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PRI, Centrex Service and Miscellaneous
Services Grandfathering

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A3. BASIC LOCAL EXCHANGE SERVICE

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, Business and Residential Basic Local Exchange Service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line, or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A3.1 General

- A. Rates for basic local exchange service are related to the total Main Station Lines, PBX Trunks and Centrex Type Services Main Station Lines in the local calling area.
- B. Base Rate Areas, and Exchange Service Areas for each exchange are identified on maps. Where the Base Rate Area is not indicated on the Exchange Service Area Map for an exchange, the Base Rate Area shall be radial distance of one and one-half miles from the central office.¹
- C. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- D. Individual residence and business main station line service are comprised of serving central office equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling.
- E. Enhanced Area Calling Plan Trial will be implemented in the Mize, Raleigh, and Taylorsville exchanges, by billing periods on or after October 7, 1990, at the access rates and usage charges as described in A3.10.S. Enhanced Area Calling Plan Trial is a non-optional offering for business customers.
- F. Residence Access Line Retention Offer
Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12 month credit through the end of their promotion period.
Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:
 - 1. Customers must keep the required services for 30 days to receive the benefit of this offer.
 - 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
 - 3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
 - 4. AT&T employees are not eligible for this offer.
 - 5. Customer must be calling into AT&T to disconnect their local service.
 - 6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of \$12).
 - 7. Not stackable with any other regulated retention offer that provides a monthly discount.
 - 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
 - 9. This offer is only available for retention purposes.
 - 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

Note 1: Zone Mileage Charges deleted July 1, 2000 retroactive to January 1, 2000.

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, Foreign Exchange and Foreign Central Office Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A9.1 Foreign Exchange Service

A9.1.1 Terms and Conditions

- A. Foreign Exchange Service is exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- B. Foreign Exchange Service is in connection with the provision of a foreign exchange dial tone to a customer location in their normal serving exchange, or the extension of Centrex or ESSX-1 service off premises station channels terminating in a foreign exchange. These channels may also be furnished on a link (partial channel) basis when connected to CNM - FlexServ service, LightGate service, and/or MegaLink Channel Service.
- C. Other services, equipment or facilities used in connection with Foreign Exchange Service, except as otherwise indicated in this Guidebook, are furnished subject to the rates, terms and conditions applying in the foreign exchange from which the subscriber is served.
- D. Foreign Exchange Service is furnished subject to the same restrictions as to the use of the service by other than the subscriber and his representatives, as apply in connection with other classes of service.
- E. Subscribers to Foreign Exchange Service are not required to subscribe to other service in the exchange from which they would normally be served.
- F. Where the serving Foreign Exchange is a multi-office exchange, Foreign Exchange Service will be provided from whichever central office would be most economical to the Company; if an applicant desires operation from a different central office and facilities are available therefore, foreign central office mileage charges will apply for the channel required between the Company-selected central office and the central office from which the applicant desires to be served.
- G. Foreign Exchange Service to an extended area service group of exchanges will only be provided as covered under A9.1.3.B.1. following.
- H. Service established on or before September 14, 1963, will be continued at the same service address for the same subscriber at rates based upon terms and conditions in effect September 14, 1963.
- I. Listings established on or before March 31, 1967, will be continued at the same service address for the same subscriber based upon terms and conditions in effect March 31, 1967.

A9.1.2 Reserved For Future Use

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, all central office non-transport service offerings described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

A12.1 ESSX Service (Obsoleted, See Section A112.)

A12.2 Reserved For Future Use

A12.3 Reserved For Future Use

A12.4 Assigned Centrex Type Services Telephone Numbers Without Facilities

A12.4.1 General

- A. Assigned telephone numbers without facilities will be provided to meet growth requirements of a Centrex Type Services subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber’s common block without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

A12.4.2 Terms and Conditions

- A. The assignment of telephone numbers and the sequence of numbers assigned to a Centrex Type Services subscriber’s system will be made at the discretion of the Company.
- B. The service is furnished subject to the availability of telephone numbers.
- C. The Company does not guarantee to provide consecutive telephone numbers.
- D. Calls to these assigned telephone numbers will be routed to intercept common recorded announcement facilities as indicated in the guidebook section for the subscriber’s Centrex Type Services system.
- E. Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate Centrex Type Services station line.
- F. These assigned telephone numbers will not be available for manipulation utilizing ECAS, DECAS, Customer Control or BellSouth Centrex Control capabilities.
- G. Listings will not be provided with these assigned telephone numbers.
- H. These telephone numbers will be billed at the following rates until utilized on an active Centrex Type Services station line.
- I. A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time. A Secondary Service Charge does not apply when a working telephone number is converted to an Assigned Telephone Number.
- J. The Company will make every effort to ensure the correct assignment and control of Assigned Centrex Types Services Telephone Numbers Without Facilities. The Company’s liability for any damages or harm that may occur as the result of incorrect assignment or control of these numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

A12.4.3 Rates and Charges

- A. Assigned Centrex Type Services Telephone Numbers Without Facilities
 - 1. Assigned Telephone Numbers

	Installation Charge	Monthly Rate	USOC ATNCS
(a) Per Telephone Number Assigned	\$1.00	\$.15	

A12.5 Reserved For Future Use

A12.6 Reserved For Future Use

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, all services described in this section (except Remote Call Forwarding) will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A13.9 Custom Calling Services

A13.9.1 Description of Service

A. Call Waiting

Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.

Before a Call Waiting subscriber initiates a call, the subscriber may, by dialing a code, activate the cancel feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate Three-Way Calling. Call Waiting is restored automatically on termination of the call. During the time the cancel feature is activated, incoming callers receive a busy tone.

B. Call Forwarding Variable

Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

C. Three-Way Calling

Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance cannot be assured on all calls.

D. Speed Calling

Provides for the calling of a 7- or 10-digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code)¹ and thirty (30-code) number capacity.

E. Call Forwarding Busy Line

Provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises.

F. Call Forwarding Don't Answer

Provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number.

G. Call Forwarding Don't Answer with Ring Control (CFDA-RC)

Provides for calls incoming to a subscriber's idle directory number to be forwarded to another telephone number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. CFDA-RC provides the customer with the capability to change the interval after which forwarding occurs at the convenience of the customer.

H. Customer Control Call Forwarding Busy Line²

Provides a customer the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.

I. Customer Control Call Forwarding Don't Answer²

Provides a customer the Call Forwarding Don't Answer feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.

J. Call Forwarding Multipath

Provides business customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line², Customer Control Call Forwarding Don't Answer², Call Forwarding Variable, or Remote Access Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number.

Note 1: Effective October 31, 2013, Speed Calling (8-code) is withdrawn and no longer available for business subscribers.

Note 2: Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers.

A14. AUXILIARY EQUIPMENT

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A14.1 Network Interface Equipment

A14.1.1 General

- A. Network Interface equipment may be provided in connection with PBX, ESSX-1 or Centrex, and all other classes of main station service.
- B. For outdoor locations weatherproof network interface equipment is available at the rates and charges quoted in this Section A14.1.2. following.
- C. Services provided on complex wiring must be directly connected to the telecommunications network through Company installed network interface equipment as specified in, or authorized by, Part 68 of the FCC Rules and Regulations.

A14.1.2 Rates And Charges

- A. Application Of Charges
 1. The Network Interface (NI) Jack Charge
The nonrecurring charge is applicable only when a network interface is installed for services other than individual line residence, individual line business or party line basic exchange service.
 2. For customer requests for jacks used as Network Interfaces subsequent to the installation of the exchange access line, the Premises Work Charges, in A4.4. apply in addition to the charges listed following.
 3. There is no recurring rate for network interfaces.
- B. Standard Voice Network Interfaces
 1. Miniature Six-Position Network Interfaces, each

	Nonrecurring Charge	USOC
(a) Single-line two-wire Tip and Ring (T/R)	\$13.25	RJ11C
(b) (DELETED)	-	NA
(c) Single-line two-wire, T/R for wall mounted equipment	13.25	RJ11W
(d) Standard flush inside network interface for single-line T/R	-	NW1
(e) Standard non-flush inside network interface for single-line T/R	-	NW1NF
(f) Standard outside network interface for single line T/R	-	NW1O1
(g) Standard outside network interface for dual lines T/R	-	NW1O2
(h) Standard outside network interface for party line T/R	-	NW1O3
(i) Single line T/R for use in hospital critical care areas	13.25	RJ17C
(j) Single-line T/R with make busy (MB and MB1 leads)	16.40	RJ18C
(k) Single line T/R with make busy (MB and MB1 leads) for wall-mounted equipment	16.40	RJ18W
(l) Single-line four-wire T/R and T1/R1 exchange access	13.25	RJ1DC
(m) Two-line T/R, also for message registration, Automatic Identification Outward Dialing, and off-premises station,	13.25	RJ14C

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, Long Distance Message Telecommunications Service described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A18.1 Application

This Guidebook applies to Long Distance Message Telecommunications Service (MTS) furnished or made available by the Company and its connecting companies between two points within the state of Mississippi where the respective rate centers of such points are located in the same LATA.

A18.2 General

- A. Long Distance Message Telecommunications Service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5.
- C. Terminal equipment or systems may be used with facilities furnished to the customer by the Company for Long Distance MTS as specified in Section A15.
- D. Long Distance MTS is provided for use by the Customer and may be used by others when so authorized by the Customer. Use of the service is subject to *terms and conditions* in Section A2., with the exception of A2.2.1.A. and A2.2.1.B., which restrict the use of service and prohibit payment to the Customer by another for use of the service.

A18.3 Two-Point Service

A18.3.1 Service Between Land Wire Stations

- A. Classes Of Service
 - 1. Service is offered on a Station-to-Station basis, as either Dial or Operator. These classes of calls are defined in Section A1., Definition of Terms.
- B. Rates And Charges
 - 1. Charges for each Long Distance MTS message between any two points within the state and within the same LATA are determined as follows:
 - a. All messages are rated in full minute increments. Initial and additional minute basic rates are specified in the Basic Rate Schedule in A18.3.1.B.2 following. Initial minute rates are for connections of one minute or any fraction thereof. Additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the first minute.
 - b. If any portion of a message occurs in a reduced rate period, the Basic Rate Schedule charges are discounted, as specified in A18.3.1.B.3.
 - c. For any Operator Station message, the Service Charge specified in A18.3.1.B.4., is added to the Basic Rate Schedule charge.
 - d. All real-time rated calls are rounded and rated in whole minutes. Real-time rated calls are calls that require quotation of charges before or after a call is completed (1+ Hotel or Time and Charges).
 - 2. Basic Rate Schedule
 - a. The following rate table contains the initial minute and additional minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in A18.3.1.C., following, and the airline mileage between the rate centers of the two stations connected, as specified in A18.5 following.

A20. OPTIONAL CALLING PLANS

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, all Optional Calling Plans described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A20.1.1 Description Of Service

- A. Optional Calling Plans are specially designed toll plans applicable during specified periods to intrastate subscriber-dialed station-to-station toll messages. Messages included under the plan vary according to the plan subscribed to. Messages not included in the plan are billed for at regular message toll rates.

Optional Calling Plans are of two types.

1. One-Way - This plan is identical to dial sent-paid message toll service except that calls to points included under the plan placed during time periods included under the plan are at the reduced OCP rate.
2. Two-Way - This plan is available in connection with certain OCP offerings. Under the plan, calls to and from the subscriber's number from exchanges included under the plan during the time periods included under the plan are billed to the subscriber's number at the reduced OCP rate. Should both the called and calling numbers be two-way OCP subscribers, each in the other's OCP calling area, the called subscriber is charged for the call at the OCP rate.

- B. Statewide Calling Plan - Tel-A-Thrift

Statewide Calling will be offered when associated with Residence Individual Line, Two-Party Line, Four-Party Line or Eight-Party Line Service in all Bell and Non-Bell central offices where facilities permit.

Statewide Calling is furnished only on dial station-to-station calls originating one-way outward from the Optional Calling Plan subscriber's telephone to telephones within the state during the hours specified.

- C. Saver service

1. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state.
2. Individual message detail is included as part of this service.
3. The service is offered in connection with outward customer dialed station-to-station calling plus automated or operator assisted station-to-station calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls.
4. The service is available in connection with individual line, PBX, Centrex Type Services and Remote Call Forwarding (RCF) Service except as specified in 6. following.
5. The service is offered on an account basis only which would include the number of individual lines, PBX trunks, Centrex Type Services equivalent trunks or network access registers in the account.
6. The service is not available for use with IntraLATA Only Outward WATS and Combined Outward WATS in Section A19., Mobile Telephone Service, Dormitory Communications Service, and Long Distance Trunk Service.
7. Resale or shared use of Saver service is permitted. Use of the service is subject to terms and conditions in this Section and in Section A2., with the exceptions of A2.2.1.A. and A2.2.1.B. which restrict the use of service and prohibit payment to the customer by another for use of the service.
8. Two-Way WatsSaver service is offered in connection with outward dialed calling as described in 3. preceding and with inward customer dialed station-to-station calling. By subscribing to Two-Way WatsSaver service, the customer agrees to be responsible for all outward toll calls (as described in 3. preceding) and all incoming intrastate, intraLATA toll calls. The service is offered only where facilities and billing capabilities exist. (Reverse billing will not be applicable to inward dialed calls from customer provided public phones.)

A29. DATA TRANSPORT SERVICE

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, Data Transport Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

A29.1 Derived Data Channel Service

A29.1.1 General

- A. Derived Data Channel Service (DDCS) provides full-duplex asynchronous or synchronous data transmission utilizing data over voice and subrate multiplexing technology. A derived data channel is provided between a customer's premises and that customer's serving central office. A subrate multiplexed interface is provided in the serving central office for multiplexing multiple derived data channels into a single interface. A transport facility is provided for interconnection of the subrate multiplexed interface to a Company provided data service or to data services provided by others.
- B. The terms, conditions and rates specified herein are in addition to the applicable *terms, conditions* and rates specified in other sections of this Guidebook.
- C. DDCS is offered for intraLATA use only.

A29.1.2 Terms and Conditions

- A. Explanation of Terms
 1. Asynchronous Transmission - Transmission in which time intervals between transmitted characters may be of unequal length but time intervals between bits within a character are fixed. Transmission is controlled by start and stop elements (bits) at the beginning and end of each character.
 2. Derived Data Channel - A data channel derived from a local exchange facility utilizing data/voice multiplexing (DVM) equipment. A derived data channel is provided between a customer's premises and that customer's serving central office.
 3. DS0-B Interface - A central office subrate multiplexed interface that provides a 4-wire DS0 output signal conforming to the standard DDS (Digital Data System) signal formats (i.e., 2.4 Kbps, 4.8 Kbps, or 9.6 Kbps).
 4. DS0-B Transport Facility - Local access and interoffice facilities utilized to interconnect the DS0-B interface to a Company provided data service or to data services provided by others.
 5. Subrate Multiplexing - The process for separating a 64 Kbps DS0 signal into individual channel groups of lower transmission speeds (i.e., twenty channels at 2.4 Kbps, ten channels at 4.8 Kbps, five channels at 9.6 Kbps, or one channel at 56 Kbps).
 6. Synchronous Transmission - Transmission of data based upon a timing mechanism in which data is transmitted at fixed intervals.
- B. Basis of Offering
 1. A derived data channel provides full-duplex asynchronous or synchronous data transmission at the speed of 2.4 Kbps over a compatible two-wire facility.
 2. The central office DVM termination provides subrate multiplexing into a standard DS0-B interface for a group composed of a maximum of twenty derived data channels.
 3. The customer's derived data channel must be associated with a DS0-B interface. This association requires coordination between the subscriber of the derived data channel and the subscriber of the DS0-B interface.
 4. DDCS can be interconnected to compatible Company provided data services or to data services provided by others.

A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, Integration Plus Management Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A32.1 Integration Plus Management Services (IPMS) Description

A32.1.1 General

A. Description

Integration Plus management services is a family of services that gives the customer the capability to integrate, monitor and manage network services provided by the Company via a terminal or workstation located on the customer's premises.

B. Specifications

Integration Plus management services will be available where facilities and technology permit.

C. Service Descriptions

INTEGRATION PLUS MANAGEMENT SERVICES TERMINAL INTERFACE (IPMSTI)

Integration Plus Management Services Terminal Interface provides the customer various means of access to FlexServ service. The means include either dial, dedicated or web access and several categories within these methods.

FLEXSERV SERVICE

FlexServ service enables the customer to monitor and reconfigure his private line and DS1 level services without direct interaction with Company personnel.

NETWORK USAGE INFORMATION SERVICE

Network Usage Information Service is a service that collects customer-specific data and presents the information to the customer's premises. Network Usage Information Service functions include Station Message Detail - Premises and Traffic Reports.

Network Usage Information Service will act as the collector, integrator, and interface for circuit-switch usage data involving central offices in the Company's network. The data will be generated by customers using the Public Switched Network provided by the Company.

D. Payment Schedules

1. General

a. Integration Plus management services offer the following payment periods:

- Month-to-Month Payment Plan (One month option)
- 24 to 48 Month Term Payment Plan
- 49 to 72 Month Term Payment Plan¹
- 73 to 96 Month Term Payment Plan¹

b. IPMS customers may select variable payment periods under the Term Payment Plan.

c. The monthly rate for IPMS is dependent upon the payment period selected by the customer.

d. The monthly rates for IPMS under the Term Payment Plan for the periods of 24 to 48, 49 to 72 and 73 to 96 months are not subject to the Company initiated rate changes.

2. Expiration of Payment Period

a. IPMS customers must upon the expiration of their payment period:

- (1) Select a new payment period as offered in the current guidebook, or²
- (2) If the customer does not select a new payment period or does not request discontinuance of service, service will be continued under the terms specified in A2.4.

Note 1: Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months.

Note 2: Service Charges as specified in Section A4. will apply.

A34. ADVANCED INTELLIGENT NETWORK (AIN) SERVICES

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, Advanced Intelligent Network (AIN) Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

A34.1 Service Management System (SMS) Storage

A34.1.1 Description of Service

- A. Service Management System (SMS) Storage is utilized for storing subscription versions of data and report information for Advanced Intelligent Network (AIN) services. Multiple configurations of subscription data may be kept on file in SMS Storage and may be activated or changed by customer request.

A34.1.2 Definitions

ADVANCED INTELLIGENT NETWORK (AIN)

The Advanced Intelligent Network (AIN) is an evolutionary telecommunications platform that utilizes the infrastructure of the existing switch-based network and Common Channel Signaling System 7 (CCS7) architecture. The AIN architecture introduces centralized computer devices to host service applications that are integrated with Stored Program Control switch resident software, CCS7 and ISDN protocol.

SERVICE MANAGEMENT SYSTEM

The Service Management System (SMS) is an AIN Operation Support System that distributes, interfaces and manages the AIN service applications and customer information resident in AIN Service Control Points and Service Nodes. The SMS provides the capability to provision AIN services, to maintain existing services and to obtain pertinent AIN reports.

A34.1.3 Terms and Conditions

- A. SMS Storage is available where facilities or arrangements permit.
- B. Except as noted, SMS Storage is subject to all general terms and conditions applicable to the provisioning of service by the Company as stated in Section A2.
- C. Suspension of Service as specified in Section A2. is not applicable for SMS Storage.

A34.1.4 Application of Rates

- A. Storage charges apply to the amount of storage, measured in units of 100 Kbytes¹, occupied by a customer's files in the SMS. Storage will be measured on a calendar month and charges for the month will be based on the customer's highest level of storage during the month. For purposes of billing, a partial unit of storage will be rounded up to the nearest unit.

A34.1.5 Rates and Charges

- A. Rate Elements
 - 1. Storage

(a)	Per Unit	Charge	USOC
		\$1.00	NA

A34.2 (DELETED)

A34.3 (DELETED)

A34.4 (DELETED)

Note 1: A Kbyte is equal to 1024 bytes.

A35. INTERCONNECTION OF MOBILE SERVICES

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A35.1 Interconnection Services for Mobile Service Providers (MSP's)

A35.1.1 General

- A. The services offered herein are for use by Mobile Service Providers (MSPs) to allow interconnection of the wireless or radio network of these carriers to that part of the Public Switched Network (PSN) owned and operated by the Company. (MSPs are commercial mobile radio services (CMRS) providers operating under authority of the FCC, as defined in the FCC Rules and Regulations, Part 20. The term MSP shall also include authorized resellers of CMRS and prospective CMRS providers who have been declared spectrum auction winners by the FCC.) Circuits furnished by the Company to Mobile Service Providers (MSPs) which do not connect to the PSN, such as radio transmitter control links, are not covered in this Guidebook.
- B. Except as noted, services provided in this Section are subject to all general terms and conditions applicable to the provision of service by the Company as stated in Section A2.
- C. The services provided under this Guidebook shall be used by the MSP only for the handling of traffic originating or terminating on the MSP's network in conjunction with its authorized services.
- D. The services provided by the Company shall not be connected together by the MSP, except on an ancillary basis such as call forwarding, for the purpose of completing a call from one landline telephone to another landline telephone.
- E. The conditions and rates specified in other tariffs for services which may be associated with these services are in addition to those specified herein.
- F. DS1 Service
 1. The price for a digital trunk termination used in providing DS1 service for twenty-four voice equivalent channel increments contemplates the termination of all twenty-four channels at the same Company switch and at the same physical location at the Company switch. When the mixing of services on the same DS1 does not meet these requirements, the rates and charges for less than twenty-four voice equivalent channels are applicable.
 2. The mixing of "line side" and "trunk side" services on the same DS1 is considered to be terminating service at two different physical locations at the Company switch. BellSouth CMRS Local Loop Lines, one-way outward BellSouth CMRS Local Loop Trunks, and two-way BellSouth CMRS Local Loop Trunks are "line side" connections to the Company switch. One-way inward BellSouth CMRS Local Loop Trunks, BellSouth CMRS Type 1 Trunks, BellSouth CMRS Type 2A Trunks, BellSouth CMRS Type 2B Trunks, and 800/DID Service Access trunks are considered "trunk side" connections to the Company switch.
 3. Because BellSouth CMRS Type 1 Trunks and BellSouth CMRS Type 2A Trunks terminate at different physical locations at a Company switch, then the mixing of these services on the same DS1 requires that the rates for less than twenty-four voice equivalent channels be applied.
 4. DS1 Service that has trunk groups with different Emergency Service Numbers (ESNs) must remain channelized and is considered a mixed service that requires the rates for less than twenty-four voice equivalent channels. When MSP originally orders DS1 Service as mixed service or as less than twenty-four voice equivalent channels, and MSP subsequently installs all 24 trunks with a single ESN, MSP is responsible for notifying the Company to convert the DS1 Service to a twenty-four voice equivalent channel.
- G. Service Installation Guarantee
 1. The Company assures that orders for services will be installed and available for customer use no later than the end of normal business hours on the Service Date which is the negotiated date that service is to be made available to the MSP. This Service Installation Guarantee will be in effect for Service Dates negotiated on or after June 17, 1996 and is applicable only to services specified in A35.1 and A35.3.
 2. The failure of the Company to meet this commitment will result in the credit of an amount equal to the nonrecurring charges associated with the individual service having the missed Service Date being applied to the MSP's bill. The credit will include only nonrecurring charges associated with the services rated in A35.1 and A35.3 for which nonrecurring charges are applicable and listed. The nonrecurring charges will be credited at the rate at which they were billed. The credit will not be provided if a credit of the same nonrecurring charge for the same service is provided under any other provisions of this Guidebook.
 3. For Service Installation Guarantee to apply to the establishment of a dedicated NXX or the subsequent movement of that NXX, the MSP must define the related trunking information necessary to successfully complete an end-to-end test. The MSP must associate the dedicated NXX with an existing active trunk group (two-way or one-way inward) or must establish a new trunk group (two-way or one-way inward) to associate with the dedicated NXX. If a new trunk group is established for this purpose, it must be activated ten days prior to the Service Date of the new or relocated dedicated NXX.

A40. FAST PACKET TRANSPORT SERVICES

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, all Fast Packet Transport Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A40.5 Broadband Line Service

A40.5.1 General

- A. Broadband Line Service provides the customer with a local connection to high speed frame or cell-based switched services.
- B. Broadband Line Service is available under options. Rates, charges, and terms and conditions specific to these options are in later subsections of this section. The Fast Packet Option is described in A40.5.3 following.
- C. Network interface specifications for Broadband Line Service are contained in Technical Reference 73590. This publication is available from:
 - Documentation Operations
 - 20th Floor
 - 600 North 19th Street
 - Birmingham, AL 35203
- D. Broadband Line Service, as provided for in this section, is offered for intraLATA use only and may not be utilized to connect to a Class 5 office for use in local exchange service transmissions.
- E. The terms, conditions and rates specified herein are in addition to the applicable terms, conditions and rates specified in other sections of this and other Guidebooks.
- F. The rates and charges set forth for Broadband Line Service provide for the furnishing of service where suitable facilities are available. Where special construction of facilities is necessary, special construction charges may apply as set forth in Section A5.

A40.5.2 Terms and Conditions

- A. Explanation of Terms
 - 1. Broadband Line
The link from the customer's premises to the customer's Serving Wire Center.
 - 2. Broadband Line Extension
When a customer's Serving Wire Center is not a Serving Area Point, a Broadband Line Extension is used to connect the Serving Wire Center to the closest Serving Area Point. The Broadband Line Extension is associated with a Broadband Line, or as specified otherwise herein this guidebook.
The Broadband Line Extension is measured on a per mile basis in airline miles from a Central Office that is not a Serving Area Point to a Serving Area Point.
 - 3. Network Serving Area
Certain Company Central Offices are designated Serving Area Points. A Network Serving Area is comprised of all the Serving Area Points in a geographic area.
 - 4. Serving Area Point
A Company Central Office that is designated as a member of the Network Serving Area.
- B. Basis of Offering
 - 1. Detailed monthly billing is not provided.
 - 2. Suspension of service is not allowed.
 - 3. The minimum service period is one month.
- C. Connections
The design, maintenance, and operation of Broadband Line Service contemplates data communications originating or terminating at stations of the customer.
 - 1. Obligations of Customer
 - a. When customer provided equipment (CPE) is connected with Broadband Line Service, the customer or authorized user must provide equipment to perform the function of the Digital Terminating Equipment (DTE). The DTE provided by the customer is required at a customer's premises to perform such functions as:
 - Proper termination of service.
 - Amplification
 - Signal shaping
 - Remote loopback

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, Primary Rate ISDN described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A42.3 Primary Rate ISDN

A42.3.1 General

- A. Primary Rate ISDN is an intraLATA offering supported by the Integrated Services Digital Network (ISDN) architecture.
- B. Primary Rate ISDN provides an ISDN based, DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible CPE and a serving central office. The Service may not be installed at a carrier hotel, a collocation cage, or any similar location. The basic channel structure for Primary Rate ISDN is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first Primary Rate ISDN arrangement and up to 24 channels on additional Primary Rate ISDN arrangements. A Digital Data Only option¹ and an Inward Data Option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network, e.g., outward, inward and 2-way network access. Calling Number Delivery, Called Number Delivery, Outgoing Calling Name Delivery, and Hunting functionality are inherent to this service. Incoming Calling Name Delivery, an optional feature offered at rates listed in A42.3.4.D.5., is available in switch types where equipped. Redirecting Number, an optional feature described in A42.3.3, is offered at no charge to the customer in switch types where equipped. Telephone numbers for use on Primary Rate ISDN are available in this Section. One Listing will be furnished at no charge for each Primary Rate ISDN B-Channel. Additional listings can be obtained as specified in Section A6.
- C. Primary Rate ISDN provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.
- D. Primary Rate ISDN is provided within a LATA from wire centers where appropriate ISDN facilities are available as determined by the Company. Special Construction charges may apply as specified in Section A5.
- E. Primary Rate ISDN Access Lines furnished between a serving wire center and a customer's premises will be offered at a non-distance sensitive rate per Primary Rate ISDN Access Line. If a customer wishes to utilize another Company provided transport facility, e.g., SMARTRing service, that can meet the required standards to carry the Primary Rate ISDN Access (DS1) Line, the customer will incur no charge for the Primary Rate ISDN (DS1) Line. MegaLink service cannot be utilized to provide transport for Primary Rate ISDN except where the Primary Rate ISDN is terminated in CNM - FlexServ service. Asynchronous Transfer Mode (ATM) Service can be utilized to transport Primary Rate ISDN Voice/Data - Flat Rate under the terms and conditions stated in A42.3.2.CD.
- F. Interoffice Channels furnished between central offices will be charged at rates based on airline distance between the central offices, except as provided in A42.3.2.Q. following.
- G. Airline distance between Company central offices shall be developed using the methodology found in B3.3.3. Fractional mileage shall be rounded up to the next full mile.
- H. The required components for Primary Rate ISDN are as follows:
 - Primary Rate ISDN Access Line where applicable
 - Interoffice Channels where applicable
 - Primary Rate ISDN Interface
 - Primary Rate ISDN B-Channels
 - Primary Rate ISDN D-Channel
 - Telephone Numbers
 - Call Types
- I. Incoming Call Extension (ICE) is an optional offering allowing customers to retain their phone numbers. ICE-SRC (Incoming Call Extension – Same Rate Center) and ICE-DRC (Incoming Call Extension – Different Rate Center) may be used in any ANSA arrangement. ICE-SRC and ICE-DRC may be used if an ANSA customer's non-equipped, serving wire center switch is replaced by a PRI capable switch. ICE is only available within the Local Calling Area.
 1. ICE-SRC applies if the Customer's Serving Central Office and the ANSA office are in the same Toll Message Rate Center (TMRC). Rates and charges are applicable per telephone number.

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Note 1: Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 Primary Rate ISDN (Cont'd)

A42.3.1 General (Cont'd)

- I. (Cont'd)
2. ICE-DRC applies if the customer's Serving Central Office and the ANSA office are in different Toll Message Rate Centers. Hunting between ICE telephone numbers is not allowed. Rates and charges are applicable per telephone number or per path. Customers may be required to make CPE software modifications to translate dialed telephone numbers to terminated telephone numbers. (M)
- J. Primary Rate ISDN B-Channel rates for the Voice/Data (Standard) option are listed in A42.3.4.C. Exchange access is included as a part of the B-Channel rate and is offered on a flat rate basis and on a usage sensitive basis with Area Calling Plan. Effective October 18, 2001, customers served by the Hernando, Mississippi exchange will only be allowed to subscribe to the Area Calling Plan option pursuant to Mississippi Public Service Commission Order in Docket 2000-AD-413 dated August 15, 2000. (M)
- K. Primary Rate ISDN B-Channel rates for the Digital Data Only option¹ are listed in A42.3.4.C. Exchange access is included as a part of the B-Channel rate and is offered on a flat rate basis and on a usage sensitive basis with Area Calling Plan.
- L. Primary Rate ISDN B-Channel rates for the Inward Data option are listed in A42.3.4.C. Exchange access is included as a part of the B-Channel on a flat rate basis only.
- M. The Primary Rate ISDN Inward Data option is characterized by the following:
 1. It is arranged for inward service only. Originating Calls will be denied.
 2. It is arranged to terminate analog and digital data calls only.
 3. The number of telephone numbers associated with a Primary Rate ISDN Inward Data Option arrangement must be equal to, or less than, the number of Primary Rate ISDN Inward Data Interfaces comprising the arrangement and all numbers must use the same routing unless the customer subscribes to additional numbers as stated in A42.3.4.C.7. This restriction does not apply to Inward Data Extended Reach Service.
 4. Calling Number Delivery, Called Number Delivery, and Hunting are inherent to the service.
- N. Voice calls on the B-Channel may be completed to both ISDN and non-ISDN lines.
- O. Digital Data Transmission on the B-Channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be subjected to analog transmission or sub-rated to 56 Kbps.
- P. Primary Rate ISDN Extended Reach Service (ERS) is available only for the Inward Data Option. ERS is designed to "extend the reach" of the Inward Data Option customer from a centrally located metropolitan local calling area into the areas of the LATA which are "non-local" to the metropolitan area. The ERS customer purchases telephone numbers within each desired "non-local" calling area to allow their clients to call them without incurring intraLATA Long Distance Message Telecommunications Service charges.
 1. ERS is offered under two configurations: (1) A Dedicated Route Arrangement, and (2) A Final Route Arrangement. The ERS Dedicated Route Arrangement is only available where the target local calling area(s) have an ISDN equipped central office. It is intended for use where the volume of traffic is sufficient to warrant one or more dedicated DS1 interoffice facilities. The ERS Final Route Arrangement will be utilized where the target local calling area(s) do not have an ISDN equipped central office and/or the volume of traffic is insufficient to justify a dedicated DS1 interoffice facility.
 2. For ERS Dedicated Route Arrangements the customer must purchase ERS Remote Telephone Numbers (RTNs), ERS Primary Rate Interfaces, and ERS B-Channels in the target local calling area(s). The ERS Primary Rate Interfaces and ERS B-Channels are extended to the customer's premises (typically in a centrally located metropolitan area, but in the same LATA as the target local calling area) via ERS Interoffice Channels and a Primary Rate ISDN Access Line or other Company provided transport facility.
 3. For ERS Final Route Arrangements the customer must purchase ERS RTNs in the target local calling area(s). Calls that terminate to these RTNs are switched over intraLATA toll message trunk groups to the customer's local serving central office where they terminate on ERS Final Route Primary Rate Interfaces and ERS Final Route B-Channels, via an ERS Final Telephone Number (FTN). A Primary Rate ISDN Access Line or other Company provided transport facility is required for connection to the customer's local serving central office.

Note 1: Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

A43. CHANNELIZED VOICE TRANSPORT SERVICES

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, BellSouth Channelized Trunks described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A43.1 BellSouth Channelized Trunks

A43.1.1 General

- A. BellSouth Channelized Trunks provides channelized DS1/1.544 Mbps circuits available for voice intraLATA communications services only. Channelization is provided in the central office by D-type channel banks or equivalent which generally provide analog to digital conversion, permitting channels to be transported over digital high capacity facilities. The total number of trunks activated by the customer may not exceed the capacity of the Service Interface as described in A43.1.2. BellSouth Channelized Trunks are available where appropriate facilities exist as determined by the Company.
- B. BellSouth Channelized Trunks provides up to twenty-four Direct Inward Dial (DID) trunks, Outward Only trunks, Combination trunks, or a blend of these trunks, via a channelized DS1 (1.544 Mbps) transport facility. Individual DS0 (64 Kbps) Channels provided via BellSouth Channelized Trunks will each be identified as a "time slot" within a DS1 facility.
- C. Elements of Service
 1. 1.544 Mbps Access Line
The term "1.544 Mbps Access Line" denotes a path for BellSouth Channelized Trunks between the customer premises and its normal Serving Wire center (SWC). There is one 1.544 Mbps Access Line per DS1 facility and each line has a 1.544 Mbps data transmission rate. This line provides for the two-way simultaneous transmission of isochronous-timed, Bipolar Return to Zero (BPRZ) bit stream format except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not compatible with Company equipment.
 2. 1.544 Mbps Interoffice Facility
The term "1.544 Mbps Interoffice Facility" denotes a path for BellSouth Channelized Trunks between Company SWCs within a LATA. A 1.544 Mbps Interoffice Facility may be furnished in such manner as the Company may elect.
 3. Service Interface
The term "Service Interface" denotes channelization capacity for the 1.544 Mbps Access Line associated with BellSouth Channelized Trunks in the Company's central office. There is only one Service Interface per DS1 facility. Individual DS0 Channels are made available for interconnection with the switched network either in single channels or in capacities of twenty four voice grade channels.
 4. Channels
The term "Channels" denotes the individual DS0 level trunk types that are provided with BellSouth Channelized Trunks. Terminations to the switch for DID, Outward Only, and/or Combination trunks are available in quantities of up to twenty four per 1.544 Mbps Access Line and Service Interface.
 5. Numbers
One Number is provisioned for Combination and Outward Only channels. DID Channel types may have more than one number.
 6. Superframe Format and Extended Superframe Format
BellSouth Channelized Trunks 1.544 Mbps Access Lines are installed with Superframe (SF) or Extended Superframe (ESF) framing format and Alternate Mark Inversion (AMI) or Bipolar Eight Zero Substitution (B8ZS) coding configurations as specified by the customer. Customer signals at the channel interface must conform to these configurations as described in Technical Reference 73525. These configurations may be added or changed subsequent to initial installation of an existing BellSouth Channelized Trunks 1.544 Mbps Access Line and/or Interoffice Facility in which case customers must agree to out-of-service periods required to arrange existing trunks or facilities.
 7. Customer Premises Equipment (CPE)
A Channel Service Unit (CSU) or appropriate CPE provided by the customer is required at the customer premises to perform such functions as; 1) proper termination of service, 2) amplification, signal shaping, and/or 3) remote loopback.
 8. Arrangements With Other Services
These elements are in lieu of the central office and channel interface charges for SMARTRing Service or LightGate Service when BellSouth Channelized Trunks is arranged in conjunction with these services.
- D. The design, maintenance and operation of BellSouth Channelized Trunks is intended for communications originating and terminating from customers' premises to the normal serving wire center (SWC).

A47. BELLSOUTH REMOTE ACCESS SERVICE

Except as otherwise indicated for wire centers in Section A2.3.1 E., effective October 15, 2025, BellSouth Remote Access Service (N) described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted. (N)

A47.1 BellSouth Remote Access Service

A47.1.1 General

- A. BellSouth Remote Access Service (RAS) is an intraLATA, extended reach, packet-switched data service that provides for the collection, RAS is available as a customer controlled offering. It provides one way ports that allow the customer's users, who are located within the Company's serving area, to call into a remote access server.
- B. Remote access server equipment will be installed in a Company central office.
- C. BellSouth RAS supports a dedicated, customer selected remote access server with backup dial-in capability or out-of-band frame relay for network management. The customer may select their remote access server based on the Company's approved equipment list for this service.
- D. CPE must support Layer 2 Tunneling Protocol (L2TP) for the customer selected remote access server.
- E. The customer will also be responsible for providing the egress circuit(s) connecting BellSouth RAS to their hub location. Egress circuit(s) are required to deliver the BellSouth RAS traffic to the customer's designated location. These circuits can be ordered from the Company or other telecommunications providers with the execution of appropriate collocation agreements.
- F. BellSouth RAS is furnished in central offices equipped with remote access servers. Service intervals will be negotiated in cities where service is not deployed.
- G. The technical specifications and standard network interfaces for BellSouth RAS are in conformance with the Internet Architecture Board as stated in:
 - STD001, Internet Official Protocol Standards; J. Reynolds, R. Braden, issued June, 1999.
 - RFC 2138, Remote Authentication Dial-In User Service (RADIUS); C. Rigney, A. Rubens, W. Simpson, S. Willens, issued April, 1997.

These documents may be obtained from the Internet Engineering Task Force (IETF) at Corporation for National Research Initiatives, Attention: Accounting Department - IETF Proceedings, 1895 Preston White Drive, Suite 100, Reston, VA 20191-5434 or via Internet at www.ietf.org.

- H. The terms, conditions and rates specified herein are applicable to BellSouth RAS. Terms, conditions and rates specified in other sections of this and other Guidebooks of the Company may also apply.

A47.1.2 Terms and Conditions

- A. Explanation of Terms
 1. Remote Access Server - The remote access server is a type of equipment that will be used to aggregate the customer's dial traffic and send it to the customer location over their egress circuit. The remote access server will be connected to the Public Switched Network using Primary Rate ISDN or SS7 circuit facilities.
 2. Ingress Circuits - This term denotes the facility used to transport the customer's incoming dialed BellSouth RAS traffic, e.g. Primary Rate ISDN.
 3. Egress Circuits - This term denotes the facility used to transport the customer's dialed BellSouth RAS traffic to the customer's designated hub location once it has been collected and aggregated by the remote access server (e.g. Broadband Exchange Line).
 4. Extended Reach Area - An area where BellSouth RAS extends the reach from a remote access server to allow users the ability to make "non-local" calls without incurring intraLATA Long Distance Message Telecommunications Service charges.
- B. Basis of Offering
 1. Rates and charges specified in A47.1.3 following, are based on regional volume and term commitments. Customers must specify a regional commitment level and will be rated based on total regional in service volumes. Rating will be as set forth in 8. following.
 2. The minimum regional commitment level for BellSouth RAS is 10,000 ports.
 3. Initial orders for BellSouth RAS, per remote access server central office location, must be equal to or greater than 644 ports. All orders greater than 644 ports must be in increments of 23 ports where capacity allows.