

## TARIFF DISTRIBUTION

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PURPOSE: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

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## A1. DEFINITION OF TERMS

### ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications systems.

### ADMINISTRATIVE MANAGEMENT SERVICE (AMS)

Administrative Management Service provides customers a single point of access to other Company network management products, and provides the customers greater control of and additional information about the network services they purchase from the Company.

### ANSWER SUPERVISION

This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").

### ATM

The term "ATM", referring to Asynchronous Transfer Mode, denotes one of the general class of packet switching technologies that relay traffic via an address contained within the packet (referred to in ATM as cells). ATM is a switching method in which information does not occur periodically with respect to some reference such as a frame pattern.

### AUTHORIZED PROTECTIVE CONNECTING MODULE

The term "authorized protective connecting module" denotes a protective unit designed by the Company and manufactured under the control of the Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

### AUTOMATED COLLECT CALL

A call placed and billed to the called telephone number without the assistance or intervention of a human operator.

### AUXILIARY LINE

An additional individual access line used for one-way (inward to the subscriber) service.

### BACK-UP LINE

An optional service providing individual line business subscribers with an additional line for inward and outward calling with usage charges applying for originating and terminating calls. (T)

### BARGE-IN OPERATION

A feature of Minimum Duty Other Announcement Equipment used with Public Announcement Service which allows a calling party access to an announcement regardless of whether or not such announcement is already in progress.

### BASE RATE

The rate for primary classes of exchange service.

### BASIC TERMINATION CHARGE

See "Termination Charge"

### BELLSOUTH CHANNELIZED TRUNKS

Provides channelized DS1/1.544 Mbps circuits available for PBX voice trunks communications services. Provides up to 24 DID, Outward Only or Combination/2-Way trunks. (T)

### BILL TO THIRD PARTY<sup>1</sup>

The term "bill to third party" denotes a billing arrangement by which a call can be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated. (C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued. (N)

## A1. DEFINITION OF TERMS

### CENTRAL OFFICE

A central office is a local operating unit by means of which intercommunication is provided for subscribers within a specified area under contracts for exchange service. An essential characteristic of a central office is switching equipment to which telephone stations are connected by means of circuits known as "central office lines".

### CENTRAL OFFICE CONNECTING FACILITY

A facility furnished to an Other Carrier by the Company (in accordance with the Company's Facilities for Other Carrier's Tariffs) between the terminal location of the Other Carrier and a point of connection on the Company premises.

### CENTRAL OFFICE LINE

See "Exchange Access Line"

### CENTREX CONTROL SWITCHING EQUIPMENT

Switching equipment, located on the Company's premises, used to provide Centrex service furnished in accordance with Centrex service provisions of this Guidebook.

### CENTREX - CO SERVICE

See Section A101

### CENTREX TYPE SERVICES

Central office based non-transport arrangements which permit abbreviated internal calling and inward and outward calling from station lines associated with ESSX-1 service, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, and BellSouth Centrex service.

### CHANNEL TERMINAL

The term "channel terminal" denotes that portion of a service required to terminate within a central office, the interoffice or interexchange transmission system.

### CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service:

- (1) Grade of Line: Individual Line. (See also "Primary Class of Service")
- (2) Type of Rate: Flat rate or message rate.
- (3) Character of Use: Business or residence.
- (4) Dialing Method: Touch -Tone or Rotary.

b. For Long Distance Service:

- (1) Type of Call: Station-to-station. (C)

c. For Wide Area Telecommunications Service:

- (1) Type of Service: Outward WATS or Toll Free Dialing Service

### COIN REFUND AND REPAIR REFERRAL SERVICE

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones. (C)

### COLLECT CALL<sup>1</sup>

The term "collect call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. (C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued. (N)

## A1. DEFINITION OF TERMS

### LOCAL CHANNEL

The term "local channel" denotes that portion of a service required for connecting, (1) the interoffice channel to a station location or (2) station locations within the same wire center serving area.

### LOCAL MESSAGE

See "Message"

### LOCAL SERVICE

The type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

### LOCAL SERVICE AREA

The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas.

### LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for subscribers' communications on an individual message basis between two or more points which are located in the same Local Access and Transport Area (LATA).

a. Station-to-Station Call

A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex Type Services, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex Type Services attendant.

b. **(DELETED)**

(D)

c. **(DELETED)**

(D)

d. **(DELETED)**

(D)

### MESSAGE

A communication between two stations. Messages may be classified as follows:

a. Local Message: A message between stations within the same local service area.

b. Long Distance Message: A message between stations in different exchange areas for which a long distance message charge is made.

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## A1. DEFINITION OF TERMS

### MESSAGE RATE SERVICE (MEASURED RATE)

See "Exchange Service"

### (DELETED)

(D)

### MILEAGE CHARGES

A charge applying for the use of part or all of a line furnished by the Company.

- a. Airline Measurement: The shortest distance between two points.
- b. Extension Line Mileage: The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with tariff provisions.
- c. Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a subscriber's main station, PBX, or Centrex Type Services system with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate.
- d. Foreign Exchange Mileage: The measurement applying to a line connecting a subscriber's main station, PBX, or Centrex Type Services system with a central office of an exchange other than that from which the subscriber would normally be served, for the use of which a separate charge is made in addition to the base rate.
- e. Route Measurement: The actual length of a circuit between two points.
- f. Tie Line Mileage: The measurement upon which the rate for tie lines is based in accordance with tariff provisions.

### MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

### MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

### MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

### MODIFICATION OF FINAL JUDGEMENT

As used herein, the term Modification of Final Judgement ("MFJ") refers to the federal court decree which required the divestiture and reorganization of the Bell System, and includes the Plan of Reorganization ("POR") approved by the court.

### NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing) calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

### NETWORK CONTROL SIGNALING UNIT

The term "Network Control Signaling Unit" denotes the terminal equipment furnished for the provision of network control signaling.

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## A1. DEFINITION OF TERMS

### NETWORK INTERFACE

The Network Interface is a standard Registration Program jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line services for the connection of customer inside wire and/or equipment to the telephone network. The Network Interface will be located at the demarcation point. No discrete charge is appropriate for miniature modular jacks used as a Network Interface. When any Network Interface other than a miniature modular type is used, the current charge for such Network Interface will apply.

### NON-LISTED TELEPHONE NUMBER

A telephone number associated with exchange service which at the request of the subscriber will be listed in the Directory Assistance records available to the general public but excluded from other listing services.

### NON-PUBLISHED TELEPHONE NUMBER

A telephone number associated with exchange service which at the request of the subscriber has the listing omitted from the Company's Listing Information System and is not shown on records available to the general public.

### ONE-WAY SIGNALING SERVICE

A domestic public land mobile radio service offered by Common Carriers that permits one-way signaling of mobile paging receivers with or without one-way voice communications.

### OUTGOING ONLY SERVICE

Outgoing Only Service provides outgoing only access to the network for residence and business customers desiring to have a line that cannot receive calls.

### PAYPHONE SERVICE PROVIDER

The subscriber to a PSP access line or PSP trunk who offers telephone service to the public by means of a coin, coinless, or key-operated PSP instrument.

### PAYPHONE SERVICE PROVIDER ACCESS LINE

The exchange access facility furnished by the access line provider which is used to connect PSP instruments to the network when a line concentrator is not utilized.

### PAYPHONE SERVICE PROVIDER INSTRUMENT

A coin, coinless, or key-operated telephone or facsimile device, other than a voiceless-facsimile device, capable of originating and receiving voice telephone calls.

### PAYPHONE SERVICE PROVIDER TRUNK

The exchange access facility furnished by the access line provider which is required in lieu of a PSP access line when the PSP utilizes a line concentrator between the PSP instrument and the exchange network as allowed in confinement facilities.

### PAY TELEPHONE SERVICE

The provision of coin, coinless, or key-operated telephone service utilizing a PSP instrument.

### **(DELETED)**

(D)

### PORTABLE TELEPHONE

A telephone instrument equipped with a plug-ended cord for use with a jack terminated circuit.

### PREMISES (SAME)

The term "same premises" (except in connection with inside moves) shall be interpreted to mean: (1) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others; (2) the portion of the building occupied by the subscriber, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others; or (3) the continuous property operated as a single farm whether or not intersected by a public road.

### PRIMARY CLASS OF SERVICE

Any of those classes of exchange service which the Company undertakes to furnish at a rate common to all applicants for the same class.

### PRIVATE TELEPHONE NUMBER

A telephone number associated with exchange service which at the request of the subscriber has the listing omitted from the Company's Listing Information System and is not shown on records available to the general public.

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## A3. BASIC LOCAL EXCHANGE SERVICE

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.1 General

#### A3.1.1 Terms and Conditions

- A. Individual line residence and business Basic Local Exchange service is comprised of exchange access lines defined as follows:  
Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer.
- B. Exchange access lines and station sets are subject to the nonrecurring charges specified in Section A4.
- C. Rates for Basic Local Exchange service may be related to the total number of exchange access lines and PBX trunks in the local calling area.
- D. Exchange Service Areas for each exchange are identified on maps.
- E. Rates specified in Section A23. apply for Basic Local Exchange service which is extended by the subscriber to patrons of hotels and motels or to occupants of time share or condominium complexes serving primarily transient tenants.
- F. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- G. In all sections of this Guidebook, the Private Line Guidebook, the Access Guidebook and the Access Service Tariff, any reference to business line rates refer to the complex business individual line rates as provided in this section when both simple and complex business individual line rates exist.
- H. On operator assisted calls, the usage charges applicable to the calling number, not the billed number, will apply. Operator assisted service charges as specified in A3.9 will also apply.
- I. **(DELETED)** (D)
- J. The minimum contract period for expanded local service is one month.
- K. Customers may subscribe to Local Usage Detail as specified in A3.22 to receive an itemized list of billed local calls in lieu of the usual summary of local measured rate calls.
- L. Coin telephone services offered in Section A7. are excluded from these plans.
- M. For services that are excluded from Expanded Local Service and whose rates are based on the individual line flat rate, use the applicable Community Caller Plus rate.
- N. Residence Access Line Retention Offer  
Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:
1. Customers must keep the required services for 30 days to receive the benefit of this offer.
  2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
  3. If the customer disconnects the line(s) or moves from their current location, the remaining benefits will cease.
  4. AT&T employees are not eligible for this offer.
  5. Customer must be calling into AT&T to disconnect their local service.
  6. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$12).
  7. Not stackable with any other regulated retention offer that provides a monthly discount.
  8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
  9. This offer is only available for retention purposes.
  10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.
  11. Eligible customers may only receive this offer once during the offer benefit period.

#### A3.1.2 Description

- A. Community Caller Plus service provides unlimited free calling within the basic service area. Calls to the expanded service area are rated based on the usage schedule specified in A3.3.3. The basic and expanded service areas for each exchange are as specified in A3.5.2. A fixed monthly charge is applicable for this calling option as specified in A3.3.1. Community Caller Plus service is available to residence and business subscribers.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Monthly Exchange Rates (Cont'd)

##### A3.3.3 Expanded Service Area Usage Rates (Cont'd)

For calls placed in the following listed time periods, discounts are applicable to the Company's standard rates as follows:

1. Residence

TIME	DISCOUNT
All days 8:00 p.m. - 8:00 a.m.	0%
Saturdays, Sundays, and Holidays 8:00 a.m. - 8:00 p.m.	0%

2. Business<sup>1</sup>

TIME	DISCOUNT
All days 8:00 p.m. - 8:00 a.m.	0%
Saturdays, Sundays, and Holidays 8:00 a.m. - 8:00 p.m.	0%

C. A special fifty percent discount applies to the rates specified in A. and B. preceding for individuals, agencies or businesses who qualify for reduced BellSouth IntraLATA Long Distance Service rates for hearing or speech impaired persons.

D. **(DELETED)**

(D)

E. Rates for Hearing or Speech Impaired Persons

1. Rates for certain Expanded Service Area Usage are reduced for a residence or single-line business customer who meets the following requirements:
  - a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
  - b. The customer uses a telecommunications device for the deaf (TDD) or other non-voice equipment for telecommunications.
  - c. The customer makes written application to the Company for the reduced Expanded Service Area Usage rates.
  - d. The customer designates to the company one and only one telephone number associated with that customer's service and telecommunications device.
  - e. The reduced rates specified in 4. apply for all TDD calls originated from the designated telephone number.
2. Rates for certain Expanded Service Area Usage calls are reduced for an agency or business that assists or employs hearing or speech impaired persons under the following conditions:
  - a. The agency or business provides non-voice telecommunications equipment (TDD) solely for the use of hearing of speech impaired persons or persons who communicate with hearing or speech impaired persons.
  - b. The agency or business makes a one time written application for eligibility to the Company for the reduced Expanded Service Area Usage rates.
  - c. The reduced rates are given as a credit on a subsequent bill.
  - d. The reduced rates specified in 4. apply for all calls placed between TDDs.
3. Rates for certain Expanded Service Area Usage calls are reduced for individuals equipped with TDDs for communicating with hearing or speech impaired persons under the following conditions:
  - a. The customer uses a TDD or other non-voice equipment for communicating with other TDDs or non-voice equipment.
  - b. The customer makes a one time written application for eligibility to the Company for reduced Expanded Service Area Usage rates.
  - c. The reduced rates are given as a credit on a subsequent bill.
  - d. The reduced rates specified in 4. apply for all calls placed between TDDs.
4. A qualified call receives an additional 50% discount over the Company's standard time of day rates (including normal discounts).

Note 1: Business discounts discontinued effective 10-4-2008.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.8 Directory Assistance Service

##### A3.8.1 General

- A. The Company furnishes directory assistance service for the purpose of aiding subscribers in obtaining telephone numbers.
- B. When a party in North Carolina requests assistance in obtaining telephone numbers of subscribers who are located within the same local calling area or expanded local calling area<sup>1</sup> as the number the party is calling from, the charges set forth following apply.<sup>1</sup>

##### A3.8.2 Rates and Charges

- A. A charge is applicable for each inquiry for directory assistance except as noted below; each number requested constitutes an inquiry except that the first two numbers requested on any one call constitutes only one inquiry.  
 Directory Assistance Service - request of a telephone number - (maximum of three requested telephone numbers per call)

1. Within the Company's local or expanded local calling area for the originating line

	Rate	USOC
(a) Per Call	\$2.29	NA
<b>B. (DELETED)</b>		(D)
<b>C.</b> No operator assisted surcharge will apply in addition to the applicable directory assistance charges.		
<b>D.</b> No charge applies for the first call requesting telephone numbers for lines located within the Company's local calling area for the originating line, per month per line or PBX trunk, or for the first call per month per Centrex Type Services main station. The allowance applies only to calls placed by dialing the designated digits for local directory assistance.		(C)
<b>E.</b> Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use a telephone directory due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.		
<b>F.</b> Exchanges where charges for inquiries to directory assistance temporarily are not applicable to any subscribers due to lack of facilities are specified below:		
Liberty (Cherokee County)		
Waterville		

**Note 1:** Local calling areas are specified in A3.5.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.9 Operator Assisted Local Calls

##### A3.9.1 Operator Assisted Charges

- A. All types of local exchange service have local calling areas or expanded local calling areas<sup>1</sup> within which local calls can be made on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a Message rate basis (calls charged for a Message units), or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exceptions or expanded local calling plans (A3.4.28 and A3.13) are in effect).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable<sup>2</sup>

	Nonrecurring Charge	USOC	
1. Station-to-Station operator assisted sent-paid,			(C)
(a) Each	\$ .95	NA	
2. <b>(DELETED)</b>			(D)
D. The following Operator Assisted Local Calls are exempted from the service charge:			
1. Calls to designated Company numbers for official telephone business.			
2. Emergency calls to recognizable authorized civil agencies.			
3. Those cases where a Company operator provides assistance to:			
a. Re-establish a call which has been interrupted after the calling number has been reached.			
b. Reach the calling telephone number where facility problems prevent customer dial completion.			
c. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.			

##### E. Operator Assisted Premium Plan

- 1. A premium is described as a commission, the amount of which shall be calculated as set forth in an agreement between the customer and the Company. Under this plan, a premium is applicable to local customer dialed operator assisted calls and may be payable to subscribing customers based upon the Company's service revenue generated by said calls. These calls must:
  - a. originate from a telephone line associated with the subscribing customer's account,
  - b. originate and terminate in the same LATA,
  - c. be carried and completed by the Company via Company facilities and
  - d. be billed by the Company.

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company and the customer shall work together to determine what premiums should have been rendered.

Participation in the Operator Assisted Premium Plan requires that the customer generate minimum service revenue of \$5,000 per month on the total of all local and long distance message telecommunications service customer dialed operator assisted calls to which premium is to be applied.

**Note 1:** Local calling areas are specified in A3.5.

**Note 2:** The local dial rate applicable for operator-assisted local non-sent paid calls originated from an Access Line Service For Payphone Service Provider line and processed by a Company operator is \$.2427.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.10 (DELETED)**

(D)

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.10 (DELETED) (Cont'd)

(D)

#### A3.11 Network Access Register Package

##### A3.11.1 General

The Network Access Register (NAR) Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service system or a system requiring trunk or line applications in conjunction with MegaLink channel service, FlexServ service or MegaLink ISDN<sup>1</sup> service. The NAR Package provides for Flat Rate or usage sensitive network access. It is used for ESSX or Digital ESSX service in conjunction with a Network Access Limiter as provided in Section A112., with MegaLink ISDN<sup>1</sup> service and the Feature Activation element of MegaLink channel service as provided in Section B7. of the Private Line Guidebook, or with the channel connections associated with FlexServ service as provided in Section A32.

(T)

##### A3.11.2 Application of Rates and Charges

- A. The Community Caller Plus NAR Package includes an unlimited number of dialed sent paid local calls.

**Note 1:** MegaLink ISDN service obsoleted 12/11/96. (See Section B107.)

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.14 Expanded Local Saver Service

#### A3.14.1 Description of Service

- A. Expanded Local Saver service is designed to provide economical service for customers who generate a high volume of local usage to locations included in the expanded service areas defined in A3.5.2.
- B. This service provides billing at a discounted usage rate for all calls to exchanges included in the expanded service area defined in A3.5.2. A minimum monthly usage charge is billed to the customer any month the customer's billable usage for the account is less than the minimum monthly usage charge specified for the option to which the customer subscribes.
- C. Individual message detail is included as part of this service.
- D. Automated or operator assisted station-to-station calls between qualifying Expanded Local Saver service exchanges which are billed to the customer's account will be billed based on Expanded Local Saver service rates. However, applicable operator assistance surcharges will also apply. (C)

#### A3.14.2 Regulations

- A. Expanded Local Saver service is available to individual line, PBX, ESSX service, Digital ESSX service, and Remote Call Forwarding (RCF) service. The service is not available to intraLATA only Outward WATS and combined Outward WATS, Mobile Telephone Service, and Dormitory Communications service.
- B. The service is offered on an account basis only. An account includes all individual lines, PBX trunks, or ESSX service, Digital ESSX service, network access registers in an account. At the customer's option, usage from multiple accounts of a customer at the same and/or different locations and accounts that represent residential service may be aggregated to comprise one Expanded Local Saver service account and be billed on the same bill. However, for the multiple accounts to be eligible for this service as a single account, all services in the multiple accounts must be billed on the same bill. Because this service is account based, partial billed to numbers (BTNs) are not eligible for the service, i.e., the consolidation of toll usage for multiple BTNs without the consolidation of all other service elements associated with those BTNs is not allowed.
- C. Suspension of this service is not allowed.
- D. This service is not subject to concessions.
- E. The minimum service period for this service is one month unless otherwise stated in this Guidebook.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.22 Local Usage Detail (LUD)(Cont'd)

#### A3.22.2 Rates and Charges

##### A. Premium LUD

1. Provided on a per line or per account basis

	Charge	USOC
(a) Per message listed for calls to exchanges in the basic service area specified in A3.5	\$.01	NA
(b) Per message listed for calls to exchanges outside the basic service area, but within the expanded local calling area specified in A3.5.	.00	NA

##### B. Free (Expanded Service Area) LUD

1. Provided on a per account basis

(a) Per message listed	.00	NA
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- C. Charges for LUD are in addition to other applicable local usage charges specified in this Guidebook.

### A3.23 Reserved for Future Use

### A3.24 Local Directory Assistance Call Completion Service

#### A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. Customers accessing local DA may choose to have the requested telephone number dialed by the DA System. A recorded voice will provide the telephone number and will offer to complete the call. The service is available only to customers with touch-tone telephone lines.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not available for calls placed through DACC Service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls on a per line basis for all local and toll DA calls originating from their telephone line(s) by contacting the local Company Business Office. There are no Service Charges applicable for subscription to blocking.

#### A3.24.2 General Regulations

- A. The service is not subject to concessions.

#### A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in Section A2.

#### A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
  1. Non-Bell Exchange Carrier customers that access the Company's Directory Assistance service
  2. Any Special Line Class Codes
  3. **(DELETED)**
  4. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  5. Calls from tandems where the end user cannot be identified
  6. Calls from Payphone Service Provider coin or coinless stations

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.25 Directory Assistance/Directory Assistance Call Completion Service (Cont'd)

##### A3.25.2 General Regulations

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect trunks are provided as specified in the MSP North Carolina Connection and Traffic Interchange Agreement (NCCTIA) contract.

##### A3.25.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in Section A2.

##### A3.25.4 Limitations of Service

- A. DA/DACC is not available for 900 requests and IntraLATA InterNPA requests. (C)
- B. Requests for DA for Independent Telephone Company telephone numbers not served by the *Company's* Directory Assistance bureau will be re-switched to the appropriate Directory Assistance bureau. Re-switched Directory Assistance calls fall into the jurisdiction of the company providing the Directory Assistance service. Calls may or may not be completed for re-switched Directory Assistance calls, based on the services of the company providing the Directory Assistance service. The rate shown in A3.25.6 following applies regardless of whether or not the call is passed to another bureau. (T)

##### A3.25.5 Application of Charges

- A. Charges specified in A3.25.6 following will apply each time the subscriber requests a telephone number regardless of whether or not the number is actually provided and regardless of whether or not the caller allows the call to be completed.

##### A3.25.6 Rates and Charges

- A. Service Charges

- (1) DA/DACC Charge

- (a) Per local exchange subscriber number requested

<b>Monthly</b>	
<b>Rate</b>	<b>USOC</b>
<b>\$.45</b>	<b>NA</b>

#### A3.26 (DELETED)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.4 Special Billing Services<sup>1</sup> (Cont'd)

#### A13.4.4 Customized Large User Bill (CLUB)

##### A. General

1. The Customized Large User Bill (CLUB) is designed to accommodate the special needs of business customers with large and complex bills.
2. CLUB bills are available at no charge to business customers upon request of the customer. They are furnished on 8 1/2" x 11" paper with sorting, sequencing and page break options available to the customer. Also included are itemization of international calls under separate categories as well as directory assistance detail for each billed telephone number. USOC (Universal Service Order Code) summary is available which provides a list of USOC's and their definitions and quantities, the taxability codes, and associated revenue. This bill replaces the normal bill received by these subscribers each month. Additional billing options are available as described in B. following. (C)

**Note 1:** See A3.22 for the availability with this service of Local Usage Detail in the Community Circle Plan (CCP) as specified in A3.4.28 and the Pender County Calling Plan (PCCP) as specified in A3.4.29. (T)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.11 Remote Call Forwarding (Cont'd)

#### A13.11.6 Message Charges

- A. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:
1. Between the originating station and call forwarding location.  
The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable *Guidebook* (T) for the type of call involved.
  2. Between the call forwarding location and the terminating station.  
The RCF customer is responsible for the applicable Local Usage Service charges as specified following or for the applicable customer-dialed station-to-station charges specified in this or any other applicable *Guidebook* for the type of call involved. These charges apply to all calls answered at the terminating station. (C)
  3. Expanded Local Usage Service Charges (T)
    - a. Where non-optional expanded local calling areas (Expanded Service Areas) are defined in Section A3., the Expanded Service Area rates specified therein are applicable for similar "local" calls placed via RCF service. (T)
    - b. Discounts, caps and allowances do not apply to these usage charges.

#### A13.11.7 Service Charges

- A. Service Charges as shown in Section A4. apply as follows: (T)
1. For the initial or subsequent installation of RCF features, the Secondary Service Charge shall apply.
  2. For the subsequent addition of additional access facilities (RCA's) to an existing RCF service, the Secondary Service Charge shall apply.
  3. To change the number at the call forwarding location, or to revise the terminating location number at the call forwarding location or to do both on the same order, the Secondary Service Charge shall apply.

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.70 Privacy Manager Service (Cont'd)**

**A13.70.1 Description of Service (Cont'd)**

- B. (Cont'd)
  - 2. Calling Name and Number Cannot be Delivered – Privacy Manager service intercepts the call and the caller is asked to state their name or company. The call is terminated before the subscriber’s telephone rings if the caller does not state his name. If the caller states his/her name or company, the subscriber’s telephone will ring, “privacy manager” is displayed on the Caller ID display, and the subscriber may choose to answer the telephone and respond by pressing the appropriate digit to accept the call, reject the call or send a “do not solicit” message which asks the caller to add the subscriber’s name to the “do not call list”. If the subscriber has voicemail or an answering machine which answers a “privacy manager” call, the caller is instructed to record a message. When there is no answer or the subscriber’s line is busy, Privacy Manager service announces that the called party is unavailable and to try to call again later, and the call is terminated.
- C. Privacy Manager service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy Manager service. When the caller hears the first Privacy Manager service announcement, he/she presses the “\*” key, listens for a tone and enters the three-digit pass code (for example, \*987). Subscribers may also switch Privacy Manager service on or off by calling an administrative number from his/her own phone and responding to an automated menu.

**A13.70.2 Regulations and Limitations**

- A. The following regulations and limitations apply:
  - 1. Privacy Manager service is provided subject to availability of facilities.
  - 2. Privacy Manager service is available to single and multi-line residence customers.
  - 3. Privacy Manager service is not compatible with Per Line Blocking, FX, FCO or ISDN. Privacy Manager service may not be compatible with RingMaster service in all switch types.
  - 4. Caller ID and Touch-Tone services are required in order to subscribe to Privacy Manager service.
  - 5. Privacy Manager service can be suspended as specified in A2.3. The monthly rate as specified in A13.70.3 will not apply during the period of suspension.
  - 6. Calls processed by Privacy Manager service will be billable, if billing would normally apply for the call, when the Privacy Manager service announcements begin. Calls routed to Privacy Manager service will be preceded by a network announcement to allow the caller the opportunity to terminate the call before billing begins.
  - 7. **(DELETED)**

(D)

**A13.70.3 Rates and Charges**

- A. The following rates are for Privacy Manager service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated.
  - 1. Residence

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) Per line except Complete Choice plan lines	<b>\$9.00</b>	<b>PMX1R</b>
(b) Per Complete Choice plan line	<b>9.00</b>	<b>PMX1R</b>

**A13.71 Reserved for Future Use**

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.79 211 Dialing Service

#### A13.79.1 General

- A. 211 Dialing Service is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company") for delivery of general information via voice grade facilities, to the United Way of North Carolina. Pursuant to Federal Communications Commission (FCC) Order 00-256, in CC Docket 92-105 the 211 code has been assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211 Service adopted by the FCC in rulemaking proceeding (CC Docket 92-105).
- B. The Local Calling Area of the 211 Service subscriber will be the basic Local Calling Area defined in A3.5, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 Service in the merged local calling area.
- C. 211 Service is limited to use by the United Way of North Carolina, for community resource services.
- D. 211 Service is available from BellSouth in BellSouth Territory only. To provide access to a 211 number to end users in an independent company territory or to a CLPs end users within the local calling area, the 211 subscriber must make appropriate arrangements with the independent company or CLP serving that territory.
- E. 211 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- F. This service is furnished subject to the availability of the 211 number.
- G. Calls to a disconnected 211 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the 211 provider is a BellSouth subscriber. The announcement provided may refer the caller to another telephone number.
- H. Directory Listings may be provided for 211 Service at rates and regulations as specified in Section A6.
- I. Access to 211 Service is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing, Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.
- J. 211 Service will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- K. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- L. 211 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Company sufficient time for provisioning.

(C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued.

(N)

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(T)

### A13.81 511 Dialing Service

#### A13.81.1 General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available from the Company in Company Territory only. To provide access to 511 to end users in an independent company territory or to a Competing Local Providers (CLPs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLP serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
- C. The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in A3.3, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
- D. This service is subject to the availability of 511 numbers.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 511 at rates and regulations at no charge.
- H. Access to 511 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing, Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.
- I. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.

(C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued.

(N)

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.82 311 for Non-Emergency Municipal Use

#### A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three (3) digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from BellSouth in BellSouth Territory only. To provide access to 311 to end users in an independent company territory or to a Competing Local Providers (CLPs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLP serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by BellSouth on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates and regulations as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing, Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
 

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one (1) 311 number within six (6) months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in Section A13.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of sixty (60) days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

(C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued.

(N)

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.83 811 Call Before You Dig Service

#### A13.83.1 General

- A. 811 Call Before You Dig Service (“811”) is a three (3) digit local dialing arrangement used for the North Carolina One Call Center (NCOCC). One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

The North Carolina Utilities Commission ordered the implementation of the use of the 811 abbreviated dialing code for the NCOCC in an order dated February 9, 2006, Docket No. P-100, Sub 158. This service is provided pursuant to the Federal Communications Commission’s (FCC’s) Sixth Report and Order in CC Docket No. 92-105, which designated “811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act).”

- B. Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free “point-to” number selected by the One Call Center. There will be no charge to the end user dialing 811.

- C. Access to 811 is not available to the following:

- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing, Collect Calls)<sup>f</sup>
- Inmate Service
- 101XXXX
- Cellular - Type 2A
- Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D. 811 will be assigned on a central office-by-central office basis, as facilities permit.

- E. 811 will be provided under the following conditions.

1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. The announcement provided may refer the caller to another telephone number.
3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

#### A13.83.2 Rates and Charges

- A. Application of Rates

1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber’s designated premises.
2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
3. Suspension of 811 as covered in Section A2. is not applicable for this service.
4. A Central Office Activation charge will apply per central office switch translated to the lead number.
5. A charge will apply to changes to the point-to number at the subscriber’s request, per 811 Dialing Service, per central office switch.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued.

(C)

(N)

## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A18.1 Directory Assistance Service

#### A18.1.1 General

The Company furnishes directory assistance service for the purpose of aiding subscribers in obtaining telephone numbers.

#### A18.1.2 Rates and Charges

- A. A charge is applicable for each inquiry for directory assistance except as noted below; each number requested constitutes an inquiry except that the first two numbers requested on any one call constitutes only one inquiry.

Directory Assistance Service - request of a telephone number - (maximum of three requested telephone numbers per call)

	Rate	USOC
1. Outside the Company's local or expanded local calling area but within the Company's HNPA serving area for the originating line.		
(a) Per Call	\$2.29	NA
2. Outside the Company's local or expanded local calling and HNPA serving areas for the originating line <sup>1</sup> .		
(a) Per Call	2.29	NA

- B. Charges for directory assistance may be billed to the originating number. (C)
- C. No operator assisted surcharge will apply in addition to the applicable directory assistance charges.
- D. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use a telephone directory due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.
- E. Exchanges where charges for inquiries to directory assistance temporarily are not applicable to any subscribers due to lack of facilities are specified following:
  - Liberty (Cherokee County)
  - Waterville

### A18.2 Reserved for Future Use

### A18.3 Reserved for Future Use

### A18.4 Reserved for Future Use

Note 1: No allowances, exemptions, or exceptions apply. This service is available where technically feasible.

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## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.3 Primary Rate ISDN (Cont'd)

#### A42.3.2 Regulations (Cont'd)

- D. Rearrangement charges stated in A42.3.4.G. are applicable for moves of Primary Rate Interfaces from one central office to another in connection with the initial installation of Inward Data ERS or for subsequent moves of Primary Rate Interfaces from one central office to another for ERS Final or Dedicated arrangements. Termination Liability charges are not applicable if the number of Primary Rate Interfaces is not reduced.
- E. Upgrades, from a MegaLink service and/or a MegaLink channel service contract arrangement, are permitted with no Termination Liability when:
  - 1. A new contract is selected for the Primary Rate ISDN equal to or greater in length than the arrangement being terminated, and
  - 2. The service orders to disconnect the MegaLink channel service arrangement and to install the Primary Rate ISDN are related together and received by the Company at the same time with no lapse in billing of service.
- F. Conversions from an existing MegaLink ISDN channel service contract arrangement to a Primary Rate ISDN contract or conversions from one Primary Rate ISDN option to another, e.g., Voice/Data to Inward Data, are permitted with no Termination charges applicable when:
  - 1. The contract selected for the new Primary Rate ISDN arrangement is coterminous with the previous contract or is for a 24 month period, whichever is longer, and,
  - 2. the service orders to disconnect the previous arrangement and to install the new Primary Rate ISDN arrangement are related together and received by the Company at the same time with no lapse in billing of service.
- G. The minimum subscription period for which month-to-month Primary Rate ISDN is furnished and for which charges are applicable is one month.
- H. Unless otherwise specified, the regulations for Primary Rate ISDN stated herein apply in addition to the regulations set forth in Section A2.
- I. Customer Premises Equipment (CPE) that is compatible with the Primary Rate ISDN interface is the responsibility of the customer.
- J. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of Primary Rate ISDN render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the customer.
- K. Suspension of service is not allowed.
- L. Regulations for Allowance of Interruptions apply as specified in Section B2. of the Private Line Guidebook.
- M. Service Charges in Section A4. do not apply.
- N. Hunting functionality and Called Number Delivery (Direct Inward Dialing) are inherent to Primary Rate ISDN and charges do not apply
- O. Customized Code Restriction rates and Selective Class of Call Screening rates do not apply.
- P. Foreign Exchange Rates do not apply.
- Q. **(DELETED)**
- R. Calling telephone numbers transmitted via the Primary Rate ISDN are intended solely for the use of the Primary Rate ISDN subscriber. Resale of this information is prohibited except the caller's telephone numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

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## A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.8 ESSX-1 Service (Cont'd)

#### A112.8.8 Auxiliary Services (Cont'd)

##### E. Automated Attendant Service (Cont'd)

##### 2. Station Message Detail Recording

###### a. General

- (1) Station Message Detail Recording (SMDR) is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, FX, WATS, CCSA, Other Common Carrier access lines and/or the MTS Network (Toll and at the customer's option, on certain incoming calls<sup>1</sup> that the attendant extends to the main station line or tie line within the customer's ESSX-1 group.
- (2) The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided, on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

###### b. Regulations

- (1) Station Message Detail Recording (SMDR) may be offered to main station lines of ESSX-1 customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- (2) Station Message Detail Recording is not represented to be a provision of billing detail. Where Tie Line, Other Common Carrier Access Line, and Foreign Exchange facilities are involved all such call attempts, whether completed or not, will appear in the SMDR.
- (3) Station Message Details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- (4) A magnetic tape will be provided by the Company on each occasion SMDR is furnished to the customer. The tape becomes the property of the customer on a "No exchange" basis and the tape may not be returned to the Company for reuse.
- (5) Station Message Details may be provided on all facilities subscribed for by the customer, including the Network (Toll), but will not include intercom originated by main station line users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)
- (6) Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

**Note 1:** SMDR detail on incoming calls does not include the calling number or the type of facility used.

**A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.12 ESSX Small, Medium and Large Service - 85 (Cont'd)**

**A112.12.12 Optional Service Features (Cont'd)**

**E. Station Message Detail Recording (Cont'd)**

**2. Regulations (Cont'd)**

- d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and the tape may not be returned to the Company for reuse.
- e. Station Message details may be provided on all facilities subscribed for the customer including the Network (Toll), but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill.
- f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

**3. Rates and Charges**

**a. Common Equipment**

- (1) Per ESSX

	<b>ESSX Term Option</b>				
	<b>Month To Month</b>	<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>	<b>USOC</b>
(a) Per System so equipped	<b>\$570.00</b>	<b>\$569.00</b>	<b>\$567.00</b>	<b>\$565.00</b>	<b>CMM</b>
b. Station Message Detail (See A112.26.12)					
c. Line Equipment					
(1) Foreign Exchange Trunks terminated in arrangement					
(a) Each	<b>3.50</b>	<b>3.45</b>	<b>3.45</b>	<b>3.45</b>	<b>CMQ</b>
(2) Dial Tie Lines terminated in arrangement					
(a) Each	-	-	-	-	<b>CMT</b>
(3) Interexchange Carrier access lines terminated in arrangement					
(a) Each	-	-	-	-	<b>CMZ</b>

**F. Subsidiary System Arrangements**

**1. Subsidiary System**

A Subsidiary System of an ESSX system is a customer-provided equipment system which is furnished PBX trunks from the central office serving the customer's ESSX system and which is connected by tie lines to that ESSX system.

A Subsidiary System Arrangement provides station numbers which are in sequence with the main station line numbers of the customers' ESSX system to the stations of one or more subsidiary systems.

**A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.13 Digital ESSX Service - 85 (Cont'd)**

**A112.13.11 Optional Service Features (Cont'd)**

**G. Station Message Detail Recording Via Revenue Accounting Office (RAO) (Cont'd)**

2. Regulations (Cont'd)

d. Station message details may be provided on all facilities subscribed to by the customer including Message Telecommunications Service (MTS), but will not include intercom calls originated by the station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is the MTS network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)

3. Rates and Charges

a. Common Equipment

(1) Per Digital ESSX

(a) Per System so Equipped

(2) Facility Groups

(a) Each Trunk Terminated

b. Station Message Detail (See A112.28.11)

Month	ESSX Term Option				USOC CMM
	To Month	36 Months	60 Months	84 Months	
\$16.25	\$15.40	\$14.75	\$14.50		

1.65	1.55	1.50	1.45	CMW
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**H. Uniform Call Distribution**

1. For Main Station Line Groups (Applies per UCD group)

(a) Per Group

(b) Per Main Station Line in group

(c) Announcement, per group

105.00	98.00	94.00	91.00	A6T
-	-	-	-	A6V
22.35	21.30	20.50	20.00	A68

**I. Subsidiary System Arrangements**

1. General

A Subsidiary System of a Digital ESSX system is a customer-provided system which is furnished PBX trunks from the central office serving the customer's Digital ESSX system and which is connected by the lines to that Digital ESSX system.

A Subsidiary System Arrangement provides station numbers which are in sequence with the main station line numbers of the customer' Digital ESSX system to the stations of one or more subsidiary systems.

2. Regulations

a. Subsidiary System Arrangement (SSA) station numbers are provided by the same central office equipment and facilities which furnish Direct-Inward-Dialing (DID) service and will only be furnished where adequate DID facilities are available in the central office serving the customer's system and where the subsidiary system is properly equipped for DID service.

## A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

### A115.1 Terminal Equipment (Cont'd)

#### A115.1.2 Telephotograph Equipment (Cont'd)

**A. Regulations (Cont'd)**

2. Basis of Connection (Cont'd)

d. Except as otherwise provided in A15.1.7 and A15.1.8, installations of new connecting arrangements will not be made for connection of terminal equipment, for connection of communications systems, and for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connection arrangements is covered in A15.1.3.B. (T)

3. Company's Right to Interrupt Connection

The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from the requirements under which the connection is permitted.

4. Responsibility of the Company

The Company assumes no responsibility for the quality of, or defects in, the material transmitted or received regardless of cause.

5. Use with Long Distance Message Telecommunications Service

The regulations and rates for each call made for the purpose of transmitting pictures are those applicable for long distance message telecommunications. (C)

**B. Charges**

The following charges apply to the facilities provided and are in addition to other rates and charges applicable.

1. For protective connection equipment (including connection equipment, monitoring receiver, key and, for portable installations, cord for connection to telephone facilities) with terminals for direct connection of the telephotograph equipment, a charge per month applies.

	Installation Charge	Monthly Rate	USOC
(a) Each	\$-	\$6.00	667
2. The provision of jacks to connect the portable protective connection equipment is subject to the charges and regulations shown in Section A14.			
3. In situations where no jacks are available at the exchange at which connection is desired, the Company will connect the protective equipment to the telephone line in whatever manner is most expedient in the particular case.			
(a) Protective connection equipment, nonjack	7.50	-	367
4. Special charges are applied where special arrangements are furnished or unusual costs are incurred.			

#### A115.1.3 Data Transmitting and/or Receiving Terminal Equipment

(Obsoleted 12-31-80, Type 4 - Not available for new installations. Reconnections subject to regulations in A15.1.3.B.)

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**SUBJECT INDEX**

V.

**SUBJECT**

**SECTION**

**(DELETED)**

(D)

Visual Ring Signallers..... A30

Volume Control Handsets ..... A30

Volume Control Equipment ..... A30

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**B107. OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICE****B107.5 MegaLink ISDN Service (Cont'd)****B107.5.2 Terms and Conditions (Cont'd)****J. (DELETED)**

(D)

**K.** Telephone numbers transmitted via the Optional Incoming Call Identification feature are intended solely for the use of the MegaLink ISDN service subscriber. Resale of this information is prohibited by this Guidebook.

**L.** Non-facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's over a single D-channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation and where switch capacity exists. When NFAS is selected, the customer will order one MegaLink ISDN service arrangement with up to 23 B-channels and 1 D-channel. Additional MegaLink ISDN service arrangements are ordered with up to 24 B-channels at rates and charges provided in B107.5.6.C. The D-channel activated on the initial arrangement serves the additional MegaLink ISDN service arrangements. If the customer desires, he may also request a back-up D-channel with the NFAS option (NB+2D). It is recommended that D-channels be provisioned in separate MegaLink ISDN service arrangements.

**B107.5.3 Definitions****B CHANNEL**

A bidirectional synchronous channel capable of supporting 64 Kbps of digital transmission.

**D CHANNEL**

A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.

**64 KBPS CLEAR CHANNEL CAPACITY (CCC)**

A B channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

**THIRTY-SIX MONTH TERM PAYMENT PLAN**

Payment periods may be selected from twenty-four months to forty-eight months in length at thirty-six month rates and charges.

**SIXTY MONTH TERM PAYMENT PLAN**

Payment periods may be selected from forty-nine months to seventy-two months in length at sixty month rates and charges.

**EIGHTY-FOUR MONTH TERM PAYMENT PLAN**

Payment periods may be selected from seventy-three to ninety-six months in length at eighty-four month rates and charges.