

## TARIFF DISTRIBUTION

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## A100. OBSOLETE SERVICE OFFERINGS - GENERAL

### A100.1 General

- A. Service offerings listed herein are classified as obsolete. Conditions applicable to these offerings are set forth in paragraphs following.
1. Basic Local Service  
Coding to indicate those classes of basic local service which are not offered at all of which have been obsoleted is shown in Section A3. with appropriate footnotes. The footnotes are keyed to the specific exchanges to which they apply, if applicable. (T)
  2. Service offerings (other than classes of basic local exchange service) which have been made obsolete are classified according to the categories shown following.  
Type A - Obsolete service offering. Not available for customers as new service offering except in cases where the obsolete service is left in or when transferred to a new location within the same exchange.  
Type B - Not available for new installations, additions or on transfers of service to new location.  
Type C - Unit no longer being manufactured; offered for new installations only as obtainable from existing stock.  
Type D - Any other arrangement; the specific provisions in each case being stated at the beginning of the text for the obsolete service offering affected.
- B. Obsolete services are furnished subject to all the *terms and conditions* of the *guidebook* the same as would be applicable if the service offering were not obsolete. For convenience in use, a *Guidebook* Reference is provided as an aid in referring the reader to a specific Section of the *guidebook* having a bearing on the obsolete service offering. (T)
- C. Services which are continued for existing customers only may be retained by a customer as long as the equipment utilized to provide the service is repairable and the Company is able to obtain repair parts under normal supply conditions. When this equipment becomes unrepairable or repair parts are unobtainable, the service will be discontinued and the equipment removed by the Company.

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## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.2 Statewide Rate Schedule (Cont'd)****A103.2.9 Special Two-Party Line Service**

(Obsoleted 9-6-76, Type B, *Guidebook* Reference A3.)

- (T)
- A.** Except as otherwise provided herein or in this *Guidebook*, exchange service is available beyond the boundaries of the base rate area only on an individual line or multi-party line basis. (T)
- B.** Special requests may be made for two-party line service, as for example where the interests of the applicants for the service are mutual or where an individual, firm or corporation desires two stations to be connected on the same circuit. Provided facilities are available, such requests may be met according to the following plan:
1. For the station located the greater distance from the central office, a contract is taken for individual line service and the subscriber is charged the individual line rate for exchange service. The subscriber agrees to allow the Company to connect one additional main station to the circuit.<sup>1</sup>
  2. For the station nearest the central office, a contract is taken for multi-party (4-party) line service and the subscriber is charged the multi-party (4-party) line rate for exchange service. The Company agrees to connect not more than one additional main station to the circuit. In the event of the discontinuance of such other station, the subscriber agrees to pay the individual line rate for exchange service.<sup>1</sup>

The maximum number of bells permitted on the preceding arrangement is a total of four (4) for both parties on the line, if the bells are all to ring simultaneously.

**Note 1:** Zone Mileage Charges deleted July 1, 2000 retroactive to January 1, 2000.

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.2 Statewide Rate Schedule (Cont'd)

#### A103.2.10 Complete Choice Service

(Obsoleted February 19, 2009 Type D) Not available for new installations, additions, or on transfers of service to new location. Customers may add or remove features within the package.

##### A. General

1. Complete Choice service provides the features specified following and a flat rate individual access line. Area Calling Plan with the Complete Choice option or Enhanced Area Calling Plan with the Complete Choice option provides the features specified following and an Area Calling Plan or Enhanced Area Calling Plan individual access line. Touch-Tone Calling service is included in these services at no additional charge.
2. The rate specified herein for Complete Choice service entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.. **Terms, conditions**, local calling areas, usage packages and usage rates specified in A3.2.9 or A3.10.S apply for an Area Calling Plan access line. (T)
3. The rates specified herein also entitle a residence subscriber to unlimited use of the services/features specified in the following sections of this **Guidebook**: (T)
  - A13.9 Custom Calling Services
  - A13.19 TouchStar Services excluding Calling Number Delivery Blocking - Permanent
  - A13.20 Customized Code Restriction
  - A13.34 RingMaster Service
  - A13.47 Message Waiting Indication
  - A113.9.3.B Obsolete Custom Calling Services
  - A12.16.2.A Call Hold and Call Pickup only (PCS limitations do not apply)

A subscriber may select an unlimited number of compatible services or features from the sections listed above, where available. All **terms, conditions** and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of these services. Service Charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of these services. (T)
4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in 3. preceding. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises. None of the various Area Calling Plan access lines may be included in a multi-line package.
5. Service charges specified in Section A4. do not apply for a conversion of existing service to/from any of the Complete Choice services. (T)
6. Existing subscribers to any of the Complete Choice services can not take advantage of special promotions for Complete Choice service, Area Plus service with the Complete Choice option, Area Calling Plan with the Complete Choice option, or any of the services/features specified in 3. preceding unless specifically allowed by the terms of the special promotion.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedule**

**A103.2.12 PreferredPack Plan**

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

**A. Description of Service**

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID, Call Return
  - A13.47 Message Waiting Indication
  - A13.70 Privacy Manager service

**B. Terms, Conditions and Limitations of Service**

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.12.A.3. (T)
2. All *terms, conditions* and limitations specified in the sections listed in A103.2.12.A.3 apply to the respective features/services requested as part of this package. (T)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.12.A.3 unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**C. Rates and Charges**

1. The following monthly rates apply for the PreferredPack plan.

|                      | <b>Suspend<br/>Rate</b> | <b>Monthly<br/>Rate</b> | <b>USOC</b>  |
|----------------------|-------------------------|-------------------------|--------------|
| (a) Per plan package | <b>\$9.50</b>           | <b>\$47.00</b>          | <b>PAMA5</b> |



**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedule**

**A103.2.13 2 Pack Plan**

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

**A. Description of Service**

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID
  - A13.47 Message Waiting Indication

**B. Terms, Conditions and Limitations of Service**

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.13.A.3, but the customer must select Call Waiting ID and Caller ID. (T)
2. All *terms, conditions* and limitations specified in the sections listed in A103.2.13.A.3 apply to the respective features/services requested as part of this package. (T)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.2.13.A.3 unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**C. Rates and Charges**

1. The following monthly rates apply for the 2 Pack Plan.

|                      | <b>Suspend<br/>Rate</b> | <b>Monthly<br/>Rate</b> | <b>USOC</b>  |
|----------------------|-------------------------|-------------------------|--------------|
| (a) Per plan package | <b>\$9.50</b>           | <b>\$40.00</b>          | <b>PAMA6</b> |

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.3 Service Stations (Farmers' Line And Farmers' Exchange Stations)**

(Obsoleted 4-9-66, Type B)

**A103.3.1 General**

- A.** Farmers located in sparsely settled rural communities may, in joint association, arrange with the Company to connect their stations with a central office or toll station of the Company. The Company does not undertake to provide the facilities for the rendering of telephone service in such communities on account of the extraordinary expense involved.
- B.** To meet the various conditions in different communities, the Company offers three different methods of connections with its system, classified as follows:
  - 1. Class A - Service station line directly connected with a central office.
  - 2. Class B - Service station line directly connected with a toll station.
  - 3. Class C - Service station switchboard connected with a central office.
- C.** Contracts for Class A and Class C service stations are executed by a company, association or individual, who are directly responsible to the Company for all accounts. Contracts for Class B service stations are executed by the toll station subscriber, who is responsible to the Company for all charges for toll messages.
- D.** Contracts for Class A and Class C service stations are taken for initial periods of one month. Contracts for Class B service stations are taken for the unexpired term of the toll station contract and expire contemporaneously therewith.
- E.** Except in special cases, contracts will not be accepted where the circuits extend more than twelve miles from the central office of toll station with which such circuits are to be connected.
- F.** In connection with Class A and Class C service stations, the Company provides the pole line and circuits from the central office to an agreed upon junction point at the boundary of the base rate area or the corporate limits in case the corporate limits extend outside the base rate area. In connection with Class B service stations, the Company provides the pole line and circuits from the central office to the toll station.
- G.** Station equipment is furnished, owned and maintained by the subscribers.
- H.** The number of stations permitted on a service station line are governed by the technical equipment limitations in each specific case and are further limited to such number, as in the judgment of the Company, will not adversely affect the service.
- I.** All charges, except toll message charges, are payable monthly or quarterly in advance at the subscriber's option. Toll message charges are billed monthly in arrears.
- J.** Listings of service stations are furnished as specified under "Directory Listings."

(M)

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.3 Service Stations (Farmers' Line And Farmers' Exchange Stations) (Cont'd)**

**A103.3.2 Class A Service Stations** (T)

- A. The local service area to Class A service station subscribers is the same as to other subscribers of the exchange with which the service station lines are connected. (M)
- B. No stations are connected between the point of connections and the Company's central office. (M)
- C. Flat Rate Service is furnished at a rate for each station of one-sixth of the rate applicable for individual line business Flat Rate service within the base rate area, the minimum rate per line being the rate for individual line business Flat Rate Service within the base rate area. If there are less than six stations connected to one line, the rate for each station is the rate for six stations divided by the number of stations connected to the line. (M)

**A103.3.3 Class B Service Stations** (T)

- A. Switching apparatus for connecting the service station line with the Company's toll line is furnished and maintained by the Company without additional charge. (M)
- B. No charge is made for switching calls from the Company's toll line to the service station line. Subscribers are required to arrange at their expense, with the Company's toll agent for the switching of calls from the service station line to the Company's toll line or to other service station lines terminating at the toll station.
- C. All Class B service stations take the same toll rates as the toll station to which such stations are connected.

**A103.3.4 Class C Service Stations**

- A. The local service area to Class C service stations is the same as to other subscribers of the exchange with which such service station subscribers are connected.
- B. The switchboard to which Class C service stations are connected is furnished and maintained by the subscriber.
- C. Flat rate service is furnished at a rate for each both-way trunk line of twice the individual line business flat rate applicable within the base rate area. Trunk lines to be used for one-way inward service from the Company's central office are not furnished.
- D. In the applicable of toll rates, Class C service stations switchboards are treated as toll points for messages beyond the local service area for the exchange with which such switchboards are connected and take their own toll rates instead of the toll rates of the Company's exchange.

**A103.4 Reserved For Future Use**

**A103.5 Reserved For Future Use**

**A103.6 Reserved For Future Use**

**A103.7 Monthly Exchange Rates**

**A103.7.1 Message Rate Service**

(Obsoleted 11-18-73, Type D,<sup>1</sup> *Guidebook* Reference A3.) (T)

- A. This class of service is available for businesses only, in the following exchanges:

Jackson  
Meridian

- B. Rates for the service are as follows:

- 1. Jackson Exchange (Monthly message allowance - 80)

|                              | <b>Monthly<br/>Rate</b> | <b>USOC</b> |
|------------------------------|-------------------------|-------------|
| (a) Individual line          | \$36.49                 | NA          |
| (b) Additional local message | .07                     | NA          |

- 2. Meridian Exchange (Monthly message allowance - 80)

|                              |       |    |
|------------------------------|-------|----|
| (a) Individual line          | 32.10 | NA |
| (b) Additional local message | .07   | NA |

**Note 1:** Not available for new installations. Additions or changes permitted for existing customers at same location.

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## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.8 Joint User Service

(Obsolete 7-24-86, Type D, *Guidebook* Reference A3.)

(T)

#### A103.8.1 General

Existing customers with Joint User Service located at the same address established prior to 7-24-86 may request changes or modifications of existing joint user accounts and/or additions of new joint users on or after 7-24-86 under the *terms and conditions* described following. Subscribers who relocate, transfer service responsibility and/or establish service after 7-24-86 will be furnished service according to the conditions specified in other sections of this *Guidebook*.

(T)

#### A103.8.2 Applications, *Terms and Conditions*

(T)

- A. In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents and representatives. Joint User Service is a shared service arrangement which allows the business telephone exchange service of a subscriber to be used, when designated by the primary subscriber, by individuals, firms or corporations not otherwise permitted use of the subscriber's business service by this *Guidebook*.
- B. Joint User Service is permitted in connection with the following:
  - 1. Business individual line flat rate, measured rate or message rate,
  - 2. Commercial PBX flat rate or message rate service,
  - 3. Hotel PBX service, and
  - 4. Centrex service (excluding dormitory Centrex).
- C. Where service is furnished at a concession rate to the primary subscriber, Joint User Service will not be provided unless the proposed joint user would himself be entitled to service at a concession rate, if he were a primary station subscriber. No concession is allowed from the regular rates for Joint User Service.
- D. Application for Joint User Service and for changes in service or equipment furnished therewith, must be executed by the primary subscriber. The primary subscriber is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his joint users. Stations, additional listings and miscellaneous equipment are furnished, with the consent of the primary subscriber, for use of the joint user, at regular rates.
- E. Charges for Joint User Service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for Joint User Service is the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. Contracts for Joint User Service are self-renewing for periods of one directory issue, not to exceed one year from the effective date of the directory. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month.
- F. Joint User Service is terminated and charges for Joint User Service are automatically discontinued upon termination of the primary subscriber's telephone service. Charges for Joint User Service may be discontinued at the request of the subscriber provided that the joint user no longer utilizes any of the customer's joint service or equipment and also that the terms of the minimum service period have been satisfied.
- G. The total charges for telephone service allocated by the primary subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the primary subscriber as set forth in this *Guidebook*.
- H. Joint users of a primary subscriber's service must have the option of obtaining service directly from the Company.
- I. A joint user is entitled to one listing in the alphabetical section of the telephone directory.
- J. Joint User Service is not provided on party lines.

(T)

(T)

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.8 Joint User Service (Cont'd)**

**A103.8.3 Rates**

A. Joint User Service associated with the following classes of service are furnished at the rates indicated.

1. Business Individual Line
  - a. Flat
    - (1) 50 percent of Business Individual Line Flat Rate Inside the Base Rate Area
  - b. Measured Rate
    - (1) 50 percent of Business Individual Line Measured Rate Inside the Base Rate Area
  - c. Message Rate
    - (1) 50 percent of Business Individual Line Message Rate Inside the Base Rate Area
2. PBX Service
  - a. Commercial Flat Rate
    - (1) 50 percent of Both-Way PBX Trunk Rate Inside the Base Rate Area
  - b. Commercial Message Rate
    - (1) 50 percent of First Trunk Rate Inside the Base Rate Area
  - c. Commercial Measured Rate
    - (1) 50 percent of Business Measured Rate Inside the Base Rate Area
3. Hotel Message or Measured Rate PBX Service
  - a. Business (Message)
    - (1) 50 percent of the First Trunk Rate Inside the Base Rate Area
  - b. Residence (Message)
    - (1) 10 percent of First Trunk Rate Inside the Base Rate Area
  - c. Business (Measured)
    - (1) 50 percent of the Business Individual Line Measured Rate Inside the Base Rate Area
  - d. Residence (Measured)
    - (1) 10 percent of the Business Individual Line Measured Rate Inside the Base Rate Area
4. Centrex Service (excluding Dormitory Centrex)
  - a. Joint User, each
    - (1) Same rates apply as for Commercial flat rate PBX service
  - b. Main Centrex Station Lines (M)
    - (1) Applicable rate as for main Centrex station lines at the location with the largest number of main station lines. (T)(M)  
 "Foreign Central Office" mileage applies as specified in A100.115. when the joint user is located in a central office area different from that of the principal location.

|                        | <b>Monthly<br/>Rate</b> | <b>USOC</b> |
|------------------------|-------------------------|-------------|
| (a) Per joint user     | \$-                     | NA (M)      |
| (b) Per premises, each | -                       | NA (M)      |

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

(M)

**A103.9 Reserved For Future Use****A103.10 Reserved For Future Use****A103.11 Reserved For Future Use****A103.12 Reserved For Future Use****A103.13 Reserved For Future Use****A103.14 Reserved For Future Use****A103.15 Reserved For Future Use****A103.16 Reserved For Future Use****A103.17 Reserved For Future Use****A103.18 Concession Service****A103.18.1 Reserved for Future Use****A103.18.2 Reserved for Future Use****A103.18.3 Schools, Churches And Clergymen**

(Obsoleted 10/31/04, Type B) Obsolete service offering. Not available for new installations, additions or on transfers of service to new location.

- A. Reserved for Future Use
- B. A concession of 25 percent from the regular residence rate is allowed to a regularly ordained clergyman (See definition of terms) actively engaged in the work of a designated church, provided the telephone is located in his residence and is listed in the name of the clergyman.

Concessions are granted to clergymen not as individuals but because of their official connection with a church or group of churches. It is assumed that the clergyman will direct and handle many of the church's activities over this residence telephone and is therefore entitled to such consideration provided the service is located in the clergyman's residence and listed in his name.

- C. For the purpose of this section, the ranking officer of the Salvation Army or the Volunteers of America in each exchange is allowed the same treatment as a regularly ordained clergyman.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.19 Reserved For Future Use**

**A103.20 Trunks Lines**

(Obsoleted 11-18-73, Type D<sup>1</sup>, *Guidebook* Reference A3.)

(T)

**A103.20.1 Reserved For Future Use**

**A103.20.2 Reserved For Future Use**

**A103.20.3 Reserved For Future Use**

**A103.20.4 Reserved For Future Use**

**A103.20.5 Reserved For Future Use**

**A103.20.6 Message Rate Service**

A. In Jackson and Meridian where message rates are quoted in the Basic Local Exchange Service Section of this *Guidebook*.

(T)

- 1. Trunks (Both-way Only), each
  - a. Jackson and Meridian Exchanges
    - (1) First trunk with an allowance of local messages

|   | <b>Monthly<br/>Rate</b> | <b>USOC</b> |
|---|-------------------------|-------------|
| (a) 75 percent of BIF, not less than ten dollars.       | \$-                     | <b>TMB</b>  |
| (2) Additional trunk without message allowance          |                         |             |
| (a) First trunk rate less five dollars and sixty cents. | -                       | <b>TM5</b>  |
| (3) Local Messages in excess of allowance               |                         |             |
| (a) Each  | <b>.07</b>              | <b>NA</b>   |
| (4) Grouping Service                                    |                         |             |
| (a) 55 percent times the Business Individual Flat rate  | -                       | <b>HTG</b>  |

**Note 1:** Not available for new installations. Additions or changes permitted for existing customers at same location.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.33 Reserved For Future Use**

**A103.34 Reserved For Future Use**

**A103.35 Reserved For Future Use**

**A103.36 Reserved For Future Use**

**A103.37 Reserved For Future Use**

**A103.38 Back-Up Line**

(Obsoleted 11-1-2011, Type D - Not available for new installations, additions to existing installations, or moves to a new location.)

**A103.38.1 Terms, Conditions and Rates**

(T)

- A. Back-Up Line is an optional service which provides individual line business subscribers with an additional line which is available for inward and outward calling.
- B. This service is only available to individual line business subscribers, where facilities permit. Back-Up Line service cannot be used as the primary business line, and must be located on the same premises as the business individual line service with which it is associated.

Back-Up Line will not be available to the Reverse Billing Option, the two-way Hernando Optional Calling Plan, or Classroom Communication Service.

- C. Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line.

If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.

- D. Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.
  - 1. Overflow to Back-Up Line from each additional flat, measured, or message rate primary line or hunt group will be provided at the rate specified for Grouping Service.

|  |                |              |
|--|----------------|--------------|
|  | <b>Monthly</b> |              |
|  | <b>Rate</b>    | <b>USOC</b>  |
|  | <b>\$-</b>     | <b>BULRX</b> |

- (a) See A3.19
  - 2. Overflow to Back-Up Line from each additional Area Calling Plan/Enhanced Area Calling Plan primary line or hunt group will be provided at the rate specified for Area Calling Plan Grouping Service.

|  |          |              |
|--|----------|--------------|
|  | <b>-</b> | <b>BULSX</b> |
|--|----------|--------------|

- E. A directory listing is not furnished with Back-Up Lines. However, a directory listing may be purchased, if desired, at the rates specified in Section A6.
- F. Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in H. and I. following, with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Charges for calls to Directory Assistance will be billed at the rates shown in A3.13 or A18, as appropriate.

Usage Based Pricing primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charges described in H. following.



**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.38 Back-Up Line (Cont'd)**

**A103.38.1 Terms, Conditions and Rates (Cont'd)**

(T)

G. The access line rate per Back-Up Line is as follows.

|  | <b>Monthly<br/>Rate</b> | <b>USOC</b>   |
|--|-------------------------|---------------|
| 1. Back-Up Line associated with Area Calling Plan/Enhanced Area Calling Plan business individual line service. |                         |               |
| (a) Per line   | <b>\$99.00</b>          | <b>SBL LX</b> |
| 2. Back-Up Line associated with individual line BellSouth Business Plus service.                               |                         |               |
| (a) Per Back-Up Line with BellSouth Business Plus service  |                         |               |
| - Option 1 primary line  | <b>99.00</b>            | <b>SBL L1</b> |
| (b) Per Back-Up Line with BellSouth Business Plus service  |                         |               |
| - Option 2 primary line  | <b>99.00</b>            | <b>SBL L2</b> |
| 3. Back-Up Line associated with all other business individual line service                                     |                         |               |
| (a) Per line   | <b>99.00</b>            | <b>SBL FX</b> |

H. The following usage charges apply to all inward calls which terminate on Back-Up Line service.

1. Inward Calls

|                  | <b>Rate<br/>Per Minute<br/>Of Use<br/>\$.05</b> | <b>USOC<br/>NA</b> |
|------------------|---|--------------------|
| (a) Usage Charge |   |                    |

I. The following usage charges apply to all outward calls which originate from Back-Up Line service.

|  |            |    |
|--|------------|----|
| 1. Back-Up Line service associated with Area Calling Plan/Enhanced Area Calling Plan will receive local calling to the Area Calling Plan Local Calling Area as described in A3.2.9. All outward calls terminating in this area will be billed at the usage rates described in the Area Calling Plan Section, except that no usage package options, usage caps, or usage allowances are applicable to calls originating from Back-Up Line service.  |            |    |
| (a) Calls terminating in Area Calling Plan Local Calling Area (see A3.2.9)   | -          | NA |
| (b) Calls terminating beyond the Area Calling Plan Local Calling Area will be billed according to the rates, <b>terms and conditions</b> as specified in A18.  | -          | NA |
| 2. Back-Up Line service associated with BellSouth Business Plus service.   |            |    |
| (a) Calls terminating in the Local Calling Area as described in A3.6   | <b>.05</b> | NA |
| (b) Calls terminating beyond the Local Calling Area will be billed the appropriate Option Primary line usage rate charges as specified in A3.43.2  | -          | NA |
| 3. Back-Up Line service associated with all other business individual line service.  |            |    |
| (a) Calls terminating in the Local Calling Area as described in A3.6   | <b>.05</b> | NA |
| (b) Calls terminating beyond the Local Calling Area will be billed according to the rates, <b>terms and conditions</b> as specified in A18   | -          | NA |
| 4. Area Calling Plan/Enhanced Area Calling Plan calls completed with operator assistance will be rated at the usage charges and Operator Assisted Call surcharges as specified in A3.2.9. BellSouth Business Plus service calls completed with operator assistance will be rated at the usage charges as specified in 2, in addition to the appropriate Operator Assisted Call surcharges. All other calls completed operator assistance will be rated at the usage charges as specified in 3, in addition to the appropriate Operator Assisted Call surcharges. |            |    |

(T)

(T)

J. Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.39 Reserved For Future Use

### A103.40 Reserved For Future Use

### A103.41 Reserved For Future Use

### A103.42 Reserved For Future Use

### A103.43 BellSouth Business Plus Service

(Obsoleted 6-15-2007, Type D - Not available for new installations, additions to existing installations, or moves to a new location. Existing customers may not change to a different BellSouth Business Plus service option, however, they may convert to a Complete Choice for Business package that includes BellSouth Business Plus service. )

#### A103.43.1 Plan Descriptions

##### A. BellSouth Business Plus Service

1. BellSouth Business Plus service is offered as a business individual line service where facilities and equipment are available.
2. BellSouth Business Plus service allows the business customer to choose between two LATA-wide<sup>1</sup> calling options:
  - a. Option 1 - Flat rated plan which allows for unlimited calling within the LATA (subject to a total usage allowance of 120 hours/7200 minutes).
  - b. Option 2 - Combination rated plan which provides for unlimited usage within the serving exchange and its additional exchanges for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.
3. The option chosen by the BellSouth Business Plus service subscribers will apply to each of their lines.
4. Touch-Tone Calling service is provided to all BellSouth Business Plus service subscribers at no additional charge.
5. Customers may subscribe to either the standalone BellSouth Business Plus service offering or to the BellSouth Business Choice Package (See A103.44) which includes a BellSouth Business Plus service line option or to the BellSouth Complete Choice for Business package (See A3.45) which includes a BellSouth Business Plus service Option 2 line. If BellSouth Business Plus service is subscribed to, the rates of A103.43.2 are applicable. If BellSouth Business Choice Package or BellSouth Complete Choice for Business package is subscribed to, the rates of A103.44.2 or A3.45.2, respectively, are applicable. All of the *terms, conditions* and limitations specified for each offering will apply to the respective services and features. (T)(M)
6. Usage rating is dependent upon the underlying service of the originating call location. When BellSouth Business Plus service usage charges as described in paragraph 2 are applicable, they will also apply to 1+, 0+ and 0- calls made within the LATA. However, for 0+ and 0- calls, usage does not contribute toward the Option 1 usage threshold and each minute of use is rated. The appropriate operator services surcharges will also be charged in accordance with the *terms and conditions* of A3.14. (T)(M)
7. BellSouth Business Plus service Option 2 customers only may subscribe to Local Usage Detail for billable usage. There is no charge for the Local Usage Detail. (M)
8. Method of Determining Monthly Usage Charges (M)
  - a. Usage is determined for each call based on minutes or fraction thereof, with a minimum call duration of one minute. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call. The amount of usage billed to the customer is subject to paragraphs b. and c. (M)
  - b. For Option 1, only usage above the first 120 hours (7,200 minutes) of usage allowance is billed to the customer. (M)
  - c. For Option 2, only usage outside the serving exchange and its additional exchanges is subject to the billing as described in paragraph a. (M)

**Note 1:** For a list of all exchanges in each LATA, see A3.6.2.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**  
**A103.43 BellSouth Business Plus Service (Cont'd)**

(M)

**A103.43.2 Exchange Access Line Rates**

A. Individual Line Service

1. BellSouth Business Plus service - Option 1

|  | <b>Monthly Rate</b> | <b>Rate per Minute of Use</b> | <b>USOC</b> |
|--|---------------------|-------------------------------|-------------|
| (a) Each line  | <b>\$127.00</b>     | -                             | <b>BU1</b>  |
| (b) Each Minute of use above 120 hours (7,200 minutes) | -                   | <b>\$.05</b>                  | -           |

2. BellSouth Business Plus service - Option 2

|  |              |            |            |
|--|--------------|------------|------------|
| (a) Each line  | <b>75.00</b> | -          | <b>BU2</b> |
| (b) Each Minute of use outside the serving exchange and its additional exchanges | -            | <b>.09</b> | -          |

**A103.43.3 Service Charges**

- A. The service order charges specified in Section A4. are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to convert an existing line to a BellSouth Business Plus service plan.
- B. Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with BellSouth Business Choice Package service or BellSouth Complete Choice for Business package.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.44 BellSouth Business Choice Package**

(Obsoleted 11-18-99, Type B – Not available for new installations, additions or on transfers of service to new location.)

**A103.44.1 General**

- A. BellSouth Business Choice Packages are offered where facilities and equipment are available.
- B. BellSouth Business Choice Packages are offered to business subscribers and consists of a BellSouth Business Plus service Calling Plan line, touch-tone service and a choice of up to five selected calling features per line. BellSouth Business Choice Packages are available only in conjunction with BellSouth Business Plus service Calling Plan Options 1 and 2 as described in A3.43. The calling feature choices are listed in D. following.
- C. The BellSouth Business Plus service Calling Plan option chosen by the subscriber will apply to each line on the same account. BellSouth Business Plus service options may not be mixed on the same account.
- D. For each line, the BellSouth Business Choice Package also provides the subscriber with up to five compatible services and features from the following list. All of the *terms, conditions* and limitations specified in Section A13 apply to the respective services and features requested as part of this service. The calling features chosen may vary from line to line in a BellSouth Business Choice Package line grouping. (T)

**Calling Features**

|   |              |
|---|--------------|
| 1. Call Forward Busy Line                 | <b>USOC</b>  |
| 2. Call Forward Don't Answer              | <b>GCE</b>   |
| 3. Call Forward Don't Answer Ring Control | <b>G CJ</b>  |
| 4. Call Forward Variable                  | <b>GCJRC</b> |
| 5. (DELETED)                              | <b>ESM</b>   |
| 6. Call Waiting                           | <b>ESX</b>   |
| 7. (DELETED)                              |              |
| 8. Speed Calling 30                       | <b>ESF</b>   |
| 9. Three Way Calling                      | <b>ESC</b>   |
| 10. Message Waiting Indicator - Audible   | <b>MWW</b>   |
| 11. Message Waiting Indicator - Visual    | <b>MWWAV</b> |
| 12. Call Return                           | <b>NSS</b>   |
| 13. Call Block                            | <b>NSY</b>   |
| 14. Call Tracing                          | <b>NST</b>   |
| 15. Repeat Dialing                        | <b>NSQ</b>   |
| 16. Call Selector                         | <b>NSK</b>   |
| 17. Preferred Call Forwarding             | <b>NCE</b>   |
| 18. RingMaster I                          | <b>DRS</b>   |
| 19. RingMaster II                         | <b>DRSIX</b> |
| 20. Remote Access Call Forwarding         | <b>GCZ</b>   |
| 21. Three Way Calling with Transfer       | <b>ESCWT</b> |

- E. When more than five calling features are subscribed to in one BellSouth Business Choice Package, five calling features are applied to the BellSouth Business Choice Package limit.
- F. Usage rating for the appropriate BellSouth Business Plus service Calling Plan line option associated with BellSouth Business Choice Package is as described in A3.43.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.44 BellSouth Business Choice Package (Cont'd)**

**A103.44.2 BellSouth Business Choice Package**

- A. Package Service
  - 1. BellSouth Business Choice Package Option 1 which includes BellSouth Business Plus Service Calling Plan 1
 

|                  | <b>Monthly Rate</b> | <b>USOC</b> |
|------------------|---------------------|-------------|
| (a) Each package | <b>\$83.95</b>      | <b>BC1</b>  |
  - 2. BellSouth Business Choice Package Option 2 which includes BellSouth Business Plus Service Calling Plan 2
 

|                  |              |            |
|------------------|--------------|------------|
| (a) Each package | <b>61.95</b> | <b>BC2</b> |
|------------------|--------------|------------|

**A103.44.3 Service Charges**

- A. The service order charges specified in Section A4. are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a BellSouth Business Plus service Calling Plan or a BellSouth Business Choice Package. (T)
- B. Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with BellSouth Business Choice Package service.

**A103.44.4 Multi-Package Discount Plan**

- A. The Multi-Package Discount Plan provides eligible BellSouth Business Choice Package customers reduced monthly package rates based upon the number of BellSouth Business Choice Packages subscribed to.
- B. Eligibility for the discounts is based upon the following parameters:
  - 1. A minimum purchase of two BellSouth Business Choice Packages is required.
  - 2. The BellSouth Business Choice Packages must be provisioned to a single customer at a single location.
  - 3. Only the lines at the customer location that are in a hunting arrangement are eligible. The number of Discount Eligible Packages equals the number of lines in hunt.
- C. Discounts range from \$4.00 to \$64.00 depending upon the number of Discount Eligible Packages.
  - 1. For BellSouth Business Choice Package customers:

| <b>Discount Eligible Packages</b> | <b>Total Discount</b> | <b>USOC</b>  |
|-----------------------------------|-----------------------|--------------|
| (a) 1 package                     | -                     | <b>NA</b>    |
| (b) 2 packages                    | <b>\$4.00</b>         | <b>MDPO2</b> |
| (c) 3 packages                    | <b>9.00</b>           | <b>MDPO3</b> |
| (d) 4 packages                    | <b>16.00</b>          | <b>MDPO4</b> |
| (e) 5 packages                    | <b>25.00</b>          | <b>MDPO5</b> |
| (f) 6 packages                    | <b>36.00</b>          | <b>MDPO6</b> |
| (g) 7 packages                    | <b>49.00</b>          | <b>MDPO7</b> |
| (h) 8 or more packages            | <b>64.00</b>          | <b>MDPO8</b> |

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.45 Complete Choice For Business Package**

(Obsolete 1-31-14 – Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing customers at existing locations may make changes to add or remove services.)

(Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2, obsoleted 9-1-11, Type B – Not available for new installations, additions or on transfers of service to new location.)

**A103.45.1 General**

- A. Complete Choice for Business packages are offered where facilities and equipment are available.
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and grouping service.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the *terms, conditions* and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A103.43 apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A103.43.2.A applies for such lines when provided as part of a Complete Choice for Business package. (T)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the *terms, conditions* and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages. (T)

**Calling Features**

|  |       |
|--|-------|
| Call Forward Busy Line   | USOC  |
| Call Forward Don't Answer  | GCE   |
| Call Forward Don't Answer Ring Control   | GCJ   |
| Call Forward Variable  | GCJRC |
| Call Waiting   | ESM   |
| Speed Calling 30   | ESX   |
| Three Way Calling  | ESF   |
| Message Waiting Indicator - Audible  | ESC   |
| Message Waiting Indicator - Visual   | MWW   |
| Call Return  | MWWAV |
| Call Block   | NSS   |
| Call Tracing   | NSY   |
| Repeat Dialing   | NST   |
| Call Selector  | NSQ   |
| Preferred Call Forwarding  | NSK   |
| RingMaster I   | NCE   |
| RingMaster II  | DRS   |
| Remote Access Call Forwarding  | DRSIX |
| Three Way Calling with Transfer  | GCZ   |
| Caller ID Number Delivery  | ESCWT |
| Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)       | NSD   |
| Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer | N1ACR |
| Enhanced Caller ID with ACR  | NACR  |
| Caller ID Name and Number Delivery with ACR  | NXECR |
| Caller ID Name and Number Delivery – Multiline Hunt Group                          | NXMCR |
| Surrogate Client Number  | NXMMN |
| Star 98 Access   | SMV   |
|  | S98AF |

- E. A foreign listing and an additional listing are each available as part of these packages. All of the *terms, conditions* and limitations specified in A6 apply to the respective listings provided as part of this service. (T)
- F. Grouping service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in grouping is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in grouping is allowed). Obsoleted 3-line packages may have a maximum of three lines in grouping within the package. All of the *terms, conditions* and limitations specified in A3.19 apply for grouping service provided as part of this service. (T)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.45 Complete Choice For Business Package (Cont'd)****A103.45.3 Term Plan (Cont'd)**

- F. Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This will include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.
- G. Unless the Subscriber notifies *the Company* of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected<sup>1</sup>. *The Company* will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full *guidebook* charges for services. (T)

**Note 1:** This clause is no longer applicable for customers initially subscribing on or after September 1, 2011.

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**A107. OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE**

**A107.1 Reserved For Future Use**

**A107.2 Reserved For Future Use**

**A107.3 Reserved For Future Use**

**A107.4 Reserved For Future Use**

**A107.5 Reserved For Future Use**

**A107.6 Reserved For Future Use**

**A107.7 Reserved For Future Use**

**A107.8 (DELETED)**

**Pages 1.1 through 3 are hereby deleted in their entirety and removed from this Guidebook.**

(N)



**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.6 Customer Operating Center Service (Cont'd)**

**E. Monthly Rates - COC Service (Cont'd)**

- 1. Airline Distance in 1/4 Mile or Fraction Thereof (Cont'd)
  - b. Per Local Channel Activated (Cont'd)
    - (4) Channel Type 2007 (Cont'd)

| <b>Monthly<br/>Rate</b> | <b>USOC</b>  |
|-------------------------|--------------|
| <b>\$10.81</b>          | <b>1LZ++</b> |
| <b>10.81</b>            | <b>1LZ++</b> |

- (d) 4/4 mile
- (e) 5/4 mile
- c. See Private Line *Guidebook*, B103.10. for rates
  - (1) Channel Type 1101 (1204)
  - (2) Channel Type 1102 (1205)
  - (3) Channel Type 2150 (2463)
  - (4) Channel Type 2152 (2464)
  - (5) Channel Type 2153 (2230)

(T)

**F. Nonrecurring Charges**

- 1. An installation charge applies to each Type 2106 local channel activated in addition to the nonrecurring charges specified in Section A4.

| <b>Installation<br/>Charge</b> | <b>USOC</b> |
|--------------------------------|-------------|
| <b>\$25.01</b>                 | <b>NA</b>   |

- (a) Charges billed to the client
- 2. Service Charge Per Local Channel Activated

The service charge for the connection or change of each Type 2107 local channel activated within a complement of cable pairs is as follows:

- a. The term Service Charge as specified herein is defined as the nonrecurring charge or charges applying to the ordering, installing, rearranging and furnishing of extension line channels. Service charges are categorized as:
  - (1) Service Ordering Charge
  - (2) Visit Charge
  - (3) Channel Connecting Charge
- b. Service Ordering Charge
  - (1) The Service Ordering Charge applies per customer request for work performed by the Company in connection with the receiving recording and processing the customer's request for local channels to be installed at the same time.
  - (2) The term "per customer request" as specified in (1) preceding means all work or service ordered by the customer to be performed or provided at the same time. Only one service ordering charge applies when more than one local channel or type of local channel is ordered at the same time. When two or more types of local channels are ordered on the same customer request the higher charge applies.

## A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE

### A110.1 Centrex Service

(Obsoleted 10-13-95, Type D) Service rates and charges in this section are not available for new installations, moves, transfers of service or replacements or additions to existing service.

#### Obsolescence Rules

1. Centrex service subscribers under a month-to-month payment option will be allowed to maintain their Centrex service at month-to-month rates until 12-31-96.

On or prior to 12-31-96, Centrex month-to-month subscribers must; 1) convert their entire Centrex service account to MultiServ service or MultiServ PLUS service as described in A12.20 and A12.21; or 2) subscribe to an alternate service. (T)

2. Centrex service subscribers under contract will be allowed to maintain their Centrex service until the expiration date of their contract or until 12-31-96 if the Term Payment Plan expires prior to that date. Upon expiration of their contract, or no later than 12-31-96, Centrex service subscribers must disconnect their Centrex service and either; 1) convert to MultiServ service or MultiServ PLUS service as outlined in A12.20 and A12.21; or 2) subscribe to an alternate service. (T)

(Obsoleted 7-30-78, *Guidebook* Reference A12.) (T)

On and after 7-30-78, Centrex service provided by dial switching equipment located on Company premises will be provided only to those systems already in service or to those systems for which firm orders were received by the Company prior to 7-30-78 with service before 4-30-79. Additions and/or rearrangements to existing Centrex systems will be provided at these rates.

#### A110.1.1 General

- A. Centrex service provides an arrangement of switching equipment and station lines for intercommunicating among the station lines and for connection through the local and long distance telephone network to other subscribers on a dial basis without intermediate handling by an attendant.
- B. There are two types of Centrex services providing the various service features as follows:
  1. Centrex I
    - a. Intercommunication between station lines associated with the same system.
    - b. Dialing of outgoing calls within the local calling area and to other exchanges reached through direct distance dialing.
    - c. Identification of outgoing long distance messages and billing of such messages by station line number.
    - d. Inward dialing of local and long distance calls directly to a station line or attendant.
    - e. Transfer of incoming calls from one station line to another with the aid of an attendant.
    - f. Intercept by either machine or attendant of calls dialed to vacant numbers.
    - g. Night service arrangements.
    - h. Completion of incoming calls to the listed number by the attendant.
  2. Centrex II
 

The following features are in addition to those preceding for Centrex I.

    - a. Transfer of incoming central office trunk calls from one station line to another by the station line user.
    - b. Hold an incoming central office trunk call on the line and originate another call over the station line.
    - c. Addition, by the station line user, of another Centrex station line to an existing incoming trunk call.
    - d. Answer of a call over an incoming trunk from any station line.
- C. Centrex service is furnished, subject to the availability of facilities, by dial switching equipment located in a building owned or leased by the Company and the attendant's positions located on the subscriber's premises.
- D. All operating at the subscriber's premises is performed at the expense of the subscriber. (M)
- E. Where quantities of switching equipment, central office lines or other facilities in excess of those needed to meet the standard service objectives of the Company are requested by the subscriber, such additional facilities will be furnished at regular rates and charges for the individual items as set forth in other sections of this *Guidebook*. (T)(M)

**Page 1.1 is hereby deleted in its entirety and removed from this Guidebook.** (N)

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## A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE

### A110.1 Centrex Service (Cont'd)

#### A110.1.1 General (Cont'd)

- F. Dormitory service is furnished to a college or university only upon condition that
  - 1. the service is located in the living quarters of students, faculty members or employees when such quarters are provided by the college or university and are located on the campus of the college or university provided that the dormitory service shall not be made subject to any charge by the college or university in excess of the charges of the Company or
  - 2. at privately owned dormitories, fraternity or sorority houses when all the following conditions apply:
    - a. the housing is subject to the control of the college or university,
    - b. the housing is operated in accordance with the rules established for college owned dormitories, fraternity or sorority houses,
    - c. such housing is restricted to students of the college or university and,
    - d. a separate charge does not apply for the telephone service.
- G. Tie lines for direct connections between Centrex systems or between Centrex and other systems are provided primarily for communication between station lines of the two systems. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Centrex system to or from the other system (Centrex or non-Centrex) provided such connections to the exchange or long distance network are only made at one system at a time.
- H. Where completion of incoming and outgoing local and long distance calls through a Centrex system is furnished to or from station lines of a separate Centrex system in another exchange, or a non-Centrex system in the same or different exchange, the following charges apply in addition to the regular charges for the facilities connecting the systems:
  - 1. If both incoming and outgoing calls are arranged to be completed over the regular Centrex trunks, the charge as for 50 percent of a both-way PBX central office trunk with Grouping Service applies for the maximum number of connections possible at one time between the inter-system channels and regular Centrex trunks.
  - 2. If incoming calls only are arranged to be completed over the regular Centrex trunks, the charge as for a both-way PBX central office trunk with Grouping Service applies for each channel determined to be required to handle the call volume.
  - 3. If outgoing calls only are arranged to be completed over a separate group of trunks, the charge as for a both-way PBX central office trunk applies for each trunk in the separate group.
- I. When Code Restriction for NXX assigned to 900 is required, apply Code Restriction for NXX assigned to 900 as specified in Section A12. (T)

#### A110.1.2 Initial Service Periods

- A. An initial service period of 36 months shall be applicable as follows:
  - 1. To those Main and Dormitory Centrex station lines required to meet minimum monthly charge requirements as specified under "Minimum Monthly Charges" following.

#### A110.1.3 Mileage Charges

- A. "On-premises" extension line channel charges as outlined in A13.25. apply to each station line at the principal or secondary location not located in the same building as the central measuring point which, at both the principal and secondary locations shall be the principal distribution point. However, such charges do not apply to dormitory station lines, located on the main campus area.
- B. "Off-premises" extension line channel charges do not apply to station lines at secondary locations; however, where service involves locations in more than one central office area of an exchange "Foreign Central Office" mileage applies to each talking circuit required, measured between the central offices involved.

**A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE**

**A110.1 Centrex Service (Cont'd)**

**A110.1.8 Optional Features (Cont'd)**

**B. Optional Features (No. 1 ESS C.O.) (Cont'd)**

- 1. (Cont'd)
  - a. Centrex Station User Optional Features (Cont'd)
    - (14) Call Transfer, Consultation Hold and Three-Way Calling, all calls

|                         | <b>Installation<br/>Charge</b> | <b>Monthly<br/>Rate</b> | <b>USOC</b> |
|-------------------------|--------------------------------|-------------------------|-------------|
| (a) Per customer system | \$33.00                        | \$-                     | NA          |
| (b) Per line            | -                              | .30                     | E2H         |

**C. Automatic Route Selection**

1. General

Automatic Route Selection is an ESSX-1 optional feature available where equipment and facilities permit. Station users dial a pre-selected code to automatically select the preferred route subscribed to by the customer for network calls. Alternate routing to other facilities is also provided. This arrangement is available for use with Foreign Exchange, WATS, CCSA, EPSCS, OCC and the MTS Network facilities.

Automatic Route Selection is accessed by dialing a single code (1, 2 or 3 digits) which automatically selects the appropriate route (FX, WATS, EPSCS, CCSA, OCC or the MTS Network) to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to four (4) private routes. If no route is available, the call will route to the MTS Network or overflow tone (customer option). All patterns accessed by a single access code will have the same final route, either the MTS Network or overflow tone.

For calls using FX, WATS, EPSCS, OCC or CCSA facilities, the routing may be based on a Number Plan Area (NPA) and limited to specified Central Office Codes within the NPA as designated by the customer. This is referred to as Foreign Area Discrete Translation.

2. Definitions

Certain terms as used in this *offering* are defined as follows:

**FACILITY**

A facility denotes a specific FX, EPSCS, CCSA, OCC or WATS circuit.

**ROUTE**

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points, (e.g. 1 FX to Chicago, or 3 WATS Band 1 line, or 2 WATS Band 5 lines, or 1 CCSA, etc. A WATS Band 1 and a WATS Band 5 are considered to be two routes. Exception: Where a customer has "WATS Route Advance", the route capacity of a pattern is only reduced by one route.)

**ROUTE SELECTION**

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the Centrex station line user.

(T)

## A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE

### A110.1 Centrex Service (Cont'd)

#### A110.1.8 Optional Features (Cont'd)

C. Automatic Route Selection (Cont'd)

2. Definitions (Cont'd)

**PATTERN**

A group of routes arranged to be selected in a sequence specified by the customer. For example:

| Pattern #1  | Pattern #2  | Pattern #3  |
|-------------|-------------|-------------|
| FX          | WATS Band 1 | FX          |
| WATS Band 1 | WATS Band 2 | WATS Band 2 |
| CCSA        | CCSA        | WATS Band 4 |
| MTS Network | MTS Network | WATS Band 5 |
|             |             | MTS Network |

**FOREIGN AREA DISCRETE TRANSLATION**

Foreign Area Discrete Translation is the screening of a specified group of digits, by the switching equipment, to determine proper call routing.

3. *Terms and Conditions*

- a. Automatic Route Selection is offered only to ESSX-1 customers served from No. 1 ESS central offices equipped to furnish this feature, where facilities permit.
- b. Preferred routes and alternate routing patterns will be specified by the customer.
- c. All rates and charges specified for Automatic Route Selection are in addition to the rates and charges for the associated facilities.
- d. The number of patterns required by a customer are governed by the type and variety of facilities to which the customer subscribes.
- e. A single rate per facility will apply regardless of the number of patterns having access to that facility. The monthly rate specified is applicable to each facility available to the patterns.
- f. Automatic Route Selection will be offered only if a customer subscribes to a sufficient number of facilities which, in the judgment of the Company, provide an adequate level of service so as to avoid interfering with the service of others (or to prevent others from making or receiving calls over their telephone service.)
- g. Where a route is used in one pattern (pattern reached by one access code) only one translation may be provided per route. Where a route is used in two or more patterns (each pattern is accessed by different access codes) one translation per pattern may be provided subject to the appropriate charges as specified in A110.1.8.C.4.b. following. Where Central Office code translation is required for more than one Number Plan Area (NPA) per single facility group or route, rates and charges as specified in A110.1.8.C.4.b. following will apply for each NPA translated.
- h. A group of patterns may have either the MTS Network or overflow tone as a final route. A combination of both within the same pattern group, that is, a group of patterns accessed by one code, is not permitted. Dial "9" may be used as an access code only if the patterns accessed have a toll network as a final route. Operations may be limited or not available with ESSX-1 systems served by Number 1 ESS Central Offices with certain generic programs.
- i. Where toll restricted station lines have access to Automatic Route Selection patterns with final route to a toll network, apply rates and charges as specified for patterns with overflow to tone in lieu of the charge and rate specified for final route to the toll network. (M)
- j. The customer is responsible for notifying the Company whenever any of items specified in A110.1.8.C.4.c. following are required. (M)
- k. Addition or deletion of a facility in an existing pattern will be done at no charge to the subscriber. (M)

(T)

**A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE**

**A110.1 Centrex Service (Cont'd)**

**A110.1.8 Optional Features (Cont'd)**

**C. Automatic Route Selection (Cont'd)**

4. Rates and Charges

a. Common Equipment

- (1) Per customer group

- (a) Per No.1 ESS Switching Equipment

| Installation Charge | Monthly Rate | USOC |
|---------------------|--------------|------|
| \$550.00            | \$75.00      | ART  |

b. Route Selection Patterns

- (1) Per Facility terminated in patterns

- (a) Each

|   |      |     |
|---|------|-----|
| - | 3.10 | AR5 |
|---|------|-----|

- (2) By Number Plan Area code only, with final route

- (a) To the MTS Network, per pattern, each<sup>1</sup>

|        |      |     |
|--------|------|-----|
| 165.00 | 2.35 | AR9 |
|--------|------|-----|

- (b) To overflow tone, per pattern, each

|        |       |     |
|--------|-------|-----|
| 165.00 | 38.65 | ARG |
|--------|-------|-----|

- (3) By Number Plan Area code and Central Office codes with final route

- (a) To the MTS Network, per pattern, each<sup>1</sup>

|        |       |     |
|--------|-------|-----|
| 160.00 | 14.30 | ARH |
|--------|-------|-----|

- (b) To overflow tone, per pattern, each

|        |       |     |
|--------|-------|-----|
| 160.00 | 50.60 | ARK |
|--------|-------|-----|

c. Additions and Changes

- (1) Additions, deletions or changes of routes in existing patterns

- (a) Per pattern

|        |   |    |
|--------|---|----|
| 165.00 | - | NA |
|--------|---|----|

(Each WATS band is treated as a separate route)

- (2) Addition of patterns, per pattern

- (a) See A110.1.8.C.4.b. preceding.

|   |   |    |
|---|---|----|
| - | - | NA |
|---|---|----|

**Note 1:** Where stations equipped for toll restriction access a pattern, apply the charge and rate for overflow to tone.

(M)

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## A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE

### A110.1 Centrex Service (Cont'd)

#### A110.1.8 Optional Features (Cont'd)

##### D. Station Message Detail Recording and Customer Dialed Account Recording

###### 1. General

Station Message Detail Recording (SMDR) is an arrangement to provide a record, by station line number, of originating intercity traffic routing over FX, WATS, EPSCS, CCSA, tie lines and/or the MTS Network (Toll) for Centrex CO customers served from a No. 1 ESS central office, where facilities have been made available. The station message detail will include the calling station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided, on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in the routes selected by the customer for Station Message Detail Recording.

Customer Dialed Account Recording (CDAR) is a feature that will permit the addition of a number (up to eight digits) to the Station Message Detail Recording magnetic tape record of any call. The CDAR number does not affect the charging of the call but may be used by the customer for identification or internal allocation of the customer's services. CDAR will only be furnished in conjunction with SMDR, where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.

###### 2. *Terms and Conditions*

- a. Station Message Detail Recording (SMDR) may be offered to station lines of Centrex-CO customers served from a No. 1 ESS central office where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b. Station Message Detail Recording is not represented to be a provision of billing detail. Where Foreign Exchange facilities are involved, all such call attempts, whether completed or not, will appear in the SMDR.
- c. Station message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company accounting center furnishing the tape.
- d. Station message details may be provided on all facilities subscribed for by the customer, including the MTS Network (Toll), but will not include intercom calls originated by Centrex station line users. The customer may designate the group or groups of facilities on which Station Message Detail Recording (SMDR) is to be provided.
- e. Customer Dialed Account Recording (CDAR) may be furnished only in conjunction with Station Message Detail Recording subject to the availability of facilities and where the Company's message billing process has been arranged to provide the CDAR optional feature.
- f. A maximum of 8 digits will appear in the SMDR record as CDAR numbers. The number of digits will be pre-designated by the customer and must be uniform for all CDAR numbers per customer.
- g. The CDAR number or numbers will be in addition to the details as provided for Station Message Detail Recording.

(T)

**A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE**

**A110.1 Centrex Service (Cont'd)**

**A110.1.8 Optional Features (Cont'd)**

**D. Station Message Detail Recording and Customer Dialed Account Recording (Cont'd)**

3. Rates and Charges

a. Common Equipment

(1) Charges

|   | <b>Installation<br/>Charge</b> | <b>Monthly<br/>Rate</b> | <b>USOC</b> |
|---|--------------------------------|-------------------------|-------------|
| (a) Per Primary Location  | <b>\$1,300.00</b>              | <b>\$135.25</b>         | <b>CMM</b>  |
| (b) Per Secondary Location served by separate No. 1 ESS switching equipment | <b>1,300.00</b>                | <b>135.25</b>           | <b>CMM</b>  |
| (c) Per Facility Group  | <b>6.00</b>                    | -                       | <b>CMW</b>  |
| b. Station Message Detail <sup>1</sup>                                      |                                |                         |             |
| (1) Per message   |                                |                         |             |
| (a) Each  | -                              | <b>.02</b>              | <b>NA</b>   |
| c. Line Equipment   |                                |                         |             |
| (1) Charges   |                                |                         |             |
| (a) Per FX Trunk Terminated in arrangement                                  | -                              | <b>16.65</b>            | <b>CMQ</b>  |
| (b) Per Tie Line Terminated in arrangement <sup>2</sup>                     | <b>1,040.00</b>                | <b>7.90</b>             | <b>CMT</b>  |
| d. Customer Dialed Account Recording  |                                |                         |             |
| This charge applies in addition to (b) preceding.                           |                                |                         |             |
| (1) Charges   |                                |                         |             |
| (a) Per arrangement <sup>3</sup>  | <b>415.00</b>                  | -                       | <b>CMD</b>  |
| (b) Per Message, each <sup>1</sup>  | -                              | <b>.01</b>              | <b>NA</b>   |

**E. Uniform Call Distribution**

1. Definitions

**UNIFORM CALL DISTRIBUTION (UCD)**

UCD is a hunting arrangement available on Centrex CO Lines served by a No. 1 ESS central office equipped with Generic Program 6 and higher. The feature provides even distribution of incoming message network and intercommunicating calls to the group of lines designated as part of the UCD group.

**UNIFORM CALL DISTRIBUTION WITH QUEUING (UCD/Q)**

Queuing is an option that may be added to the UCD arrangement. Queuing permits calls, in excess of lines in a UCD group, to be held in the central office and distributed in their order of arrival to lines in the UCD group as the lines become available.

(M)

(M)

**Note 1:** The total monthly charge for this service is determined by multiplying the number of messages by the monthly rate indicated.

**Note 2:** This installation charge is applicable only at the time the switching equipment is arranged to provide Station Message Detail Recording on the initial Tie Line for each customer and is applicable to each switching equipment so arranged.

**Note 3:** Not applicable when this feature is provided at the same time as (a) preceding.



**A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE**

**A110.1 Centrex Service (Cont'd)**

**A110.1.8 Optional Features (Cont'd)**

**E. Uniform Call Distribution (Cont'd)**

2. Rates and Charges

a. Uniform Call Distribution

(1) Per hunt group

(a) Each

**Installation  
Charge**  
**\$9.00**

**Monthly  
Rate**  
**\$1.45**

**USOC**  
**A6T**

(2) Station line in the hunting group

(a) Each

-

**1.00**

**A6V**

(3) Queuing

(a) Common Equipment

**35.00**

**3.35**

**A8A**

(b) Each station line arranged for queuing

-

**1.00**

**A82**

(c) Each queue slot

-

**1.00**

**A83RA**

(4) Line additive for incoming call queuing

(a) Restricted Centrex line additive for incoming call queuing

-

**50.00**

**A6Z**

(b) Exchange Access additive for each Centrex primary line in the queue

-

**47.65**

**A6W**

(c) Intercom additive for each Centrex primary line in the queue

-

**2.85**

**A6Y**

b. Make Busy Arrangements

(1) Rates and Charges for Line Out-of-Service feature in Section A14. are applicable.

(a) Each arrangement

-

-

**NA**

c. Calls Waiting Indication

(1) In addition, apply rates, charges and USOC's as required for 1001 type channel in the Private Line *Guidebook*.

(a) Per Unique Timing State

**15.00**

**3.75**

**A66CE**

d. Delay Announcements

(1) Charges

(a) Per announcement (limit one)

**44.00**

**65.00**

**A8GCE**

(b) Per announcement trunk

**12.00**

**8.20**

**A8GAT**

(c) Per station line

-

**1.00**

**A8GST**

(M)

(T)

**A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE**

**A110.1 Centrex Service (Cont'd)**

**A110.1.9 Service To U.S. Government-Owned Systems Serving Certified Military Bases**

(Obsoleted 7-30-78, Type D, *Guidebook* Reference)

(T)

Centrex service will be furnished to a telephone system of the U.S. Department of the Army, Navy or Air Force, which is connected with facilities of the Company, in accordance with Section A15., as provided hereinbefore except as follows:

(T)

- A. The facilities required on the customer's premises in order to provide a complete Centrex service will be furnished, installed and maintained by the subscriber.
- B. The subscriber will agree to the provision of a sufficient number of central office trunks which, in the judgment of the Company, are required to adequately handle the volume of incoming calls.
- C. The initial service period set forth in A110.1.2. will apply to trunks rather than Centrex station lines.
- D. The minimum monthly charge set forth in A110.1.4. will apply to incoming central office trunks arranged for dialing station lines direct rather than main Centrex station lines and shall be determined as follows:
  - 1. When the initial Centrex service is established, the minimum monthly charge shall be based on 90 percent of the incoming central office trunks arranged for dialing station lines direct, rounded to the nearest lower whole number, except that the charge so determined shall not be less than the minimum monthly charge as specified under A110.1.9.E.1.(a) and (b) following. Subsequent minimum charges are established when the incoming central office trunks arranged for dialing station lines direct growth exceeds five trunks beyond the number previously established based on the total incoming central office trunks arranged for dialing station lines direct in service. The subsequent minimum charge is determined in the same manner as the initial minimum charge.

**E. Rates**

The following rates will apply:

- 1. Each incoming central office trunk arranged for dialing station lines direct, subject to a minimum monthly charge for each system, in addition to regular trunk rate

|                           | <b>Monthly<br/>Rate</b> | <b>USOC</b> |
|---------------------------|-------------------------|-------------|
| (a) Trunk rate            | <b>\$36.00</b>          | <b>YZY</b>  |
| (b) Minimum system charge | <b>557.00</b>           | <b>NA</b>   |

**A110.1.10 Other Services**

Where other services offered by the Company can be used with Centrex service, they will be furnished under the *terms and conditions* and at the rates as covered in this and other Company *Guidebooks*.

(T)

**A110.1.11 Reserved For Future Use**

**A110.1.12 Credits**

For lines ordered on or before July 27, 1983, a credit will be applied which, when combined with charges applied to those lines for access to interexchange carriers, will provide a monthly net billing equal to the interexchange carrier access charge multiplied by the number of Centrex Trunk Equivalents as of July 27, 1983. The preceding credit will not be applied to lines ordered after July 27, 1983.

A Centrex Trunk Equivalent is equal to the average number of PBX stations served by a single PBX trunk.