

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: NC-16-0040

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STATE: NORTH CAROLINA

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase monthly rates for various residence packages (i.e. 2-Pack Plan, PreferredPack, Complete Choice and Complete Choice with Area Plus)

| <b><u>TARIFF SECTION</u></b> | <b><u>PAGE NUMBER</u></b> | <b><u>PAGE REVISION</u></b> |
|------------------------------|---------------------------|-----------------------------|
| G103                         | 4.2                       | 0011                        |
| G103                         | 4.3                       | 0010                        |
| G103                         | 17.0.1                    | 0010                        |

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.3 Monthly Exchange Rates (Cont'd)**

**A103.3.3 Expanded Service Area Usage Rates (Cont'd)**

**D. Rates for Hearing or Speech Impaired Persons (Cont'd)**

- 3. Rates for certain Expanded Service Area Usage calls are reduced for individuals equipped with TDDs for communicating with hearing of speech impaired persons under the following conditions:
  - a. The customer uses a TDD or other non-voice equipment for communicating with other TDDs or non-voice equipment.
  - b. The customer makes a one time written application for eligibility to the Company for reduced Expanded Service Area Usage rates.
  - c. The reduced rates are given as a credit on a subsequent bill.
  - d. The reduced rates specified in 4. apply for all calls placed between TDDs.
- 4. A qualified call receives an additional 50% discount over the Company's standard time of day rates (including normal discounts).

**A103.3.5 PreferredPack Plan**

(Obsoleted January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

**A. Description of Service**

- 1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
- 2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.5.2.
- 3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID, Call Return
  - A13.47 Message Waiting Indication
  - A13.70 Privacy Manager service

**B. Regulations and Limitations of Service**

- 1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.3.5.A.3.
- 2. All rules, regulations and limitations specified in the *Guidebook* sections listed in A103.3.5.A.3 apply to the respective features/services requested as part of this package.
- 3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
- 4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
- 5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.3.5.A.3 unless specifically allowed by the terms of the special promotion.
- 6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**C. Rates and Charges**

- 1. The following monthly rates apply for the PreferredPack plan.

|                      | <b>Suspend<br/>Rate</b> | <b>Monthly<br/>Rate</b> | <b>USOC<br/>PAMA5</b> |
|----------------------|-------------------------|-------------------------|-----------------------|
| (a) Per plan package | <b>\$6.50</b>           | <b>\$47.00</b>          | <b>PAMA5</b>          |

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.3 Monthly Exchange Rates (Cont'd)**

**A103.3.6 2 Pack Plan**

(Obsoleted January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

**A. Description of Service**

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.5.2.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID
  - A13.47 Message Waiting Indication

**B. Regulations and Limitations of Service**

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.3.6.A.3, but the customer must select Call Waiting ID and Caller ID.
2. All rules, regulations and limitations specified in the sections listed in A103.3.6.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.3.6.A.3, unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**C. Rates and Charges**

1. The following monthly rates apply for the 2 Pack Plan.

|                      | <b>Suspend<br/>Rate</b> | <b>Monthly<br/>Rate</b> | <b>USOC<br/>PAMA6</b> |
|----------------------|-------------------------|-------------------------|-----------------------|
| (a) Per plan package | <b>\$6.50</b>           | <b><i>\$40.00</i></b>   |                       |

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**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.41 Complete Choice Service (Cont'd)**

**A103.41.1 General (Cont'd)**

- F. Existing customers of Complete Choice service may not take advantage of any special promotion for Complete Choice service or Area Plus service with the Complete Choice option or any of the services or features specified in D, unless specifically allowed by the terms of the special promotion.
- G. Upon customer request, temporary suspension of this service will be provided as specified in A2.3.16 at the rates specified following.

**A103.41.2 Rates and Charges**

- A. The following monthly rates apply for Complete Choice service.

|   | <b>Suspend<br/>Rate</b> | <b>Monthly<br/>Rate</b>       | <b>USOC</b>                  |                          |
|---|-------------------------|-------------------------------|------------------------------|--------------------------|
| 1. Residence individual line service  |                         |                               |                              |                          |
| (a) Per line<br>(USOCs VRO and the VSB must both be used to provide this service.)  | <b>\$ 6.50</b>          | <b>\$ 47.00</b>               | <b>NA</b>                    |                          |
| (b) Per Two-Line Plan package or<br>Credit for two individual lines qualifying as Two-Line Plan package                                 | <b>13.00</b>            | <b>80.95</b><br><b>-13.05</b> | <b>CCML2</b><br><b>CRD2C</b> | <b>(I)</b><br><b>(C)</b> |
| (c) Per Three-Line Plan package   | <b>19.50</b>            | <b>101.95</b>                 | <b>CCML3</b>                 | <b>(I)</b>               |
| 2. Residence individual line service for Area Plus services.  |                         |                               |                              |                          |
| (a) Per line with the Complete Choice option<br>(USOCs ACO and the VSB must both be used to provide this service.)                      | <b>10.00</b>            | <b>58.00</b>                  | <b>NA</b>                    |                          |
| (b) Per Two-Line Plan package with the Complete Choice option or<br>Credit for two individual lines qualifying as Two-Line Plan package | <b>20.00</b>            | <b>96.95</b><br><b>-19.05</b> | <b>ACML2</b><br><b>CRD2A</b> | <b>(I)</b><br><b>(C)</b> |
| (c) Per Three-Line Plan package with the Complete Choice option   | <b>30.00</b>            | <b>129.95</b>                 | <b>ACML3</b>                 | <b>(I)</b>               |