### MS-21-0020

#### EFFECTIVE: June 1, 2021

# OBSOLETE SERVICE OFFERINGS -COIN TELEPHONE SERVICE

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# A107.OBSOLETE SERVICE OFFERINGS -COIN TELEPHONE SERVICE

## A107.1 Reserved For Future Use

# A1072 Reserved For Future Use

## A1073 Reserved For Future Use

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	Access hale service for payphone service provider relephones		
	d June 1, 2021. Beginning June 1, 2021, new orders for this service will no longer be accepted. Current subscribers may keep ice at its existing location. The Company currently plans to discontinue this service on or after June 1, 2025.	<b>(</b> 1	
A107.4.1	L Definition And Requirem ents		
s	A coess line service for Payphone Service Provider (PSP) telephones is an exchange line service provided at the request of a subscriber for telecom munications use by the general public. Exceptions to this service pertaining to immates served within the confines of penal, correctional orm ental institutions are provided in A 107 4.7 following.		
1.	. This access line service is only available on a flat rate basis and only in wire centers noted in paragraph B	(0	
2	. This access line service is provided for use with PSP non-coin-operated public telephones or PSP coin-operated public telephones.	(0	
3.	. The subscriber shall be responsible for the installation, maintenance and operation of PSP telephones used in connection with this service. The owner of each payphone will be responsible for timely repairs to its payphones.	(0	
4	. PSP telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations and must conform to the rules and regulations specified by the M ississippi Public Service Commission.	0	
5	. Each payphone must comply with all requirem ents involving the hearing in paired and handicapped persons.	0	
6	. A ll currently existing or new ly installed payphones must be in full com pliance with the National Electrical Safety Code.	0	
7.	. A ccess line service for PSP telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.	(0	
8	. This access line includes an optional screening feature to prevent third num ber and collect calls from being billed to the subscriberts line. The operator also cannot perform coin collecting functions.	(0	
9.	. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.	0	
10	<ol> <li>The subscriber (the party who is billed for the access line) will be responsible for the directory assistance service charges billed to them by the local exchange service provider.</li> </ol>	(0	
11	1. Callers must be able to access an operator and 911 services at no charge.	0	
12	2. All of the following information must be clearly displayed on the front of each payphone and in the manner listed below:	0	
	a. All operating instructions;	0	
	b. Operator assistance and 911 em ergency num bers;	(0	
	c. All charges for local calls and directory assistance calls;	0	
	d. Name, address and telephone num ber of the entity or individual who can render assistance to the caller when the payphone malfunctions;	(0	
	e. Procedures for a caller to obtain a refund from the subscriber; and	(0	
	f. Notification of any time limitations which may apply.	0	
13	3. Each payphone must be able to return coins to the caller for any incomplete (uncompleted) calls.	(0	
14	4. There must exist an announcement or tone of the time limitation which exists on calls which must sound thirty (30) seconds prior to disconnection. The minimum time limit shall be no less than three (3) minutes.	(0	
		M	
Pages 2 and	d 3 are hereby deleted in their entirety and removed from this Guidebook.	(T	
E ffective Ji G uidebook	une 1,2021, Pages 11,12,13 and 14 (which had previously been deleted) are hereby re-instated into this	Ø.	

#### A107.0BSOLETE SERVICE OFFERINGS -COIN TELEPHONE SERVICE (T)(O) A1074 ACCESS LINE SERVICE FOR PAYPHONE SERVICE PROVIDER TELEPHONES A107.4.1 Definition And Requirements (Cont'd) (T)(O) A. (Contd) 15. Use of the Service 0) a. The service is furnished subject to the condition that all applicable terms and conditions in Section A2. will be 0) adhered to, with the exception of A 2 2 1 A . and B ., which restrict the use of service and prohibit payment to the custom erby another for use of the service. b. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, 0) provided that all such usage is subject to the provisions of this Guidebook. c. This service is not subject to concessions. 0) d. Suspension of service, as covered in A23, is not available to A ccess Line Service For Payphone Service Provider 0) Telephones unless the instrument is totally inaccessible to the general public on a temporary basis. In all cases, the decision to permit temporary suspension of service for Access Line Service For Payphone Service Provider Telephones rests with the Company. If the service is suspended, it will be at full rate. 16. Payphone Service Provider telephones may not be attached to other types of access lines. (O) 17. A subscriberm ust order a separate access line for each payphone installed and will be billed the appropriate rate for each 0) such line. 18. For customers subscribing to Caller ID - Deluxe, as specified in A13192H., if the incoming call originates from a (0)custom erprovided public telephone, the name inform ation transm itted will alw ays be "Pay Phone". 19. If a subscriber violates any quidebook, Commission rule pertaining to Access Line Service for Payphone Service 0) Providers, or quidelines adopted by the Commission and fails to correct any deficiencies within ten (10) calendar days from receiving notification of such violation by the Commission, all access lines will be subject to disconnection of service. B. Availability (0)Effective August 1, 2017, A coess Line Service For Payphone Service Provider Telephones is only available in locations 0) served by the follow inq W ire Centers, listed by Exchange: Wire Center(s) where A vailable 0) Exchange Aberdeen ABRDM SES 0) Bay StLouis BSLSM SM A 0) Biloxi BILXM SDI, BILXM SMA (0)Canton CNTNM SM A 0) C larksdale CSDLM SM A (0)C leveland CLEVM SM A 0) Columbus 0) CLM BM SM A ColumbusAFB CAFBM SM A 0) Crystal Springs CRSPM SM A 0) Fayette FYTTM SM A 0) G renada GRNDM SM A 0) Gulfport GLPTM SLY 0) H attiesburg HTBGM SW E 0) (0)Holly Springs HLSPM SM A

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Access Line S 4 1 Definition And R Availability (Conto Effective August 1, 2	DLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE ervice For Payphone Service Provider Telephones (Contd) equirem ents (Contd) a) 2017, A coess Line Service For Payphone Service Provider Telephones is only available in locations ing W ine Centers, listed by Exchange (Contd):	(0)(1) (0)(1) (0) (0)
Exchange	Wire Center(s) where A vailable	(O)
Jackson	JCSNM SCP, JCSNM SPC	(O)
M emphis	M M PH TN SL, SO HNM SD C	(O)
M eridian	M RDNM STL	(O)
M oss Point	M SPNM SM A	(O)
M ountPleasant	CRVLTNM A	(O)
New Albany	NW ALM SM A	(O)
0 xford	OX FRM SM A	(O)
Pascagoula	PSCGM SM A	(O)
Picayune	PCYNM SM A	(O)
Ripley	RPLYM SM A	(O)
Shubuta	SHBTM SM A	(O)
Tupelo	TU PLM SM A	(O)
W estPoint	W SPNM SM A	(O)

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A107.0BSOLETE SERVICE OFFERINGS -COIN TELEPHONE SERVICE					
A107.4 Access Line Service For Payphone Service Provider Telephones (Contd)				(T)(O)	
A 107 A 2 Reserved For Future Use				(T)(O)	
A107431	A 107 4 3 Reserved For Future Use				(T)(O)
A107441	Reserved For Future	Uæ			(T)(O)
A107451	R ates And C harges				(T)(O)
	A . A coess line service for PSP telephones is only available on a flat rate basis.			(O)	
	1. Flat Rate Service M onthly Charges <sup>1</sup>				(O)
a. PerAccess Line				(O)	
	Monthly				(O)
			Rate	USOC	(O)
	(1) Unres	stricted, outward <sup>2</sup>	\$17.86	1ZB	(O)
	(2) Unres	stricted, two way <sup>2</sup>	17.86	1ZA	(O)
	(3) Restr	icted, outward <sup>2,3,4</sup>	17.86	1ZY	(O)
	(4) Restr	icted, twoway <sup>2,3,4</sup>	17.86	1FZ	(O)
	(5) Restr	icted, outward <sup>3,4,5</sup>	17.86	1Z3	(O)
		icted, two way <sup>3,4,5</sup>	17.86	1Z5	(O)
		icted, outward <sup>3,4,6</sup>	17.86	13D	(O)
		icted, twoway <sup>3,4,6</sup>	17.86	13E	(O)
2.		-	al line business service covered in Sectior		(O)
3.		ervice will be provided at no charge to			(O)
4. Trouble Determ ination Charges are applied on the same basis as for 0 ther Residence or Business Service covered in Section A4.			(O)		
5. Operator handled local calls will be rated to the end user at the rate set forth in A 3.14 following plus the appropriate operator service charges specified in A 3.14.			(O)		
<ol> <li>Non-sent paid intraLATA toll calls will be rated to the end user at the long distance rate and the appropriate operator surcharge set forth in Section A18.</li> </ol>			(O)		
<ol> <li>Listings in connection with two-way public telephone access lines are furnished under the same rates, terms and conditions in Section A6. Listings are not available for outward public telephone access lines.</li> </ol>			(O)		
	Note1:	complies with the "new services te	pany's rights, which rights are expressly st" as applied by the Federal Communica r In the Matter of Wisconsin Public Se	tions C om mission 's	(O )
	Note 2:		offer central office blocking of 900 ca ubscriber as provided under Custom ized nA1320.		(O)
	Note 3:	Provides operator screening.			(O)
	Note4:	Provides central office blocking o North American Numbering Plan.	of 011+ calls direct distance dialed to m	um bers outside the	(O)
	Note 5:	1+900,7 or 10 digit local and 1+D	DD calls are blocked from completion.		(O)
	Note 6:	1+900 and 1+DDD calls are block			(O)
	10000.		a hom om patari.		

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# A107.OBSOLETE SERVICE OFFERINGS -COIN TELEPHONE SERVICE

107.4	l Ac	cess Line Service For Payphone Service Provider Telephones (Contd)	(T)(O)
A107	.4.6 R	eærved For Future U æ	(T)(O)
A107	.4.7 F	Payphone Service Provider Inm ate Calling Service (PSPICS)	(T)(O)
Α.	. Payphone Service Provider Inm ate Calling Service (PSPICS) is an access line service for Payphone Service Provider (PSP) telephone service when provided for exclusive use of inm ates served within the confines of a penal, correctional or m ental institution.		
в.	. A ccess line service for PSPICS when provided for the exclusive use of immates may be concentrated one line to three instruments. However, if more than one instrument occupies a single access line, only one instrument may use the line at a given time.		
C.		s charged by the subscriber utilizing these access lines shall not exceed Company rates, (including operator surcharges) intraLATA calls, and shall not exceed AT& T's rates for interLATA calls.	(O)
D.		ieu of Access Line Service For PSPs as described elsewhere in A1074, CPE stations subscribing to PSPICS are risioned by the custom eras follows:	(T)(O)
	1.	Shallbe ananged for outward only calling.	(O)
	2.	M ay be ananged to term inate calls after fifteen (15) m inutes of conversation time or sooner, at the discretion of the facility administrator, or in cases of emergency upon notification to the Company of such an anangement. The Company w ill not provide creditor equivalent service to the called or calling parties for such calls.	(0)
	3.	Shallbe ananged to block D irectory A ssistance calls.	(O)
	4.	Unrestricted public telephone service may be provided at the facility administrator's request in a fully supervised location.	(O)
	5.	Except as provided below, shall be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, third number, 1+ sent-paid, 0+ sent-paid, 0- sent-paid, all 0-, 700, 800, 900, 950, 911, and 101XXXX. Where, how ever, the custom er-provided stations can block additional digit dialing after initial call set-up, 1+ long distance and seven digit local calling may be permitted.	(O)
	6.	M ay be ananged for seven digits ent-paid local calling and for 0+ collect calling for intraLATA , and interLATA calling.	(O)
	7.	M ay be ananged to lim it individual inm ate calls to approved telephone num bers at the facility adm inistrator's request.	(O)
	8.	M ay be ananged to block access to certain telephone num bers at the facility adm inistrator's request.	(O)
	9.	At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlaw ful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders.	(O)
	10.	Shall require a positive response (pulse/tone generated response or verbal acceptance) from the called party indicating a willingness to pay for the call.	(O)
	11.	Shall term inate the call within fifteen (15) seconds or defer the call to an operator if no positive acceptance is received.	(O)
	12.	A ccess line service when provided for the exclusive use of inm ates may be concentrated one line to three instrum ents. How ever, if more than one instrum entoccupies a single access line, only one instrum entmay use the line at a given time.	(O)

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A107.0BSOLETE SERVICE OFFERINGS -COIN TELEPHONE SERVICE A107 4 Access Line Service For Payphone Service Provider Telephones (Contd) (T)(O) A107.4.7 Payphone Service Provider Inm ate Calling Service (PSPICS) (Contd) (T)(O) E. Rates and charges for access line service for PSPICS are provided in A10745. At the request of the facility administrator, (T)(O) blocking of equal access calls (101X X X X) may be provided on telephones for exclusive use of inmates at the rate following. 1. Blocking of equal access calls (101XXXX) from completion (O) M onthly 0) R ate 0) USOC (a) Perline \$1.00 PSE 0) F. Except as modified herein, applicable terms, conditions and requirements as set forth elsewhere in A 107.4 for PSP telephones (T)(O) will apply to PSPICS, including availability provided in A 107.4.1. G. A notice shall be conspicuously displayed near PSPICS telephones which notifies inmates that the prison facility may monitor, (O) tin e and restrict service from such phones and that inform ation, such as date and time of call, duration of call, and originating and term inating number, may be furnished to the facility, and further, that the use of these telephones constitutes consent to this service. H. All subscribers to access line service for PSPICS must obtain a certificate of public convenience and necessity from the Public 0) Service Commission prior to PSPICS being provided by the Company. I. All subscribers to access line service for PSPICS are required to validate the billing information for each call. 0) J. Billing and Collection services are provided as defined in Section E8. of the Access Services Tariff. 0) K. Local, IntraLATA and interLATA calls originating from PSPICS shall be completed over the facilities of carriers holding 0) appropriate certification of public convenience and necessity from the Public Service Commission. This does not preclude the Company from handling local and intraLATA traffic. (M) A107.5 Reserved For Future Use (M) A107.6 Reserved For Future Use (M) A107.7 Reserved For Future Use (M)

A107.8 (DELETED)