

TARIFF DISTRIBUTION

FILE PACKAGE NO.: NC-14-0039

DATE: May 5, 2014

STATE: NORTH CAROLINA

EFFECTIVE DATE: 05/01/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase Directory Assistance charge

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	24	0009
G018	1	0007

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Directory Assistance Service

A3.8.1 General

- A. The Company furnishes directory assistance service for the purpose of aiding subscribers in obtaining telephone numbers.
- B. When a party in North Carolina requests assistance in obtaining telephone numbers of subscribers who are located within the same local calling area or expanded local calling area¹ as the number the party is calling from, the charges set forth following apply.¹

A3.8.2 Rates and Charges

- A. A charge is applicable for each inquiry for directory assistance except as noted below; each number requested constitutes an inquiry except that the first two numbers requested on any one call constitutes only one inquiry.
 Directory Assistance Service - request of a telephone number - (maximum of two requested telephone numbers per call)
 1. Within the Company's local or expanded local calling area for the originating line

(a) Per Call	Rate	USOC
	\$2.09	NA

(1)

- B. Charges for directory assistance may be billed to the originating number, a calling card number, or a third number. Customer dialed calling card calls to directory assistance are not available.
- C. No operator assisted surcharge will apply in addition to the applicable directory assistance charges.
- D. No charge applies for the first call requesting telephone numbers for lines located within the Company's local calling area for the originating line, per month per telephone line or PBX trunk, or for the first call per month per Centrex Type Services main station. The allowance applies only to calls placed by dialing the designated digits for local directory assistance. No allowance is applicable for calls alternately billed to a calling card or third number.
- E. Local Directory Assistance charges are not applicable to calls which request telephone numbers of lines located within the Company's local or expanded local calling area and HNPA for the originating line and originate from lines provided for subscribers or primary users who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the disabled individual from their line or lines, or in the case of a business employing disabled person(s), from the line assigned to that disabled individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified annually. Confirmed, inappropriate use of the exemption could result in its removal.
- F. Exchanges where charges for inquiries to directory assistance temporarily are not applicable to any subscribers due to lack of facilities are specified below:
 Liberty (Cherokee County)
 Waterville

Note 1: Local calling areas are specified in A3.5.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.1 Directory Assistance Service

A18.1.1 General

The Company furnishes directory assistance service for the purpose of aiding subscribers in obtaining telephone numbers.

A18.1.2 Rates and Charges

- A. A charge is applicable for each inquiry for directory assistance except as noted below; each number requested constitutes an inquiry except that the first two numbers requested on any one call constitutes only one inquiry.

Directory Assistance Service - request of a telephone number - (maximum of two requested telephone numbers per call)

	Rate	USOC	
1. Outside the Company's local or expanded local calling area but within the Company's HNPA serving area for the originating line.			
(a) Per Call	\$2.09	NA	(I)
2. Outside the Company's local or expanded local calling and HNPA serving areas for the originating line.			
(a) Per Call	2.09	NA	(I)

- B. Charges for directory assistance may be billed to the originating number, a calling card number, or a third number.
- C. No operator assisted surcharge will apply in addition to the applicable directory assistance charges.
- D. Toll Directory Assistance charges are not applicable to calls which request telephone numbers of lines located within the Company's HNPA serving area for the originating line and originate from lines provided for subscribers or primary users who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the disabled individual from their line or lines, or in the case of a business employing disabled person(s), from the line assigned to that disabled individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified annually. Confirmed, inappropriate use of the exemption could result in its removal.
- E. Exchanges where charges for inquiries to directory assistance temporarily are not applicable to any subscribers due to lack of facilities are specified following:
 - Liberty (Cherokee County)
 - Waterville

A18.2 Reserved for Future Use

A18.3 Reserved for Future Use

A18.4 Reserved for Future Use