

DEFINITIONS

Access

The provision of access to a local exchange network for the purpose of enabling a provider to originate or terminate telecommunications service within the exchange.

Access Line

The medium over which a telecommunication user connects into the local exchange.

Anchor and Down Guy

An Anchor is a device placed in the ground to which the Down Guy is attached for support of the pole, strand and cable being placed. A Down Guy is the strand placed between the pole and the anchor.

Assisted Calls

- All calls - except those defined as sent paid dial type communications
- Calls for which time and charges are requested

Billed to Third Party^{/1/}

(C)

Where upon request of a customer the charges for a call are charged to a subscriber other than the subscriber originating the call or the subscriber where the call is terminated.

Collect^{/1/}

(C)

The procedure by which the charges for a call, upon request, may be reversed, that is, charged to the called station, provided the charges are accepted at the called station.

Credit Card

A card authorizing purchases on credit issued by a financial institution.

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/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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DEFINITIONS^{/1/}**Basic Local Exchange Service**

The provision of an access line and usage within a local calling area for the transmission of high quality 2-way interactive switched voice or data communication.

Central Control Point

When it can be determined by the usage or the nature of the service that one of the customer's locations is the principal focal point (or control point) for transmitting to or receiving from other service points such location shall be established as the Central Control Point. In other cases where such a focal point cannot be determined the Central Control Point shall be established at one of the service points by mutual agreement with the customer.

Change - is the substitution of a different style, type or color of telephone equipment, which does not involve a change in the location of the equipment.

Channel

The term "Channel" designates the electrical path provided by the Telephone Company between two or more stations.

Complex Exchange Service - hereafter referred to as Complex Service is all other exchange services excluding Simple Service, Public and Semi-Public Main Station Service. When there is a combination of key and keyless sets on the same account, the charges for all work performed, including work on only keyless sets, will be based on the Service Charges for Complex Service.

Complex Wide Area Service

Hereafter referred to as Complex Service is all other Wide Area Services excluding Simple Service, Public or Semi-Public Main Station Service. When there is a combination of key and keyless sets on the same account, the charges for all work performed, including work on only keyless sets, will be based on the Service Charges for Complex Service.

/1/ Material formerly appeared in Tariff 20R Part 2 Section 1 on Sheets 1 - 2.

DEFINITIONS**Contract**

The service agreement between a customer and the Company under which facilities for communication between specified locations, for designated periods, and for the use of the customer and the authorized users specifically named in the contract are furnished in accordance with the provisions of the applicable Tariffs.

Customer

The person, firm, or corporation who contracts with the Company and is responsible for payment of charges and the compliance with the rules and regulations of the Company.

Customer Premises

One building or portion of a building occupied by a customer either in the conduct of his business or as a resident. All offices occupied by a customer on the same or separate floors of one building or different buildings on the same continuous property are considered as part of the customer premises.

Where regular exchange service or Centrex Service is furnished in a communal type dwelling such as a dormitory, hotel, boarding house or apartment, the term "Customer's Premises" refers to the room, apartment or suite of rooms occupied by the user. Under the same conditions, "Customer's Premises" for the management of such a dwelling would include all the other space not occupied by a tenant, e.g. halls, administrative offices, etc.

DEFINITIONS**Dial Type Communications**

A call that is dialed and completed by the customer without the assistance of a Company operator. The services of a Company operator will not be used for completion of a call, or in furnishing any information or assistance relating to billing or charges for such a call, except that a Company operator will:

- re-establish a call which has been interrupted after the called number has been reached.
- reach a called telephone number where facilities are not available for customer dial completion.
- reach a called telephone number for a handicapped customer who has registered with the Company for Dial "O" Service.
- reach a called number in cases of emergency involving safety of life or property.

Directory Assistance Listing

When the customer's post office address name is different than the community indicated by the customer's listing, a straight line type listing will be provided in the appropriate directory assistance record covering his postal address without additional charges.

(C)

Directory Assistance Service

Explanation of terms and charges are specified by the company providing the exchange service lines or trunks serving the customer.

District Exchange

An exchange which is divided into specific areas (zones), each with characteristics similar to an exchange for specifying local calling areas, base rate areas, interzone calling and interexchange calling for rate purposes.

DEFINITIONS**Effective Two-Wire Facilities**

A facility that electrically is equivalent to a pair of wires. The facility is not necessarily a physical pair of wires.

Effective Four-Wire Facilities

A facility that electrically is equivalent to two pair of wires. Physically the facility is not necessarily two pair of wires.

Exchange

One or more contiguous central offices and all associated facilities within a geographical area in which local exchange telecommunications services are offered by a provider.

Exchange Service Area

The geographical area assigned to an exchange for the provision of local exchange telecommunication services.

Flat Rate Service - Residence

A grade of exchange service for which a specified monthly rate is applicable. This service includes unlimited local calling. (Call Plan Unlimited)

Grandfathering

The continuing of certain service offerings or rate treatment, which are no longer regular offerings or treatment, for those customers who were subscribers to such service offerings or rate treatment prior to their discontinuance. (C)

DEFINITIONS**Half Duplex and Duplex Service**

Types of arrangement of an interexchange channel provided for Private Line Teletypewriter Services. "Half Duplex" provides for communications at any one time in either direction, but not for communications in both directions simultaneously or for communications in one direction only. "Duplex" Service provides for communications in two directions on the same service simultaneously.

Individual Line Service

An exchange telecommunications service such as a one party line in which a central office line is dedicated for the use of one customer.

Interface

That point on the premises of a customer or authorized user at which provision is made for connection of other than Company-provided facilities to facilities provided by the Company.

Interzone Message

An access line communication from a zone of a district exchange to another zone, of the same district exchange, when the called zone is not within the local calling area, of the calling zone.

Intraexchange (Intrazone) Channel

Those channels furnished between customer locations wholly within an area which is specifically identified in the Local Exchange section as a zone of a District Exchange or an exchange.

(C)

This definition does not apply to channels used for television transmission and for program transmission in connection with loudspeakers and recorders.

DEFINITIONS**Listing**

A listing consists of a name, address, and telephone number of a listed residential or business customer.

(N)

Listing Information System

A database that contains the listed names, addresses and telephone numbers of AT&T residential and business customers and where available, listings of residential and business customers served by other local providers.

(N)

Local Access and Transport Area (LATA)

A geographic area established by a Telecommunications Operating Company for the provision and administration of exchange telecommunications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Calling Area

A geographic area encompassing the home local exchange or zone.

Local Message

A communication between two access lines in the same local calling area; or from an access line in one local calling area to another access line within any other adjacent or nearby local calling area, as specified in Part 4, Section 1. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party.

Locality Rate

The monthly rate applicable for a specific grade and class of local exchange telecommunications service located within a specified area. Locality rates for individual access line and two party services are comprised of the base rate for the particular service plus an additional monthly charge, generally referred to as a loading charge.

Locality Rate Area

The specified portion of an exchange or zone within which local exchange telecommunications service is provided at locality rates. A locality rate area generally encompasses the area including and adjacent to a small community, separated geographically from the base rate area, in which the development is greater than that of a rural type area but less than that of a base rate area.

DEFINITIONS

Manhole

An underground vault with ground level entrance cover designed to provide access for splicing, testing and maintenance of cable facilities.

Measured Rate Service

A grade of exchange service under which a charge is applicable for each local message, in addition to the specified monthly rate for the exchange service; the local message charge may apply only on messages in excess of an established allowance. (Business Services, Call Plan 400, Call Plan 400 Extended) (C)

Message Toll Service

The transmission of 2-way interactive switched communication between local calling areas. Toll service does not include individually negotiated contracts for similar telecommunication services or wide area telecommunications services.

Move

The transfer of telephone equipment from one location to another location within the customer's premises.

DEFINITIONS**Network Control Signaling**

The transmission of signals used in the telephone system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the Telecommunications Network.

Network Interface

The point of interconnection between Telecommunications Company communications facilities and terminal equipment, protective apparatus or wiring at or near a subscriber's premises. The network interface or demarcation point shall be located on the subscriber's side of the Telecommunications Company's protector, or the equivalent thereof in cases where a protector is not employed, as provided under the local Telecommunications Company's reasonable and nondiscriminatory standard operating practices.

Numbering Plan Areas

Areas into which the State of Michigan is divided for Message Toll Services.

One Party Service

An individual local exchange access line which provides Local Exchange Telecommunications service for only one customer on a central office access line, which may terminate in single line or multiple line telecommunications equipment.

Overtime

Occasional service not contracted for and covering periods immediately preceding or succeeding the period of service under contract.

DEFINITIONS

PBX Trunk

An individual local exchange access line which provides Local Exchange Telecommunications service terminated in a private branch exchange system.

Pedestal

An above ground housing, usually constructed of metal, used to enclose a cable splice and/or to provide a service wire connection point.

Principal Central Office

The central office in a single office exchange or that office (usually the toll office) of a multi-office exchange which is designated as such for the purpose of measuring local and interexchange channel mileages. In a District Exchange a "Principal Central Office" is designated for each of the Zones.

DEFINITIONS**Public Utility**

Any public utility subject to the regulation and control of the Michigan Public Service Commission that owns or controls, or shares ownership or control of poles, ducts, or conduits used or useful, in whole or in part, for supporting or enclosing wires, cables, or other facilities or apparatus for the transmission of writing, signs, signals, pictures, sounds, or other forms of intelligence, or for the transmission of electricity for light, heat, or power.

Rate Area

One of the several divisions of the Detroit Zone established for the purpose of applying rates for various local exchange, toll and interzone telecommunications services. (T)

Rural Zone Area

That portion of an exchange or zone which is not included in a base rate area or locality rate area.

Rural Zone Charge

A monthly charge applicable to specified local exchange telecommunications services located within the rural zone area, which is in addition to the base rate for the grade and class of service provided.

Same Continuous Property

The term "Same Continuous Property" refers to an uninterrupted plot of land occupied by one customer within the same block. "Same Continuous Property" excludes expressways or right-of-way property of railroad, power and pipe line companies.

Sent Paid

The charges for a call are charged to the originating station, or paid for at a coin box.

DEFINITIONS**Service Interface**

That point of termination at which appropriate conformance testing and/or circuit alignment is performed. The Service Interface is located at the Network Interface or may be extended at the customer's request.

Service Point

When used in connection with interexchange (interzone) mileage measurements denotes the rate center of the exchange or zone in which the station of the customer is located. Where a station is located outside an exchange or zone area the location of the station is considered to be the rate center for the purpose of this definition.

Serving Central Office

The central office from which a customer or authorized user would normally be served for local exchange telephone service.

Simple Exchange Service

Hereafter referred to as Simple Service is exchange service (residence or business) for which a separate monthly bill is rendered, which service is comprised of only keyless sets and associated auxiliary services; but does not include those associated with PBX (excluding Centrex when all locations are keyless) Key, Data, Public, Semi-public Main Station Service, etc.

Simple Wide Area Services

Hereafter referred to as Simple Service is Wide Area Services, which service is comprised of only keyless sets and associated auxiliary services; but does not include those associated with PBX (excluding Centrex when all locations are keyless) Key, Data, Public, Semi-public Main Station Service, etc.

Station-to-Station Calls

The term "Station-to-Station" denotes that service where the person originating the call:

- dials the telephone number desired, or
- gives to the Telecommunications Company operator the telephone number of the desired station, and does not specify a particular person to be reached.

Telecommunications Network

The central offices and associated plant which are utilized to provide Local Exchange Telephone Service and Message Toll Telephone Service.

Time of Day

The time when connection is established is determined in accordance with the time commonly in use at the location of the rate center of the calling station.

Two Party Service

An exchange service which provides local exchange telecommunications service for one of a maximum of two customers on the same central office access line.

DEFINITIONS

Zone

The term "Zone" means a unit established for the administration of local telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with all associated plant used in furnishing communications service within that area.

Zone Service Area

The geographic area assigned to a zone of a district exchange for the provision of local exchange communications services.