

BELLSOUTH  
 TELECOMMUNICATIONS, INC.  
 MISSISSIPPI  
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 BY: President - Mississippi  
 Jackson, Mississippi

## ACCESS SERVICES TARIFF

Sixth Revised Page 1  
 Cancels Fifth Revised Page 1

EFFECTIVE: September 1, 2006

**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE**

(C)

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ACCESS SERVICES TARIFF

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE

### E5.1 General

#### E5.1.1 Scope

- A. This section sets forth the regulations and order related charges for Access Orders for BellSouth SWA. These charges are in addition to other applicable charges as set forth in other sections of this Tariff.
- B. An Access Order is an order to provide the customer BellSouth SWA Service.

#### E5.1.2 Ordering Conditions

- A. A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.
- B. The customer shall provide all information necessary for BellSouth to provide and bill for the requested service. In addition to the order information required in E5.2 following, the customer must also provide:
  - Customer name and premises address(es).
  - Billing name and address (when different from customer name and address).
  - Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.
- C. A customer that orders services from this Tariff as an Enhanced Service Provider (ESP), must provide a signed statement that it meets the ESP definition as provided in E2.6.
- D. BellSouth SWA service orders for BellSouth SWA FGA and BellSouth SWA LSBSA shall be in lines.
- E. BellSouth SWA service orders for BellSouth SWA FGB and BellSouth SWA TSBSA 1 shall be in trunks.
- F. A customer who converts from an existing BellSouth SWA FG service to an equivalent unbundled service (i.e., BellSouth SWA FGA to BellSouth SWA LSBSA, BellSouth SWA FGB to BellSouth SWA TSBSA 1, and BellSouth SWA FGD to BellSouth SWA TSBSA 3) shall do so on no lower than an end office level. The Company and the customer will work cooperatively to accomplish these conversions. (D)
- G. The day upon which the customer has provided to BellSouth a firm commitment for the service and complete and accurate information to allow for the processing of the Access Order by two o'clock p.m. Central Standard Time (CST)<sup>1</sup> is the Application Date. BellSouth will release an optional initial Pending Order Confirmation, which will include the BellSouth order number and circuit identification. At the customer's request, when the BellSouth facility availability is verified, either a Firm Order Confirmation, which will include critical date information, or a Design and Ordering Confirmation, which will include design as well as critical date information, will be released. Critical date information will include the Service Date. The Service Date is the date service is to be made available to the customer and billing will commence.
 

A Pending Order Confirmation is available for orders for BellSouth-provided switched access dedicated transport services, where ordered separately from other switched access services, and for BellSouth-provided special access services. A Design and Ordering Confirmation is not available for orders submitted by end users. A Pending Order Confirmation and a Design and Ordering Confirmation are not available for orders for services provided jointly with another Exchange Telephone Company.
- H. The following charges will apply for the installation, move or rearrangement of BellSouth SWA service orders with an agreed upon service date interval of four business days or less following the Application Date of the order. These charges are in addition to other applicable BellSouth SWA nonrecurring charges for installations, moves or rearrangements of service. These charges will not apply to services provided on a Special Services Arrangement or on an Individual Case Basis, or in the event the agreed upon Service Date, as set forth preceding, is not met, or at the request of the customer to convert from a lower to higher order of service as provided for in E2.4.9A in this Tariff.

1. Per Service Order

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) <b>(DELETED)</b>		
(b) BellSouth SWA	<b>\$295.00</b>	<b>SOCSW</b>

**Note 1:** Access Orders received after two o'clock p.m. CST will be processed the next business day, which will be the Application Date.

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## ACCESS SERVICES TARIFF

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE**

(C)

**E5.1 General (Cont'd)****E5.1.3 Provision of Other Services**

- A. Testing Service, Additional Labor and Special Facilities Routing shall be ordered with an Access Order or as set forth in B. following. The rates and charges for these services, as set forth in other sections of this Tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- B. With the agreement of BellSouth, the items listed in A. preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in E5.2.3.F. following will apply when an engineering review is required.
- C. Additional Engineering is not an ordering option, but will be applied to an Access Order when BellSouth determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in E13.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10 percent.
- D. The regulations, rates and charges for Additional Engineering are as set forth in E13.1 following and are in addition to the regulations, rates and charges specified in this section.

**E5.1.4 Special Construction**

- A. The regulations, rates and charges for special construction are set forth in Section E14. following and are in addition to the regulations, and charges specified in this section.

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## ACCESS SERVICES TARIFF

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE****E5.2 Access Order****E5.2.1 Provision of Service**

- A. An Access Order is used by the Company to provide to a customer Access Service as follows:
1. BellSouth SWA services as set forth in Section 6 of Tariff FCC No. 1. (C)
  2. **(DELETED)**
  3. Other Services as set forth in E5.1.3. preceding.
- B. Information Required
- When placing an order for Access Service, the customer shall provide, at a minimum, the following information:
1. For BellSouth SWA FGA and BellSouth SWA LSBSA service, the customer shall specify:
    - a. Number of lines
    - b. First point of switching (i.e., dial tone office)
    - c. Directionality of service
    - d. BellSouth SWA Transport options, if any
    - e. Local Switching options, if any
    - f. Whether the off-hook supervisory signaling is to be provided by the customer's equipment or if it is to be forwarded by the customer's equipment when the called party answers
    - g. If the service is to be provided with an extension to a different exchange
      - the customer's premises at which the extension is to be terminated
    - h. Whether the ordered line(s) is for FX/ONAL service or MTS/BellSouth SWA WATS-type. (If the customer specifies MTS/BellSouth SWA WATS-type service, it shall also specify which lines are to be arranged in multi-line hunt group arrangements and which lines are to be provided as single lines.)
    - i. Percent Interstate Use (PIU) as specified in E2.3.14 preceding
    - j. Provide Connecting Facility Assignment (CFA), if associated with a high capacity facility
    - k. For Switched Local Channel and Switched Dedicated Interoffice Channel, the capacity
  2. For BellSouth SWA FGB and BellSouth SWA TSBSA 1 service, the customer shall specify:
    - a. The number of trunks
    - b. For trunks to an end office, the end office
    - c. For trunks to an access tandem
      - (1) The access tandem switch
      - (2) An estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem (to assist the Company in its own efforts to project further facility requirements.)
    - d. BellSouth SWA Transport options, if any
    - e. Local Switching options, if any
    - f. For terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks
    - g. The traffic type using the categories specified in Section 6.1 of Tariff FCC No. 1 to enable efficient provisioning and billing functions (C)

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE****E5.2 Access Order (Cont'd)****E5.2.1 Provision of Service (Cont'd)**

## B. Information Required (Cont'd)

## 2. (Cont'd)

- h. Percent Interstate Use (PIU) as specified in E2.3.14 preceding.
- i. Provide Connecting Facility Assignment (CFA), if associated with a high capacity facility
- j. For BellSouth SWA Local Channel and Switched Dedicated Interoffice Channel, the capacity

## 3. For BellSouth SWA FGD and BellSouth SWA TSBSA 3 service, the customer shall specify:

- a. The number of BellSouth SWA FGD and BellSouth SWA TSBSA 3 trunks

(1) for trunks ordered to an end office, the end office

(D)

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE****E5.2 Access Order (Cont'd)****E5.2.1 Provision of Service (Cont'd)****B. Information Required (Cont'd)**

3. For BellSouth SWA FGD and BellSouth SWA TSBSA 3 Service, the customer shall specify: (Cont'd) (D)
    - a. The number of BellSouth SWA FGD and BellSouth SWA TSBSA 3 trunks (Cont'd)
      - (2) for trunks ordered to an Access Tandem, the Access Tandem Switch
      - (3) for trunks with coin sent-paid capability ordered to a TOPS tandem, the TOPS tandem switch
      - (4) an estimate of the amount of traffic it will generate to and/or from each end office subtending the access and/or TOPS tandem (to assist the Company in its own efforts to project further facility requirements)  
The coin capable end offices and TOPS tandem switches are identified in the Wire Center Section of the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 4.
    - b. BellSouth SWA Transport Options, if any
    - c. Local Switching Options, if any
    - d. The traffic type using the categories specified in Section 6.1 of Tariff FCC No. 1, to enable efficient provisions and billing functions.
    - e. Provide Connecting Facility Assignment (CFA), if associated with a high capacity facility.
    - f. For BellSouth SWA Local Channel and Switched Dedicated Interoffice Channel, the capacity.
  4. For BellSouth SWA FGD and BellSouth SWA TSBSA 3 with BellSouth SWA CCSAC, in addition to the information listed in 3. preceding, the customer shall specify:
    - a. A reference to existing signaling connections or reference to a related BellSouth SWA CCSAC signaling connection order,
    - b. BellSouth SWA CCSAC Local Switching options, if any
    - c. For BellSouth SWA CCSAC trunks, STP point codes and location identifier codes, circuit identification codes and switch type and
    - d. For CCS7 Signaling Connections, specification of the level of diversity in its network, as defined in the BellSouth Guidelines to Technical Publication TR-TSV-000905.
  5. For BellSouth SWA FGD and BellSouth SWA TSBSA 3 with 64 Clear Channel Capability (CCC), in addition to the information listed preceding, the customer shall specify 64 CCC Local Switching Options, if any, with Superframe or Extended Superframe, as specified in Section 6.1.3 of Tariff FCC No. 1 and Section E7.2.9 of this intrastate Tariff.
- C. Traffic Engineering Responsibilities**
1. The customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

BELLSOUTH  
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ACCESS SERVICES TARIFF

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## **E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE**

(C)

### **E5.2 Access Order (Cont'd)**

#### **E5.2.1 Provision of Service (Cont'd)**

##### **C. Traffic Engineering Responsibilities (Cont'd)**

2. When ordering BellSouth SWA service, the trunks may be determined by the customer in the following manner. For each day the customer shall determine the highest number of trunks in use for a single hour. The customer shall, for the same hour period (i.e., busy hour), pick the twenty consecutive business days in a calendar year which add up to the largest number of trunks in use. The customer shall then determine the average busy hour trunks by dividing the largest number of trunks in use figure, for the same hour period, for the twenty consecutive business day period by twenty. This computation shall be performed for each end office and/or access tandem the customer wishes to serve.
3. If data to develop a twenty consecutive day period is not available, the customer may use a twenty-day period that contains as many consecutive days as is available.
4. The customer shall work cooperatively with the Company to determine the number of CCS7 Signaling Connections and CCS7 Signaling Terminations required to handle its signaling traffic.

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE****E5.2 Access Order (Cont'd)****E5.2.1 Provision of Service (Cont'd)****D. BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service**

For BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service, as described in Section 6.2.5 of Tariff FCC No. 1, the customer shall order in the same manner which is set forth preceding for ordering BellSouth SWA FGD or BellSouth SWA TSBSA 3 service except that the customer must order BellSouth SWA FGD or BellSouth SWA TSBSA 3 service to all access tandems or direct connections to all end offices designated by the Company as Service Switching Points for BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service within the LATA. Direct trunk routes cannot be provided unless the end office is equipped to provide the customer identification function. All traffic originating from end offices not equipped to provide the customer identification function require routing via the serving access tandem at which the function is available. Service must be ordered accordingly. (C)

The customer will also be responsible for reporting to the Company the percent interstate usage (PIU) for BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening service Service as set forth in E2.3.14 preceding.

**E. BellSouth 8XX Number Administration Service**

When ordering BellSouth 8XX Number Administration Service as described in E13.3.12 following, the customer must, at a minimum, provide the following information to the Company:

- Area of service<sup>1</sup>
- Name(s) of intraLATA and interLATA carrier(s), as applicable
- Access Carrier Name Abbreviation (ACNA) Code of the interLATA and intraLATA carrier, as applicable
- Activation date

When the POTS number is to be delivered to a customer, the customer must provide the full 10 digit POTS number to be associated with the 800 number and must indicate to whom the POTS number is to be delivered. In addition, the customer must also provide the POTS numbers associated with the intraLATA portion of BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening for subscribers who will use the Company for intraLATA BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service.

For the transport of any intraLATA 800 call by the Company, the customer must provide the end user billing information necessary for the Company to bill the appropriate intraLATA rates.

If the customer desires any of the options available with BellSouth 8XX Number Administration service as set forth in E13.3.12 following, these must also be specified on the order for service.

**F. BellSouth SWA 900 service**

For BellSouth SWA 900 service, the customer shall order in the same manner which is set forth preceding for ordering BellSouth SWA FGD or BellSouth SWA TSBSA 3 service with the following exception. The customer must order BellSouth SWA FGD or BellSouth SWA TSBSA 3 service to all access tandems or direct connections to all end offices designated by the Company as BellSouth SWA 900 service screening offices within the state. Direct trunk routes cannot be provided unless the end office is equipped to provide the customer identification function. All traffic originating from end offices not equipped to provide the customer identification function will require routing via the access tandem at which the function is available. Service must be ordered accordingly. In addition, the customer shall specify whether 900 NXX codes provided to the customer should be arranged for 1+ dialing only or for both 1+ and 0+ dialing. All 900 NXXs provided to an individual customer will be arranged for either 1+ dialing only or for both 1+ and 0+ dialing.

Note 1: The standard area of service is the entire state. Other levels of area of service may be provided with the Customized Area of Service feature.

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## ACCESS SERVICES TARIFF

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE****E5.2 Access Order (Cont'd)****E5.2.1 Provision of Service (Cont'd)****F. BellSouth SWA 900 service (Cont'd)**

When the customer desires activation of a 900 NXX code for 900 NXX screening the customer shall submit an Access Service Request (ASR) whether or not additional capacity is required. Such ASR shall be provided at least sixty calendar days prior to the effective date of the activation in order to allow the Company sufficient time for implementation.

**G. For BellSouth Directory Assistance Access service, the customer shall specify the number of trunks from the customer's premises to the DA location. Unless direct routing is specified by the customer, BellSouth Directory Assistance Access service will be provided with a BellSouth SWA FGB, BellSouth SWA FGD or BellSouth SWA TSBSA service. The customer shall also specify which BellSouth SWA FGB, BellSouth SWA FGD or BellSouth SWA TSBSA service trunk group is to be associated with the BellSouth Directory Assistance service.****H. (DELETED)****I. For BellSouth SWA Transport services, the customer must specify the Facility Hubs involved, if applicable, the channel type (e.g., BellSouth SWA VG, BellSouth SWA DS1, etc.), the channel interface, and any options desired.****J. (DELETED)****K. (DELETED)****L. When ordering BellSouth Operator Transfer Service, the IC shall specify the number of new or additional BellSouth SWA FGD or BellSouth SWA TSBSA 3 trunks desired, if any, to carry originating traffic from the Operator Services System location to the IC location in each LATA served by the Operator Services System where the IC requests BellSouth Operator Transfer Service.****M. (DELETE)****N. The Service Installation Guarantee, as set forth in E2.4.10 preceding, is applicable to specified services offered in this Tariff. The Service Installation Guarantee is applied on a per service order basis for BellSouth SWA services. The Service Installation Guarantee is applied on a per circuit basis for BellSouth SWA services.****O. For BellSouth Billing Name and Address (BNA) for Automatic Number Identification (ANI) service, in addition to the ordering conditions set forth in E5.1.2 preceding, the IC shall also provide the following:**

1. The IC's Carrier Identification Code (CIC) or pseudo CIC code and Access Carrier Name Abbreviation (ACNA). In the event the IC does not have such an assignment the IC must contact the Company for this assignment.
2. A list of Carrier Identification Codes (CICs) or pseudo CIC codes and Access Carrier Name Abbreviation (ACNA) for whom billing services are being performed.
3. The established Company Carrier Access Billing System (CABS) Account (CO7) number and if no account exists the Company will establish a CO7 account for billing purposes.

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## ACCESS SERVICES TARIFF

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE****E5.2 Access Order (Cont'd)****E5.2.1 Provision of Service (Cont'd)**

- P.** For BellSouth SWA 500 service, as described in Section 6.2.9 of Tariff FCC No. 1, the customer shall order in the same manner which is set forth preceding for ordering BellSouth SWA FGD and BellSouth SWA TSBSA 3 except that customers must order BellSouth SWA FGD and BellSouth SWA TSBSA 3 to all end offices within the customer designated LATA(s), either through the tandem or by direct connections to the end office. (D)

The customer is also responsible for reporting to the Company the percent interstate usage (PIU) for BellSouth SWA 500 service as set forth in E2.3.14 preceding. (D)

- Q.** When ordering BellSouth Remote Access Service, in addition to subscribing to the service by meeting the conditions set forth in E5.1.2 and E5.2.1.B.1 preceding, the customer shall:
1. coordinate their access service request through a customer account team;
  2. populate the project field on the access service request with "BST-RAS", and
  3. negotiate service intervals for BellSouth Remote Access Service.

**E5.2.2 Reserved For Future Use**

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## ACCESS SERVICES TARIFF

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE**

(C)

**E5.2 Access Order (Cont'd)****E5.2.3 Access Order Modifications**

- A. The customer may request a modification of its access order at anytime prior to notification by the Company that service is available for the customer's use or prior to the service date whichever is earlier. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Company will notify the customer. If the customer still desires the access order modification, the Company will schedule a new service date. All charges for access order modification will apply on a per occurrence basis.
- B. Any increase in the number of BellSouth SWA service lines, trunks or BellSouth SWA Transport Facilities or CCS7 Signaling Connections and CCS7 Signaling Terminations will be treated as a new Access Order (for the increased amount only). (C)
- C. **(DELETED)** (D)
- D. Service Date Change Charge
  - 1. Access order service dates for installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Company and re-issued with the appropriate cancellation charges applied, unless the customer indicates that billing for the service is to commence as set forth in E5.2.4.A. following.
  - 2. Failure to notify the Company prior to the original service date to request a different service date may result in the application of a Service Date Change-Additional Dispatch Charge for installations, moves and rearrangement of services. If a Company technician is dispatched to the Customer's premises on the scheduled service date and the customer has failed to notify the Company before two o'clock p.m. CST on the business day prior to the scheduled service date that it wishes to change the service date, the Company will delay the start of service pending negotiations with the customer. If the customer reschedules the service date, a Service Date Change-Additional Dispatch Charge will apply in addition to a Service Date Change Charge as specified in 4(a), following. If the customer cancels the service date, cancellation charges will apply in accordance with terms and conditions for cancellation charges as set forth in E5.2.4 following. Cancellation of the order will not preclude the application of the Service Date Change Charge and Service Date Change-Additional Dispatch Charge assessed for prior occurrences on the same order.
  - 3. A new service date may be established that is prior to the original service date if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers.

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ACCESS SERVICES TARIFF

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE** (C)

**E5.2 Access Order (Cont'd)**

**E5.2.3 Access Order Modifications (Cont'd)**

**D. Service Date Change Charge (Cont'd)**

- 4. A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The Service Date Change-Additional Dispatch Charge will apply for each occurrence of a technician dispatch to the customer's premises when the customer is not ready for service as specified in D.2 preceding. The applicable charges are:

	<b>Nonrecurring</b>	
	<b>Charge</b>	<b>USOC</b>
(a) Service Date Change Charge, per Order	<b>\$26.21</b>	<b>OMC</b>
(b) Service Date Change-Additional Dispatch Charge, per occurrence	<b>\$150.00</b>	<b>OMCAD</b>

- 5. For multiple orders with the same service date for the same customer premises, only one Service Date Change-Additional Dispatch Charge will apply. However, a Service Date Change Charge will apply for each order.
- 6. Service Installation Guarantees, as set forth in E2.4.10 of this Tariff, are not applicable for Service Date Change Charges.

**E. Partial Cancellation Charge**

- 1. Any decrease in the number of ordered BellSouth SWA service lines, trunks or BellSouth SWA Transport facilities or CCS7 Signaling Connections will be treated as a partial cancellation and the charges as set forth in E5.2.4.B. following will apply. (C)

**F. Design Change Charge**

- 1. The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Company personnel of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes may include such things as the addition or deletion of optional features or functions or a change in the type of BellSouth SWA Transport Termination, type of channel interface, type of Interface group or technical specification package. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group type, BSA type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate charges applied. (C)
- 2. Should a customer requested design change be received on a pending access order that results in the establishment of a new service date that exceeds the original service date by more than thirty days, the customer shall not be required to cancel and reissue a new order, but shall be billed a Design Change Charge and a Service Date Change Charge.
- 3. The Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a design change.
- 4. The applicable charge is:

	<b>Nonrecurring</b>	
	<b>Charge</b>	<b>USOC</b>
(a) Design Change Charge, per Order	<b>\$26.21</b>	<b>H28</b>

- 5. If a change of service date is required, the Service Date Change Charge as set forth in D. preceding will also apply. (T)

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BY: President - Mississippi  
Jackson, Mississippi

EFFECTIVE: September 1, 2006

## **E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE**

(C)

### **E5.2 Access Order (Cont'd)**

#### **E5.2.4 Cancellation Of An Access Order**

- A.** A customer may cancel an Access Order for the installation of service at any time prior to notification by the Company that the service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days.

If a customer or a customer's end user is unable to accept Access Service within 30 calendar days of the original service date, the customer has the choice of the following options:

1. The access order shall be cancelled and charges set forth in B. following will apply, or
2. Billing for the service will commence.

In any event, the cancellation date or the date billing is to commence (depending on which option is selected by the customer) shall be the 31st day beyond the original service date of the access order.

- B.** When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:
1. Costs incurred in conjunction with the provision of BellSouth SWA or Special Access BellSouth SPA service starts on the Application Date as defined in 4.b. following.
  2. When the customer cancels an access order prior to the Design Layout Report Date, as defined in 4.b. following no charges shall apply.
  3. When the customer cancels an Access Order on or after the Design Layout Report Date, a charge equal to the estimated costs incurred by the Company shall apply. Such charge is determined as specified in 4.e. following.

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## ACCESS SERVICES TARIFF

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE**

(C)

**E5.2 Access Order (Cont'd)****E5.2.4 Cancellation Of An Access Order (Cont'd)****B. (Cont'd)**

4. Charges applicable as specified in 3. preceding are based on the estimated costs incurred by the Company at the time the order is cancelled. The estimated costs incurred are determined based on the following:
  - a. Certain Company critical dates are associated with an access order provisioning interval whether standard or negotiated. These dates are used by the Company to monitor the progress of the provisioning process. At any point in the access order interval the Company is able to determine which critical date was last completed and can thus determine what percentage of the Company's provisioning costs have been incurred as of that critical date.
  - b. The critical dates tracked by the Company are as follows:
    - Application Date (APP): The date the customer provides to the Company, (1) a firm commitment for service and (2) sufficient information as detailed in E5.1. preceding to enable the Company to begin service provisioning. This is also the order date.
    - Scheduled Issue Date (SID): The date that the order is to enter the Company's order distribution system.
    - Design Layout Report Date (DLRD): The date the Design Layout Report (DLR) is forwarded to the customer.
    - Records Issue Date (RID): The date that all design and assignment information is to be sent to the central office and installation forces.
    - Wired and Office Tested Date (WOT): The date by which all intraoffice wiring is to be completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translation loading, is to be installed and tested.
    - Plant Test Date (PTD): The date on which overall testing of the service is to be started.
    - Engineering Information Report Date (EIRD): The date the engineering group in another ISS area provides information to the primary engineering group.
    - Service Date (DD): The date on which service is to be made available to the customer. This is sometimes referred to as the Due Date.
    - Designed, Verified, and Assigned Date (DVA): The date by which field implementation groups must report that all documents and materials have been received.
    - Frame Continuity Date (FCD): Date on which frame-to-frame testing must be completed. This is sometimes referred to as the Facility Continuity Check Date.
    - Loop Assignment and Make-up Date (LAM): The date by which Local Loop Assignment and Make-up information must be available.
    - Confirming Design Layout Report Date (CDLRD): The date the Design Layout Report (DLR) is to be confirmed by the customer.
  - c. The percentage of the total provisioning cost incurred by the Company at a particular critical date varies by the type of service as shown in d. following.

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE**

(C)

**E5.2 Access Order (Cont'd)**

**E5.2.4 Cancellation Of An Access Order (Cont'd)**

**B.** (Cont'd)

4. (Cont'd)

- d. When a customer cancels an access order, or part of an access order, before the service date, the Company will apply cancellation charges to the order. Cancellation charges are calculated by multiplying all the nonrecurring charges associated with the order, or that part of the order being cancelled, by the percentage shown in e. following for the critical date last completed on the order<sup>1</sup>.

e. Cancellation Charge Percentages

Type Service/ Critical Dates	After: Before:	APP SID	SID LAM	LAM EIRD	EIRD DLRD	DLRD RID	RID DVA	
(DELETED)								(D)
(DELETED)								(D)
(DELETED)								(D)
(DELETED)								(D)
(DELETED)								(D)
(DELETED)								(D)
(DELETED)								(D)
(DELETED)								(D)
(DELETED)								(D)

BELLSOUTH SWA

Trunks or Lines	2.4%	6.2%	7.5%	14.4%	22.2%	29.4%
BellSouth SWA High Capacity Facilities	7.9%	17.8%	19.9%	23.3%	28.1%	34.9%
BellSouth Wavelength Service	7.9%	17.8%	19.9%	23.3%	28.1%	34.9%

Type Service/ Critical Dates	After: Before:	DVA WOT	WOT FCD	FCD PTD	PTD DD	DD	
(DELETED)							(D)
(DELETED)							(D)
(DELETED)							(D)
(DELETED)							(D)
(DELETED)							(D)

Note 1: As set forth in E5.2.4.B. of this Tariff, when a customer cancels an order prior to the Design Layout Report Date, no cancellation charges apply.

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ACCESS SERVICES TARIFF

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE** (C)

**E5.2 Access Order (Cont'd)**

**E5.2.4 Cancellation Of An Access Order (Cont'd)**

**B. (Cont'd)**

4. (Cont'd)

e. Cancellation Charge Percentages (Cont'd)

Type Service/ Critical Dates	After: Before:	DVA WOT	WOT FCD	FCD PTD	PTD DD	DD
(DELETED)						
(DELETED)						
(DELETED)						
BELLSOUTH SWA						
Trunks or Lines		38.7%	41.7%	64.3%	93.5%	100.0%
BellSouth SWA High Capacity Facilities		48.1%	57.7%	63.9%	84.1%	100.0%
BellSouth Wavelength Service		48.1%	57.7%	63.9%	84.1%	100.0%

**C. (DELETED)** (D)

**D.** When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

**E.** If the Company misses a service date by more than thirty days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

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## ACCESS SERVICES TARIFF

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE****E5.2 Access Order (Cont'd)****E5.2.5 Selection Of Facilities For Access Orders**

- A. When a customer places an Access Order, the customer may choose to utilize facilities it previously purchased.  
 If the customer has a high capacity interface, or has purchased a facility, the customer must request that specific channels be used to implement the Access Order. If a facility assignment is not provided by the customer, the Company will provide the service from available inventory as discussed in E5.3. of this Tariff.
- B. For all other Access Orders, the option to request a specific transmission path or channel is not provided, except as provided for under Special Facilities Routing as set forth in Section E11. of this Tariff.

**E5.2.6 Minimum Period**

- A. Except as set forth in E2.4.2 of this Tariff and F. following, the minimum period for which charges are applicable for access service is one month.
- B. **(DELETED)**
- C. Service Rearrangements and Transfer of Service as set forth in Section 6.7 of Tariff FCC No. 1 for BellSouth SWA may be made without a change in minimum period requirements. (C)
- D. **(DELETED)**
- E. Changes other than those identified in Section 6.7 of Tariff FCC No. 1 will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service. (C)  
 The changes listed following are those which will be treated as a discontinuance and installation of service and for which a new minimum period will be established.
1. A move to a different building as set forth in Section 6.7.7. of Tariff FCC No. 1. (C)
  2. A change in type of service (i.e., BellSouth SWA to Special Access (a.k.a. BellSouth SPA), one type of BellSouth SWA service to another, or one type of BellSouth SWA Basic Serving Arrangement / BellSouth SWA Basic Serving Arrangement Technical Option to another except as set forth in Section 6.7 of Tariff FCC No. 1). (C)
  3. A change in the type of BellSouth SWA Local Channel.
  4. A change in BellSouth SWA.
  5. Change in BellSouth SWA service traffic type.
  6. **(DELETED)**
- F. The minimum service period for BellSouth Remote Access Service is twelve months.
- G. A customer may request disconnect of an access service at any time after the service has been established. The customer must give the Company at least one business day written or verbal notice prior to the desired disconnect date. The one business day notice period will begin on the date the Company first receives the disconnect notification, either written or verbal. The verbal notice must be followed by written confirmation within ten days.
- H. When Access Service is disconnected prior to the expiration of the minimum period, the customer is obligated for payment of the minimum period charge as set forth in E2.4.9 of this Tariff and in E5.2.7 following. When Access Service is disconnected after the expiration of the minimum period, billing for the service will be performed in accordance with the provisions set forth in E2.4.1.C. of this Tariff.

**(DELETED)**

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ACCESS SERVICES TARIFF

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE (C)

### E5.2 Access Order (Cont'd)

#### E5.2.7 Minimum Period Charges

- A. When Access Service is disconnected prior to the expiration of the minimum period, the customer is obligated for payment of the minimum period charge as set forth following. When Access Service is disconnected after the expiration of the minimum period, billing for the service will be in accordance with E2.4.1 preceding. The disconnect date is the final date the customer has use of the service.

The Minimum Period Charge, for service provided with a one month minimum period will be determined as follows:

1. For BellSouth SWA Service usage sensitive rate elements (i.e. Carrier Common Line, Local Switching, Access Tandem Switching, BellSouth SWA Transport, and Interconnection), the charge for a month or fraction thereof is equal to the applicable rates for the actual or assumed usage for the month or such fraction thereof.
2. For BellSouth SWA Transport components which are not usage sensitive (i.e., Switched Local Channel, Switched Dedicated Interoffice Channel and Channelization Equipment), the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in E 6.8 following.
3. **(DELETED)** (D)

- B. The Minimum Period Charges for BellSouth SWA FDG and BellSouth SWA TSBSA 3 service will be as set forth in E2.4.2 preceding.

- C. **(DELETED)** (D)

- D. All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.

- E. Should billing for a service which is disconnected prior to the expiration of the minimum period cover multiple billing cycles, the bill reflecting the disconnect of service will be adjusted to account for that portion of the Minimum Period Charge previously billed to the customer. In no event shall the total recurring charge billed to the customer for such service exceed the applicable Minimum Period Charge.

All applicable nonrecurring charges associated with the provision of service will be billed in addition to the Minimum Period Charge. Such nonrecurring charges include the nonrecurring charge for the installation of service and/or optional features, Service Order Modification Charges, Additional Engineering and Labor Charges, if any, etc.

#### E5.2.8 Shared Use Facilities

Shared Use occurs when BellSouth SWA services are provided over the same high capacity facility through a common interface. The facility may be ordered as digital high capacity BellSouth SWA. (C)

Billing will commence for the high capacity facility as soon as the facility is turned over to the IC for use (i.e., on the service date.) Such billing will include Switched Local Channel, the Channelization Equipment (i.e., the multiplexer) and the interoffice transport mileage, if any. Nonrecurring installation charges will also apply at this time. (C)

Such billing will continue until such time as the IC requests, by placing an order for service, that one or more of the derived channels be used in the provisioning of an end to end BellSouth SWA. When the end to end service is turned over to the IC for use, the existing billing may be modified and billing for the end to end service will commence. (C)

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE

### E5.2 Access Order (Cont'd)

#### E5.2.8 Shared Use Facilities (Cont'd)

When the original facility is ordered as Special Access (a.k.a. BellSouth SPA), the billing change to the existing facility, if any, will depend on whether the end to end service provisioned over the derived channel(s) is Special (a.k.a. BellSouth SPA) or BellSouth SWA. If Special Access (a.k.a. BellSouth SPA) service, the billing for the facility will not change but additional billing will commence for the end to end service provisioned over the facility. This billing will include an additional local channel(s) and interoffice mileage, if applicable, of a lower capacity level (e.g., voice grade).

When the original facility is ordered as Special Access (a.k.a. BellSouth SPA) and BellSouth SWA service is provisioned over a derived channel(s), the Special Access (a.k.a. BellSouth SPA) billing for the original facility will be reduced in direct proportion to the number of channels being utilized for BellSouth SWA service. For example, if six channels of DS1 are to be used for BellSouth SWA, the Special Access (a.k.a. BellSouth SPA) rate will be reduced by one fourth. The IC will be billed one fourth of the BellSouth SWA DS1 rate, plus all other applicable BellSouth SWA charges for the service provided.

When the original facility is ordered as BellSouth SWA, the billing change to the existing facility, if any, will depend on whether the end to end service provisioned over the derived channel(s) is BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service. If BellSouth SWA service, the billing for the facility will not change but additional billing will commence for the end to end service provisioned over the facility. This billing will include local switching, carrier common line and additional interoffice transport at a lower capacity, if applicable.

When the original facility is ordered as BellSouth SWA and Special Access (a.k.a. BellSouth SPA) service is provisioned over a derived channel(s), the BellSouth SWA billing for the original facility will be reduced in direct proportion to the number of channels being utilized for Special Access (a.k.a. BellSouth SPA) service. For example, if six channels of a DS1 are to be used for Special Access (a.k.a. BellSouth SPA), the BellSouth SWA rate will be reduced by one fourth. The IC will be billed three fourths of the BellSouth SWA DS1 rate, plus all other applicable BellSouth SWA charges. The IC will be billed one fourth of the Special Access DS1 (a.k.a. BellSouth SPA DS1) rate, plus all other applicable charges for the Special Access (a.k.a. BellSouth SPA) service provided.

BellSouth Dedicated Ring is only available for Shared Use with SMARTRing service (a.k.a. BellSouth Dedicated Ring) and vice versa. When these services are ordered for Shared Use Arrangements, all ring level components must be ordered as either BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service.

#### E5.2.9 BellSouth SWA Service To Cellular Interconnections

For BellSouth SWA FGD, BellSouth SWA TSBSA 1 and 3 BellSouth SWA service provided to a Mobile Telephone Switching Office (MTSO) directly interconnected to a Company access tandem office, the customer shall provide information to the Company indicating the NXX code(s) to be accessed. (D)

### E5.3 Available Inventory

Available inventory is limited and does not include facilities previously ordered. The Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with customer's requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.

### E5.4 Shared Network Arrangement

#### E5.4.1 General

- A. Shared Network Arrangement (SNA) is a service offering whereby one or more customers may share capacity on a channelized high capacity service. The BellSouth SWA DS3 and BellSouth SWA DS1 Service customers who are sharing capacity on their services with others are considered to be the host subscribers under these arrangements. The host subscriber is considered the customer for the higher level service and is solely responsible for payment of the rate elements for such level of service, from the subscriber's terminal location through channelization. SNAs will be limited to customers utilizing BellSouth SWA DS3 Service sharing capacity with other customers utilizing sub-BellSouth SWA DS3 Services and/or customers utilizing BellSouth SWA DS1 Service sharing capacity with other customers utilizing sub-BellSouth SWA DS1 services. Each rate element of any complete service, associated with the SNA, will be billed to a single subscriber and the Company will maintain separate records (including billing and network configuration) for each customer's portion of the SNA.
- B. Each service user of the lower level service is responsible for payment of the charges associated with lower level service. Under the SNA, the Company may provide the host subscriber record information (e.g. traffic patterns, percent interstate usage, etc.) pertaining to the services of other users of the shared network. Disclosure of record information will be under the sole discretion of the Company as is necessary to perform billing reconciliations and/or other functions required in connection with maintaining separate account records.

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## ACCESS SERVICES TARIFF

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA SERVICE****E5.4 Shared Network Arrangement (Cont'd)****E5.4.1 General (Cont'd)**

- C.** Each subscriber entering into the SNA is solely responsible to the Company for charges associated with that subscriber's portion of the shared network.
  - 1.** For example, SNAs for BellSouth SWA Dedicated Transport, the host customer would be responsible for a BellSouth SWA DS3 Service Switched Local Channel and the DS3 to DS1 Channelization Equipment. The service user will be responsible for payment of the Switched Dedicated Interoffice Channel charges as well as any end office based BellSouth SWA charges associated with the service.
- D.** Disconnection of the service by the host subscriber does not relieve another user of the shared network of any obligation to pay access charges associated with the portion of the shared network to which that user subscribes. The host subscriber is solely responsible for notifying the connecting service user in the event of disconnection of the host's service which affects that portion of the shared network service to which the user has subscribed. It is the responsibility of the service user to issue disconnect requests to the Company in the event the service user is notified by the host that the facility will be disconnected.
- E.** SNAs can be utilized on any of the following rate elements which comprise a service arrangement within a shared network:
  - Switched Local Channels
  - Switched Access Channelization Elements
  - Switched Access Dedicated Interoffice Channels
- F.** A one-time Coordination Charge will be assessed with the establishment of a Shared Network Arrangement. The host subscriber and the service user may, by mutual agreement, designate which party will be responsible for payment of the Coordination Charge. In the event no such agreement is communicated to the Company, the charge will be applied to the host subscriber's account and the host subscriber will be responsible for payment of said charge.
- G.** Coordination Charges for the establishment of a SNA for BellSouth SWA Services are specified in Section 6.8.7 of Tariff FCC No. 1. In addition, a separate Processing Charge will also apply to process each service order on a shared network account. (C)