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## A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES

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## **A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

### **A108.1 General Provisions**

(Obsoleted, 7-28-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

#### **A108.1.1 Facilities And Equipment**

- A.** The Company will provide facilities, as outlined herein, for Telephone Answering Bureaus (secretarial firms) for their use in furnishing telephone answering service for subscribers to exchange services, excluding multiparty line services, when they are absent or do not desire to answer their calls personally.
- B.** Specially designed telephone answering equipment is available for terminating a number of secretarial lines extending from telephone subscribers' service so that an attendant may answer incoming calls to the lines of subscribers who contract with the Telephone Answering Bureau. The equipment is designed to prevent the attendant from placing outgoing calls over such secretarial lines.
- C.** Main station and local private line terminations may also be provided where the subscriber contracts with a Telephone Answering Bureau to receive all incoming calls or where the Telephone Answering Bureau wishes to terminate administrative service for answering purposes only.
- D.** Foreign Exchange Service and secretarial lines associated therewith may be terminated in telephone answering equipment for answering purposes only.
- E.** Local exchange trunks may be terminated in an telephone answering switchboard for the purpose of completing local or long distance calls to and from administrative telephones furnished with and on the same premises as the telephone answering switchboard.
- F.** Interconnection by the Telephone Answering Bureau of its client's line with other such lines or central office lines or other facilities is subject to the limitations of the equipment. Where such connections can be made and include connections to the Company exchange network, private line service, or long distance message telecommunications network, the responsibility of the Company shall be limited to the furnishing of facilities suitable for Exchange Service, Private Line Service or Long Distance Message Telecommunications Service and to the maintenance and operation of such facilities in a manner proper for such services.
- G.** A concentrator-identifier is available for connecting a Telephone Answering Bureau with secretarial lines or main station lines of its clients located in central office areas other than that in which the Telephone Answering Bureau is located. Where main station lines are connected to concentrators, the address of the telephone answering bureau shall be shown in the listing for service. (T)
- H.** Occasional Service may be provided to accommodate up to a maximum of 100 Telephone Answering Bureau clients. Any one of the 100 clients can be remotely associated by means of a control channel with any one of the maximum of 10 lines extending from the Central Office to the Telephone Answering Bureau but only 10 clients can be extended simultaneously. This equipment is designed to operate with the 557 type switchboard and the 1A Telephone Answering Console.
- I.** The Telephone Answering Bureau may bridge calls from secretarial lines to the general exchange network over exchange central office lines furnished the Telephone Answering Bureau for administrative use; however, these facilities furnished by the Company are not designed for call bridging. The Company will not be liable for defects in transmission or other service difficulties arising out of or resulting from the Telephone Answering Bureau bridging calls.

#### **A108.1.2 Initial Service Periods**

Telephone concentrator-identifier equipment is provided for an initial service period of five years, with basic termination charges being applicable as indicated herein.

EFFECTIVE: July 1, 2006

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## **A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

### **A108.2 Rates And Charges**

(M)(T)

(Obsoluted, 7-28-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations. (N)

Telephone answering service facilities are billed at the rates and charges indicated herein to the Telephone Answering Bureau with the exception of the facilities outlined in *A108.2.4*. (M)(T)

#### **A108.2.1 Central Office Lines And Stations For Administrative Use**

(M)(T)

**A.** Associated with key equipment, consoles and switchboards not arranged for making connections to administrative stations. (M)

1. Rates and charges for Business Individual Lines (M)

Extension station rates and charges apply for those stations in excess of the number of central office lines.

**B.** Associated with switchboards arranged for making connections to administrative stations (M)

1. See PBX Trunks and Stations for rates and charges. (M)

#### **A108.2.2 Reserved For Future Use**

(M)

#### **A108.2.3 Reserved For Future Use**

(M)

**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates And Charges (Cont'd)**

**A108.2.4 Billing To The Client**

The following rates and charges are billed directly by the Company to the client or the Telephone Answering Bureau.

**A. Secretarial Line Terminations**

- 1. For lines terminating directly from the central office or through concentrator-identifier, each

|               | <b>Installation<br/>Charge</b> | <b>Monthly<br/>Rate</b> | <b>USOC</b> |
|---------------|--------------------------------|-------------------------|-------------|
| (a) Business  | \$-                            | \$1.75                  | SSS         |
| (b) Residence | -                              | 1.15                    | SSS         |

**B. Secretarial Line Channel**

- 1. Line terminating directly in the telephone answering equipment

- a. Where the client is in the same building as the telephone answering firm

- (1) Local Channel

- (a) Each

- 1LJ+B

- b. Where the client is located in a building other than that in which the Telephone Answering firm is located and the service is bridged in the wire center.<sup>1</sup>

- (1) Local Channel, each

- (a) Type 2106

21.75 5.40 1LJPJ

**(DELETED)**

(D)

- 2. Between terminations located in different wire centers<sup>1</sup>

- a. Where the client is directly connected to the Telephone Answering firm:

- (1) Interoffice channel including channel terminals measured between the client's wire center and the wire center of the Telephone Answering firm, per channel.

- (a) First 1/4 mile

- 22.75 1LJBR

- (b) Each additional 1/4 mile or fraction thereof

- .45 1LJBX

- (2) Local Channel, each

- (a) Type 2106

21.75 5.40 1LJBJ

**(DELETED)**

(D)

**Note 1:** The rates specified for these channels may also apply when these services are provided between exchanges.

**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates And Charges (Cont'd)**

**A108.2.4 Billing To The Client (Cont'd)**

**B. Secretarial Line Channel (Cont'd)**

- 2. Between terminations located in different wire centers<sup>1</sup> (Cont'd)
  - b. Where the client's service is to a concentrator located in the client's wire center

|   | <b>Installation<br/>Charge</b> | <b>Monthly<br/>Rate</b> | <b>USOC</b> |
|---|--------------------------------|-------------------------|-------------|
| (a) Concentrator line termination, each <sup>2</sup>  | \$21.75                        | \$5.40                  | SLZ         |
| 3. Where the client is connected to a Telephone Answering firm through a concentrator located in a different wire center from which he is served <sup>1</sup>                             |                                |                         |             |
| a. Interoffice channel including channel terminals measured between the serving wire centers,   |                                |                         |             |
| (1) Per Channel   |                                |                         |             |
| (a) First 1/4 mile  | -                              | 22.75                   | 1LJDR       |
| (b) Each additional 1/4 mile or fraction thereof -  | -                              | .45                     | 1LJDX       |
| (c) Concentrator Line termination, each <sup>2</sup>  | 21.75                          | 5.40                    | SLZ         |
| 4. Between terminations located in different exchanges  |                                |                         |             |
| a. Where the client is directly connected to the Telephone Answering firm;  |                                |                         |             |
| (1) Interexchange channel including terminals measured between the rate center of the client's exchange and the rate center of the exchange of the Telephone Answering firm, per channel. |                                |                         |             |
| (a) First mile  | 495.00                         | 45.00                   | 1LH+4       |
| (b) Each additional mile or fraction thereof  | -                              | 1.75                    | 1LH+6       |
| (2) <b>(DELETED)</b>  |                                |                         |             |

(D)

**Note 1:** The rates specified for these channels may also apply when those services are provided between exchanges.

**Note 2:** Applicable for connection to concentrator equipment located either in the Company's Central Office or to concentrator equipment located within 1/4 mile of the Central Office building.

## A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES

### A108.2 Rates and Charges (Cont'd)

#### A108.2.4 Billing To The Client (Cont'd)

- C. Service Connection Charges
  - 1. Secretarial lines connected either directly to the telephone answering facility or through concentrator-equipment  
The charges specified in the "Service Charges", Section A4., for extension service apply. In addition, the installation charge specified in A108.2.4.B. preceding for the appropriate type channel provided also applies. (T)
  - 2. Main station lines  
The charges specified in the "Service Charges", Section A4., for main station service apply. (T)
  - 3. Changes of client's lines from a direct connection to a telephone answering facility to a connection through concentrator-identifier equipment or vice versa are made without charge.
- D. Main station lines of clients terminated only in telephone answering facilities for answering purposes only.
  - 1. The rate quoted in the "Basic Exchange Service" section of this *Guidebook* for individual line service applies, plus the charge specified in A108.2.4.B. preceding for a secretarial line termination. (T)
- E. (DELETED) (D)

#### A108.2.5 Reserved for Future Use

#### A108.2.6 Customer Operating Center Service

(Obsoleted 06-03-91, Type D. Customers may continue to activate channels within their existing size of service cable.)

- A. Customer Operating Center Service (COCS) is designed for use by Telephone Answering Bureaus which utilize large quantities of local channel of the types described in E. following between their locations and the serving wire center.
- B. Customer Operating Center Service is provided to Telephone Answering Bureaus at their option. The rates for Customer Operating Center Service are billed in parts by the Company to the Telephone Answering Bureau and to its patronage and apply in lieu of the rates for individual channels specified in A108.2.4. preceding.
- C. For the purposes of this *Guidebook*, a Customer Operating Center is defined as a customer location: (T)
  - 1. Owned or leased by the customer over which the customer has control and provides security.
  - 2. From which the customer furnishes and administers service to multiple clients in a geographical area. The term "Clients" denotes a subscriber to the services offered by the owner or lessee of a Customer Operating Center.
  - 3. At which a system, or a group of systems, owned or leased by the customer whose operation is to receive signals and messages which are recorded, maintained and supervised by the customer.
  - 4. At which the customer has regularly scheduled observers and operators and/ or equipment in attendance at all times which, upon receipt of a signal or message from a client, to take such action as shall be required under the rules established by the customer for their/its guidance.
- D. Method Of Applying Rates
  - 1. Complement of Cable Pairs
    - a. COCS is provided using a complement of cable pairs in the size and length specified in E. following.
    - b. A monthly rate applies for each complement of cable pairs of a specific size and greater than 1/4 mile in length.
    - c. The customer will provide in advance a forecast of the complement of cable pairs he wishes to have planned to his use and agrees to payment of the charges for the complement of cable pairs whose airline distance is greater than 1/4 mile whether circuits are activated or not.

**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.6 Customer Operating Center Service (Cont'd)**

**D. Method Of Applying Rates (Cont'd)**

1. Complement of Cable Pairs (Cont'd)

d. The monthly rate for each complement of cable pairs is based on the airline distance between the customer's operating center and its serving wire center. The maximum distance for COCS is 5/4 mile.

2. Local Channel

A monthly rate applies for each local channel activated in addition to the monthly rate for the dedicated complement of cable pairs.

3. Nonrecurring Charge

A service charge applies for a connection or change of each local channel activated within the dedicated complement of cable pairs. The service charges are as specified in F. following.

4. Basic Termination Liability

a. A basic termination liability will apply for any facility placed new specifically for a customer for which no reuse is foreseen if the initial use is discontinued.

b. The termination liability period is 5 years.

c. The amount of the basic termination liability is equal to the estimated amount for:

(1) Cost of the installed facilities provided including costs incurred for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Installed cost includes the cost of:

- Equipment and materials provided or used
- Engineering, labor and supervision
- Transportation
- Rights of way

(2) Any other costs associated with the particular situation.

d. The maximum termination liability defined preceding is reduced by 1/60th for each month of a 5 year period that the complement of cable pairs is in service from the date it is placed in service for a specific customer.

**E. Monthly Rates - COC Service**

1. Airline Distance in 1/4 Mile or Fraction Thereof

a. Per complement of Cable Pairs

(1) 50 Pairs

- (a) 1/4 mile
- (b) **(DELETED)**
- (c) **(DELETED)**
- (d) **(DELETED)**
- (e) **(DELETED)**

|                |             |              |
|----------------|-------------|--------------|
| <b>Monthly</b> | <b>Rate</b> | <b>USOC</b>  |
|                | \$-         | <b>1LZ5A</b> |

(D)  
(D)  
(D)  
(D)

**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.6 Customer Operating Center Service (Cont'd)**

**E. Monthly Rates - COC Service (Cont'd)**

1. Airline Distance in 1/4 Mile or Fraction Thereof (Cont'd)

a. Per complement of Cable Pairs (Cont'd)

(2) 100 Pairs

(a) 1/4 mile  
(3) 200 Pairs

(a) 1/4 mile  
(4) 300 Pairs

(a) 1/4 mile  
(5) 400 Pairs

(a) 1/4 mile  
**(DELETED)**  
(6) 600 Pairs

(a) 1/4 mile  
(7) **(DELETED)**

| <b>Monthly<br/>Rate</b> | <b>USOC</b>  |
|-------------------------|--------------|
| \$-                     | <b>1LZ1A</b> |
| -                       | <b>1LZ2A</b> |
| -                       | <b>1LZ3A</b> |
| -                       | <b>1LZ4A</b> |
|                         | <b>(D)</b>   |
| -                       | <b>1LZ6A</b> |
|                         | <b>(D)</b>   |



**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.6 Customer Operating Center Service (Cont'd)**

**E. Monthly Rates - COC Service (Cont'd)**

- 1. Airline Distance in 1/4 Mile or Fraction Thereof (Cont'd)
  - a. Per complement of Cable Pairs (Cont'd)

|  | <b>Monthly<br/>Rate</b> | <b>USOC</b>  | (D) |
|--|-------------------------|--------------|-----|
| (8) <b>(DELETED)</b>                   |                         |              |     |
| b. Per Local Channel Activated         |                         |              |     |
| (1) Channel Type 2106                  |                         |              |     |
| (a) 1/4 mile                           | -                       | <b>1LZ++</b> |     |
| (b) 1/2 mile                           | -                       | <b>1LZ++</b> |     |
| (c) 3/4 mile                           | -                       | <b>1LZ++</b> |     |
| (d) 4/4 mile                           | -                       | <b>1LZ++</b> |     |
| (e) 5/4 mile                           | -                       | <b>1LZ++</b> |     |
| (2) Channel Type 2106 (Patron Billing) |                         |              |     |
| (a) 1/4 mile                           | <b>\$6.21</b>           | <b>WZZE5</b> |     |
| (b) 1/2 mile                           | <b>6.21</b>             | <b>WZZE5</b> |     |
| (c) 3/4 mile                           | <b>6.21</b>             | <b>WZZE5</b> |     |
| (d) 4/4 mile                           | <b>6.21</b>             | <b>WZZE5</b> |     |
| (e) 5/4 mile                           | <b>6.21</b>             | <b>WZZE5</b> |     |
| (3) Channel Type 2107                  |                         |              |     |
| (a) 1/4 mile                           | <b>4.31</b>             | <b>1LZ++</b> |     |
| (b) 1/2 mile                           | <b>4.31</b>             | <b>1LZ++</b> |     |
| (c) 3/4 mile                           | <b>4.31</b>             | <b>1LZ++</b> |     |
| (d) 4/4 mile                           | <b>4.31</b>             | <b>1LZ++</b> |     |
| (e) 5/4 mile                           | <b>4.31</b>             | <b>1LZ++</b> |     |
| (4) Channel Type 2007                  |                         |              |     |
| (a) 1/4 mile                           | <b>10.81</b>            | <b>1LZ++</b> |     |
| (b) 1/2 mile                           | <b>10.81</b>            | <b>1LZ++</b> |     |
| (c) 3/4 mile                           | <b>10.81</b>            | <b>1LZ++</b> |     |

**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.6 Customer Operating Center Service (Cont'd)**

**E. Monthly Rates - COC Service (Cont'd)**

- 1. Airline Distance in 1/4 Mile or Fraction Thereof (Cont'd)
  - b. Per Local Channel Activated (Cont'd)
    - (4) Channel Type 2007 (Cont'd)

| <b>Monthly<br/>Rate</b> | <b>USOC</b>  |
|-------------------------|--------------|
| <b>\$10.81</b>          | <b>1LZ++</b> |
| <b>10.81</b>            | <b>1LZ++</b> |

- (d) 4/4 mile
- (e) 5/4 mile
- c. See Private Line *Guidebook*, B103.10. for rates
  - (1) Channel Type 1101 (1204)
  - (2) Channel Type 1102 (1205)
  - (3) Channel Type 2150 (2463)
  - (4) Channel Type 2152 (2464)
  - (5) Channel Type 2153 (2230)

(T)

**F. Nonrecurring Charges**

- 1. An installation charge applies to each Type 2106 local channel activated in addition to the nonrecurring charges specified in Section A4.

| <b>Installation<br/>Charge</b> | <b>USOC</b> |
|--------------------------------|-------------|
| <b>\$25.01</b>                 | <b>NA</b>   |

- (a) Charges billed to the client
- 2. Service Charge Per Local Channel Activated

The service charge for the connection or change of each Type 2107 local channel activated within a complement of cable pairs is as follows:

- a. The term Service Charge as specified herein is defined as the nonrecurring charge or charges applying to the ordering, installing, rearranging and furnishing of extension line channels. Service charges are categorized as:
  - (1) Service Ordering Charge
  - (2) Visit Charge
  - (3) Channel Connecting Charge
- b. Service Ordering Charge
  - (1) The Service Ordering Charge applies per customer request for work performed by the Company in connection with the receiving recording and processing the customer's request for local channels to be installed at the same time.
  - (2) The term "per customer request" as specified in (1) preceding means all work or service ordered by the customer to be performed or provided at the same time. Only one service ordering charge applies when more than one local channel or type of local channel is ordered at the same time. When two or more types of local channels are ordered on the same customer request the higher charge applies.

**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.6 Customer Operating Center Service (Cont'd)**

**F. Nonrecurring Charges (Cont'd)**

**2. Service Charge Per Local Channel Activated (Cont'd)**

**c. Visit Charge**

A Visit Charge applies for connecting or changing a Type 2107 local channel only. Only one Visit Charge applies when more than one Type 2107 and/or Type 2007 is ordered to be provided at the same time.

**d. Channel Connecting Charge**

The Channel Connecting Charge covers work associated with activating a local channel in a complement of cable pairs. The charge applies for each channel activated.

**e. Schedule of Charges**

**(1) Service Ordering Charge, per customer request**

|                                      | <b>Charge</b>   | <b>USOC</b> |
|--------------------------------------|-----------------|-------------|
| (a) Type 2107                        | <b>\$149.50</b> | <b>NA</b>   |
| (b) Type 2007                        | <b>230.00</b>   | <b>NA</b>   |
| <b>(2) Visit Charge</b>              |                 |             |
| (a) Type 2107 and 2007               | <b>16.10</b>    | <b>NA</b>   |
| <b>(3) Channel Connecting Charge</b> |                 |             |
| (a) Type 2107                        | <b>87.40</b>    | <b>NA</b>   |
| (b) Type 2007                        | <b>241.50</b>   | <b>NA</b>   |

**A108.2.7 Reserved For Future Use**

(N)