

\$13 Off Complete Choice Basic Promotion

(Formerly \$11 Off Complete Choice Basic)

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A promotional offer will be established from October 1, 2012, through March 31, 2014. During this offer period, eligible residential customers who purchase and retain the Complete Choice Basic package may receive a bill credit for 12 months. This offer is available on up to two (2) lines.

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Effective January 3, 2014, eligible subscribers will received a \$13.00 credit for 12 months on up to two lines. Existing customers who subscribed to this promotion prior to January 3, 2014, will receive a \$13.00 bill credit for the remaining months of their 12 month benefit period, beginning with their next bill on or after January 3, 2014.

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- Eligible customers are those residential customers who have at least one local exchange access line or a substitute (e.g. wireless or VoIP service) with a provider other than the Company at a service location that can be served by the Company.
- Eligible customers must request the qualifying service at the same address as the existing service, unless they are planning an imminent move--within 30 (thirty) days of responding to the offer--from one address in an AT&T incumbent local exchange service area to another address in an AT&T incumbent local exchange service area.
- The customer is required to subscribe to AT&T for local service and the Complete Choice Basic package on each line (maximum of 2 lines) receiving a credit. If the customer discontinues the Complete Choice Basic package, the credit(s) will cease.
- This offer may not be combined with any other local service offers that provide a monthly recurring credit or discount, but may be combined with an offer that waives the non-recurring installation/service charge(s).
- Customers must keep the required services for 30 days to receive the benefit of this offer.
- This offer is not available to customers who are switching service between affiliated companies.