

**COMPLEMENTARY NETWORK SERVICES (CNS) (cont'd)****B. Description of Features (cont'd)**3. Customer Control of Busy Line Transfer or Alternate Answering<sup>/1/</sup>

- a. Customer Control of Busy Line Transfer or Alternate Answering provides the user with the ability to activate the Busy Line Transfer or Alternate Answering feature by dialing an access code followed by the forward-to-number. It also allows the customer the ability to deactivate the service by dialing another access code.
- b. A separate Customer Control option is required for each Busy Line Transfer or Alternate Answering feature.

## 4. Message Waiting Indication

Message Waiting Indication provides for a visual and audible signal to be present on an exchange line. The audible signal such as a stutter dial tone, from an Enhanced Service Provider, Telephone Answering Service or others, indicates that a message is awaiting retrieval. Customers with the appropriate CPE will receive a visual message waiting indication in addition to the audible message waiting indication.

## 5. Easy Call

- a. Easy Call provides the capability of automatically dialing a predetermined telephone number when the receiver is taken off the hook, and dialing does not commence within a predetermined number of seconds.
- b. When a user begins dialing within the specified period, the call will proceed normally as dialed.

/1/ Effective September 1, 2015, Customer Controlled features will be eliminated for residence subscribers.

(C)

(C)

**COMPLEMENTARY NETWORK SERVICES (CNS) (cont'd)**

D. Rates and Charges

1. The following rates and charges are in addition to the rates and charges for exchange services.
2. Discounts specified elsewhere in this Part for some Custom Calling and Advanced Custom Calling features are not available with Complementary Network Services.
3. Vacant
4. Rates and Charges - Residence and Business:

Description /Billing Code/	Monthly Price
a. Busy Line Transfer, each /EVB/	\$ .75
b. Alternate Answering, each /EVD/	.75
c. Customer Control for	
Busy Line Transfer, each /ERB/	1.00 <sup>/2/</sup>
Alternate Answering, each /ERD/	1.00 <sup>/2/</sup>
d. Message Waiting Indication, each /MWN/	.25
e. Easy Call, each /WLS/	1.50
f. CNS 3 Feature Package Discount /VFZ3F/	<sup>/1/</sup>

/1/ When Message Waiting Indication, Busy Line Transfer, and Alternate Answering are provided on the same line, a \$.25 monthly credit will be applied.

/2/ Effective September 1, 2015, Customer Control for Busy Line Transfer and Alternate Answering will be eliminated for residence subscribers. (C)  
(C)