TARIFF DISTRIBUTION

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E5. ORDERING OPTIONS FOR BELLSOUTH SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

E5.2 Access Order (Cont'd)

E5.2.4 Cancellation Of An Access Order (Cont'd)

- **B.** (Cont'd)
 - 4. (Cont'd)
 - e. Cancellation Charge Percentages (Cont'd)

Type Service/						
Critical	After:	DVA	WOT	FCD	PTD	DD
Dates	Before:	WOT	FCD	PTD	DD	
High Capacity (a. k. a. BellSouth SPA High Capacity)		48.1%	57.7%	63.9%	84.1%	100.0%
Digital Data Access (a. k. a. BellSouth SPA DSO Digital Data)		34.2%	41.0%	52.5%	81.5%	100.0%
BellSouth Metro Ethernet service		53.1%	69.9%	85.6%	94.9%	100.0%

5. The provisions of Sections E5.2.B.4.1-4 above shall not apply to cancellations of Access Orders for AT&T Switched Ethernet Service. Cancellation charges for AT&T Switched Ethernet Service are applied based upon the tiered fee schedule outlined below. When a customer cancels an Access Order (or a part of an order) for AT&T Switched Ethernet Service, cancellation charges will apply, even when nonrecurring installation charges would otherwise be waived. Cancellation charges will be calculated based on the number of calendar days between the Company's receipt of the Access Order and the cancellation date. A cancellation charge will apply on a per port connection basis as shown in the table below:

USOC	Cancellation Date – Calendar Days After Receipt of Order	Cancellation Charge (Per Port Connection)
NRFSC	0-10	\$0.00
NRFSD	11-30	\$650.00
NRFSE	31-60	\$2,000.00
NRFSF	61+	\$3,000.00

- **C.** When a customer cancels an order service for BellSouth Dedicated Ring, SMARTRing service (a.k.a. BellSouth Dedicated Ring) or BellSouth Wavelength service prior to the beginning of the selected service period, the customer will be liable for all capital expenses incurred by the Telephone Company in provisioning the BellSouth Dedicated Ring, SMARTRing service (a.k.a. BellSouth Dedicated Ring) or BellSouth Wavelength service, as of the date the order is canceled by the customer. The charges billed to the customer will not exceed an amount equal to the minimum period for the service as set forth in Section E5.2.6 and E7.4 of this guidebook at the month-to-month rates set forth in Section E5.2.4.B.
- **D.** When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- **E.** If the Company misses a service date by more than thirty days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.