

**ADVANCED CUSTOM CALLING SERVICE****Caller ID<sup>/1/</sup>**

(C)

## a. Description of the Service

- (1) Caller ID is a service that provides for the display of an incoming telephone number on a customer provided display device attached to the customer's (called party's) line or set.
- (2) Caller ID is available with individual business and residence lines.
- (3) Unless blocking is activated, the telephone numbers of all calls originating from appropriately equipped switches will be displayed including private listing numbers.
- (4) For calls originating from a line within a multi-line service, the number displayed will be either the main number or the individual line number, depending on the service.

## b. Call Blocking

- (1) Free "per call" blocking is available to all customers whenever facilities permit delivery of a telephone number to a Caller ID equipped area, except blocking may not always be available from coin telephones depending on the type of facilities provided.
- (2) Per call blocking may be activated by the calling party by dialing a code before dialing the called number.
- (3) When blocking is activated, the incoming call may reflect a call type indicator on the Caller ID display unit.
- (4) Free "per line" blocking is available to Crisis Intervention Centers and certain law enforcement agencies. Any qualified party requesting "per line" blocking must submit an application to Ameritech security for review and approval.
- (5) Blocked Caller ID will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to SBC compliance with the waiver order's eligibility requirements.
- (6) Calling Party Number Blocking (per-call or per-line) automatically prevents the display of the calling telephone number on calls dialed from an exchange service equipped with this option, except for calls made to 911 or to a party that subscribes to an ANI or charge number based service and the call is paid for by the called party.

/1/ Effective July 1, 2015, for new and existing residence customers who subscribe to Caller ID, Caller ID with Name functionality may be added at no additional charge. (N)  
(N)

**ADVANCED CUSTOM CALLING SERVICE (ACCS) (cont'd)****Caller ID<sup>/1/</sup> (cont'd)**

(C)

## c. Limitations of the Service

- 1) Caller ID is offered only where facilities permit. This service will only function where the calling and called parties are served by central office switches that have CCS/SS7 architecture and software.
- 2) Caller ID is not available for use with semi-public or two party line service, Wide Area Telephone service, PBX trunks, Off Premise Extensions, or Automatic Call Distribution systems equipped with DID trunks.
- 3) An incoming call may reflect a call type indicator on the Caller ID display unit for each of the following:
  - Assisted calls such as Collect, Bill to Third Number, etc.
  - Call originated from a cellular telephone
  - InterLATA calls
  - Call originated from a service area which is not located in an appropriately equipped Caller ID office.
  - Blocked calls as discussed in subsection (b) of this section
- 4) The call type indicator, if any, reflected on the Caller ID display unit is a function of the CPE equipment and is determined by the vendor of the display unit.
- 5) All customer provided equipment used to interface with Caller ID is required to conform with the Technical Reference Specifications as used by the Company.

The technical reference documents are available from:

APEX Support Team  
(734) 523-7348

/1/ Effective July 1, 2015, for new and existing residence customers who subscribe to Caller ID, Caller ID with Name functionality may be added at no additional charge.

(N)  
(N)

**ADVANCED CUSTOM CALLING SERVICE (cont'd)****Caller ID with Name<sup>/1/</sup>**

(C)

## a. Description of the Service

- (1) Provides for the display of an incoming telephone number and name associated with that telephone number, on a customer provided display device attached to the customer's (called party's) line or set.
- (2) Caller ID with Name is available with individual business and residence lines.
- (3) Unless blocking is activated, the telephone numbers and names associated with all calls originating from appropriately equipped switches will be displayed including private listing numbers.
- (4) For calls originating from a line within a multi-line service, the number displayed will be either the main number or the individual line number, depending on the service.

## b. Call Blocking

- (1) Free "per call" blocking is available to all customers whenever facilities permit delivery of a telephone number to a Caller ID equipped area, except blocking may not always be available from coin telephones depending on the type of facilities provided.
- (2) Per call blocking may be activated by the calling party by dialing a code before dialing the called number.
- (3) When blocking is activated, the incoming call may reflect a call type indicator on the Caller ID display unit.
- (4) Free "per line" blocking is available to Crisis Intervention Centers and certain law enforcement agencies. Any qualified party requesting "per line" blocking must submit an application to Ameritech security for review and approval.

/1/ Effective July 1, 2015, for new and existing residence customers who subscribe to Caller ID, Caller ID with Name functionality may be added at no additional charge. (N)  
(N)

**ADVANCED CUSTOM CALLING SERVICE (cont'd)****Caller ID with Name<sup>/1/</sup> (cont'd)**

(C)

## c. Limitations of the Service

1. Caller ID with Name is offered only where facilities permit. This service will only function where the calling and called parties are served by central office switches that have CCS/SS7 architecture and software. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.
2. Caller ID with Name is not available for use with semi-public or two party line service, Wide Area Telephone service, PBX trunks, Off Premise Extensions, or Automatic Call Distribution systems equipped with DID trunks.
3. An incoming call may reflect a call type indicator on the Caller ID with Name display unit for each of the following:
  - Assisted calls such as Collect, Bill to Third Number, etc.
  - Call originated from a cellular telephone
  - InterLATA calls
  - Call originated from a service area which is not located in an appropriately equipped Caller ID with Name office.
  - Private or Anonymous calls if the is being blocked by the calling party
  - Calls originating from a public phone
  - "Out of Area" calls from areas that are not equipped with the necessary technology.

/1/ Effective July 1, 2015, for new and existing residence customers who subscribe to Caller ID, Caller ID with Name functionality may be added at no additional charge.

(N)  
(N)

**ADVANCED CUSTOM CALLING SERVICE (cont'd)****Caller ID with Name<sup>/1/</sup> (cont'd)**

(C)

## c. Limitations of the Service (cont'd)

- (4) The call type indicator, if any, reflected on the Caller ID with Name display unit is a function of the CPE equipment and is determined by the vendor of the display unit.
- (5) For long-distance calls outside of the local serving area, the long distance carrier must also be equipped with this technology for the service to function properly.
- (6) Caller ID with Name service, when working in conjunction with Call Waiting service will not display of an incoming telephone name and number of a call if the customer is already active on the line.
- (7) All customer provided equipment used to interface with Caller ID With Name is required to conform with the Technical Reference Specifications as used by the Company.

The technical reference documents are available from:

APEX Support Team  
(734) 523-7348

5. Repeat Dialing (RD) - Automatically redials the last outgoing number dialed by the customer.
6. Call Waiting ID (CWID) - When a person is already speaking on the telephone and receives another phone call, Call Waiting ID service will allow for the display of the name and/or number of the new caller on the customer's CPE. This service allows the customer to decide if he wants to answer the new incoming call. Call Waiting ID is offered subject to the following limitations:
  - (1) Customers must subscribe to Call Waiting and Caller ID with Name.
  - (2) Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number.
  - (3) Available only where central office facilities permit.

/1/ Effective July 1, 2015, for new and existing residence customers who subscribe to Caller ID, Caller ID with Name functionality may be added at no additional charge.

(N)  
(N)

**ADVANCED CUSTOM CALLING SERVICE (cont'd)**

**C. Monthly Rates**

<u>Description /Billing Code/</u>	<b>Monthly Price, per line</b>		
	<u>Residence</u>	<u>Business</u>	
1. Automatic Callback, per line equipped /NSQ/	\$8.50	\$6.00	
2. Call Screening, per line equipped /NSY/	8.50	6.00	
3. Caller ID, per line equipped /NSD/ <sup>/4/</sup>	9.99	26.00	(C)
4. Caller ID with Name, per line equipped /NMP/N8D <sup>/1/ /4/</sup>	-	2.60	(C)
5. Repeat Dialing, per line equipped /NSS/	8.50	7.00	
6. Call Waiting ID /NWT/ <sup>/2/ /3/</sup>	1.00	2.00	

- /1/ Customers subscribing to Caller ID with Name must also subscribe to Caller ID.
- /2/ Customers subscribing to Call Waiting ID must also subscribe to Call Waiting and Caller ID with Name.
- /3/ This charge will not apply to residence customers who subscribe to Call Waiting ID as defined on Sheet 6 of the tariff, and also have the uSelect<sup>SM</sup>3, 2-Line uSelect<sup>SM</sup>3, uSelect<sup>SM</sup>6, 2-Line uSelect<sup>SM</sup>6 or The WORKS package established on the same line.
- /4/ Effective July 1, 2015, for new and existing residence customers who subscribe to Caller ID, Caller ID with Name functionality may be added at no additional charge. (N)  
(N)