

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: MS-18-0010

DATE: March 1, 2018

STATE: MISSISSIPPI

EFFECTIVE DATE: 03/01/2018

TYPE OF DISTRIBUTION: Approved

PURPOSE: Obsolete residence Privacy Manager

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G004	4	0004
G013	70.1	0015
G103	1.1	0014
G113	5	0007
G113	16	0003
G113	17	0003
G113 Cont. (pg)	4	0002
G13 Cont. (pg)	6	0008
G Subj. Indx (pg)	17	0008

## A4. SERVICE CHARGES

### A4.2 Application of Charges (Cont'd)

#### A4.2.6 Service Charges except where specifically stated, do not apply in the cases listed following: (Cont'd)

##### D. Residential Secondary Service Charge Waiver

Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one or more of the services listed below:

1. Custom Calling Services
2. Rotary Line Service
3. RingMaster Service
4. TouchStar Service
5. Designer Listings
6. Message Waiting Indication
7. Customized Code Restrictions
8. Voice Mail Calling Features Package
9. Privacy Manager Service<sup>f</sup>

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##### E. Residential Online Service Connection Charge Waiver

Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers who order new local service or transfer service on att.com and who are in AT&T Southeast territory for local service. This waiver of charges is available on up to three (3) lines. The subscriber must purchase a minimum of AT&T local service and at least two (2) non-zero rated features or a package of local service containing in its price at least two (2) qualifying features. This waiver of charges cannot be combined with a customer's receipt of a Tribal Link-Up discount.

##### F. Residential Service Connection Charge Waiver

Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers. This waiver is valid for only one (1) service line at the intended local service address. The customer must place the order through an AT&T business office or outbound telemarketing vendor. This waiver is not valid for existing AT&T customers or out of region customers who are new to AT&T. Residential customers who are currently not subscribing to AT&T for local service may be eligible for this waiver. The customer must have at least one (1) wireline local service or equivalent (wireless in lieu of wireline) with a provider other than AT&T at a local service address within AT&T territory. The customer must request the qualifying service at the same address and in the same name as the existing service, unless the customer is planning an imminent move from an address in AT&T territory to another address within thirty (30) days of responding to this offer. In the case of an imminent move, AT&T may offer the customer the waiver of charges and place the order at the new address. The customer must not have had local service with AT&T within ten (10) days prior to the new service connection date. This waiver of charges cannot be combined with a customer's receipt of a Tribal Link-Up discount.

##### G. Residential Mobility-National Retail Service Connection Charge Waiver

The Line Connection Charge may be waived for residential customers who order new local service (N Order) or move existing service (T Order) in a mobility store or national retail partner and also order a minimum of two (2) non-zero rated vertical features. To be eligible, customers must place their order in person at the retail location and select the Company as their local service provider. This offer may be combined with promotional offers for which the customer qualifies, unless specifically excluded. The Company reserves the right to prohibit the combination of this offer with any other offer at the Company's sole discretion and/or discontinue or modify this offer at any time without notice. Company employees are not eligible for this offer. This offer cannot be combined with customer's receipt of a Tribal Link-Up discount.

**Note 1:** Effective March 1, 2018, Privacy Manager is no longer available for new residence subscribers.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### CONTENTS

<b>A13.52</b>	<b>Reserved For Future Use</b>	68.2.1	
<b>A13.53</b>	<b>Multiline Hunt Queuing</b>	68.3	
A13.53.1	Definitions	68.3	
A13.53.2	Rates and Charges	68.3	
<b>A13.54</b>	<b>Reserved For Future Use</b>	68.3	
<b>A13.55</b>	<b>Toll Denied Service</b>	68.4	
<b>A13.56</b>	<b>Hot Line Service</b>	68.4	
A13.56.1	General	68.4	
A13.56.2	Rates and Charges	69	
<b>A13.57</b>	<b>Reserved For Future Use</b>	69	
<b>A13.58</b>	<b>Reserved For Future Use</b>	69	
<b>A13.59</b>	<b>Reserved For Future Use</b>	69	
<b>A13.60</b>	<b>Reserved For Future Use</b>	69	
<b>A13.61</b>	<b>Answer Supervision</b>	70	
A13.61.1	Description of Service	70	
A13.61.2	Rates and Charges	70	
<b>A13.62</b>	<b>Reserved For Future Use</b>	70	
<b>A13.63</b>	<b>Reserved For Future Use</b>	70	
<b>A13.64</b>	<b>Reserved For Future Use</b>	70	
<b>A13.65</b>	<b>Reserved For Future Use</b>	70	
<b>A13.66</b>	<b>Reserved For Future Use</b>	70	
<b>A13.67</b>	<b>Reserved For Future Use</b>	70	
<b>A13.68</b>	<b>Reserved For Future Use</b>	70	
<b>A13.69</b>	<b>Reserved For Future Use</b>	70	
<b>A13.70</b>	<b>Privacy Manager Service (<i>Obsoleted, See Section A113</i>)</b>	70.1	(O)
<b>A13.71</b>	<b>Reserved For Future Use</b>	70.1	
<b>A13.72</b>	<b>Inter-Switch Simplified Message Desk Interface</b>	71	
A13.72.1	General	71	
A13.72.2	Terms and Conditions	71	
A13.72.3	Rates and Charges	71.1	
<b>A13.73</b>	<b>Reserved For Future Use</b>	72	
<b>A13.74</b>	<b>Reserved For Future Use</b>	72	
<b>A13.75</b>	<b>Reserved For Future Use</b>	72	
<b>A13.76</b>	<b>Reserved For Future Use</b>	72	

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**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.70 Privacy Manager Service (*Obsoleted, See Section A113*)**

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**A13.71 Reserved for Future Use**

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedule**

**A103.2.12 PreferredPack Plan**

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

**A. Description of Service**

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
- A13.19 Caller ID, Call Return
- A13.47 Message Waiting Indication
- A13.70 Privacy Manager service<sup>f</sup>

**B. Terms, Conditions and Limitations of Service**

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.12.A.3.
2. All terms, conditions and limitations specified in the sections listed in A103.2.12.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.12.A.3 unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**C. Rates and Charges**

1. The following monthly rates apply for the PreferredPack plan.

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per plan package	<b>\$9.50</b>	<b>\$52.00</b>	<b>PAMA5</b>

**Note 1:** Effective March 1, 2018, Privacy Manager is no longer available for new residence subscribers.

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## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### CONTENTS

<b>A113.64</b>	<b>Reserved For Future Use</b>	16	
<b>A113.65</b>	<b>Reserved For Future Use</b>	16	
<b>A113.66</b>	<b>Reserved For Future Use</b>	16	
<b>A113.67</b>	<b>Reserved For Future Use</b>	16	
<b>A113.68</b>	<b>Reserved For Future Use</b>	16	
<b>A113.69</b>	<b>Reserved For Future Use</b>	16	
<b>A113.70</b>	<b><i>Privacy Manager</i></b>	<b>17</b>	(T)
A113.70.1	Definition of Feature Offering	17	(N)
A113.70.2	Terms, Conditions and Limitations of Service	17	(N)
A113.70.3	Rates and Charges	17	(N)
<b>A113.71</b>	<b>Reserved For Future Use</b>	<b>17</b>	(T)
<b>A113.72</b>	<b>Reserved For Future Use</b>	<b>17</b>	(T)
<b>A113.73</b>	<b>Reserved For Future Use</b>	<b>17</b>	(T)
<b>A113.74</b>	<b>Reserved For Future Use</b>	<b>17</b>	(T)
<b>A113.75</b>	<b>Reserved For Future Use</b>	<b>17</b>	(T)
<b>A113.76</b>	<b>(DELETED)</b>	<b>17</b>	

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.13 Reserved For Future Use**

**A113.14 Reserved For Future Use**

**A113.15 Reserved For Future Use**

**A113.16 Reserved For Future Use**

**A113.17 Feature Packages**

**A113.17.1 The Feature Package**

(Obsoleted January 9, 2004, Type B. Not available for new installations, additions or on transfers of service to a new location.)

**A. Description of Service**

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line<sup>1</sup>, Call Forwarding Don't Answer<sup>1</sup> (with or without Ring Control), Star 98 Access<sup>1</sup>
- A13.19 Caller ID, Call Return
- A13.47 Message Waiting Indication<sup>1</sup>
- A13.70 Privacy Manager service<sup>2</sup>

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**B. Terms, Conditions and Limitations of Service**

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2.
2. All terms, conditions and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4. do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 preceding unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan, or a line specified in Section A3. as Message Rate or Measured Service.
7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

**C. Rates and Charges**

1. The following monthly rate applies for this feature package.

(a) Per feature package	<b>Monthly Rate</b> <b>\$22.00</b>	<b>USOC</b> <b>PAMA1<sup>1</sup></b> <b>or PAMA2</b>
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**Note 1:** The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.

**Note 2:** Effective March 1, 2018, Privacy Manager is no longer available for new residence subscribers.

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**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE  
ARRANGEMENTS**

- A113.53 Reserved For Future Use**
- A113.54 Reserved For Future Use**
- A113.55 Reserved For Future Use**
- A113.56 Reserved For Future Use**
- A113.57 Reserved For Future Use**
- A113.58 Reserved For Future Use**
- A113.59 Reserved For Future Use**
- A113.60 Reserved For Future Use**
- A113.61 Reserved For Future Use**
- A113.62 Reserved For Future Use**
- A113.63 Reserved For Future Use**
- A113.64 Reserved For Future Use**
- A113.65 Reserved For Future Use**
- A113.66 Reserved For Future Use**
- A113.67 Reserved For Future Use**
- A113.68 Reserved For Future Use**
- A113.69 Reserved For Future Use**

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**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.70 Privacy Manager Service**

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Effective March 1, 2018, Privacy Manager is no longer available to new residence subscribers. Current subscribers may continue the service until they move or make any changes to their service, or until November 1, 2018 at which time the service will be discontinued.

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**A113.70.1 Definition of Feature Offering**

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- A. Privacy Manager service works with Caller ID service to identify unidentified callers. Privacy Manager service will intercept all unidentified calls (unavailable, unknown, blocked and private numbers) before the subscriber's telephone rings. If the call is marked private, the caller will be asked to press 1 to deliver his/her calling information. On unavailable or unknown numbers, the caller will be asked to state their name. Once the calling party has identified himself, the service will ring the subscriber and announce the calling party's information. The subscriber has the option to accept the call, reject the call, or send a "Do Not Solicit" message to a telemarketer.

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**A113.70.2 Terms, Conditions and Limitations of Service**

(T)(O)

- A. The following terms, conditions and limitations apply:
  - 1. Privacy Manager service is provided subject to the availability of facilities.
  - 2. Privacy Manager service is available to single and multi-line residence customers.
  - 3. Privacy Manager service is not compatible with Calling Number Delivery Blocking-Permanent, FX, FCO or ISDN. Privacy Manager service may not be compatible with RingMaster service in all switch types.
  - 4. Caller ID and Touch-Tone service are required in order to subscribe to Privacy Manager service.
  - 5. Privacy Manager service can be suspended as specified in A2.3. During the period of suspension, no recurring charge applies.

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**A113.70.3 Rates and Charges**

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- A. The following rates and charges are for Privacy Manager service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated.
  - 1. Residence

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	<b>Monthly</b>	<b>USOC</b>	
	<b>Rate</b>	<b>PMX1R</b>	
(a) Per line except Complete Choice plan lines	<b>\$10.99</b>	<b>PMX1R</b>	(O)
(b) Per Complete Choice plan line	<b>10.99</b>	<b>PMX1R</b>	(O)

**A113.71 Reserved For Future Use**

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**A113.72 Reserved For Future Use**

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**A113.73 Reserved For Future Use**

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**A113.74 Reserved For Future Use**

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**A113.75 Reserved For Future Use**

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**A113.76 (DELETED)**

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Pages 18 through 20 are hereby deleted in their entirety and removed from this Guidebook.

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Effective March 1, 2018, Page 17 (which had been previously deleted) is hereby re-instated into this Guidebook.

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## SUBJECT INDEX

SUBJECT	Section
P	
Paging Service Listing.....	A6
Payphone Service Provider Inmate Calling Service .....	A7
Payment Arrangements and Credit Allowance .....	A2
Payment for Service .....	A2
Period for the Presentation of Claims .....	A2
Pole Line Construction	
On Private Property .....	A5
On Public Highways .....	A5
PreferredPack Plan .....	A103
Pre-installation of Interior Wire in Residential Buildings .....	A5
Preliminary Pricing.....	A5
Presentation of Claims, Period for the .....	A2
Prestige Communications Package (PCP) .....	A112
Prestige Communications Service (PCS).....	A12
Prestige Deluxe Service.....	A12
Prestige Single Line Service (PSLS) .....	A112
Primary Rate ISDN.....	A42
Privacy Manager Service.....	<b>A113</b>
Private Line Sampling Arrangements.....	A14
Private Right-of-Way Required to Provide Service.....	A5
Private (Non-Published) Listing .....	A6
Provision and Ownership	
of Directories, Where Available .....	A2
of Equipment and Facilities .....	A2
of Telephone Numbers .....	A2

(O)