

**EXCHANGE RATES**

Following are monthly rates for exchange service:

**Business Services:**<sup>/1/</sup>

Description	Access Areas			
	A	B	C	
1 Party or Trunk-Measured <sup>/2/</sup>	\$65.00	\$65.00	\$65.00	(I)

**Residence Services:**<sup>/2/3/</sup>

Description	Access Areas							
	A	B1	B2	C1	C2	C3	C4	C5
Call Plan Unlimited	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00

- /1/ Local Message Charges for business services are specified on Sheet 5.
- /2/ These rates include Touch-Tone service.
- /3/ Message Allowances and Local Message Charges for residence services are specified on Sheet 4 and Sheet 4.1.
- /4/ 2-Party residence service has been grandfathered.

**DIRECT INWARD DIALING (DID) SERVICE**

**B. Rates And Charges**

	<u>USOC</u>	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>
1. Direct-Inward Dialing (DID) Service			
- Service Establishment Charge, for the first group of 20 DID numbers installed		\$600.00	
- Subsequent additions, per group of 20 DID numbers, each group of 20 DID numbers	ND4	50.00	\$12.00(I)
- DID Trunk Termination in central office, each (in addition to PBX trunk rate)	NDT	45.00	30.00(I)
2. Additions to Existing Systems and Changes			
To provide DID on an existing PBX System which is equipped for compatible operation:			
- For each trunk changed to DID		45.00	
After DID is established:			
- For a change of an existing trunk to DID operation, from DID to a regular trunk or vice versa, each trunk changed		45.00	
A change from a customer-provided system to a Centrex System, the Centrex System is considered to be a new installation and complete discontinuance of the DID Central Office service for application of nonrecurring charges and termination charges.			(C) (C)

**DIRECT INWARD DIALING (DID) WAIVER OFFER**

(C)

A waiver offer is available for eligible business customers who currently have their business exchange service with another carrier within the AT&T Michigan serving area and who now wish to establish business exchange service with AT&T Michigan.

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The normally applicable nonrecurring Line Connection, Trunk Termination and Service Establishment charges will be waived for each DID trunk ordered. In addition, the normally applicable nonrecurring DID number charge will be waived for all DID station numbers ordered. Effective April, 19 2004, customers must enroll in a minimum of a one year access line or local usage term plan to qualify for the waivers.

**CUSTOMER LOCATION ALTERNATE ROUTING (CLAR) (cont'd)****D. Prices***Service Elements*

Description /Billing Code/	Non Recurring Charge	Monthly	12 Months	Term Payment Plans <sup>/1/</sup>		
				36 Months	60 Months	84 Months
Service Establishment /SEPRH/	\$200.00	-	-	-	-	-
Per protected telephone number, each						
1 to 100th number /EL41X/	25.00	2.00(I)	1.65	1.60	1.55	1.50
101st to 999th number	25.00	2.00(I)	1.45	1.40	1.35	1.30
1000 or more numbers	25.00	2.00(I)	1.25	1.20	1.15	1.10
Per protected telephone number, per additional routing plan, ordered on initial order /NR9FA/	25.00	-	-	-	-	-
Per Additional Alternate Routing Plan /EWP/	30.00	18.00	-	-	-	-
Routing plan change, per telephone number via the service order process /NR9EV/	25.00	-	-	-	-	-
Activation of customer plan by the Company /NR9EW/	10.00	-	-	-	-	-

/1/ Effective September 15, 2009, no new terms plans will be offered. Existing customers may continue their term plan until the end of the current term.

**MAKE BUSY OR BREAK HUNT FEATURE**

1. Make busy or break hunt are two methods of restricting traffic to certain PBX trunks or one-party central office lines for night, Sunday and holiday answering. With the arrangement a key is operated at the customer's location which either makes certain lines busy or breaks the hunting from certain lines at the central office so that incoming calls are directed to a certain one or more of a customer's group of lines.
2. The features are available only with individual line service.
3. Charges

	USOC	Nonrecurring Charges	Monthly Rates
a. Make Busy or Break Hunt Control equipment (Requires a customer- provided cut-off key.)	BRR/P89	-	\$9.00(I)

Local channel facility

- (1) When the serving wire center and the customer's control location are in the same wire center, one 2 wire voice grade Direct Analog Service Local Distribution Channel as provided via unregulated Dedicated Communications Service.
- (2) When the serving wire center and the customer's control location are in different wire centers, the channel charges are:
  - (a) The Channel Mileage and Channel Mileage Termination rates and charges for a Direct Analog Service between the wire centers as provided via unregulated Dedicated Communications Service are applicable.
  - (b) Local channel to the customer's control location – Rates and charges for one 2 wire voice grade Direct Analog Service Local Distribution Channel as provided via unregulated Dedicated Communications Service, are applicable.

**FLEXLINE SERVICE**

**C. Rates and Charges**

The following rates are for FlexLine only and are in addition to applicable charges for services and equipment with which they are used.

<b>Description /Billing Code/</b>	<b>Monthly Price</b>
1. FlexLine business access per line /1T4/	\$65.00(l)
	<b>Rate Per Minute</b>
2. Business Usage Rates Any incoming and local outgoing call	\$ .05
3. Nonrecurring Charges	
- Normal line connection charges as specified in Part 3 apply when ordering this service.	
- A line rearrangement charge as specified in Part 3 applies to change from a business access line to FlexLine service.	
- No line connection charge applies when changing from FlexLine service to a business access line.	

Effective: January 2, 2015

**SPECIAL FEATURES (Cont'd)**

**5. Arrangements for Night, Sunday and Holiday Service**

- a. Existing installations may be retained by the customer at his present address. These installations will be maintained dependent upon availability of equipment from existing stock within this Company. No additions or changes will be allowed.
- b. Service to Centrex Systems outside the usual business hours - at night and on Sundays and holidays - when an attendant is not regularly on duty, may be arranged for in accordance with any of the plans given below.
- c. Under none of these plans are any special operating or supervisory arrangements provided in the Central Office.
- d. Plan 1 -
  - (1) Under this plan, any of the Centrex station lines may be connected with Central Office trunks by means of proper switchboard arrangements.
  - (2) Under this plan no special listings are permitted. Incoming calls during the period when the attendant is not on duty are distributed at the Central Office in the same manner as during the day hours - that is, connection is established with any trunk the number of which is dialed by the calling party, or, if that number is busy, with the first nonbusy trunk in the same series.
- e. Plan 2 -
  - (1) Under this plan, special numbers are assigned to the customer as required. The Central Office terminals corresponding to those numbers are bridged to trunks in a trunk group, and incoming calls to those numbers are routed over the trunks to station lines as may be connected at the switchboard to those particular trunks. When the station line connected to the trunk is busy, the trunk is also busy.
  - (2) Special call numbers are listed in the telephone directory as follows:
 

Jones Transfer Co., 21 North Main St. . . . 624-9376  
 Note: Nights, Sundays and Holidays, call:  
 Office . . . . . 624-3765  
 Watchman . . . . . 624-3675  
 Garage . . . . . 624-7665
  - (3) Charges
 

	<u>USOC</u>	<u>Monthly Rate</u>
(a) For note giving hours of service		No Charge
(b) For each extra listing required		Charge for Extra Listing
(c) For each Central Office terminal and associated wiring	NCB	\$7.00(l)
  - (4) PBX customers having nonlisted nongrouped trunk lines for business during the day may list such trunks for night service without contracting for special multiple jacks. Under this arrangement the only charge to the customer is the charge for any individual listings required under the "Note" in the directory.