

TARIFF DISTRIBUTION

FILE PACKAGE NO.: NC-14-0045

DATE: July 11, 2014

STATE: NORTH CAROLINA

EFFECTIVE DATE: 07/11/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase monthly rate for Residential Non-Published (Private)
Directory Listing

TARIFF SECTION
G006

PAGE NUMBER
3

PAGE REVISION
0010

A6. DIRECTORY LISTINGS

A6.3 Residence Listing

A6.3.1 General

Generally, a residence listing consists of a surname, given name, or dual name and/or initials, the address, and the number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

A6.3.2 Reserved for Future Use

A6.3.3 Reserved for Future Use

A6.4 Non-Published (Private) Number

A6.4.1 General

- A. A non-published number is not listed in either the alphabetical section of the Company's directory or directory assistance records and will not be furnished upon request of a calling party.
 However, when a call is placed from a number associated with a non-published listing, the number may be disclosed, subject to technical limitations, if the called party has the necessary equipment for receiving and/or disclosing incoming numbers and/or names. The calling number and/or name will not be disclosed if the calling party blocks delivery via per-call blocking or if the calling line is equipped with per-line blocking.
- B. An incoming call to a subscriber with a non-published number will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published number in the directory or disclosing said number to any person shall attach to the Company. Where a non-published number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. Under these conditions the Company will, at the subscriber's request, change the number at no charge to the subscriber. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published number or the disclosing of said listing information to any person.
- D. The number, name and address of the calling party may be displayed at a Public Safety Answering Point (PSAP) located on the premises of a customer subscribing to 911 Service, on a call-by-call basis only, for the purpose of responding to emergency calls from non-published numbers. The subscriber forfeits his right to privacy upon making a call to 911.
- E. For accounting purposes, the number, name, and address of a subscriber with a non-published number may be provided to the Long Distance Carrier(s) who furnishes the subscriber long distance message telecommunications service. Under no circumstance may this information be used by the Long Distance Carrier(s) for marketing purposes.
- F. Upon request, the Company may provide billing name and address information associated with a non-published number to interexchange carriers, unless the subscriber requests that the Company restrict this information from being released.
- G. The Company may provide number, name and address of a subscriber with a Non-Published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

A6.4.2 Rate Application

- A. Non-published number

	Monthly Rate	USOC
1. Residence		
(a) Each	\$5.50	NPU (1)
2. Business		
(b) Each	5.50	NPU