are available at the exchange at which connection is desired, the Company will connect the protective equipment to the telephone line in whatever manner is most expedient in the particular case.				
(a) Protective connection equipment, non-jack	\$7.50	-	367	
4. Special charges are applied where special arrangements are furnished or unusual costs are incurred.				(M)

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.1 Terminal Equipment (Cont'd)

A115.1.3 Data Transmitting and/or Receiving Terminal Equipment (T)

(Obsoleted 12-31-80, Type 4 - Not available for new installations. Reconnections subject to *Terms and Conditions* in A15.1.3.B.) (T)(M)

A. Data Access Arrangement

Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems, and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B. (T)

1. Network Protection Criteria

Where the customer elects to use data transmitting and/or receiving terminal equipment through a data access arrangement, *terms and conditions* specified in A15.1.3.B are applicable. (T)

2. Rates

a. Data Access Arrangement

(1) For connection of data transmitting and/or receiving equipment or communications systems

	Installation Charge	Monthly Rate	USOC
(a) Basic arrangement for manual operation ¹	\$6.00	\$12.95	CDT
(b) Arrangement for unattended sending and receiving through a voltage type control interface, each ¹	12.00	15.20	CBS
(c) Arrangement for unattended sending and receiving through a contact closure type control interface, each ¹	12.00	13.50	CBT
(d) Power supply for use with contact closure type interface when not supplied by subscriber ²	6.00	2.70	CBV
(e) Current line status indicator ¹	12.00	2.10	CBW++

Where a data access arrangement is furnished in connection with terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the equipment for voice communication.

A115.1.4 Voice Transmitting and/or Receiving Terminal Equipment

(Obsoleted 12-31-80, Type 3) (M)

A. Electrical Connections Through Connecting Arrangements

Voice transmitting and/or receiving terminal equipment which involves electrical connections through connecting arrangements furnished by the Company to the facilities furnished by the Company for telecommunications service may be used with such facilities in accordance with A15.1.3.B.1.a, A15.1.3.B.2.b and A15.1.3.B.3.

Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems, and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B. (T)

Note 1: Installation charge does not apply when installed at the same time as the telephone service with which it is associated.

Note 2: Installation charge does not apply when installed at the same time as the connecting arrangement with which the power supply is associated.

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.1 Terminal Equipment (Cont'd)

A115.1.4 Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)

A. Electrical Connections Through Connecting Arrangements (Cont'd)

1. Rates

a. The following charges apply in addition to other rates and charges applicable:

	Installation Charge	Monthly Rate	USOC
(1) Voice connecting arrangement for connection of voice transmitting and/or receiving equipment or communications systems.			
(a) Internal unit (including exclusion key), each	\$23.00	\$.85	QKP
(2) Connecting arrangement that permits the connection of line use counting and timing equipment to an exchange trunk line, intrastate WATS line, key telephone station line or central office line terminating in Company-provided dial pulse equipment.			
(a) Per line equipped	17.25	1.45	CIV
(3) Voice connecting arrangement which provides for manual connection and automatic disconnection of conferencing equipment to a specific line on an associated key telephone set. (Provides a disconnect signal only when supplied from the serving central office.)			
(a) Per line arranged, per set equipped to control ¹	57.25	2.20	CEZ
(4) Voice connecting arrangement which permits the customer to manually connect and automatically disconnect equipment to a specific line terminated on a key set (associated station).			
(a) Per line arranged, first appearance	28.50	4.50	CEBAW
(5) Voice connecting arrangement to provide for connection of answering sets as well as answering and recording sets. Not for recording two-way live conversation.			
(a) Per line equipped where two-way transmission is required	24.00	5.40	RDMZR
(b) Per line equipped where an automatic volume limited receive signal is required	24.00	5.20	RDY
(6) For the connection of attended and unattended recording, reproducing and automatic answering and recording equipment with the facilities of the Company.			
(a) With voice control	24.00	7.40	RDLVC
(7) Protective voice connecting arrangement to provide for connection of automatic telephone answering devices to central office, PBX and key system lines, Centrex Type Services main station lines and WATS lines.			
(a) Per line equipped	30.00	2.75	GTS

Note 1: Installation charge applies only to the first line equipped on an associated key telephone set.

(M)

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.1 Terminal Equipment (Cont'd)

A115.1.4 Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)

A. Electrical Connections Through Connecting Arrangements (Cont'd)

1. Rates (Cont'd)

a. The following charges apply in addition to other rates and charges applicable: (Cont'd)

	Installation Charge	Monthly Rate	USOC
(8) Voice connecting arrangement to provide for connection of originate only or originate and answer alarm systems utilizing dial pulses.			
(a) Per line equipped	\$24.00	\$5.40	SU6AQ
(9) Voice protective connecting arrangement to provide for connection of dial pulse repertory dialers to central office, PBX and key system lines, and Centrex Type Services main station lines which terminate in telephone instruments.			
(a) Per arrangement ¹	17.25	1.30	AD1
(10) For automatic connection of voice transmitting and/or receiving terminal equipment to an exchange line, foreign exchange line, or WATS access line.			
(a) Per line equipped ¹	30.00	5.65	C2ACP
(11) For automatic connection of voice transmitting and/or receiving terminal equipment bridged to an exchange line, foreign exchange line or WATS access line.			
(a) Per line equipped ¹	30.00	5.65	C2AKS
(12) Voice connecting arrangement to provide for automatic connection of telephone sets (including pushbutton sets) to a Company line. This arrangement allows for signaling (both dial pulse and tone-type) and power for ringing and two-way talking on an automatic basis.			
(a) Per line equipped	24.00	6.85	STC

2. Acoustic, Inductive Connections

Terms and conditions specified in A15.1.4 are applicable.

(T)

(M)

Note 1: Installation charge is in addition to the regular nonrecurring charge for the central office lines, Foreign Exchange Lines, or WATS Access Lines associated with these arrangements.

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.1 Terminal Equipment (Cont'd)

A115.1.5 Alarm Detection and Reporting Equipment (T)

A. Terms and Conditions (T)

(Obsolated 12-31-80, Type 4 - Not available for new installations. Reconnections subject to *terms and conditions* in A15.1.3.B.) (T)(M1)

1. General (T)

- a. Connection of alarm detection and reporting equipment with the facilities of the Company shall be made only through an alarm coupler furnished by the Company. The alarm coupler consists of a one-way interface unit which, in response to a signal from the customer's device, seizes the telephone line, transmits dial pulses corresponding to a predetermined telephone number and a prerecorded voice alarm report originated by the customer's device to the line and disconnects at the end of the report. (M1)
- b. The alarm coupler is furnished for use in connection with telephones associated with individual lines or dial PBX, ESSX and Centrex Type Services main station lines. It is not intended for use with coin lines.
- c. The alarm coupler is furnished only for the purpose of reporting a condition or result of an operation of the equipment with which it is associated and shall not be used to connect any other equipment with Company facilities.
- d. Alarm detection and reporting equipment connected through an alarm coupler shall not be used to interconnect any line or channel of the Company with any other line or channel of the Company or any other person.
- e. Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B. (T)

B. Rates

- 1. The following rates and charges are in addition to the rates and charges for the associated service and facilities

- a. Alarm Coupler

	Installation Charge	Monthly Rate	USOC
(1) Standard			
(a) Each	\$24.00	\$4.50	CAU
(2) Combined with Zone Signaling Unit			
(b) Each	36.00	6.30	SU4

- 2. Move and Change Charges

A nonrecurring charge equal to the installation charges is applicable for moving or changing the alarm coupler from one telephone line to another.

(M2)

M1 - Material appearing on this page previously appeared on page(s) 5 of this section.
 M2 - Material previously appearing on this page now appears on page(s) 7 of this section.

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.1 Terminal Equipment (Cont'd)

A115.1.6 Dictation Recording Equipment

A. Terms and Conditions

1. General

a. Connection with Company facilities

- (1) Connection with of dictation recording equipment with the dial PBX, Centrex Type Services or dial intercommunication facilities of the Company shall be made only through a dictation recording terminal furnished for this purpose. The dictation recording terminal will include and terminate in a connecting block to which alone the dictation recording equipment may be connected.
- (2) The dictation recording equipment may be used only with extensions of the customer's PBX, Centrex Type Services, or dial intercommunication arrangements or extensions of associated dial PBX or Centrex Type Services systems connected by tie lines, and in no case shall such equipment be connected to the local and long distance networks.
- (3) One dictation recording terminal is required for connection with each dictation recording machine.
- (4) Auxiliary equipment at the PBX may be required.
- (5) Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B.

B. Rates

	Installation Charge	Monthly Rate	Basic Termination Charge	USOC
1. Nonseries dial PBX equipment arranged for use with telephone dictation recording equipment ¹ (Obsoleted 12-31-80, Type 3)				
(a) 48 volt system, per terminal (BTC - 60 Months)	\$34.25	\$32.60	\$200.00	DCT
2. Protective voice connecting arrangement which provides trunk level access via a PBX or Centrex Type Services system to equipment (typically radio or loudspeaker paging systems, dictation equipment or information retrieval system).				
(a) Per arrangement associated with a PBX or Centrex Type Services when the arrangement is on the same premises as the switching equipment. This rate also applies in those cases in which the switching equipment is located on the Company premises ¹	40.25	7.50	-	DCK
(b) Per arrangement associated with a PBX or Centrex Type Services when the arrangement is on the same premises as the switching equipment ¹	40.25	8.80	-	DCL

Additional rates for additional equipment required by the particular serving vehicle with which the arrangement is associated may apply. (See A11. or A12.)

Note 1: The above rate treatment assumes up to 75 feet of multi-conductor wiring between the terminal unit at the PBX, Centrex Type Services or dial intercommunication equipment and the connecting block to which the dictation recording equipment is connected. In special cases where more than 75 feet of wiring is needed appropriate charges may be applied. When the terminal unit is located at a point remote from the PBX, Centrex Type Services or dial intercommunication equipment or in a separate building, supplemental charges may also be applied for all wiring between the PBX, Centrex Type Services or dial intercommunication equipment and the terminal unit and for all intermediate equipment, supplemental power plant, ring and tone machines, etc.

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

(M)

A115.2 Communications Systems

A115.2.1 Connecting Arrangement - Voice Communications - Manual

A. Rates

Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B. (T)

(Obsoleted 12-31-80, Type 4 - Not available for new installations or additions except where both the PCA (Protection Connection Arrangement) and its host equipment are grandfathered. For additional information, see A15.1.6.)

1. Arrangement to permit connection of an attendant position to an exchange trunk line or WATS access line

	Installation Charge	Monthly Rate	USOC
(a) Per manual arrangement, at a cord switchboard, not conditioned to accept supervisory signals ²	\$28.50	\$1.75	CD4

(M)

Note 1: Channel charges are applicable in addition to the DCL rate.

Note 2: Regular appropriate nonrecurring charges (e.g., Service Connection, Changes and Rearrangements) apply for the central office trunk lines associated with these services.

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.2 Communications Systems (Cont'd)

A115.2.2 Connecting Arrangements - Voice Communications - Automatic

A. Rates

Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B (T)(M1)

(Obsoleted 12-31-80, Type 4 - Not available for new installation. Reconnections subject to *terms and conditions* in A15.1.3.B.). (T)

	Installation Charge	Monthly Rate	USOC
1. Arrangement to permit connection of an attendant position to an exchange trunk line, or WATS access line			
(a) Per automatic arrangement provided in connection with inward service ¹	\$24.00	\$4.50	CD6
(b) Per automatic arrangement provided in connection with outward service ¹	24.00	5.35	CD7
(c) Per automatic arrangement provided in connection with two-way service ¹	24.00	5.35	CD9
2. Arrangement to permit connection of switching equipment to an exchange trunk line, or WATS access line			
(a) Per automatic arrangement provided in connection with outward service ¹	24.00	5.35	CD8
3. Arrangement to permit connection of switching equipment and attendant positions to an exchange trunk line, or WATS access line			
(a) Per automatic arrangement provided in connection with two-way service (outward only from switching equipment) ¹	24.00	6.35	CDH
4. Arrangement to permit the connection of a communications system to a Company special recording trunk (Obsoleted 12-31-80, Type 3)			
(a) Per automatic arrangement provided in connection with outward service ²	24.00	5.35	CET
(b) Per automatic arrangement provided in connection with two-way service ²	24.00	6.35	CED

Note 1: Regular appropriate nonrecurring charges (e.g. Service Connection, Change and Rearrangements) apply for the central office trunk lines associated with these services.

Note 2: An installation charge is not applicable when installed concurrently with central office lines which incur service charges.

M1 - Material appearing on this page previously appeared on page(s) 8 of this section.

M2 - Material previously appearing on this page now appears on page(s) 10 of this section.

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.2 Communications Systems (Cont'd)

A115.2.2 Connecting Arrangements - Voice Communications - Automatic (Cont'd)

A. Rates (Cont'd)

	Installation Charge	Monthly Rate	USOC	
5. Arrangement used to terminate - without connection to the telecommunications network - a line from a communications system in a pushbutton telephone station which has been provided as a part of normal exchange telephone service				(T)(M1)
(a) Without illumination ¹	\$11.50	-	CDYWO	
(b) With illumination ¹	11.50	-	CDYWL	
6. Arrangement to permit connection (where facilities and operating conditions permit) of a communications system to the exchange facilities of the Company to accommodate direct inward dialing				
(a) Per central office facility arrangement ²	24.00	\$4.00	C22	
7. For automatic connection of voice communications systems and/or terminal equipment to Company facilities				
(a) Per arrangement ^{2,3}	36.00	6.60	STP	
8. Arrangement to permit the connection of message register equipment to the exchange facilities of the Company. This arrangement provides indications of message registration for outgoing calls placed over associated central office facilities. (Obsoleted January 1, 1984, Type 4) Not available for new installations.				
(a) Per central office facility arranged	23.00	4.45	CEK	(M2)

Note 1: Regular appropriate non-recurring charges (e.g. Service Connection, Changes and Rearrangements) apply for the central office trunk lines associated with these arrangements.

Note 2: Monthly rate and installation charges are in addition to all other established charges for services and facilities involved.

Note 3: Installation charge is in addition to the regular nonrecurring charge(s) for the exchange lines, PBX trunk or PBX station lines associated with this connecting arrangement.

M1 - Material appearing on this page previously appeared on page(s) 9 of this section.

M2 - Material previously appearing on this page now appears on page(s) 11 of this section.

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.2 Communications Systems (Cont'd)

A115.2.3 Public Address and Loudspeaker or Radio Paging Systems

A. Terms and Conditions

1. General

Public address or loudspeaker paging systems, which include amplifiers, receiving speakers, and associated wiring used to transmit paging messages or announcements in one direction only, may be used in connection with Company facilities furnished for PBX, ESSX, Centrex and key telephone systems. (M)

Radio paging systems used to transmit voice paging messages or announcements or code signaling tones, may be used in connection with Company facilities furnished for dial PBX, ESSX and Centrex systems. (M)

Connection of the preceding public address and paging systems are subject to the following conditions:

a. Connection with Company Facilities

- (1) Connection of public address or loudspeaker paging systems with facilities of the Company shall be made only through connecting equipment or arrangements furnished by the Company. The connecting equipment or arrangements will include a connecting block or equivalent to which the public address or loudspeaker paging system will be connected.
- (2) Connection of radio paging systems with facilities of the Company shall be made only through an interface trunk circuit furnished by the Company. This circuit will accept calls from dial PBX or Centrex Type Services main stations directly or over dial repeating tie lines from another PBX. Connection of calls from the local and long distance message telecommunications network must be through the attendant and the attendant must do the necessary dialing.
- (3) The Company facilities when so connected may be used only to transmit messages or signals to public address and loudspeaker or radio paging systems. Such public address and loudspeaker or radio paging systems may not be used to originate messages into Company facilities.
- (4) Auxiliary equipment at the PBX may be required.
- (5) Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in A15.1.3.B. (T)

B. Rates

1. For Public Address or Loudspeaker Paging Systems

a. (Obsoleted 12-31-80, Type 4 - Not available for new installations or additions except where both the PCA (Protection Connection Arrangement) and its host equipment are grandfathered. For additional information, see A15.1.6/B2.6.6.)

- (1) PBX attendant announcing point

	Installation Charge	Monthly Rate	USOC
(a) Per area to be selected	-	\$2.20	ZX132
The preceding charges contemplate the use of standard PBX equipment. When additional selector, connectors and/or changes in equipment are required, established rates and charges will apply.			

b. (Obsoleted 12-31-80, Type 3)

- (1) Dial PBX Integrated Systems (701 and 711)

At the request of the subscriber the signal and alarm feature will be connected to a time clock for automatic operation. The subscriber will be required to furnish the time clock, but all wiring from the time clock to the paging equipment will be furnished and maintained by the Company. The charges for such connections and the modification of the paging equipment will be furnished in accordance with Section A5. (T)(M)

Page 12 is hereby deleted in its entirety and removed from this Guidebook