Bill Page Messages — Mississippi Business and Residence Rate Increase for Telecommunications Relay Service (TRS) May 2013 Delivery

Bill Page Messages for All Business and Residence Customers

Local Services

Surcharge Increase

Effective with telephone bills issued on or after May 1, 2013 the Telecommunications Relay Service (TRS) surcharge will increase to \$0.10 per access line, per month. On April 9, 2013 the Mississippi Public Service Commission ordered an increase in the monthly TRS surcharge amount from \$0.03 to \$0.10 in order to maintain adequate funding for the Dual Party Relay Service Trust Fund. This fund provides telephone access to persons who are speech and hearing impaired.