

**TARIFF DISTRIBUTION**

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PURPOSE: Operator Features Sunset

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ACCESS SERVICES

3. CARRIER COMMON LINE ACCESS SERVICE-(Continued)

3.7 Rate Regulations-(Continued)

B. (Continued)

(AT) operator-DDD, operator-person, collect, credit-card, third-number and/or other like calls recorded by the IC. The Telephone Company measuring and recording equipment, except as set forth in Paragraph 3.7, C., following, will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line-by-line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each IC and then rounded to the nearest minute.<sup>1</sup>

C. When Carrier Common Line Access is provided in association with FGA, FGB, BSA-A and BSA-B end office switching in Telephone Company end offices that are not equipped for measurement capabilities, assumed average access minutes will be used to determine the charges. The assumed average access minutes are as set forth in Section 6, Paragraph 6.10.1, D., following.

D. Resold Services

1. Scope

Where the Interexchange Carrier is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the Interexchange Carrier may, at the option of the Interexchange Carrier obtain FGA, FGB, FGD, BSA-A, BSA-B, or BSA-D Switched Access Service under this Tariff as set forth in Section 6 for originating and/or terminating access in the local exchange. Such access group and BSA arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in Paragraph 3.8 in accordance with the resale rate regulations set forth in Paragraph 4. For purposes of administering this provision:

(AT) Resold intrastate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges; and shall not include interstate minutes of use.<sup>1</sup>

(AT) Resold intrastate originating MTS and MTS-type service(s) shall not include collect, third number, credit card or interstate minutes of use. <sup>1</sup>

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ACCESS SERVICES

3. CARRIER COMMON LINE ACCESS SERVICE-(Continued)

3.7 Rate Regulations-(Continued)

D. Resold Services-(Continued)

3. Resale Documentation Provided By the Customer

When the customer utilizes Switched Access Service as set forth in Paragraph 2, preceding, the Telephone Company may request a certified copy of the customer's resold MTS or MTS-type usage billing from either the customer or the provider of the MTS and/or MTS-type Service. Requests for billing will relate back no more than 12 months prior to the current billing period.

4. Regulations Concerning the Resale of MTS and MTS-type Services

When the customer is provided an access group or BSA to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in Paragraph 1, preceding, subject to the limitations as set forth in Paragraph 3.2, preceding, and the Telephone Company receives the usage information required as set forth in Paragraph 2, preceding, to calculate the adjustment of Carrier Common Line Access charges, the customer will be billed as set forth following.

a. Apportionment and Adjustment of Resold Minutes of Use

When the customer is provided with more than one access group or BSA in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

1. Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale credit adjustment applies, among the access groups and BSAs. Such apportionment will be based on the relationship of the originating usage for each access group and BSA to the total originating usage for all access groups and BSAs in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to intrastate originating MTS and/or MTS-type minutes and shall not include collect, third number, credit card or interstate minutes of use.<sup>1</sup>

(AT)

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ACCESS SERVICES

3. CARRIER COMMON LINE ACCESS SERVICE-(Continued)

3.7 Rate Regulations-(Continued)

D. Resold Services-(Continued)

4. Regulations Concerning the Resale of MTS and MTS-type Services-(Continued)

a. Apportionment and Adjustment of Resold Minutes of Use-(Continued)

1. Originating Services-(Continued)

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

2. Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups and BSAs. Such apportionment will be based on the relationship of the terminating usage for each access group or BSA to the total terminating usage for all access groups and BSAs in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to intrastate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls) and shall not include interstate minutes of use or MTS/MTS-type minutes of use paid for by another party.<sup>1</sup>

(AT)

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

b. Same State/Telephone Company/LATA Limitation

In order for the rate regulations to apply as set forth in Paragraph d, following, the access groups and BSAs and the resold MTS and/or MTS-type services must be provided in the same state in the same LATA, provided by the same Telephone Company and connected directly or indirectly. For those LATA's that encompass more than one state, the customer shall report the information by state within the LATA.

## ACCESS SERVICES

### 17. OPERATOR SERVICES

Operator Service is provided to customers from Telephone Company Operator Service System (OSS) locations.

#### 17.1 Operator Call Processing

(RT) Operator Call Processing (OCP) includes Operator Transfer. Operator Transfer service is provided from OSS Tandems to the customer's premises in conjunction with the rules and regulations of the specified Access Services found in Sections 2, 3, 5 and 6, preceding. OCP is deployed at all Southwestern Bell Telephone Company (Telephone Company) end offices in a Local Access and Transport Area (LATA). The OSS Tandem locations are provided in Volume 4 of the Southwestern Bell Interexchange Customer Information Handbook.

##### 17.1.1 Operator Transfer Service Description

Operator Transfer is an originating service that provides call routing of calls requiring operator assistance to a participating customer as requested by the calling end user. An Operator Transfer call is routed to the Telephone Company's OSS when the calling party requires operator assistance for completion to a call outside the originating LATA.

If the calling end user requests the name of a specific customer, the Telephone Company operator will consult alphabetical reference information to verify service participation and transfer the call.

If the calling end user has no specific customer preference, the Telephone Company Operator will consult reference information to identify the presubscribed interexchange carrier serving the originating line and verify service participation. The calling end user will then be offered a transfer to the participating carrier presubscribed to the originating line. If the end user accepts, the operator will transfer the call. If the end user does not want to transfer to the presubscribed carrier, the operator will advise that the end user must state a preference in order to continue the call. If the end user continues to not have a preference, the operator will advise the end user to call back when the end user has determined the name of a carrier to handle the call.

ACCESS SERVICES

17. OPERATOR SERVICES-(Continued)

17.1.2 Inward Assistance Service Description

(RT) Inward Assistance provides operator service functions on inward calls received from participating customers. Inward Assistance is provided when a participating customer's operator contacts a Telephone

(RT) Company OSS operator requesting dialing and/or routing assistance. Inward Assistance will be performed for only one telephone number per inward call received.

(RT)

C. Operator Assistance - The OSS operator will provide the customer with dialing or routing assistance such as identifying a city when given only a NPA-NXX or verifying that a specific number is a coin station. The OSS operator will, if required, complete an emergency call to the local emergency agency number.

17.2 Manner of Provisioning

A. Operator Call Processing trunking between the customer's premises and the OSS Tandem is provisioned as Switched Access FGD or BSA-D service and may be arranged, per the customer's request, as either one-way or two-way service. These trunk groups are established as final trunks and will be assigned data registers to obtain usage, peg count and overflow attempt information. If a trunk(s) does not currently exist between the customer's premises and the OSS Tandem(s), the customer must establish FGD or BSA-D service to the Telephone Company's OSS Tandem(s). The Telephone Company will provide trunk-side switching along with trunk-answer and disconnect supervisory signaling to the customer.

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ACCESS SERVICES

17. OPERATOR SERVICES-(Continued)

17.5 Rate Regulation

17.5.1 Description and Application of Rates and Charges

A. Operator Transfer

The Operator Transfer charge is a flat-rate charge applicable per call transferred.

In addition to the Operator Transfer charge, recurring Switched Access premium rates apply as set forth in Section 6, Paragraph 6.11, preceding, for usage originating from all end offices served by the OSS Tandem. Carrier Common Line (CCL) charges as set forth in Section 3, Paragraph 3.8, preceding, also will apply for originating Operator Transfer usage.

Nonrecurring Switched Access charges are applicable as specified in Section 6, Paragraphs 6.10 and 6.11, preceding.

B. Inward Assistance

The Inward Assistance flat-rate charges are specific to the operator function performed and are applied per attempt. In addition to including all operator work time and equipment necessary to perform the requested operator function, these charges also include the recurring traffic-sensitive usage costs associated with premium Switched Access Service. The specific charges for Inward Assistance shown below:

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(1) Operator Assistance - applicable per Operator Assistance attempt.

Recurring Switched Access rates including CCL charges are not applicable for Inward Assistance. Nonrecurring Switched Access charges are applicable as specified in Section 6, Paragraphs 6.10 and 6.11, preceding.

13.0. MO. - NO. 30  
ACCESS SERVICES TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 17  
2nd Revised Sheet 8  
Replacing 1st Revised Sheet 8

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ACCESS SERVICES

17. OPERATOR SERVICES-(Continued)

17.5 Rate Regulation-(Continued)

17.5.2 Rates and Charges

	<u>USOC</u>	<u>Recurring Rate</u>
(A) Operator Transfer per call transferred(1)	ZZUOP	\$0.30
(B) Inward Assistance Per Attempt		

(RT)

(RT)

(AT)

(1) Operator Assistance

ZZUOH

\$0.22

(1) In addition, Switched Access charges are applicable as detailed in Section 17, Paragraph 17.5.1, preceding.

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Issued: June 29, 2016

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

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