

AT&T BUSINESS LOCAL CALLING (BLC)**A. Description**

AT&T Business Local Calling (BLC) is an optional business package offer that provides (4) line option packages which include varying combinations of a network access line, choice of local usage plans, select vertical features, and hunting (optional). Additional vertical feature options are also available.

B. Terms and Conditions

1. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month, or 36-Month term and who commit to the line option packages and prices as shown in G. PRICES following. Effective May 2, 2011 customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in G. Prices following. /1/ (D) (D)
2. AT&T Business Local Calling is not available on FX Service, Remote Switching Service, WATS access lines, PBX Trunks, Centrex, ISDN, Hotel/Motel Service, 800 Service, or Semi-Public Coin services.
3. AT&T Business Local Calling is only available where facilities and equipment are available.
4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in G. PRICES following. Multiple options per account are permissible.
5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
7. Volume Price Level rates as listed in G. PRICES will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
8. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
9. Certain stand alone vertical features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in G. Prices following. These stand alone vertical features are limited to Three-Way Calling, Call Forwarding, Call Waiting, Speed Calling 30, Repeat Dialing, Automatic Callback, and Call Screening. Other stand alone features may be added on an a la carte basis at their individual standard rates.

/1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

AT&T BUSINESS LOCAL CALLING (cont'd)

B. Terms and Conditions (cont'd)

10. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
11. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
12. Customers will receive a waiver of normally applicable Service Ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs is not applicable for customers subscribing to a Month-to-Month plan.
13. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms.
14. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in *G. PRICES* following.
15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in *G. PRICES* following.^{/1/}
16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on Temporary Suspension.

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/1/ Effective 5/02/2011, AT&T Business Local Calling will be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.

/2/ Effective September 1, 2014, the 12-month agreement with option to re-subscribe is not available for new Business Local Calling agreements. Existing customers may continue with existing term offers until those term offers expire.

AT&T BUSINESS LOCAL CALLING (cont'd)

B. Terms and Conditions (cont'd)

17. Business customers located in the Detroit LATA who initially subscribe to AT&T Business Local Calling with 1 to 19 lines will receive an additional monthly discount off the standard prices for Options A and B as shown in *G. PRICES* following. The additional monthly discount will apply for the life of the term plan based on the number of lines subscribed to on the initial order. This discount does not apply to monthly extension rates. All other terms and conditions applicable to AT&T Business Local Calling, as appropriate, will apply. This discount may not be combined with the Business Access Line Save The Deal offer.

18. Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit of \$3.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$684.00 per customer. The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit. Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit of \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer. Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.

19. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments.

20. Effective for new agreements established on or after October 26, 2012, each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but, will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

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C. Line Option Packages

“Unlimited A” (Option A) – Core Components: network access line, unlimited local usage, Caller ID and Caller ID With Name, Three-Way Calling, Call Forwarding. Optional Components: Call Waiting, Speed Calling 30, Repeat Dialing, Automatic Callback, Call Screening, Alternate Answering, Busy Line Transfer, Message Waiting Indication, and Hunting.

AT&T BUSINESS LOCAL CALLING (cont'd)

F. References

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections B. and G.

<u>Subject</u>	<u>Reference</u>
Business Network Access Lines	Part 4, Section 2
Business Local Usage	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2
Complementary Network Services	Part 7, Section 3

G. Prices

1. Service Elements

Term & Volume Monthly Prices

For Accounts Established Between 5/02/11 and 8/31/14

Volume Price Level	Line Option	1 Year	2 Year ^{/1/}	3 Year ^{/1/}	(D) (C)
1 – 19 ^{/1/}	Option A	\$ 35.00	\$34.00	\$33.00	(C)
	Option B	30.00	29.00	28.00	(C)
	Option C ^{/2/}	29.00	28.00	27.00	(C)
	Option D ^{/2/}	26.00	25.00	24.00	(C)
20+	Option A	34.00	33.00	32.00	(C)
	Option B	29.00	28.00	27.00	(C)
	Option C ^{/2/}	28.00	27.00	26.00	(C)
	Option D ^{/2/}	25.00	24.00	23.00	(C)

For Accounts Established Between 9/01/14 and 5/31/15

Volume Price Level	Line Option	1 Year	2 Year ^{/1/}	3 Year ^{/1/}	(D) (C)
1 – 19 ^{/1/}	Option A	\$ 40.00	-	-	(C)
	Option B	35.00	-	-	(C)
20+	Option A	34.00	33.00	32.00	(D) (C)
	Option B	29.00	28.00	27.00	(D) (C)

/1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

AT&T BUSINESS LOCAL CALLING (cont'd)

		<u>For Accounts Established on or after 6/01/15</u>				
Volume	Price Level	Line Option	1 Year	2 Year ^{/2/}	3 Year ^{/2/}	(D)
1 – 19 ^{/2/}		Option A	\$ 50.00	-	-	
		Option B	45.00	-	-	
20+		Option A	34.00	33.00	32.00	
		Option B	29.00	28.00	27.00	

G. Prices

1. Service Elements

	<u>Monthly Rate</u>
Vertical Features listed in B.9, per feature, per line	\$ 3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	0.024
Option D Local Usage Per Minute Of Use Charge	0.030 ^{/1/}
Detroit LATA monthly discount per line, Option A, as defined in B.17	3.00 ^{/1/}
Detroit LATA monthly discount per line, Option B, as defined in B.17	6.00 ^{/1/}
Month-to-Month Prices:	
	Option A 68.00
	Option B 61.00
	Option C 58.00
	Option D 53.00

/1/ For accounts established on or after July 30, 2009 this discount is reduced to \$0.00.

/2/ For lines newly subscribed to this Option on or after June 1, 2010 this rate applies to local usage minutes of use in excess of the first 30 minutes per month.