AMERITECH ELECTRONIC BILLING OPTIONS

DESCRIPTION (T) Ameritech Electronic Billing Options offers customer an electronic copy of their monthly billing data, for one full billing period, in non-paper media, and in a standard record format selected by the Company. The electronic copy of the customer's billing data is provided at the request of the customer and for an additional charge, as set forth in (D) following. The billing data may be provided on magnetic tape, CD ROM, or via Connect Direct transmission. The company will (T) continue to provide an official payment document rendered on paper or an alternative media such as CD-ROM or electronically, that is to be returned to the Company with the remittance. (T)**B. DEFINITIONS** (T) (D) **Connect Direct** (D) Connect Direct is a Company-initiated transmission that sends or "pushes" the data to the customer's host computer. The host computer must be able to accept the Company's transmission. Master Account A "Master Account" is the account to which service charges will be billed in the case where multiple accounts are combined on one service. A "record" is defined as an entry on the customer's paper bill: e.g., each itemized call each Other Charge and Credit (OC&C) entry, each payment or adjustment is one record. (T)(M)(M)

/1/ Material now appears on 1st Revised Sheet 2 in this Section.

ATT TN Effective: November 1, 2002

C. TERMS AND CONDITIONS

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- The service shall be established and/or discontinued effective with the next available <u>full</u> bill period following the customer's request. Service is provided for full bill periods only; partial bill periods are not available.
- 2. Applicable service order charges apply.
- 3. Each month the customer's billing data will be transferred via Connect Direct, mailed via magnetic tape or CD-ROM to the customer's Master Account billing address after the close of the applicable billing period. Magnetic tapes and CD-ROMs become the property of the customer.

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- 4. There are no warranties, expressed or implied, including the warranties of merchantability or fitness for a particular purpose with regard to Ameritech Electronic Billing Options. The Company's liability for lost, damaged or defective data is limited to the recreation of the data upon notification by the customer within five (5) days following the receipt of data.
 - In the event of Connect Direct transmission failure resulting from Company error, the Company will restore the data at no charge to the customer.
 - In the event of Connect Direct transmission failure resulting from failure of customer's transmission line, or other problem that is not Company error, the customer shall promptly notify the Company who will restore the data at the same rates and charges as set forth in D. following.

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5. Multiple accounts may be combined on one service. Multiple accounts with the same bill date may be combined on any media selected; however, the customer will receive a separate Connect Direct transmission, magnetic tape, or CD ROM for each bill date. If more than one account is included on a Connect Direct transmission, magnetic tape or CD ROM, accounts will be listed in sequence by account numbers.

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- /1/ Material originally appeared on Original Sheet 1 in this Section.
- /2/ Material now appears on Original Sheet 2.1 in this Section.

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Effective: November 1, 2002

TERMS AND CONDITIONS (cont'd)

/1/ 6. Not all classifications of billing details are available on all electronic media. The Company should be consulted for format options and specifications. The Company reserves the right to make changes to the record and/or file format as required to meet standardized modifications and/or Company needs. 7. The customer shall provide and maintain compatible premises equipment and software required to utilize data received. The customer shall also provide and maintain the equipment, software, services, and testing necessary to effectively and reliably receive Connect Direct transmissions of data. (C) 8. Billing data received under this service does not constitute an invoice for payment and does not replace the primary bill as the legal billing document. The customer will continue to receive an official payment document.

9. Additional charges apply to change from one media selection to another, or to add accounts to the service.

10. The Company is not responsible for the security of the billing data once the customer has received it.

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/1/ Material originally appeared on Original Sheet 2 in this Section.

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D. PRICES (T)

The following rates and charges are in addition to the rates and charges for any other services necessary to furnish a communication system. Charges will be billed to a main billing telephone number on the regular monthly telephone bill. The monthly rate will apply to a single copy of the billing information provided to a customer at a single location.

Description	Nonrecurring Charge	Monthly Price	(C)
Customer Set-up - Per Master - Per Additional	\$25.00 15.00		
Add Accounts - Per Account	15.00		
Change Media - Per Master	15.00		
			(D)
Magnetic Tape - Per Master Account, Per CD-ROM, per Bill Date			(D)
		\$100.00	(q)

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(T) PRICES (cont'd) Monthly Price (C) Description CD ROM - Per Master Account, per CD ROM, per Bill Date \$100.00 **Connect Direct** - Per Master Account, per Bill Date, per Transmission Records Up to 10,000 20.00 10,001 - 20,000 20.00 20,001 - 30,000 40.00 30,001 - 40,000 40.00 40,001 - 60,000 60.00 60,001 - 80,000 80.00 80,001 - 100,000 100.00 100,001 + 120.00 (C) **ANALYSIS SOFTWARE** /1/ (T) A. DESCRIPTION (C) The Analysis Software is a non-regulated software package that enables customers to perform analysis on and create customized reports from their monthly account billing data received from

The Analysis Software is a non-regulated software package that enables customers to perform analysis on and create customized reports from their monthly account billing data received from the Company in electronic format, either on personal computer diskette, or via an electronic transmission.

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/1/ Material formerly appeared on Original Sheet 5 in this Section.

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ANALYSIS SOFTWARE (cont'd)

B. TERMS AND CONDITIONS

- 1. The Software is intended for use on personal computers and will work with DOS operating systems only.
- 2. The Software is available to exchange service customers only.
- 3. Release 1 of the Software will have the ability to perform analysis on Itemized Call Detail as available on paper bill. Itemized Call Detail includes IntraLATA and InterLata Toll and Operator Assisted calls only. Future releases will also have the ability to analyze Local Usage, Directory Assistance, Other Charges and Credits, and Service and Equipment records. The product description associated with the latest release of the software should be consulted for detailed specifications.
- 4. The Software is designed to work with customer account data received in electronic format from the Company under the terms and conditions of the AT&T Electronic Billing Options service offering. The AT&T Electronic Billing Options tariff should be consulted for applicable charges.
- 5. The customer is responsible for providing compatible premises equipment required to utilize the Software.
- 6. Customer billing reports created using the Software do not constitute invoice for payment and do not replace the legal billing document.

C. PRICES

The following rates and charges are in addition to the rates and charges for any other services necessary to furnish a communication system and/or to obtain billing data in electronic format.

Description	Nonrecurring Charge	Monthly Price	
Per Account	\$75.00	-	

ATT TN MU-15-0028 Effective: April 26, 2015