ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET	
A (cont'd)				
Analysis Software	16	1	4	
Answer Supervision - Line Side	7	5	3	
Anytime Rate Calling Plan II	20	9	74	(C)
Application of Business and Residence Rates	4	2	1	
Application of Charges				
Exchange Service	1	1		
Public Mobile Carrier Service	14	6		
Application of Regulations	2	2	1	
Applications for Service	2	2		
Applications for Service or Facilities as Contracts	2	2	7	
Area Wide Networking Services	6	5	-	
Assignment or Transfer of Contract Rights	2	2		
Assisted Call Service	11	1	1	
Assisted Call Service Charges	11	1	4	
Assumption of Outstanding Charges	2	2		
AT&T Business Local Calling	4	5	5	
AT&T Business Local Calling Assurance	4	5	16	
AT&T Business Local Calling Essentials	4	5	18	
Automatic Call Distribution (ACD) Services	6	3	-	
Automatic Callback	7	2	1.1	
(See Advanced Custom Calling Features)	7	2		
Automatic Identified Outward Dialing (AIOD) Service (Grandfathered)	20	6	1	
Automatic Intercept Service (A.I.S.) (Grandfathered)	20	11	1	
Availability of Facilities	2	2	3	
B				
Based-on-Cost Services	2	7		
Base Rate Areas				
Boundary Designations	4	1		
Definition	2	1	2	
Monthly Rates	4	2		
Basic Local Exchange Service				
Definition	2	1	2	
Monthly Rates	4	2		
Service Offerings in Each Exchange	4	2		
Baseline 3-1-1 Service	6	9	11	
Billing and Payment Provisions, General	2	2	7.2	
Billing Reports	16	2	1	
Boundary Designations	4	1		
Bridging of Central Office Lines	2	2		
Business Access Line Term Volumn Discount	20	4	83	
Business Interphone Service (Grandfathered)	20	8	10	
Business and Residence - Application of Rates	4	2	1	
Busy Line Transfer	7	3	1	
(See Complementary Network Services (CNS)	7	3		
Busy Line Verification And Busy Line Interruption Service	11	4	1	

HOME SERVICES PACKAGES (cont'd)

B. DEFINITIONS (cont'd)

Home Services Packages consist of the following services:

Best Value (C)

Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Automatic Callback
Caller ID
Caller ID with Name
Message Waiting Indicator
Alternate Answering
Busy Line Transfer
Optional Additional Feature:
Star Code Access to Voice Mail (C)

(D)

(D)

HOME SERVICES PACKAGES (cont'd)

C. TERMS AND CONDITIONS

1. Home services Packages are available to new residence customers who order or install the service and existing customers who upgrade their service to include a package.

2. Residence customers currently subscribing to all services in an Residence Package may request billing at the package price. (C)

3. The Home services Package rate may not be combined with other Custom Calling, Advanced Custom Calling or Multi-Ring feature discounts or package rates.

4. Only one Home services Package is allowable per line.

5. In addition to the rates noted in *PRICES* below, End User Common Line (EUCL) charges are applicable. (C)
(D)
(D)

6. Home services Packages are not available with PBX or Dormitory Centrex.

(D)

HOME SERVICES PACKAGES (cont'd)

D. PRICES

The rates specified for the Home services Packages are in addition to applicable Service Connection Charges for the establishment of services with which they are associated. No Service Charges are applicable when existing residence network access line customers add services, other than an access line, to establish Home services Packages.

1. Service Elements

Description	Monthly Price Per Line	
Value Plus 33	34.29	
Basic Value	22.79	
Value Plus	28.29	
Best Value	29.79	(C)

References:

Service	*Reference*	
		(D) (D)
Residence Exchange Access Service	Part 4, Section 2	(C) (D)
End User Common Line Charge	F.C.C. No. 2, Section 4	(C) (D)

(D) (D)

SENSIBLE LOCAL SOLUTION[SM] PACKAGE

A. DESCRIPTION

The Sensible Local Solution Package offers residence customers a combination of services including Call Plan Unlimited, Saver Pack 180, and unregulated central office features at a package rate. (C)

B. DEFINITIONS

The Sensible Local Solution Package includes the following services as indicated:

- Call Plan Unlimited
- Saver Pack 180
- An unregulated package of central office features

SENSIBLE LOCAL SOLUTION[SM] PACKAGE (cont'd)

C. TERMS AND CONDITIONS

1. The Sensible Local Solution Package is available to any residence customer where all package components are available.

2. Residence customers currently subscribing to all services in the Sensible Local Solution Package may request billing at the package price.

3. The service components of the Sensible Local Solution Package are provided on a per line or per account basis as follows:
   - Call Plan Unlimited – Line Level
   - Saver Pack 180 – Account Level
   - Unregulated central office features– Line Level

4. Customers subscribing to the Sensible Local Solution Package will benefit from the package rate until they either change or disconnect their service or change any of the features provided in the package. When a customer chooses a toll provider other than AT&T or if their line is toll restricted, they will no longer qualify for the Sensible Local Solution Package. (C)

5. When the customer changes or disconnects any component of the Sensible Local Solution Package, then the remaining components of the package will be billed at their individually nondiscounted rates. Non payment or partial payment of bill may result in the removal of the unregulated services that are included in a package. If the payment is sufficient to cover them, the regulated components of the package will remain on the account and be billed at their tariffed rates.

6. Reductions in monthly rates for any other combinations of the services provided in this package on the same line, as specified elsewhere in this tariff, do not apply to the Sensible Local Solution Package.

7. Nonrecurring installation charges do not apply to the Sensible Local Solution Package itself.

SENSIBLE LOCAL SOLUTION[SM] PACKAGE (cont'd)

D. Prices

The rates specified for the Sensible Local Solution package are as follows:

1. Service Elements

Description	Monthly Price
Sensible Local Solution Package	$46.99

E. References

The Sensible Local Solution Package components are provided in accordance to the terms and conditions of their applicable guidebooks except as noted in Sections C. and D. (C)

Subject	Reference	
Call Plan Unlimited	Part 4, Section 2	(C)
Saver Pack 180	Part 9, Section 3	(C)

ECONOMY LOCAL SOLUTION PACKAGE

A. DESCRIPTION

The Economy Local Solution Package offers residence customers combinations of services including Call Plan Unlimited, Saver Pack 180, and certain unregulated features. When customers (C)
subscribe to the Economy Local Solution Package they will receive discounts on Saver Pack 180 (C)
and the unregulated features.

B. DEFINITIONS

The Economy Local Solution Package includes the following residence services as indicated:

- Call Plan Unlimited
- Saver Pack 180 (C)
- Three unregulated central office features

ECONOMY LOCAL SOLUTION PACKAGE (cont'd)

C. TERMS AND CONDITIONS

1. The Economy Local Solution Package is available to any residence customer where all package components are available.

2. Residence customers currently subscribing to all services in the Economy Local Solution Package may request appropriate billing discounts available with this package.

3. The service components of the Economy Local Solution Package are provided on a per line or per account basis as follows:

   - Call Plan Unlimited – Line Level
   - Saver Pack 180 – Account Level (C)
   - Unregulated central office features - Line Level

4. Customers subscribing to the Economy Local Solution Package will benefit from the discounts available with this package until they either change or disconnect their service or change any of the features provided in the package. When a customer chooses a toll provider other than the Company or if their line is toll restricted, they will no longer qualify for the Economy Local Solution Package. When the customer changes or disconnects any component of the Economy Local Solution Package, then the remaining components of the package will be billed at their individual standard guidebook rates. (C)

5. Non-payment or partial payment of a customer's monthly bill may result in the removal of certain unregulated services that are included in a package. Any unregulated services that remain on the account will be billed at non-discounted rates. If payment is sufficient to cover the regulated components of the package, the regulated components of the package will remain on the account and be billed at their standard guidebook rates. (C)

6. Discounted monthly rates for any other combinations of the services provided in this package on the same line, as specified elsewhere in this tariff do not apply to the Economy Local Solution Package.

7. Nonrecurring installation charges do not apply to the Economy Local Solution Package, but such charges may apply to installation of the access line.

ECONOMY LOCAL SOLUTION PACKAGE (cont'd)

D. Prices

The rates discounted with purchase of The Economy Local Solution Package are as follows:

1. Service Elements

Description	Monthly Price
Economy Local Solution Package	$47.00

E. References

The Economy Local Solution Package components are provided in accordance to the terms and conditions of their applicable guidebook except as noted in Sections C. and D. (C)

Service	Reference	
Call Plan Unlimited	Part 4, Section 2	
Saver Pack 180	Part 9, Section 3	(C)

COMPLETE LOCAL SOLUTION PLUS[SM] PACKAGE (cont'd)

C. TERMS AND CONDITIONS

1. The Complete Local Solution Plus Package is available to any residence customer where all service components, including those described in paragraph 3 below, are available.

2. Residence customers currently subscribing to all services in the Complete Local Solution Plus Package may request billing at the package price.

3. The service components of the Complete Local Solution Plus Package are provided on a per line or per account basis as follows:

   - Call Plan Unlimited - Line Level
   - Local Toll (unlimited) - Line Level
   - Interzone Message (unlimited) - Line Level
   - Unregulated central office features - Line Level
   - Unregulated Complementary Network Services - Line Level

4. Customers subscribing to the Complete Local Solution Plus Package will benefit from the package rate until they either change or disconnect their service or change any of the features provided in the package. When a customer chooses a toll provider other than the Company or if their line is toll restricted, they will no longer qualify for the Complete Local Solution Plus Package. When the customer changes or disconnects any component of the Complete Local Solution Plus Package, the remaining components of the package will be billed at their individual standard guidebook rates. (C)

5. Non-payment or partial payment of a customer's monthly bill may result in the removal of certain unregulated services that are included in the package. Any unregulated services that remain on the account will be billed at non-discounted rates. If payment is sufficient to cover the regulated components of the package, the regulated components of the package will remain on the account and be billed at their standard guidebook rates. (C)

6. Discounted monthly rates for any other combinations of the services provided in this package on the same line, as specified elsewhere in this guidebook, do not apply to the Complete Local Solution Plus Package. (C)

3. THE WORKS® (cont'd)

C. TERMS AND CONDITIONS

1. The WORKS® package is available to new residence customers and existing residence customers who upgrade their service to include a package.

2. Residence customers currently subscribing to all services in The WORKS package may request billing at the package price.

3. The WORKS package is available on a per line basis.

4. Customers subscribing to The WORKS package will benefit from the package rate until they either change or disconnect their service or change any of the features in The WORKS package.

5. Reductions in monthly rates for combinations of Custom Calling Services and Advanced Custom Calling Services provided on the same line, as specified elsewhere in this guidebook, do not apply to The WORKS package. (C)

6. The WORKS package is not available with PBX and Dormitory Centrex Services.

7. The rate specified for The WORKS package is in addition to applicable charges for the service with which it is used.

(D)
(D)

D. PRICES

The rates specified for The WORKS are in addition to applicable Service Charges for the establishment of network access lines.

Service Elements

Description /Billing Code/	Monthly Price
The WORKS/1/ /NLUZ1/	$27.95

/1/ The monthly price does not change when a customer omits Call Waiting.

TWO-LINE SOLUTIONS DISCOUNT

A. DESCRIPTION

The Two-Line Solutions Discount offers residential customers pricing discounts on selected Custom Calling and Advanced Custom Calling services when the customer subscribes to both a Primary Access Line and an Additional Line, both with a predefined group of services. (C) (D) (D)

B. DEFINITIONS

The Two-Line Solutions Discount includes the following services as indicated:

Primary Access Line
The WORKS
Complementary Network Services (D)

Additional Access Line
Caller ID
Caller ID with Name
Call Waiting
Three Way Calling

(D) | (D)

TWO-LINE SOLUTIONS DISCOUNT

C. TERMS AND CONDITIONS

1. The discounted rates on selected Custom Calling and Advanced Custom Calling services are available only to customers who subscribe to both a Primary Access Line and an Additional Access Line, which are provided as set forth in our tariffs, and must be billed on the same customer account.

2. Any discounted or waived installation charges available with any of the above listed services will continue to apply.

3. There will be no additional discounts or waived rates on installation provided with this offer.

4. This offer is available to residence customers only, wherever central office facilities permit.

5. Any applicable service charges found in Part 3 apply to each service associated with these discounted rates. (C)

D. PRICES

The rates specified for the Two-Line Solutions Discount are in addition to applicable Service Charges for the establishment of network access lines.

1. Service Elements

Description	Monthly Discount
Caller ID (includes Caller ID and Caller ID with Name)	$5.89
Call Waiting	4.05
Three Way Calling	3.10

(D)