

**TARIFF DISTRIBUTION**

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PURPOSE: Withdraw Caller ID - Deluxe (without Anonymous Call Blocking),  
Customer Control of Call Forwarding Busy Line and Customer  
Control of Call Forwarding Don't Answer for residence subscribers

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services

#### A13.9.1 Description of Service

**A. Call Waiting**

Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.

Before a Call Waiting subscriber initiates a call, the subscriber may, by dialing a code, activate the cancel feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate Three-Way Calling. Call Waiting is restored automatically on termination of the call. During the time the cancel feature is activated, incoming callers receive a busy tone.

**B. Call Forwarding Variable**

Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

**C. Three-Way Calling**

Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance cannot be assured on all calls.

**D. Speed Calling**

Provides for the calling of a 7- or 10-digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code)<sup>1</sup> and thirty (30-code) number capacity.

**E. Call Forwarding Busy Line**

Provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises.

**F. Call Forwarding Don't Answer**

Provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number.

**G. Call Forwarding Don't Answer with Ring Control (CFDA-RC)**

Provides for calls incoming to a subscriber's idle directory number to be forwarded to another telephone number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. CFDA-RC provides the customer with the capability to change the interval after which forwarding occurs at the convenience of the customer.

**H. Customer Control Call Forwarding Busy Line<sup>2</sup>** (C)

Provides a customer the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.

**I. Customer Control Call Forwarding Don't Answer<sup>2</sup>** (C)

Provides a customer the Call Forwarding Don't Answer feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.

**J. Call Forwarding Multipath**

Provides customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line<sup>2</sup>, Customer Control Call Forwarding Don't Answer<sup>2</sup>, Call Forwarding Variable, or Remote Access Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number. (C)

**Note 1:** Effective October 31, 2013, Speed Calling (8-code) is withdrawn and no longer available for business subscribers.

**Note 2:** Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers. (N)

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.9 Custom Calling Services (Cont'd)**

**A13.9.3 Rates**

**A. Residence**

1. Individual features<sup>1</sup>

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Call Waiting	<b>\$10.99</b>	<b>ESX</b>
(b) Call Forwarding Variable	<b>9.00</b>	<b>ESM</b>
(c) Three-way Calling	<b>9.00</b>	<b>ESC</b>
(d) Speed Calling (8-code)	<b>9.00</b>	<b>ESL</b>
(e) Speed Calling (30-code)	<b>9.00</b>	<b>ESF</b>
(f) Call Forwarding Busy Line	<b>2.00</b>	<b>GCE</b>
(g) Call Forwarding Don't Answer	<b>2.00</b>	<b>GCJ</b>
(h) Call Forwarding Don't Answer with Ring Control	<b>2.00</b>	<b>GCJRC</b>
(i) <b>(DELETED)</b>		
(j) <b>(DELETED)</b>		
(k) Remote Access Call Forwarding Variable	<b>7.00</b>	<b>GCZ</b>
(l) Call Waiting ID for Call Forwarding Don't Answer <sup>2,3</sup>	<b>10.99</b>	<b>ESXD9</b>
(m) Call Waiting ID for Conferencing <sup>3</sup>	<b>10.99</b>	<b>ESXDC</b>
(n) Three-Way Calling with Transfer <sup>4</sup>	<b>9.00</b>	<b>ESCWT</b>
(o) Star 98 Access <sup>1</sup>	<b>1.00</b>	<b>S98AF</b>

(D)  
(D)

- Note 1:** Monthly rate per central office line equipped.
- Note 2:** Call Forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates, terms and conditions for CFDA apply as specified herein.
- Note 3:** Caller ID must be ordered separate from this offering to have the calling identification data with this service. Rates, terms and conditions for Caller ID apply as specified in A13.19.
- Note 4:** Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

#### A13.19.2 Definitions Of Feature Offerings (Cont'd)

##### G. Caller ID - Basic (Number Delivery) (Cont'd)

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than the RingMaster service number.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted will always be the main number of the hunt group unless, facilities permitting, the lines are TN (Telephone Number) identified within the group.

Calling number information via Caller ID - Basic is not available on operator handled calls.

##### H. Caller ID a.k.a. Caller ID Deluxe (Name and Number Delivery)<sup>1</sup>

(C)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When Caller ID is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.

Caller ID also includes Anonymous Call Blocking where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Blocking is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Blocking regardless of the current state of the Anonymous Call Blocking customer's line (e.g., off hook or idle).

Subsequent to establishment of Caller ID, Anonymous Call Blocking can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Calling party name and/or telephone number information via Caller ID is not available on operator handled calls.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number and name information transmitted will be associated with the main number in the hunt group, unless, facilities permitting, the lines within the group are TN (Telephone Number) identified.

If the incoming call is from a caller served by a PBX, generally only the main listed name of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

If the incoming call originates from a caller who subscribes to RingMaster service the telephone number and name transmitted will always be the main number, rather than the RingMaster service number.

**Note 1:** Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers.

(N)

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.19 TouchStar Service (Cont'd)**

**A13.19.4 Rates (Cont'd)**

**A. Individual Features (Cont'd)**

**1. Residence (Cont'd)**

		<b>Nonrecurring Monthly</b>		
		<b>Charge</b>	<b>Rate</b>	<b>USOC</b>
(e)	Call Block (per line)	-	<b>\$9.00</b>	<b>NSY</b>
(f)	Call Tracing (per line)	-	<b>7.00</b>	<b>NST</b>
(g)	Call Tracing (per successful trace) (non-subscription)	<b>\$4.50</b>	-	<b>NA</b>
(h)	Call Tracing (denial of per use) <sup>1</sup>	-	-	<b>HBG</b>
(i)	Caller ID - Basic (per line)	-	<b>9.99</b>	<b>NSD</b>
(j)	<b>(DELETED)</b>			
(k)	Caller ID (with Anonymous Call Blocking) (per line)	-	<b>9.99</b>	<b>NXMCR</b>
(l)	Calling Number Delivery Blocking – Permanent (per line) <sup>1,2</sup>	-	-	<b>NOB</b>
(m)	Calling Number Delivery Blocking - Per Call (per use)	-	-	<b>NA</b>
(n)	BusyConnect (per use) <sup>3</sup>	<b>2.00</b>	-	<b>NA</b>

(D)

**Note 1:** Denial of per use Call Tracing, denial of Call Return per use, denial of Repeat Dialing per use and Calling Number Delivery Blocking - Permanent, should not be considered in the determination of applicable rates when ordered in combination with other TouchStar service features.

**Note 2:** This feature is only offered to certain customers as per A13.19.3.A.13.

**Note 3:** Denial of per use BusyConnect can be obtained using the Repeat Dialing Denial of Per Use USOC BRD.

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**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS****A113.18 Reserved For Future Use****A113.19 TouchStar Service**

(Obsolated 03-13-95, Type D) Existing Caller ID - Multi-Line customers may retain their existing service as specified in this Section of the *Guidebook* if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID – Deluxe<sup>1</sup> as specified in A13.19. Service charges from Section A4. shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19. (C)

**A113.19.1 Reserved For Future Use****A113.19.2 Definitions Of Feature Offerings****A. Caller ID - Multi-Line**

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

**Note 1:** Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers. (N)

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.19 TouchStar Service (Cont'd)**

**A113.19.4 Rates**

**A. Per Subscription**

1. Rotary (Grouping) Arrangements

a. Caller ID - Multi-Line (per line)<sup>1</sup>

Per Calling Number Delivered Usage Charge

(1) Residence

**Quantity of Calls**

	<b>Rate</b>	<b>USOC</b>
(a) First 50,000	<b>\$.02</b>	<b>NSDUS</b>
(b) 50,001 - 400,000	<b>.015</b>	<b>NSDUS</b>
(c) Over 400,000	<b>.01</b>	<b>NSDUS</b>

(2) Business

**Quantity of Calls**

(a) First 50,000	<b>.02</b>	<b>NSDUS</b>
(b) 50,001 - 400,000	<b>.015</b>	<b>NSDUS</b>
(c) Over 400,000	<b>.01</b>	<b>NSDUS</b>

**A113.20 Reserved For Future Use**

**A113.21 Reserved For Future Use**

**A113.22 Reserved For Future Use**

**A113.23 Reserved For Future Use**

**A113.24 Reserved For Future Use**

**Note 1:** Effective 03-13-95, all existing Caller ID - Multi-Line customers may retain this service as specified in this Section or change to the service provided under Caller ID - Basic or Caller ID - Deluxe<sup>2</sup> as specified in A13.19. If existing Caller ID - Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID - Basic or Caller ID - Deluxe<sup>2</sup>. Service charges from Section A4. shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling number delivery feature will have to use Caller ID - Basic or Caller ID - Deluxe<sup>2</sup>. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers. (C)

**Note 2:** Effective August 1, 2016, Caller ID - Deluxe (without ACB) is no longer available for residence subscribers. (N)