

2. NATIONAL DIRECTORY ASSISTANCE CALL SERVICE (cont'd)

B. PRICES

1. The following charges for each call to National Directory Assistance apply:

Class of Service	Residence	Business	
National Directory Assistance, per listing request ^{/1//2/}	\$2.09	\$2.09	(l)
Alternate Billed Calls to Directory Assistance, per listing request ^{/2/}	2.09	2.09	(l)

2. Where a customer requests operator assistance to place a call to National Directory Assistance, the surcharge as shown in Part 11, Section 1 of this Guidebook, as appropriate, is applicable in addition to the price specified in Paragraph B.1. above.
3. National Directory Assistance is not provided on WATS service, Feature Group A service (as described in M.P.S.C. No. 20R, Part 21, Section 1), Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to customers that have Toll Restriction.

/1/ Direct dialed DA rates for IPPs are specified in M.P.S.C. Tariff No. 20R, Part 13, Section 2. Alternate billed calls are charged as specified above.

/2/ Hotel/Motel and Hospital services direct dialed and alternate billed calls are charged as specified above.

DIRECTORY ASSISTANCE SERVICE (cont'd)

D. CHARGES

1. Customer dialed calls to Directory Assistance Service for numbers within the home numbering plan area.

	<u>Residence</u>	<u>Business</u>	
Per listing request	\$2.09	\$2.09	(I)

2. Operator handled calls to Directory Assistance Service
 - a. When the customer places a call to Directory Assistance Service via another Company operator the Directory Assistance Service charge applies but the unregulated Assisted Call Charge does not apply.
 - b. When the customer requests that the Directory Assistance Service charge be billed to a Third party or Credit (Calling) Card, the unregulated Assisted Call Charge for Station calls also applies.

E. EXEMPTIONS

1. Residence and business service (including a Centrex or AIOD equipped PBX station) are exempt from the charge portions of the Directory Assistance Service plan when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations.
2. To obtain an exemption the customer provides the name, address, telephone number and nature of the limitation for the individual requiring the exemption. A certificate of Directory Assistance Charge Exemption is required for each residence or business line to be exempted.
3. Information contained on the exemption certificate will be treated as confidential by the Company.
4. The customer shall notify the Company when the need for an exemption no longer exists.

3. BUSINESS CATEGORY SEARCH (cont'd)

B. PRICES

Description	Rates		
	Direct Dialed Calls	Alternate Billed Calls	
1. For each listing request for Business Category Search	\$2.09	\$2.09	(l)
2. Where a customer requests operator assistance to place a call for Business Category Search, the surcharge as shown in Part 11, Section 1, of this Guidebook is applicable in addition to the price specified in Paragraph B.1. above.			
3. Business Category Search is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to customers that have Toll Restriction.			