

**AT&T MICHIGAN GUIDEBOOK**

PART 17 - ISDN Services  
SECTION 2 - ISDN Primary Rate Interface (PRI)

7th Revised Sheet 1

**1. ISDN PRIME SERVICE**

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply. (N)

**A. DESCRIPTION**

ISDN (Integrated Services Digital Network) Prime is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include Circuit Switched Voice (local calling, Message Toll Service, Wide Area Telecommunications Service<sup>/1/</sup> (WATS), and Custom 800<sup>/1/</sup>) and Circuit Switched Data. Each ISDN Prime will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis.

Each ISDN Prime connection provides access from a customer premises to the Company's Circuit Switched Voice, Circuit Switched Data services via a 1.544 Mbps central office termination and a 1.544 Mbps Local Distribution Channel to the customer's premises. The Local Distribution Channel must be an AT&T Michigan provided facility. It may be a DS1 Local Distribution Channel, or part of a DS3, OC-3, OC-12, or other suitable Company facility with Clear Channel Capability. The rates and charges for the channel are in addition to those for the ISDN Prime connection. The central office connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN Primes for the same customer. "B" channels can be dedicated to each Circuit Switched Voice and Circuit Switched Data service by type, or they can be shared among service types by using the call-by-call feature.

<sup>/1/</sup> Effective December 31, 2021, WATS and Custom 800 Service is withdrawn for residential customers.

1. ISDN PRIME SERVICE (cont'd)

F. Prices

1. Service Elements

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>				(C)
			<u>12 Months</u>	<u>24 Months<sup>/1,2/</sup></u>	<u>36 Months<sup>/1,2/</sup></u>	<u>60 Months<sup>/1,2/</sup></u>	
ISDN Prime (Custom) - each /ZPAZD/	\$2,000.00	\$28,458.00	\$980.00	\$860.00	\$810.00	\$750.00	
ISDN Prime (National) - each /ZPQZD/	2,000.00	28,458.00	980.00	860.00	810.00	750.00	
Backup "D" Channel - each /ZPBXD/	200.00	135.00	120.00	120.00	115.00	110.00	
Call By Call for FX - per trunk group /C2Q/	75.00	25.00	25.00	25.00	20.00	17.50	
Call By Call for Tie Lines - per trunk group /C3Q/	75.00	25.00	25.00	25.00	20.00	17.50	

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1. ISDN PRIME SERVICE (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Non- Recurring Charge	Monthly	12 Months	Monthly Payment Term Payment Plans			(C)
				24 Months <sup>/1,2/</sup>	36 Months <sup>/1,2/</sup>	60 Months <sup>/1,2/</sup>	
System Inter-communication Service - per trunk group							
• Circuit Switched Voice or Data /ZCMCX/	\$150.00	\$ 40.00					
Circular Hunt - per ISDN Prime /NZSPR/	50.00						
Network Ring Again - per trunk group /ZRA/	400.00	75.00	\$75.00	\$75.00	\$65.00	\$55.00	

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1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly	12 Months	Monthly Payment Term Payment Plans			(C)
				24 <sup>/1,2/</sup> Months	36 <sup>/1,2/</sup> Months	60 <sup>/1,2/</sup> Months	
Network Name Display - per trunk group /ZNN/	\$400.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 65.00	\$ 55.00	
Telephone Numbers - DID station numbers, each /LTG6X/	-	.20	-	-	-	-	
ISDN Calling Name ID - per trunk group /NM1PG/	200.00	85.00					
2 B Channel Transfer - per trunk group /2BTPG/	150.00	60.00					
Redirected Number - per ISDN Prime /RN4PQ/	150.00						
Unlimited Local Usage - per ISDN Prime /UTW/	-	1,000.00	925.00	825.00	750.00	650.00	
Changes and/or additions to an existing ISDN Prime - per occasion, per Prime /REA1F/	150.00						

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1. ISDN PRIME SERVICE (cont'd)

F. PRICES (cont'd)

3. Payment Plans

- Month to Month

ISDN Prime is offered on a Month-to-Month basis. The provision of ISDN Prime Service on a Month-to-Month basis is dependent on the availability and capacity of Central Office facilities. Month-to-Month prices will be subject to Company-initiated price adjustments. (C)

- Term Payment Plans<sup>/1,2/</sup>

ISDN Prime is offered under the Term Payment Plan (TPP) which allows the customer to pay for the service over a customer selected Term Payment Plan.

Customers may elect to subscribe to ISDN Prime service for an extended period under a Term Payment Plan (TPP) option which allows the customer to select a 12-, 24-<sup>/1,2/</sup>, 36-<sup>/1,2/</sup> or 60<sup>/1,2/-</sup> month payment plan. During the length of the selected TPP, monthly prices for service elements ordered under the plan will automatically change (increase or decrease) as Company-initiated price changes become effective. However, under no circumstances will any price change cause the monthly price for those service elements to exceed the price that was in effect at the beginning of the selected TPP term. (C)

In addition to other regulations of this tariff, the following terms and conditions apply to Term Payment Plans:

**Changes**

1. With the written permission of the Company, the obligation to pay the TPP charges may be assumed by another customer if the service has not been terminated and if the other customer intends to continue using the service at the present location and actually continues such use. Such assumption of service does not relieve or discharge the original customer from remaining jointly or severally liable with the transferee for any and all obligations existing at the time of the transfer.

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**1. ISDN PRIME SERVICE (cont'd)**

**F. PRICES (cont'd)**

**3. Payment Plans (cont'd)**

• **Term Payment Plans (cont'd)**

**Conversions to and from Unlimited Local Usage option**

1. Customers may convert existing ISDN Prime service from Business Measured Service usage to the Unlimited Local Usage option, however the current ISDN Prime TPP contract will be terminated. Termination charges are not applicable when the customer converts to a new TPP term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.
2. Customers may convert existing ISDN Prime service from the Unlimited Local Usage option to Business Measured Service usage. Customers doing so may elect to retain their current TPP, or sign a new TPP contract. Customers retaining their current TPP will pay Termination charges on the Unlimited Local Usage rate element only. Termination charges are not applicable when the customer converts to a new TPP term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.

**Options Available upon Term Payment Plan (TPP) Expiration<sup>/1,2/</sup>**

(C)

1. If the customer has a 12-, 24-, 36- or 60-Month TPP contract, the customer may:
  - a. At any time during the TPP contract term or an existing term extension as provided in this paragraph, extend their TPP contract with the same rates, terms and conditions for an additional 12-, 24- or 36-months. Term extensions may include associated DS1 Local Distribution Channels (LDCs). However, term extensions as described herein are not available for 1.544 Mbps LDCs which are provided as part of a higher level facility (as described in 1.A.). The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36-month TPP contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month TPP). An extension will begin on the expiration date of the existing TPP term or term extension. The customer will be required to sign an addendum to their TPP contract for each term extension.

(C)

Terms outlined in Paragraph F.3., disallowing any price change to cause the monthly price for contractual service elements to exceed the price that was in effect at the beginning of the selected TPP term, do not apply to TPP 12-, 24- or 36-month extension rates. AT&T reserves the right to change 12-, 24- or 36-month TPP extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24- or 36-month TPP contract extension rates.

During the 12-, 24- or 36-month term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring Termination Charges.

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