

TARIFF DISTRIBUTION

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PURPOSE: This guidebook update withdraws Caller ID Multiline.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services

A13.9.1 Description of Service

A. Call Waiting

Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.

Before a Call Waiting subscriber initiates a call, the subscriber may, by dialing a code, activate the cancel feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate Three-Way Calling. Call Waiting is restored automatically on termination of the call. During the time the cancel feature is activated, incoming callers receive a busy tone.

B. Call Forwarding Variable

Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

C. Three-Way Calling

Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance cannot be assured on all calls.

D. Speed Calling

Provides for the calling of a 7- or 10-digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code)¹ and thirty (30-code) number capacity.

E. Call Forwarding Busy Line

Provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises.

F. Call Forwarding Don't Answer

Provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number.

G. Call Forwarding Don't Answer with Ring Control (CFDA-RC)

Provides for calls incoming to a subscriber's idle directory number to be forwarded to another telephone number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. CFDA-RC provides the customer with the capability to change the interval after which forwarding occurs at the convenience of the customer.

H. Customer Control Call Forwarding Busy Line²

Provides a customer the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.

I. Customer Control Call Forwarding Don't Answer²

Provides a customer the Call Forwarding Don't Answer feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.

J. Call Forwarding Multipath

Provides *business* customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line², Customer Control Call Forwarding Don't Answer², Call Forwarding Variable, or Remote Access Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number. (C)

Note 1: Effective October 31, 2013, Speed Calling (8-code) is withdrawn and no longer available for business subscribers.

Note 2: Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**A113.18 Reserved For Future Use****A113.19 TouchStar Service**

(Obsoleted 03-13-95, Type D) Existing Caller ID - Multi-Line² customers may retain their existing service as specified in this Section of the Guidebook if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID - Deluxe¹ as specified in A13.19. Service charges from Section A4 shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19. (C)

A113.19.1 Reserved For Future Use**A113.19.2 Definitions Of Feature Offerings****A. Caller ID - Multi-Line² (C)**

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

Note 1: Effective August 1, 2016, Caller ID - Deluxe (without ACB) is no longer available for residence subscribers.

Note 2: Effective July 1, 2017, Caller ID - Multi-Line is no longer available for residence subscribers. (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.2 Definitions Of Feature Offerings (Cont'd)

A. Caller ID - Multi-Line¹ (Cont'd)

(C)

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a line equipped with RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the telephone number is Telephone Number (TN) identified.

Caller ID - Multi-Line is not available on operator handled calls.

A113.19.3 Terms, Conditions And Limitations Of Service

A. The Following Limitations Apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service equipped offices.
2. TouchStar service is available to single line and multi-line residence and business customers who have rotary dial or Touch-Tone service. Caller ID - Basic and Caller ID are available to single and multi-line residence and business customers. Effective March 13, 1995, Caller ID - Multi-Line which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID-Basic, Caller ID, Call Tracking, and Caller ID-Multi-Line cannot be provisioned for Basic 911 customers.
3. TouchStar service basic features cannot be provisioned on party line service, toll terminals, trunks or some remote switching locations.
4. Appropriate service order charges apply except during Company selected periods of special promotion.
5. (DELETED)
6. The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-published Listing Service as described in Section A6.
7. Calling party information is not available on operator handled calls via Caller ID - Multi-Line.
8. The Company's liability arising out of the provision of any TouchStar service feature, including, but not limited to the delivery or non-delivery of calling numbers, is limited as set forth in A2.5.1.
9. TouchStar service features are not available on trunks except as specifically noted in 2. preceding.
10. Telephone numbers transmitted via Caller-ID-Multi-Line are intended solely for the use of these subscribers. Resale of this information is prohibited, except the callers' numbers may be provided to the subscriber's client for those calls sponsored or provided by that specific client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

Note 1: Effective July 1, 2017, Caller ID - Multi-Line is no longer available for residence subscribers.

(N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.4 Rates

A. Per Subscription

1. Rotary (Grouping) Arrangements

a. Caller ID - Multi-Line (per line)^{1,3}

(C)

Per Calling Number Delivered Usage Charge

(DELETED)

(D)

(I) Business

(C)

Quantity of Calls

(a) First 50,000	.02	NSDUS
(b) 50,001 - 400,000	.015	NSDUS
(c) Over 400,000	.01	NSDUS

A113.20 Reserved For Future Use

A113.21 Reserved For Future Use

A113.22 Reserved For Future Use

A113.23 Reserved For Future Use

A113.24 Reserved For Future Use

Note 1: Effective 03-13-95, all existing Caller ID - Multi-Line customers may retain this service as specified in this Section or change to the service provided under Caller ID - Basic or Caller ID - Deluxe² as specified in A13.19. If existing Caller ID - Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID - Basic or Caller ID - Deluxe². Service charges from Section A4. shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling number delivery feature will have to use Caller ID - Basic or Caller ID - Deluxe². Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers.

Note 2: Effective August 1, 2016, Caller ID - Deluxe (without ACB) is no longer available for residence subscribers.

Note 3: Effective July 1, 2017, Caller ID - Multi-Line is no longer available for residence subscribers.

(N)