

TARIFF DISTRIBUTION

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PURPOSE: This guidebook update modifies directory and listing terminology in support of elimination of physical, printed directories.

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A1. DEFINITION OF TERMS

DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a Local Exchange Subscriber telephone number and Call Completion to the number provided, if requested, given a listed name and address. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Service Office (MTSO) and the Company location where DA/DACC is provided.

(M)

DISTINCTIVE ALERT

A Central Office based feature which provides a distinctive alerting signal to the called customer on calls from any of up to six pre-specified callers.

A1. DEFINITION OF TERMS

FLAT RATE SERVICE

See "Exchange Service".

FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage and Zone Charges".

FOREIGN CENTRAL OFFICE SERVICE

See "Exchange Service".

FOREIGN EXCHANGE LISTING

See "Listing".

FOREIGN EXCHANGE MILEAGE

See "Mileage and Zone Charges".

FOREIGN EXCHANGE SERVICE

See "Exchange Service".

FURTHER ISOLATION

The work function performed by a Company employee on the customer's premises beyond the company specified demarcation point to determine the specific wire or set which is causing a customer's service difficulty.

GENERATOR

A mechanical device for producing electrical current for ringing.

GPR (GROUND POTENTIAL RISE)

A hazardous voltage appearing on the power station grounding apparatus when certain failures occur in the power distribution system.

HOME NUMBER PLAN AREA (HNPA)

The Number Plan Area (NPA) where an end user is located.

HOST OFFICE

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Modules or Remote Systems.

INCOMPLETE CALL ATTEMPT

Calls that are not completed due to insufficient answering capability. Call attempts are considered incomplete if the calling party receives a busy signal, a ring with no answer, or a recorded message stating network difficulty in completing the call, number changed, number invalid, number not in service, or number not assigned.

INDENTED LISTING

Indented listings are used where a subscriber has more than one listing for service under the same name at one or more locations.

INDEPENDENT COMPANY

See "Connecting Company".

INITIAL CHARGE

See "Installation Charge".

INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities and equipment are provided.

(T)

A1. DEFINITION OF TERMS

INTEROFFICE CHANNEL

The term "Interoffice Channel" denotes that portion of a channel which interconnects local channels which serve customers located in different central office areas (wire center serving areas). When associated with Foreign Exchange Service the term denotes the channel which interconnects a primary wire center to a different wire center.

JACK

A fixed socket, designed to permit the establishment of telephone connections by means of stations equipped with cords ending in a plug.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with *guidebook* provisions, but who would not otherwise be entitled to the use of the service.

LIFELINE

A low income assistance program, available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

LINE

See "Exchange Line".

LINK

The term "Link" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by MegaLink Service, MegaLink Light Service, MegaLink Plus Service, MegaLink Channel Service, FlexServ Service, or LightGate service.

LINK-UP

A low income assistance program available to qualified residential subscribers, which reduces charges for connection of service through credits supported by universal service funding.

LISTING

- A listing consists of a name, address, and telephone number of a listed residential or business customer.*** (M)(T)
- a. Caption Listing: (M)
 - The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business. (M)
 - b. Indented Listing: (M)
 - Indented listings are used where a subscriber has more than one listing for services under the same name at one or more locations. (M)
 - c. Foreign Exchange Listing: (M)
 - The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served. (M)
 - d. Free Listing: (M)
 - A listing for which no specific charge is made. (M)(T)
 - e. Indented Listing: (M)
 - A listing indented under another listing. (M)(T)
 - f. Cross Reference Listing: (M)
 - The listing of a generally accepted name of a subscriber followed by a reference to another listing. (M)
 - g. Stylist Service Listing: (M)
 - A listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters. (M)(T)

LISTING INFORMATION SYSTEM (N)

A database that contains the listed names, addresses and telephone numbers of AT&T residential and business customers and, where available, listings of residential and business customers served by other local providers.

(M1)

(M) Material appearing on this page perviously appeared on page 7.1 of this section.

(M1) Material previously appearing on this page now appears on page 12.1 of this section.

A1. DEFINITION OF TERMS

LOCAL ACCESS AND TRANSPORT AREA (LATA)	(M)
A geographic area established for the administration of communications service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.	
LOCAL BATTERY SERVICE	(M)
See "Magneto Service".	
LOCAL CALLING AREA	(M)
See "Local Service Area".	
LOCAL CHANNEL	(M)
The term "Local Channel" denotes that portion of a channel for extension line service as described in A13.25.	
LOCAL MESSAGE	
See "Message".	
LOCAL SERVICE	(M)
A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.	
LOCAL SERVICE AREA	(M)
The area within which telephone service is furnished to subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas. When two schedules of exchange rates are quoted to subscribers of the same exchange, the local service area under one being greater than under the other, the larger area is termed "District Service Area".	
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES (MTS)	(M)
The furnishing of facilities for subscribers' communications on an individual message basis between rate centers or, in connection with toll stations, within the same rate center.	

A1. DEFINITION OF TERMS

MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

MISSISSIPPI RELAY CENTER

The Mississippi Relay Center permits hearing and/or speech disabled users of Text Telephones (TTs) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TT and TT to voice). These calls are between one party who must communicate by means of a TT and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

MONTH

A word "month", as used in this Guidebook, is to be defined as a 30-day period.

MULTI-PARTY LINE SERVICE

See "Exchange Service".

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (calling and called number identification), audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE

Network Interface is a standard jack provided by the Company as a part of exchange access, WATS, or Private Line Services for the connection of customer terminal equipment and premises wiring to the telephone network. The Network Interface will be located at the demarcation point.

NON-LISTED (SEMIPRIVATE) LISTING

A non-listed listing is not in the alphabetical section of the Company's *Listing Information System*, but is maintained on directory assistance records and will be furnished upon the request of a calling party. (T)

NON-PUBLISHED (PRIVATE) LISTING

A non-published listing is not listed in either the alphabetical section of the Company's *Listing Information System* or directory assistance records and will not be furnished upon request of a calling party. (T)

A1. DEFINITION OF TERMS

PRIMARY CLASS OF SERVICE

Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus zone rates.

PRIMARY SUBSCRIBER

This term has the same connotation as "subscriber" and is used in those cases where it is desirable to stress the distinction between the main subscriber to telephone service and others who may have joint use of the service or who may qualify for additional listings.

PRIMARY WIRE CENTER

The building in which a foreign exchange channel is terminated.

PRINCIPAL LOCATION

See "Centrex Service".

PRIVATE TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory and is not shown on records available to the general public.

PUBLIC ANNOUNCEMENT SERVICE

An announcement service utilizing Company facilities and/or service transmitting public announcements;

- a. For usage by the general public, and
- b. Is publicly advertised and/or contains commercial messages and/or advertisements, and
- c. Furnished by an electronic or electro-mechanical device.

REFERENCE LISTING

See "Listing".

REMOTE DRAINAGE LOCATION

A point on the Company distribution facilities which is outside of the influence of a change in ground potential which may be due to faults in the Electric Power System.

A2. GENERAL TERMS AND CONDITIONS

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A2. GENERAL TERMS AND CONDITIONS

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A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment And Furnishing Of Service (Cont'd)

A2.3.6 Application Of Rates For Business And Residence Service

- A.** In general business rates apply at business locations and residence rates apply at residence locations, as illustrated by situations described in B. and C. following.
- B.** Business rates apply for:
1. Offices, stores, factories, mines and all other places of a strictly business nature.
 2. Offices of hotels, boarding houses, and apartment houses; colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals nursing homes, libraries, churches, and other institutions. For the purpose of this Guidebook, a boarding house is defined as a structure where rooms are rented or boarders taken.
 3. Service terminating solely on the secretarial facilities of a telephone answering bureau.
 4. Sharing and Resale Service (Section A27.), even though a residence client charge and residence directory listing may apply.
 5. Service listed in business telephone directories or in the business section of the White Pages Directory or listed as a business in a combined residence/business White Pages Directory.
 6. Resort type rental property or other rental property made available for short term rental where the owner or an agent, acting on behalf of the owner, extends local exchange service to temporary occupants.^{1,2}
 7. WatsSaver service which is consolidated from separate locations and may include residential intrastate intraLATA toll usage.
- C.** Residence rates apply for:
1. Individual lines which terminate at a private residence location for residence subscribers desiring to conduct business from their home where a business listing is not employed in the Company's *Listing Information System*. For this application, the subscriber may have up to ten (10) residence service lines per account with a limit of three (3) of those lines in a rotary or hunting arrangement. Special construction charges may be applied to recover additional costs as specified in Section A5. (T)
 2. Subscribers residing in private apartments in hotels, clubs, hospitals, boarding houses, and rental property who request their own individual residential service when business listings are not employed.
 3. Subscribers residing in college sorority or fraternity houses who order their own individual residence service for their rooms.
 4. Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.
- D.** If subscriber's service changes from business service to residence service, the telephone number must be changed. Reference of calls will not be provided regardless of how long the existing Directories, *where available, or the Company's Listing Information System* will remain in effect. Service charges, which apply for such changes, are quoted in Section A4. (T)
- E.** Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service charges, which apply for such changes, are quoted in Section A4.
- F.** Customers identifying themselves as amateur radio operators, licensed under Part 97 of the Federal Communications Commission (FCC) Rules and Regulations, will be charged residence rates at business locales and residence locales. The FCC prohibits the transmission of business communications by an amateur radio station (Para. 97.110). This rule does not negate the application of the appropriate business or residence classification of telephone access lines.

Note 1: Existing subscribers who have ordered telephone service for use in rental property prior to April 4, 1994, with residence service rates shall be allowed to retain those rates as long as they do not order additional lines for that same property. However, effective April 4, 1994, all new telephone service ordered by subscribers for use in property that they intend primarily to rent to others shall carry business service rates.

Note 2: In addition, as of April 4, 1994, if subscribers order additional lines for existing property for rental purposes, any existing residence service rates at that property shall be converted to business service rates.

A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment And Furnishing Of Service (Cont'd)

A2.3.7 Transfer Of Service Between Subscribers

- A. Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there be no lapse in the rendition of service. Such transfers are subject to service connection charge terms and conditions and may be arranged for in either of two ways:
 - 1. If the new subscriber, fully understanding the terms and conditions governing the service and the status of the account, willingly assumes all obligations thereunder. Future bills are then rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and listing. (T)
 - 2. If the new subscriber does not wish to assume payment of the old account a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.
- B. The telephone number of the service being transferred may be continued for the new subscriber only after the former subscriber has given his consent and an arrangement acceptable to the Company is made to pay all charges, billed or unbilled, against the service of the former subscriber.
- C. Private Branch Exchange Service may be transferred from one subscriber to another pursuant to the preceding terms and conditions and any other terms and conditions which may be specified in other guidebook sections relating to the service transferred.

A2.3.8 Initial Service Periods

- A. Unless otherwise specified, the initial service period for all services offered in this Guidebook is one month commencing with the date of installation of the service.
- B. For all services furnished with initial service periods exceeding one month, the applicable initial service period is the number of months indicated in brackets following the basic termination charges listed in that section of the Guidebook containing the service offered.
- C. The initial service period relates to each applicable unit of service, either on the initial or subsequent installations.

A2.3.9 Floor Space, Electric Power And Operating At The Subscriber's Premises

- A. The subscriber is responsible for the provision and maintenance, at his expense, of all space and floor arrangements, including but not limited to adequate lighting and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.
- B. All operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

A2.3.10 Provision And Ownership Of Equipment And Facilities

- A. Equipment and facilities furnished by the Company on the premises of a subscriber or authorized user of the Company are the property of the Company and are provided upon the condition that such equipment and facilities, except as expressly provided in this Guidebook, must be installed, relocated and maintained by the Company and that the Company's employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, inspect or repair any part of the Company's equipment and facilities on the subscriber's premises, or upon termination or cancellation of the service, to remove such equipment and facilities.
- B. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the consent of the Company.
- C. Equipment and facilities furnished by the Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof expected.

A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment And Furnishing Of Service (Cont'd)

A2.3.11 Provision And Ownership Of Directories, *Where Available*

Telephone directories distributed from time to time by the Company remain the property of the Company and shall be surrendered upon request. Telephone directories should not be mutilated or misused in any manner which impedes reference to essential service information or otherwise interferes with service.

A2.3.12 Provision And Ownership Of Telephone Numbers

Telephone numbers are the property of the Company and are assigned to the service furnished the subscriber. The subscriber has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the subscriber, whenever the Company deems it necessary to do so in the conduct of its business.

A2.3.13 Maintenance And Repairs

- A. All ordinary expense of maintenance and repairs, unless otherwise specified in this Guidebook, is borne by the Company.
- B. In case of damage, loss, theft or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen or destroyed, or the expense incurred in restoring it to its original condition.

A2.3.14 Company Facilities At Hazardous Or Inaccessible Locations

Where new or additional service is to be established at a location that would involve undue hazards, or where accessibility is impracticable to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

Where new or additional service is to be established at a location that has a hazardous electrical environment (e.g., an electric power substation or generating plant or a high voltage transmission tower, switching or distribution location), the customer must have high voltage isolation equipment installed at such premises whenever hazardous voltages of 1000V peak-asymmetrical or greater exist prior to the installation of Company ordered service. If the customer is aware that its premises are located where such hazardous voltages exist, the customer must notify the Company of this fact at the time its order for service is placed. The Company makes high voltage isolation equipment that complies with the Institute of Electrical and Electronics Engineers ("IEEE") Standards 487 and 1590 available to its customer under Special Assembly.

The customer may elect to provide high voltage protection by means other than a Company Special Assembly and if customer so elects, the equipment used must meet the technical requirements specified in IEEE Standards 487 and 1590 and the customer shall submit its proposed design and equipment specifications to the Company for approval prior to installation of Company service ordered. Where the customer has elected to select, install, use and maintain its own high voltage protection equipment, the customer does so with the understanding that it is solely responsible for any interruption of Company service associated with its selection, installation, use or maintenance of the high voltage protection. Furthermore, the customer, its employees, agents, officers, directors, affiliates, successors and assigns agree to indemnify and hold the Company, its subsidiaries, affiliates and their collective employees, agents, officers, and directors harmless from all loss, liabilities, costs and expenses, including attorneys' fees and all costs of defense and settlement, resulting from interruption of service, damage to property, claims, demands, suits or actions of any nature whatsoever arising from the failure of the high voltage protection selected, installed, used or maintained by the customer.

The Company reserves the right to suspend any service it provides absent required high voltage protection until adequate protection is provided.

Standard intervals do not apply for service ordered where voltage isolation equipment is required and must be installed prior to installation of new or additional service ordered from the Company.

(T)

A2. GENERAL TERMS AND CONDITIONS

A2.5 Liability Of The Company (Cont'd)

A2.5.7 Performance Of The Telecommunications Network

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of exchange telecommunications service shall be performed by equipment furnished, installed and maintained either by the Company or by the customer.

A2.5.8 Use Of Customer-Provided Equipment

The services furnished by the Company, in addition to the preceding limitations also are subject to the following limitation: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or injuries or claims of any character including death which arise out of, are related to, or are in any way associated or connected with the use of customer-provided equipment, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company which are caused by customer-provided equipment, or not prevented by customer-provided equipment but which would have been prevented had Company-provided equipment been used.

A2.5.9 Listing Errors And Omissions

- A. The Company's liability for damages arising from errors in or omissions of listings in its directories, *where available, otherwise in the Company's Listing Information System* or directory assistance records for which no additional charge is made shall be limited to the amount of actual impairment of the subscriber's service and in no event shall exceed one-half the amount of the charge to the subscriber for local exchange service during the period covered by the directory, *where available, otherwise in the Company's Listing Information System* or during the period that the directory assistance records remain in error after notice to the Company by the subscriber, or \$500.00, whichever is less. (T)
- B. For listings furnished at additional charge, the Company's liability shall not exceed the amount of such additional charge during the period covered by the directory, *where available, otherwise in the Company's Listing Information System* or during the period that the directory assistance records remain in error after notice to the Company by the subscriber. (T)
- C. The Company may discharge its liability for errors or omissions by abatement or refund, or by a combination of abatement and refund.

A2.5.10 (DELETED)

A2.5.11 Application Testing

The Company makes no warranties with respect to the performance of certain services for any and all possible customer applications which may utilize these services. The Company will provide a limited amount of such service(s) subject to the conditions specified in A. and B. following. Such service is to be utilized without charge in an initial application test with a customer for no longer than sixty days from the date of installation. The purpose of an application test is to determine the appropriateness of that specific service(s) for that specific application prior to the customer placing a firm order for such service(s).

- A. The specific quantity of each service that may be utilized in an application test without charge is listed in the specific guidebook for that service or as specifically set forth in a Special Service Arrangement agreement for a service not available in the guidebook which meets the criteria set forth in this Application Testing offering. Services to be provided in an application test are subject to the availability of facilities and equipment as determined by the Company.
- B. Services that are utilized in an application test with a customer may be provided without charge for an application test period of up to sixty days. Such service is provided for the specific purpose of conducting an application test with a customer and is not intended to be utilized as a substitute for temporary service.
 1. Upon completion of the application test where the customer determines that the performance of the services utilized are unacceptable for the application, the application test service will be removed without charge to the customer. Such service shall be disconnected by the Company no later than the first day following the sixtieth day of the application test.
 2. Upon completion of the application test where the customer determines that the performance of the services utilized are acceptable for the application and no changes to the test service configuration are required, the customer will be billed the appropriate nonrecurring charges for the test service and monthly billing will begin at that time.¹
 3. Upon completion of the application test where the customer determines that the performance of the services utilized are acceptable for the application, however, the test service configuration must be changed, the customer shall be responsible for both the appropriate nonrecurring charges for the application test service plus all appropriate charges for the rearrangement of the service. Monthly billing shall begin for the rearranged service.¹

Note 1: Any additional service requested to be installed upon completion of the application test shall be subject to standard nonrecurring charges and rates as set forth in each service guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

A. Biloxi

Special Foreign Exchange Service

1. Gulfport

- a. Within the area shown on the Biloxi Special Foreign Exchange Service Area Map, Gulfport Foreign Exchange Service is offered at the rates quoted following to those subscribers having Gulfport service prior to June 19, 1971, who desires to retain this service.
- b. Subscribers to this service may not have Biloxi Exchange Service except as Foreign Exchange Service, as covered in Section A9., with Gulfport considered as the serving rate center.
- c. For the purpose of providing extensions on Special Foreign Exchange Service, the subscriber's local service area is considered to be:
 - (1) The area indicated on the Biloxi Special Foreign Exchange Service Area Map and
 - (2) The Gulfport exchange.
- d. The rate per channel for this service will be the total of A3.10.A.1.d.(1) and (2) following:
 - (1) The monthly rate for individual line, main station line service or private branch exchange trunk line service applicable within the base rate area of the Gulfport exchange.
 - (2) For the distance from the applicant's location to the Biloxi-Gulfport exchange boundary, a special charge applies as follows:

	Monthly Rate	USOC
(a) Individual line or PBX trunk	\$.35	ZZ7AT

- e. Listings in both the Biloxi and the Gulfport Listing Information System will be furnished for no additional charge. (T)
The listings shall be subject to all rules concerning listings as set forth in Section A6.
- f. Outside of the Foreign Exchange Service Area indicated on the Biloxi Foreign Exchange Service Map and within the Biloxi Exchange Service Area, Gulfport Foreign Exchange Service is offered under the conditions and at the rates set forth in Section 9.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

G. McComb

In addition to serving in the geographical area shown on the McComb, Mississippi Exchange Service Area Map, the Company is granted the right to serve the following subscribers:

Name of Subscriber	Telephone No.	Service Location Area
Mr. R. R. Dillard	567-2264	NW 1/4, Sec. 34, T-5-N, R-4-E Franklin County
Mr. A. J. Cothorn	567-2225	NW 1/4, Sec. 26, T-5-N, R-4-E Franklin County
Mr. Jesse W. Fenn	567-2276	NW 1/4, Sec. 26, T-5-N, R-4-E Franklin County

The service location area described preceding is located in an area certificated to Franklin Telephone Company, Incorporated, and the right to continue to serve is granted the Company only as long as service is:

1. Retained at the present service address.
2. Used by the present subscribers and/or the named subscriber's immediate family.
3. The listing is retained in the present name or the name of a member of the named subscriber's immediate family.

(T)

H. Oxford

University of Mississippi ("Ole Miss")
 Centrex Service

1. Dormitory main station lines are furnished on the campus of the University of Mississippi ("Ole Miss") within the area outlined on Centrex Station Area Map at charges specified in this Guidebook. Within this area, a section of cable to or between dormitories containing circuits primarily for other than administrative station lines will be furnished on an aerial or buried basis, as determined by the Company, without charge to the customer.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

N. Pine Belt Regional Airport Calling Plan

1. All subscribers located within the area of the Hattiesburg exchange designated as the Pine Belt Regional Airport (P.B.R.A.) and its associated Industrial Park are eligible to subscribe to this plan. It will permit Laurel Local Calling Area customers (Laurel, Soso, Ellisville, Big Creek and Pittman) to place calls on a dial station-to-station sent-paid basis to subscribers to the plan in the designated area with the charge for each call billed to the P.B.R.A. plan for the customer called. Dial station-to-station sent-paid calls from P.B.R.A. subscribers to subscribers in the exchanges in the Laurel Local Calling Area will also be charged to the P.B.R.A. customer's calling plan. The rate includes a listing in the alphabetical section of the Laurel *Listing Information System* and such additional explanatory notes as required to indicate that dialed calls to the Hattiesburg number will be at no charge to the Laurel customer. (T)
- | | | | |
|-----|---|------|----|
| (a) | P.B.R.A. Calling Plan for the first hour or fraction of calling time. | 3.65 | NA |
| (b) | For each additional 1/10 hour or fraction | .36 | NA |

O. Lake

Special Foreign Exchange Service

1. Newton

- a. Within the area shown on the Lake Special Foreign Exchange Service Area Map, Newton foreign exchange service is offered at the following rates provided direct facilities from the Newton central office are available. Construction charges will be applicable for any construction required to provide facilities to serve the special exchange service.
- b. The rate per channel for this service will be:
- (1) The monthly rate for individual line or private branch exchange trunk line service applicable within the base rate area of the Newton exchange.
 - (2) For the distance from the applicant's location to the point where the Newton-Lake Exchange Service Area Boundary crosses the Lawrence-Hazel Road, a special mileage charge applies as follows.

	Monthly Rate	USOC
(a) Per 1/4 mile or fraction thereof, airline measurement	\$.95	ZZ2AT

- (3) For the distance from the above mentioned point on the Newton-Lake Exchange Service Area Boundary to the Newton Base Rate Area Boundary, mileage charges apply as set forth in this Guidebook.

Outside of the Foreign Exchange Service Area indicated on the Lake Foreign Exchange Service Area Map and within the Lake Exchange Service Area, Newton Foreign Exchange Service is offered under the conditions and at the rates set forth in Section A9.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service

A3.13.1 General

- A. The Company furnishes Directory Assistance service for the purpose of aiding customers in obtaining listing information.
- B. The charging application and rates set forth in A3.13.2. and 3. following apply to customer requests for Directory Assistance.
- C. Directory Assistance service allows a subscriber to get a telephone number and/or address. (T)
- D. Directory Assistance service does not provide telephone number, name, address, or ZIP Code on a private (non-published) listing, but does furnish these items from informational records on a semiprivate listing.

A3.13.2 Application Of Charges

- A. There will be a charge for all customer calls to Directory Assistance except as noted in B. following.
- B. Charges are not applicable to the following customers that request listing information within their local calling area:
 - 1. Hotel/motel guests and hospital patients
 - 2. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use *Company's Listing Information System* due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time. (T)
 - 3. Customers who make a call to Directory Assistance service for an address or telephone number that was incorrectly published in the alphabetical section of the *Company's Listing Information System*. (T)
- C. Surcharges as described in A3.14 apply to operator served Directory Assistance calls.

A3.13.3 Rates and Charges

	Charge	USOC
A. Request of listing information - maximum of three requests per call		
1. Listing(s) within the caller's NPA		
(a) Per Call	\$2.29	NA
2. Listing(s) outside the caller's NPA ¹		
(a) Per Call	2.29	NA
B. Directory Assistance service to Payphone Providers		
(a) Per Call	.35	NA

Note 1: No allowances, exemptions or exceptions apply. This service is available where technically feasible.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.18 Concession Service

A3.18.1 General

- A. The classes of subscribers specified following are allowed the concession indicated for the following services:
 1. Individual flat rate or individual line measured and message rate main station line service and flat or message rate PBX Service.
 - a. In connection with measured and message rate service, the concession applies on the amount of the monthly rate but not on charges for local usage or messages in excess of the monthly allowance. The number of messages or amount of usage allowed each month is the same as would be allowed if the concession did not apply.
 2. Extension and tie line mileage charges associated with the service enumerated preceding.¹
- B. Concessions are not allowed to any class of subscribers from the regular rates for the following services and equipment:
 1. Toll messages, interstate or intrastate subscriber line charges.
 2. Local usage or messages in excess of the allowance for measured or message rate service.
 3. Joint user service.
 - a. Contracts for joint user service are not accepted in connection with service at a concession rate, unless the joint user, if a main station subscriber, would be entitled to a concession.
 4. Construction charges.
 5. Additional listings.
 6. Miscellaneous equipment or other facilities, including any extension line mileage charges associated with the miscellaneous equipment or other facilities.
 7. Installation, service connection, inside move or change charges.
 8. Optional Calling Plans.
 9. Grouping Service.

(T)

A3.18.2 Charitable Institutions

A concession of 25 percent from the regular business rate is allowed to corporations, associations and institutions, or any branch thereof who comply with all of the following qualifications:

- A. Are dependent upon voluntary contributions for their support.
- B. Are exclusively engaged in charitable work.
- C. Provide a majority of its services free of charge and utilize any compensation received for its services wholly in the prosecution of its charitable work, not resulting in any profit to the organization or any member thereof.
- D. Are engaged principally in the furnishing of direct aid to the physical health and comfort of human beings in the form of money, services or necessary commodities. For determining eligibility for concession service, those corporations, associations and institutions whose principal work is the elevation or enlightenment of minds or morals, or the reformation, punishment, or correction of acts, habits or mental conditions, or the enforcement of law, or the protection of rights, are not to be classed as charitable institutions.
- E. Communication equipment furnished at concession rates for charitable institutions must be located in the administrative offices, institutional buildings or any of the branches thereof.

A3.18.3 Schools, Churches And Clergymen

- A. A concession of 15 percent from the regular business rate is allowed to schools and churches, provided the telephone is located in the school, church or church study and listed under the name of the school or church.
- B. (Obsoleted, See A103.18)
- C. (Obsoleted, See A103.18)
- D. The concession described in A3.18.3.A preceding is allowed for elementary, junior and high schools.

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.3 Line Change Charge Application (Cont'd)

D. The Line Change Charge applies: (Cont'd)

2. For each change of station number for Centrex-CO, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, and BellSouth Centrex service and for each change in the operation of a NAR for ESSX-1. This charge is applicable in addition to the appropriate charge for station number changes when a change of basic exchange telephone number is requested coincident with a change of station number.
3. For each line, trunk, or ESSX-1 NAR being restored after service is temporarily denied for nonpayment.
4. For each line, trunk, or ESSX-1 NAR being temporarily suspended at the request of a customer.
5. For the restoral of Mobile Service when the service has been denied because the customer regularly places more calls through one Foreign Base Station than through its Base Station of Registry.
6. For changing from loop start to ground start and vice versa, for changing from a line to a trunk and vice versa, for changes in direction, etc.
7. For changing from Foreign Central Office Service to home wire center and vice versa.

A4.2.4 Secondary Service Charge Application

A. The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.

B. The Secondary Service Charge applies for adding or rearranging:

1. Custom Calling Service
2. Prestige Communications service or Prestige Communications Package
3. Grouping Service
4. RingMaster service
5. TouchStar service
6. Customized Code Restriction
7. Customer requested listing changes
8. Remote Call Forwarding
9. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable, unless specifically excluded.

C. The Secondary Service Charge applies for:

1. Transfers of responsibility.
2. Changing from residence to business service and vice versa as defined in Section A2. The business charge applies when changing to business and the residence charge applies when changing to residence. If the telephone number changes, the Line Change Charge applies in lieu of the Secondary Service Charge.
3. Rearrangement of drop wire, protector, and/or network interface. Additionally, Premises Work Charges will apply.
4. Installing a Network Interface jack at the customer's request on existing service. Additionally, Premises Work Charges will apply.

D. The Secondary Service Charge is also applicable:

1. On ESSX-1 when changing a station number or installing a station line.
2. On ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service when adding or changing the operation of a NAR.

A6. LISTINGS

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A6. LISTINGS

A6.1 Terms and Conditions Applicable To Listings

A6.1.1 General

- A.** The rates, terms and conditions specified herein for listings apply only to the alphabetical section of the *Company's Listing Information System*. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service. (T)
- B.** The listings of subscribers, either without charge or at the rate specified herein for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories, *where available, otherwise in the Company's Listing Information System*. (T)
- C.** Listings must conform to the Company's specifications. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of company records and *its Listing Information System*, confuse individuals using the *the Company's Listing Information System*, or when the subscriber cannot provide satisfactory evidence that he is authorized to do business as requested. (T)
- D.** The Company reserves the right to limit the length of any listing to one line by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby. (T)
- E.** One listing, except client listings, is furnished without extra charge as specified in the following:
1. each basic local exchange service line (excluding Back-Up Line) or MultiServ service main station line
 2. each PBX trunk
 3. each ESSX service NAR, ESSX-1 NAR, MultiServ PLUS service NAR, BellSouth Centrex service NAR or NAR usage package
 4. each Centrex system
 5. each Primary Rate ISDN B-Channel
- F.** When, in the sole judgment of the Company, the use of listings in excess of the listings permitted without charge as previously outlined, are needed for better identification of the subscriber, such listings may be provided without charge.
- G.** Generally, the listed address is the location of the subscriber's place of business or residence. At the subscriber's request a partial address may be shown. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, a shopping center/mall, apartment complex, industrial park, or similar facility
 - rural route and/or box number
 - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
 - any one of the preceding followed by a community and/or state name
 - a community name only
 - omitted at the subscriber's request
- The listed address may not include P.O. Box or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested.
- Only the customer name and telephone number shall be *included* in a listing for a Family Violence Shelter. The Company shall in no circumstance *include* an address as part of the listing for a Family Violence Shelter. (T)
- H.** Liability of the Company due to *listings* errors and omissions is as specified in Section A2. (T)
- I.** A record service order charge, as specified in Section A4., applies when an order is issued solely to add or change a listing. (T)
- J.** Listings can be suspended as specified in A2.3.16. However, the suspension rate shall be 50 percent of the regularly charged rate. (T)

A6. LISTINGS

(T)

A6.2 Business Listing

A6.2.1 General

Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.

A6.2.2 Business Designation

A. Firm Name

1. The designation in a firm name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the character of the business.

Example:

Lewis Co grocr 14 Madison

234-6488

B. Personal Name

1. The designation in a personal name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business. The listing of an individual, together with a title and the name of the business with which the individual is associated or represents, is not permitted.

Example:

Smith J G grocr 14 Madison

234-6488

2. A designation that conveys the same meaning as a title, educational degree or suffix is not permitted.

Example:

Smith Joe DDS dntst

A6.2.3 Trade Name

A trade name, the name of a commodity or service, will be included as part of the listing, when the subscriber shows satisfactory evidence of authorization to do business under the requested name. In the case of listings for time/temperature/weather announcement services a generic listing will be accepted.

Examples which require proof of authorization are:

Smith Avon Distributor 123 Main

555-1234

Jones Buick 2914 E 23rd

329-5864

Any Flower Shop 710 Heather Mall

669-2121

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A6.3 Residence Listing

A6.3.1 General

Generally, a residence listing consists of a surname, given name or dual name, and/or initials, the address, and the telephone number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

A6.4 Non-Published (Private) Listing

A6.4.1 General

- A. A non-published listing is not listed in either the alphabetical section of the Company's *Listing Information System* or directory assistance records and will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a non-published listing, the name and/or number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers and/or names. (T)
- B. An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from *including* a non-published telephone number in the *Company's Listing Information System* or disclosing said number to any person shall attach to the Company. Where a non-published listing is *included* in the *Company's Listing Information System*, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the *inclusion* of a non-published listing *in the Company's Listing Information System* or the disclosing of said listing information to any person. (T)
- D. For accounting purposes, the telephone number, name, and address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
- E. The telephone number, name and address of the subscriber may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The subscriber waives any privacy interests in his telephone number, name and address in connection with E911 service.
- F. The Company may provide telephone number, name and address of a subscriber with a non-published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.3.

A6.4.2 Rate Application

A. Non-Published Listing

1. Where charge applies

	Monthly Rate	USOC
(a) Each	\$ 5.50	NPU

2. Where charge does not apply

(a) Each	-	NP3
----------	---	-----

- Additional service furnished to the same subscriber who has other service listed in the same name at the same address (T)
- Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange. (T)
- Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX or Centrex Type Services furnished to such establishments.

A6. LISTINGS

(T)

A6.5 Non-Listed (Semiprivate) Listing

A6.5.1 General

- A. A non-listed listing is not listed in the alphabetical section of the Company's *Listing Information System*, but is maintained on directory assistance records and will be furnished upon the request of a calling party. (T)
- B. The acceptance by the Company of the subscriber's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from *including* a non-listed telephone number in the *Company's Listing Information System* shall attach to the Company. Where such a number is *listed* in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed listing. (T)
- D. The telephone number, name and address of the subscriber may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The subscriber waives any privacy interests in his telephone number, name and address in connection with E911 service.
- E. The Company may provide telephone number, name and address of a subscriber with a non-published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.3.

A6.5.2 Rate Application

A. Non-listed listing

1. Where charge applies

(a) Each

**Monthly
Rate
\$3.50**

**USOC
NLT**

2. Where charge does not apply

(a) Each

-

NLE

- RingMaster service number

- Temporary service

- Additional service furnished to the same subscriber who has other service listed in the same name at the same address. (T)

- Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange. (T)

- Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX or Centrex Type Services furnished to such establishments.

Page 4.1 is hereby deleted in its entirety and removed from this Guidebook.

A6. LISTINGS

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A6.6 Additional Listing

A6.6.1 General

- A. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. Listing charges date from the day the directory assistance records are posted.
- B. Listing charges are automatically discontinued upon termination of the service or upon the removal of the listing.

A6.6.2 Business Additional Listing¹

- A. A business additional listing may be furnished in other names when, in the sole judgment of the Company, the subscriber's service is not being shared or resold.

B. Rate Application

- 1. Business

- (a) Each
- 2. 800 Service

- (a) Each

**Monthly
Rate**

\$2.50

1.80

**USOC
CLT**

SZS

A6.6.3 Residence Additional Listing

- A. A residence additional listing may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber's home who are recognized as a part of the subscriber's domestic establishment.

B. Rate Application

- 1. Residence

- (a) Each

1.20

RLT

Note 1: Business additional listing arrangements established prior to 7-24-86 i.e., implementation of STS may be continued until the subscriber relocates or transfer service responsibility.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing

A6.7.1 Reserved For Future Use

A6.7.2 Alternate Listing

A. An alternate listing may be provided to the subscriber for the purpose of directing calling parties to other telephone numbers subject to the following conditions:

1. Names of individuals are not permitted
2. Text may not exceed one line

Examples:

Nights, Sundays, and Holidays	123-4568
If No Answer	123-4568
If Extension Is Not Known	123-4568

B. Rate Application

1. Business

	Monthly Rate	USOC
(a) Nights, Sundays, and Holidays ¹	\$1.80	NSH
(b) Listings Indented under calling instructions ¹	1.80	Y6V
(c) Alternate Listings ²	2.00	FNA
2. Residence		
(a) Nights, Sundays, and Holidays ¹	1.80	NS9
(b) Listings Indented under calling instructions ¹	1.80	Y6V
(c) Alternate Listings ²	2.00	NAB

A6.7.3 Cellular Carrier Listing

See Mobile and Paging Service Listing at A6.7.12.

A6.7.4 Access Line Service For Payphone Service Provider Telephone Listing

A. A listing is not provided in connection with access line service for Access Line Service For Payphone Service Provider Telephones except when the listing will facilitate the operations of the Company or subscribers to the access line service. No additional listings are permitted.

A6.7.5 Reserved For Future Use

A6.7.6 Cross Reference Listing

A. A cross reference listing may be furnished when it is necessary to refer the directory user to another directory listing.

Examples:

Long Lumber Co	See South Lumber Co
Regis Gary	See Regas Gary

B. Rate Application

1. Cross Reference Listing

	Monthly Rate	USOC
(a) Business, each	\$1.80	LLT
(b) Residence, each	1.20	LRT

Note 1: These rates pertain to existing subscribers with Nights, Sundays, and Holidays' listings and listings indented under calling instructions provided prior to the effective date of this Guidebook.

Note 2: These rates pertain to subscribers who establish new service or to existing subscribers who add or change their Nights, Sundays, Holidays' listings and/or listings indented under calling instructions after the effective date of this Guidebook.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.7 Dual Name Listing

- A. A dual name listing may be furnished to a business or residence subscriber as a main listing subject to the following:
 - an individual subscribing to business service when it is a personal name listing and the person is also known by a nickname
 - two individuals subscribing to residence service having the same surname and address, or an individual known by more than one name

Examples:

Smith J H (Johnny) CPA 123 Main	123-4567
O'Neal John & Mary 200 Elm Av	423-1012
Morris George Mrs (Joan) 101 Ash Dr	422-4523

- B. A dual name listing may also be furnished as an additional listing at the subscriber's request at the appropriate additional listing rate.

A6.7.8 Emergency Service Listing (E911, B911, And SALI)

- A. A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. No Charge applies for either listing.
- B. Rate Application
 - 1. Emergency Service Listing

(a) Where charge does not apply

**Monthly
Rate
\$-**

**USOC
FLT**

A6.7.9 Extra Listing

See Business Additional Listing at A6.6.2.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.10 Foreign Listing

- A. A listing in the alphabetical section of Company *Listing Information System* outside the subscriber's local exchange may be furnished. The listing is subject to the rates, terms and conditions applicable to the *Company's Listing Information System* in which the listing is to appear. (T)
- B. When in the sole judgment of the Company, in the case of service located in an exchange border area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listings may be provided without charge for the main listing only.
 - 1. Foreign Listing

		Monthly Rate	USOC
C. Rate Application	(a) Where charge does not apply	\$ -	FLF
1. Foreign listing			
	(a) Business, each	2.10	FAL
	(b) Residence, each	1.20	FRW
2. Foreign cross reference listing			
	(a) Business, each	2.10	FALCX
	(b) Residence, each	1.20	FRWCX
3. Foreign alternate listing			
	(a) Business, each	2.10	FALSX
	(b) Residence, each	1.20	FRWSX
4. Foreign special text			
	(a) Business, each	2.10	FALTX

A6.7.11 Reserved For Future Use

A6.7.12 Mobile And Paging Service Listing

- A. A Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier, or a Paging Company, may be furnished a listing for their clients at the rate specified in A6.7.12.B.
- B. Rate Application
 - 1. Mobile and Paging Service Listing

(a) Each	.00	MSZ
----------	------------	------------

A6.7.13 Reserved For Future Use

A6.7.14 Optional Calling Plan Listing

- A. A subscriber of a two-way or inward Optional Calling Plan (OCP) may be furnished a foreign listing with the text of "No Charge For Calls Dialed Direct To This Number From (name of exchange)" at the rates specified in A6.7.14.D.
- B. The initial contract period for the OCP and the OCP listing charge, shall be for the life of the directory, *where available, or the Company's Listing Information System*, in which it appears. However, the subscriber may discontinue the OCP and the associated OCP listing prior to the expiration of the directory/*Listing Information System* in which the listing appears, provided the telephone number is changed and a disconnect report is given. (T)
- C. A foreign listing without the text may be furnished at the rates specified in A6.7.10.B.
- D. Rate Application
 - 1. Optional Calling Plan Listing

		Monthly Rate	USOC
(a) Business, each		\$4.65	OCB

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.15 Paging Service Listing

See Mobile and Paging Service Listing at A6.7.12.

A6.7.16 RingMaster Service Listing

- A. One listing for each RingMaster Service number will be furnished on a listed or non-listed basis at no charge to the subscriber.
- B. A RingMaster Service listing must be either business or residence as identified by the class of service.
- C. Other listings may be provided at the rates, terms and conditions specified in this Guidebook.

A6.7.17 Sharing And Resale Of Basic Local Exchange Service Listing

A client of a Sharing and Resale of Basic Local Exchange Service may request the reseller, on his behalf, to obtain one main listing in the alphabetical section of the *Company's Listing Information System* without charge, as specified in Section A27. Other listings, as specified in this section, are also available upon reseller request for the client. All appropriate charges, terms and conditions for listings specified herein are applicable to client listings. Client listing charges will be billed to the reseller (customer of record) and will not be separately billed.

(T)

A6.7.18 Special Text Listing (Business)

- A. A special text listing provides instructions for directing incoming calls after hours during specific time periods or calling information for a specific service/department.

Example:

For The Following Zip Codes 30506 30408 30532 30533 30534

- B. A special text listing does not include a telephone number and must be followed by at least one other listing which does include a telephone number.
- C. Rate Application
 - 1. Special Text Listing

(a) per line

1.80

XLL

A6. LISTINGS (T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.19 Stylist Service Listing

- A. A subscriber may request to have the assigned telephone number listed in the directory, *where available*, using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of Stylist service listing is not exclusive to any single subscriber. The symbols "#" and "*" may not be used with this service. The digits "0" and "1" may not be used to represent the letters "O" and "I" respectively in a Stylist service telephone number. The Company reserves the right to reject a Stylist service listing when, in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the directory. (T)
- B. Prior to establishing a Stylist service listing, the Company reserves the right to require when, necessary in its sole judgment, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name, or any other name or term, requested by the subscriber, which is copyrighted or otherwise reserved.
- C. Subscriber requests for special number assignments will be handled under the rates, terms and conditions described for Special Number Assignment Charges in Section A4.
- D. Subscribers who request that their existing telephone number(s) be listed as a Stylist service listing will not incur a Special Number Assignment Charge.
- E. In the absence of gross negligence or willful misconduct, no liability for damages arising from *including* or not *including* a Stylist service listing in the directory, *where available*, shall attach to the Company. The Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the *inclusion* or omission of a Stylist service listing. (T)
- F. The rates for Stylist service listings as follows are in addition to any applicable special number assignment charges or any other appropriate listing charge.
- G. Rate Application
 - 1. Stylist Service Listing

	Monthly	
	Rate	USOC
(a) Business, each	\$3.50	RNCAF
(b) Residence, each	2.50	RNQAF

A6.7.20 Telephone Answering Service Listing

- A. A client of a telephone answering service may list the telephone number of the answering service with his name, or business name at the rates specified in A6.7.20.B.
- B. Rate Application
 - 1. Telephone Answering Service Listing

	Monthly	
	Rate	USOC
(a) each	\$1.80	9FK

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.21 Three-Digit Dialing Service (N11) Listing

- A. The phrase "Charges May Apply" will be included in the N11 Service Listing at no additional charge.

A6.7.22 Titles And Suffixes¹

- A. A title of address that precedes a name, such as Mrs., Rev., Dr., or Capt., may be included in a residence or a business personal name listing.
- B. A professional designation(s) or educational degree(s), such as MD, CPA, CREA, or JP, is a suffix which may be included at the end of a business personal name listing.
- C. One title, educational degree, or professional suffix, as allowed in A6.7.22.A. and B. will be provided at no charge. Those, in excess of one, may be provided at the rates specified in A6.7.22.E.
- D. Notation of lineal descent, such as; Jr., Sr., and III, is considered to be part of the subscribers legal name, and not a title or a suffix.
- E. Rate Application
 - 1. Listing titles in excess of one

	Monthly Rate	USOC
(a) Residence, each	\$1.20	XLDRX
2. Titles, professionals and/or educational degrees, in excess of one		
(a) Business, each	1.80	XLDCX

Example:

Davis John MD FACP FACS 200 Main Av 322-7799

A6.7.23 Reserved for Future Use

A6.7.24 Reserved For Future Use

A6.7.25 Designer Listings

- A. This service is only available to residence customers.
- B. One Designer Listing option per customer listing is allowed with the exception of the Designer Line option which may be subscribed to in addition to the other Designer Listing options.
- C. Designer Listing options will not appear on directory assistance records, but will only be reflected in the published directory, *where available*.
- D. Billing will begin with the subscriber's billing period following delivery of the directory in which the listing will appear.

(T)

Note 1: These rates, terms and conditions pertain to subscribers who establish new service or to existing subscribers who add or change listings after the effective date of the offering.

A6. LISTINGS (T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.25 Designer Listings (Cont'd)

- E. A secondary service charge applies when an order is placed to purchase one or more of the following listing options. The Company may offer waiver of associated service charges during select promotion periods.
 - 1. **Designer Bold**
A listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number. (T)
 - 2. **Designer Bold Plus**
A listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number plus additional space with a ruled line above and below the subscriber's listing information. (T)
 - 3. **Designer Script**
A listing that provides for the subscriber's name, address, and telephone number to be printed in script, which depicts a stylish writing of the listing information. (T)
 - 4. **Designer Script Plus**
A listing that provides for the subscriber's name, address and telephone number to be printed in script, which depicts a stylish writing of the listing plus additional space with a ruled line above and below the subscriber's listing information. (T)
 - 5. **Designer Line Options**
There are three Designer Line options, Designer Line (Standard), Bold Designer Line, and Script Designer Line. Each Designer Line purchased cannot exceed one printed directory line. A maximum of three (3) Designer Lines may be purchased per listing. (T)
 - Designer Line (Standard)**
An extra text line that provides information in addition to the standard listing information (name, address, and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of a descriptive nature such as interests, profession, or personal information.
 - Designer Line Bold**
An extra line of text in bolder print or heavier type that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.
 - Designer Line Script**
An extra line of text printed in script, a stylish writing form, that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

F. Rates and Charges

1. Per Listing

	Monthly Rate	USOC
(a) Designer Bold	\$4.50	LBB
(b) Designer Bold Plus	5.50	LBBAB
(c) Designer Script	4.50	SF8
(d) Designer Script Plus	5.50	DLMDX
(e) Designer Line (Standard)	5.50	XTL
(f) Designer Line Bold	6.00	DLMEX
(g) Designer Line Script	6.00	DLMFX

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.2 Reserved For Future Use

A7.4.3 Reserved For Future Use

A7.4.4 Reserved For Future Use

A7.4.5 Rates And Charges

A. Access line service for PSP telephones is only available on a flat rate basis.

1. Flat Rate Service Monthly Charges¹
 - a. Per Access Line

	Monthly Rate	USOC
(1) Unrestricted, outward ²	\$17.86	1ZB
(2) Unrestricted, two way ²	17.86	1ZA
(3) Restricted, outward ^{2,3,4}	17.86	1ZY
(4) Restricted, two way ^{2,3,4}	17.86	1FZ
(5) Restricted, outward ^{3,4,5}	17.86	1Z3
(6) Restricted, two way ^{3,4,5}	17.86	1Z5
(7) Restricted, outward ^{3,4,6}	17.86	13D
(8) Restricted, two way ^{3,4,6}	17.86	13E

2. Service charges are applied on the same basis as for individual line business service covered in Section A4.
3. Touch-Tone Calling Service will be provided at no charge to the subscriber.
4. Trouble Determination Charges are applied on the same basis as for Other Residence or Business Service covered in Section A4.
5. Operator handled local calls will be rated to the end user at the rate set forth in A3.14 following plus the appropriate operator service charges specified in A3.14.
6. Non-sent paid intraLATA toll calls will be rated to the end user at the long distance rate and the appropriate operator surcharge set forth in Section A18.
7. Listings in connection with two-way public telephone access lines are furnished under the same rates, terms and conditions in Section A6. Listings are not available for outward public telephone access lines. (T)

Note 1: Without waiver of any of the Company's rights, which rights are expressly reserved, this rate complies with the "new services test" as applied by the Federal Communications Commissions Memorandum Opinion and Order In the Matter of Wisconsin Public Service Commission, released January 31, 2002.

Note 2: For Access Lines which do not offer central office blocking of 900 calls, this feature is available at the request of the subscriber as provided under Customized Code Restriction (CCR) Option Number 4 defined in A13.20.

Note 3: Provides operator screening.

Note 4: Provides central office blocking of 011+ calls direct distance dialed to numbers outside the North American Numbering Plan.

Note 5: 1+900, 7 or 10 digit local and 1+DDD calls are blocked from completion.

Note 6: 1+900 and 1+DDD calls are blocked from completion.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.1 ESSX Service (Obsoleted, See Section A112.)

A12.2 Reserved For Future Use

A12.3 Reserved For Future Use

A12.4 Assigned Centrex Type Services Telephone Numbers Without Facilities

A12.4.1 General

- A. Assigned telephone numbers without facilities will be provided to meet growth requirements of a Centrex Type Services subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber's common block without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

A12.4.2 Terms and Conditions

- A. The assignment of telephone numbers and the sequence of numbers assigned to a Centrex Type Services subscriber's system will be made at the discretion of the Company.
- B. The service is furnished subject to the availability of telephone numbers.
- C. The Company does not guarantee to provide consecutive telephone numbers.
- D. Calls to these assigned telephone numbers will be routed to intercept common recorded announcement facilities as indicated in the guidebook section for the subscriber's Centrex Type Services system.
- E. Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate Centrex Type Services station line.
- F. These assigned telephone numbers will not be available for manipulation utilizing ECAS, DECAS, Customer Control or BellSouth Centrex Control capabilities.
- G. Listings will not be provided with these assigned telephone numbers.
- H. These telephone numbers will be billed at the following rates until utilized on an active Centrex Type Services station line.
- I. A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time. A Secondary Service Charge does not apply when a working telephone number is converted to an Assigned Telephone Number.
- J. The Company will make every effort to insure the correct assignment and control of Assigned Centrex Types Services Telephone Numbers Without Facilities. The Company's liability for any damages or harm that may occur as the result of incorrect assignment or control of these numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

(T)

A12.4.3 Rates and Charges

- A. Assigned Centrex Type Services Telephone Numbers Without Facilities
 - 1. Assigned Telephone Numbers

	Installation	Monthly	USOC
(a) Per Telephone Number Assigned	Charge	Rate	ATNCS
	\$1.00	\$.15	

A12.5 Reserved For Future Use

A12.6 Reserved For Future Use

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.7 Direct-Inward Dialing (DID) Service

A12.7.1 Terms and Conditions

- A. DID service permits calls incoming to a PBX or other CPE from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly serves the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate intra/interexchange rates.
- B. Rates are in addition to the rates shown elsewhere in this and other Company Guidebooks for the services and equipment with which this offering is associated.
- C. The service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment.
- D. The service must be provided on all trunks in a group arranged. Each trunk group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.
- E. Facilities and operational characteristics of interface signals between the Company-provided connecting arrangements and the customer provided switching equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service.
- F. One primary listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Section A6. (T)
- G. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant intercept or recorded announcement service.
- H. DID numbers are provided in blocks consisting of a minimum of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block consecutive to any other number block or to provide DID numbers arranged in a consecutive manner. If the DID numbers provided cannot be arranged in a consecutive manner, they will still be provided at rates and charges for consecutive numbers. When a number is removed from an existing consecutive DID number group, the installation charge and monthly rates for Non-Consecutive DID apply to the remaining numbers. If a customer requesting Non-Consecutive DID numbers does not have DID service at the time the Non-Consecutive DID numbers are requested, a minimum of 20 Non-Consecutive DID numbers must be ordered. The Company will be responsible for interception and administration of reserved numbers. (T)
Automatic Intercept Service (AIS) for a non-listed disconnected DID telephone number will be provided at the rate shown in A12.7.2A., where facilities permit. AIS will provide a referral from the non-listed disconnected DID telephone number to the corresponding new telephone number for a maximum period of twelve months or until the delivery of the new Real White/Yellow Pages directory, *where available*, whichever comes first.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.7 Direct-Inward Dialing (DID) Service (Cont'd)

A12.7.2 Rates And Charges

A. Direct-Inward Dialing Service

1. Group of 20 DID Numbers

The nonrecurring charge following applies for the establishment of the first group of DID or Non-Consecutive DID numbers where the customer does not currently have DID service. It also applies for the first group of Reserved DID Numbers or the first Reserved Non-Consecutive DID number where the customer does not currently have DID service or Non-Consecutive DID numbers.

	Nonrecurring Charge	Monthly Rate	USOC
(a) Group of 20 Working DID Numbers, each	\$480.00	\$ 22.00	ND4
(b) Group of 20 Reserved DID Numbers, each	480.00	18.00	NDV
2. DID One-way Inward Trunk Termination in Central Office			
(a) Each	50.00	88.00	NDT
3. Multi-frequency (MF) Pulsing Option ¹			
(a) Each trunk	-	43.00	S5MBD
4. Dual Tone Multi-frequency (DTMF) Option ¹			
(a) Each trunk	-	43.00	S5DBD
5. Automatic Intercept Service ²			
(a) Per number referred	16.00	-	ND1
6. DID Trunk Termination, each Combination Trunk with Call Transfer ^{3,4}			
(a) Each	250.00	118.00	NCT
7. Non-Consecutive DID Numbers			
(a) Each	1.25	4.00	ND5
8. Reserved Non-Consecutive DID Numbers			
(a) Each	1.25	4.00	ND6

A12.8 Identified-Outward Dialing (IOD) From Private Branch Exchange Systems

A12.8.1 General

- A. The service is furnished subject to the availability of facilities and numbers.
- B. The service includes the central office equipment necessary for identification of outgoing toll calls and billing of toll calls by number.
- C. The service must be provided on all trunks or lines in a group.
- D. The minimum contract period for the service is three years. In case of discontinuance or reduction of service within the minimum contract period a basic termination charge as shown in the rates below, reduced by 1/36 for each full month of service provided, shall be applied.
- E. Where Identified-Outward-Dialing is requested on more than one group of trunks or lines, each such group shall be considered a separate service.
- F. The rates herein contemplate the use of standard equipment and serving arrangements. When equipment or service of a special type is requested and provided, rates and charges are based on the additional costs involved to meet the individual requirements of each case.
- G. Operational characteristics of interface signals between Company provided connecting arrangements and customer provided equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service.
- H. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

Note 1: These options provide faster signaling on DID trunks. The choice of pulsing alternative depends on the customer's premises equipment.

Note 2: Provides standard automatic number referral for non-listed disconnected DID numbers for twelve months or until the delivery of the new directory, *where available*, whichever comes first. AIS is only provided where facilities permit.

Note 3: In addition to the rates and charges for the DID Trunk Termination, rates and charges for DID PBX trunks or NARs as specified in Section A3 apply as appropriate.

Note 4: Provisioned only where facilities permit.

(T)

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.2 Terms and Conditions (Cont'd)

- H.** Suspension/Denial of Service - BellSouth Centrex service may be suspended or denied at the subscriber's request or at the instance of the Company.
 - 1. Full suspension of service at the request of the subscriber will be allowed on the Common Equipment, Station Links, and certain ISDN rate elements as indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Full suspension of a system requires that all Station Links and the ISDN elements indicated in A12.26.2 in a system be suspended. Standard Features and Optional Features outlined in Section A12. will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. Charges for restoration will be applicable as specified in Section A4.
 - 2. Partial suspension of service at the request of the subscriber will be allowed on selected Station Link(s) and certain ISDN rate elements as indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Standard Features and Optional Features outlined in Section A12. associated with the Station Link(s) suspended will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. Charges for restoration will be applicable as specified in Section A4.
 - 3. Denial at the instance of the Company will be allowed for non-payment of rates and charges for BellSouth Centrex service and the associated services. Restoration charges will be applicable as specified in Section A4.
- I.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- J.** Service charges, as specified in Section A4., apply to each station line in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated. A Secondary Service Charge from Section A4. applies per occasion for the addition or change of a feature or features provided as part of the Standard Features element.
- K.** BellSouth Centrex service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing.
- L.** For purposes of application of End User Common Line charges only, charges for BellSouth Centrex service station lines will be as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
- M.** Concessions will not apply to BellSouth Centrex service except those allowed to Corporate Communication BellSouth Centrex service accounts.
- N.** Service charges will not apply for the provision of Calling Number Delivery Blocking.
- O.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1.
- P.** Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- Q.** A mixture of Flat Rate and Measured Rate Local Exchange Service will not be allowed.
- R.** BellSouth Centrex ISDN Service lines may be purchased out of A12.26 to be associated with BellSouth Centrex service. Terms and conditions of BellSouth Centrex service will apply to these BellSouth Centrex ISDN service lines except as otherwise stated in A12.26.
BellSouth Centrex ISDN service lines may subscribe to compatible Optional Features from this Section.
- S.** BellSouth Centrex service is available to subscribers of Flat Rate service and Measured Rate service (Area Calling Plan and Enhanced Area Calling Plan) as outlined in Section A3.
- T.** Specific name and location data associated with BellSouth Centrex service station lines, if requested, will be provided to the Company by the subscriber. The Company is not responsible for any issues that may arise from inaccurate data. In the event any claim is brought against the Company in connection with any errors or omissions in name and location data, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.3 Unconditional Satisfaction Guarantee

- A. If the subscriber is not completely satisfied with BellSouth Centrex service within ninety (90) days of the earliest effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
 - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this section for BellSouth Centrex service.
 - b. Service charges from Section A4.
 2. The following charges will not be refunded:
 - a. End User Common Line charges as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
 - b. Usage Charges from Section A3.
 3. Customer-provided equipment acquired for use with BellSouth Centrex service will not be included in this plan.
 4. Other facilities, features and services not located in this Section will not be included in this plan.
 5. This guarantee will not apply to transfers of service, moves, conversions, or renewal of Payment Plan and/or Rate Stability Plan.
 6. BellSouth Centrex service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
 7. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates applicable to the subscriber's system when installed for that period, not to exceed six (6) months.
 8. Subscribers must retain continuous service beyond the ninety (90) days utilizing other Company services.
 9. Cancellation charges will not apply to BellSouth Centrex service disconnected under this plan.

A12.25.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's BellSouth Centrex service systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory number of the caller's system should be consulted.
 2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that they have not reached the number they dialed, the reason the number is not in service and the new number to call, if available. Telephone numbers for station lines that are listed in the *Company's Listing Information System* will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. Telephone numbers for station lines not listed in the *Company's Listing Information System* may be provided Automatic Number Referral with charges from A12.25.12 applicable per telephone number referred.

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A12.25.5 Conversions

- A. MultiServ service, MultiServ PLUS service, ESSX Service, Digital ESSX service and ESSX-1 service will be converted to BellSouth Centrex service as follows. Conversions will be based on the Company's standard provisioning intervals. A12.25.5 only applies to the conversion of existing service and is not meant to apply to the provision of new service.
1. Nonrecurring charges from this section will not apply.
 2. Termination Liability/Cancellation Charges for original service will not apply.
 3. Service charges from Section A4. will not apply.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.8 Common Rates and Charges (Cont'd)

A. General (Cont'd)

- 2. A station line will be comprised of the Standard Features and the associated Station Link or the equivalent. (Cont'd)
 - c. Where station lines are extended to a premises served by a central office other than the central office providing the telephone number, the interoffice channel will be provided at the rates in A12.25.8.D. following. Rates for the BellSouth Centrex service station links will apply for the link from the distant central office to the subscriber's premises.
 - d. Exchange Access
 - Exchange Access is provided by means of Network Access Registers. Usage charges may apply.
 - Presubscription of a Carrier of Preference is specified in Section 13. of the Interstate Access Services Tariff.
- 3. Installation Charges
 - a. Installation charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
 - b. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.
- 4. Additional Listings apply as specified in Section A6.
- 5. Service Charges apply as specified in Section A4. to service establishment, moves and changes of BellSouth Centrex service.
- 6. Credits and Surcharges

Credits and surcharges as described following will apply for all BellSouth Centrex service systems. A credit that is equivalent to the F.C.C. End User Common Line charge will be applied to each station line. A surcharge that is equivalent to the F.C.C. End User Common Line charge will be applied to each Network Access Register.
- 7. Centrex PRI Conversions

Customers may elect to convert existing PRI to Centrex PRI, and vice versa. This is considered an inside move and service rearrangement charges apply (as indicated in A42.3.4.G). Applicable charges for 5ESS switch type include Type 1 (as indicated in A42.3.4.G.1.a) and Premise Visit (as indicated in A42.3.4.G.3.a) per access line converted. Applicable charges for DMS-100 switch type include Type I (as indicated in A42.3.4.G.1.a), Type II (as indicated in A42.3.4.G.1.b) and Premise Visit (as indicated in A42.3.4.G.3) per access line converted.

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B. Training Charges

- 1. Terms and Conditions
 - a. The Common Equipment charges in A12.25.9 include initial training as indicated following for training performed during normal business hours. Normal business hours are Monday through Friday, excluding legal holidays, from 8 a.m. to 5 p.m. All subsequent or additional training or training outside of normal business hours will be at charges indicated in A12.25.8.B.2. following.

Payment Plan	Hours of Initial Training Included
1	4
2	4
3	8
4	8
5	16

- b. Rates in this section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.
- 2. Rates and Charges
 - (1) Training - subsequent, additional, or outside of normal business hours

	Nonrecurring	
	Charge	USOC
(a) Per hour	\$75.00	CCXAT

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.16 BellSouth Centrex Control (Cont'd)

B. Terms and Conditions

1. BellSouth Centrex Control is furnished subject to the availability of facilities and the ability of the software to control the requested feature.
2. Limitations and use of BellSouth Centrex Control as stated in Section A2.will apply.
3. Suspension of service at reduced rates as specified in A12.25.2 is not applicable if the customer utilizes BellSouth Centrex Control to deactivate station lines. Suspension of service by the Company will have reduced rates applicable as indicated in A12.25.2.
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in line with this Guidebook.
5. To access the BellSouth Centrex Control database, the subscriber must use Internet access or (for service established prior to June 30, 2006, awaiting conversion to Internet access) a voice grade line or the equivalent.
6. All BellSouth Centrex Control controllable lines in the 1AESS, 5ESS, DMS-100 and EWSD switches must be provisioned with a Caller ID Station Link.
7. For station lines equipped with BellSouth Centrex Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station line or station lines have a particular feature or service option.
8. BellSouth Centrex Control changes must be entered in conjunction with the following:
 - Prior to Company designated schedules, or
 - As priority changes, or
 - As future dated transactions by the subscriber.
9. The subscriber will be responsible for installation, maintenance and testing of compatible customer-provided equipment (CPE).
10. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
11. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of BellSouth Centrex Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
12. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
13. The BellSouth Centrex Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Listing *Information System* that changed as a result of a BellSouth Centrex Control TN Swap. The appropriate Service Charges specified in Section A4. apply. (T)
14. The subscriber must notify the Company when an available telephone number used or intended for use as an Additional Directory Number (ADN) is assigned, moved, or deleted by the subscriber in order to assure the appropriate treatment of required information such as PIC, 911, and repair service data. The Company is not responsible for any issues that may arise from inaccurate data or lack of subscriber notification. In the event any claim is brought against the Company in connection with any errors or omissions, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding

A13.11.1 General

- A. Remote Call Forwarding is an exchange service that utilizes a telephone number and ESS central office facility in the RCF local calling area to forward automatically all incoming calls dialed to the RCF telephone number to another telephone number.
- B. RCF can be offered as an individual service or as an additional feature with Company Foreign Exchange Service. In the latter offering, RCF is used as an overflow when the Company Foreign Exchange line is busy.
- C. This service is only available where the terminating station line has incoming-call dial capability.
- D. Remote Call Forwarding (RCF) Service is offered subject to availability of suitable facilities.
- E. RCF Service is not offered where the terminating number is a coin telephone.
- F. The Company does not guarantee identification of the originating telephone number to the RCF customer.
- G. Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs.

Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction. The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs. Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal guidebook charges for such changes.

- H. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- I. (DELETED)
- J. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF Service shall be subject to termination.
- K. Where a business listing is provided for the RCF number, calls will not be forwarded to a Company-provided telephone service for which residential rates apply. (T)
- L. Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the guidebook charges for any resulting rearrangement of the RCF service.

A13.11.2 Reserved For Future Use

A13.11.3 Reserved For Future Use

A13.11.4 Minimum Contract Period

The Minimum Contract Period for this service is one month.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.5 Rates And Charges (Cont'd)

C. Subsequent Additions And Charges

	Installation Charge	Monthly Rate	USOC
1. Additional Access Path, first addition			
(a) Per occasion	\$10.50	\$22.65	RCA
2. Additional Access Paths, at same time as 1.(a)			
(a) Each	-	22.65	RCA
3. To change the number at the call forwarding location, a nonrecurring charge specified in Section A4 is applicable.			
4. To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge specified in Section A4 is applicable.			

D. Listings

One listing in the *Company's Listing Information System* covering the exchange in which the call forwarding central office is located, is provided without additional charge.

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E. Credits

Where customers have fifteen or more unique RCF features on a billing account, a credit of twenty-five percent (25%) will be applied per billing cycle to the monthly rate for each such unique service feature, including the first fifteen. For purposes of qualifying for such credit, a unique feature is defined by calling scope, jurisdiction and business/residence classification: e.g., Residence, Intrastate, IntraLATA; or, Business, Measured Local. Additional features (Calling Paths) also qualify as a unique feature. Unique features may not be combined to qualify for this credit; e.g., local features may not be combined with toll features.

A13.11.6 Reserved For Future Use

A13.11.7 Reserved For Future Use

A13.12 Selective Class Of Call Screening Service

A13.12.1 General

- A.** Selective Class of Call Screening Service enables a customer to secure central office blocking of 1+, 101XXXXX1+, 10XXX1+, 900 and screening information to prevent operator assisted calls from being billed to the subscriber's line.
- B.** Selective Class of Call Screening Service is available only from central offices which have been arranged to provide these services.
- C.** Selective Class of Call Screening is offered subject to the availability of suitable facilities.
- D.** This service is available to all business and residence customers.
- E.** Selective Class of Call Screening can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.27 Emergency Reporting Services

A13.27.1 Universal Emergency Number Service - 911

A. General

1. When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller telephone access to a local PSAP.
2. No charge applies to the calling party for calls placed to the 911 emergency number.

B. Terms and Conditions

1. 911 Service is provided by the Company where facility and operating conditions permit.
2. This offering is limited to the use of central office number "911" as the universal emergency number and only one "911" Service will be provided within any government agency's locality.
3. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
4. The service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting emergencies by the public.
5. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 Service. In the event of any interruption of the service, the Company shall not be liable for any loss or damage other than a pro rata allowance to the customer at the guidebook rate for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.
6. In the white pages of the *Company's Listing Information System*, a seven digit non-emergency number must be listed along with the 911 number for participating public agencies. (T)
7. Application for 911 Service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
8. The customer must furnish the Company, in writing, with its agreement to the following terms and conditions:
 - a. That at least one PSAP will be provided and staffed on a 24-hour coverage basis.
 - b. That the customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.
 - c. That the customer will subscribe to a sufficient number of interoffice and 911 exchange lines to adequately handle incoming calls as determined by the Company but in all cases subject to a minimum of two lines required at any point in the 911 network including the 911 exchange lines terminated at the PSAP.
 - d. That the customer will subscribe for additional local exchange service at the PSAP location for administration purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Company operators.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.34 RingMaster Service

A13.34.1 General

- A. RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.
- B. RingMaster service is offered in the following format. RingMaster I consists of one additional telephone number associated with a single line. RingMaster II consists of two additional telephone numbers associated with a single line.

A13.34.2 Terms and Conditions

- A. This service is available to individual line residence and business customers.
- B. The service is not compatible with PBX trunk service, obsolete Prestige service, Personal Paging service, customer provided public telephone service, lines equipped with multi-line hunting arrangements, foreign exchange service, or with access lines terminating in customer premises switching or key equipment. RingMaster service may not be compatible with all types of customer provided telephone equipment. For BellSouth Centrex RingMaster, see A12.25.12.A.35.
- C. RingMaster service is provided subject to the availability of facilities. Additionally, RingMaster II service may not be available in all central offices equipped to provide RingMaster I service.
- D. RingMaster service subscribers will be entitled to one white page listing with each RingMaster service number. Listings for RingMaster service are subject to terms and conditions specified in Section A6. for listings. Other listings will also be provided under the terms and conditions described in Section A6. (T)
- E. All telephone numbers associated with a line equipped with RingMaster service must originate from the same central office switching machine.
- F. When establishing RingMaster service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:
 - 1. All numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 - 2. The main number only will be forwarded when Call Forwarding service is activated. The additional RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
- G. Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of RingMaster service.
- H. RingMaster service can be suspended as specified in Section A2.3. During the period of suspension, no recurring charge applies.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.47 Message Waiting Indication (MWI) (Cont'd)

A13.47.3 Rates and Charges (Cont'd)

B. Features (Cont'd)

- 2. Message Waiting Indication-Audible/Visual (MWI-A/V)

	Monthly Rate	USOC
(a) Residence, Per Line	\$.50	MWWAV
(b) Business, Per line	.70	MWWAV

A13.48 Reserved For Future Use

A13.49 Surrogate Client Number

A13.49.1 General

- A. The Surrogate Client Number (SCN) feature provides for a telephone number in the subscriber's serving wire center from which calls will be forwarded on an intraoffice basis to the subscriber's business exchange service.
- B. This feature is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.
- C. Rates and charges for this service do not include a listing. (T)

A13.49.2 Rates and Charges

- A. Applicable service order charges as specified in Section A4., will be incurred in addition to B.

B. Surrogate Client Number

- (1) Per Telephone Number

	Monthly Rate	USOC
(a) Residence - Each	\$3.50	SMV
(b) Business - Each	3.00	SMV

A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.79 211 Dialing Service (Cont'd)****A13.79.1 General (Cont'd)**

- D.** This service is furnished subject to the availability of the 211 number.
- E.** 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F.** Limitations and use of service as stated in Section A2. apply.
- G.** Listings may be provided for 211 at rates, terms and conditions as specified in Section A6. (T)
- H.** Access to 211 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing, Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2AIn addition, operator assisted calls to the 211 subscriber will not be completed.
- I.** The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J.** An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.
- K.** 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L.** Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.4 Rates and Charges

- A.** Application of Rates
 - 1. A Service Establishment charge shall apply per basic local calling area.
 - 2. 211 subscribers will pay the normal charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 - 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic calling area.
- B.** Charges applicable to the 211 Dialing Service Subscriber
 - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area	\$389.90	211SE
2. Central Office Activation		
(a) Per Central Office	150.00	211CC
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	13.50	211AP

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A.** 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B.** 711 is available from the Company in Company Territory only. To provide access to a 711 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C.** This service is subject to the availability of the 711 dialing code.
- D.** 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- E.** Limitations and use of service as stated in Section A2.
- F.** Listings may be provided for 711 at rates, terms and conditions as specified in Section A6.
- G.** Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Third-Party Billing, Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

(T)

In addition, operator assisted calls to the 711 will not be completed.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service

A13.81.1 General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available from the Company in Company Territory only. To provide access to 511 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
- C. The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in A3.6, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
- D. This service is furnished subject to the availability of 511 numbers.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 511 at rates, terms and conditions as specified in Section A6.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6. (T)
- H. Access to 311 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing, Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use (Cont'd)

A13.82.2 Service Requirements and Conditions (Cont'd)

- I. If a pre-recorded announcement is provided by the 311 subscriber, the following conditions apply.
 - 1. The 311 subscriber will provide announcements. The Company will provide only the delivery of the call.
 - 2. 311 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 311 subscriber from sponsoring the same or similar announcement or recorded program service.
 - 3. The provision of access to the 311 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 - 4. The 311 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - 5. The 311 subscriber assumes, according to other specific rates and charges under guidebook, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
- J. The Company may take all legal and practical steps to disassociate itself from 311 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Guidebook. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.
- L. The municipality ordering the service must establish procedures to deal with calls from those within the central office but outside of their jurisdiction.

A13.82.3 Obligations of the Competitive Local Exchange Carrier (CLEC)

- A. In those instances where a CLEC provides the 311 to its end user per central office switch, terms and conditions for 311 are as defined in the appropriate Interconnection Agreement.
 - 1. For purposes of providing a CLEC end user access to the 311 subscriber per central office switch, appropriate arrangements must be made by the CLEC with the 311 subscriber.
 - 2. A CLEC may negotiate the provision of listings as defined in the Interconnection Agreement.

(T)

A13.82.4 Rates and Charges

- A. Application of Rates
 - 1. A Service Establishment charge shall apply per central office.
 - 2. 311 subscribers will pay the normal guidebook charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 311 subscriber's designated premises.
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 - 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 311 Dialing Service, per central office switch.
- B. Charges applicable to the 311 For Non-Emergency Municipal Use Subscriber
 - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Central Office	\$1,015.00	311SE
2. Central Office Activation		
(a) Per Central Office	54.00	311CC
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	4.00	311AP

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.9 Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance (Cont'd)

B. Application Of Charges (Cont'd)

1. The charges specified in A18.9.C. will be applicable to all subscribers except: (Cont'd)
 - e. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.
 - f. Customers who make a call to Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance for a telephone number that was incorrectly published in the alphabetical section of the *Company's Listing Information System*. (T)
2. Telephone Number Assistance Charges
 - a. A telephone number assistance charge applies to operator assisted intra-NPA long distance Station-to-Station calls for which the operator is required to obtain, or to attempt to obtain, the telephone number of the called party in order to complete the call.

C. Rates

1. A charge for the long distance operator obtaining, or attempting to obtain the telephone number of the called party will apply to all telephone number assistance calls described preceding.
2. Applicable charges in A3.13.3 will also apply for the Intra-NPA Long Distance Directory Assistance Service provided.

(a) Each call

Rate	USOC
\$.30	NA

- D.** Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance rates, terms and conditions become effective in each exchange concurrent with the effective date of Local Directory Assistance Service in that exchange.

A18.10 Reserved For Future Use

A18.11 Reserved For Future Use

A18.12 Reserved For Future Use

A18.13 Reserved For Future Use

A20. OPTIONAL CALLING PLANS

A20.2 General Terms and Conditions

A20.2.1 Liability Of The Company

Adjustments will not be applicable on Optional Calling Plan Service until the subscriber has used a minimum of one hour's service in a given month.

A20.2.2 Limitation Of Service

- A. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- B. Optional Calling Plans will be offered only in the exchanges named in A20.1.2 preceding except as provided with Saver service in A20.1.1.C.
- C. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
- D. Except for Saver service in A20.3.8, plan usage time is accumulated by completed calls in minutes and seconds, with a minimum connection time applicable of one minute per call. Plan usage time in excess of one minute is accumulated in minutes and seconds and is not subject to a one-minute minimum. Plan usage time for any given billing month on two-way plans will be accumulated based on when usage data for calls in the reverse direction are available for computer processing rather than the date when made.
- E. Individual message detail is not included as part of the service, except for Saver service, as specified in A20.1.1.C.
- F. Except for Saver service, as specified in A20.1.1.C. preceding, Optional Calling Plans do not include conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
 - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.

A20.2.3 Use Of Service

The service is furnished subject to terms and conditions in Section A2., including those terms and conditions which restrict use of service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service, except as specified in A20.1.1.C. preceding.

A20.2.4 Minimum Contract Period

The minimum contract period is one month except as specified in Section A6., when a two-way subscriber has a foreign listing printing in the distant *Listing Information System* which indicates no charge applies for direct dialed calls to his number. (T)

A20.2.5 Notice Required To Effect An Order

- A. At least fifteen days notice is required to initiate any Two-way OCP.
- B. At least fifteen days notice must be given before an order can be made effective to discontinue any Two-way OCP where the associated main station service is not being disconnected.

A20.2.6 Suspension Of Service

With the exception of Saver service, service will be suspended for causes other than those enumerated in Section A2. only as a result of the suspension of the service with which associated.

A20.2.7 Continuity Of Service

In case of connection of an Optional Calling Plan for the same customer where Optional Calling Plan service has been disconnected at the same location less than two weeks previously, charges for the service will commence one day following the disconnect date of the prior service.

A20.2.8 Concessions

No concession allowances will be made on any of the Optional Calling Plans.

A20.2.9 Reserved For Future Use

A20.2.10 Reserved For Future Use

A20.2.11 Nonrecurring Charges

- A. Service Charges as specified in Section A4. apply as appropriate.

A27. SHARED TENANT SERVICE OFFERINGS

A27.1 Sharing And Resale Of Basic Local Exchange Service¹ (Cont'd)

A27.1.2 Terms, Conditions And Application Of Rates (Cont'd)

- C. The service establishment charge shown in A27.1.3.B.1.(a) applies for all resale service applications processed under this Guidebook and is in addition to all other applicable nonrecurring and recurring charges.
- D. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other Guidebooks will apply to the reseller.
- E. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the business measured rate and the appropriate client charges being billed at the time of termination. A nine month notice is required prior to termination of service by the reseller. If a nine month notice is not received, the reseller is liable for 50 percent of the expenditures to provide the additional facilities required to serve the subscribers previously served in the resale area.
- F. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, or when Company or customer provided Coin Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. At the Company's option, the owner/developer will make either cable pairs or their equivalents available, or provide facility support (conduit or poles) access to the Company at no charge for provision of these services.
- G. The STS provider shall obtain and guarantee the permission of the building owner to allow direct access by the Company to any tenant upon the tenant's request. This is a condition for provisioning service for this Guidebook.
- H. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Guidebooks apply to the activation, move or change of lines within the sharing and resale offering.
- I. Suspension of service as described in A2.3.15 is not applicable to this service.
- J. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF identified in A27.1.2.E.

A27.1.3 Rates

A. Client Listing Charge

1. Reseller client listing provides one listing in the alphabetical section of the *Company's Listing Information System*. The reseller client listing will date from the day the Company's information records are posted and is payable monthly in advance. The minimum chargeable period for the reseller client listing is for the life of the directory issue, *where available*, in which the listing first appears, not to exceed one year from the effective date of the listing. In the event the reseller client listing does not appear in the directory, the minimum chargeable period is for one month. (T)

	Monthly Rate	USOC
(a) Per Residence Client, each	\$1.05	RS6
(b) Per Business Client, each	1.55	BS6

2. Charges for additional listings used to further define a reseller client apply at the standard guidebook rate as specified in Section A6.

B. Service Establishment Charge

1. Per application

	Nonrecurring Charge	USOC
(a) Each	\$30.00	NRCJT

Note 1: Service initially available July 24, 1986.

A35. INTERCONNECTION OF MOBILE SERVICES

A35.1 Interconnection Services for Mobile Service Providers (MSP's) (Cont'd)

A35.1.1 General (Cont'd)

G. Service Installation Guarantee (Cont'd)

4. Service Installation Guarantees do not apply:
 - a. when failure to meet the Service Date occurs because of:
 - (1) any act or omission of this MSP, any other MSP or any third party, or of any other entity providing a portion of a service,
 - (2) labor difficulties, governmental orders, civil commotions, criminal actions against the Company, acts of God, war or other circumstances beyond the Company's control,
 - (3) unavailability of the customer's facilities and/or equipment,
 - b. to service requiring Special Construction as set forth in Section A5.
 - c. to Specialized Service or Arrangements or on an Individual Case Basis as set forth in Section A5.
 - d. when alternate arrangements for SS7 signaling links are utilized.

In addition, Service Installation Guarantee will not apply during a declared National Emergency.

H. Other Associated Terms, Rates and Conditions

1. These services are offered at the rates specified herein from central offices where necessary service options are available.
2. The rates contained in this offering contemplate the use of standard serving arrangements normally provided by the Company. Non-standard facility requirements, equipment, or service options may be requested via the special assembly process as defined in Section A5.
3. In order to provide compliant interconnection arrangements, it may be necessary for the Company to place equipment at the MSP's point of termination. The MSP shall furnish or arrange to have furnished to the Company, at no charge, equipment space and electrical power required by the Company to provide services. The MSP shall also provide the Company reasonable access for installing, testing, maintaining, or removing equipment. Facilities and equipment utilized by the Company to provide services under the provisions of this Guidebook shall remain the property of the Company and shall be returned to the Company by the MSP upon reasonable request.
4. MegaLink service, MegaLink Light service, MegaLink channel service, SMARTRing service and LightGate service from Guidebook Section B7. are used to rate certain portions of DS1 service offered. The terms and conditions which apply for those services apply here, except that the month to month rates for these services, as specified in B7., may be applied without the MSP fulfilling any minimum contract period. However, a minimum initial service period may apply, as specified in Section B7. of the Private Line Guidebook.
5. Listings for MSP's are provided in accordance with terms, conditions and rates found in Section A6. (T)
6. Clients of the MSP may be provided listings as specified in A6.6.2 Business Additional Listing. (T)
7. Charges for Operator Assisted Local Call and Local Operator Verification/Interruption Service as defined in Section A3. are applicable and will be individually itemized on the MSP's bill.
8. Charges for IntraLATA Long Distance Operator Verification/Interruption Service as defined in Section A18. are applicable and will be individually itemized on the MSP's bill.
9. When the MSP wants to prohibit third number and collect calls to mobile numbers, Billed Number Screening is available upon request per A2.2.14. Certain calls cannot be screened, including but not limited to calls handled by independent Company (ICO) operators, Maritime, Air-to-Ground, and International calls, or calls handled by companies that do not subscribe to the data base where toll billing exception data is stored. The MSP is, however, responsible for the charges for these calls.
10. The appropriate service charges in Section A4. apply to the establishment and rearrangement of service provided under this section. In addition, the nonrecurring charges specified in A35.1.6 shall apply for connection of service or rearrangement.
11. Billing disputes must be communicated to the Company in writing within 30 days from the billing date. The Company will make every effort to investigate such disputes and reconcile any differences within 30 days from receipt of such notification. If the billing amount is found to be correct, a late payment charge may be applicable, per Section A2.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 Primary Rate ISDN

A42.3.1 General

- A. Primary Rate ISDN is an intraLATA offering supported by the Integrated Services Digital Network (ISDN) architecture.
- B. Primary Rate ISDN provides an ISDN based, DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible CPE and a serving central office. The Service may not be installed at a carrier hotel, a collocation cage, or any similar location. The basic channel structure for Primary Rate ISDN is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first Primary Rate ISDN arrangement and up to 24 channels on additional Primary Rate ISDN arrangements. A Digital Data Only option¹ and an Inward Data Option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network, e.g., outward, inward and 2-way network access. Calling Number Delivery, Called Number Delivery, Outgoing Calling Name Delivery, and Hunting functionality are inherent to this service. Incoming Calling Name Delivery, an optional feature offered at rates listed in A42.3.4.D.5., is available in switch types where equipped. Redirecting Number, an optional feature described in A42.3.3, is offered at no charge to the customer in switch types where equipped. Telephone numbers for use on Primary Rate ISDN are available in this Section. One Listing will be furnished at no charge for each Primary Rate ISDN B-Channel. Additional listings can be obtained as specified in Section A6. (T)
- C. Primary Rate ISDN provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.
- D. Primary Rate ISDN is provided within a LATA from wire centers where appropriate ISDN facilities are available as determined by the Company. Special Construction charges may apply as specified in Section A5.
- E. Primary Rate ISDN Access Lines furnished between a serving wire center and a customer's premises will be offered at a non-distance sensitive rate per Primary Rate ISDN Access Line. If a customer wishes to utilize another Company provided transport facility, e.g., SMARTRing service, that can meet the required standards to carry the Primary Rate ISDN Access (DS1) Line, the customer will incur no charge for the Primary Rate ISDN (DS1) Line. MegaLink service cannot be utilized to provide transport for Primary Rate ISDN except where the Primary Rate ISDN is terminated in CNM - FlexServ service. Asynchronous Transfer Mode (ATM) Service can be utilized to transport Primary Rate ISDN Voice/Data - Flat Rate under the terms and conditions stated in A42.3.2.CD.
- F. Interoffice Channels furnished between central offices will be charged at rates based on airline distance between the central offices, except as provided in A42.3.2.Q. following.
- G. Airline distance between Company central offices shall be developed using the methodology found in B3.3.3. Fractional mileage shall be rounded up to the next full mile.
- H. The required components for Primary Rate ISDN are as follows:
- Primary Rate ISDN Access Line where applicable
 - Interoffice Channels where applicable
 - Primary Rate ISDN Interface
 - Primary Rate ISDN B-Channels
 - Primary Rate ISDN D-Channel
 - Telephone Numbers
 - Call Types

Note 1: Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 Primary Rate ISDN (Cont'd)

A42.3.4 Rates and Charges (Cont'd)

D. Optional Offerings

1. ANSA - Interoffice Mileage per Primary Rate ISDN Access Line - No Rate (Provisioning USOC: 2LHLM)
2. Incoming Call Extension – Same Rate Center

	Nonrecurring Charge	Month to Month	12 to 23 Months	24 to 48 ¹ Months	49 to 72 ¹ Months	USOC
(a) (Obsoleted - See Section A142)						PR7N1
(b) (Obsoleted - See Section A142)						PR7N2
(c) (Obsoleted - See Section A142)						PR7N3
(d) ICE-SRC, Per number in the same rate center ²	-	\$.20	-	-	-	PR7TF
3. Incoming Call Extension – Different Rate Center						
(a) ICE-SRC, Per number – Month-to-Month Option	\$ 10.00	.40	-	-	-	PR7NZ
(b) ICE-SRC, Per number – Term Plan Option	na	-	\$.35	\$.30	\$.25	PR7NZ
4. Next Route Index Feature						
(a) Per analog arrangement	100.00	30.00	28.50	27.00	25.00	PR7GX
(b) Per analog and digital arrangement	100.00	30.00	28.50	27.00	25.00	PR7GY
5. Overflow Feature for Extended Reach Service Dedicated Route Arrangement						
(a) Per Remote Telephone Number	100.00	54.00	52.00	50.00	46.00	PR7AU
6. Calling Name Delivery Feature						
(a) Per Primary Rate Interface	-	100.00	85.00	75.00	69.00	PR7CN
7. Redirecting Number Feature per Primary Rate Interface – No Rate (Provisioning USOC: PR7RN)						
8. PRI Overflow Feature for Voice/Data Arrangements						
(a) Per analog and digital arrangement	100.00	30.00	28.50	27.00	25.00	PR7OF
9. Secondary Calling Name Delivery ³						
(a) Per number	10.00	4.00	4.00	4.00	4.00	PR7SN

Note 1: Effective October 1, 2013, customers may not establish new term plans greater than 36 months for Primary Rate ISDN, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

Note 2: These rates apply only to new ICE-SRC service ordered on or after June 14, 2004.

Note 3: Each number requires an additional listing. Listings for this service are subject to terms and conditions specified in Section A6. for listings.

(T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.8 Joint User Service

(Obsolete 7-24-86, Type D, Guidebook Reference A3.)

A103.8.1 General

Existing customers with Joint User Service located at the same address established prior to 7-24-86 may request changes or modifications of existing joint user accounts and/or additions of new joint users on or after 7-24-86 under the terms and conditions described following. Subscribers who relocate, transfer service responsibility and/or establish service after 7-24-86 will be furnished service according to the conditions specified in other sections of this Guidebook.

A103.8.2 Applications, Terms and Conditions

- A. In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents and representatives. Joint User Service is a shared service arrangement which allows the business telephone exchange service of a subscriber to be used, when designated by the primary subscriber, by individuals, firms or corporations not otherwise permitted use of the subscriber's business service by this Guidebook.
- B. Joint User Service is permitted in connection with the following:
 1. Business individual line flat rate, measured rate or message rate,
 2. Commercial PBX flat rate or message rate service,
 3. Hotel PBX service, and
 4. Centrex service (excluding dormitory Centrex).
- C. Where service is furnished at a concession rate to the primary subscriber, Joint User Service will not be provided unless the proposed joint user would himself be entitled to service at a concession rate, if he were a primary station subscriber. No concession is allowed from the regular rates for Joint User Service.
- D. Application for Joint User Service and for changes in service or equipment furnished therewith, must be executed by the primary subscriber. The primary subscriber is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his joint users. Stations, additional listings and miscellaneous equipment are furnished, with the consent of the primary subscriber, for use of the joint user, at regular rates.
- E. Charges for Joint User Service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for Joint User Service is the life of the directory issue, *where available*, in which the listing first appears, not to exceed one year from the effective date of the listing. Contracts for Joint User Service are self-renewing for periods of one directory issue, not to exceed one year from the effective date of the directory. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month. (T)
- F. Joint User Service is terminated and charges for Joint User Service are automatically discontinued upon termination of the primary subscriber's telephone service. Charges for Joint User Service may be discontinued at the request of the subscriber provided that the joint user no longer utilizes any of the customer's joint service or equipment and also that the terms of the minimum service period have been satisfied.
- G. The total charges for telephone service allocated by the primary subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the primary subscriber as set forth in this Guidebook.
- H. Joint users of a primary subscriber's service must have the option of obtaining service directly from the Company.
- I. A joint user is entitled to one listing in the alphabetical section of the directory, *where available, otherwise the Company's Listing Information System*. (T)
- J. Joint User Service is not provided on party lines.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.21 Reserved For Future Use

A103.22 Reserved For Future Use

A103.23 Reserved For Future Use

A103.24 Reserved For Future Use

A103.25 Reserved For Future Use

A103.26 Reserved For Future Use

A103.27 Reserved For Future Use

A103.28 Reserved For Future Use

A103.29 Reserved For Future Use

A103.30 Reserved For Future Use

A103.31 Reserved For Future Use

A103.32 Classroom Communication Service

(Obsoleted 01-11-2016, Not available for new installations, additions to existing installations, or moves to a new location.)

A103.32.1 General

- A. Classroom Communication Service provides local access service for in-classroom voice and data communications. It is intended only as a communications link between classrooms for the purpose of enhancing the education process by allowing one or more teachers to conduct classes at multiple locations and to access various informational databases.
- B. This access line will not be used for administrative purposes.
- C. Listings will not be provided.

(T)

A103.32.2 Terms and Conditions

- A. This service is available to full time educational institutions, public or private that are eligible for accreditation by the Southern Association of Colleges and Schools.
- B. Grouping Service will be provided at the applicable rates for Area Calling Plan residence subscribers as shown in A3.19.
- C. All terms and conditions appearing in other sections of this Guidebook apply unless otherwise stated herein.

A103.32.3 Rates and Charges

- A. The rates and charges for Classroom Communication Service include a monthly access line rate and local usage charges.
- B. Local usage will be billed at the rates shown in A3.2.9.E.
- C. The usage package and terms and conditions will be the same as those applicable to Option 1 - Area Calling Plan for residence subscribers as shown in A3.2.9.C.1.
- D. Time of day discounts are shown in A3.2.9.F.
- E. The monthly charge for the access line will be billed at the following rate.
 - 1. Access line

	Monthly	
	Rate	USOC
	\$12.00	1EC2A

- F. Calls completed with operator assistance within the local calling area as described in A3.6.1 will be rated at the usage charges preceding in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage caps or allowances. All other calls completed with operator assistance will be billed the applicable Long Distance Message Telecommunications Service (MTS) charges as described in Section A18.
- G. Service charges will be billed at the business rate as shown in A4.3.1.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.33 Reserved For Future Use

A103.34 Reserved For Future Use

A103.35 Reserved For Future Use

A103.36 Reserved For Future Use

A103.37 Reserved For Future Use

A103.38 Back-Up Line

(Obsoleted 11-1-2011, Type D - Not available for new installations, additions to existing installations, or moves to a new location.)

A103.38.1 Terms, Conditions and Rates

- A. Back-Up Line is an optional service which provides individual line business subscribers with an additional line which is available for inward and outward calling.
- B. This service is only available to individual line business subscribers, where facilities permit. Back-Up Line service cannot be used as the primary business line, and must be located on the same premises as the business individual line service with which it is associated.

Back-Up Line will not be available to the Reverse Billing Option, the two-way Hernando Optional Calling Plan, or Classroom Communication Service.

- C. Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line.

If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.

- D. Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.
 - 1. Overflow to Back-Up Line from each additional flat, measured, or message rate primary line or hunt group will be provided at the rate specified for Grouping Service.

	Monthly	
	Rate	USOC
	\$-	BULRX

- 2. Overflow to Back-Up Line from each additional Area Calling Plan/Enhanced Area Calling Plan primary line or hunt group will be provided at the rate specified for Area Calling Plan Grouping Service.

(a) See A3.19	-	BULSX
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- E. A listing is not furnished with Back-Up Lines. However, a listing may be purchased, if desired, at the rates specified in Section A6. (T)
- F. Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in H. and I. following, with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Charges for calls to Directory Assistance will be billed at the rates shown in A3.13 or A18, as appropriate.

Usage Based Pricing primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charges described in H. following.

A106. OBSOLETE SERVICE OFFERINGS - LISTINGS

(T)

Reserved For Future Use

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES

A108.1 General Provisions

(Obsoleted, 7-28-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

A108.1.1 Facilities And Equipment

- A.** The Company will provide facilities, as outlined herein, for Telephone Answering Bureaus (secretarial firms) for their use in furnishing telephone answering service for subscribers to exchange services, excluding multiparty line services, when they are absent or do not desire to answer their calls personally.
- B.** Specially designed telephone answering equipment is available for terminating a number of secretarial lines extending from telephone subscribers' service so that an attendant may answer incoming calls to the lines of subscribers who contract with the Telephone Answering Bureau. The equipment is designed to prevent the attendant from placing outgoing calls over such secretarial lines.
- C.** Main station and local private line terminations may also be provided where the subscriber contracts with a Telephone Answering Bureau to receive all incoming calls or where the Telephone Answering Bureau wishes to terminate administrative service for answering purposes only.
- D.** Foreign Exchange Service and secretarial lines associated therewith may be terminated in telephone answering equipment for answering purposes only.
- E.** Local exchange trunks may be terminated in an telephone answering switchboard for the purpose of completing local or long distance calls to and from administrative telephones furnished with and on the same premises as the telephone answering switchboard.
- F.** Interconnection by the Telephone Answering Bureau of its client's line with other such lines or central office lines or other facilities is subject to the limitations of the equipment. Where such connections can be made and include connections to the Company exchange network, private line service, or long distance message telecommunications network, the responsibility of the Company shall be limited to the furnishing of facilities suitable for Exchange Service, Private Line Service or Long Distance Message Telecommunications Service and to the maintenance and operation of such facilities in a manner proper for such services.
- G.** A concentrator-identifier is available for connecting a Telephone Answering Bureau with secretarial lines or main station lines of its clients located in central office areas other than that in which the Telephone Answering Bureau is located. Where main station lines are connected to concentrators, the address of the telephone answering bureau shall be shown in the listing for service. (T)
- H.** Occasional Service may be provided to accommodate up to a maximum of 100 Telephone Answering Bureau clients. Any one of the 100 clients can be remotely associated by means of a control channel with any one of the maximum of 10 lines extending from the Central Office to the Telephone Answering Bureau but only 10 clients can be extended simultaneously. This equipment is designed to operate with the 557 type switchboard and the 1A Telephone Answering Console.
- I.** The Telephone Answering Bureau may bridge calls from secretarial lines to the general exchange network over exchange central office lines furnished the Telephone Answering Bureau for administrative use; however, these facilities furnished by the Company are not designed for call bridging. The Company will not be liable for defects in transmission or other service difficulties arising out of or resulting from the Telephone Answering Bureau bridging calls.

A108.1.2 Initial Service Periods

Telephone concentrator-identifier equipment is provided for an initial service period of five years, with basic termination charges being applicable as indicated herein.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.2 Terms and Conditions (Cont'd)

- G.** Feature Groups as listed in A112.20.10 may require customer-provided compatible terminal equipment.
- H.** If the subscriber of MultiServ service elects a Measured Rate service, usage charges as specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other Sections for MultiServ service and other associated services. Usage charges are not applicable on calls originated and terminated within the same MultiServ service system, unless the system is equipped with Assumed Dial '9'.
- I.** Suspension/Denial of Service – MultiServ service may be suspended or denied at the subscriber's request or at the instance of the Company.
 1. Suspension at the request of the subscriber will be allowed on the link portion of the main station line at 50 percent of the rate regularly charged. Feature Groups and optional Features outlined in Section A112 will be suspended at no recurring charge during the period of suspension unless otherwise noted. Other rules and restrictions as outlined in Section A2 will be applicable per line as specified in Section A4.
 2. Denial at the instance of the Company will be allowed for non-payment of rates and charges for MultiServ service and the associated services. Restoration charges will be applicable per line as specified in Section A4.
- J.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6. A standard Listing will be provided at no charge for each main station line. (T)
- K.** Service charges, as specified in Section A4., apply to each station link in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated.
- L.** MultiServ service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing as specified in Section A2.
- M.** End User Charges as specified for End User Common Access Service in BellSouth Telecommunications Inc., FCC No. 1, Section 4 apply per line. For purposes of application of End User Charges only, MultiServ service station lines for use by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Main station lines terminated in such housing for administrative or business use will be considered business service.
- N.** Concessions will not apply to MultiServ service except those allowed to Corporate Communication MultiServ service accounts.
- O.** Service order charges will not apply for the provision of Calling Number Delivery Blocking.
- P.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1.
- Q.** Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- R.** A mixture of Flat Rate and Measured Rate Local Exchange Service will not be allowed.
- S.** ISDN Business Service (ISDN - IBS) lines may be purchased out of Section A42. to be associated with MultiServ service or MultiServ PLUS service. Terms and conditions of MultiServ service and MultiServ PLUS service will apply to these ISDN - IBS lines except as otherwise stated in Section A42.
 Each ISDN Basic Rate DSL Access Arrangement will be counted as a MultiServ service or MultiServ PLUS service line in determining the total system size.
 MultiServ service Optional Features compatible with ISDN may be purchased for use with these ISDN - IBS lines. MultiServ service Feature Groups are not available for use with these ISDN - IBS lines.
 ISDN - IBS lines not associated with a MultiServ service or MultiServ PLUS service may not purchase features from this Section.
- T.** The Area Calling Plan and Enhanced Area Calling Plan are available to MultiServ service and MultiServ PLUS service subscribers as outlined in Section A3. Flat Rate and Measured Rate (Area Calling Plan) are available to the subscriber as outlined in A3.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.8 Common Rates and Charges (Cont'd)

E. Installation Charges

1. These charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
2. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.

F. Additional Listings apply as specified in Section A6.

(T)

G. Service Charges apply as specified in Section A4. to service establishment, moves and changes of MultiServ service.

H. MultiServ service Bridged Links (Extensions)

These rates and charges are applicable for links bridged in the subscriber's serving wire center:

1. Bridged Links^{1,2}

	Installation Charge	Rate Stability/ Monthly Rate Maximum	USOC
(a) Located on different premises from main station line on non-continuous property, each	\$-	\$17.50	M1FNX
(b) Located on different premises from main station line on same continuous property, each	-	17.50	M1FCX

2. Extended Bridged Links^{1,2}

(a) Extended to different premises, different serving wire center, each ³	-	17.50	M1FEX
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Note 1: A maximum of three Bridged Links or Extended Bridged Links will be allowed per main station line depending on the availability of facilities.

Note 2: Some services and features are not compatible with the operation of Bridged Links. These services and features include, but are not limited to, ISDN Station Lines, Caller ID, Electronic Business Sets, and Message Waiting Lamp Indication.

Note 3: When the different premises are served from a different serving wire center, rates and charges in A112.20.8.I. also apply.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.15 Customer Control (Cont'd)

B. Terms and Conditions (Cont'd)

14. The subscriber will be responsible for installation, maintenance and testing of customer-provided compatible terminal equipment (CPE).
15. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
16. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Customer Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
17. Customer Control supports dial-up access security through the use of a Security Card. Customer Control supports access security by requiring login and password identifiers. The subscriber must have one User Identification Code for each System Manager accessing the Customer Control Database. The User Identification Code includes a password and is used in conjunction with the Security Card. In addition, Customer Control ensures that the user can access only their portion of their database.
18. The subscriber will be required to authenticate with a Security Card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the host computer. Once the subscriber has purchased the Security Card, the Company will provide the subscriber with a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in E. following.
19. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
20. The Customer Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Listing *Information System* that changed as a result of a Customer Control TN Swap. The appropriate Service Charges specified in Section A4. apply. (T)

C. Moves of Service

1. When a subscriber elects to move service from one serving central office to a different switch type serving central office, an additional Database charge as outlined in E. following will apply.
2. Moves of Service terms and conditions as outlined in A112.20.7.B. preceding are applicable.

D. Application of Rates

1. Customer Control is available on a per line basis to customers who subscribe to MultiServ service or MultiServ PLUS service. All MultiServ service features which are controllable will be subject to the rates outlined in E. following.
2. The appropriate Service Charge(s) specified in Section A4. applies to the subsequent establishment of Customer Control.
3. If Customer Control is ordered at the same time as MultiServ service or MultiServ PLUS service, only one Service Charge is applicable.
4. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Charges specified in Section A4. apply.
5. The Service Establishment, Initial Setup - Per System charge for Customer Control - Basic is for the initial establishment of the Customer Control feature.

This charge includes the initial Processor Connection charge, the initial User Identification Codes (Per User Login) charge, the initial Database Establishment (Per System) charge and training for up to two System Managers.

ECAS/DECAS subscribers who convert, during their contract period, from the grandfathered ESSX service or Digital ESSX service to MultiServ service or MultiServ PLUS service will have the Customer Control Service Establishment, Per System Installation Charges waived. Service Charges from Section A4. will not apply.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.21 MultiServ PLUS Service (Cont'd)

A112.21.5 Conversions (Cont'd)

- B. Subscribers to analog Feature Groups must convert according to A112.20.5. (Further explanation regarding Conversions is available in A112.20.5.)

A112.21.6 Payment Schedules

Information shown in A112.20.6 is applicable for MultiServ PLUS service.

A112.21.7 Cancellation Charges and Moves of Service

Information shown in A112.20.7 is applicable for MultiServ PLUS service.

A112.21.8 Common Rates and Charges

A. Service Establishment Charges

- 1. The following charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this Guidebook:

- a. Service Establishment Charges

- (1) Basic Service Establishment Charge

	Nonrecurring Charge	
(a) Standard common equipment, each	\$ 350.00	USOC MIACS
(b) Common equipment customized by the Company at the subscriber's request, each ¹	400.00	M1ACC

B. Cancellation Charges

- 1. The following charges are incurred when a total disconnect of a MultiServ PLUS service system provided under a Rate Stability Plan occurs prior to expiration of that Rate Stability Plan:

- a. Cancellation Charge

- (1) Per system

(a) Disconnect in months 1-36	10,000.00	M1BPS
(b) Disconnect in months 37 and thereafter	7,500.00	M1BPT

C. Listings

A standard Listing will be provided for a main station line (not to exceed the number of NARs) at no charge. For Additional Listings, Designer Listings etc., see Section A6. (T)

D. Training Charges - See A112.20.8.D.

E. Installation Charges - See A112.20.8.E.

F. Additional Listings - See A112.20.8.F.

G. Service Charges - See A112.20.8.G.

H. Bridged Links - See A112.20.8.H.

I. Interoffice Channels - See A112.20.8.I.

Note 1: A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges. (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.2 Terms and Conditions (Cont'd)

- O. Listings will be provided subject to the terms, conditions and rates in Section A6. (T)
- P. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a subscriber's system is limited by the number of network access registers subscribed to by the customer. Each network access register may be arranged for Two-way, One-way incoming or One-way outgoing operation depending upon the option of the customer at the time the network access register is installed. When a change in the operation of a NAR is requested by the customer, the Secondary Service Charge as specified in Section A4. is applicable. The Line Connection Charge and Line Change Charge in Section A4. are applicable to ESSX service Main Station Lines.
- Q. Where appropriate, the ESSX service installation charges are in addition to regular Premises Work Charges, Service Connection Charges, move, change and installation charges covered in this and other Company Guidebooks.
- R. ESSX service installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time in accordance with existing guidebook and/or administration provisions.
- S. If the subscriber of ESSX service elects a Measured Rate Service option, Measured Rate Service usage charges in Section A3. are applicable on calls to locations outside the subscriber's system in addition to the rates and charges as specified in this and other Guidebook sections for ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same subscriber's system.
- T. ESSX service main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Local Dial-It[®] Services (e.g. 900 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX and 101XXXX). InterLATA calls dialed 0- (operator handled) cannot be restricted at this time. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the subscriber's systems subscribing to this service arrangement.
 1. At the time a code restriction arrangement is installed, the subscriber's ESSX service system will be arranged for the code restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition of code restriction on a main station line, the Secondary Service Charge as specified in Section A4. applies. No such charge applies when the code restriction arrangement is disconnected.
 2. Where code restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be billed in the normal manner.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.7 Common Service Items (Cont'd)

C. Exchange Access

1. Rates and Charges

a. Network Access Limiter

(1) Flat Rate or Measured Rate

(a) Per Network Access Register Group

**Monthly
Rate
\$10**

**USOC
LNG**

b. Network Access Registers

(1) Rates and Charges are specified in Section A3.

(a) Network Access Register Usage Package rates are applicable.

-

NA

(2) Supplemental Charge, ESSX service-VS

(a) Per NAR

12.00

AENSV

D. Additional Listings

1. Rates and Charges

(a) Apply same rates, charges and USOC's as specified in Section A6. for Business Additional Listings.

-

NA

(T)

(T)

E. ESSX service Extension Station Line Charge

1. Rates and Charges

a. Located on different premises from main station line on non-continuous property

(1) Apply appropriate channel charges specified in Section A13. for non-PBX channel types.

**Term Payment Plan
Monthly Rate**

Installation Charge	1 Month	36 Months	60 Months	84 Months	USOC
\$-	\$-	\$-	\$-	\$-	EC8

(a) Each

b. Located on different premises from main station line on same continuous property

(1) Apply rates and charges for extension line mileage specified in Section A13.

(a) Each

- - - - - **EX5**

c. Located on different premises, same exchange served by a foreign central office¹

(1) Apply appropriate channel charges specified in Section A9.

(a) Each

- - - - - **EKA+X**

d. Located in foreign exchange where rate center is located in same building as serving central office¹

(1) Apply appropriate channel charges specified in Section A9.

(a) Each

- - - - - **EKB+X**

Note 1: ESSX service exchange circuit rates and charges also apply within the FCO/FX serving area.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.2 Terms and Conditions

- A.** Digital ESSX service is furnished subject to the availability of facilities and features from Digital Central Office equipment located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and/or major relocations of a subscriber's Digital system are subject to the same terms and conditions as initial installations.
- B.** Certain Services are available on an individual main station line basis and are subject to the capabilities of the serving central office.
- C.** Optional Service Features include Attendant Features. These Features may require customer provided compatible terminal equipment.
- D.** All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- E.** All Digital ESSX service main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with Digital ESSX service.
- F.** Tie lines for direct connections between a basic subscriber's Digital system and other systems are provided primarily for communication between stations of the two systems. In such cases, tie line mileage as specified in Section A13. and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the subscriber's Digital system to or from other systems (Digital ESSX service or non-Digital ESSX service) provided such connections to the exchange or long distance network are only made at one system at a time.
- G.** Where completion of incoming and outgoing local and long distance calls through a Digital ESSX service is furnished to or from main station lines of a separate Digital ESSX service in another exchange or a non-Digital ESSX service in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the terms and conditions specified in A112.28.11.
 - 1. Rates and charges as specified in the Private Line Guidebook apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements provided as indicated in A112.28.11.
 - 2. Digital ESSX service optional feature charges apply for each trunk terminated main station line as appropriate.
- H.** Each system established per customer must consist of a minimum of one (1) Main Station Line. Systems installed or ordered prior to January 5, 1993 are not subject to this term and condition. Small systems installed or ordered prior to January 5, 1993 may have less than 25 main station lines.
- I.** A mixture of Flat Rate and Measured Rate Service will not be allowed within a single customer system or in a Digital ESSX service/Subsidiary System Arrangement situation.
- J.** Suspension of Service
With the exception of Network Access Registers, neither partial nor complete temporary suspension of Digital ESSX service is permitted.
- K.** A twelve month minimum service period shall be required if the subscriber's system is a Digital ESSX service -600 or ESSX service -XL. The normal minimum service period as specified in Section A2. will be applicable to Digital ESSX service-VS or 200 systems.
- L.** Touch-Tone service will be furnished subject to the terms and conditions specified in Section A13. The rates and charges for Digital ESSX service include the provision of Touch-Tone Service.
- M.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.7 Common Service Items (Cont'd)

B. Rates and Charges (Cont'd)

- 2. Digital ESSX Service Exchange Access Charge (Cont'd)
 - c. Facility Group (FG)
 - (1) Network Access

		Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
				36 Months	60 Months	84 Months	
3.	(a) Each FG Additional Listings ¹	\$-	\$-	\$-	\$-	\$-	F5Z
4.	(a) Charge Premises Work Charges and Service Charges						USOC NA
	a. Service establishment, move and change of Digital ESSX service.						
	(1) Rates apply as specified in Section A4.						
5.	(a) Charge Main Station Line Terminated as a Trunk			-			NA
	a. Applies in addition to rates and charges for an ESSX service main station line 200, 600, and XL.						
	(1) Rates and Charges						
6.	(a) Each Digital ESSX service Extension Station Line Charges					24.65	RXRTX

		Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
				36 Months	60 Months	84 Months	
(a)	Located on different premises from main station line on noncontinuous property, each ²	\$-	\$-	\$-	\$-	\$-	EC8
(b)	Located on different premises from main station line on same continuous property, each ²	-	-	-	-	-	EX5
(c)	Located on different premises, same exchange served by a foreign central office ^{3,4}	-	-	-	-	-	EKA+X

- Note 1:** Apply same rates, charges and USOC's as specified in Section A6.
- Note 2:** Apply appropriate channel charges specified in Section A13. for non-PBX channel types.
- Note 3:** Exchange Circuit rates and charges also apply within the FCO/FX serving area.
- Note 4:** Apply appropriate channel charges specified in Section A9.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- g. A DECAS customer cannot activate features in excess of the quantity that has been ordered from the Company. The customer will receive an indication on the terminal screen when 100 percent utilization of a feature is reached. To add additional quantities will require a Service Order. (Appropriate Service Order charges specified in Section A4. will apply.)
- h. Contractual obligations and End User Common Line Charges will be billed to the location where originally installed and will not transfer with a station line number rearrangement.
- i. If the Company is requested to load DECAS changeable features for new Digital ESSX service/DECAS customers, the Installation Charge specified in 3.b. following applies per feature loaded.
- j. The following types of lines will be restricted from Station TN Rearrangement capability. Service option and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
 - Station lines assigned to multiline hunt groups
 - Attendant Lines
 - Any Digital ESSX service line which has a special hardware configuration (e.g., ground start lines and lines having signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
- k. DECAS changeable features added by the Company at the customer's request will be subject to the appropriate Service Order charges specified in Section A4. and the per line charges specified in 3.b. following.
- l. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the DECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- m. The DECAS customer is responsible for assigning and maintaining a record of station feature assignments. The DECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- n. DECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of a DECAS TN swap. The appropriate Service Order Charges specified in Section A4. apply.
- o. The number of TN swaps that can be requested as priority changes will be determined by the Company when DECAS is ordered.
- p. When required by the Company to use a Security Card, the DECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the DECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in A112.28.13.A.3.d.(4). following.

3. Rates And Charges

Digital ESSX service-XL customers will have the option of paying for DECAS on either a per system or a per line basis. Customers choosing to pay on a per system basis will be subject to the rates specified in a.(3) following Customers choosing to pay on a per line basis will be subject to the rates specified in a.(4) following. The installation charge will be reapplied if a Digital ESSX service-XL customer changes their DECAS billing arrangement subsequent to the installation of the DECAS feature.

DECAS Capability

(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 ESSX Service - Vintage I (Cont'd)

A112.32.2 Terms and Conditions (Cont'd)

- H. Where the lines are arranged to switch calls through the ESSX system to or from one or more tie lines or private lines, charges for Dial Cut-through Arrangement as specified in this Guidebook shall apply per tie line so equipped. The charge is in addition to the regular charges for the facilities connecting the systems.
- I. A system may not be provided for Intercommunication (stand alone) service only. Access to the exchange network must be provided.
- J. A mixture of Flat Rate and Measured Rate Service will not be allowed within a single customer system or in an ESSX/Subsidiary System Arrangement situation.
- K. Suspension of Service
With the exception of Network Access Registers, neither partial nor complete temporary suspension of ESSX service is permitted.
- L. A twelve month minimum service period shall be required if the subscriber's system is an ESSX-600 or ESSX-XL. The normal minimum service period as specified in Section A2. will be applicable to a system consisting of 200 or less main station lines.
- M. Touch-Tone service will be furnished subject to the terms and conditions specified in Section A13.
- N. Listings will be provided subject to the terms, conditions and rates in Section A6.
- O. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an ESSX system is limited by the number of network access registers subscribed to by the customer. Each network access register may be arranged for Two-way, One-way incoming or One-way outgoing operation depending upon the option of the customer at the time the network access register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4. apply per occasion. The Central Office Line Charge (COLC) in Section A4. is applicable to main station lines.
- P. Except where A112.32.6. is applicable, the ESSX installation charges are in addition to regular Premises Work Charges, Service Connection Charges, move, change and installation charges covered in this and other Company guidebooks.
- Q. ESSX installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time in accordance with existing guidebook and/or administration provisions.
- R. If the ESSX subscriber elects a Measured Rate Service option, Measured Rate Service usage charges in Section A3. are applicable on calls to locations outside the subscriber's ESSX system in addition to the rates and charges in this and other Guidebook sections for ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same ESSX system.
- S. ESSX main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Local Dial-It Services (e.g. 900 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX and 101XXXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted at this time. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the ESSX systems subscribing to this service arrangement.
 1. At the time a code restriction arrangement is installed, the system will be arranged for the code restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Service Charge as specified for a change in line termination applies per main station line affected except that no such charge applies when the code restriction arrangement is disconnected in its entirety.
 2. Where code restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be billed in the normal manner.

(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 ESSX Service - Vintage I (Cont'd)

A112.32.7 Common Service Items (Cont'd)

C. Exchange Access (Cont'd)

1. Rates and Charges (Cont'd)

b. Network Access Registers

(1) Rates and Charges specified in Section A3.

**Monthly
Rate**

USOC

(a) Network Access Register Usage Packages rates are applicable.

\$-

NA

D. Additional Listings

(T)

1. Rates and Charges

(a) Apply same rates, charges and USOC's as specified for Business additional Directory Listings.

-

NA

E. ESSX Extension Station Line Charge

1. Rates and Charges

a. Located on same premises as main station line

(1) Apply Service Charges in Section A4.

**Variable Term Options
Monthly Rate**

**36
Months**
\$-

**60
Months**
\$-

**84
Months**
\$-

**USOC
EX3**

(a) Each

b. Located on different premises from main station line on noncontinuous property

(1) Apply appropriate channel charges specified in Section A13.

(a) Each

-

-

-

EX8

c. Located on different premises from main station line on same continuous property

(1) Apply rates and charges for extension line mileage specified in Section A13.

(a) Each

-

-

-

EX5

d. Located on different premises, same exchange served by a foreign central office¹

(1) Apply appropriate channel charges specified in Section A9.

(a) Each

-

-

-

EKA+X

e. Located in foreign exchange where rate center is located in same building as serving central office¹

Note 1: ESSX exchange circuit rates and charges also apply within the FCO/FX serving area.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 ESSX Service - Vintage I (Cont'd)

A112.32.13 Customer Management Features¹ (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- i. If the Company is requested to load ECAS changeable features for new ESSX/ECAS customers, Installation Charge specified in 3.b.(4) following applies per ECAS feature added.
- j. The following types of lines will be restricted from Station TN Rearrangement capability. Service option and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
 - Station lines assigned to multiline hunt groups
 - Attendant Lines
 - Any ESSX line which has a special hardware configuration (e.g., ground start lines and lines having SCAN points or signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
- k. ECAS functions performed by the Company at the customer's request subsequent to the initial installation will be subject to the nonrecurring, charges specified in 3.b. following.
- l. The Per System charges specified in 4. following apply when a feature is initially activated in a Common Block.
- m. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- n. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- o. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of a ECAS TN swap. The appropriate Service Order charges specified in Section A4. apply. (T)
- p. ECAS customers will be limited to one (1) TN swap per day as a priority request. The number of feature changes that can be requested as priority changes will be determined by the Company when ECAS is ordered.
- q. When required by the Company to use a Security Card, the ECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the ECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in A112.32.13.A.4.b.(2) following.

Note 1: Material previously located under Customer Management Features has been deleted from this Guidebook and replaced with ESSX Customer Administration Service (ECAS).

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.34 Digital ESSX Service - Vintage I (Cont'd)

A112.34.2 Terms and Conditions (Cont'd)

- G.** Where completion of incoming and outgoing local and long distance calls through a Digital ESSX system is furnished to or from main station lines of a separate Digital ESSX system in another exchange or a non Digital ESSX system in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the terms and conditions specified in this Guidebook.
 - 1. Rates and charges as specified in the Private Line Guidebook apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in this Guidebook.
 - 2. Digital ESSX service optional feature charges apply for each trunk terminated main station line as appropriate.
- H.** The first system established per customer within a Local Calling Area must consist of a minimum of one (1) Main Station Line. All additional systems must be established with a minimum of one (1) Main Station Line.
- I.** A mixture of Flat Rate and Measured Rate Service will not be allowed within a single customer system.
- J.** Suspension of Service
With the exception of Network Access Registers, neither partial nor complete temporary suspension of Digital ESSX service is permitted.
- K.** A twelve month minimum service period shall be required if the subscriber's system is a Digital ESSX-600 or ESSX-XL. The normal minimum service period as specified in Section A2. will be applicable to Digital ESSX-200 systems.
- L.** Touch-Tone service will be furnished subject to the terms and conditions specified in Section A13.
- M.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6.
- N.** The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a Digital ESSX service system is limited by the number of network access registers subscribed to by the customer. Each network access register may be arranged for two-way, one way incoming or one-way outgoing operation depending upon the option of the customer at the time the network access register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4. apply per occasion.
- O.** For application to Digital ESSX service, the Central Office Line Charge (COLC) in Section A4. applies to main station lines.
- P.** Except where term and condition A112.34.2.O. is applicable, the Digital ESSX service installation charges are in addition to Service Connection Charges, move, change and installation charges covered in this and other Company guidebooks.
- Q.** Digital ESSX service installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time in accord with existing guidebook and administration provisions.

(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.34 Digital ESSX Service - Vintage I (Cont'd)

A112.34.7 Common Service Items (Cont'd)

B. Rates and Charges

1. Common Equipment

		Variable Term Options			
		Monthly Rate			
		36	60	84	
		Months	Months	Months	USOC
(a)	Digital ESSX-200 system, each	\$1.05	\$1.00	\$.95	ESS
(b)	Digital ESSX-600 system, each	1.05	1.00	.95	ESS
(c)	Digital ESSX-XL system, each	1.05	1.00	.95	ESS
2.	Digital ESSX Exchange Access Charge				

		Monthly Rate	USOC
(a)	Network Access Limiter, Flat Rate or Measured Rate, per Network Access Register	\$1.05	LNG
(b)	Network Access Registers (Apply appropriate rates and charges as specified in Section A3. for Network Access Register Usage Packages.)	-	NA

		Variable Term Options			
		Monthly Rate			
		36	60	84	
		Months	Months	Months	USOC
(c)	Facility Group (FG), Network Access, each FG	\$.60	\$.60	\$.55	F5Z
3.	Additional Listings				

		Monthly Rate	USOC
(a)	Listings (Apply same rates, charges, and USOC's as specified in Section A6.)	\$-	NA
4.	Premises Work Charges and Service Charges		
(a)	Service establishment, move and change of Digital ESSX Service. (Rates apply as specified in Section A4.)	-	NA
5.	Main Station Line Terminated as a Trunk		
(a)	Main Station Line terminated as a trunk, ¹ each	25.00	RXRTX

Note 1: Main Station Line Charges apply in addition.

(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.34 Digital ESSX Service - Vintage I (Cont'd)

A112.34.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions

- a. DECAS is provided only with Digital ESSX systems served from a Digital central office and is furnished subject to the availability of facilities.
- b. Customers equipped for DECAS must order via a Service Order. (Appropriate Service Order charges specified in Section A4. will apply.) DECAS changeable features in groups of five (5) at the rates specified in A112.34.13.A.3.c.
- c. Non-DECAS changeable features will be added subject to the specifications and rates in A112.34.8., A112.34.9., or A112.34.10. as appropriate.
- d. Features for DECAS exempt station lines must be requested via a Service Order and added by the Company. (Appropriate Service Order Charges specified in Section A4. will apply). Rates and Charges for the features specified in A112.34.8., A112.34.9., or A112.34.10. apply as appropriate.
- e. The customer provided DECAS terminal equipment requires a Digital ESSX main station line. Rates and Charges in Section A3., A112.34.8., A112.34.9., or A112.34.10. apply as appropriate.
- f. DECAS changes must be entered prior to times to be designated by the Company to be completed as priority changes or by the next business day as requested by the customer.
- g. A DECAS customer cannot activate features in excess of the quantity that has been ordered from the Company. The customer will receive an indication on the terminal screen when 100 percent utilization of a feature is reached. To add additional quantities will require a Service Order. (Appropriate Service Order charges specified in Section A4. will apply.)
- h. Contractual obligations and End User Common Line Charges will be billed to the location where originally installed and will not transfer with a station line number rearrangement.
- i. If the Company is requested to load DECAS changeable features for new Digital ESSX/DECAS customers, the Installation Charge specified in A112.34.13.A.3.b.(4) applies per feature loaded.
- j. The following types of lines will be restricted from Station TN Rearrangement capability. Service option and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
 - Station lines equipped for dial pulse service
 - Station lines assigned to multiline hunt groups
 - Attendant lines
 - Any Digital ESSX line which has a special hardware configuration (e.g., ground start lines and lines having SCAN points or signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
- k. DECAS changeable features added by the Company at the customer's request will be subject to the appropriate Service Order charges specified in Section A4. and the per line charges specified in A112.34.13.A.3.b. following.
- l. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the DECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- m. The DECAS customer is responsible for assigning and maintaining a record of station feature assignments. The DECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- n. DECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of a DECAS TN swap. The appropriate Service Order Charges specified in Section A4. apply.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.28 Announcement Facilities

A113.28.1 General

(Obsoleted 5-9-2002, Type D – Not available for new installations, moves or transfers. Existing customers may add service if facilities are available. Guidebook Reference A13.)

Announcement facilities will be eliminated after February 28, 2003.

Announcement facilities are provided, where available, to the customer's premises for connection to electronic or electro-mechanical devices that provide recorded announcements to calling parties.

A113.28.2 Terms and Conditions

A. The Company will provide facilities, when available, for customer use in providing announcements by telephone to calling parties simultaneously, under the following conditions:

1. In order to permit the determination of the anticipated incoming call volume so that facilities of the proper capacity may be furnished, the customer is required to designate the kind of announcements for which the announcement service is to be used.
2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to announcement equipment without impairing the Company's general telephone service or telephone plant. The customer may be required further to bear the expense of traffic load protection equipment when, in the judgment of the Company, such would be required as a protection to the general telephone service or telephone plant during temporary periods of traffic overload to the announcement system. The traffic load protection equipment reduces the normal length of the announcement cycle.
3. Facilities shall be used for such announcements as may be desired by the customer, provided that the contents and length of such announcements shall be subject to the approval of the Company.
4. The Company will furnish said announcement facilities to its customers for use by such customers in providing announcements, only within the limits of the local service area serving the customer, including the limits of other local service areas having access to the location of the announcement facilities on a local service basis. This limitation is not intended to preclude the completion of any incoming sent paid Interexchange Carrier or Company long distance message calls placed to the announcement number.
5. Telephone users calling the announcement number are automatically disconnected after elapsing of time for one full announcement.
6. One listing without charge will be furnished with each service.
7. Facilities for announcement services will be furnished where all the necessary exchange facilities, as determined by the Company, are available.

(T)

A13.28.3 Rates And Charges

A. Exchange facility

1. Rate equal to the Business Measured Rate Service individual line indicated in Section A3.

Subscribers to the Area Calling Plan will choose network access and a usage option from A3.2.9.C. Where the Enhanced Area Calling Plan Trial is available, subscribers must choose network access and a usage option from A3.10.S.

(a) Each

Charge	USOC
\$-	ANS

B. Grouping Service is also applicable to each exchange facility.

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

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A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

A19.5 Rates And Charges (Cont'd)

A119.5.14 Allowance For Interruptions (Cont'd)

- E. None of the preceding credit allowances will be made for:
 1. non-completion of WATS messages due to busy network conditions.
 2. interruption of service due to customer-provided equipment or systems.
 3. interruption of service due to the negligence of the customer.
 4. interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.
 5. interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangement.
- F. Long Distance Message Telecommunications Service furnished at a subscriber's request when WATS is interrupted is charged for at the Long Distance Message Telecommunications Service rates specified in Section A18.

A119.5.15 Reserved For Future Use

A119.5.16 Listings

Listings may be provided for Toll Free Dialing Service (Inward WATS) at rates applicable for additional business listings as covered in Section A6.

(T)

A119.5.17 Connecting Arrangements

Connecting arrangements may be used with customer-provided voice transmitting and/or receiving equipment which is used in conjunction with a network control signaling unit.

A119.5.18 Data Access Arrangements

Data access arrangements, for connection of customer-provided data transmitting and/or receiving equipment is permitted.

A119.5.19 Reserved For Future Use

A119.5.20 Toll Free Dialing (TFD) Service Charges

(Obsoleted 6/13/96 – Type B) Applies to items (b) below.

(Obsoleted 7/8/99 – Type D) Not available for new installation. Applies to items (a) and (c) under Residence Headings.

(Obsoleted 7/31/04 – Type D) Not available for new installations, additions or transfers of service. Applies to all other items.

- A. Toll Free Dialing (TFD) Service Terminating On An Exchange Line
 1. Business

The following rates apply when Option TFD Service terminates on an exchange line.

	Monthly Rate	Nonrecurring Charge	USOC
(a) Per TFD Service number terminating on an exchange line, per LATA ^{1,2}	\$3.00	\$10.00	WFASX
(b) Per each additional TFD Service number established at the same time, per LATA	3.00	20.00	WFAAL
(c) Per TFD record changed	-	15.00	REAPT

Note 1: When this service is terminated on an existing exchange line, Section A4. Service Connection Charges do not apply to that exchange line. When this service is ordered in conjunction with the new connection of an exchange line, appropriate Service Connection Charges in Section A4. apply to the exchange line only. Section A4. charges will never apply to the Option TFD Service or Open TFD Service.

Note 2: When Toll Free Dialing Service is provided by other than the Company and the Company is designated as the intraLATA carrier, only appropriate service establishment charges from Section A4. apply.

A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

A123.2 Centrex And ESSX-1 Optional Features (Cont'd)

A123.2.4 Customer Management Features (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- h. ECAS functions performed by the Company at the customer's request subsequent to the initial installation will be subject to the nonrecurring charge specified in A123.2.4.A.3.b.
- i. The Per System charges specified in A123.2.4.A.3. apply when a feature is initially activated in a Common Block.
- j. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- k. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- l. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of ECAS TN swap. The appropriate Service Order charges specified in Section A4. apply. (T)
- m. ECAS customers will be limited to one (1) TN swap per day as a priority request. The number of feature changes that can be requested as priority changes will be determined by the Company when ECAS is ordered.

3. Rates And Charges

a. ECAS Capability

Centrex C.O. or ESSX-1 customers having greater than 600 total main station lines will have to pay for ECAS on a per line basis subject to the rates specified in A123.2.4.A.3.a.(3). The installation charge will be reapplied if a Centrex C.O. or ESSX-1 customer having more than 600 lines changes their ECAS billing arrangement subsequent to the initial installation of the ECAS feature.

- (1) ESSX-1 Customers with 10-200 total main station lines

	Installation Charge	Monthly Rate	USOC
(a) Per system	\$1,050.00	\$-	C2WSS
(b) Per line	-	.30	DWWSS
(c) Listing print capability, per system	-	5.00	D2WSS

- (2) ESSX-1 Customers with 201-600 total main station lines

(a) Per system	1,100.00	-	C2WSM
(b) Per line	-	.20	DWWSM
(c) Listing print capability, per system	-	7.50	D2WSM

A134. OBSOLETE SERVICE OFFERINGS - ADVANCED INTELLIGENT NETWORK (AIN) SERVICES

A134.8 DataReach Service

(Obsoleted 07-05-98, Type D - Not available to customers for new installations, additions to existing service, or transfers of existing service to new locations.)

A134.8.1 Description of Service

- A. DataReach service is an intraLATA service that provides a single number access to a data network provider's location.
- B. DataReach service will route calls based upon the wire center of the caller.
- C. (DELETED)
- D. The DataReach service subscriber will be billed for the transport of all DataReach service calls originating outside of the Basic Local Calling Area (BLCA) on a per minute basis.
- E. A DataReach service subscription is the routing information for one DataReach service number. A subscription to DataReach service is on a per LATA basis.

A134.8.2 Terms and Conditions

- A. DataReach service is available where facilities or arrangements permit.
- B. Limitations and use of service as stated in Section A2. will apply.
- C. (DELETED)
- D. Local measured or message rate service charges, if applicable, will be collected from end users, subscribing to measured or message rate service, for calls to a DataReach service number, as facilities permit. Local measured service subscribers will be charged the lowest rate band rate for any local call to the DataReach service number.
- E. DataReach service is deactivated by canceling a subscriber's DataReach service subscription.
- F. Calls to a disconnected DataReach service number will receive the vacant code announcement. The announcement provided will not refer the caller to another telephone number.
- G. Listings may be provided for DataReach service at rates, terms and conditions for a foreign listing as specified in Section A6. (T)
- H. A DataReach service number can be used for only one DataReach service subscriber.
- I. Suspension of Service as covered in Section A2. is not applicable for this service.
- J. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in connection with this Guidebook. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.
- K. The DataReach service subscriber shall subscribe to adequate exchange facilities to transport the calls to the subscriber location(s).
- L. For network sizing and protection, each DataReach service subscriber must provide an estimate of annual call volumes, the expected busy hour, and holding time for calls to the DataReach service number.
- M. The DataReach service subscriber must subscribe to the Customized Large User Bill (CLUB) and Regional Summary Bill (RSB) arrangement to facilitate administration of volume discounts for the service. This billing arrangement is not available in hardcopy format for DataReach service.

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Note 1: Directory Assistance Database Service (DADS), Directory Publishers Database Service (DPDS) and Emergency Service Provider Data Service (ESPDS) are found in Section N8. of the Non-Regulated Services – Pricing guide.

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