

ADVANCED CUSTOM CALLING SERVICE (cont'd)**C. Monthly Rates**

Description /Billing Code/	Monthly Price, per line	
	<u>Residence</u>	<u>Business</u>
1. Automatic Callback, per line equipped /NSQ/	\$8.00	\$6.00
2. Call Screening, per line equipped /NSY/	8.00(I)	6.00
3. Caller ID, per line equipped /NSD/	9.99	16.70
4. Caller ID with Name, per line equipped /NMP/N8D ^{/1/}	-	2.60
5. Repeat Dialing, per line equipped /NSS/	8.00	7.00
6. Call Waiting ID /NWT ^{/2/3/}	1.00	2.00

/1/ Customers subscribing to Caller ID with Name must also subscribe to Caller ID.

/2/ Customers subscribing to Call Waiting ID must also subscribe to Call Waiting and Caller ID with Name.

/3/ This charge will not apply to residence customers who subscribe to Call Waiting ID as defined on Sheet 6 of the tariff, and also have the uSelectSM3, 2-Line uSelectSM3, uSelectSM6, 2-Line uSelectSM6 or The WORKS package established on the same line.

PRIVACY MANAGER^{®/1/} (cont'd)

B. Definitions

This service will be available when facilities permit. Subscribers need to have Caller ID with Name as well as Touch Tone service to subscribe to the Privacy Manager. This service will be provisioned on a line by line basis and customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

The subscriber can override the Privacy Manager platform through the use of a personal identification number, which is changeable through a VRU. The subscriber would establish this PIN in the event they receive frequent calls from friends and family that register as “unknown”, “private” or “unavailable”, i.e., cellular phones, payphones, and some long distance calls. The subscriber would then provide the PIN to those callers who would invoke the PIN upon being intercepted by the platform, which would enable the caller to bypass the Privacy Manager platform and the call would be directly connected. The subscriber would hear a distinctive ring and upon answering the call would not hear any of the Privacy Manager messages or prompts.

Residence customers who subscribe to Privacy Manager as described above and also have the applicable The WORKS[®], The BASICS[®], BASICS ChoiceSM, or Economy Local SolutionSM package established on the same line will receive a discount on the Privacy Manager monthly price.

C. Prices

1. Service Elements

Description /Billing Code/	Monthly Price
Privacy Manager - Residence /WHO/	\$9.00(l)
Privacy Manager - Business /WHO/	24.35

/1/ Privacy Manager will not be provided for new business installations effective October 31, 2012. Existing business customers may keep Privacy Manager until they move or make changes to their services or the service is withdrawn.

MULTI-RING SERVICE^{/3/} (cont'd)

/3/

C. RATES AND CHARGES

The monthly rates specified herein apply to business and residence exchange lines and are subject to change by the Company. Revised rates shall be effective after customer notification. Prevailing rates are those set forth herein which shall be effective for all customers.

Description /Billing Code/	Nonrecurring Charge	Monthly Rate	
		Residence	Business
Prevailing Rates and Charges			
- Multi-Ring First Number /DRS1X/	^{/1/}	\$8.00(l)	\$5.50
- Multi-Ring Second Number /DRS2X/ ^{/3/}	^{/1/}		5.00
Minimum Rates and Charges			
- Multi-Ring First Number /DRS1X/	^{/1/}	8.00(l)	3.75
- Multi-Ring Second Number /DRS2X/ ^{/3/}	^{/1/}		2.75
Directory Listing(s)	^{/2/}	-	-

A Customer Satisfaction Guarantee for a period of 60 days after installation is applicable for Multi-Ring Service. If during the 60 day period, the customer is dissatisfied with the service and requests that the service be discontinued, neither the monthly rate nor any applicable nonrecurring charge would apply. One Customer Satisfaction Guarantee applies per service, per customer.

- /1/ Not applicable when installed at the same time as the central office line, or when orders for the service are completed or taken during the promotional waiver period of 62 days in any calendar year as specified in Part 2, Section 8, in this Guidebook. If added subsequent to establishment of service, a Line Rearrangement charge is applicable as specified in Part 3, Section 1, in this Guidebook.
- /2/ One directory listing is provided without charge for each Multi-Ring telephone number when the listing is ordered at the same time as the Multi-Ring.
- /3/ Effective on or after November 1, 2012, Second Additional Multi Ring Number will no longer be available to residence customers.

Complete Choice® Basic (cont'd)

C. Terms and Conditions (cont'd)

7. Complete Choice Basic may be included in other packages or bundles that are marketed under other names. Complete Choice Basic may also be bundled with the other additional services at a combined price that exceeds the Complete Choice Basic tariff price.
8. Features and services purchased in excess of those allowed in the package will be charged at their individual standard tariff or catalog rates.
9. A nonrecurring charge as shown in D. will apply to the installation of the Complete Choice Basic the first time a new or existing customer subscribes to the package. The Complete Choice Basic nonrecurring charge will not apply if the customer changes or adds features as long as the customer maintains the Complete Choice Basic on the same line. The Complete Choice Basic nonrecurring charge is a line-level charge. The Complete Choice Basic nonrecurring package charge will apply to each additional access line.
10. Nonrecurring charges, except as shown in D. will not apply when existing customers add the package. Nonrecurring charges may apply to the installation of new Access Lines.

D. Prices

The per line rates specified for Complete Choice Basic are as follows:

<u>Description</u>	<u>Monthly Price</u>	<u>Nonrecurring Charge</u>
Complete Choice Basic, Access Area A	\$28.00 (I)	\$5.00
Complete Choice Basic, Access Area B1	28.00 (I)	5.00
Complete Choice Basic, Access Area B2	28.00 (I)	5.00
Complete Choice Basic, Access Area C1	28.00 (I)	5.00
Complete Choice Basic, Access Area C2	28.00 (I)	5.00
Complete Choice Basic, Access Area C3	28.00 (I)	5.00
Complete Choice Basic, Access Area C4	28.00 (I)	5.00
Complete Choice Basic, Access Area C5	28.00 (I)	5.00

COMPLETE CHOICE® ENHANCED

D. Prices

The per line rates specified for Complete Choice Enhanced are as follows:

<u>Description</u>	<u>Monthly Charge</u>	<u>Nonrecurring Charge</u>
Complete Choice Enhanced, Access Area A	\$32.00 (1)	\$ 5.00
Complete Choice Enhanced, Access Area B1	32.00 (1)	5.00
Complete Choice Enhanced, Access Area B2	32.00 (1)	5.00
Complete Choice Enhanced, Access Area C1	32.00 (1)	5.00
Complete Choice Enhanced, Access Area C2	32.00 (1)	5.00
Complete Choice Enhanced, Access Area C3	32.00 (1)	5.00
Complete Choice Enhanced, Access Area C4	32.00 (1)	5.00
Complete Choice Enhanced, Access Area C5	32.00 (1)	5.00
Complete Choice Enhanced, Access Area A where Caller ID cannot be provisioned ^{/1/}	31.00 (1)	5.00
Complete Choice Enhanced, Access Area B1 where Caller ID cannot be provisioned ^{/1/}	31.00 (1)	5.00
Complete Choice Enhanced, Access Area B2 where Caller ID cannot be provisioned ^{/1/}	31.00 (1)	5.00
Complete Choice Enhanced, Access Area C1 where Caller ID cannot be provisioned ^{/1/}	31.00 (1)	5.00
Complete Choice Enhanced, Access Area C2 where Caller ID cannot be provisioned ^{/1/}	31.00 (1)	5.00
Complete Choice Enhanced, Access Area C3 where Caller ID cannot be provisioned ^{/1/}	31.00 (1)	5.00
Complete Choice Enhanced, Access Area C4 where Caller ID cannot be provisioned ^{/1/}	31.00 (1)	5.00
Complete Choice Enhanced, Access Area C5 where Caller ID cannot be provisioned ^{/1/}	31.00 (1)	5.00

E. References

Complete Choice Enhanced components are provided in accordance to the terms and conditions of their applicable guidebook except as noted in Paragraphs C. and E, preceding.

<u>Service</u>	<u>Reference</u>
Residence Network Access Line	Part 4, Section 2
Call Plan Unlimited	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2
Complementary Central Office Services	Part 7, Section 3
Star Code Access to Voice Mail	Part 7, Section 3

/1/ The rate reflects a \$1.00 monthly credit as described in Terms and Conditions, C.2

SENSIBLE LOCAL SOLUTIONSM PACKAGE (cont'd)

D. Prices

The rates specified for the Sensible Local Solution package are as follows:

1. Service Elements

<u>Description</u>	<u>Monthly Price</u>	
Sensible Local Solution Package	\$46.99	(l)

E. References

The Sensible Local Solution Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Sections C. and D. of this Guidebook.

<u>Subject</u>	<u>Reference</u>
Call Plan Unlimited	MPSC Tariff 20, Part 4, Section 2
Saver Pack 180	MPSC Tariff 20, Part 9, Section 3

ECONOMY LOCAL SOLUTION PACKAGE (cont'd)

D. Prices

The rates discounted with purchase of The Economy Local Solution Package are as follows:

1. Service Elements

<u>Description</u>	<u>Monthly Price</u>
Economy Local Solution Package	\$43.00(I)

E. References

The Economy Local Solution Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Sections C. and D. of this Guidebook.

<u>Service</u>	<u>Reference</u>
Call Plan Unlimited	Part 4, Section 2
Ameritech Saver Pack 30	Part 9, Section 3

2-LINE COMPLETE LOCAL SOLUTIONSM PACKAGE (cont'd)

D. References

<u>Service</u>	<u>Reference</u>	
Call Plan Unlimited	Part 4, Section 2	(C)
Message Toll Service	Part 9, Section 1	(C)
Interzone Message Service	Part 9, Section 1	(C)

E. Prices

The rates specified for the 2-Line Complete Local Solution Package are as follows:

1. Service Elements

<u>Description</u>	<u>Monthly Discount</u>	
2-Line Complete Local Solution Package	\$75.03	(I)

ECONOMY SOLUTION® PLUS PACKAGE (cont'd)

D. Prices

The rates associated with the purchase of the Economy Solution Plus Package are as follows:

1. Service Elements

<u>Description</u>	<u>Monthly Price</u>	
Economy Solution Plus Package	\$37.00	(l)

E. References

The Economy Solution Plus Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in sections C. and D. of this Guidebook.

<u>Service</u>	<u>Reference</u>
Call Plan Unlimited	Part 4, Section 2

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2-LINE COMPLETE LOCAL SOLUTION PLUSSM PACKAGE (cont'd)

C. Terms and Conditions (cont'd)

- 7. Subscribers to the 2-Line Complete Local Solution Plus package receive monthly residence Message (Local) Toll Service and Interzone Message Charges (as described in Part 9, Section 1) on each exchange access line without paying per minute or per call charges.
- 8. Nonrecurring installation charges do not apply to the 2-Line Complete Local Solution Plus Package, but such charges may apply to the installation of the Exchange Access Lines.

D. Prices

The rates specified for the 2-Line Complete Local Solution Plus Package are as follows:

- 1. Service Elements

<u>Description</u>	<u>Monthly Discounted</u>	
2-Line Complete Local Solution Plus Package	\$77.91	(I)

E. References

<u>Subject</u>	<u>Reference</u>	
Call Plan Unlimited	Part 4, Section 2	(C)
Message Toll Service (referred to as Local Toll)	Part 9, Section 1	(C)
Interzone Message Zone	Part 9, Section 1	(C)

TALKING CALL WAITING^{/1/}**A. DESCRIPTION**

Talking Call Waiting allows a residential customer to know who is calling while they are on the telephone with another party. Talking Call Waiting enhances Call Waiting by allowing the customer to hear who is calling after hearing the call waiting tone while the customer is on the line. Any and all names will be voiced to the subscriber. This includes "private" or "unknown" to be voiced in the appropriate situation. Talking Call Waiting subscribers will hear both a call waiting tone plus the name of the calling party on an incoming call. The customer then presses the switch hook-flash to place the current call on hold and talk to the call waiting party. Subsequent switch hook-flashes will allow the subscriber to "toggle" between the two parties, placing one on hold so that they can speak to the other party.

B. DEFINITIONS

Talking Call Waiting will be available on a monthly subscription basis. Customers with more than one line will need to subscribe to the service for each line they wish to have Talking Call Waiting made available. This service requires no additional adjunct or telephone display equipment. Talking Call Waiting is not available on ISDN.

C. PRICES**1. Service Elements**

Description /Billing Code/	Monthly Price
Talking Call Waiting - Residence /TW1/ TW12X/	\$8.00(I)

The rate above is in addition to the applicable nonrecurring charges.

The rate above is also in addition to the applicable recurring rate for Call Waiting.

/1/ Talking Call Waiting is only available as a standalone feature to existing residence customers as of June 15, 2013. Existing customers may keep Talking Call Waiting until they move or make changes to their service or until the product is withdrawn.

PRIVACY MANAGER®

C. PRICES

1. Service Elements

Description /Billing Code/	Monthly Price
Privacy Manager with The Works®, The BASICS®, BASICS Choice SM , or Economy Local Solution SM package discount - Residence /WHO2X/	\$9.00(I)

13. uSelectSM3 (cont'd)

C. Terms and Conditions (cont'd)

8. uSelectSM3 and 2-Line uSelectSM3 are available to any residence customer where Caller ID with Name and at least two Selection List services are available. The component services may be purchased individually at their standard Guidebook rates.
9. These packages may be included in other packages or bundles that are marketed under other names.
10. Features and services purchased in excess of those allowed in the packages will be charged at their standard Guidebook or tariff rates.
11. Customers may change one or both of their selectable features and there are no applicable nonrecurring charges for such changes.
12. The features may only be purchased as a monthly subscription. Pay per use features and their associated charges are not included in the uSelect price.

D. Prices

The rates specified for uSelectSM3 and 2-Line uSelectSM3 are as follows:

1. Service Elements

Description	Monthly Price	Nonrecurring Installation Charge
uSelect SM 3, Access Area A	\$12.03	\$3.95
uSelect SM 3, Access Area B1	12.03	3.95
uSelect SM 3, Access Area B2	12.03	3.95
uSelect SM 3, Access Area C1	12.03	3.95
uSelect SM 3, Access Area C2	12.03	3.95
uSelect SM 3, Access Area C3	12.03	3.95
uSelect SM 3, Access Area C4	12.03	3.95
uSelect SM 3, Access Area C5	12.03	3.95
2-Line uSelect SM 3, Access Area A	13.00 (I)	3.95
2-Line uSelect SM 3, Access Area B1	13.00	3.95
2-Line uSelect SM 3, Access Area B2	13.00	3.95
2-Line uSelect SM 3, Access Area C1	13.00	3.95
2-Line uSelect SM 3, Access Area C2	13.00	3.95
2-Line uSelect SM 3, Access Area C3	13.00	3.95
2-Line uSelect SM 3, Access Area C4	13.00	3.95
2-Line uSelect SM 3, Access Area C5	13.00 (I)	3.95

14. uSelectSM6 (cont'd)

C. Terms and Conditions

8. uSelectSM6 and 2-Line uSelectSM6 are available to any residence customer where Caller ID with Name and at least five Selection List services are available. The component services may be purchased individually at their standard Guidebook rates.
9. These packages may be included in other packages or bundles that are marketed under other names.
10. Features and services purchased in excess of those allowed in the packages will be charged at their standard Guidebook or tariff rates.
11. Customers may change one or more of their selectable features and there are no applicable nonrecurring charges for such changes.
12. The features may only be purchased as a monthly subscription. Pay per use features and their associated charges are not included in the uSelect price.

D. Prices

The rates specified for uSelectSM6 and 2-Line uSelectSM6 are as follows:

1. Service Elements

Description	Monthly Price	Nonrecurring Installation Charge
uSelect SM 6, Access Area A	\$17.53	\$3.95
uSelect SM 6, Access Area B1	17.53	3.95
uSelect SM 6, Access Area B2	17.53	3.95
uSelect SM 6, Access Area C1	17.53	3.95
uSelect SM 6, Access Area C2	17.53	3.95
uSelect SM 6, Access Area C3	17.53	3.95
uSelect SM 6, Access Area C4	17.53	3.95
uSelect SM 6, Access Area C5	17.53	3.95
2-Line uSelect SM 6, Access Area A	12.05 (I)	3.95
2-Line uSelect SM 6, Access Area B1	12.05	3.95
2-Line uSelect SM 6, Access Area B2	12.05	3.95
2-Line uSelect SM 6, Access Area C1	12.05	3.95
2-Line uSelect SM 6, Access Area C2	12.05	3.95
2-Line uSelect SM 6, Access Area C3	12.05	3.95
2-Line uSelect SM 6, Access Area C4	12.05	3.95
2-Line uSelect SM 6, Access Area C5	12.05 (I)	3.95

16. uSelectSM Standard (cont'd)

D. Prices

The rates specified for uSelectSM Standard are as follows:

1. Service Elements

Description	Monthly Price	Nonrecurring Installation Charge
uSelect SM Standard, Access Area A	\$13.00 (l)	\$3.95
uSelect SM Standard, Access Area B1	13.00	3.95
uSelect SM Standard, Access Area B2	13.00	3.95
uSelect SM Standard, Access Area C1	13.00	3.95
uSelect SM Standard, Access Area C2	13.00	3.95
uSelect SM Standard, Access Area C3	13.00	3.95
uSelect SM Standard, Access Area C4	13.00	3.95
uSelect SM Standard, Access Area C5	13.00 (l)	3.95