

TARIFF DISTRIBUTION

FILE PACKAGE NO.: NC-14-0063

DATE: July 2, 2014

STATE: NORTH CAROLINA

EFFECTIVE DATE: 07/01/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Automation of Directory Assistance Services

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
N018	4	0002
G003	30	0001

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD)(Cont'd)

A3.22.2 Rates and Charges

A. Premium LUD

1. Provided on a per line or per account basis

	Charge	USOC
(a) Per message listed for calls to exchanges in the basic service area specified in A3.5	\$.01	NA
(b) Per message listed for calls to exchanges outside the basic service area, but within the expanded local calling area specified in A3.5.	.00	NA

B. Free (Expanded Service Area) LUD

1. Provided on a per account basis

(a) Per message listed	.00	NA
------------------------	-----	----

- C. Charges for LUD are in addition to other applicable local usage charges specified in this *Guidebook*.

(T)

A3.23 Reserved for Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. Customers accessing local DA may choose to have the requested telephone number dialed by the DA System. A recorded voice will provide the telephone number and will offer to complete the call. The service is available only to customers with touch-tone telephone lines. (C)
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not available for calls placed through DACC Service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls on a per line basis for all local and toll DA calls originating from their telephone line(s) by contacting the local Company Business Office. There are no Service Charges applicable for subscription to blocking.

A3.24.2 General Regulations

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in Section A2.

(T)

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. Non-Bell Exchange Carrier customers that access the Company's Directory Assistance service
 2. Any Special Line Class Codes
 3. (DELETED)
 4. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 6. Calls from tandems where the end user cannot be identified
 7. Calls from Payphone Service Provider coin or coinless stations

N18. INTRALATA LONG DISTANCE SERVICE

N18.3 Toll Directory Assistance Call Completion Service

N18.3.1 Description of Service

- A. Toll Directory Assistance Call Completion (DACC) is an intraLATA intra-NPA optional service provided to users of Toll Directory Assistance (DA) Service. Customers accessing toll DA may choose to have the requested telephone number dialed by the DA System. A recorded voice will provide the telephone number and will offer to complete the call. The service is available only to customers with touch-tone telephone lines. DACC is only available on the second request if two telephone numbers are requested from DA. (C)
- B. The service is available to Business and Residence customers except as limited in N18.3.4. following.
- C. Individual message detail is not available for calls placed through DACC Service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls on a per line basis for all local and toll DA calls originating from their telephone lines by contacting the local Company Business Office. There are no Service Charges applicable for subscription to blocking.

N18.3.2 General Regulations

- A. The service is not subject to concessions.

N18.3.3 Use of Service

- A. The service is furnished subject to all applicable regulations.

N18.3.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. Non-Bell Exchange Carrier customers that access the Company's Directory Assistance service
 2. Any Special Line Class Codes
 3. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
 4. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 5. Calls from tandems where the end user cannot be identified
 6. Calls from Payphone Service Provider coin or coinless stations
 7. Cellular Providers
 8. WATS

N18.3.5 Application of Charges and Exemptions

- A. The charges specified in N18.3.6. following will be applicable to all subscribers except handicapped customers who are exempt from Directory Assistance charges.
- B. **(DELETED)** (D)
- C. Blocking of DACC Service
 1. A blocking option is available to customers who prefer not to have the DACC Service available in their home or office. There are no Service Charges applicable for subscription to or discontinuation of this blocking option.

N18.3.6 Rates and Charges

- A. DACC Service Charges
 - (1) Directory Assistance Call Completion

	Rate	USOC
(a) Charge Per Completed Call	\$.00	NA
- B. Blocking of DACC Service
 - (1) Optional blocking
 - (a) Charge per line

	-	NA
--	---	----