

**1. CENTREX SERVICE (cont'd)****C. Terms and Conditions (cont'd)****4. Centrex Service Guarantee**

- a. Centrex Service Guarantee enables customers to install a Centrex system subject to a service guarantee as described in this sub-paragraph 8. for an initial period of 90 days from the date of installation. If before the Expiration of the initial 90 days the customer decides to cancel the service, all applicable non-recurring feature charges may be adjusted at that time as set forth in sub-paragraph c.
- b. During the effective period of the Centrex Service Guarantee, the Company may, at its discretion offer any of the following options for periods of not less than 30 days.
  - (1) If the customer is dissatisfied and requests that the Centrex service be terminated before expiration of the initial 90 days, unregulated non-recurring feature and Service Establishment charges will be adjusted. The customer will be responsible for any non-recurring charges associated with the installation of any new service (eg. PBX trunks, Exchange Lines, etc.) other than the Centrex service.
  - (2) Customers who request termination of the Centrex service before expiration of the initial 90 days may have their prior service reconnected without incurring any non-recurring charges, provided that the identical service is being reconnected. Any non-recurring charges attributable to changes from the customer's prior service will be paid by the customer.
- c. The line connection charge specified in Part 3, applicable to Centrex loops, shall not be adjusted pursuant to this Guidebook.
- d. The service will be offered on a statewide basis, where Centrex is available.
- e. The Centrex Service Guarantee shall not apply to Centrex systems which include the following unregulated optional features. However, a customer electing Centrex service may add the following unregulated features after the expiration of the initial 90 day period.
  - Automatic Call Distribution (ACD) (unregulated)
  - Simplified Message Desk Interface (SMDI) (unregulated)
  - ISDN Centrex (ISDN) (unregulated)

/1/

/1/ Material now appears on Sheet 5.1.

**1. CENTREX SERVICE (cont'd)**

**C. Terms and Conditions (cont'd)**

**4. Centrex Service Guarantee (cont'd)**

- f. Customers electing the Centrex Service Guarantee may make changes to their Centrex service (station additions, feature changes and additions, etc.) subject to the sub-paragraph above; however, the 90 day initial period applicable to the additions or changes shall begin from the date of installation of the original Centrex service. /1/
- g. Customers may select 36, 60<sup>/1/</sup> or 84<sup>/1/</sup> month service plans. Month-to-month service plans are not available. However, if the customer terminates the service before expiration of the initial 90 days, the month-to-month rate shall apply for that period. (C)
- h. Except as otherwise provided in this sub-paragraph, rates, charges, term and conditions as specified elsewhere in this Guidebook for Centrex shall apply as applicable.
- i. Centrex Service Guarantee is limited to customers with 2 - 100 lines.
- j. Centrex Service Guarantee is not available to temporary service customers. /1/

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)

/2/ Material formerly appeared on Sheet 5.

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans			(C)
			36 Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months	
<b>System Charges</b>						
per system						
2- 50 lines /CYA1X/	\$ 250.00	\$20.00	\$20.00	\$20.00	\$20.00	
51-100 lines /CYA2X/	400.00	20.00	20.00	20.00	20.00	
101-200 lines /CYA3X/	575.00	20.00	20.00	20.00	20.00	
201-500 lines /CYA4X/	1000.00	20.00	20.00	20.00	20.00	
501 or more lines /CYA5X/	1500.00	20.00	20.00	20.00	20.00	
or						
per OmniPresence Remote System,						
2-6 OmniPresence remote lines /CYAXA/	100.00	5.00	5.00	5.00	5.00	
<b>System Conversion Charge</b>						
per system						
2- 50 lines /UDP1X/	100.00	20.00	20.00	20.00	20.00	
51-100 lines /UDP2X/	200.00	20.00	20.00	20.00	20.00	
101-200 lines /UDP3X/	275.00	20.00	20.00	20.00	20.00	
201-500 lines /UDP4X/	500.00	20.00	20.00	20.00	20.00	
501 or more lines /UDP5X/	750.00	20.00	20.00	20.00	20.00	
Billing Change, Only						
All Line Size /CVR/	35.00	20.00	20.00	20.00	20.00	

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>						(C)
		<u>1 Month</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<i>Centrex Lines, each 7+ line categories include Centrex Mate</i>								
<i>Basic line /NUM/</i>								
2+ line category	-	\$45.10	\$9.00	\$8.00	\$3.60	\$3.60	\$3.60	
7+ line category	-	45.10	9.00	8.00	2.62	2.36	2.26	
25+ line category	-	45.10	9.00	8.00	2.62	2.36	2.26	
50+ line category	-	45.10	9.00	8.00	2.62	2.36	2.26	
100+ line category	-	45.10	9.00	8.00	2.62	2.36	2.26	
200+ line category	-	45.10	9.00	8.00	2.62	2.36	2.26	
500+ line category	-	45.10	9.00	8.00	2.62	2.36	2.26	
<i>Electronic Key line /NUE/</i>								
2+ line category	\$15.00	46.10	9.75	8.50	6.60	6.60	6.60	
7+ line category	15.00	46.10	9.75	8.50	5.62	5.36	5.26	
25+ line category	15.00	46.10	9.75	8.50	5.62	5.36	5.26	
50+ line category	15.00	46.10	9.75	8.50	5.62	5.36	5.26	
100+ line category	15.00	46.10	9.75	8.50	5.62	5.36	5.26	
200+ line category	15.00	46.10	9.75	8.50	5.62	5.36	5.26	
500+ line category	15.00	46.10	9.75	8.50	5.62	5.36	5.26	

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
An ISDN line requires an ISDN Service to make the line operational						
<u>ISDN Custom line /ZCZ/</u>						
2+ line category	\$225.00	\$11.00	\$11.00	\$11.00	\$11.00	
7+ line category	225.00	11.00	10.00	9.90	9.85	
25+ line category	225.00	11.00	10.00	9.90	9.85	
50+ line category	225.00	11.00	10.00	9.90	9.85	
100+ line category	225.00	11.00	10.00	9.90	9.85	
200+ line category	225.00	11.00	10.00	9.90	9.85	
500+ line category	225.00	11.00	10.00	9.90	9.85	
<u>ISDN National line /ZNZ/</u>						
2+ line category	225.00	11.00	11.00	11.00	11.00	
7+ line category	225.00	11.00	10.00	9.90	9.85	
25+ line category	225.00	11.00	10.00	9.90	9.85	
50+ line category	225.00	11.00	10.00	9.90	9.85	
100+ line category	225.00	11.00	10.00	9.90	9.85	
200+ line category	225.00	11.00	10.00	9.90	9.85	
500+ line category	225.00	11.00	10.00	9.90	9.85	

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| (C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>3/</sup> Months</u>	<u>84<sup>3/</sup> Months</u>	
<u>OmniPresence Remote</u>						
<u>Location-Basic line /NUH/</u>						
2-6 line category	-	\$8.00	\$8.00	\$8.00	\$8.00	
7-24 line category	-	8.00	7.80	7.70	7.65	
<u>OmniPresence Remote</u>						
<u>Location-National ISDN line</u>						
<u>/ZNZAX/</u>						
2-6 line category	\$15.00	9.85	9.85	9.85	9.85	
7-24 line category	15.00	9.85	9.65	9.55	9.50	
<u>OPTI-Centrex-Basic line<sup>/1,2/</sup></u>						
<u>/NUC/</u>						
2+ line category	16.00	8.00	8.00	8.00	8.00	
7+ line category	16.00	8.00	7.80	7.70	7.65	
25+ line category	16.00	8.00	7.80	7.60	7.55	
50+ line category	16.00	8.00	7.65	7.30	7.00	
100+ line category	16.00	8.00	7.50	7.10	6.75	
200+ line category	16.00	8.00	7.40	6.95	6.50	

- /1/ OPTI-Centrex Basic lines require a Company 1.544 Mbps or higher facility with multiplexing. The channel may be a Dedicated Communications Service DS1 Local Distribution Channel with DS1 multiplexing or part of a higher speed arrangement. (See Reference Section)
- /2/ The same charges apply for Ground Start on Opti-Centrex Basic lines as those that apply for Basic Centrex lines. (See Optional Line Features, Ground Start Line)
- /3/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (C)  
(C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>ISDN Services</b>						
Circuit Switched Voice, per "B" channel equipped <u>/BSB5X/</u>	\$55.00	\$ 6.50	\$ 5.15	\$4.80	\$4.70	
Circuit Switched Data, per "B" channel equipped <u>/BSB6X/</u>	25.00	9.00	8.50	8.00	7.50	
Alternate Circuit Switched Voice/ Circuit Switched Data, per "B" channel equipped <u>/BSB1X/</u>	25.00	10.50	10.00	9.50	9.00	

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(C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	Monthly Payment <i>Term Payment Plans</i>			(C)
			<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Optional Line Features</b>						
Add on Modules						
10 or 18 Button /PT3CA/ 20, 22 or 36 Button /PT3CB/	\$ 50.00  100.00					
Advanced Custom Calling Features (CLASS)						
Automatic Callback /ZCLAR/		\$4.00				
Call Screening /ZACSR/		4.50				
Repeat Dialing /ZACRD/		4.00				
Call Forward Over Private Facilities /ZCFVP/		4.00	\$4.00	\$4.00	\$4.00	
Call Forward Reason Display						
per customer group /FCDPG/	65.00					
per display set /ZFRD1/	11.00					

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	Monthly Payment <i>Term Payment Plans</i>			(C)
			<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Optional Line Features (cont'd)</b>						
Caller ID						
1-6 Lines /ZC1ND/	-	\$3.25	-	-	-	
7-11 Lines /ZC1ND/	-	1.45	-	-	-	
12-19 Lines /ZC1ND/	-	1.15	-	-	-	
20-95 Lines /ZC1ND/	-	1.00	-	-	-	
96+ Lines /ZC1ND/	-	.80	-	-	-	
Caller ID with Name (See Other Applicable Charges Section)						
Calling Name Display on Intercom /ZCQMD/	\$5.00	0.25	\$0.25	\$0.25	\$0.25	
Centrex Open Interface						
- per DS1 to Voice Grade /HPD1X/	-	442.66	442.66	442.66	442.66	
- per DS3 to DS1 /HPD3X/	-	970.21	848.93	727.66	600.00	
CLASS Visual Message						
- per line /ZMWVW/	-	1.65	1.65	1.65	1.65	
Custom Calling Name on Centrex						
- per line /NHE/	5.00	3.50	3.50	3.50	3.50	

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(C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	Monthly Payment <i>Term Payment Plans</i>			(C)
			<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Optional Line Features (cont'd)</b>						
Direct Connect Originating, per line /ZAULN/		\$1.00	\$1.00	\$1.00	\$1.00	
Direct Connect Originating with Delay, per line /ZXAWL/		1.00	1.00	1.00	1.00	
Direct Station Selection/Busy Lamp Field with Camp On /BUY/	\$510.00	9.00	9.00	9.00	9.00	
Distance Extension per Electronic Key line /LOV/	50.00	18.50	18.50	18.50	18.50	
per ISDN Custom or National line /XTN/	50.00	18.50	18.50	18.50	18.50	
Executive Display Communications per System /EMVPS/ per EKL Line /ZZEMW/	1,325.00	.50	.50	.50	.50	
Group Intercom per Station /NGA/	6.00					

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(C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	Monthly Payment <i>Term Payment Plans</i>			(C)
			<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Optional Line Features (cont'd)</b>						
Make Busy /ZXMBK/ (Certain switch types may require a Dedicated Communications Services channel)		\$4.95	\$4.95	\$4.95	\$4.95	
Message Waiting Indicator – Lamp /ZMYAV/	\$15.00	3.15	3.15	3.15	3.15	
Multiple Appearance Directory Number Multiple Call Arrangement /MA8/	5.00	.25	.25	.25	.25	
Premium Feature Package per line or “B” channel service /ESY79/		1.00	1.00	1.00	1.00	
Query Busy Station, per queued station /ZQBST/	7.50	1.50	1.50	1.50	1.50	
Secondary Directory Telephone Number, each /SOT/		1.20	1.20	1.20	1.20	
Simultaneous Ring One Number per line equipped /S3S1X/	6.50	2.50	2.50	2.50	2.50	

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	Monthly Payment <i>Term Payment Plans</i>			(C)
			<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Optional Line Features (cont'd)</b>						
Single Line Extension, different premises (See Reference Section)						
Speed Calling Long (30 Number List) Control Station, Per List <u>/ZSCC3/</u>		\$0.40	\$0.40	\$0.40	\$0.40	
Speed Calling-Expanded Number Group Control Station (50 Numbers), per list <u>/ZSCC5/</u>		.60	.60	.60	.60	
Control Station (70 numbers), per list <u>/ZSCC7/</u>		.60	.60	.60	.60	
Stop Hunt <u>/URSH/</u> (Certain switch types may require a Dedicated Communications Services channel)		4.95	4.95	4.95	4.95	

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans			(C)
			36 Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months	
<b>Optional ISDN Data Features</b>						
Provided on a per feature basis						
Alternate Access per B Channel /NZ2/	\$10.00	\$4.00				
Queuing per B Channel /QHQ/	5.00	3.00				

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	Monthly Payment <i>Term Payment Plans</i>			(C)
			<u>36 Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b>Announcement Services</b>						
Customer Premises Announcement						
- per announcement /N5A/ (Requires a Dedicated Communications Services channel)	\$185.00	\$18.00	\$17.00	\$16.00	\$15.00	
Central Office Recorded Announcement <sup>/1/</sup>						
- per announcement /RKQ/	180.00	40.00	37.00	34.00	30.00	

/1/ For instances where the Company records the announcement on the customer's behalf, the *Customization Charge* as shown on Sheet 132 will also apply.

/2/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (C)  
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F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Area Wide Networking (AWN)</b>						
<u>per Network</u>						
1-200 lines /NR9AE/	\$ 700.00					
201-500 lines /NR9AF/	1,000.00					
additional 500 line block /NR9AG/	800.00					
Out of Network numbers up to 10 numbers /NR9AL/ per 50 number block /NR9AM/	30.00 30.00					
Number input by Ameritech up to 10 numbers /NR9AN/ per 50 number block /NR9AO/	75.00					
<u>per line /D6PLX/</u>	300.00	\$1.00				
Out of Network Numbers up to 10 numbers /D7P1X/ per 50 number block /D7PBX/		1.00 2.50				
<b>Assume Dial "9"</b> per system, per line /A9D/	5.00	4.00	\$3.00	\$3.00	\$3.00	

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (C)  
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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Attendant Console</b> Digital, each /NG9PC/ (Requires 3 Basic lines)	\$500.00	\$100.00	\$85.00	\$80.00	\$75.00	
ISDN, each /MD9PC/ (Requires 1 ISDN line)	1,500.00	150.00	128.00	120.00	112.00	
<u>Optional Features</u>						
Attendant Conference (30 port), each /C3P/ (Requires conference service components)	20.00	8.00	5.00	5.00	5.00	
Direct Station Selection and Busy Lamp Field per 100 stations /BUDPC/	50.00	2.50	2.50	2.50	2.50	
Multi Position Hunt per group /AHBPG/ per position /A6V/	2,350.00	2.50	2.50	2.50	2.50	
<b>Authorization Codes</b> Initial 100 count /AKG1X/	350.00	5.00	5.00	5.00	5.00	
Additional Codes, per 25 or fraction thereof /AKG/	80.00	1.00	1.00	1.00	1.00	
Station Specific per line /AJN/	2.00	1.20	1.10	1.00	.95	

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Automatic Call Distribution (ACD) - Basic</b>						
- per system /AQDPS/	\$1,850.00					
- per ACD group /AQDPG/	475.00	\$45.00	\$30.00	\$26.00	\$25.00	
- per E.B.S. agent position /EBB/	12.00	15.00	7.00	5.00	4.00	
- per E.B.S. supervisor position /EBT/	170.00	25.00	18.00	16.00	15.00	
ACD-2500 set agent position capability per agent position (2500 set) /P2S/	12.00	24.00	20.00	19.00	18.00	
ACD-Music On Delay						
- per system /MHBPS/	25.00					
- per trunk/line termination to CPE music source /MHBPT/	140.00					
- per CPE music source /A5K/		80.00	40.00	35.00	30.00	
ACD-Additional Delay Announcement /UU/						
- per ACD group per announcement /AQ2/	110.00	40.00	20.00	18.00	16.00	
ACD-Additional Queue Slots						
- per additional queue slot /QS5A1/	1.00					

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Automatic Call Distribution (ACD) -Deluxe</b>						
- per ACD group /AQJPG/		\$75.00	\$40.00	\$35.00	\$30.00	
ACD-MBT Assistance w/Load Management Programming						
- per hour - regular time /MWMNT/		45.00	45.00	45.00	45.00	
- per hour - premium time /MWMOT/		90.00	90.00	90.00	90.00	
<b>ARS Basic</b>						
Initial pattern /AR9/	\$1,150.00	10.00	7.50	6.00	5.00	
Additional pattern /ARH/	100.00	4.00	3.00	2.50	2.00	
<b>ARS Deluxe</b>						
per system /AQVPS/	2,100.00	40.00	30.00	24.00	20.00	
<u>Routing Arrangements</u>						
Additional ARS pattern, each /ARH/	100.00	4.00	3.00	2.50	2.00	
Seven to Ten digit screening per translation /AHAPS/	150.00					
Permissive Home NPA Code Dialing per ARS Group /PHNPG/	550.00					

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Payment Term Payment Plans				(C)
		1 Month	36 Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months	
<b>Call Detail Recording Service (CDRS)</b>						
- service establishment and basic call detail reporting service, per customer /RSD/	\$500.00	\$ 51.50	\$ 51.50	\$ 51.50	\$ 51.50	
- subsequent rearrangement, per arrangement /READK/	97.00					
- additional storage per add'l 5,000 call records /RS51X/		40.00	40.00	40.00	40.00	
- additional storage per 25,000 call records /RS52X/		150.00	150.00	150.00	150.00	
- additional storage per 50,000 call records /RS53X/		275.00	275.00	275.00	275.00	
- retrieval of duplicate call detail, per retrieval /REH1X/	250.00					
- FGA and/or tie line call detail /C6FFA/	300.00					
<b>Call Forwarding Multi Path</b>						
per system,						
- per call forwarding arrangement /ESD/	50.00	6.00	5.00	5.00	5.00	

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/3/</sup> Months</u>	<u>84<sup>/3/</sup> Months</u>	
<b>Centrex Mate</b>						
(all stations must be equipped)						
per system /MLBPS/ per station /MLB/	\$600.00	\$60.00 .40	\$60.00 .40	\$60.00 .40	\$60.00 .40	
<b>Centrex Message Signal Interface (CMSI)</b>						
per system 1200 baud <sup>/1/</sup> /SMQPS/	975.00	305.00	245.50	225.50	180.00	
per system 9600 baud <sup>/1/</sup> /SM9PS/	1,700.00	1,100.00	850.00	775.00	545.00	
<b>Centrex Message Signal Interface</b>						
<b>- Expanded (CMSI-E)</b>						
per system 1200 baud <sup>/1/</sup> /AEXLX/ each CO after 5 <sup>/2/</sup> /ML7AX/	2,200.00	4,100.00 800.00	2,275.00 365.00	1,955.00 300.00	1,500.00 250.00	
per system 9600 baud <sup>/1/</sup> /AEXHX/ each CO after 5 <sup>/2/</sup> /ML7AX/	2,600.00	4,900.00 800.00	2,895.00 365.00	2,425.00 300.00	1,900.00 250.00	

/1/ Requires a 3002 Dedicated Communications Service Channel between the customer premises and serving Central Office.

/2/ Not available to customers who choose the Remote Activation of Message Waiting Indicator-Alternate Network Delivery option.

/3/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (C)  
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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b>Centrex Network Manager<sup>/1/</sup></b>						
Service Establishment Charge /SEPNM/	\$1,300.00					
Switch Connection, per switch /S9W/	400.00	\$275.00	\$150.00	\$150.00	\$150.00	
System Access, per concurrent user						
- Dedicated/Virtual Access /S9ALX/	325.00	75.00	65.00	50.00	40.00	
- Dial-Up/Dial-Out Connection /S9ADX/	150.00	125.00	110.00	100.00	90.00	
Map Pass Thru, per line /D6X/	2.00	3.00	2.25	2.00	2.00	
- Query database, per line /D5Q/	2.00	.30	.25	.25	.25	
Operational Measurements, per line /RUR/	-	.50	.10	.10	.10	
- Subscriber Line Usage Reports /ROS/	-	.10	.10	.10	.10	
- Killer Trunk Reports /RON/	-	.10	.05	.05	.05	

/1/ Effective January 30, 2009, Centrex Network Manager is no longer available for new installations. Existing customers may keep current arrangements in place until they move, but may not add any additional capabilities or features with Centrex Network Manager.

/2/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (C)  
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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Payment Term Payment Plans				(C)
		1 Month	36 Months	60 <sup>/2/</sup> Months	84 <sup>/2/</sup> Months	
<b>Centrex Network Manager<sup>/1/</sup> (cont'd)</b>						
SMDR-Premium, per line /S6P/	-	\$0.50	\$0.20	\$0.15	\$0.10	
- Ameritech resends data, per occurrence /NR9NF/	\$250.00	-	-	-	-	
- Slower speed access (spooled leased line only) /SLP/	100.00	100.00	100.00	100.00	100.00	
- Storage, per line						
30 days /RS5AX/	-	.20	.10	.10	.10	
45 days /RS5BX/	-	.30	.15	.15	.15	
- Station to station detail /D6D/	-	.10	.10	.10	.10	
<b>Centrex Routed Number</b>						
Route index establishment charge per route established	150.00					
Per telephone number routed		.25	.25	.25	.25	

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Payment Term Payment Plans				(C)
		1 Month	36 Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months	
<b>Centrex Station Identification (CSI)</b>						
- per CTX tie line group equipped /STNPG/	\$1,500.00	-	-	-	-	
- per tie line arranged /STN/	-	\$6.50	\$5.00	\$5.00	\$5.00	

**Centrex Virtual Network (CVN)**

The following equation based on CCS and distance is used to determine the applicable monthly charge. The number of remote lines located 0 to 15 miles and 15 or more miles from the Hub location are used in the equation.

$$(Total\ remote\ lines\ within\ 0\ to\ 15\ miles)(\$CCS)/(Total\ remote\ lines\ in\ Network) + (Total\ remote\ lines\ beyond\ 15\ miles)(\$CCS)/(Total\ remote\ lines\ in\ Network) + \$1.00 = Price\ per\ line\ per\ month\ (Rounded\ to\ the\ nearest\ multiple\ of\ $.05)$$

CCS Values

CCS	0-15 Miles	15+Miles
Max. 2.5	/X 16KFX/ \$2.20	/X 16KFX/ \$ 5.40
Max. 3.5	/X 16KFX/ 3.30	/X 16KFX/ 8.10
Max. 4.5	/X 16KFX/ 4.40	/X 16KFX/ 10.80
Max. 5.5	/X 16KFX/ 5.50	/X 16KFX/ 13.50
Max. 8.0	/X 16KFX/ 7.70	/X 16KFX/ 18.90

The Company reserves the right to reassess the pricing of the customer's network if the negotiated CCS is exceeded.

Nonrecurring Charges and charges/prices for optional Out Of Network Numbers are found under the Area Wide Networking feature described elsewhere in this offering.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans			(C)
			36 Months	60 <sup>/2/</sup> Months	84 <sup>/2/</sup> Months	
<b>Centrex Virtual Network (CVN) (cont'd)</b>						
<b>OMNIPRESENCE CVN<sup>/1/</sup></b>						
Remote OmniPresence CVN per line/channel /300 16KFX/	-	\$15.00				

/1/ For Nonrecurring Charges, see *Area Wide Networking, per network* feature described elsewhere in this offering.

/2/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (C)  
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(C)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
			36 <u>Months</u>	60 <sup>/1/</sup> <u>Months</u>	84 <sup>/1/</sup> <u>Months</u>		
<b>Centrex Virtual Network (CVN) (cont'd)</b>							
<b>OMNIPRESENCE CVN (cont'd)</b>							
Hub OmniPresence CVN per each channel /1U2F1/	-	\$43.00	-	-	-		

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Conference Services</b>						
six port conference circuit, each /EQ6/	\$ 50.00	\$60.00	\$57.50	\$57.50	\$57.50	
Linking with four additional conference ports, each arrangement /EQ6PA/	65.00	40.00	40.00	40.00	40.00	
Conferencing Preset per group /MO9/	400.00	30.00	25.00	25.00	25.00	
Privacy Release Conference Control per system equipped /PE8PS/	2,300.00					
per line /PE8/	25.00	20.00	20.00	20.00	20.00	
<b>Customized Call Diverting</b>						
public or private network facilities per system /RSHPS/	165.00					
<b>Data Path Critical Path Restoration</b>						
- per data path line /ZCFPR/		30.00	17.00	16.00	15.00	

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| (C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Do Not Disturb</b>						
- per line /ZDMDB/	\$5.00	\$3.00	\$2.00	\$2.00	\$2.00	
- per group of lines /DJDPG/	50.00	4.00	4.00	4.00	4.00	
<b>Dial Plan for Advanced Solutions(DPAS)</b>						
Per DPAS Dial Plan established or Centrex Dial Plan or System added /SEPA3/	200.00					
Basic Dial Plan option, per Centrex Stn /D6PAB/	1.00	.50				
Deluxe Dial Plan option, per Centrex Stn /D6PAD/	1.00	1.75				
<b>Extended Intercept Service</b>						
Activation of the initial 10 intercept stations or fraction thereof, per occasion	49.00	-	-	-	-	
Activation of Each additional Intercept station, beyond the initial 10, per occasion	4.00	-	-	-	-	
Per intercept station /PMA/	-	3.00	3.00	3.00	3.00	

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Payment Term Payment Plans				(C)
		1 Month	36 Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months	
<b>High Speed Data</b> per line /DP9/	\$419.00	\$12.00	\$10.00	\$9.50	\$9.50	
<b>Music On Hold Interface</b> per system /MOH/ (Requires a Dedicated Communications Services channel)	185.00	18.00	16.00	16.00	16.00	
<b>Network Number Display</b> per system /NKVPS/ per customer group /NKVPG/	3,750.00 45.00					
per trunk group /NKVTG/ per trunk /NKVPT/	25.00 25.00					
<b>Network Speed Calling</b> per 100 number block speed call list, or fraction thereof /NWSPS/	100.00	2.50	2.50	2.50	2.50	

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(C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Payment Term Payment Plans				(C)
		1 Month	36 Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months	
<b>Personal Call Screening</b> per system /EV3/	\$ 50.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	
<b>Private Facility Access Termination</b>						
<u>Line Side Access</u> (apply the price for a Basic Centrex line(s))						
<u>Trunk Side Access</u> Analog 2-Wire Termination per arrangement /2PV/	105.00	45.00	35.00	35.00	35.00	
Analog 4-Wire Termination per arrangement /4PV/	105.00	45.00	35.00	35.00	35.00	
DS1 Connection (24 channel digital termination) each arrangement /D1E1X/	1,500.00	350.00	300.00	285.00	270.00	

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| (C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		(C)
			<u>36 Months</u>	<u>60 Months</u> <sup>/1/</sup>	
<b>Private Facility Access Termination (cont'd)</b>					
<u>Trunk Side Access</u>					
PRI Connection (24 channel digital termination) each arrangement /DUG1X/	\$2,000.00	\$450.00	\$440.00	\$430.00	
<u>Optional Features</u>					
"D" Channel Backup, each/ZPBXD/	200.00	120.00	115.00	110.00	
Network Ring Again, per arrangement /ZRA/	400.00	75.00	65.00	55.00	
Network Name Display, per arrangement /ZNN/	400.00	75.00	65.00	55.00	

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Priority Console Alerting</b>						
- per system/A5VSY/	\$900.00	-	-	-	-	
- per customer group /A5VPG/	3.50	-	-	-	-	
- per console /A5VCN/	35.00	-	-	-	-	
<b>Queue Slots</b>						
- per slot /AQA/	10.00	\$4.00	\$3.00	\$3.00	\$3.00	

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| (C)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b>Special Intercept</b>						
- per unique message arrangement /LA2/	\$150.00	\$3.00	\$2.00	\$2.00	\$2.00	
<b>Speed Call Pause Insertion</b>						
- per customer group /P1SPG/	35.00	-	-	-	-	
<b>Station Controlled Conference (6 Port)</b>						
- per system /EAAPS/	25.50	-	-	-	-	
- per customer group /EAAPG/	-	5.25	4.00	4.00	4.00	
- per station /ZCQF6/	.50	-	-	-	-	
<b>Station Controlled Conference (30 Port)</b>						
- per system /C3RPS/	500.00	-	-	-	-	
- per customer group /C3RPG/	-	7.50	5.00	5.00	5.00	

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(C)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>				(C)
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b>Station Call Through Test</b>						
- per customer /SAT/	\$2,750.00	\$65.00	\$50.00	\$45.00	\$40.00	
<b>Station Message Detail Recording</b>						
Central Office <sup>/1/</sup> per system /CSH/ per facility terminated /SMDPT/	1,000.00 50.00	75.00 2.50	60.00 2.50	60.00 2.50	60.00 2.50	
Premises <sup>/1/</sup> per system /MDR/ (Requires a Dedicated Communications Services channel or a dial-up exchange access line)	1,600.00	300.00	300.00	300.00	300.00	
per termination /SMDPT/	50.00	2.50	2.50	2.50	2.50	

/1/ Effective December 18, 1998, this feature is no longer available to new *Centrex Service* customers or to existing customers expanding their current systems.

/2/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (C)  
(C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Payment Term Payment Plans				(C)
		1 Month	36 Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months	
<b>Trunk Verification from Designated Station</b> per system /BVSPS/	\$50.00	\$10.00	\$10.00	\$10.00	\$10.00	
<b>Uniform Call Distribution (UCD)</b> with queuing						
- per UCD group /UQZPG/	175.00	7.50	6.50	6.50	6.50	
- per line equipped /A82/	5.00	4.00	3.00	3.00	3.00	
- per Electronic Key Line /UGP/	5.00	4.50	3.50	3.50	3.50	
<b>Virtual Routing</b> each group of 24 access paths /VF1/	-	100.00	-	-	-	
<b>800 Call Transfer</b> per 800 number termination /C8EPN/	175.00	31.00	20.00	20.00	20.00	

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (C)  
(C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

3. Payment Plans

- **Month to Month**

The minimum period is one month, unless otherwise specified.

- **Term Payment Plans**

The Contract Plan is a payment plan that allows customers to pay a fixed price for equipment and service over optional payment periods (terms). A different monthly price applies for the duration of each payment period. The monthly price varies inversely with the length of the payment period, e.g., the monthly price for a shorter period is greater than that for a longer period.

Contract Plans are available for payment periods of 12 Months, 24 Months, 36 Months, 60<sup>/1/</sup> Months or 84<sup>/1/</sup> Months. (C)

The 12 Month term is also available as a 12 Month verbal agreement. The customer will receive written notification of their selection outlining the details of the agreement.

During the effective term of a Contract Plan period, the monthly price is not subject to Company-initiated changes for payment periods longer than one month.

Service covered by a 12 or 24 months contract includes:  
Centrex Intercommunication lines

Services covered by a 36, 60<sup>/1/</sup> or 84<sup>/1/</sup> months contract include: (C)  
Centrex Intercommunication lines  
Centrex Local Loops (The duration for a local loop TPP must be identical to the duration of the TPP for the basic and optional features. The local loops will be priced at the prices specified in the Centrex Local Loop Matrix (Section 5.2 of the Tariff) on the day of the signing of the contract.)  
Optional System Features (no Termination Liability applies)  
Optional Line Features (no Termination Liability applies)

The same payment plan must apply to Intercommunication lines and features

Service not covered by a 12, 24, 36, 60<sup>/1/</sup> or 84<sup>/1/</sup> months contract includes: (C)  
End User Common Line Charge (EUCL)

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(C)

**2. FEATURELINK<sup>SM</sup> SERVICE (cont'd)**

**F. Prices**

The following prices are applicable to standard installations of FeatureLink Service and are in addition to all other charges for exchange access lines or other associated services and equipment necessary to provide telecommunications service.

Refer to the Other Applicable Charges section for additional charges associated with the provision of FeatureLink Service.

1. Service Elements

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	Monthly Payment <i>Term Payment Plans</i>		(C)
			<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	
<b>Service Establishment Charge</b> <i>/E2P/</i>	\$50.00				
<b>Access Area A,</b> per package, per line <i>/PGOEA/</i>		\$14.00	-	-	
1+ pkg category		14.00	\$7.00	\$6.00	
2+ pkg category		14.00	5.50	5.00	
5+ pkg category		14.00	4.25	4.00	
12+ pkg category		14.00	3.50	3.25	
20+ pkg category					
<b>Access Area B,</b> per package, per line <i>/PGOEB/</i>		14.00	-	-	
1+ pkg category		14.00	7.00	6.00	
2+ pkg category		14.00	5.50	5.00	
5+ pkg category		14.00	4.25	4.00	
12+ pkg category		14.00	3.50	3.25	
20+ pkg category					

/1/ Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of FeatureLink Service. FeatureLink customers currently on a 60 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (N)

2. FEATURELINK<sup>SM</sup> SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	Monthly Payment <i>Term Payment Plans</i>		(C)
			<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>	
<b>Access Area C,</b> per package, per line /PGOEC/					
1+ pkg category		\$14.00	-	-	
2+ pkg category		14.00	\$7.00	\$6.00	
5+ pkg category		14.00	5.50	5.00	
12+ pkg category		14.00	4.25	4.00	
20+ pkg category		14.00	3.50	3.25	
<b><u>Optional Features</u></b>					
<b>Speed Calling - Thirty</b> - including initial access to list, per list /ZSCC3/					
	\$10.75	6.80	3.00	2.75	
<b>Ground Start Line</b> - per line /GST2Y/					
	5.00	10.00	4.50	4.00	
<b>Caller ID</b> (see <i>Other Applicable Charges</i> )					
<b>Caller ID with Name</b> (see <i>Other Applicable Charges</i> )					
<b>Simultaneous Ring One Number</b> (see <i>Other Applicable Charges</i> )					

/1/ Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of FeatureLink Service. FeatureLink customers currently on a 60 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (N)

2. FEATURELINK<sup>SM</sup> SERVICE (cont'd)

F. Prices (cont'd)

4. Termination Charges

Full Termination

Discontinuance of the entire service within the initial service contract period will result in termination charges.

The termination liability for the 36- and 60-month<sup>/1/</sup> Term Payment Plan is calculated as follows: (C)

$$\text{Termination Liability} = 50\% * [\text{number of packages contracted for}] * [\text{remaining number of months under contract}] * [\text{monthly price}]$$

Partial Termination

Partial Termination applies when the actual number of packages drops below the contracted amount in any given month. The customer will be liable for the billing shortfall.

No Termination Liability Condition

A customer may upgrade to Centrex Service without termination liability if the Centrex Service agreement is signed for an equal or greater line commitment and an equal or greater term commitment.

/1/ Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of FeatureLink Service. FeatureLink customers currently on a 60 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply month-to-month rates in effect at such time will automatically apply. (N)