

**RATES OR SERVICES NO LONGER OFFERED FOR NEW INSTALLATIONS****SERVICES TREATED AS EXCEPTIONS TO FOREIGN EXCHANGE AND FOREIGN ZONE PROVISIONS**

As a result of revisions in exchange or zone boundaries, the services listed below are located within an exchange or zone other than that from which the service is being provided. These services may be continued without the application of Foreign Exchange and Foreign Zone service charges under the conditions specified in Part 2, Section 2 under "Grandfathering." In the event any of the changes specified under "Grandfathering" occur, Foreign Exchange and Foreign Zone service charges will apply thereafter, as specified in Part 4, Section 3.

<u>Serving Exchange or Zone</u>	<u>Normal Exchange or Zone</u>	<u>Number of Services</u>	<u>M.P.S.C. Case No.</u>
Utica	Washington	1	U-1680
Berrien Springs	Baroda	2	U-2496
Birmingham	Pontiac	1	U-2647
Clio-Mt. Morris	Montrose	11	U-3331
Flushing	Montrose	2	U-3331
Montrose	Saginaw	1	U-3331
Ann Arbor	Plymouth	1	U-3341
Wayne	Romulus	2	U-3404
Warren	Troy	1	U-3459
Republic	Fence River	1	U-3472
Fremont	Holton	3	U-3575
Suttons Bay	Northport	1	U-3607
Birmingham	Mayfair	2	U-3619
Birmingham	Royal Oak	4	U-3704
Royal Oak	Birmingham	1	U-3704
Commerce	Pontiac	1	U-3817
Commerce	Drayton Plains	1	U-3817
Center Line	Warren	1	U-3856
Roseville	Center Line	2	U-3888
Trenton	Rockwood	2	U-4062
Benton Harbor	Sister Lakes	3	U-4069
Niles	Cassopolis	1	U-4109
Niles	Dowagiac	3	U-4109
Ypsilanti	Ann Arbor	3	U-4162
Hastings	Delton	1	U-4244
Mt. Clemens	Utica	1	U-4456
Drayton Plains	Pontiac	1	U-4494
Livonia	Plymouth	5	U-4669
Wayne	Plymouth	1	U-4669
Pontiac	Clarkston	2	U-4751
Hastings	Banfield	4	U-4800
McBain	Cdillac	6	U-4810
Westphalia	Portland	2	U-5290
Wayne N. W.	Plymouth	5	U-5362
Mt. Pleasant	Midland	1	U-5607
Marshall	Albion	4	U-5617
Plymouth	Wayne	2	U-6872
Birch Run	Clio-Mt. Morris	7	U-7323
Clio-Mt. Morris	Birch Run	2	U-7323
Middleville	Caledonia	1	U-7708
Hrtland	Fenton	1	U-7980
Benton Harbor	Coloma	2	U-8193
Buchanan	Niles	6	U-9342
Niles	Buchanan	31	U-9342
Hopkins	Jamestown	1	U-2175

**RATES OR SERVICES NO LONGER OFFERED FOR NEW INSTALLATIONS**

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INTRACOMPANY FOREIGN EXCHANGE (ZONE) SERVICE - EXTENDED EXCHANGE FACILITIES

A. GENERAL

1. Existing customers may retain their existing service at the Extended Exchange Facilities charges shown in B. following under the conditions specified in Part 2, Section 2 under "grandfathering."

In the event any of the changes specified under "grandfathering" in Part 2, Section 2 occur, the foreign telephone service will not be continued or re-established at the Extended Exchange Facilities charges.

2. The charges in B. following are continued only for services which have met all of the following conditions:

- a. The normal service area and the foreign service area are adjacent to each other.
- b. The customer's service location is within the following distance limitations from the common boundary between the normal service area and the foreign service area:
  - (1) If customer location is in the base rate area of the normal service area, his location must be within one-half mile of the common boundary, or
  - (2) If customer location is outside the base rate area of the normal service area, his location must be within two miles of the common boundary.

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- c. The charges were being applied to the services on or before the following dates:

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- (1) In cases involving service between two zones of the Pontiac District Exchange; a zone of the Detroit District Exchange and a zone of the Pontiac District Exchange; or a zone of the Detroit or Pontiac District Exchanges and an adjacent exchange, the charges must have been applied on or before November 17, 1958.
- (2) In cases involving service between two exchanges or zones outside of the Detroit or Pontiac District Exchanges:
  - (a) Where local service is in effect between the exchanges or zones involved, the charges must have been applied on or before March 18, 1964.
  - (b) Where local service is not in effect between the exchanges or zones involved, the charges must have been applied prior to December 22, 1972.

NOTE: Whenever local service is established between the exchanges or zones involved, the charges must have been applied on or before March 18, 1964

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/1/ Material now appears on Sheet 1.  
/2/ Material formerly appeared on Sheet 3.  
/3/ Material formerly appeared on Sheet 4.

**RATES OR SERVICES NO LONGER OFFERED FOR NEW INSTALLATIONS**

**INTRACOMPANY FOREIGN EXCHANGE (ZONE) SERVICES - EXTENDED EXCHANGE FACILITIES**

**B. APPLICATION OF CHARGES**

1. The following charges apply for Foreign Exchange or Foreign Zone Service:

a. Basic Service Charge

- (1) The monthly rate for the class of service furnished in the exchange or zone from which service is provided.
- (2) In the case of one or two-party services, the basic service charge is the charge applicable in that portion of the foreign service area nearest the customer's location; that is, base rate, locality rate, or base rate plus a rural zone charge.

b. Foreign Service Mileage Charge

A monthly mileage charge based on the airline distance between the customer's location and the nearest point on the common boundary between the normal exchange (zone) and the foreign exchange (zone) as specified below.

Monthly Rate:	<u>Grade of Service</u>		
<u>Airline Distance</u>	<u>One-Party or PBX Trunk</u>	<u>Two-Party<sup>/1/</sup></u>	<u>Suburban</u> (C)
First 1/4 mile or fraction	\$6.54	\$3.30	\$1.59
Each additional 1/4 mile or fraction	1.59	1.21	0.77

**INTERCOMPANY FOREIGN EXCHANGE SERVICE - EXTENDED EXCHANGE FACILITIES**

**A. GENERAL**

- 1. The regulations and charges for Extended Exchange Facilities Service, as specified on the preceding sheets for Intracompany foreign exchange service, also apply for service provided jointly with another telephone company.
- 2. As an exception to the cut-off dates specified in A.2. under Intracompany foreign exchange service preceding, the charges in B. following are continued for certain Jackson exchange customers located in the Grass Lake exchange of the General Telephone Company of Michigan, who were receiving such service as of January 25, 1967.

**B. APPLICATION OF CHARGES**

1. When AT&T Michigan is the normal exchange company, the following charges apply for Foreign Exchange Service:

- a. Basic Service Charge - The charge prescribed by the other company.
- b. Foreign Service Mileage Charge.

A monthly mileage rate based on the airline distance between the customer's location and the nearest point on the common boundary between the normal exchange (zone) and the foreign exchange (zone), as specified below:

Monthly Rate:	<u>Grade of Service</u>		
<u>Airline Distance</u>	<u>One-Party or PBX Trunk</u>	<u>Two-Party<sup>/1/</sup></u>	<u>Suburban</u> (C)
First 1/4 mile or fraction	\$6.54	\$3.30	\$1.59
Each additional 1/4 mile or fraction	1.59	1.21	0.77

c. Any other charges prescribed by the other company.

<sup>/1/</sup> Two-Party Service is withdrawn as of 6-01-14. (C)

**RATES OR SERVICES NO LONGER OFFERED FOR NEW INSTALLATIONS**

INTERCOMPANY FOREIGN EXCHANGE SERVICE - EXTENDED EXCHANGE FACILITIES

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2. When the other company is the normal exchange company, the following charges apply for Foreign Exchange Service:

a. Basic Service Charge

- (1) The monthly rate for the class of service in the AT&T Michigan exchange (zone) from which service is provided.
- (2) In the case of one or two-party services, the basic service charge is the charge applicable in that portion of the foreign exchange (zone) nearest the customer's location; that is, base rate, locality rate, or base rate plus a rural zone charge.

The appropriate charge will be made known to the other company.

b. Any other charges prescribed by the other Company.

C. MISCELLANEOUS SERVICES

Miscellaneous services and equipment associated with foreign telephone service which are provided by the normal exchange company will be charged for in accordance with the Tariffs of the normal exchange company.

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/1/ Material now appears on Sheet 2.

/2/ Material formerly appeared on Sheet 7.



**RATES OR SERVICES NO LONGER OFFERED FOR NEW INSTALLATIONS**

**Call Plan 400**

- 1. This 400 call allowance is applied per access line, per month.
- 2. Each local call in excess of this allowance is billed at \$0.00.
- 3. Exemptions
  - a. Upon sufficient notice to the Company, a customer who is handicapped or is voluntarily providing a service for an organization classified by the Internal Revenue Service as a Section 501(c)(3) or (19) organization, or a congressionally chartered veterans organization, or their duly authorized foundations, is exempt from the 400 call per month limitation and shall not be charged more than the flat rate charged other residential customers for 400 calls.

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**CALL PLAN 400 EXTENDED**

- 1. No additional charge applies for local calls up to the 400 call allowance per month. For this plan only, local calling consists of local calls and all points classified as zone calling.
- 2. This call allowance is applied per access line, per month. If a customer has more than one Call Plan 400 extended access line at the same location and the access lines are consolidated for billing purposes, the allowable calls shall be the aggregate of all access lines regardless of the access line from which the call originated. Unused calls, or calls over the allowance on any access line, may not be carried over to another month.
- 3. The Flat Rate 400 Extended Service Plan includes calls currently classified as zone. See Part 4 Section 1, for a list of the applicable exchanges.
- 4. The Flat Rate 400 Extended Service is available only to customers for whom Ameritech is the primary toll carrier for intraLATA toll calls.
- 5. Each local call in excess of this allowance is billed at:       \$.10.

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/1/ Material now appears on Sheet 3.  
 /2/ Material formerly appeared in Part 4 Section 2 on Sheet 4.1.  
 /3/ Material formerly appeared in Part 4 Section 2 on Sheet 4.2.  
 /4/ Material formerly appeared in Part 4 Section 2 on Sheet 4.

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/1/ Material now appears on Sheet No. 4.

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Effective: June 1, 2013

**RATES OR SERVICES NO LONGER OFFERED FOR NEW INSTALLATIONS**

**A. General**

The following services may be retained at the rates shown below under the conditions specified herein under "grandfathering":

1. Existing rotary business service has been grandfathered.
2. Existing one-Party rotary residence service has been grandfathered.

**B. Exchange Rates**

Following are monthly rates for exchange service

**Residence Services<sup>/1/</sup>**

Rate Groups	A	B	C	D	E	F	G
Access Lines	1 to 12,000	12,001 to 36,000	36,001 to 80,000	80,001 to 200,000	200,001 to 320,000	320,001 to 520,000	- Over 520,000

Access Areas	A	B1	B2	C1	C2	C3	C4	C5
Call Plan 400 <sup>/3/</sup>	25.00	25.00	25.00	25.00	25.00	25.00	25.00	25.00
Call Plan 400 Ext <sup>/3/</sup>	30.00	30.00	30.00	30.00	30.00	30.00	30.00	30.00

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/1/ Local Message Charges for residence services are specified on Part 4 Section 2 Sheet 4 and 4.1.

/2/ Effective September 1, 2007, the separate \$2.43 monthly credit for rotary dial customers is eliminated. Rotary dial customers may retain their rotary dial telephones.

/3/ Effective June 1, 2013 Call Plan 400 and Call Plan 400 Ext are no longer available for new installations. Existing subscribers may retain these plans at their current location. In the event these plans are discontinued for any reason, they will not be re-established. (C)



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**CUSTOM BIZSAVER<sup>®</sup> PACKAGES<sup>/2/</sup>**

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**A. DESCRIPTION**

The Custom BizSaver<sup>®</sup> Packages offer 1-10 line business customers a combination of services including Business Exchange Access Lines (all Access Areas), Local Usage, Local Toll Usage and unregulated features at a package rate.

**B. DEFINITIONS**

1. Custom BizSaver Packages are available to business customers with 1 to 10 business lines who agree to a 12-Month, 24-Month or 36-Month term and commit to Network Access Line service, Local Usage service, and an unregulated flexible bundle of features and Caller ID and Caller ID with Name and, optionally, Local Toll Usage at the prices shown in **D. PRICES**.
2. Custom BizSaver Packages are available only to customers that require 1-10 individual business exchange network access lines, and are not available on FX Service, Remote Call Forwarding Service, WATS access lines, PBX, Centrex or Semi-Public Coin services.
3. The Local Usage and Local Toll Usage service components of the Custom BizSaver Packages are provided on a per account basis. The remaining components are provided per line.
4. Customers must have the flexible bundle of features, as described below, on their first line and Caller ID and Caller ID with Name on each additional line, which is included in prices as shown in **D. PRICES** below.
5. Customers subscribing to the Custom BizSaver Packages will benefit from the package rates for the term period agreed to, unless they either change or disconnect their service, except as follows: Customers can move to a Custom BizSaver Package without Local Toll usage any time during their agreed to term<sup>/1/</sup>. When a customer changes or disconnects any components of their Customer BizSaver Package, except as noted above, then the remaining components of the package will be billed at their individually tariffed rates shown in **C. REFERENCES** following.

/1/ Customs who agree to a 12-month term prior to August 25, 2003 can also move to a Custom BizSaver Package without Toll usage any time during the remainder of their 12-month term agreement.

/2/ Effective June 1, 2010, no further installation of, or changes to Custom BizSaver Packages as shown below will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

/3/ Material formerly appeared on Original Sheet 14 in Part 4 Section 5 of this Guidebook.

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**CUSTOM BIZSAVER® PACKAGES (cont'd) <sup>/1/</sup>**

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**B. TERMS AND CONDITIONS (cont'd)**

6. Flexible Bundle of Features

Eligible customers may select any 5 of the following features – Pay Per Use features are not eligible. If a customer subscribes to more than 5 features, this flexible bundle option will include the 5 highest priced features based on standard tariff rates. Features purchased in excess of the 5 components of this flexible bundle will be billed at standard tariff rates. For customers who remove features and drop below 5 of the features listed above the rates will revert to the applicable individually tariffed rates for each component of the Custom BizSaver Package, as shown in C. REFERENCES following.

- |                     |                    |
|---------------------|--------------------|
| Call Waiting        | Automatic Callback |
| Call Forwarding     | Repeat Dialing     |
| Three-Way Calling   | Speed Calling 30   |
| Caller ID           | Call Screening     |
| Caller ID with Name |                    |

7. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. The Local Block of time options are only available with either a 12-month or a 12-month oral with option to re-subscribe term plan.

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/1/ Effective June 1, 2010, no further installation of, or changes to Custom BizSaver Packages as shown below will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

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/2/ Material formerly appeared on Original Sheet 15 in Part 4 Section 5 of this Guidebook

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**CUSTOM BIZSAVER® PACKAGES (cont'd)**<sup>/2/</sup>

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**B. TERMS AND CONDITIONS (cont'd)**

8. At the expiration of the agreed to term, if a customer does not expressly indicate election of a new term, the rates will revert to the applicable individually tariffed rates for each component of the Custom BizSaver Package, as shown in **C. REFERENCES** following.
9. Custom BizSaver® subscribers who terminate their entire service prior to the agreed to term commitment (and subscribe to the service prior to June 1, 2004<sup>/1/</sup>) will be assessed termination charges as follows:
  - 50% of the monthly recurring charge for Access Line(s) (including Unlimited) and Local/Toll Blocks (as shown on the customer's bill), times the number of months left on the term commitment.
  - Savings received through date of termination for unregulated features.
10. Termination liability charges are not applicable if, during the Custom BizSaver term period, the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining Custom BizSaver term plan.
11. Business customers located in the Detroit LATA who subscribe to a Custom BizSaver Unlimited Local package under a 12-month oral agreement with option to re-subscribe will receive a per month discount off the standard tariff price for the package as shown in **D. PRICES** following. All other terms and conditions applicable to Custom BizSaver, as appropriate, will apply. This discount may not be combined with the Business Access Line "Save the Deal" offer.

/1/ Custom BizSaver customers subscribing on or after June 1, 2004 who terminate their entire service prior to the term commitment will be assessed termination charges of 50% of the monthly recurring charge for Access Line(s) (including Unlimited), Local/Toll Blocks and The BASICS or the flexible bundle of features times the number of months left on the term commitment.

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/2/ Effective June 1, 2010, no further installation of, or changes to Custom BizSaver Packages as shown below will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

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/3/ Material formerly appeared on Original Sheet 16 in Part 4 Section 5 of this Guidebook.

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**CUSTOM BIZSAVER® PACKAGES (cont'd) <sup>/1/</sup>**

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**B. Terms and Conditions (cont'd)**

- 12. New subscriptions as of May 1, 2008 will receive a waiver of normally applicable service ordering and line connection nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical features ordered at the time of a new subscription to a Custom BizSaver package. Standard NRC's will apply to vertical features added after the initial order.

**C. References**

The Custom BizSaver Package components are provided in accordance with the terms and conditions of their applicable tariffs except as noted in Sections B. and D. of this Tariff.

<u>Subject</u>	<u>Reference</u>
Business Exchange Access Lines	Tariff 20R, Part 4, Section 2
Business Local Usage	Tariff 20R, Part 4, Section 2
Business Message Local Toll Usage	Tariff 20R, Part 9, Section 1
Custom Calling Services	Guidebook, Part 7, Section 1
Advanced Custom Calling Services	Guidebook, Part 7, Section 2

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/1/ Effective June 1, 2010, no further installation of, or changes to Custom BizSaver Packages as shown below will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (N)

/2/ Material formerly appeared on 2nd Revised Sheet 17 in Part 4, Section 5 of this Guidebook. (N)

**CUSTOM BIZSAVER® PACKAGES (cont'd) <sup>/1/</sup>**

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**D. PRICES (cont'd)**

Description	Package Price	Additional Local Msg.
<u>Packages Without Local Toll Blocks</u>		
Large Packages - 800 Message Local BOT		
5-Line <sup>/1/</sup>	\$145.35	\$0.065
6-Line <sup>/1/</sup>	162.11	0.065
7-Line	196.87	0.065
8-Line	216.63	0.065
9-Line	236.39	0.065
10-Line	256.15	0.065
Medium Packages - 400 Message Local BOT		
3-Line	92.78	0.070
4-Line	112.54	0.070
5-Line	132.30	0.070
6-Line	152.06	0.070
7-Line	171.82	0.070
8-Line	191.58	0.070
9-Line	211.34	0.070
10-Line	231.10	0.070
Small Packages - 200 Message Local BOT		
2-Line	61.42	0.086
3-Line	81.18	0.086
4-Line	100.94	0.086
5-Line	120.70	0.086
6-Line	140.46	0.086
7-Line	160.22	0.086
8-Line	179.98	0.086
9-Line	199.74	0.086
10-Line	219.50	0.086

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/1/ Effective June 1, 2010, no further installation of, or changes to Custom BizSaver Packages as shown below will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

/2/ Material formerly appeared on 1st Revised Sheet 18 in Part 4, Section 5 of this Guidebook. (N)

**CUSTOM BIZSAVER® PACKAGES (cont'd) <sup>/1/</sup>**

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**D. PRICES (cont'd)**

Description	Package Prices Prior to September 1, 2004		
	12-Month	24-Month	36-Month
<b>Unlimited Local Usage Packages</b>			
1-Line	\$ 38.99	\$ 36.99	\$ 35.99
2-Line	62.98	59.98	57.98
3-Line	86.97	82.97	79.97
4-Line	110.96	105.96	101.96
5-Line	134.95	128.95	123.95
6-Line	158.94	151.94	145.94
7-Line	182.93	174.93	167.93
8-Line	206.92	197.92	189.92
9-Line	230.91	220.91	211.91
10-Line	254.90	243.90	233.90

Description	Package Prices from September 1, 2004 through April 1, 2007		
	12-Month	24-Month	36-Month
<b>Unlimited Local Usage Packages</b>			
1-Line	\$ 38.99	\$ 36.99	\$ 35.99
2-Line	63.98	60.98	58.98
3-Line	88.97	84.97	81.97
4-Line	113.96	108.96	104.96
5-Line	138.95	132.95	127.95
6-Line	163.94	156.94	150.94
7-Line	188.93	180.93	173.93
8-Line	213.92	204.92	196.92
9-Line	238.91	228.91	219.91
10-Line	263.90	252.90	242.90

Description	Package Price	Additional Toll Minute
<b>Local Toll Blocks of Time (BOT)</b>		
300 Minute BOT	\$13.50	\$0.045
120 Minute BOT	6.00	0.055
60 Minute BOT	3.25	0.065

/1/ Effective June 1, 2010, no further installation of, or changes to Custom BizSaver Packages as shown below will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (N)

/2/ Material formerly appeared on Original Sheet 19 in Part 4, Section 5 of this Guidebook. (N)

**CUSTOM BIZSAVER® PACKAGES (cont'd) <sup>/1/</sup>**

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**D. Prices (cont'd)**

<u>Description</u>	Package Prices from April 2, 2007 through June 30, 2008		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Unlimited Local Usage Packages			
1-Line	\$ 39.00	\$ 37.00	\$ 36.00
2-Line	66.00	63.00	61.00
3-Line	93.00	89.00	86.00
4-Line	120.00	115.00	111.00
5-Line	147.00	141.00	136.00
6-Line	174.00	167.00	161.00
7-Line	201.00	193.00	186.00
8-Line	228.00	219.00	211.00
9-Line	255.00	245.00	236.00
10-Line	282.00	271.00	261.00

<u>Description</u>	Package Prices on or after July 1, 2008		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Unlimited Local Usage Packages			
1-Line	\$ 39.00	\$ 37.00	\$ 36.00
2-Line	69.00	66.00	64.00
3-Line	99.00	95.00	92.00
4-Line	129.00	124.00	120.00
5-Line	159.00	153.00	148.00
6-Line	189.00	182.00	176.00
7-Line	219.00	211.00	204.00
8-Line	249.00	240.00	232.00
9-Line	279.00	269.00	260.00
10-Line	309.00	298.00	288.00

Detroit LATA 12-month oral agreement with re-subscription option discount:

- For Subscribers from April 2, 2007 through June 30, 2008: \$3.00 per line, per month
- For Subscribers on or after July 1, 2008: \$3.00 per line, per month for the initial line and \$6.00 per line, per month for each additional line

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/1/ Effective June 1, 2010, no further installation of, or changes to Custom BizSaver Packages as shown below will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (N)

/2/ Material formerly appeared on 1st Revised Sheet 20 in Part 4, Section 5 of this Guidebook. (N)



**CUSTOM BIZSAVER® PACKAGES**

Effective November 1, 2003, no further installation of or changes to the Custom BizSaver pricing options shown under **D. PRICES** below will be made. Such pricing options in service on November 1, 2003 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date.

**A. DESCRIPTION**

(For description, see Part 2, Section 12)

**B. TERMS AND CONDITIONS**

(For terms and conditions, see Part 2, Section 12)

**C. REFERENCES**

(For references, see Part 2, Section 12)

**D. PRICES**

Description	Package Price	Additional Local Msg.
<b><u>Packages Without Local Toll Blocks</u></b>		
<b>Large Packages - 800 Message Local BOT</b>		
1-Line	\$ 78.31	\$0.065
2-Line	95.07	0.065
3-Line	111.83	0.065
<b>Medium Packages - 400 Message Local BOT</b>		
1-Line	53.26	0.070
2-Line	70.02	0.070
<b>Small Packages - 200 Message Local BOT</b>		
1-Line	41.66	0.086

**FLEXLINE SERVICE**

(C)

**A. DESCRIPTION**

FlexLine service is an alternative additional exchange line service which allows business customers to expand access to their business by increasing the capacity to make outgoing and receive incoming calls on an as needed basis. FlexLine is automatically activated for the next incoming or outgoing call when all of the customer's lines are engaged.

1. FlexLine cannot be used as the primary business line, and must be located on the same premises as the business access service with which it is associated.
2. FlexLine service measures both incoming and local outgoing calls on a per minute basis.
3. FlexLine service can be provisioned as a separate dedicated access line (stand-alone line) or as an overflow line. FlexLine service activated as an overflow line will be configured to accept incoming or to make outgoing calls when all the customer's lines are busy. As a stand-alone line, FlexLine will be configured to be directly accessible for any incoming and outgoing call. In both configurations, usage charges are applied to incoming and outgoing calls. A customer may purchase a maximum of one overflow line with FlexLine service and/or one dedicated access line with FlexLine service.

**B. TERMS AND CONDITIONS**

1. FlexLine service is provided for use with a business access line and is subject to the rules and regulations associated with that service.
2. FlexLine is a service only available to business access line subscribers where facilities permit.
3. Regulated non-optional charges, Operator Services and Directory Assistance rates, as described elsewhere in the Company's guidebook, will apply as appropriate.
4. IntraLATA toll calls originated via FlexLine access lines will be billed at the applicable MTS rates. Volume discounts will not apply to intraLATA charges incurred in conjunction with FlexLine service.
5. FlexLine service customers will be billed at a per minute rate for each incoming call completed to the FlexLine access number. In addition, appropriate usage charges are applicable to the calling party.
6. A listing is not provided with FlexLine service.
7. FlexLine is not provided with PBX or Centrex services.
8. FlexLine service is terminated upon suspension or termination of the associated business access lines.
9. FlexLine service may not be temporarily suspended.

(C)

(D)

Effective: July 1, 2017

(D)

**INTEGRATED SERVICES DIGITAL NETWORK - DATA USAGE<sup>/1/ /2/</sup>**

## General

ISDN Data Usage applies to the following ISDN Services: ISDN Direct, ISDN Prime and ISDN Centrex lines for Circuit Switched Data calls.

ISDN Data Usage is based on the duration of the data call. Each Data call is rated based on an initial period and additional period(s). The initial period is ten minutes or any fraction thereof. Additional minutes of use over the ten minute initial period are rated based on five minute increments or fraction thereof.

Circuit Switched Data Schedule – Each ISDN circuit Switched Data call which originates and terminates within the customer's local calling area will be rated based on the Usage Schedule shown below:

- |   |        |
|---|--------|
| a. The initial 10 minute calling period<br>(or fraction thereof)  | \$.090 |
| b. Each additional 5 minute period<br>(or fraction thereof)   | .090   |
| c. ISDN Circuit Switched Data Calls outside the customer's local calling area will be billed at existing zone and MTS usage rates. The ISDN Circuit Switched Usage Schedule above does not apply to Centrex Intercom Calls. |        |

/1/ Effective August 11, 1997, no new subscribers of ISDN Services who subscribe to Circuit Switched Data capability will incur this charge. Voice Usage will be applicable to all new ISDN Services having Circuit Switched capability.

/2/ Material formerly appeared on Sheet 1.

**SIMPLELINK<sup>/1/</sup>****A. DESCRIPTION**

Note: Effective April 30, 2004, no further installation of, or changes to SimpleLink service will be made. Customers of record on April 30, 2004 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

SimpleLink is an optional access and usage volume discount plan for Ameritech business customers. Customers subscribing to SimpleLink receive monthly discounts on total billed revenue based on the customer's Minimum Annual Revenue Commitment (MARC).

**B. DEFINITIONS****Minimum Annual Revenue Commitment (MARC)**

The minimum annual revenue commitment that customer must commit to, per year, in order to receive the volume discount.

**Total Billed Revenue**

Total Billed Revenue includes all Ameritech regulated services, with the exception of products mentioned in C. Terms and Conditions.

/1/ Material formerly appeared in Tariff 20R Part 20 Section 4 on Sheet 69.

**SIMPLELINK**

**C. TERMS AND CONDITIONS**

1. Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual total billed revenue, for all eligible business accounts, before discounts are applied.

MARC volume discounts are applied to the following eligible services:

Business Exchange Access Service	Business Trunk Service
Centrex	FeatureLink
ISDN Direct	ISDN Prime
ADTS-E	DSO & DS1
IntraLata Toll usage	Toll Free/800/888
	RCF and MultiRing
Custom Calling and Advanced Custom Calling features	(C)
All local usage except usage from an existing Optional Calling Plan	

**SIMPLELINK (cont'd)<sup>/1/</sup>**

**C. TERMS AND CONDITIONS (cont'd)**

1. Minimum Annual Revenue Commitment (cont'd)

The SimpleLink plan is available with one year, two year, three year or five year term plans.

SimpleLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

Accounts with term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, FeatureLink DSO, DS1, are not eligible for SimpleLink.

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

SimpleLink is limited to 10 accounts per customer.

A SimpleLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of Ameritech.

The SimpleLink plan applies to all of the intraLATA regulated services of the subscribing customer, including all business usage and message toll service.

**D. PRICES**

**1. Service Elements**

% Discount on Total Billed Revenue (regulated)

Annual Minimum	1 Year	2 Years	3 Years	5 Years
\$1000 - 2999	4.0%	5.0%	6.0%	7.0%
3000 - 6999	5.0%	6.0%	7.0%	8.0%
7000 - Plus	6.0%	7.0%	8.0%	9.0%

/1/ Material formerly appeared in Tariff 20R Part 20, Section 4 on Sheet 71.

**SIMPLELINK (cont'd)**

**D. PRICES (cont'd)**

**1. Service Elements (cont'd)**

**Monthly Toll Discount** 50%

Discount applies to IntraLATA toll and Toll Free Calls.

(C)

**2. Revenue Growth Incentive**

At the end of the 2nd year of the term agreement, and going forward, if the customers contributory spending is greater than their MARC, the customer will receive an annual credit equal to 10% of the increase over the highest spending in any previous year of contract.

**3. Other Applicable Charges and Payments**

Service Connection Charges are not applicable when establishing or changing to SimpleLink.



**SIMPLELINK (cont'd)**

/1/

**D. PRICES (cont'd)****4. Termination Charges**

Customers terminating a SimpleLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

Termination Liability charges are not applicable if during the SimpleLink term period the customer converts to another Ameritech access or usage plan with a term equal to or greater than the existing SimpleLink plan, and a revenue commitment equal to or greater than the SimpleLink MARC.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signatures to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

**5. Service Guarantee**

Within 90 days of subscribing to SimpleLink 3 year and 5 year term plans, customers may cancel this service without incurring the termination liability charges specified in this guidebook. This guarantee does not apply to customers who terminate or convert to another AT&T toll, access and/or usage commitment product for the purpose of subscribing to SimpleLink.

/1/

/1/ Material formerly appeared Tariff 20R Part 20 Section 4 on Sheet 73.

Effective: May 1, 2012

**SIMPLELINK (SAVE/WINBACK)**

/1/

**A. DESCRIPTION**

Note: Effective April 30, 2004, no further installation of, or changes to SimpleLink (Save/Winback) service will be made. Customers of record on April 30, 2004 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

SimpleLink is an optional access and usage volume discount plan for business customers who have received a competitive proposal and are considering switching their business network access lines or intraLATA toll service to a competitor. SimpleLink is also available to customers who have left AT&T for another carrier and now want to return their business network access lines or intraLATA toll to Ameritech.

Customers subscribing to SimpleLink receive monthly discounts on total billed revenue based on the customer's Minimum Annual Revenue Commitment (MARC).

**B. DEFINITIONS****Minimum Annual Revenue Commitment (MARC)**

The minimum annual revenue commitment that customer must commit to, per year, in order to receive the volume discount.

**Total Billed Revenue**

Total Billed Revenue includes all Ameritech regulated services, with the exception of products mentioned in C. Terms and Conditions.

**C. TERMS AND CONDITIONS**

## 1. Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual total billed revenue, for all eligible business accounts, before discounts are applied.

/1/

/1/ Material formerly appeared in Tariff 20R Part 20 Section 4 on Sheet 74.

Effective: May 1, 2012

**SIMPLELINK (SAVE/WINBACK) (cont'd)**

**C. TERMS AND CONDITIONS (cont'd)**

1. Minimum Annual Revenue Commitment (cont'd)

MARC volume discounts are applied to the following eligible services:

Business Exchange Access Service	Business Trunk Service
Centrex	FeatureLink
ISDN Direct	ISDN Prime
ADTS-E	DSO & DS1
IntraLata Toll usage	Toll Free/800/888
	RCF and MultiRing

(C)

Custom Calling and Advanced Custom Calling features  
All local usage except usage from an existing Optional Calling Plan

The SimpleLink plan is available with one year, two year, three year or five year term plans.

SimpleLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

Accounts with term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, FeatureLink DSO, DS1, are not eligible for SimpleLink.

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

SimpleLink is limited to 10 accounts per customer.

A SimpleLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of AT&T.

The SimpleLink plan applies to all of the intraLATA regulated services of the subscribing customer, including all business usage and message toll service.

**SIMPLELINK (SAVE/WINBACK) (cont'd)**

**D. PRICES**

**1. Service Elements**

% Discount on Total Billed Revenue (regulated)

Annual Minimum	1 Year	2 Years	3 Years	5 Years
\$1000 - 2999	12.0%	13.0%	14.0%	15.0%
3000 - 6999	13.0%	14.0%	15.0%	16.0%
7000 - Plus	14.0%	15.0%	16.0%	17.0%

**Monthly Toll Discount** 55%

Discount applies to intraLATA toll and Toll Free Calls. (C)

**2. Revenue Growth Incentive**

At the end of the 2nd year of the term agreement, and going forward, if the customers contributory spending is greater than their MARC, the customer will receive an annual credit equal to 10% of the increase over the highest spending in any previous year of contract.

**3. Other Applicable Charges and Payments**

Service Connection Charges are not applicable when establishing or changing to SimpleLink.

**SIMPLELINK (SAVE/WINBACK) (cont'd)**

/1/

**D. PRICES (cont'd)****4. Termination Charges**

Customers terminating a SimpleLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

Termination Liability charges are not applicable if during the SimpleLink term period the customer converts to another AT&T access or usage plan with a term equal to or greater than the existing SimpleLink plan, and a revenue commitment equal to or greater than the SimpleLink MARC.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signatures to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

**5. Service Guarantee**

Within 90 days of subscribing to SimpleLink 3 year and 5 year term plans, customers may cancel this service without incurring the termination liability charges specified in this guidebook. This guarantee does not apply to customers who terminate or convert to another AT&T toll plan, access and/or usage commitment product for the purpose of subscribing to SimpleLink.

/1/

/1/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 77.

Effective: May 1, 2012

**SIMPLELINK ENHANCED<sup>SM</sup> /1/**

/2/

**5. A. DESCRIPTION**

SimpleLink Enhanced<sup>SM</sup> is an optional access and local usage volume discount plan for AT&T Michigan business customers. Customers subscribing to SimpleLink Enhanced receive monthly discounts on eligible services based on the customer's Minimum Monthly Revenue Commitment (MMRC).

**6. B. DEFINITIONS****Minimum Monthly Revenue Commitment (MMRC)**

The minimum monthly revenue commitment that customer must commit to in order to receive the volume discount.

**Contributory Services**

Those services whose revenue is counted towards achievement of the customer's selected MMRC.

**Eligible Services**

Those services that are eligible for discounts based on achievement of a specified MMRC.

**7. C. TERMS AND CONDITIONS**

MMRC revenue is the sum total of the customer's monthly billed charges, for services specified in the Company's SimpleLink Enhanced guidebook, for all eligible business accounts located within the state, before discounts are applied.

Services contributing towards the MMRC include certain SBC Michigan unregulated services and, except as noted below, all SBC Michigan regulated services (monthly recurring revenue, usage revenue, and Other Charges & Credits (OC&C), including fractionalized recurring and nonrecurring charges), excluding the following, if applicable:

End User common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal & State Line Port charges.

Additionally any service provided by the Company's affiliates (other than AT&T Michigan, Incumbent Local Exchange Carrier), charges for services provided by any other service provider and billed on behalf of that other service provider, and any other tax or charge imposed by local, state, or federal government entity are also excluded.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 105.

**SIMPLELINK ENHANCED<sup>SM</sup> (cont'd)**<sup>/1/</sup>

/2/

**8. C. TERMS AND CONDITIONS (cont'd)**

The SimpleLink Enhanced plan is available with one year, two year, or three year term plans. The one year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for one year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term. Additionally three MMRC levels will be available for customers to choose from: \$45.00, \$85.00, and \$200.00. Customers subscribing to a two or three year SimpleLink Enhanced term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.

SimpleLink Enhanced customers who fail to meet their selected MMRC will be billed the difference between the selected MMRC and the monthly revenue billed.

MMRC volume discounts apply to certain AT&T Michigan unregulated services and to the following regulated eligible tariffed services. Any of the following services provided under an existing term discount plan are not eligible for SimpleLink Enhanced volume discounts.

Business Exchange Access Service Local usage      Business DID Trunks (Analog PBX)  
except usage from an existing optional calling plan

When the unregulated services mentioned above are purchased in package discount arrangements they are not eligible for SimpleLink Enhanced discounts.

Customer accounts with term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, DS0/1/3, are not eligible for a SimpleLink Enhanced plan. Accounts with FeatureLink Service term agreements may be included in a SimpleLink Enhanced plan.

Local and state additional charges, taxes, the End User Common Line charge, and nonrecurring charges are not volume discount eligible. A customer's maximum MMRC volume discount for each commitment level may not exceed \$85.00 per month.

All of the accounts on a SimpleLink Enhanced plan must reside in the same state. An eligible SimpleLink Enhanced customer may include up to, but not exceed, 10 of its accounts under one SimpleLink Enhanced plan. A customer may have only one SimpleLink Enhanced plan per state in the SBC Midwest region.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 106.

**SIMPLELINK ENHANCED<sup>SM</sup> (cont'd) <sup>/1/</sup>**

/2/

**9. C. TERMS AND CONDITIONS (cont'd)**

A SimpleLink Enhanced plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The customer's term commences the day after the service is "activated" by the Company. The date activated shall be the date the order installing the plan is completed in the Company's billing system.

**10. D. PRICES**

**1. Service Elements**

MMRC	MMRC Volume Discount		
	1 Year	2 Years	3 Years
\$ 45.00	7.0%	8.0%	9.0%
85.00	8.0%	9.0%	10.0%
200.00	9.0%	10.0%	11.0%

**2. Other Applicable Discounts**

SimpleLink Enhanced customers will also receive an additional 10% discount in addition to the MMRC Volume Discount listed above, for those unregulated services included as eligible services.

**3. Payment Plans**

Service Connection Charges are not applicable when establishing or changing to SimpleLink Enhanced.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 107.



**SIMPLELINK ENHANCED<sup>SM</sup> (cont'd)**<sup>/1/</sup>

/2/

**11. D. PRICES (cont'd)****4. Termination Charges**

Customers terminating a SimpleLink Enhanced plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MMRC multiplied by the number of months remaining in the customer's term period. For a partial month, if the partial month revenue is less than the MMRC, the customer is liable for 50% of the difference between the MMRC and the actual billed revenue.

Termination liability charges are not applicable if during the SimpleLink Enhanced term period the customer converts to another Company access or local usage plan with a term equal to or greater than the remaining SimpleLink Enhanced plan, and the new revenue commitment<sup>/3/</sup> is equal to or greater than the remaining SimpleLink Enhanced revenue commitment.

**5. Service Guarantee**

Within 90 days of subscribing to SimpleLink Enhanced two year and three year term plans, customers may cancel this service without incurring the termination liability charges specified in this guidebook. This guarantee does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to SimpleLink Enhanced.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 108.

/3/ Effective June 30, 2010, conversion to a new plan with an equal or greater revenue commitment is no longer a requirement to waive termination charges per this clause.

**SIMPLELINK ENHANCED<sup>SM</sup> WINBACK<sup>/1/</sup>**

/2/

**A. DESCRIPTION**

SimpleLink Enhanced<sup>SM</sup> Winback is an optional access and local usage volume discount plan for AT&T Michigan business customers who have their business network access line(s) with a competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their business network access line service with the Company.

Customers subscribing to SimpleLink Enhanced Winback receive monthly discounts on eligible services based on the customer's Minimum Monthly Revenue Commitment (MMRC).

**B. DEFINITIONS****Minimum Monthly Revenue Commitment (MMRC)**

The minimum monthly revenue commitment that the customer must commit to in order to receive the volume discount.

**Contributory Services**

Those services whose revenue is counted towards achievement of the customer's selected MMRC.

**Eligible Services**

Those services that are eligible for discounts based on achievement of a specified MMRC.

**C. TERMS AND CONDITIONS**

MMRC revenue is the sum total of the customer's monthly billed charges, for services specified in the Company's SimpleLink Enhanced Winback offer, for all eligible business accounts located within the state, before discounts are applied.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> Winback packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> Winback package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 74.

**SIMPLELINK ENHANCED<sup>SM</sup> WINBACK (cont'd)** <sup>/1/</sup>

/2/

**12. C. TERMS AND CONDITIONS (cont'd)**

Services contributing towards the MMRC include certain AT&T Michigan unregulated services and, except as noted below, all AT&T Michigan regulated services (monthly recurring revenue, usage revenue, and Other Charges & Credits (OC&C), including fractionalized recurring and nonrecurring charges), excluding the following, if applicable:

End User common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal & State Line Port charges.

Additionally any service provided by the Company's affiliates (other than AT&T Michigan, Incumbent Local Exchange Carrier), charges for services provided by any other service provider and billed on behalf of that other service provider, and any other tax or charge imposed by local, state, or federal government entity are also excluded.

The SimpleLink Enhanced Winback plan is available with one year, two year, or three year term plans. The one year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for one year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term. Additionally, three MMRC levels will be available for customers to choose from: \$45.00, \$85.00, and \$200.00. Customers subscribing to a 2 or 3 year SimpleLink Enhanced Winback term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.

SimpleLink Enhanced Winback customers who fail to meet their selected MMRC will be billed the difference between the selected MMRC and the monthly revenue billed.

MMRC volume discounts apply to certain SBC Michigan unregulated services and to the following regulated eligible tariffed services. Any of the following services provided under an existing term discount plan are not eligible for SimpleLink Enhanced Winback volume discounts:

Business Exchange Access Service      Business DID Trunks (Analog PBX)

All local usage except usage from an existing optional calling plan.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> Winback packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> Winback package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established

/1/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 110.

**SIMPLELINK ENHANCED<sup>SM</sup> WINBACK (cont'd)** <sup>/1/</sup>

/2/

**13. C. TERMS AND CONDITIONS (cont'd)**

When the unregulated services mentioned above are purchased in package discount arrangements they are not eligible for SimpleLink Enhanced Winback discounts.

Customer accounts with term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, DS0/1/3, are not eligible for a SimpleLink Enhanced Winback plan. Accounts with FeatureLink Service term agreements may be included in a SimpleLink Enhanced Winback plan.

Local and state additional charges, taxes, the End User Common Line charge, and nonrecurring charges are not volume discount eligible.

A customer's maximum MMRC volume discount for each commitment level may not exceed \$85.00 per month.

All of the accounts on a SimpleLink Enhanced Winback plan must reside in the same state. An eligible SimpleLink Enhanced Winback customer may include up to, but not exceed, 10 of its accounts under one SimpleLink Enhanced Winback plan. A customer may have only one SimpleLink Enhanced Winback plan per state in the AT&T Midwest region.

A SimpleLink Enhanced plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The customer's term commences the day after the service is "activated" by the Company. The date activated shall be the date the order installing the plan is completed in the Company's billing system. /2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> Winback packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> Winback package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established

/1/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 111.

**SIMPLELINK ENHANCED<sup>SM</sup> WINBACK (cont'd)** <sup>/1/</sup>

/2/

**14. D. PRICES**

**1. Service Elements**

MMRC	MMRC Volume Discount		
	1 Year	2 Years	3 Years
\$ 45.00	12.0%	13.0%	14.0%
85.00	13.0%	14.0%	15.0%
200.00	14.0%	15.0%	16.0%

**2. Other Applicable Discounts**

SimpleLink Enhanced Winback customers will, also, receive an additional 10% discount in addition to the MMRC Volume Discount listed above, for those unregulated services included as eligible services.

SimpleLink Enhanced Winback customers will, also, receive a 100% discount of the normally applicable monthly rates for eligible services for the initial 3 months of the term plan, up to a maximum of \$500.00 per month. All charges credited will continue to contribute to the customer's MMRC, if normally applicable.

**3. Payment Plans**

Service Connection Charges are not applicable when establishing or changing to SimpleLink Enhanced Winback.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> Winback packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> Winback package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 112.

**SIMPLELINK ENHANCED<sup>SM</sup> WINBACK (cont'd)**<sup>/1/</sup>

/2/

**15. D. PRICES (cont'd)****4. Termination Charges**

Customers terminating a SimpleLink Enhanced Winback plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MMRC multiplied by the number of months remaining in the customer's term period. For a partial month, if the partial month revenue is less than the MMRC, the customer is liable for 50% of the difference between the MMRC and the actual billed revenue. Additionally, the customer will be liable to repay the full amount of charges credited for the initial 3 months of their term period as part of the 100% discount of monthly rates for eligible services<sup>/1/</sup>.

Termination liability charges are not applicable if during the SimpleLink Enhanced Winback term period the customer converts to another Company access or local usage plan with a term equal to or greater than the remaining SimpleLink Enhanced Winback plan, and the new revenue commitment<sup>/3/</sup> is equal to or greater than the remaining SimpleLink Enhanced Winback revenue commitment.

**5. Service Guarantee**

Within 90 days of subscribing to SimpleLink Enhanced Winback two year and three year term plans, customers may cancel this service without incurring the termination liability charges specified in this guidebook, with the exception noted below. This guarantee does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to SimpleLink Enhanced Winback. Customers will be liable to repay all charges credited for the initial 3 months of their term period as part of the 100% discount of monthly rates for eligible services<sup>/1/</sup>.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> Winback packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> Winback package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 113.

/3/ Effective June 30, 2010, conversion to a new plan with an equal or greater revenue commitment is no longer a requirement to waive termination charges per this clause.

**SIMPLELINK ENHANCED<sup>SM</sup> II** <sup>/1/</sup>

/2/

**16. A. DESCRIPTION**

SimpleLink Enhanced<sup>SM</sup> II is an optional access and local usage volume discount plan for all Company business customers. Customers subscribing to SimpleLink Enhanced II receive monthly discounts on eligible services based on the customer's Minimum Monthly Revenue Commitment (MMRC). SimpleLink Enhanced II also provides an Access Line Bundle.

**17. B. DEFINITIONS****Access Line Bundle**

A SimpleLink Enhanced<sup>SM</sup> II Access Line Bundle consists of a business network access line, Caller ID and Caller ID with Name for a monthly rate.

**Contributory Services**

Those services whose revenue is counted towards achievement of the customer's selected MMRC.

**Eligible Services**

Those services that are eligible for discounts based on achievement of a specified MMRC.

**Minimum Monthly Revenue Commitment (MMRC)**

The minimum monthly revenue commitment that the customer must commit to in order to receive the volume discount.

**Minimum Monthly Revenue Commitment (MMRC) Revenue**

MMRC revenue is the sum total of the customer's monthly billed charges, for services specified in the Company's SimpleLink Enhanced II offer, for all eligible business accounts located within the state, before discounts are applied.

**18. C. TERMS AND CONDITIONS**

1. Services contributing towards the MMRC include certain Company unregulated services and, except as noted below, all Company regulated services (monthly recurring revenue, usage revenue, and Other Charges & Credits (OC&C), including fractionalized recurring and nonrecurring charges).

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> II packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> II package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established.

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 114.

**SIMPLELINK ENHANCED<sup>SM</sup> II (cont'd)** <sup>/1/</sup>

/2/

**19. C. TERMS AND CONDITIONS (cont'd)**

2. Services that do not contribute to the MMRC include: End User Common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal and State Line Port charges.

Additionally any service provided by the Company's affiliates, charges for services provided by any other service provider and billed by the Company on behalf of the other service provider, and any other taxes or charges imposed by local, state, or federal government entities do not contribute towards the MMRC.

3. The SimpleLink Enhanced II plan is available with one year, two year, or three year term plans. The one year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for 1-year intervals. A maximum of two 1-year renewals are available after the first 1-year term. Customers will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term.
4. Customers subscribing to a 2 or 3 year SimpleLink Enhanced II term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.
5. Customers may select from three MMRC levels as listed in **D. PRICES**, following.
6. SimpleLink Enhanced II customers who fail to meet their selected MMRC will be billed the difference between the selected MMRC and the monthly revenue billed.
7. Customers subscribing to SimpleLink Enhanced II will receive all subscribed business access lines in the form of an Access Line Bundle at the monthly price as listed in **D. PRICES**, following. At the end of the SimpleLink Enhanced II term plan the customer will be billed for the components that make up the bundle at their individual monthly rates unless the customer renews their SimpleLink Enhanced II term agreement. Standard service and equipment and/or installation charge apply to install components of the Access Line Bundle.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> II packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> II package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established.

/1/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 115.



**SIMPLELINK ENHANCED<sup>SM</sup> II (cont'd) <sup>/1/</sup>**

/2/

**20. C. TERMS AND CONDITIONS (cont'd)**

- 8. MMRC volume discounts apply to certain Company unregulated services and to the following regulated eligible tariffed services. Any of the following services provided under an existing term discount plan are not eligible for SimpleLink Enhanced II volume discounts.

**SimpleLink Enhanced II Eligible Services**

SimpleLink Enhanced II Access Line Bundle	Business DID Trunks (Analog PBX) All Local Usage except usage from an existing optional calling plan
---	---

- 9. A customer's maximum monthly allowable discount for each commitment level may not exceed the Maximum Monthly Allowable Discount as shown in **D. PRICES**, following.
- 10. Customer accounts with term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, DS0/1/3, are not eligible for a SimpleLink Enhanced II plan. Accounts with FeatureLink Service term agreements may be included in a SimpleLink Enhanced II plan.
- 11. All of the accounts on a SimpleLink Enhanced II plan must reside in the same state. An eligible SimpleLink Enhanced II customer may include up to, but not exceed, 10 of its accounts under one SimpleLink Enhanced II plan. A customer may have only one SimpleLink Enhanced II plan per state in the 5-state Company Midwest region.
- 12. A SimpleLink Enhanced II plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.
- 13. The customer's term commences the day after the service is "activated" by the Company. The date activated shall be the date the order installing the plan is completed in the Company's billing system.
- 14. Local and state additional charges, taxes, the End User Common Line charge, and non-recurring charges are not volume discount eligible.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> II packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> II package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established.

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 116.

**SIMPLELINK ENHANCED<sup>SM</sup> II (cont'd) <sup>/1/</sup>**

/2/

**21. D. PRICES**

**1. Standard Features**

**A. MMRC Discount**

<u>MMRC</u>	<u>Maximum Monthly Allowable Discount</u>	<u>MMRC Volume Discount</u>		
		<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$ 45.00	\$85.00	7.0%	8.0%	9.0%
85.00	85.00	8.0%	9.0%	10.0%
200.00	85.00	9.0%	10.0%	11.0%

**B. Access Line Bundle**

\$16.00 per month for all terms selected and in all access areas.

**2. Other Applicable Discounts and Credits**

SimpleLink Enhanced II customers will, also, receive an additional 30% discount in addition to the MMRC Volume Discount listed above, for those unregulated services included as SimpleLink Enhanced II Eligible Services. When these unregulated services are purchased in a package discount arrangement they are not eligible for SimpleLink Enhanced II discounts.

SimpleLink Enhanced II customers who have their business network access line(s) with a competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their business network access line service with the Company will, also, receive a credit in the amount of their selected MMRC for 1 month per contract year, payable in month 4 for a 1-year term, in months 4 and 16 each for a 2-year term, and in months 4, 16, and 28 each for a 3-year term. All charges credited will continue to contribute to the customer's MMRC, if normally applicable.

**3. Nonrecurring Charges**

Service Connection Charges are not applicable when establishing or changing to SimpleLink Enhanced II.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> II packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> II package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established.

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 117.

**SIMPLELINK ENHANCED<sup>SM</sup> II (cont'd)** <sup>/1/</sup>

/2/

**22. D. PRICES (cont'd)**

**4. Termination Liability**

Customers terminating a SimpleLink Enhanced II plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MMRC multiplied by the number of months remaining in the customer's term period. For a partial month, if the partial month revenue is less than the MMRC, the customer is liable for 50% of the difference between the MMRC and the actual billed revenue.

Termination liability charges are not applicable if during the SimpleLink Enhanced II term period the customer converts to another Company access or local usage plan with a term equal to or greater than the remaining SimpleLink Enhanced II plan, and the new revenue commitment<sup>/3/</sup> is equal to or greater than the remaining SimpleLink Enhanced II revenue commitment.

Customers who have their business network access line(s) with a competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their business network access line service with the Company will receive a one-time waiver or refund of the termination charges associated with early termination of a previous SimpleLink or SimpleLink Enhanced agreement for the purpose of establishing service with another carrier if they return to the Company and sign a new SimpleLink Enhanced II agreement. The new SimpleLink Enhanced II term period must be greater than or equal to that of the terminated plan and the new revenue commitment equal to or greater than the revenue commitment under the terminated plan. Eligible customers must, also, have refused or not responded to a previous SimpleLink Enhanced II offer. In addition, the customer's former account must not have been disconnected for nonpayment, and no money is owed the Company for any past due bills for regulated service, other than the termination charge. In addition, the "Bill Name" must be the same as on the prior Company account. Customers may take advantage of this offer only once.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> II packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> II package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established.

(N)

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 118.

/3/ Effective June 30, 2010, conversion to a new plan with an equal or greater revenue commitment is no longer a requirement to waive termination charges per this clause

(N)

**SIMPLELINK ENHANCED<sup>SM</sup> II (cont'd)** <sup>/1/</sup>

/2/

**23. D. PRICES (cont'd)****5. Service Guarantee**

Within 90 days of subscribing to SimpleLink Enhanced II 2 year and 3 year term plans, customers may cancel this service without incurring the termination liability charges specified in this guidebook, with the exception noted below. This guarantee does not apply to customers who terminate a Company toll, access and/or usage commitment product for the purpose of subscribing to SimpleLink Enhanced II.

**6. Waiver Allowances**

Customers who have their business network access line(s) with a competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their business network access line service with the Company will receive a waiver of normally applicable service ordering and line connection nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical features ordered at the time of initial subscription to a SimpleLink Enhanced II plan. Standard NRC's will apply to lines & features added after the initial order.

/2/

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced<sup>SM</sup> II packages will be made. Customers subscribing to a SimpleLink Enhanced<sup>SM</sup> II package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established.

/2/ Material formerly appeared in M.P.S.C. Tariff 20R Part 20 Section 4 on Sheet 119.

**BUSINESS ACCESS LINE TERM VOLUME DISCOUNT – TVD<sup>/1/</sup>**

/2/

**40. A. Description**

The Business Access Line Term Volume Discount (TVD) offer provides eligible business customers who commit to a minimum access line volume commitment and term plan a discount on their Network Access Lines and PBX Trunks.

**41. B. Terms and Conditions**

1. TVD plan customers must commit to a 12-, 24-, 36- or 48-month term plan. Eligible services are Business 1-Party and Trunk-Measured service and any services that rate reference these Lines/Trunks.
2. TVD plan customers must commit to a minimum volume of access lines. The total number of access lines within the state applies toward the volume commitment. At any month during the term, if the total number of lines in the state is less than the minimum, an adjustment charge will appear on the customer's designated Master Billing Telephone Number for the state. A \$10 per-line adjustment charge will be billed for the number of lines under the minimum line volume commitment.
3. Access line volume commitments and the associated term plan discounts are noted in **D. PRICES** below. The TVD discount will remain fixed through the life of the commitment. If the underlying tariffed monthly recurring rates for lines/trunks change, the net discounted price per month will change accordingly.
4. Upon expiration of a TVD 12-, 24-, 36- or 48-month term plan, the service is automatically billed at the monthly rates set forth in the Guidebook and in effect at the time the service agreement expires, unless a new service agreement is negotiated.
5. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period.

/2/

/1/ Effective June 30, 2012, new service agreements for the Business Access Line Term Volume Discount (TVD) service will no longer be available to new or existing customers.

(N)

/2/ Material formerly appeared in Part 4, Section 2 on Sheet 45.

(N)

**BUSINESS ACCESS LINE TERM VOLUME DISCOUNT - TVD (cont'd)<sup>/1/</sup>**

/2/

**41. B. Terms and Conditions (cont'd)**

6. Applicable Line Connection nonrecurring charges (NRCs) will be waived for customers coming to AT&T Michigan from other carriers. Standard NRCs will apply to lines added subsequent to the initial order.
7. All rules, regulations, fees and surcharges normally applicable to eligible services apply. Local and state additional charges, taxes, surcharges, and the End User Common Line (EUCL) charge are not volume discount eligible under this offer.
8. TVD may not be combined with Custom BizSaver, SimpleLink Enhanced, SimpleLink Enhanced II, or CompleteLink 2.0 offers.

**42. C. Termination Liability**

1. Customers who terminate the TVD agreement prior to the expiration of the 12-, 24-, 36- or 48-month service term shall pay a termination charge. Payment of the termination charge does not release the customer from amounts previously owed to the Company. The termination charge shall be:
  - All unpaid special Construction charges or nonrecurring charges (excluding any waived charges); plus
  - Fifty percent (50%) of all recurring charges for the remaining months of the customer's term based on the minimum access line volume commitment under the customer's agreement.
2. TVD customers may choose to terminate an existing service agreement before the end of the term period without paying termination charges provided they negotiate a new TVD service agreement with a term that is equal to or greater than the term period remaining on the existing TVD agreement and commit to an equal or greater number of business access lines than their access line volume commitment under the existing TVD agreement.
3. Termination charges shall not apply if a customer converts to another Company service whose term period is equal to or greater than the term period remaining on the existing TVD service agreement.

/2/

/1/ Effective June 30, 2012, new service agreements for the Business Access Line Term Volume Discount (TVD) service will no longer be available to new or existing customers.

(N)

/2/ Material formerly appeared in Part 4, Section 2 on Sheet 46.

(N)

**BUSINESS ACCESS LINE TERM VOLUME DISCOUNT – TVD (cont'd)**<sup>/1/</sup>

/2/

**42. C. Termination Liability (cont'd)**

4. When a TVD customer moves from one service location to another, the minimum access line volume commitment, duration and discount associated with the service agreement is not affected. If the applicable monthly business recurring rate changes as a result of the move, the monthly rate at the new service location will be based on the rate in effect at the new service location. Adjustment charges do not apply if the customer agrees to continue the service agreement at the new service location and retains Network Access lines that equal or exceed their minimum access line volume commitment under the TVD service agreement at the old service location.

**43. D. Prices**

TVD Monthly Recurring Charge Discount Schedule:

Access Line Volume Commitment	12-month Term	24-month Term	36-month Term	48-month Term
Minimum 1 line	5%	7%	9%	9.5%
Minimum 5 lines	5.5%	7.5%	9.5%	10%
Minimum 11 lines	6%	8%	10%	10.5%
Minimum 31 lines	7%	9%	11%	11.5%
Minimum 101 lines	8%	10%	12%	12.5%
Minimum 201 lines	9%	11%	13%	13.5%

/2/

/1/ Effective June 30, 2012, new service agreements for the Business Access Line Term Volume Discount (TVD) service will no longer be available to new or existing customers.

(N)

/2/ Material formerly appeared in Part 4, Section 2 on Sheet 47.

(N)

**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/2/</sup>**

/3/ (C)

**A. DESCRIPTION**

Custom BizSaver Winback Packages are available to eligible business customers with 1 to 10 business lines who agree to a 12-month, 24-Month or 36-Month term.

**B. TERMS AND CONDITIONS**

1. Custom BizSaver Winback Packages are available to business customers with 1 to 10 business lines who agree to a 12-month, 24-Month or 36-Month term and commit to the Network Access Line service, Local Usage<sup>/1/</sup> service and, optionally, Local Toll Usage at the prices shown in D. PRICES following.
2. Eligible customers include business customers with 1 to 10 business lines who have their business network access lines with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their business network access line service with the Company.
3. Custom BizSaver Winback Packages are available only to customers that require 1-10 individual business exchange network access lines, and are not available on FX Service, Remote Call Forwarding Service, WATS access lines, PBX, Centrex or Semi-Public Coin services.
4. The Local<sup>/1/</sup> and Local Toll usage service components of the Custom BizSaver Winback Packages are provided on a per account basis. The remaining components are provided per line.
5. Eligible customers have the option of subscribing to a flexible bundle of features, as described below, on their main business access line for each term length. Caller ID and Caller ID with Name services will be provided on all additional lines upon request at no additional charge.

**Flexible Bundle of Features Option**

Eligible customers may select any 5 of the following features – Pay Per Use features are not eligible. If the customer removes any of the 5 selected features, the remaining features will be billed at standard rates. If a customer subscribes to more than 5 features, this flexible bundle option will include the 5 highest priced features based on standard rates. Features purchased in excess of the 5 components of this flexible bundle will be billed at standard Guidebook rates:

Call Waiting	Call Screening	Speed Calling 30
Call Forwarding	Repeat Dialing	Automatic Callback
Three-Way Calling	Caller ID	Caller ID with Name

/1/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

/3/

/2/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.

/3/ Material formerly appeared in Part 2 Section 12 on Sheet 15.



**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/1/</sup> (cont'd)**

/2/ (C)

**B. TERMS AND CONDITIONS (cont'd)**

6. Customers subscribing to the Custom BizSaver Winback Packages will benefit from the package rates for the term period agreed to, unless they either change or disconnect their service, except as follows: 1) Customers can change their chosen Local or Local Toll service to another Custom BizSaver Winback Block of Time (BOT) level one time during their agreed to term, or 2) Customers can move to a Custom BizSaver Winback Package without Local Toll usage any time during their agreed to term. When a customer changes or disconnects any components of their Custom BizSaver Winback Package, except as noted above, then the remaining components of the package will be billed at their individual rates as shown in **C. REFERENCES** following.
7. Eligible customers will receive a 100% credit against the recurring charges for those elements that make up their selected Custom BizSaver Winback package (excluding optional toll) for 2 months. No credit on additional local or toll minutes associated with the chosen package will be applied.

/2/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.

/2/ Material formerly appeared in Part 2 Section 12 on Sheet 16.

**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/2/</sup> (cont'd)**

/3/ (C)

**B. TERMS AND CONDITIONS (cont'd)**

8. Eligible customers will receive a waiver of normally applicable service ordering and line connection nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical features ordered at the time of initial subscription to a Custom BizSaver Winback package. Standard NRC's will apply to lines and features added after the initial order.
9. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. This 12-month oral agreement with option to re-subscribe applies to both Local BOT and Unlimited Local packages.<sup>/1/</sup>
10. At the expiration of the agreed to term, if a customer does not expressly indicate election of another existing non-winback Custom BizSaver Package, the rates will revert to the applicable individually tariffed rates for each component of the Custom BizSaver Winback Package, as shown in **C. REFERENCES** following.
11. Custom BizSaver® subscribers who terminate their entire service prior to completing their agreed to term commitment will be assessed termination charges of 50% of the monthly recurring charge for Access Line(s) (including Unlimited)<sup>/1/</sup>, Local/Toll Blocks and the flexible bundle of features times the number of months left on the term commitment.
12. Termination liability charges are not applicable if, during the Custom BizSaver term period, the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining Custom BizSaver term plan.

/1/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

/2/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.

/3/ Material formerly appeared in Part 2 Section 12 on Sheet 17.

/3/

**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/1/</sup> (cont'd)**

/2/

**B. TERMS AND CONDITIONS (cont'd)**

- 13. Eligible customers will receive a one-time waiver or refund of the termination charges associated with early termination of a previous Custom BizSaver agreement for the purpose of establishing service with another carrier if they return to SBC Michigan and sign a new Custom BizSaver Winback agreement. The new Custom BizSaver Winback term period must be greater than or equal to that of the terminated plan. Eligible customers must, also, have refused or not responded to a previous Custom BizSaver Winback offer. In addition, the customer's former account must not have been disconnected for nonpayment, and no money is owed the Company for any past due bills for regulated service, other than the termination charge. In addition, the "Bill Name" must be the same as on the prior SBC account. Customers may take advantage of this offer only once.
  
- 14. Eligible Custom BizSaver Winback customers subscribing to Caller ID and Caller ID With Name on an a la carte basis, independent of any other package or promotion except The BASICS Package For Business (BASICS) as described below, will receive both services at the discounted monthly price as shown in D. PRICES following. This discounted price is available to customers subscribing to Custom BizSaver Winback as of August 14, 2006 or later. Customers who purchase Custom BizSaver Winback without the flexible bundle of features and those who have Custom BizSaver Winback either without BASICS or have BASICS and wish to have Caller ID and Caller ID With Name on their additional lines are eligible. Caller ID and Caller ID With Name must be purchased together on one line, where central office facilities permit. The discounted monthly price is applicable for the duration of the selected Custom BizSaver Winback term plan period.

**C. REFERENCES**

The Custom BizSaver Package components are provided in accordance with the terms and conditions of their applicable Guidebooks except as noted in Sections B. and D.

Subject	Reference
Business Exchange Access Lines	Part 4, Section 2
Business Local Usage	Part 4, Section 2
Business Message Local Toll Usage	Part 9, Section 1
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2

/2/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.  
/2/ Material formerly appeared in Part 2 Section 12 on Sheet 18.

**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/1/</sup> (cont'd)**

/2/

**D. PRICES (cont'd)**

Description	12-Month Package Price			Add'l Local Msg.
	Access Area A	Access Area B	Access Area C	
<b><u>Packages without Local Toll</u></b>				
<b>800 Message Local BOT Packages</b>				
3-Line	\$ 72.35	\$ 72.95	N/A	\$0.050
4-Line	83.15	83.95	\$ 86.55	\$0.050
5-Line	93.95	94.95	98.20	0.050
6-Line	104.75	105.95	109.85	0.050
7-Line	115.55	116.95	121.50	0.050
8-Line	126.35	127.95	133.15	0.050
9-Line	137.15	138.95	144.80	0.050
10-Line	147.95	149.95	156.45	0.050
<b>400 Message Local BOT Packages</b>				
2-Line	42.60	43.00	44.30	0.055
3-Line	53.40	54.00	55.95	0.055
4-Line	64.20	65.00	67.60	0.055
5-Line	75.00	76.00	79.25	0.055
6-Line	85.80	87.00	90.90	0.055
7-Line	96.60	98.00	102.55	0.055
8-Line	107.40	109.00	114.20	0.055
9-Line	118.20	120.00	125.85	0.055
10-Line	129.00	131.00	137.50	0.055
<b>200 Message Local BOT Packages</b>				
1-Line	24.30	24.50	25.15	0.065
2-Line	35.10	35.50	36.80	0.065
3-Line	45.90	46.50	48.45	0.065
4-Line	56.70	57.50	60.10	0.065
5-Line	67.50	68.50	71.75	0.065
6-Line	78.30	79.50	83.40	0.065
7-Line	89.10	90.50	95.05	0.065
8-Line	99.90	101.50	106.70	0.065
9-Line	110.70	112.50	118.35	0.065
10-Line	121.50	123.50	130.00	0.065

/2/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.

/2/ Material formerly appeared in Part 2 Section 12 on Sheet 19.

**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/1/</sup> (cont'd)**

/2/

**D. PRICES (cont'd)**

Description	12-Month Package Price			Add'l Local Msg.
	Access Area A	Access Area B	Access Area C	
<b><u>Packages without Local Toll (cont'd)</u></b>				
<b>100 Message Local BOT Packages</b>				
1-Line	\$ 18.68	\$ 18.88	\$ 19.53	\$0.065
2-Line	29.48	29.88	31.18	0.065
3-Line	40.28	40.88	42.83	0.065
4-Line	51.08	51.88	54.48	0.065
5-Line	61.88	62.88	66.13	0.065
6-Line	72.68	73.88	77.78	0.065
7-Line	83.48	84.88	89.43	0.065
8-Line	94.28	95.88	101.08	0.065
9-Line	105.08	106.88	112.73	0.065
10-Line	115.88	117.88	124.38	0.065

Description	24-Month Package Price			Add'l Local Msg.
	Access Area A	Access Area B	Access Area C	
<b>800 Message Local BOT Packages</b>				
3-Line	\$ 65.12	\$ 65.66	\$ 67.41	\$0.050
4-Line	74.84	75.56	77.90	0.050
5-Line	84.56	85.46	88.38	0.050
6-Line	94.28	95.36	98.87	0.050
7-Line	104.00	105.26	109.35	0.050
8-Line	113.72	115.16	119.84	0.050
9-Line	123.44	125.06	130.32	0.050
10-Line	133.16	134.96	140.81	0.050

/2/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.

/2/ Material formerly appeared in Part 2 Section 12 on Sheet 20

**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/1/</sup> (cont'd)**

/2/ (C)

**D. PRICES (cont'd)**

Description	24-Month Package Price			Add'l Local Msg.
	Access Area A	Access Area B	Access Area C	
<b><u>Packages without Local Toll (cont'd)</u></b>				
<b>400 Message Local BOT Packages</b>				
2-Line	\$ 38.34	\$ 38.70	\$ 39.87	\$0.055
3-Line	48.06	48.60	50.36	0.055
4-Line	57.78	58.50	60.84	0.055
5-Line	67.50	68.40	71.33	0.055
6-Line	77.22	78.30	81.81	0.055
7-Line	86.94	88.20	92.30	0.055
8-Line	96.66	98.10	102.78	0.055
9-Line	106.38	108.00	113.27	0.055
10-Line	116.10	117.90	123.75	0.055
<b>200 Message Local BOT Packages</b>				
1-Line	21.87	22.05	22.64	0.065
2-Line	31.59	31.95	33.12	0.065
3-Line	41.31	41.85	43.61	0.065
4-Line	51.03	51.75	54.09	0.065
5-Line	60.75	61.65	64.58	0.065
6-Line	70.47	71.55	75.06	0.065
7-Line	80.19	81.45	85.55	0.065
8-Line	89.91	91.35	96.03	0.065
9-Line	99.63	101.25	106.52	0.065
10-Line	109.35	111.15	117.00	0.065
<b>100 Message Local BOT Packages</b>				
1-Line	\$ 16.81	\$ 16.99	\$ 17.58	\$0.065
2-Line	26.53	26.89	28.06	0.065
3-Line	36.25	36.79	38.55	0.065
4-Line	45.97	46.69	49.03	0.065
5-Line	55.69	56.59	59.52	0.065
6-Line	65.41	66.49	70.00	0.065
7-Line	75.13	76.39	80.49	0.065
8-Line	84.85	86.29	90.97	0.065
9-Line	94.57	96.19	101.46	0.065
10-Line	104.29	106.09	111.94	0.065

/2/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.

/2/ Material formerly appeared in Part 2 Section 12 on Sheet 21.

**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/1/</sup> (cont'd)**

/2/ (C)

**D. PRICES (cont'd)**

Description	36-Month Package Price			Add'l Local Msg.
	Access Area A	Access Area B	Access Area C	
<b><u>Packages without Local Toll (cont'd)</u></b>				
<b>800 Message Local BOT Packages</b>				
3-Line	\$ 61.50	\$ 62.01	\$ 63.67	\$0.050
4-Line	70.68	71.36	73.57	0.050
5-Line	79.86	80.71	83.47	0.050
6-Line	89.04	90.06	93.37	0.050
7-Line	98.22	99.41	103.28	0.050
8-Line	107.40	108.76	113.18	0.050
9-Line	116.58	118.11	123.08	0.050
10-Line	125.76	127.46	132.98	0.050
<b>400 Message Local BOT Packages</b>				
2-Line	36.21	36.55	37.66	0.055
3-Line	45.39	45.90	47.56	0.055
4-Line	54.57	55.25	57.46	0.055
5-Line	63.75	64.60	67.36	0.055
6-Line	72.93	73.95	77.27	0.055
7-Line	82.11	83.30	87.17	0.055
8-Line	91.29	92.65	97.07	0.055
9-Line	100.47	102.00	106.97	0.055
10-Line	109.65	111.35	116.88	0.055

/2/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.

/2/ Material formerly appeared in Part 2 Section 12 on Sheet 22.

**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/1/</sup> (cont'd)**

/2/ (C)

**D. PRICES (cont'd)**

Description	36-Month Package Price			Add'l Local Msg.
	Access Area A	Access Area B	Access Area C	
<b><u>Packages without Local Toll (cont'd)</u></b>				
<b>200 Message Local BOT Packages</b>				
1-Line	\$ 20.66	\$ 20.83	\$ 21.38	\$0.065
2-Line	29.84	30.18	31.28	0.065
3-Line	39.02	39.53	41.18	0.065
4-Line	48.20	48.88	51.09	0.065
5-Line	57.38	58.23	60.99	0.065
6-Line	66.56	67.58	70.89	0.065
7-Line	75.74	76.93	80.79	0.065
8-Line	84.92	86.28	90.70	0.065
9-Line	94.10	95.63	100.60	0.065
10-Line	103.28	104.98	110.50	0.065
<b>100 Message Local BOT Packages</b>				
1-Line	15.88	16.05	16.60	0.065
2-Line	25.06	25.40	26.50	0.065
3-Line	34.24	34.75	36.41	0.065
4-Line	43.42	44.10	46.31	0.065
5-Line	52.60	53.45	56.21	0.065
6-Line	61.78	62.80	66.11	0.065
7-Line	70.96	72.15	76.02	0.065
8-Line	80.14	81.50	85.92	0.065
9-Line	89.32	90.85	95.82	0.065
10-Line	98.50	100.20	105.72	0.065

/2/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.

/2/ Material formerly appeared in Part 2 Section 12 on Sheet 23.



**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/1/</sup> (cont'd)**

/3/ (C)

**D. PRICES (cont'd)**

Description	Monthly Package Price without flexible bundle of features Prior To April 2, 2007			Monthly Package Price with flexible bundle of features Prior To April 2, 2007		
	12-Mo.	24-Mo.	36-Mo.	12-Mo.	24-Mo.	36-Mo.
<b>Unlimited Local<sup>/1/</sup> Packages</b>						
1-Line	\$ 29.99	\$ 26.99	\$ 24.99	\$ 36.99	\$ 33.99	\$ 31.99
2-Line	51.98	47.98	44.98	58.98	54.98	51.98
3-Line	73.97	68.97	64.97	80.97	75.97	71.97
4-Line	95.96	89.96	84.96	102.96	96.96	91.96
5-Line	117.95	110.95	104.95	124.95	117.95	111.95
6-Line	139.94	131.94	124.94	146.94	138.94	131.94
7-Line	161.93	152.93	144.93	168.93	159.93	151.93
8-Line	183.92	173.92	164.92	190.92	180.92	171.92
9-Line	205.91	194.91	184.91	212.91	201.91	191.91
10-Line	227.90	215.90	204.90	234.90	222.90	211.90

Description	Monthly Package Price	Add'l Local Toll Minute
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**Local Toll Blocks of Time (BOT)**

300 Minute BOT	\$12.00	\$0.040
120 Minute BOT	5.50	0.050
60 Minute BOT	2.85	0.055
30 Minute BOT	1.50	0.055

/1/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

/2/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.

/3/ Material formerly appeared in Part 2 Section 12 on Sheet 24

/3/

**CUSTOM BIZSAVER® WINBACK PACKAGES<sup>/1/</sup> (cont'd)**

/3/ (C)

**D. PRICES (cont'd)**

Description	Monthly Package Price without flexible bundle of features on or after April 2, 2007			Monthly Package Price with flexible bundle of features on or after April 2, 2007		
	12-Mo.	24-Mo.	36-Mo.	12-Mo.	24-Mo.	36-Mo.
<b>Unlimited Local<sup>/1/</sup> Packages</b>						
1-Line	\$ 30.00	\$ 27.00	\$ 25.00	\$ 37.00	\$ 34.00	\$ 32.00
2-Line	52.00	48.00	45.00	59.00	55.00	52.00
3-Line	74.00	69.00	65.00	81.00	76.00	72.00
4-Line	96.00	90.00	85.00	103.00	97.00	92.00
5-Line	118.00	111.00	105.00	125.00	118.00	112.00
6-Line	140.00	132.00	125.00	147.00	139.00	132.00
7-Line	162.00	153.00	145.00	169.00	160.00	152.00
8-Line	184.00	174.00	165.00	191.00	181.00	172.00
9-Line	206.00	195.00	185.00	213.00	202.00	192.00
10-Line	228.00	216.00	205.00	235.00	223.00	212.00

Caller ID and Caller ID With Name Monthly Price \$2.00

- /1/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.
- /2/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in Terms and Conditions.
- /3/ Material formerly appeared in Part 2 Section 12 on Sheet 25.

/3/