Customer Notification

Rate Increase

2 Pack Plan, Preferred Pack, Complete Choice and Area Plus AL, FL, GA, KY, LA, MS, NC, SC, TN December 2014 Delivery

AL USOC – PAMA6

2 PACK RATE CHG

The monthly rate for 2Pack Plan will increase from \$35.00 to \$37.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

AL USOC – PAMA5

PREFERREDPACK® CHG

The monthly rate for PreferredPack Plan will increase from \$42.00 to \$44.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

AL USOC – VR3, VR3CL

COMPLETE CHOICE® CHG

The monthly rate for Complete Choice service will increase from \$45.00 to \$47.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

AL USOC's ACP, ACPCL, AC1, AC1CL

LOCAL SRV RATE CHG

The monthly rate for Area Plus(R) and Area Plus(R) with Complete Choice(R) service will increase from \$47.00 to \$49.00 and from \$60.00 to \$62.00 respectively on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

AL USOC's CCML2, CCML3, CRD2C

LOCAL SRV RATE CHG

The monthly rate for Complete Choice(R) service Two-Line and Three-Line Package will increase from \$68.95 to \$74.95 and from \$87.95 to \$90.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$21.05 to \$19.05. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

AL USOC's ACML2, ACML3, CRD2A

LOCAL SRV RATE CHG

The monthly rate for Area Plus® with Complete Choice® service Two-Line and Three-Line Package will increase from \$91.95 to \$97.95 and from \$120.95 to \$126.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$28.05 to \$26.05. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

FL USOC – PAMA6

2 PACK RATE CHG

The monthly rate for 2Pack plan will increase from \$35.00 to \$37.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

FL USOC – PAMA5

PREFERREDPACK® CHG

The monthly rate for PreferredPack plan will increase from \$41.00 to \$43.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

FL

USOC – VR3, VR3CL

COMPLETE CHOICE® CHG

The monthly rate for Complete Choice(R) service will increase from \$44.00 to \$46.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

FL

USOC's VR5, VR5CL, VR6, VR6CL

LOCAL SRV RATE CHG

The monthly rate for Area Plus® and Area Plus(® with Complete Choice® service will increase from \$47.00 to \$49.00 and from \$61.00 to \$63.00 respectively on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

FL

USOC's CCML2, CCML3, CRD2C

LOCAL SRV RATE CHG

The monthly rates for Complete Choice ® service Two-Line and Three-Line Packages will increase from \$59.95 to \$65.95 and from \$78.95 to \$84.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$25.05 to \$23.05. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

FL

USOC's ACML2, ACML3, CRD2A

LOCAL SRV RATE CHG

The monthly rates for Area Plus ® with Complete Choice® service Two-Line and Three-Line Package will increase from \$89.95 to \$95.95 and from \$122.95 to \$128.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$28.05 to \$26.05. If you 06 have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

GA

USOC – PAMA6

2 PACK RATE CHG

The monthly rate for 2Pack Plan will increase from \$36.75 to \$38.75 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

GA

USOC – PAMA5

PREFERREDPACK® CHG

The monthly rate for PreferredPack Plan will increase from \$44.00 to \$46.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

GA

USOC – VR3, VR3CL

COMPLETE CHOICE® CHG

The monthly rate for Complete Choice® service will increase from \$47.00 to \$49.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

GA

USOC's VR1, VR1CL, VR4, VR4CL

LOCAL SRV RATE CHG

The monthly rates for Area Plus® and Area Plus® with Complete Choice® service will increase from \$51.00 to \$53.00 and from \$62.00 to \$64.00 respectively on or after 1/2/2015. For more information, please visit us at att.com or call 800.288.2020.

GA

USOC's CCML2, CCML3, CRD2C

LOCAL SRV RATE CHG

The monthly rate for Complete Choice® Service Two-Line and Three-Line Packages will increase from \$71.95 to \$77.95 and from \$90.50 to \$96.50 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$19.05 to \$17.05. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

GA

USOC's ACML2, ACML3, CRD2A

LOCAL SRV RATE CHG

The monthly rates for Area Plus(R) with Complete Choice® Service Two-Line and Three-Line Packages will increase from \$94.95 to \$100.95 and from \$124.00 to \$130.00 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$25.05 to \$23.05. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

KY

USOC - PAMA6

2 PACK RATE CHG

The monthly rate for 2Pack plan will increase from \$36.00 to \$38.00 on or after 1/2/2015. For more information, please visit us online at att.com or call us at 800.288.2020.

KY

USOC – PAMA5

PREFERREDPACK® CHG

The monthly rate for PreferredPack Plan will increase from \$43.00 to \$45.00 on or after 1/2/2015. For more information, please visit us online at att.com or call 800.288.2020.

KY

USOC – VR3, VR3CL

COMPLETE CHOICE® CHG

The monthly rate for Complete Choice service will increase from \$46.00 to \$48.00 on or after 1/2/2015. For more information, please visit us online at att.com or call 800.288.2020.

KY

USOC's AO3, AO3CL, ARZPK

LOCAL SRV RATE CHG

The monthly rates for the following services will change on or after 1/2/2015. Area Plus(R) will increase from \$52.00 to \$54.00 and Area Plus(R) with Complete Choice(R) Service will increase from \$61.00 to \$63.00. For more information, please visit us online at att.com or call 800.288.2020.

KY

USOC's CCML2, CCML3, CRD2C

LOCAL SRV RATE CHG

The monthly rates for the following services will change on or after 1/2/2015. Complete Choice® Service Two-Line Plan package will increase from \$69.95 to \$75.95 and Complete Choice® Three-Line Plan package will increase from \$88.95 to \$91.95. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$22.05 to \$20.05. For more information, please visit us online at att.com or call 800.288.2020.

KY

USOC's ACML2, ACML3, CRD2P

LOCAL SRV RATE CHG

The monthly rates for the following services will change on or after 1/2/2015. Area Plus® with Complete Choice® Service Two-Line Plan package will increase from \$92.95 to \$98.95. Area Plus® with Complete Choice® Service Three-Line Plan package will increase from \$121.95 to \$127.95. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$29.05 to \$27.05. For more information, please visit us online at att.com or call 800.288.2020.

 $\mathsf{L}\mathbf{A}$

USOC - PAMA6

2 PACK RATE CHG

The monthly rate for 2Pack Plan will increase to \$37.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

LA

USOC - PAMA5

PREFERREDPACK® CHG

The monthly rate for PreferredPack plan will increase to \$44.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

LA

USOC - VR3, VR3CL

COMPLETE CHOICE® CHG

The monthly rate for Complete Choice service will increase to \$48.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

LA

USOC's AR4, AR4CL, AC4, AC4CL

LOCAL SRV RATE CHG

The monthly rates for Area Plus® and Area Plus® with Complete Choice® service will increase to \$54.00 and to \$65.00 respectively on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

LA

USOC's CCML2, CCML3, CRD2C

LOCAL SRV RATE CHG

The monthly rates for Complete Choice® service Two-Line and Three-Line Package will increase to \$65.95 and to \$84.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease to \$27.05. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

LA

USOC's ACML2, ACML3, CRD2A

LOCAL SRV RATE CHG

The monthly rates for Area Plus® with Complete Choice® Service Two-Line and Three-Line Packages will increase to \$93.95 and to \$124.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease to \$32.05. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

T.A

USOC's LOCDP

LOCAL SRV RATE CHG

The monthly rate for Complete Choice® service with Local Optional Service Option B, Discount, will increase to \$38.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

LA

USOC's LOCCP

LOCAL SRV RATE CHG

The monthly rate for Complete Choice® service with Local Optional Service will increase to \$43.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

LA

USOC's LOCEP

LOCAL SRV RATE CHG

The monthly rate for Complete Choice® service with Local Optional Service Option B, Economy, will increase to \$34.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

MS USOC – PAMA6

2 PACK RATE CHG

The monthly rate for 2Pack plan will increase from \$36.00 to \$38.00 on or after 1/2/2015. For questions or more information, you can reference your Service Agreement at att.com/servicepublications or call us at 800.288.2020.

MS USOC – PAMA5

PREFERREDPACK® CHG

The monthly rate for PreferredPack plan will increase from \$43.00 to \$45.00 on or after 1/2/2015. For questions or more information, you can reference your Service Agreement at att.com/servicepublications or call us at 800.288.2020.

MS USOC – VR3, VR3CL

COMPLETE CHOICE® CHG

The monthly rate for Complete Choice service will increase from \$46.00 to \$48.00 on or after 1/2/2015. For questions or more information, you can reference your Service Agreement at att.com/servicepublications or call us at 800.288.2020.

MS USOC's AR6, AR6CL, A6C, A6CCL

LOCAL SRV RATE CHG

The monthly rate for Area Plus(R) and Area Plus(R) with Complete Choice(R) service will increase from \$62.00 to \$64.00 and from \$75.00 to \$77.00 respectively on or after 1/2/2015. For questions or more information, you can reference your Service Agreement at att.com/servicepublications or call us at 800.288.2020.

MS USOC's CCML2, CCML3, CRD2C

LOCAL SRV RATE CHG

The monthly rates for Complete Choice ® service Two-Line and Three-Line Packages will increase from \$63.95 to \$69.95 and from \$82.95 to \$85.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$28.05 to \$26.05. For questions or more information, you can reference your Service Agreement at att.com/servicepublications or call us at 800.288.2020.

MS USOC's ACML2, ACML3, CRD2A

LOCAL SRV RATE CHG

The monthly rates for Area Plus(R) with Complete Choice(R) service Two-Line and Three-Line Package will increase from \$107.95 to \$113.95 and from \$136.95 to \$142.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$42.05 to \$40.05. For questions or more information, you can reference your Service Agreement at att.com/servicepublications or call us at 800.288.2020.

NC USOC – PAMA6

2 PACK RATE CHG

The monthly rate for 2Pack Plan will increase from \$34.00 to \$36.00 on or after 1/2/2015. If you have questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

NC USOC – PAMA5

PREFERREDPACK® CHG

The monthly rate for PreferredPack plan will increase from \$41.00 to \$43.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

NC USOC – VRO, VROCL

COMPLETE CHOICE® CHG

The monthly rate for Complete Choice service will increase from \$43.00 to \$45.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

USOC's ARO, AROCL, ACO, ACOCL

LOCAL SRV RATE CHG

The monthly rates for Area Plus® and Area Plus® with Complete Choice® service will increase from \$41.00 to \$43.00 and from \$54.00 to \$56.00 respectively on or after 1/2/2015. After 1/2/2015, Area Plus will only be available to existing customers at their existing locations. Since expanded local service area rates have been eliminated in North Carolina, you may want to reassess whether Area Plus, or another AT&T local service option, is the best choice for your calling needs. For more information, please visit us at att.com or call 800.288.2020.

NC

USOC's CCML2, CCML3, CRD2C

LOCAL SRV RATE CHG

The monthly rate for Complete Choice® service Two-Line and Three-Line Package will increase from \$60.95 to \$66.95 and from \$79.95 to \$85.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$22.05 to \$20.05. For more information about our money-saving services, please visit us at att.com or call 800.288.2020.

NC

USOC's ACML2, ACML3, CRD2A

LOCAL SRV RATE CHG

The monthly rate for Area Plus® with Complete Choice® service Two-Line and Three-Line Package will increase from \$76.95 to \$82.95 and from \$107.95 to \$113.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$27.05 to \$25.05. After 1/2/2015, Area Plus will only be available to existing customers at their existing locations. Since expanded local service area rates have been eliminated in North Carolina, you may want to reassess whether Area Plus, or another AT&T local service option, is the best choice for your calling needs. For more information about our money-saving services, please visit us at att.com or call 800.288.2020.

SC

USOC – PAMA6

2 PACK RATE CHG

The monthly rate for 2Pack plan will increase to \$38.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

SC

USOC – PAMA5

PREFERREDPACK® CHG

The monthly rate for PreferredPack plan will increase to \$45.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

SC

USOC – VR3, VR3CL

COMPLETE CHOICE® CHG

The monthly rate for Complete Choice service will increase to \$48.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

SC

USOC's A6P, A6PCL, VR2, VR2CL

LOCAL SRV RATE CHG

The monthly rates for Area Plus® and Area Plus® with Complete Choice® service will increase to \$23.00 and \$63.00 respectively on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

SC

USOC's CCML2, CCML3, CRD2C

LOCAL SRV RATE CHG

The monthly rates for Complete Choice® service Two-Line and Three-Line Package will increase to \$75.95 and \$94.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease to \$17.05. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

USOC's ACML2, ACML3, CRD2A

LOCAL SRV RATE CHG

The monthly rates for Area Plus® with Complete Choice® service Two-Line and Three-Line Package will increase to \$98.95 and \$127.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease to \$23.05. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

TN

USOC – PAMA6

2 PACK RATE CHG

The monthly rate for 2Pack Plan will increase from \$33.00 to \$35.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

TN

USOC – PAMA5

PREFERREDPACK® CHG

The monthly rate for PreferredPack plan will increase from \$37.00 to \$39.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

TN

USOC – VR3, VR3CL

COMPLETE CHOICE® CHG

The monthly rate for Complete Choice service will increase from \$44.00 to \$46.00 on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

TN

USOC's AT3, AT3CL, ARZPK

LOCAL SRV RATE CHG

The monthly rate for Area Plus® and Area Plus® with Complete Choice® service will increase from \$45.00 to \$47.00 and from \$58.00 to \$60.00 respectively on or after 1/2/2015. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

TN

USOC's CCML2, CCML3, CRD2C

LOCAL SRV RATE CHG

The monthly rates for Complete Choice® service Two-Line and Three-Line Package will increase from \$60.95 to \$66.95 and from \$79.95 to \$82.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$27.05 to \$25.05. For more information, please visit us at att.com or call 800.288.2020.

TN

USOC's ACML2, ACML3, CRD2P

LOCAL SRV RATE CHG

The monthly rates for Area Plus® with Complete Choice® service Two-Line and Three-Line Package will increase from \$87.95 to \$93.95 and from \$118.95 to \$124.95 respectively on or after 1/2/2015. Also, the credit for two individual lines qualifying as Two-Line Plan package will decrease from \$28.05 to \$26.05. For more information, please visit us at att.com or call 800.288.2020.