

AT&T MICHIGAN GUIDEBOOK

PART 7 - Central Office Optional Features
SECTION 4 - Remote Call Forwarding (RCF) Service

2nd Revised Sheet 1

1. REMOTE CALL FORWARDING (RCF)

Except as otherwise indicated in this Guidebook for Wire Centers in Part 2, Section 2, Paragraph 5, effective November 1, 2025, Remote Calling Forwarding (RCF) will no longer be available for purchase by new or existing customers, except for customers identified in the Wire Centers listed below. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued.

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- A. RCF is a service feature whereby all calls placed to an RCF customer's telephone number (the call forwarding location) are automatically forwarded by the Company central office equipment to a designated terminating station of such RCF customer which is located in an exchange area of the Company or another telephone company. RCF is subject to the following regulations.
1. RCF service cannot terminate on or be forwarded to:
 - Coin Service
 - Access services unless otherwise specified in the Access Service Tariff.
 - 700 numbers
 - International telephone numbers
 - Numbers associated with N11 services such as 911, 411, 511, 211
 - Other RCF telephone numbers
 2. The service is offered from central offices where the Company has arranged the facilities for RCF and is furnished subject to the availability of facilities.
 3. One primary directory listing will be provided without charge for the exchange in which the RCF central office is located. Additional listings may be provided subject to the provisions in Part 12, Section 1 of this Guidebook.
 4. Since the grade of transmission on calls which are remotely forwarded may vary, depending upon the location of the calling party in relation to the terminating station, the Company cannot guarantee transmission on forwarded calls.
 5. Each RCF feature allows for forwarding one call at a given time. An additional feature is necessary for each additional call to be forwarded simultaneously. The customer must subscribe to sufficient RCF features and facilities at the terminating station to adequately handle calls without impairing, disrupting or deteriorating services offered by the Company.

In the event that the use of RCF causes such impairment, disruption, or deterioration, the Company shall have the right to discontinue forthwith such service without prior notification to the customer.
 6. The Company will not provide identification of the originating telephone number to an RCF customer.

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For Service Descriptions and rates, see AT&T Michigan Guidebook, Part 7, Section 4.

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