

TARIFF DISTRIBUTION

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<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G006	1	0002
G006	3	0002
G006	4	0003
G006	5	0001
G006	6	0001
G006	8	0001
G006	9	0002
G006	10	0001
G006	11	0001
G006	12	0003
G007	1	0001
G007	2	0001
G007	3	0001
G007	4	0001
G007	5	0001
G007	6	0002
G008	1	0001
G009	1	0002
G009	2	0002
G009	3	0001
G009	4	0001
G6 Cont. (pg)	1	0001
G6 Cont. (pg)	2	0001
G7 Cont. (pg)	1	0003
G8 Cont. (pg)	1	0001
G9 Cont. (pg)	1	0001

DIRECTORY LISTINGS

CONTENTS

A6.1	<i>Terms and Conditions Applicable To Directory Listings</i>	1		(T)
	A6.1.1 General	1		
A6.2	Business Listing	2		
	A6.2.1 General	2		
	A6.2.2 Business Designation	2		
	A6.2.3 Trade Name	2		
A6.3	Residence Listing	3		
	A6.3.1 General	3		
A6.4	Non-Published (Private) Listing	3		
	A6.4.1 General	3		
	A6.4.2 Rate Application	3		
A6.5	Non-Listed (Semiprivate) Listing	4		
	A6.5.1 General	4		
	A6.5.2 Rate Application	4		
A6.6	Additional Listing	5		
	A6.6.1 General	5		(T)
	A6.6.2 Business Additional Listing	5		
	A6.6.3 Residence Additional Listing	5		

(M)

A6. DIRECTORY LISTINGS

CONTENTS

A6.7 Miscellaneous Listings

A6.7.1	Reserved For Future Use	6	(T)(M)
A6.7.2	Alternate Listing	6	(M)
A6.7.3	Cellular Carrier Listing	6	
A6.7.4	Access Line Service For Payphone Service Provider Telephone Listing	6	
A6.7.5	Reserved For Future Use	6	
A6.7.6	Cross Reference Listing	6	
A6.7.7	Dual Name Listing	7	
A6.7.8	Emergency Service Listing (E911, B911 and SALI)	7	
A6.7.9	Extra Listing	7	
A6.7.10	Foreign Listing	8	
A6.7.11	Reserved For Future Use	8	
A6.7.12	Mobile And Paging Service Listing	8	
A6.7.13	Reserved For Future Use	8	
A6.7.14	Optional Calling Plan Listing	8	
A6.7.15	Paging Service Listing	9	
A6.7.16	RingMaster Service Listing	9	
A6.7.17	Sharing And Resale Of Basic Local Exchange Service Listing	9	
A6.7.18	Special Text Listing (Business)	9	
A6.7.19	Stylist Service Listing	10	
A6.7.20	Telephone Answering Service Listing	10	
A6.7.21	Three-Digit Dialing Service	11	
A6.7.22	Titles And Suffixes	11	
A6.7.23	Reserved For Future Use	11	
A6.7.24	Reserved For Future Use	11	
A6.7.25	Designer Listings	11	

A6. DIRECTORY LISTINGS

A6.1 Terms and Conditions Applicable To Directory Listings

(T)

A6.1.1 General

- A.** The rates, *terms and conditions* specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service. (T)
- B.** The listings of subscribers, either without charge or at the rate specified herein for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.
- C.** Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of company records and its directories, confuse individuals using the directory, or when the subscriber cannot provide satisfactory evidence that he is authorized to do business as requested.
- D.** The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby.
- E.** One listing, except client listings, is furnished without extra charge as specified in the following:
1. each basic local exchange service line (excluding Back-Up Line) or MultiServ service main station line
 2. each PBX trunk
 3. each ESSX service NAR, ESSX-1 NAR, MultiServ PLUS service NAR, BellSouth Centrex service NAR or NAR usage package
 4. each Centrex system
 5. each Primary Rate ISDN B-Channel
- F.** When, in the sole judgment of the Company, the use of listings in excess of the listings permitted without charge as previously outlined, are needed for better identification of the subscriber, such listings may be provided without charge.
- G.** Generally, the listed address is the location of the subscriber's place of business or residence. At the subscriber's request a partial address may be shown. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, a shopping center/mall, apartment complex, industrial park, or similar facility
 - rural route and/or box number
 - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
 - any one of the preceding followed by a community and/or state name
 - a community name only
 - omitted at the subscriber's request
- The listed address may not include P.O. Box or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested.
- Only the customer name and telephone number shall be published in a listing for a Family Violence Shelter. The Company shall in no circumstance publish an address as part of the listing for a Family Violence Shelter.
- H.** Liability of the Company due to directory errors and omissions is as specified in Section A2.
- I.** A record service order charge, as specified in Section A4., applies when an order is issued solely to add or change a directory listing.
- J.** Directory listings can be suspended as specified in A2.3.16. However, the suspension rate shall be 50 percent of the regularly charged rate.

A6. DIRECTORY LISTINGS

A6.3 Residence Listing

A6.3.1 General

Generally, a residence listing consists of a surname, given name or dual name, and/or initials, the address, and the telephone number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

A6.4 Non-Published (Private) Listing

A6.4.1 General

- A. A non-published listing is not listed in either the alphabetical section of the Company's directory or directory assistance records and will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a non-published listing, the name and/or number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers and/or names.
- B. An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory or disclosing said number to any person shall attach to the Company. Where a non-published listing is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published listing or the disclosing of said listing information to any person.
- D. For accounting purposes, the telephone number, name, and address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
- E. The telephone number, name and address of the subscriber may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The subscriber waives any privacy interests in his telephone number, name and address in connection with E911 service.
- F. The Company may provide telephone number, name and address of a subscriber with a non-published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.3.

A6.4.2 Rate Application

A. Non-Published Listing

- 1. Where charge applies

(a) Each

Monthly Rate	USOC NPU
\$ 5.50	

- 2. Where charge does not apply

(a) Each

- **NP3**

- Additional service furnished to the same subscriber who has other service listed in the directory in the same name at the same address (M)
- Additional service furnished to the same subscriber who has service listed in the directory in the same name at a different address provided the listed service is in the same local exchange. (M)
- Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX or Centrex Type Services furnished to such establishments. (M)

A6. DIRECTORY LISTINGS

(M)

A6.5 Non-Listed (Semiprivate) Listing

A6.5.1 General

- A. A non-listed listing is not listed in the alphabetical section of the Company's directory, but is maintained on directory assistance records and will be furnished upon the request of a calling party.
- B. The acceptance by the Company of the subscriber's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-listed telephone number in the directory shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed listing.
- D. The telephone number, name and address of the subscriber may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The subscriber waives any privacy interests in his telephone number, name and address in connection with E911 service.
- E. The Company may provide telephone number, name and address of a subscriber with a non-published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.3.

(C)

A6.5.2 Rate Application

- A. Non-listed listing
 - 1. Where charge applies

- (a) Each
- 2. Where charge does not apply

- (a) Each
 - RingMaster service number
 - Temporary service

- Additional service furnished to the same subscriber who has other service listed in the directory in the same name at the same address.
- Additional service furnished to the same subscriber who has service listed in the directory in the same name at a different address provided the listed service is in the same local exchange.
- Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX or Centrex Type Services furnished to such establishments.

Monthly Rate	USOC
\$3.50	NLT
-	NLE

(M1)

(M1)

(M1)

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A6. DIRECTORY LISTINGS

A6.6 Additional Listing

A6.6.1 General

- A. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. Listing charges date from the day the directory assistance records are posted.
- B. Listing charges are automatically discontinued upon termination of the service or upon the removal of the listing.

A6.6.2 Business Additional Listing¹

- A. A business additional listing may be furnished in other names when, in the sole judgment of the Company, the subscriber's service is not being shared or resold.
- B. Rate Application
 - 1. Business

	Monthly Rate	USOC CLT
(a) Each	\$2.50	CLT
2. 800 Service		
(a) Each	1.80	SZS

A6.6.3 Residence Additional Listing

- A. A residence additional listing may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber's home who are recognized as a part of the subscriber's domestic establishment.
- B. Rate Application
 - 1. Residence

(a) Each	1.20	RLT
----------	-------------	------------

(M)

Note 1: Business additional listing arrangements established prior to 7-24-86 i.e., implementation of STS may be continued until the subscriber relocates or transfer service responsibility.

A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (T)

A6.7.1 Reserved For Future Use (M)

A6.7.2 Alternate Listing

A. An alternate listing may be provided to the subscriber for the purpose of directing calling parties to other telephone numbers subject to the following conditions:

1. Names of individuals are not permitted
2. Text may not exceed one line

Examples:

Nights, Sundays, and Holidays	123-4568
If No Answer	123-4568
If Extension Is Not Known	123-4568

B. Rate Application

1. Business

	Monthly Rate	USOC
(a) Nights, Sundays, and Holidays ¹	\$1.80	NSH
(b) Listings Indented under calling instructions ¹	1.80	Y6V
(c) Alternate Listings ²	2.00	FNA
2. Residence		
(a) Nights, Sundays, and Holidays ¹	1.80	NS9
(b) Listings Indented under calling instructions ¹	1.80	Y6V
(c) Alternate Listings ²	2.00	NAB

A6.7.3 Cellular Carrier Listing

See Mobile and Paging Service Listing at A6.7.12.

A6.7.4 Access Line Service For Payphone Service Provider Telephone Listing

A. A listing is not provided in connection with access line service for Access Line Service For Payphone Service Provider Telephones except when the listing will facilitate the operations of the Company or subscribers to the access line service. No additional listings are permitted.

A6.7.5 Reserved For Future Use (M1)

A6.7.6 Cross Reference Listing (M1)

A. A cross reference listing may be furnished when it is necessary to refer the directory user to another directory listing. (M1)

Examples: (M1)

Long Lumber Co	See South Lumber Co	(M1)
Regis Gary	See Regas Gary	(M1)

B. Rate Application (M1)

1. Cross Reference Listing (M1)

	Monthly Rate	USOC
(a) Business, each	\$1.80	LLT (M1)
(b) Residence, each	1.20	LRT (M1)

Note 1: These rates pertain to existing subscribers with Nights, Sundays, and Holidays' listings and listings indented under calling instructions provided prior to the effective date of this *Guidebook*. (T)

Note 2: These rates pertain to subscribers who establish new service or to existing subscribers who add or change their Nights, Sundays, Holidays' listings and/or listings indented under calling instructions after the effective date of this *Guidebook*. (T)

Page 6.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

Material appearing on this page previously appeared on page(s) 5 of this section.
 M1 Material appearing on this page previously appeared on page(s) 6.1 of this section.

A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.10 Foreign Listing

- A. A listing in the alphabetical section of Company directories outside the subscriber's local exchange may be furnished. The listing is subject to the rates, *terms and conditions* applicable to the published directory in which the listing is to appear. (T)
- B. When in the sole judgment of the Company, in the case of service located in an exchange border area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listings may be provided without charge for the main listing only.
 - 1. Foreign Listing

		Monthly Rate	USOC
C. Rate Application	(a) Where charge does not apply	\$ -	FLF
1. Foreign listing	(a) Business, each	2.10	FAL
	(b) Residence, each	1.20	FRW
2. Foreign cross reference listing	(a) Business, each	2.10	FALCX
	(b) Residence, each	1.20	FRWCX
3. Foreign alternate listing	(a) Business, each	2.10	FALSX
	(b) Residence, each	1.20	FRWSX
4. Foreign special text	(a) Business, each	2.10	FALTIX

A6.7.11 Reserved For Future Use

A6.7.12 Mobile And Paging Service Listing

- A. A Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier, or a Paging Company, may be furnished a listing for their clients at the rate specified in A6.7.12.B.
- B. Rate Application
 - 1. Mobile and Paging Service Listing
 - (a) Each .00 MSZ

A6.7.13 Reserved For Future Use

A6.7.14 Optional Calling Plan Listing

- A. A subscriber of a two-way or inward Optional Calling Plan (OCP) may be furnished a foreign listing with the text of "No Charge For Calls Dialed Direct To This Number From (name of exchange)" at the rates specified in A6.7.14.D.
- B. The initial contract period for the OCP and the OCP listing charge, shall be for the life of that directory and each subsequent directory in which it appears. However, the subscriber may discontinue the OCP and the associated OCP listing prior to the expiration of the directory in which the listing appears, provided the telephone number is changed and a disconnect report is given. (M)
- C. A foreign listing without the text may be furnished at the rates specified in A6.7.10.B. (M)
- D. Rate Application (M)
 - 1. Optional Calling Plan Listing (M)

		Monthly Rate	USOC
(a) Business, each		\$4.65	OCB (M)

A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

(M)

A6.7.15 Paging Service Listing

See Mobile and Paging Service Listing at A6.7.12.

A6.7.16 RingMaster Service Listing

- A. One listing for each RingMaster Service number will be furnished on a listed or non-listed basis at no charge to the subscriber.
- B. A RingMaster Service listing must be either business or residence as identified by the class of service.
- C. Other listings may be provided at the rates, *terms and conditions* specified in this Guidebook.

(T)

A6.7.17 Sharing And Resale Of Basic Local Exchange Service Listing

A client of a Sharing and Resale of Basic Local Exchange Service may request the reseller, on his behalf, to obtain one main listing in the alphabetical section of the directory without charge, as specified in Section A27. Other listings, as specified in this section, are also available upon reseller request for the client. All appropriate charges, *terms and conditions* for directory listings specified herein are applicable to client listings. Client listing charges will be billed to the reseller (customer of record) and will not be separately billed.

(T)

A6.7.18 Special Text Listing (Business)

- A. A special text listing provides instructions for directing incoming calls after hours during specific time periods or calling information for a specific service/department.

Example:

For The Following Zip Codes 30506 30408 30532 30533 30534

- B. A special text listing does not include a telephone number and must be followed by at least one other listing which does include a telephone number.
- C. Rate Application
 - 1. Special Text Listing

(a) per line

1.80

XLL

A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.19 Stylist Service Listing

- A. Where available, a subscriber may request to have the assigned telephone number listed in the directory using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of Stylist service listing is not exclusive to any single subscriber. The symbols "#" and "*" may not be used with this service. The digits "0" and "1" may not be used to represent the letters "O" and "I" respectively in a Stylist service telephone number. The Company reserves the right to reject a Stylist service listing when, in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the directory.
- B. Prior to establishing a Stylist service listing, the Company reserves the right to require when, necessary in its sole judgment, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name, or any other name or term, requested by the subscriber, which is copyrighted or otherwise reserved.
- C. Subscriber requests for special number assignments will be handled under the rates, *terms and conditions* described for Special Number Assignment Charges in Section A4. (T)
- D. Subscribers who request that their existing telephone number(s) be listed as a Stylist service listing will not incur a Special Number Assignment Charge.
- E. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing or not publishing a Stylist service listing in the directory shall attach to the Company. The Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication or omission of a Stylist service listing.
- F. The rates for Stylist service listings as follows are in addition to any applicable special number assignment charges or any other appropriate listing charge.
- G. Rate Application
 - 1. Stylist Service Listing

	Monthly	
	Rate	USOC
(a) Business, each	\$3.50	RNCAF
(b) Residence, each	2.50	RNQAF

A6.7.20 Telephone Answering Service Listing

- A. A client of a telephone answering service may list the telephone number of the answering service with his name, or business name at the rates specified in A6.7.20.B.
- B. Rate Application
 - 1. Telephone Answering Service Listing

	Monthly	
	Rate	USOC
(a) each	\$1.80	9FK

A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.21 Three-Digit Dialing Service (N11) Listing

- A. The phrase "Charges May Apply" will be included in the N11 Service Listing at no additional charge.

A6.7.22 Titles And Suffixes¹

- A. A title of address that precedes a name, such as Mrs., Rev., Dr., or Capt., may be included in a residence or a business personal name listing.
- B. A professional designation(s) or educational degree(s), such as MD, CPA, CREA, or JP, is a suffix which may be included at the end of a business personal name listing.
- C. One title, educational degree, or professional suffix, as allowed in A6.7.22.A. and B. will be provided at no charge. Those, in excess of one, may be provided at the rates specified in A6.7.22.E.
- D. Notation of lineal descent, such as; Jr., Sr., and III, is considered to be part of the subscribers legal name, and not a title or a suffix.
- E. Rate Application
 - 1. Listing titles in excess of one

	Monthly Rate	USOC XLDRX	
(a) Residence, each	\$1.20	XLDRX	(I)
2. Titles, professionals and/or educational degrees, in excess of one			
(a) Business, each	1.80	XLDCX	(I)

Example:

Davis John MD FACP FACS 200 Main Av 322-7799

A6.7.23 Reserved for Future Use (T)

A6.7.24 Reserved For Future Use

A6.7.25 Designer Listings

- A. This service is only available to residence customers.
- B. One Designer Listing option per customer listing is allowed with the exception of the Designer Line option which may be subscribed to in addition to the other Designer Listing options.
- C. Designer Listing options will not appear on directory assistance records, but will only be reflected in the published directory.
- D. Billing will begin with the subscriber's billing period following delivery of the directory in which the listing will appear.

(M)

Note 1: These rates, *terms and conditions* pertain to subscribers who establish new service or to existing subscribers who add or change listings after the effective date of the *offering*. (T)

A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.25 Designer Listings (Cont'd)

E. A secondary service charge applies when an order is placed to purchase one or more of the following listing options. The Company may offer waiver of associated service charges during select promotion periods. (M)

1. **Designer Bold** (M)

A directory listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number. (M)

2. **Designer Bold Plus**

A directory listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number plus additional space with a ruled line above and below the subscriber's listing information.

3. **Designer Script**

A directory listing that provides for the subscriber's name, address, and telephone number to be printed in script, which depicts a stylish writing of the listing information.

4. **Designer Script Plus**

A directory listing that provides for the subscriber's name, address and telephone number to be printed in script, which depicts a stylish writing of the directory listing plus additional space with a ruled line above and below the subscriber's listing information.

5. **Designer Line Options**

There are three Designer Line options, Designer Line (Standard), Bold Designer Line, and Script Designer Line. Each Designer Line purchased cannot exceed one printed directory line. A maximum of three (3) Designer Lines may be purchased per directory listing.

Designer Line (Standard)

An extra text line that provides information in addition to the standard listing information (name, address, and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of a descriptive nature such as interests, profession, or personal information.

Designer Line Bold

An extra line of text in bolder print or heavier type that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

Designer Line Script

An extra line of text printed in script, a stylish writing form, that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

F. Rates and Charges

1. Per Listing

	Monthly	
	Rate	USOC
(a) Designer Bold	\$4.50	LBB
(b) Designer Bold Plus	5.50	LBBAB
(c) Designer Script	4.50	SF8
(d) Designer Script Plus	5.50	DLMDX
(e) Designer Line (Standard)	5.50	XTL
(f) Designer Line Bold	6.00	DLMEX
(g) Designer Line Script	6.00	DLMFX

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A7. COIN TELEPHONE SERVICE

CONTENTS

A7.1	Reserved For Future Use	1	
A7.2	Reserved For Future Use	1	(T)
A7.3	Reserved For Future Use	1	(T)
A7.4	Access Line Service For Payphone Service Provider Telephones	1	(T)
A7.4.1	Definition And Requirements	1	(T)
A7.4.2	Reserved For Future Use	2	(T)
A7.4.3	Reserved For Future Use	2	(T)
A7.4.4	Reserved For Future Use	2	(T)
A7.4.5	Rates And Charges	3	(T)
A7.4.6	Reserved For Future Use	5	(T)
A7.4.7	Payphone Service Provider Inmate Calling Service (PSPICS)	5	(T)
(DELETED)			(D)

A7. COIN TELEPHONE SERVICE

A7.1 Reserved For Future Use

A7.2 Reserved For Future Use (M)

A7.3 Reserved For Future Use (M)

A7.4 Access Line Service For Payphone Service Provider Telephones (M1)

A7.4.1 Definition And Requirements (M1)

- A. Access line service for Payphone Service Provider (PSP) telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public. Exceptions to this service pertaining to inmates served within the confines of penal, correctional or mental institutions are provided in A7.4.7 following. (M1)
1. This access line service is only available on a flat rate basis. (M1)
 2. This access line service is provided for use with PSP noncoin-operated public telephones or PSP coin-operated public telephones. (M1)
 3. The subscriber shall be responsible for the installation, maintenance and operation of PSP telephones used in connection with this service. The owner of each payphone will be responsible for timely repairs to its payphones. (M1)
 4. PSP telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations and must conform to the rules and regulations specified by the Mississippi Public Service Commission. (M1)
 5. Each payphone must comply with all requirements involving the hearing impaired and handicapped persons. (M1)
 6. All currently existing or newly installed payphones must be in full compliance with the National Electrical Safety Code. (M1)
 7. Access line service for PSP telephones can not be included on accounts containing other classes of service. A separate account is required for this offering at each location. (M1)
 8. This access line includes an optional screening feature to prevent third number and collect calls from being billed to the subscriber's line. The operator also can not perform coin collecting functions. (M1)
 9. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account. (M1)
 10. The subscriber (the party who is billed for the access line) will be responsible for the directory assistance service charges billed to them by the local exchange service provider. (M1)
 11. Callers must be able to access an operator and 911 services at no charge. (M1)
 12. All of the following information must be clearly displayed on the front of each payphone and in the manner listed below: (M1)
 - a. All operating instructions; (M1)
 - b. Operator assistance and 911 emergency numbers; (M1)
 - c. All charges for local calls and directory assistance calls; (M1)
 - d. Name, address and telephone number of the entity or individual who can render assistance to the caller when the payphone malfunctions; (M1)
 - e. Procedures for a caller to obtain a refund from the subscriber; and (M1)
 - f. Notification of any time limitations which may apply. (M1)
 13. Each payphone must be able to return coins to the caller for any incomplete (*uncompleted*) calls. (T)(M1)
 14. There must exist an announcement or tone of the time limitation which exists on calls which must sound thirty (30) seconds prior to disconnection. The minimum time limit shall be no less than three (3) minutes. (M1)

Pages 1.0.1 through 1.2 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A7. COIN TELEPHONE SERVICE

- (M)
- A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)** (T)(M1)
- A7.4.1 Definition And Requirements (Cont'd)** (M1)
- A. (Cont'd) (M1)
15. Use of the Service (M1)
- a. The service is furnished subject to the condition that all applicable *terms and conditions* in Section A2. will be adhered to, with the exception of A2.2.1.A. and B., which restrict the use of service and prohibit payment to the customer by another for use of the service. (T)(M1)
- b. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Guidebook. (M1)
- c. This service is not subject to concessions. (M1)
- d. Suspension of service, as covered in A2.3, is not available to Access Line Service For Payphone Service Provider Telephones unless the instrument is totally inaccessible to the general public on a temporary basis. In all cases, the decision to permit temporary suspension of service for Access Line Service For Payphone Service Provider Telephones rests with the Company. If the service is suspended, it will be at full rate. (M1)
16. Payphone Service Provider telephones may not be attached to other types of access lines. (M1)
17. A subscriber must order a separate access line for each payphone installed and will be billed the appropriate rate for each such line. (M1)
18. For customers subscribing to Caller ID - Deluxe, as specified in A13.19.2.H., if the incoming call originates from a customer provided public telephone, the name information transmitted will always be "Pay Phone". (M1)
19. If a subscriber violates any *guidebook*, Commission rule pertaining to Access Line Service for Payphone Service Providers, or guidelines adopted by *the* Commission and fails to correct any deficiencies within ten (10) calendar days from receiving notification of such violation by *the* Commission, all access lines will be subject to disconnection of service. (T)(M1)
- A7.4.2 Reserved For Future Use** (M1)
- A7.4.3 Reserved For Future Use** (M1)
- A7.4.4 Reserved For Future Use** (M1)

Pages 2.1 through 2.2 are hereby deleted in their entirety and removed from this Guidebook. (N)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(T)(M)

A7.4.5 Rates And Charges

(M)

A. Access line service for PSP telephones is only available on a flat rate basis.

(T)(M)

1. (DELETED)

(M)

2. Flat Rate Service Monthly Charges¹

(M)

a. Per Access Line

(M)

	Monthly Rate^{2,3}	USOC	
(1) Unrestricted, outward ⁴	\$17.86	1ZB	(M)
(2) Unrestricted, two way ⁴	17.86	1ZA	(M)
(3) Restricted, outward ^{4,5,6}	17.86	1ZY	(M)
(4) Restricted, two way ^{4,5,6}	17.86	1FZ	(M)
(5) Restricted, outward ^{5,6,7}	17.86	1Z3	(M)
(6) Restricted, two way ^{5,6,7}	17.86	1Z5	(M)
(7) Restricted, outward ^{5,6,8}	17.86	13D	(M)
(8) Restricted, two way ^{5,6,8}	17.86	13E	(M)
3. Service charges are applied on the same basis as for individual line business service covered in Section A4.			(T)(M1)
4. Touch-Tone Calling Service will be provided at no charge to the subscriber.			(T)(M1)
5. Trouble Determination Charges are applied on the same basis as for Other Residence or Business Service covered in Section A4.			(T)(M1)
6. Operator handled local calls will be rated to the end user at the rate set forth in A3.14 following plus the appropriate operator service charges specified in A3.14.			(T)(M1)
7. Non-sent paid intraLATA toll calls will be rated to the end user at the long distance rate and the appropriate operator surcharge set forth in Section A18.			(T)(M1)
8. (DELETED) ⁹			(T)(M1)
9. Directory listings in connection with two-way public telephone access lines are furnished under the same rates, <i>terms and conditions</i> in Section A6. Listings are not available for outward public telephone access lines.			(T)(M1)

Note 1: Without waiver of any of *the Company's* rights, which rights are expressly reserved, this rate complies with the "new services test" as applied by the Federal Communications Commissions Memorandum Opinion and Order *In the Matter of Wisconsin Public Service Commission*, released January 31, 2002. (T)(M)

Note 2: The access line rate is equal to \$24.99 less the current Subscriber Line Charge (SLC) of \$7.13. Rates for the SLC may change over time. *The Company* will charge a mo rate of \$24.99 including the current SLC, and will file *guidebook* revisions in a timely fashion adjusting the access line rate to reflect future changes in the SLC charge. (T)(M)

Note 3: Rates will be effective October 1, 2003. New rates and credits will be implemented beginning with billing after the *offering's* effective date. (T)(M)

Note 4: For Access Lines which do not offer central office blocking of 900 calls, this feature is available at the request of the subscriber as provided under Customized Code Restriction (CCR) Option Number 4 defined in A13.20. (T)(M)

Note 5: Provides operator screening. (M)

Note 6: Provides central office blocking of 011+ calls direct distance dialed to numbers outside the North American Numbering Plan. (M)

Note 7: 1+900, 7 or 10 digit local and 1+DDD calls are blocked from completion. (M)

Note 8: 1+900 and 1+DDD calls are blocked from completion. (M)

Note 9: Zone Mileage Charges deleted July 1, 2000 retroactive to January 1, 2000. (T)(M1)

Material appearing on this page previously appeared on page(s) 7 and 8.1 of this section.

M1 Material appearing on this page previously appeared on page(s) 9 of this section.

A7. COIN TELEPHONE SERVICE

- A7.4 Access Line Service For Customer-Provided Public Telephones (Cont'd)** (T)(M)
- A7.4.5 Rates And Charges (Cont'd)** (M)
- B. BellSouth PSP Reward Plan** (M)
1. Definition and Requirements (M)
 - a. The BellSouth PSP Reward Plan provides the PSP a reward, ranging from 0% to 10% of the full price of the service, exclusive of taxes and fees, for a term commitment of 12 or 24 months to be applied monthly, one month in arrears. (M)
 - b. Applicable taxes and fees will be based on the full price of all services, and no taxes or fees will be added to the amount of any reward under this program. The reward for each month will be reflected as a credit in the Other Charges and Credits section of the subscriber's bill in the month following the month to which the reward relates. (M)
 - c. The BellSouth PSP Reward Plan term structure will become effective when an authorized agent of the Company executes a Letter of Intent for the BellSouth PSP Reward Plan. (M)
 - d. The BellSouth PSP Reward Plan offers a reward on the access line rates in A7.4.5.A.2.a. preceding. The reward applied will be based on the number of PSP access lines subscribed to the BellSouth PSP Reward Plan and the term commitment agreed upon. (M)
 - e. The PSP must subscribe all its payphone lines to the Company's Access Line Service for Customer-Provided Public Telephones. (M)
 - (I) This plan does not apply to Inmate lines. (T)(M)
 - f. The PSP agrees to send all 0+ local and intraLATA calls to the Company. These calls must: (M)
 - (1) originate from a telephone line associated with the subscribing PSP's account, (M)
 - (2) originate and terminate in the same LATA, (M)
 - (3) be carried and completed by the Company via Company facilities and (M)
 - (4) be billed by the Company. (M)
 - g. Rewards will be applied only to Access Line Service for Customer-Provided Public Telephone lines that are subscribed to a Flat rate service. (M)
 - h. A charge may be assessed, at the discretion of the Company, to PSP subscribers who terminate or violate the requirements outlined in this section prior to the expiration of the term commitment. (M)
 - (1) The amount to be assessed for a Letter of Intent for the BellSouth PSP Reward Plan executed on or before February 24, 2003 will be as follows: (M)
 - (a) If the termination or violation occurs within the first 12 months of a new agreement or contract extension, 50 percent of the monthly access line rate multiplied by the number of months remaining in the term agreement, then multiplied by the number of lines subscribed to the BellSouth PSP Reward Plan on the termination date of the agreement; (M)
 - (b) If the termination or violation occurs within the second 12 months of a 24 month agreement or contract extension, 25 percent of the monthly access line rate multiplied by the number of months remaining in the term agreement, then multiplied by the number of lines subscribed to the BellSouth PSP Reward Plan on the termination date of the agreement. (M)
 - (2) For Subscriber's under a BellSouth PSP Reward Plan Letter of Intent dated after February 24, 2003, if the Subscriber terminates or becomes ineligible for the BellSouth PSP Reward Plan prior to the expiration of the term commitment, the Subscriber may be billed an amount equal to the total amounts of rewards previously received by the Subscriber under the BellSouth PSP Reward Plan. (M)
 - i. The rates listed in A7.4.5.A.2.a. for access line service are stabilized under the BellSouth PSP Reward Plan for the term of the agreement and these lines will be exempt from Company initiated increases. Decreases in the access line charges that are initiated by the Company will be passed along to the subscriber, however: (M1)
 - (1) The Company reserves the right to restructure the BellSouth PSP Reward Plan structure to include rate rebalancing efforts. (T)(M1)

Any revisions to the BellSouth PSP Reward Plan will be made such that the subscribers will be charged a rate not to exceed the mandated rate and not to exceed the previous Reward Plan contracted rate. (M1)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(T)(M)

A7.4.6 Reserved For Future Use

(M)

A7.4.7 Payphone Service Provider Inmate Calling Service (PSPICS)

(M)

- A. Payphone Service Provider Inmate Calling Service (PSPICS) is an access line service for Payphone Service Provider (PSP) telephone service when provided for exclusive use of inmates served within the confines of a penal, correctional or mental institution. (M)
- B. Access line service for PSPICS when provided for the exclusive use of inmates may be concentrated one line to three instruments. However, if more than one instrument occupies a single access line, only one instrument may use the line at a given time. (M)
- C. Rates charged by the subscriber utilizing these access lines shall not exceed Company rates, (including operator surcharges) for intraLATA calls, and shall not exceed AT&T's rates for interLATA calls. (M)
- D. In lieu of Access Line Service For PSPs as described elsewhere in A7.4, CPE stations subscribing to PSPICS are provisioned by the customer as follows: (M)
 - 1. Shall be arranged for outward only calling. (M)
 - 2. May be arranged to terminate calls after fifteen (15) minutes of conversation time or sooner, at the discretion of the facility administrator, or in cases of emergency upon notification to the Company of such an arrangement. The Company will not provide credit or equivalent service to the called or calling parties for such calls. (T)(M)
 - 3. Shall be arranged to block Directory Assistance calls. (M)
 - 4. Unrestricted public telephone service may be provided at the facility administrator's request in a fully supervised location. (M)
 - 5. Except as provided below, shall be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, third number, 1+ sent-paid, 0+ sent-paid, 0- sent-paid, all 0-, 700, 800, 900, 950, 911, and 101XXXX. Where, however, the customer-provided stations can block additional digit dialing after initial call set-up, 1+ long distance and seven digit local calling may be permitted. (M)
 - 6. May be arranged for seven digit sent-paid local calling and for 0+ collect calling for intraLATA, and interLATA calling. (M)
 - 7. May be arranged to limit individual inmate calls to approved telephone numbers at the facility administrator's request. (M)
 - 8. May be arranged to block access to certain telephone numbers at the facility administrator's request. (M)
 - 9. At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders. (M)
 - 10. Shall require a positive response (pulse/tone generated response or verbal acceptance) from the called party indicating a willingness to pay for the call. (M)
 - 11. Shall terminate the call within fifteen (15) seconds or defer the call to an operator if no positive acceptance is received. (M)
 - 12. Access line service when provided for the exclusive use of inmates may be concentrated one line to three instruments. However, if more than one instrument occupies a single access line, only one instrument may use the line at a given time. (M)

Page 5.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

A7. COIN TELEPHONE SERVICE

(M)

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(M1)

A7.4.7 Payphone Service Provider Inmate Calling Service (PSPICS) (Cont'd)

(M1)

- E. Rates and charges for access line service for PSPICS are provided in A7.4.5. At the request of the facility administrator, blocking of equal access calls (101XXXX) may be provided on telephones for exclusive use of inmates at the rate following. (M1)
 - 1. Blocking of equal access calls (101XXXX) from completion (M1)

- | | Monthly | | |
|--|----------------|-------------|---------|
| (a) Per line | Rate | USOC | |
| | \$1.00 | PSE | |
| F. Except as modified herein, applicable <i>terms, conditions</i> and requirements as set forth elsewhere in A7.4 for PSP telephones will apply to PSPICS. (M1) | | | (T)(M1) |
| G. A notice shall be conspicuously displayed near PSPICS telephones which notifies inmates that the prison facility may monitor, time and restrict service from such phones and that information, such as date and time of call, duration of call, and originating and terminating number, may be furnished to the facility, and further, that the use of these telephones constitutes consent to this service. (M1) | | | (M1) |
| H. All subscribers to access line service for PSPICS must obtain a certificate of public convenience and necessity from the Public Service Commission prior to PSPICS being provided by the Company. (M1) | | | (M1) |
| I. All subscribers to access line service for PSPICS are required to validate the billing information for each call. (M1) | | | (M1) |
| J. Billing and Collection services are provided as defined in Section E8. of the Access Services Tariff. (M1) | | | (M1) |
| K. Local, IntraLATA and interLATA calls originating from PSPICS shall be completed over the facilities of carriers holding appropriate certification of public convenience and necessity from the Public Service Commission. This does not preclude the Company from handling local and intraLATA traffic. (M1) | | | (M1) |

Pages 6.1 through 15 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A8. TELEPHONE ANSWERING SERVICE FACILITIES

CONTENTS

A8.1	General Provisions (Obsoleted, See Section A108)	<i>1</i>	
A8.2	Rates And Charges (Obsoleted, See Section A108)	<i>1</i>	(T)
A8.3	(DELETED)	<i>1</i>	(T)

A8. TELEPHONE ANSWERING SERVICE FACILITIES

A8.1 General Provisions (Obsoleted, See Section A108)

(M)

A8.2 Rates and Charges (Obsoleted, See Section A108)

(M)

A8.3 (DELETED)

(M)

Pages 2 through 14 are hereby deleted in their entirety and removed from this Guidebook.

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A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

CONTENTS

A9.1 Foreign Exchange Service	1	
A9.1.1 <i>Terms and Conditions</i>	1	(T)
A9.1.2 Reserved For Future Use	1	
A9.1.3 Rates And Charges	2	
A9.2 Foreign Central Office Service	5	
A9.2.1 General	5	
A9.2.2 Rates And Charges	5	
A9.3 Reserved For Future Use	5	

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

A9.1 Foreign Exchange Service

A9.1.1 *Terms and Conditions*

- A. Foreign Exchange Service is exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served. (T)
- B. Foreign Exchange Service is in connection with the provision of a foreign exchange dial tone to a customer location in their normal serving exchange, or the extension of Centrex or ESSX-1 service off premises station channels terminating in a foreign exchange. These channels may also be furnished on a link (partial channel) basis when connected to CNM - FlexServ service, LightGate service, and/or MegaLink Channel Service.
- C. Other services, equipment or facilities used in connection with Foreign Exchange Service, except as otherwise indicated in this *Guidebook*, are furnished subject to the rates, *terms and conditions* applying in the foreign exchange from which the subscriber is served. (T)
- D. Foreign Exchange Service is furnished subject to the same restrictions as to the use of the service by other than the subscriber and his representatives, as apply in connection with other classes of service.
- E. Subscribers to Foreign Exchange Service are not required to subscribe to other service in the exchange from which they would normally be served.
- F. Where the serving Foreign Exchange is a multi-office exchange, Foreign Exchange Service will be provided from whichever central office would be most economical to the Company; if an applicant desires operation from a different central office and facilities are available therefore, foreign central office mileage charges will apply for the channel required between the Company-selected central office and the central office from which the applicant desires to be served.
- G. Foreign Exchange Service to an extended area service group of exchanges will only be provided as covered under A9.1.3.B.1. following.
- H. Service established on or before September 14, 1963, will be continued at the same service address for the same subscriber at rates based upon *terms and conditions* in effect September 14, 1963. (T)
- I. Listings established on or before March 31, 1967, will be continued at the same service address for the same subscriber based upon *terms and conditions* in effect March 31, 1967. (T)

A9.1.2 Reserved For Future Use

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

A9.1 Foreign Exchange Service (Cont'd)

A9.1.3 Rates And Charges

A. Methods Of Applying Rates

The rate for Foreign Exchange Service is the installation and monthly rate for usage-local channel plus mileage, specified in A9.1.3. following. For Centrex and ESSX-1 off premises station channels the Centrex or ESSX-1 rate applicable within the Base Rate Area of the serving foreign exchange applies, and for residence customers the Flat or Measured Individual Line Main Station rate for the serving foreign exchange applies, plus mileage and installation charges specified in A9.1.3. following and the nonrecurring charges specified in Section A4.

B. Interexchange Channels

Each exchange has a Rate Center. Charges are based on the airline distance between Rate Centers except:

1. Foreign Exchange Service from an Extended Area Service (EAS) group of exchanges to another exchange (home exchange) either within the EAS group or not a part of the group will be measured from the principal Toll Center exchange of the EAS group, or if no Toll Center exists, from the principal Rate Center of the group as determined by the Company. If the foreign exchange is part of more than one EAS group, mileage for the service will be measured to the principal Toll or Rate Center which is most distant from the home exchange in the case of A9.1.3.B.2. following.
2. Interexchange extensions for answering purposes only when terminated in secretarial switchboards or in instruments without a dial will be measured between the Rate Centers involved regardless of the EAS conditions existing. All other interexchange extensions will be rated as in A9.1.3.B.1. preceding.

Airline distance between Rate Centers is determined as provided in the Private Line Guidebook, C3.3.13.

3. Service established on or before October 23, 1971 will be continued at the same service address for the same subscriber at rates based upon *terms and conditions* in effect October 23, 1971.

(T)

C. Interoffice Channel

1. When a customer requests Foreign Exchange Service from a Wire Center that is not the primary Wire Center, interoffice mileage charges apply. Charges are based on the airline distance between the primary Wire Center and the Wire Center from which the customer is served.
2. When a customer is located in a Wire Center in the foreign exchange that is not the primary Wire Center, interoffice mileage charges apply. Charges are based on the airline distance between the primary Wire Center and the Wire Center serving the area where the customer is located.

D. (DELETED)

E. (DELETED)¹

- F. Provided facilities are available and technical equipment allows, extension station service will be furnished in the foreign exchange. The charge quoted in Section A13. for channels for extension line applies for each station.

Note 1: Zone Mileage Charges deleted July 1, 2000 retroactive to January 1, 2000.

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

A9.1 Foreign Exchange Service (Cont'd)

A9.1.3 Rates And Charges (Cont'd)

- G. The Local Service rate of, and Long Distance rates to and from, main stations or PBX Centrex and ESSX-1 systems connected for Foreign Exchange Service are the same as regularly apply to stations located in the foreign exchange area.
- H. Where Foreign Exchange Service is provided at a location outside the exchange area boundary of the exchange from which service is desired and said location is not within the exchange area of another exchange or where the applicant for Foreign Exchange Service is so located that it would be more economical to the Company to provide the Foreign Exchange Service direct from the foreign exchange to applicant's location by the extension or utilization of existing plant, the foreign exchange mileage charge will apply as follows.
For the distance from the applicant's location to the Rate Center of the foreign exchange area from which service is to be furnished a mileage charge as specified in A9.1.3. following apply.
- I. Foreign Exchange Service may be furnished involving two areas of the Company or involving an area of the Company and an area of a connecting company when the connecting company is willing to concur in arrangements for furnishing such service. Where the connecting company concurs in the interexchange rates, *terms and conditions* of this Company in A9.1.1. preceding, the mileage measurement and mileage charges will be as indicated in A9.1.3. following. (T)
- J. Where alternate full period Foreign Exchange Service is provided, an intercept arrangement may be furnished which transfers the foreign exchange number to a receiving only local number when the service is in the full period condition. This arrangement contemplates a standard termination in a handset, key equipment or PBX and is furnished at the rates and charges as specified in A9.1.3. following.
- K. For Centrex or ESSX-1 off premises station channels, and Residence customers the service charges for connections, move or change of service specified in Section A4. apply in addition to the installation charge.

1. Type 2045

a. Interexchange Channel including the Channel Terminals

(1) Per channel

(a) First mile

**Installation
Charge**

**Monthly
Rate**

USOC

\$495.00

\$45.00

1LH+4

(b) Each additional mile or fraction thereof

-

1.75

1LH+6

b. Interoffice Channel including the Channel Terminals

(1) Per channel

(a) First 1/4 mile

-

3.70

1LH+R

(b) Each additional 1/4 mile or fraction thereof

-

.45

1LH+X

c. Intercept Arrangement

- (1) To permit calls made to the foreign exchange number to be received at the customer's location in the foreign exchange during the period the service is in full period condition.

(a) Each

18.75

7.80

FXV

d. Usage

(1) Local channel¹

(a) Per Channel

300.00

97.94

NA

Note 1: Not applicable to Residence customers, and Centrex or ESSX-1 off premises station channels. (M)

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

A9.2 Foreign Central Office Service

A9.2.1 General

- A. Foreign Central Office Service is exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished. (M)
- B. Foreign Central Office Service is offered in connection with Individual Line Main Station Service, PBX Service and Centrex or ESSX-1 Service only. (M)
- C. Other services, equipment or facilities used in connection with Foreign Central Office Service, except as otherwise indicated in this Guidebook, are furnished subject to the rates, *terms and conditions* applying in the foreign central office from which the subscriber is served. (T)(M)
- D. Alternate routing of this service may be provided on a direct serve basis to the subscriber's premises from the requested foreign central office on an individual case basis as specified in Section A5, subject to the following conditions: (M)
 - 1. The subscriber must maintain a minimum of fifty percent of the trunks/lines from the central office from which service would normally be furnished. (M)
 - 2. Rates and charges for all components of the service will continue to apply as specified in A9.2.2.A. and B., with the exception of those applicable for Type 2145 channel(s). The monthly rate for the class of service desired will be based on the rates applicable from the foreign central office, but will be no less than the rates for that service from the subscriber's normal serving wire center. Additionally, rates and charges as specified in A5 will apply on an individual case basis. (M)

A9.2.2 Rates And Charges

- A. Methods Of Applying Rates (M)

The rate for Foreign Central Office Service is the monthly rate for the class of service desired, plus a foreign central office mileage charge as shown in A9.2.2.B for the distance, airline measurement, between the central office from which the subscriber would normally be served and the foreign central office (i.e., the central office from which the subscriber desires to be served). (M)
- B. The service charges for connections, move or change of service specified in Section A4. apply in addition to the installation charge. (M)
 - 1. Type 2145 (M)
 - a. Interoffice Channel including the Channel Terminals (M)
 - (1) Per Channel (M)

	Installation Charge	Monthly Rate	USOC	
(a) First 1/4 mile	\$81.00	\$35.00	1LX4R	(M)
(b) Each additional 1/4 mile or fraction thereof	-	.45	1LX4X	(M)

A9.3 Reserved For Future Use

Page 5 is hereby deleted in its entirety and removed from this Guidebook. (N)