

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: NC-16-0037

DATE: December 1, 2016

STATE: NORTH CAROLINA

EFFECTIVE DATE: 12/01/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: Withdraw Residential Message Rate & Thrifty Caller and migrate subscribers to Community Caller Plus at the same rate

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G003	17	0002
G003	18.1	0003
G003	22	0002
G013	16	0002
G103	6	0002
G103	7	0002
G103	10	0003
G113	11	0002
G103 Cont. (pg)	1	0003
G3 Cont. (pg)	1	0007
G Subj. Indx (pg)	19	0003

## A3. BASIC LOCAL EXCHANGE SERVICE

### CONTENTS

<b>A3.1</b>	<b>General</b>	1	
	A3.1.1 Terms and Conditions	1	
	A3.1.2 Description	1	
<b>A3.2</b>	<b>Statewide Rate Groups</b>	2	
	A3.2.1 Rate Group Definitions	2	
	A3.2.2 Exchange Rate Group Classifications	2	
<b>A3.3</b>	<b>Monthly Exchange Rates</b>	7	
	A3.3.1 Community Caller Plus Service	7	
	A3.3.2 Message Rate Service	10	
	A3.3.3 Expanded Service Area Usage Rates	10	
	A3.3.4 Flat Rate Business Line	11	
	A3.3.5 PreferredPack Plan (Obsoleted, See Section A103)	12	
	A3.3.6 2 Pack Plan (Obsoleted, See Section A103)	12	
	A3.3.7 Reserved for Future Use	12	
	A3.3.8 Reserved for Future Use	12	
	A3.3.9 Complete Choice Enhanced Service	12	
	A3.3.10 Complete Choice Basic Service	13	
<b>A3.4</b>	<b>Local Exceptions</b>	14	
	A3.4.1 Black Mountain	14	
	A3.4.2 Blowing Rock	14	
	A3.4.3 Carolina Beach	14	
	A3.4.4 Bessemer City	14	
	A3.4.5 Liberty (Cherokee County)	15	
	A3.4.6 Waterville	15	
	A3.4.7 South Crowders Creek	15	
	A3.4.8 Wrightsville Beach	15	
	A3.4.9 Davidson	16	
	A3.4.10 Cherryville	16	
	A3.4.11 Selma	17	
	A3.4.12 <b>(DELETED)</b>	17	(D)
	A3.4.13 Raleigh-Durham Airport	18	
	A3.4.14 Southport, N.C.	18.1	
	A3.4.15 Charlotte	18.1	
	A3.4.16 Apex	18.2	
	A3.4.17 County Seat Calling Plan	18.2	
	A3.4.18 Zebulon	18.3	
	A3.4.19 BST Research Triangle Park	18.4	
	A3.4.20 Extended Area Service	19	
	A3.4.21 Cary	21	
	A3.4.22 Knightdale, Wendell	21	
	A3.4.23 Huntersville	22	
	A3.4.24 Raleigh	22	

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.11 Selma**

**A. Community Caller Plus Service**

	<b>Monthly Rate</b>	<b>USOC</b>	
<b>1. PBX Trunks</b>			(T)
<b>a. Business</b>			
(1) Combination, Outdial, Inward Only or DID			
(a) Per trunk <sup>1</sup>	<b>\$60.52</b>	<b>NA</b>	
<b>b. Telephone Answering Service</b>			
(1) Central Office Trunks associated with switchboard not serving administrative stations			
(a) Per One-Way or Combination trunk <sup>2</sup>	<b>37.33</b>	<b>NA</b>	
(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply			
<b>2. Network Access Register (NAR) Package</b>			(T)
(a) Per NAR <sup>2</sup>	<b>37.19</b>	<b>NA</b>	(D)

**A3.4.12 (DELETED)**

**Note 1:** See A3.3.1 for applicable USOCs.

**Note 2:** See A3.11 for applications.

Page 17.1 is hereby deleted in its entirety and removed from this Guidebook.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.14 Southport, N.C.**

**A.** Exchange Service on Bald Head Island

1. Rates for subscribers on Bald Head Island, a part of the Southport exchange, will consist of Individual Line service at the Southport rate plus a locality rate.

	<b>Monthly Rate</b>	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Locality Rate - Residence	<b>\$0.00</b>	\$-	NA
(b) Locality Rate - Business	<b>0.00</b>	-	NA

2. The locality rate will be equivalent to a declining surcharge as follows:
  - a. When service is initially established the surcharge will be \$10.00 per line per month. On July 1 following, and on each January 1 and July 1 thereafter, the surcharge will be adjusted based on the average number of access lines in service on the Island during the preceding twelve months.

<b>Average Number Access Lines</b>	<b>Monthly Surcharge</b>
Up to 250	<b>\$10.00</b>
251-350	<b>8.00</b>
351-450	<b>6.00</b>
451-550	<b>4.00</b>
551-650	<b>2.00</b>
651 and above	<b>0</b>

3. Current service charges for subscriber requested access line service connections and access line rearrangements are applicable plus a travel charge.

(a) Per trip to and from the island	-	<b>15.00</b>	NA
-------------------------------------	---	--------------	----

**A3.4.15 Charlotte**

**A.** Community Caller Plus Service

1. PBX Trunks

a. Business

- (1) Combination, Outdial and Inward Only or DID

(a) Per trunk <sup>1</sup>	-	<b>\$70.00</b>	NA
----------------------------	---	----------------	----

b. Telephone Answering Service

- (1) Central Office Trunks associated with switchboard not serving administrative stations

(a) Per One-Way or Combination trunk <sup>1</sup>	-	<b>33.95</b>	NA
---	---	--------------	----

- (2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply

2. Network Access Register (NAR) Package

(a) Per NAR <sup>1,2</sup>	-	<b>29.49</b>	NA
----------------------------	---	--------------	----

**B.** (DELETED)

**C.** Message Rate Service (Obsoleted, See A103.3.2)

**D.** (DELETED)

(D)

**Note 1:** See A3.3.1 for applicable USOCs.

**Note 2:** See A3.11 for applications.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.23 Huntersville**

**A. Community Caller Plus Service**

**I. PBX Trunks** (T)

**a. Business**

(1) Combination, Two-Way, Outdial and Inward Only or DID

(a) Per trunk<sup>1</sup>

<b>Monthly Rate</b>	<b>USOC</b>
<b>\$57.30</b>	<b>NA</b>

**b. Telephone Answering Service**

(1) Central Office Trunks associated with switchboard not serving administrative stations

(a) Per One-Way or Combination trunk<sup>1</sup>

<b>35.49</b>	<b>NA</b>
--------------	-----------

(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply

**2. Network Access Register (NAR) Package** (T)

(a) Per NAR<sup>1,2</sup>

<b>32.18</b>	<b>NA</b>
--------------	-----------

**A3.4.24 Raleigh**

**A. Community Caller Plus Service**

**I. PBX Trunks**

**a. Business**

(1) Combination, Two-Way, Outdial and Inward Only or DID

(a) Per trunk<sup>1</sup>

<b>54.71</b>	<b>NA</b>
--------------	-----------

**b. Telephone Answering Service**

(1) Central Office Trunks associated with switchboard not serving administrative stations

(a) Per One-Way or Combination trunk<sup>1</sup>

<b>34.03</b>	<b>NA</b>
--------------	-----------

(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply

**2. Network Access Register (NAR) Package** (T)

(a) Per NAR<sup>1,2</sup>

<b>29.59</b>	<b>NA</b>
--------------	-----------

**B. Message Rate Service (Obsoleted, See A103.3.2)**

**C. Expanded Local Service (Obsoleted, See A103.13)**

**D. (DELETED)** (D)

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.8 Rotary Line Service**

**A13.8.1 General**

- A. Rotary line service may be provided on a standard rotary basis or on a circular hunt basis.
  - Standard rotary line service provides a means whereby calls made to any number in a rotary group will be automatically completed over the first idle line, with the search ending with the last line in the group.
  - Circular hunting allows the search for an idle line to continue from the last line to the first line in the group, with the search ending either when an idle line is encountered or when the line preceding the original number dialed is encountered.
- B. This service is furnished only on lines on the same premises. The following rates and charges apply only in connection with individual business flat rate, BellSouth Business Plus service, message rate or Community Caller Plus lines, or residence flat rate, Community Caller Plus, Area Plus service or Complete Choice service lines arranged for rotary.<sup>1</sup>
- C. The rotary rate differential will not be applicable on PBX trunks, or Centrex Type Services main station lines.
- D. Rates and charges for business measured service lines arranged with rotary service are specified in A103.13<sup>1</sup> (C)
- E. See Section A6 for the terms and conditions applicable to directory listings in connection with provision of main services on a rotary basis.

**A13.8.2 Rates and Charges**

- A. The rate for each individual rotary line is the applicable monthly rate for individual line service in addition to the following monthly rate.

		<b>Monthly Rate, Per C.O. Line Equipped</b>		
		<b>Residence</b>	<b>Business</b>	<b>USOC</b>
1.	Per rotary line (for exchanges with Community Caller Plus Rates or Flat Rate Business Line appearing in A3.3).			
	(a) Group 1	\$5.22	\$13.68	HTG
	(b) Group 2	5.35	13.68	HTG
	(c) Group 3	5.49	13.68	HTG
	(d) Group 4	5.61	13.68	HTG
	(e) Group 5	5.77	13.68	HTG
	(f) Group 6	5.92	13.68	HTG
	(g) Group 7	6.08	13.68	HTG
	(h) Group 8	6.21	13.68	HTG
	(i) Group 9	6.35	13.68	HTG
	(j) Group 10	6.51	13.68	HTG
2.	Per rotary line (for exchanges with Community Caller Plus Rates or Flat Rate Business Line appearing in the Local Exception A3.4)			
	(a) Apex	6.52	13.68	HTG
	(b) Bessemer City	6.10	13.68	HTG
	(c) Cary (excluding BST Research Triangle Park)	6.68	13.68	HTG
	(d) Charlotte	6.52	13.68	HTG
	(e) Cherryville	6.63	13.68	HTG
	(f) Davidson	6.59	13.68	HTG
	(g) Huntersville	6.84	13.68	HTG
	(h) Knightdale	6.66	13.68	HTG
	(i) Raleigh (excluding Raleigh-Durham Airport)	6.53	13.68	HTG
	(j) Raleigh-Durham Airport	-	13.68	HTG
	(k) BST Research Triangle Park	-	13.68	HTG
	(l) Selma	7.20	13.68	HTG
	(m) Wendell	6.66	13.68	HTG
	(n) Zebulon	6.72	13.68	HTG

**Note 1:** See A103.13 for rates for Apex, Atkinson, Burgaw, Cary, Castle Hayne, Chapel Hill, Greensboro, Julian, Knightdale, Monticello, Raleigh, Scotts Hill, Summerfield, Wendell, Wilmington, Winston-Salem and Zebulon customers subscribing to the Thrifty Caller Option of Expanded Local Service.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

CONTENTS

<b>A103.1 Joint User Service</b>	1	
A103.1.1 Application and Regulations	1	
A103.1.2 Rates	1	
<b>A103.2 (DELETED)</b>	1	
<b>A103.3 Monthly Exchange Rates</b>	2	
A103.3.1 Reserved for Future Use	2	
A103.3.2 Message Rate Service	2	
A103.3.3 Expanded Service Area Usage Rates	3	
A103.3.4 Reserved for Future Use	4	
A103.3.5 PreferredPack Plan	4	
A103.3.6 2 Pack Plan	5	
<b>A103.4 Local Exceptions</b>	5	
A103.4.1 Reserved for Future Use	5	
A103.4.2 Reserved for Future Use	5	
A103.4.3 Reserved for Future Use	5	
A103.4.4 Reserved for Future Use	5	
A103.4.5 Reserved for Future Use	5	
A103.4.6 Reserved for Future Use	5	
A103.4.7 Reserved for Future Use	5	
A103.4.8 Reserved for Future Use	5	
A103.4.9 Reserved for Future Use	5	
A103.4.10 Reserved for Future Use	5	
A103.4.11 Reserved for Future Use	6	
A103.4.12 <b>(DELETED)</b>	6	(D)
A103.4.13 Reserved for Future Use	7	
A103.4.14 Reserved for Future Use	7	
A103.4.15 Reserved for Future Use	7	
A103.4.16 Reserved for Future Use	7	
A103.4.17 Reserved for Future Use	7	
A103.4.18 Reserved for Future Use	8	
A103.4.19 BST Research Triangle Park	8	
A103.4.20 Reserved for Future Use	8	
A103.4.21 Reserved for Future Use	8	
A103.4.22 Reserved for Future Use	8	
A103.4.23 Reserved for Future Use	8	
A103.4.24 Reserved for Future Use	8	
A103.4.25 Reserved for Future Use	8	

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.4 Local Exceptions (Cont'd)**

**A103.4.11 Reserved for Future Use**

**A103.4.12 (DELETED)**

(D)

Page 6.1 is hereby deleted in its entirety and removed from this Guidebook.



---

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.4 Local Exceptions (Cont'd)**

**A103.4.12 (DELETED) (Cont'd)**

(D)

**A103.4.13 Reserved for Future Use**

**A103.4.14 Reserved for Future Use**

**A103.4.15 Reserved for Future Use**

**A103.4.16 Reserved for Future Use**

**A103.4.17 Reserved for Future Use**

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.13 Expanded Local Service**

**A103.13.1 Reserved for Future Use**

**A103.13.2 Description**

- A. Thrifty Caller Service provides business customers expanded area local service to the exchanges within the basic and expanded service areas specified in A3.5.2. All Thrifty Caller service calls are rated based on the usage schedule specified in A103.3.3. A fixed monthly charge is applicable for this calling option as specified in A103.13.5.A. (T)

**A103.13.3 Reserved for Future Use**

**A103.13.4 Reserved for Future Use**

**A103.13.5 Rates and Charges**

- A. Thrifty Caller Service<sup>1</sup>
  - 1. The following monthly rates apply for the option selected without Inward Call Billing Service: (Obsoleted in accordance with the schedule specified in A3.1.2, Type 4. ELS Thrifty Caller service is not available to new customers. *Business* customers already subscribing to this service may retain and add to existing service for as long as they remain at the same premises.) (C)

	<b>Monthly Rate</b>	<b>USOC</b>	
a. Individual Line Service			
(1) Each			
(a) <b>(DELETED)</b>			(D)
(b) Simple Business	<b>\$26.00</b>	<b>PPB</b>	
(c) Complex Business	<b>26.00</b>	<b>PCX</b>	
b. Individual Line Rotary Line Service			
(1) Each			
(a) <b>(DELETED)</b>			(D)
(b) Business	<b>3.85</b>	<b>HTGDB</b>	
c. NAR Other service <sup>2,3</sup>			
(1) Each			
(a) Combination	<b>13.45</b>	<b>NM2CX</b>	
B. For obsoleted Message Rate Service, see A103.3.2			(C)

**Note 1:** All Thrifty Caller service calls are rated based on the usage schedule specified in A103.3.3.

**Note 2:** See A3.11 for applications for Network Access Register (NAR) service.

**Note 3:** Not applicable for MegaLink ISDN service.

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.17 Feature Packages**

**A113.17.1 The Feature Package**

(Obsoleted January 9, 2004, Type 4. Not available for new installations, additions or on transfers of service to a new location.)

**A. Description of Service**

1. This feature package provides a package of Custom Calling Services, TouchStar services, and other network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line<sup>1</sup>, Call Forwarding Don't Answer<sup>1</sup> (with or without Ring Control), Star 98 Access<sup>1</sup>
- A13.19 Caller ID, Call Return
- A13.47 Message Waiting Indication<sup>1</sup> (Audible or Audible/Visual)
- A13.70 Privacy Manager service

**B. Terms, Conditions and Limitations of Service**

1. This feature package is only available to residence subscribers. A residence subscriber may select any compatible combination of the features/services listed in A113.17.1.A.2.
2. This feature package is not available with a line provided as part of any Complete Choice service or plan. (C)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. All terms, conditions and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services provided as part of this package. The nonrecurring programming fee does not apply for Privacy Manager Service provided as part of this package.
5. The Multi-Feature Discount Plan (MFDP) specified in A13.33 applies for MFDP-eligible features/services provided as part of this feature package.
6. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
7. Existing customers of this feature package cannot take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 unless specifically allowed by the terms of the special promotion.
8. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

**C. Rates and Charges**

1. The following monthly rate applies for this feature package.

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per feature package, per line	<b>\$17.00</b>	<b>PAMA1<sup>1</sup> or PAMA2</b>

**Note 1:** The PAMA1 USOC must be used to provision the plan when one or more of the features/services footnoted in A113.17.1.A.2 are included in this feature package.

**SUBJECT INDEX**

**R.**

<b>SUBJECT</b>	<b>SECTION</b>
Rearrangements of Drop Wire, Protector and/or Network Interface .....	A4.2
Rearrangements of Existing Plant.....	A5.1.8
Recording of Telephone Conversations .....	A2.2.5
Recorded Public Announcements .....	A2.2.6
Reference Listing.....	A6.7.2
Regulations Applicable to Listings .....	A6.1
Remote Call Forwarding.....	A13.11
Residence Additional Listing.....	A6.6.3
Residence Listing.....	A6.3
Residence Service for Company Employees.....	A2.3.20
<b>(DELETED)</b>	
Restoration Charge - See Line Change Charge .....	A4.2
Retirement Center Listing.....	A6.7.15
Retirement Center PBX Service .....	A11.2.4
Return Check Charge.....	A4.5.6
Ringer Limitations .....	A2.3.18
RingMaster Service.....	A13.34
RingMaster Service Listing .....	A6.7.16
Rural Line Service Construction.....	A5.2

(D)