

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.45 Complete Choice For Business Package (Cont'd)**

**A103.45.3 Term Plan**

- A. The Complete Choice for Business package Term Plan is available for any business customer who subscribes to a Complete Choice for Business package.
- B. Complete Choice for Business package Term Plans offer discounts off rates shown in A103.45.2. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms.
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to \$20.00 multiplied by the number of months remaining on the term.

Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.

If during the Term, an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under a Complete Choice for Business Package Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided: (N)

- 1. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months; (N)
- 2. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; (N)
- 3. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service; (N)
- 4. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and (N)
- 5. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site. (N)

It is at the Company's sole discretion whether a product change satisfies these requirements. (N)

- E. The Complete Choice for Business package Term Plan discounts are as follows:

	<b>Term</b>	<b>Discount</b>
For Term Plan elections dated on or after September 1, 2011	12 Months	25%
For Term Plan elections dated on or after September 1, 2011	24 months	25%
For Term Plan elections dated from July 1, 2003 through August 31, 2011	12 months	8%
For Term Plan elections dated from July 1, 2003 through August 31, 2011	24 months	15%
For Term Plan elections dated on or after July 1, 2003	36 months	25%

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