

**TARIFF DISTRIBUTION**

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STATE: NORTH CAROLINA

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase Privacy Manager residence monthly rate

**TARIFF SECTION**

G013

**PAGE NUMBER**

49.2

**PAGE REVISION**

0012

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.70 Privacy Manager Service (Cont'd)**

**A13.70.1 Description of Service (Cont'd)**

- B. (Cont'd)
  - 2. Calling Name and Number Cannot be Delivered – Privacy Manager service intercepts the call and the caller is asked to state their name or company. The call is terminated before the subscriber’s telephone rings if the caller does not state his name. If the caller states his/her name or company, the subscriber’s telephone will ring, “privacy manager” is displayed on the Caller ID display, and the subscriber may choose to answer the telephone and respond by pressing the appropriate digit to accept the call, reject the call or send a “do not solicit” message which asks the caller to add the subscriber’s name to the “do not call list”. If the subscriber has voicemail or an answering machine which answers a “privacy manager” call, the caller is instructed to record a message. When there is no answer or the subscriber’s line is busy, Privacy Manager service announces that the called party is unavailable and to try to call again later, and the call is terminated.
- C. Privacy Manager service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy Manager service. When the caller hears the first Privacy Manager service announcement, he/she presses the “\*” key, listens for a tone and enters the three-digit pass code (for example, \*987). Subscribers may also switch Privacy Manager service on or off by calling an administrative number from his/her own phone and responding to an automated menu.

**A13.70.2 Regulations and Limitations**

- A. The following regulations and limitations apply:
  - 1. Privacy Manager service is provided subject to availability of facilities.
  - 2. Privacy Manager service is available to single and multi-line residence customers.
  - 3. Privacy Manager service is not compatible with Per Line Blocking, FX, FCO or ISDN. Privacy Manager service may not be compatible with RingMaster service in all switch types.
  - 4. Caller ID and Touch-Tone services are required in order to subscribe to Privacy Manager service.
  - 5. Privacy Manager service can be suspended as specified in A2.3. The monthly rate as specified in A13.70.3 will not apply during the period of suspension.
  - 6. Calls processed by Privacy Manager service will be billable, if billing would normally apply for the call, when the Privacy Manager service announcements begin. Calls routed to Privacy Manager service will be preceded by a network announcement to allow the caller the opportunity to terminate the call before billing begins.

**A13.70.3 Rates and Charges**

- A. The following rates are for Privacy Manager service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated.
  - 1. Residence

	<b>Monthly</b>		
	<b>Rate</b>	<b>USOC</b>	
(a) Per line except Complete Choice plan lines	<b>\$9.99</b>	<b>PMX1R</b>	(1)
(b) Per Complete Choice plan line	<b>9.99</b>	<b>PMX1R</b>	(1)

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