1. CUSTOMER LOCATION ALTERNATE ROUTING (CLAR) (cont'd) (C)

A. Description

Customer Location Alternate Routing (CLAR) is an Advanced Intelligent Network (AIN) based service that allows the customer to safeguard against the loss of incoming calls due to circumstances that make the customer's physical work location inaccessible (i.e., fire, flood, cable cut, etc.). (C)

CLAR allows the customer to develop and maintain a contingency plan that can be activated at their command to reroute incoming calls to predetermined alternate customer locations. (C)

CLAR provides the customer the ability to develop and test solutions to potential problems before they occur. (C)

CLAR allows the customer to exercise their back-up facilities during normal conditions. (C)

CLAR supports up to ten alternate routing plans with a maximum of 10,000 telephone numbers. (C)

CLAR operates across the public network or private facilities. (C)

An CLAR plan is subject to review by the Company in order to determine effects on network capability, capacity and control. (C)

All telecommunications service required for rerouting must be in place or subscribed to at the same time as CLAR and will be reviewed by the Company. (C)

The customer may activate CLAR 24 hours a day, seven days a week. (C)

1. CUSTOMER LOCATION ALTERNATE ROUTING (CLAR) (cont'd) (C)

B. Terms and Conditions

1. CLAR service is available where central office facilities and equipment permit. (C)

2. The CLAR customer is responsible for the payment of any applicable station-to-station charges for each call between the central office where the CLAR protected numbers reside and the telephone to which the call is being rerouted. (C)

3. CLAR is available to Centrex, ISDN, PBX and basic exchange business line customers where facilities permit. (C)

4. Customer requested changes to an existing CLAR plan are subject to a charge as found in the Price section following. (C)

5. The services and facilities furnished by the Company are subject to the terms, conditions and limitations specified herein. With respect to a claim or suit by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. (C) (C)

6. Due to network capacity and capability limitations, some blocking of calls in the network may occur, and therefore, all incoming calls may not be routed and terminated to the alternate site. In all cases, the first priority will be to maintain the integrity of the public network.

7. The Company will assess a termination charge if a customer terminates a term plan before the expiration of the term. The early termination charge will be the sum of all unpaid special construction charges or nonrecurring charges, if any (excluding any waived charges); plus fifty percent (50%) of all recurring charges for the remaining months of customer's term plan. Termination charges will not apply if the customer converts to another AT&T telecommunications service under a term plan similar or greater in duration to the original term plan. (N) (N)

1. CUSTOMER LOCATION ALTERNATE ROUTING (CLAR) (cont'd)

C. Features

Standard Features

Customer Access

CLAR provides Touch Tone Access customer interface option. (C)

(D)
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(D)

CLAR with Touch Tone Access provides the customer's service administrator the ability to activate or deactivate a contingency plan.

CUSTOMER LOCATION ALTERNATE ROUTING (CLAR) (cont'd)

D. Prices

Service Elements

Description /Billing Code/	Non Recurring Charge	Monthly	Term Payment Plans[/1/] 12 Months	36 Months	60 Months	84 Months
Service Establishment /SEPRH/	$200.00	-	-	-	-	-
Per protected telephone number, each						
1 to 100th number /EL41X/	25.00	17.00(I)	1.65	1.60	1.55	1.50
101st to 999th number	25.00	17.00(I)	1.45	1.40	1.35	1.30
1000 or more numbers	25.00	17.00(I)	1.25	1.20	1.15	1.10
Per protected telephone number, per additional routing plan, ordered on initial order /NR9FA/	25.00	-	-	-	-	-
Per Additional Alternate Routing Plan /EWP/	30.00	75.00(I)	-	-	-	-
Routing plan change, per telephone number via the service order process /NR9EV/	25.00	-	-	-	-	-
Activation of customer plan by the Company /NR9EW/	10.00	-	-	-	-	-

/1/ Effective September 15, 2009, no new terms plans will be offered. Existing customers may continue their term plan until the end of the current term.

(D)

(D)

(D)

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