A1. DEFINITION OF TERMS

ROUTE MEASUREMENT

See "Mileage Charges"

SECRETARIAL LINES

Bridged lines or individual access lines of patrons of a telephone answering bureau which terminate in the telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

SEMIPRIVATE TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory but is on records available to the general public upon request.

SEMIPRIVATE TELEPHONE NUMBER

See "Non-Listed Telephone Number"

SENT-PAID CALL

A call paid for at the time and place of origination with cash.

SERVICE CHARGE

A nonrecurring charge applying to the establishment of basic telephone service and to subsequent additions, moves or changes to that service.

SERVICE LINE

A two-way business individual line, a dial PBX main access line, a Centrex or ESSX service main access line, or an extension of any of the aforementioned, which is required for testing of certain services provided by the Company and which is to be billed at the existing ***guidebook*** rate. (T)

SHARING AND RESALE OF TELEPHONE SERVICES

A telecommunication arrangement where two or more unrelated parties located on the same continuous premises utilize a common telephone service as specified in Section A23. (T)

SIMPLE BUSINESS[1]

The term Simple Business as specified herein is defined as business line basic exchange service which does not terminate in a communications system. The term business non-key is synonymous with the term Simple Business.

(DELETED) (D)

STANDARD NETWORK INTERFACE

See "Network Interface"

Note 1: In all sections of this ***Guidebook***, the Private Line ***Guidebook***, and the Access Service Tariff, any references to the Business Line rates refer to the Complex Business individual line rates as provided in this ***Guidebook***. (T)

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.9 Operator Assisted Local Calls

A3.9.1 Operator Assisted Charges

A. All types of local exchange service have local calling areas or expanded local calling areas[1] within which local calls can be made on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a Message rate basis (calls charged for a Message units), or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exceptions or expanded local calling plans (A3.4.28 and A3.13) are in effect). (T)

B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.

C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable [2]

1. Station-to-Station customer dialed credit card local call

	Nonrecurring Charge	USOC
(a) Each	**$ .95**	**NA**

2. Station-to-Station operator assisted sent-paid, collect, third number, and non-customer-dialed calling card calls

(a) Each	**1.40**	**NA**

3. Person-to-Person operator assisted local call

(a) Each	**2.52**	**NA**

D. The following Operator Assisted Local Calls are exempted from the service charge:

1. Calls to designated Company numbers for official telephone business.
2. Emergency calls to recognizable authorized civil agencies.
3. Those cases where a Company operator provides assistance to:
   a. Re-establish a call which has been interrupted after the calling number has been reached.
   b. Reach the calling telephone number where facility problems prevent customer dial completion.
   c. Place a non-coin, sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

E. Operator Assisted Premium Plan

1. A premium is described as a commission, the amount of which shall be calculated as set forth in an agreement between the customer and the Company. Under this plan, a premium is applicable to local customer dialed operator assisted calls and may be payable to subscribing customers based upon the Company's service revenue generated by said calls. These calls must:
   a. originate from a telephone line associated with the subscribing customer's account,
   b. originate and terminate in the same LATA,
   c. be carried and completed by the Company via Company facilities and
   d. be billed by the Company.

   In the event the Company billing records used to determine the premiums are destroyed or lost, the Company and the customer shall work together to determine what premiums should have been rendered.

   Participation in the Operator Assisted Premium Plan requires that the customer generate minimum service revenue of $5,000 per month on the total of all local and long distance message telecommunications service customer dialed operator assisted calls to which premium is to be applied.

Note 1: Local calling areas are specified in A3.5.

Note 2: The local dial rate applicable for operator-assisted local non-sent paid calls originated from an Access Line Service For Payphone Service Provider line and processed by a Company operator is $.2427. (C)

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