

NUMERICAL SUBJECT INDEX

| TOPIC | PART | SECTION | SHEET | |
|--|------|---------|-------|------------|
| 311 Service (See Baseline 3-1-1 Service) 800 Calling Option | 10 | 2 | 7 | (D) (D) |
| 911 Locator ID | 8 | 3 | 1 | |
| 9-1-1Net™ | 8 | 3 | 21 | |
| 976 Service (See Community Information Services) | | | | |

ALPHABETICAL SUBJECT INDEX

| TOPIC | PART | SECTION | SHEET |
|--|------|---------|-------|
| A | | | |
| Abandonment of Facilities | 2 | 2 | 1 |
| Access(Definition) | 2 | 1 | 1 |
| Access Areas | 4 | 2 | |
| for Each Exchange or Zone | 4 | 2 | 3 |
| Density of Access Lines | 4 | 2 | |
| Reclassification of Exchanges | | | |
| Access to 800 Database (see Unbundled Network Elements and Number Portability) | 2 | 2 | |
| Access to Customer's Premises | | | |
| Access to Line Information Data Base (LIDB) (see Unbundled Network Elements and Number Portability) | | | |
| Access to SS7 (see Unbundled Network Elements and Number Portability) | | | |
| Adjustment of Charges | 2 | 2 | 7.3 |
| Adjustments for Local Taxes or Fees | 2 | 2 | 7.3 |
| Advance Payments | 2 | 2 | 7.2 |
| Advanced Custom Calling Features | 7 | 2 | - |
| Automatic Callback | 7 | 2 | 4 |
| Call Screening | 7 | 2 | 4 |
| Caller ID | 7 | 2 | 4 |
| Caller ID with Name | 7 | 2 | 5 |
| Custom Calling Service Packages | 7 | 2 | 11 |
| Distinctive Ringing | 7 | 2 | 4 |
| Repeat Dialing | 7 | 2 | 4 |
| Airport Service, Detroit Metropolitan | 2 | 5 | |
| Alternate Answering (See Complementary Network Services (CNS)) | 12 | 1 | 3 |

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET | |
|--|------|---------|-------|-----|
| A (cont'd) | | | | |
| Analysis Software | 16 | 1 | 4 | |
| Answer Supervision - Line Side | 7 | 5 | 3 | |
| Anytime Rate Calling Plan II | 20 | 9 | 74 | |
| Application of Business and Residence Rates | 4 | 2 | 1 | |
| Application of Charges | | | | |
| Exchange Service | 1 | 1 | | |
| Public Mobile Carrier Service | 14 | 6 | | |
| Application of Regulations | 2 | 2 | 1 | |
| Applications for Service | 2 | 2 | | |
| Applications for Service or Facilities as Contracts | 2 | 2 | 7 | |
| Area Wide Networking Services | 6 | 5 | - | |
| Assignment or Transfer of Contract Rights | 2 | 2 | | |
| Assisted Call Service | 11 | 1 | 1 | |
| Assisted Call Service Charges | 11 | 1 | 4 | |
| Assumption of Outstanding Charges | 2 | 2 | | |
| AT&T Business Local Calling | 4 | 5 | 5 | |
| AT&T Business Local Calling Assurance | 4 | 5 | 16 | |
| AT&T Business Local Calling Essentials | 4 | 5 | 18 | |
| Automatic Call Distribution (ACD) Services | 6 | 3 | - | |
| Automatic Callback | 7 | 2 | 1.1 | |
| (See Advanced Custom Calling Features) | 7 | 2 | | |
| Automatic Identified Outward Dialing (AIOD) Service (Grandfathered) | 20 | 6 | 1 | (D) |
| Availability of Facilities | 2 | 2 | 3 | |
| B | | | | |
| Based-on-Cost Services | 2 | 7 | | |
| Base Rate Areas | | | | |
| Boundary Designations | 4 | 1 | | |
| Definition | 2 | 1 | 2 | |
| Monthly Rates | 4 | 2 | | |
| Basic Local Exchange Service | | | | |
| Definition | 2 | 1 | 2 | |
| Monthly Rates | 4 | 2 | | |
| Service Offerings in Each Exchange | 4 | 2 | | |
| Baseline 3-1-1 Service | 6 | 9 | 11 | |
| Billing and Payment Provisions, General | 2 | 2 | 7.2 | |
| Billing Reports | 16 | 2 | 1 | |
| Boundary Designations | 4 | 1 | | |
| Bridging of Central Office Lines | 2 | 2 | | |
| Business Access Line Term Volumn Discount | 20 | 4 | 83 | |
| Business Interphone Service (Grandfathered) | 20 | 8 | 10 | |
| Business and Residence - Application of Rates | 4 | 2 | 1 | |
| Busy Line Transfer | 7 | 3 | 1 | |
| (See Complementary Network Services (CNS)) | 7 | 3 | | |
| Busy Line Verification And Busy Line Interruption Service (Withdrawn 3/19/16) | | | | |

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET | |
|--|------|---------|-------|-----|
| <u>C</u> | | | | |
| Call Detail Service | 13 | 2 | 2 | (D) |
| Call Forwarding-Variable (See Custom Calling Service (CCS)) | | | | |
| Call Restriction Services | 8 | 2 | - | |
| Call Screening (See Advanced Custom Calling Features) | | | | |
| Call Transfer For 2 - Way Trunks | 6 | 1 | 1 | |
| Call Waiting (See Custom Calling Service (CCS)) | | | | |
| Caller ID (See Advanced Custom Calling Features) | | | | |
| Caller ID with Name (See Advanced Custom Calling Features) | | | | |
| Cancellation of Service | | | | |
| for Cause | 2 | 2 | 13 | |
| of Contract Prior to Installation | 2 | 2 | | |
| of Service Provided by Another Company | 2 | 2 | 16 | |
| Upon Request by Public Officials | 2 | 2 | 14 | |
| Cellular Mobile Carrier Services | 14 | 6 | 1 | |
| Central Office Codes | | | | |
| Detroit Zone Rate Areas | 4 | 2 | 7 | |
| Central Office Concentrator Service | 6 | 8 | 4 | |
| Central Office Optional Features | 7 | - | - | |
| Central Office Services | 6 | - | - | |
| Centrex Service | 5 | 1 | 1 | |
| Line Features | 5 | 1 | 11-15 | |
| OPTI-Centrex | 5 | 1 | 15 | |
| ISDN Services | 5 | 1 | 15 | |
| ISDN Circuit Switched Data | 5 | 1 | 15.1 | |
| System Features | 5 | 1 | 16-17 | |
| Attendant Console Features | 5 | 1 | 18-20 | |
| Centrex Services | 5 | 2 | - | |
| Centrex Dormitory Lines | 5 | 2 | 1 | |

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET | |
|---|-------------|----------------|--------------|-----|
| <u>C</u> (cont'd) | | | | |
| Change Charges - See Service Charges | | | | |
| Change of Customer with Continuity of Service | 2 | 2 | 7 | |
| Channel Services | | | | |
| Exchange Service Line Terminations | 4 | 5 | | |
| Foreign Central Office Service | 4 | 3 | | |
| Channel Services - Grandfathered | 15 | 2 | 1 | (C) |
| Chargeable Access Minutes | 14 | 6 | | |

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET | |
|---|------|---------|-------|-----|
| <u>C</u> (cont'd) | | | | |
| Checks Returned on Customer Accounts | 2 | 2 | 8 | |
| Coinless Telephone Service | 13 | 1 | 2 | |
| Complementary Network Services (CNS) | 7 | 3 | - | |
| Alternate Answering | 7 | 3 | 1 | |
| Busy Line Transfer | 7 | 3 | 1 | |
| Customer Control for Alternate Answering | 7 | 3 | 2 | |
| Customer Control for Busy Line Transfer | 7 | 3 | 2 | |
| Easy Call | 7 | 3 | 2 | |
| Message Waiting Tone | 7 | 3 | 2 | |
| Complete Choice Basic | 20 | 7 | 5 | (C) |
| Complete Choice Enhanced | 7 | 5 | 20 | |
| CompleteLink 2.0 | 4 | 5 | 21 | |
| Concentrator-Identifier - Four Trunk Capacity (Grandfathered) | 20 | 6 | 35 | |
| Concentrator-Identifier Service - Six Trunk Capacity | 6 | 8 | 1 | |
| Conduit Placed by Customer | | | | |
| For Service Drops | 2 | 5 | 2 | |
| For Distribution Plant Other Than Service Drops | 2 | 5 | 3 | |
| Conferencing of Central Office Lines | 2 | 2 | | |
| Connection with Equipment Provided By a Customer | 20 | 2 | 2-7 | |
| Connection with Other Specific Facilities | 20 | 2 | 8 | |
| Connections | 2 | 9 | - | |
| Connections with Equipment Provided by a Customer | 2 | 9 | 1 | |
| Connection of Customer-Provided Voice Transmitting and Receiving Terminal Equipment to Which Part 68 of the Federal Communications Commission Rules and Regulations Does Not Apply | 2 | 9 | 4 | |
| Connections with Customer-Provided Communications Systems and Channels | 2 | 9 | 3 | |
| Connections with Other Specific Customer Facilities | 2 | 9 | 1 | |
| Connections with Customer-Provided Communications Systems and Channels (Grandfathered) | 20 | 2 | 9-13 | |
| Consolidated Summary Billing Service (CSBS) (Grandfathered) | 20 | 16 | 1 | |
| Construction Charges | 2 | 5 | 1 | |
| Applicable to Customer for Suburban Service | 2 | 5 | 1 | |
| Applicable to Developer or Builder of New Subdivision | 2 | 5 | 1 | |
| General Regulations | 2 | 5 | 1 | |
| Private Line | 2 | 2 | | |
| Service in Remote Areas | 2 | 5 | | |
| Consumer Standards and Billing Practices | 2 | 2 | | |
| Contract Periods, Initial | 2 | 2 | 7 | |
| Contract for Service (Public Mobile Carrier) | 14 | 6 | | |
| Contract for Service and Equipment (Private Line) | 2 | 2 | | |
| Contract for Service and Facilities | 2 | 2 | 7 | |
| Copyright, Claims for Infringement of CourtesyLine Service | 2 | 2 | | |
| Convenience Fee | 2 | 2 | 9 | |
| Cost Assessment Charge | 2 | 2 | 9.1 | |

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET |
|---|------|---------|-------|
| <u>C</u> (cont'd) | | | |
| Custom Business Services | 6 | 6 | - |
| Custom BizSaver Packages | 20 | 4 | 48 |
| Custom Calling Features | 7 | 1 | - |
| Custom Calling Service Features (CCS) | 7 | 1 | 1 |
| Call Forwarding-Variable | 7 | 1 | 1 |
| Call Waiting | 7 | 1 | 1 |
| Speed Calling | 7 | 1 | 1 |
| Three-Way Calling | 7 | 1 | 1 |
| Custom BizSaver Winback Packages | 20 | 4 | 86 |
| Custom Calling Service Packages | 20 | 7 | 5 |
| Customer Control for Alternate Answering and Busy Line Transfer (See Complementary Network Services (CNS)) | 7 | 3 | |
| Customer Owned Coin Operated Telephone Service (COCOTS) | 13 | 2 | 1 |
| Customer Dialed Calls – See Dialed Type Communications | | | |
| Customer Deposits | 2 | 2 | |
| Custom 800 Service | 10 | 2 | 12 |
| Custom Number Service | 12 | 1 | 8 |
| Customer Location Alternate Routing (CLAR) | 8 | 4 | 1 |
| Customer Owned Coin Operated Telephone Service (COCOTS) | 13 | 2 | 1 |
| Cut-Off and Transfer Features | 8 | 8 | 2 |

/1/

/1/ Material now appears on Sheet 7.

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET | |
|---|------|---------|-------|--------|
| <u>D</u> | | | | (C) |
| Dedicated Communications Services | 15 | - | - | (C) |
| Base Rate Service | 20 | 15 | 53 | (C)/1/ |
| Central Office Multiplexing and Cross Connect Services | 15 | 3 | 97 | |
| Channel Services - Grandfathered | 15 | 2 | - | (C) |
| Definitions | 15 | 1 | 33 | |
| DS1 Service | 15 | 3 | 21 | |
| DS3 Service | 15 | 3 | 31 | |
| General Terms and Conditions | 15 | 1 | 1 | |
| Network Reconfiguration Service (NRS) | 20 | 15 | 1 | |
| Multi-Service Optical Network (MON) Ring Service | 20 | 15 | 8 | |
| OC-n Dedicated Ring Service | 15 | 3 | 63 | |
| OC-n Point-to-Point Service | 15 | 3 | 44 | |
| Definition of Terms | 2 | 1 | 1 | |
| Definitions and Abbreviations | 2 | 1 | - | |
| Deposits | 2 | 2 | 7.2 | |
| Digital Transport Service (Grandfathered) | 20 | 6 | 3 | |
| Digital Transport Service – Enhanced (DTS-E) | 6 | 7 | 5 | |
| Digital Transport Services | 6 | 7 | - | |
| Direct Inward Dialing (DID) Services | 6 | 1 | - | |
| Directory Assistance Call Completion | 11 | 3 | 1 | |
| Directory Assistance (DA) Service | 11 | 2 | - | |
| Directory Assistance (DA) For 313 And 810 NPA | 11 | 2 | 2 | |
| Directory Errors and Omissions – see Listing Errors and Omissions | - | - | - | |
| Directory Listings – See Listings | - | - | - | |
| Directory Services – See Listing Services | - | - | - | |
| Disaster Relief Plan | 2 | 2 | 11 | |
| Discontinuance of Service for Nonpayment | 2 | 2 | 9.1 | |
| Discounts – Local Calls - Business | 4 | 2 | - | |
| Distributing Plant on Private Property | 2 | 5 | 3 | |
| District Exchanges | | | | |
| Definition | 2 | 1 | 4 | |
| Zones Comprising Each District Exchange | 4 | 2 | 13 | |
| Diverse Routing Services | 8 | 4 | - | |
| <u>E</u> | | | | |
| Easy Call (See Complementary Network Services (CNS)) | | | | |
| Easy Rate | 4 | 5 | 12 | |

/1/ Material formerly appeared on Sheet 6.

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET | |
|---|------|---------|-------|-----|
| <u>E</u> (cont'd) | | | | |
| Electronic Billing Options | 16 | 1 | 1 | |
| Electronic Billing Services | 16 | 1 | - | |
| Emergency/Group Alerting Services | 8 | 3 | - | |
| End-User 9-1-1 Trunk | 8 | 3 | 14 | |
| | | | | |
| Establishment of Service | 2 | 2 | 5 | |
| Exchange Access Services | 4 | - | - | |
| Local Calling Areas | 4 | 1 | 1 | |
| Service Offerings by Exchange | 4 | 2 | 3 | |
| Monthly Rates | 4 | 2 | 30 | |
| Boundary Designations | 4 | 1 | | |
| Definitions | 2 | 1 | | |
| Map Sheets | 4 | 6 | | |
| Exchange Service Line Terminations | | | | |
| Charges for Terminations and Channels Regulations | 4 | 5 | 2 | |
| Explanation of Symbols | 1 | 1 | | |
| | | | | |
| Extra Listings | 12 | 1 | 2 | (D) |
| <u>F</u> | | | | |
| Facilities; Provision, Ownership and Maintenance of | 2 | 2 | 3 | |
| FeatureLink SM Service | 7 | 5 | 4 | |
| Feature Select | 20 | 7 | 37 | |
| Fire, Storm or Other Casualty | 2 | 2 | 5 | |
| Flat Rate Service | | | | |
| Base Rates | 4 | 2 | | |
| Definition | 2 | 1 | | |
| Foreign Telephone Service | 4 | 3 | 1 | |
| Fractional Part of Month, Charge for | 2 | 2 | 7.2 | |
| <u>G</u> | | | | |
| General Provisions and Limitations | 2 | 2 | 1 | |
| Checks Returned on Customer Accounts | 2 | 2 | 8 | |
| Telephone Numbers | 2 | 2 | 4 | |
| Use of Service Facilities | 2 | 2 | 1 | |
| General Terms and Conditions | 2 | - | | |
| GigaMAN [®] Service | 20 | 15 | 30 | |
| Government Agencies Services | 8 | 5 | 1 | |
| Grandfathered Services - General | 20 | 1 | 1 | |
| Grandfathered Services – Exchange Services | 20 | 4 | - | |
| Grouped Billing of Measured Services | 4 | 2 | 1 | |
| Grouping Assignments | 16 | 2 | 3 | |
| <u>H</u> | | | | |
| Hazardous Locations, Provision of Service at | 2 | 2 | 16 | |
| Home Interphone Service (Grandfathered) | 20 | 8 | 9 | |
| Home Office To Go Package | 7 | 2 | 14 | |

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET | |
|---|------|---------|-------|-----|
| I | | | | |
| Immediate Cancellation with Verbal Notice | 2 | 2 | 15 | |
| Independent Payphone Provider Service | 13 | 2 | - | |
| Independent Payphone Provider Coin Line | 13 | 2 | | |
| Individual Line Service | | | | |
| Base Rates | 4 | 2 | | |
| Definition | 2 | 1 | 6 | |
| Information Call Completion(See Directory Assistance Call Completion) | 11 | 3 | 1 | |
| Information Call Completion Service | 11 | 3 | - | |
| Initial Contract Periods | 2 | 2 | - | |
| Intercept Referral Extension Service (IRES) | 11 | 4 | 3 | |
| Intercom Calling (Grandfathered) | 20 | 7 | 1 | |
| Interzone Message Charges | 9 | 1 | 6 | |
| ISDN - Data Usage | 20 | 4 | 1 | |
| ISDN Basic Rate Interface (BRI) Single B Channel Packet Service | 17 | 3 | 1 | (C) |
| | | | | (D) |
| ISDN Direct Service | 20 | 17 | 1 | |
| ISDN Prime Service | 17 | 2 | 1 | |
| ISDN Residential Service | 20 | 17 | 60 | |
| Installation Charges – See Service Charges | | | | |
| Installation Charges, Special | | | | |
| -In Lieu of Contracts for Required Initial Period | 2 | 2 | | |
| -When revenue does not reasonably compensate Telephone Co. | 2 | 5 | | |
| Interest Paid on Customer Deposits | 2 | 2 | | |
| Interruption of Service | | | | |
| for non-payment (General) | 2 | 2 | 2 | |
| Public Mobile Carrier | 14 | 6 | | |
| Interruption in Transmission, Liability for | 2 | 2 | | |
| Interzone Message | | | | |
| Definition | 2 | 1 | 6 | |
| J | | | | |
| Joint User Service | 4 | 5 | | |
| K | | | | |
| L | | | | |
| Late Payment Charge | 2 | 2 | 8 | |
| Liability of Company and Public Mobile Carriers | 14 | 6 | | |
| Liability of Telephone Company | 2 | 2 | | |
| For Mistakes, Omissions, etc | 2 | 2 | | |
| For Acts or Omissions of Other Companies | 2 | 2 | | |
| Line Connection Charge and Line Rearrangement Charge | 3 | 1 | 1 | |

NUMERICAL SUBJECT INDEX

| TOPIC | PART | SECTION | SHEET | |
|--|-------------|----------------|--------------|-----|
| Listings | 12 | 1 | | |
| (See: Extra Listings, Private Listing Service, and Semi-Private Listing Service) | | | | |
| Exchange Service | 12 | 1 | | |
| Public Mobile Carrier Customers | 14 | 6 | | |
| Listings Errors and Omissions | 2 | 2 | | |
| Listings Services | 12 | 1 | | |
| Local Area Data Channels - Grandfathered | 15 | 2 | 21 | (C) |
| Local Access and Transport Area (LATA) | | | | |
| Definition | 2 | 1 | 7 | |
| Rate Centers Comprising Michigan LATAs | 4 | 1 | | |
| Local Calling Area | | | | |
| Definition | 2 | 1 | 7 | |
| For Each Exchange and Zone | 4 | 1 | | |
| Local Messages | | | | |
| Definition | 2 | 1 | 7 | |
| Charges (Business and Residence) | 4 | 2 | | |
| Local Taxes, Fees or Exactions | 2 | 2 | | |
| Local Usage Saver Plan | 4 | 2 | 43 | |
| Local Usage Saver Win Plan | 4 | 2 | 44 | |
| Locality Rate Areas | | | | |
| Boundary Designations | 4 | 1 | | |
| Definition | 2 | 1 | 7 | |
| Listed Alphabetically by Exchange | 4 | 2 | 6 | |
| Loading Charges | 4 | 2 | 6 | |
| Location and Use of Telephone Services | 2 | 2 | 12 | |
| Loyalty Program | 2 | 5 | 4 | |

/1/ Material formerly appeared on Sheet 9.

ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC **PART** **SECTION** **SHEET**

M

| | | | |
|--|----|----|----|
| Maintenance and Repairs | 2 | 2 | 4 |
| Maintenance Charges, Special | 2 | 5 | |
| Maintenance of Facilities | 2 | 2 | 6 |
| Maintenance of Service (Public Mobile Carrier) | 14 | 6 | |
| Make Busy or Break Hunt Feature | 8 | 8 | 1 |
| Major Disaster Relief Plan | 2 | 2 | 9 |
| Mechanized Reporting Service | 16 | 2 | 4 |
| Maps - Exchanges and Zones | 4 | 6 | 1 |
| Measured Rate Service | | | |
| Base Rates | 4 | 2 | 3 |
| Definition | 2 | 1 | 8 |
| Message Allowances and Local Message Charges | 4 | 2 | 4 |
| Meet Point Billing (Public Mobile Carrier) | | | |
| Message Charges | | | |
| Local Service - Residence | 4 | 2 | 4 |
| Local Service - Business | 4 | 2 | 5 |
| Message Telecommunications Services and Rate Schedules | 9 | 1 | - |
| Message Toll Services | 9 | 1 | 1 |
| Message Waiting Tone | | | |
| (See Complementary Network Services (CNS)) | 7 | 3 | |
| Mileage Charges | 6 | 8 | |
| Minimum Contract Periods | 2 | 2 | 7 |
| Miscellaneous Services | 8 | - | - |
| Mobile Carrier Services - Cellular | 14 | 6 | |
| Mobile Telephone Marine Charges | 9 | 1 | 18 |
| Movable Premises Services | 4 | 2 | |
| Movers Call Forwarding | 7 | 4 | 3 |
| Multi-Ring Service | 7 | 5 | 1 |
| Multi-Service Optical Network (MON) Ring Service | 20 | 15 | 8 |
| Municipalities Comprising Each Exchange Area | 4 | 6 | |

N

| | | | |
|--|----|----|----|
| National Directory Assistance Call Service | 11 | 2 | 3 |
| National Integrated Services Digital Network (ISDN) | | | |
| Direct Service | 20 | 17 | 23 |
| Numbering Plan Areas | 9 | 4 | 5 |
| Non-working Telephone Numbers, Requests for Nonpayment | 2 | 2 | |
| Denial of Service for | 2 | 2 | 9 |
| Discontinuance for | 2 | 2 | |
| Number Portability (see Unbundled Network Elements and Number Portability) | | | |
| Numbering Plan Areas | | | |
| Definition | 2 | 1 | 9 |

(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET | |
|---|------|---------|-------|-----|
| <u>Q</u> | | | | |
| One Party Service | | | | |
| Base Rates | | | | |
| Definition | 2 | 1 | 9 | |
| Operator Services | 11 | - | | |
| Operator Service Charges | 11 | 1 | | |
| OPT-E-MAN Service | 20 | 6 | 5 | (C) |
| Optional Calling Plans | 9 | 3 | | |
| Order Entry Service | 8 | 8 | | |
| Outpulsing Channels | | | | |
| Overbilled Charges, Refunds of | 14 | 6 | | |
| Ownership | 2 | 2 | | |
| of Company-Provided Lines and Facilities | | | | |
| of Construction Provided at Customer's | 2 | 2 | 5 | |
| Expense | | | | |
| of Directories | 2 | 5 | | |
| of Telephone Numbers | 2 | 2 | | |
| | 2 | 2 | | |
| <u>P</u> | | | | |
| Payphone Services | 13 | 1 | - | |
| Patching of Central Office Lines | 2 | 2 | - | |
| Patents, Claims for Infringement of | 2 | | | |
| Payment Provisions | 2 | 2 | | |
| PBX Trunks - See Trunks | | | 7.2 | |
| Performance Measurements | 2 | 10 | | |
| Prepaid Home Service | 4 | 5 | | |
| PrimeNumber Service | 20 | 6 | 47 | |
| Priority of Service | 2 | 2 | 4 | |
| Private Property, Special Distribution Plant On | 2 | 6 | | |
| Promotional Service Offerings | 2 | 8 | 1 | |
| Provision, Ownership and Maintenance of Facilities | 2 | 2 | 3 | |
| Provision of Existing Combinations of Network Elements (see Unbundled Network Elements and Number Portability) | | | | |
| Provision of Service - Public Mobile Carrier | | | | |
| Private Listing Service | 12 | 1 | 4 | |
| Public Telephone Services | 13 | - | - | |
| Public Mobile Carrier | | | | |
| Local Switching | 14 | 6 | | |
| Local Transport | 14 | 6 | | |
| Trunk | 14 | 6 | | |
| Trunk Interface Unit | 14 | 6 | | |
| Usage Charge | 14 | 6 | | |

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET |
|--|------|---------|-------|
| | | | |
| <u>Q</u> | | | |
| | | | |
| <u>R</u> | | | |
| | | | |
| Rate Areas, Detroit Zone | | | |
| Central Offices in Each Rate Area | 4 | 2 | 7 |
| Definition | 2 | 1 | 11 |
| Exchange Service | 4 | 2 | |
| Rate Centers by LATA | 4 | 1 | |
| Refunds of Overbilled Amounts | 2 | 2 | |
| Regulations | 2 | 2 | - |
| Repair and Maintenance of Equipment | 2 | 2 | 4 |
| Remote Call Forwarding (RCF) Service | 7 | 4 | 1 |
| Repeat Dialing | 7 | 2 | 6 |
| Resale of Service by Customer | 2 | 2 | |
| Reserved Telephone Numbers | 8 | 8 | |
| Residence and Business Rates, Application of | 4 | 2 | 1 |
| Responsibility for Message | 2 | 2 | |
| Restoral of Service | | | |
| Rural Zone Definition | 2 | 1 | 11 |
| Rural Zone Monthly Charge | 4 | 2 | |

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET |
|---|------|---------|-------|
| S | | | |
| Select Feature Package SM | 20 | 7 | 34 |
| Semi-Private Listing Service | 12 | 1 | |
| Semi-Public Premises | 2 | 2 | |
| Semipublic Telephone Service(Grandfathered) | 20 | 13 | |
| Auxiliary Signals | 20 | 13 | |
| Booths | 20 | 13 | |
| Cut-Off and Transfer Features | 20 | 13 | |
| Extension Stations | 20 | 13 | |
| Sent Paid Call | 2 | 1 | |
| Service Charges | 3 | 1 | - |
| Service Charges for Message Toll Services and Assisted Call Service | 3 | 1 | 5 |
| Service Charges for Unregulated Local Telephone Exchange Related Services | 3 | 1 | 1 |
| Service Charges for Wide Area Telephone Service (WATS) | 3 | 1 | 9 |
| Service Drop | 2 | 5 | 5 |
| Service Ordering Charges (See Service Charges) | 3 | | |
| School-To-Home Service | 8 | 8 | 13 |
| SimpleLink | 20 | 4 | |
| Special Billing Arrangements | 16 | - | - |
| Special Billing Arrangements | 16 | 2 | 5 |
| Special Equipment and Arrangements | 2 | 7 | |
| Special Governmental Services | 8 | 5 | - |
| Special Network Studies | 8 | 8 | 12 |
| Specialized Communications Service | 4 | 2 | |
| Speed Calling (See Custom Calling Service (CCS)) | | | |
| Star Code Access to Voice Mail | 7 | 3 | 5 |
| Station Handling Charge (See Service Charges) | | | |
| Subvoice Grade Channel Service | 15 | 2 | 29 |
| Suspension of Service or Temporary Transfer of Calls | 2 | 4 | 1 |
| Switched Digital Service | 6 | 9 | 1 |
| I | | | |
| Table of Contents | 1 | 2 | 1 |
| Telephone Answering Services (TAS) | 6 | 8 | - |
| Telephone Numbers (See: Custom Number Service and Reserved Telephone Numbers) | 2 | 2 | 4 |
| Temporary Discontinuance | 2 | 2 | |
| Temporary Suspension of Service | 2 | 4 | - |
| Term Payment Plans | 2 | 3 | 1 |
| Termination Charges – General Regulations | 2 | 2 | |
| The BASICS® for Business (Grandfathered) | 20 | 7 | 20 |
| Three-Way Calling (See Custom Calling Service (CCS)) | | | |

(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

| TOPIC | PART | SECTION | SHEET | |
|---|------|---------|-------|-----|
| <u>I</u> (cont'd) | | | | |
| Time-Of-Day Announcement Service (Grandfathered) | 20 | 8 | 1 | |
| Title Sheet | 1 | 1 | 1 | |
| Title Sheet and Symbols | 1 | 1 | - | |
| Toll Diversion Arrangements | 8 | 2 | 5 | |
| Type I | 8 | 2 | 5 | |
| Type II | 8 | 2 | 6 | |
| Type III | 8 | 2 | 7 | |
| Type IV | 8 | 2 | 9 | |
| Toll Terminal Lines | 4 | 5 | 1 | |
| Toll Restriction | 8 | 2 | 4 | |
| Transfer of Calls (See Temporary Transfer of Calls) | | | | |
| Transfer of Contract | 2 | 2 | | |
| Trunks | | | | (D) |
| Base Rates | 4 | 2 | | |
| Definition | 2 | 1 | | |
| Two-Way Intercommunications Arrangement (Grandfathered) | 20 | 8 | 8 | |
| Two Party Service | 4 | 2 | | |
| <u>U</u> | | | | |
| Underground Facilities | 2 | 5 | | |
| Unused Message Charge Allowance | 4 | 2 | | |
| Use of Service Facilities | 2 | | | |
| | | | | |
| <u>V</u> | | | | |
| Value Calling Plan (Grandfathered) | 20 | 10 | 1 | |
| Verbal Notice of Cancellation of Service | 2 | 2 | 15 | |
| Voice Calling (See Advanced Custom Calling Features) | 2 | 2 | | |
| Voice Mail Features Package | 7 | 3 | 7 | |
| | | | | |
| <u>W</u> | | | | |
| Wide Area Telecommunications Services (WATS) | 20 | 10 | 7 | |
| Written Notice of Cancellation of Service | 2 | 2 | 13 | |
| | | | | |
| <u>X</u> | | | | |
| | | | | |
| <u>Y</u> | | | | |
| | | | | |
| <u>Z</u> | | | | |
| Zones of District Exchanges | 4 | 2 | | |
| Zone Service Area, Definition | 2 | 1 | 13 | |