TARIFF DISTRIBUTION

FILE PACKAGE NO.: NC-15-0061

DATE:	August 1, 2015
STATE:	NORTH CAROLINA
EFFECTIVE DATE:	08/01/2015
TYPE OF DISTRIBUTION:	Approved

PURPOSE: Remove the 'ARRA' Stimulus paragraph added in September 2009

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G002	5	0004
H002	6	0004

(D)

NC-15-0061

EFFECTIVE: August 1, 2015

A2. GENERAL REGULATIONS

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.5 Application for Service (Cont'd)

F. When a subscriber requests a change in location of all or part of the facilities covered by his application for service or requests for additions, rearrangements or modifications of his existing service and equipment prior to completion of the work involved, he is required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.

G. (DELETED)

A2.3.6 Application of Rates for Business and Residence Service

- A. In general, business rates apply at business locations and residence rates apply at residence locations as described in B. and C. following or as specified in A2.3.6.C.9 following.
- **B.** Business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature or where the listing required is such as to indicate business use except as specified in A2.3.6.C.9 following. Business rates apply for:
 - 1. Offices, stores, factories, mines and all other places of a strictly business nature.
 - 2. Boarding houses, offices of hotels and apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries and other institutions and churches. For the purpose of this Guidebook, a boarding house is defined as a structure where rooms are rented or boarders taken.
 - 3. Residence locations, where an extension of the exchange access line is located in any place, which is not the subscriber's private residence, where business rates would apply under the provisions of this Guidebook.
 - 4. Service terminating solely on the secretarial facilities of a telephone answering bureau.
 - 5. Any location where a business designation is provided or when any title indicating a trade or profession is listed in the Company's Listing Information System, except as modified under A2.3.6.C.3.
 - 6. Resort type rental property where the owner or agent acting on behalf of the owner extends basic local exchange service to temporary occupants. Mandatory Business Measured or Message Rate Service applies when available.
 - 7. Service listed in the business section of the Company's Listing Information System.
 - 8. WatsSaver service which is consolidated from separate locations and may include residential intrastate intraLATA toll usage.
- **C.** Residence rates apply for:
 - 1. Private residences on service not employing business listings.
 - 2. Subscribers residing in private apartments in hotels, clubs, hospitals, and boarding houses who request their own individual residential service when business listings are not employed.
 - 3. The place of residence of a clergyman, physician, registered or practical nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner, provided no business designation is employed in the Company's Listing Information System. Titles such as "Dr.", "Rev.", "Judge", "Professor" are not considered business designations.
 - 4. Carport or garage when strictly a part of the subscriber's private residential establishment.

EFFECTIVE: August 1, 2015

B2. TERMS AND CONDITIONS

B2.3 Obligations of the Customer

B2.3.1 Customer Responsibilities

The customer shall be responsible for:

- A. Establishing his identity in the course of any communication as often as may be necessary.
- B. Establishing the identity of the person or persons with whom connection is made at the called station.
- **C.** Damage, loss or destruction of any of the Company's apparatus due to the negligence or willful act of the customer, authorized user or joint user and not due to ordinary wear and tear or to fire or other causes beyond the control of the customer, the customer shall be responsible for the cost of replacing the apparatus destroyed or for the cost of restoring the apparatus to its original condition.
- D. Reimbursing the Company for any loss through theft of the equipment or apparatus on the customer's premises.
- **E.** The provision of power, space and supporting structures required to operate the Company services installed on the premises of the customer, authorized user or joint user.
- **F.** The provision, installation and maintenance of sealed conduit with explosive-proof fittings between equipment in explosive atmospheres and points outside the hazardous area where connection may be made with regular facilities of the Company, and may be required to install and maintain equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.
- **G.** Obtaining permission for Company agents or employees to enter the premises of the customer, authorized user, or joint user at any reasonable hour for the purpose of installing, inspecting, repairing or, upon termination of the service, removing the facilities of the Company.
- **H.** Making Company facilities available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance will be made for the period during which the service is interrupted for such purposes.
- I. Where service is to be established at a location that has a hazardous electrical environment (e.g., an electric power substation or generating plant or a high voltage transmission tower, switching or distribution location), the customer must have high voltage isolation equipment installed at such premises before the Company installs its service. If the customer is aware that its premises are located where a hazardous electrical environment exists, the customer must notify the Company of this fact at the time its order for service is placed. The Company makes high voltage isolation equipment available to its customers under Special Assembly. Standard intervals do not apply for service ordered where voltage isolation equipment is required and must be installed prior to installation of service ordered from the Company.

J. (DELETED)

B2.3.2 Rearrangements and Repairs

A customer, authorized user or joint user may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove or attempt to repair any apparatus or wiring installed by the Company, except upon the written consent of the Company.

B2.3.3 Transfer of Service

A. Service previously furnished one subscriber may be assumed by a new subscriber if the new subscriber willingly assumes all existing financial responsibility for the account once such service has been canceled or abandoned by the previous subscriber providing there is no lapse in the rendition of service. After the new subscriber assumes financial responsibility, all future bills will be rendered to the new subscriber.

Such transfers are not subject to installation charges applicable for Private Line Service.