

TARIFF DISTRIBUTION

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PURPOSE: Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year. Additionally, effective September 1, 2014, the 12-month agreement with option to re-subscribe is not available for new Business Local Calling agreements. Existing customers may continue with existing term offers until those term offers expire.

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	46	0003
G003	47	0002
G003	48	0006

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC)

A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

A3.47.2 Terms and Conditions

- A. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month¹, or 36-Month¹ term and who commit to the line option packages and prices as shown in A3.47.6. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6. Effective July 1, 2013, eligible customers may, also, subscribe to a 6-Month term as defined in A3.47.2.T. (C)
- B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line or Coin Services.
- C. AT&T Business Local Calling is only available where facilities and equipment permit.
- D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6. Multiple options per account are permissible.
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan.
- F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
- G. Volume Price Level rates as listed in A3.47.6 will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
- I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook.
- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- L. Customers will receive a waiver of normally applicable service ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with calling features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to standalone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs is not applicable for customers subscribing to a Month-to-Month plan or to the 6-Month term with option to re-subscribe, or when moving or transferring their telephone service as described in A3.47.2.Q.
- M. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe². If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms. (C)

Note 1: Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year. (M)

Note 2: Effective September 1, 2014, the 12-month agreement with option to re-subscribe is not available for new Business Local Calling agreements. Existing customers may continue with existing term offers until those term offers expire. (N)

Material previously appearing on this page now appears on page(s) 47 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.2 Terms and Conditions (Cont'd)

- N. Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6. (M)
- O. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in A3.47.6 following. AT&T Business Local Calling will also be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.
- P. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer-initiated temporary suspension.
- Q. AT&T Business Local Calling customers with 1-19 initial line agreements who request a move or transfer of their telephone service either within the same premises or from one premises to another will be charged a one-time \$20 per line Service Order and Line Connection Charge for a maximum of 4 lines per move or transfer. This charge will not apply if the move or transfer is within 90 days of term expiration and the customer agrees to a new AT&T Business Local Calling agreement.
- R. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments.
- S. Each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.
- T. Effective July 1, 2013 eligible customers may, also, subscribe to a 6-Month term with option to re-subscribe to AT&T Business Local Calling, at prices as shown in A3.47.6 following. Eligible customers for the 6-Month term with option to re-subscribe are existing business customers within 60 days prior to or following the expiration of a term agreement for AT&T Business Local Calling. Termination charges will not apply for customers subscribed to this 6-Month term with option to re-subscribe. This term is available as an oral agreement (for 1-19 line customers) and a written agreement (for 1-19 line and 20+ line customers). The term will renew for a maximum of one additional 6-month interval. Customers selecting the oral agreement will receive written notification of their selection outlining the details of the agreement, plus subsequent notification regarding their re-subscription options prior to the expiration of the initial 6-month term. The customer is under no obligation to re-subscribe after completion of the initial 6-month term period. Customers will be provided the rates established in the first 6-month term for the successive 6-month term.

A3.47.3 Line Option Packages

A. "Unlimited A" (Option A)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced, Three Way Calling, and either Call Forwarding Variable or Remote Access Call Forwarding Variable.

Optional Components: Call Waiting, Speed Calling 30, Call Return, Repeat Dialing, Call Block, Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

B. "Unlimited B" (Option B)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced.

Optional Components: Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

A3.47.4 Termination Liability and Shortfall

- A. Except as provided for elsewhere in this Guidebook, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.

Material appearing on this page previously appeared on page(s) 46 of this section.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.4 Termination Liability and Shortfall (Cont'd)

- B.** Termination charges are not applicable if, during the term period:
 1. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify; or
 2. the customer converts to an upgraded technology with the Company (e.g., network access lines to PBX Trunks, Centrex, ISDN) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or
 3. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify.
- C.** For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement.

A3.47.5 References

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections A3.47.2 and A3.47.6 of this Guidebook.

A3.47.6 Prices

A. Service Elements

**Term & Volume Monthly Prices
Per Line**

<u>Volume Price Level</u>	<u>Line Option</u>	<u>6 Month¹</u>	<u>1-Year</u>	<u>2-Year²</u>	<u>3-Year²</u>	<u>Month-to-Month</u>	(C)
(a) 1-19 Lines	Option A	\$45.00	\$45.00	\$44.00	\$43.00	\$80.00	
	Option B	40.00	40.00	39.00	38.00	74.00	
(b) 20+Lines	Option A	34.00	34.00	33.00	32.00	56.00	
	Option B	29.00	29.00	28.00	27.00	50.00	

Monthly Rate

Calling Features listed in A3.47.2.I, per feature, per line

\$3.00

- Note 1:** Effective July 1, 2013, a 6-Month term is available to eligible customers.
- Note 2:** Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year. (N)