

TARIFF DISTRIBUTION

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DATE: April 1, 2014

STATE: MISSOURI

EFFECTIVE DATE: 04/01/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Amend the Competitive Acquisition Installation Charge Waiver

TARIFF SECTION

H001

PAGE NUMBER

5.3

PAGE REVISION

0021

**P.S.C. Mo. - No. 24
LOCAL EXCHANGE TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

21st Revised Sheet 5.3
Replacing 20th Revised Sheet 5.3

1.2 RATES (cont'd)

1.2.2 Main Service (cont'd)

G. Service Equipment Charge (cont'd)

FOOTNOTES: (cont'd)

(12) On-line Offer - The Installation charge for a residence exchange access line, on the customer's order, will be waived if the customer subscribes to local exchange service online through a Company website. The customer must also subscribe to Caller ID on at least one line.

(13) Acquisition Offer - The Installation charge for a residence exchange access line will be waived on the primary and any additional access lines if the customer has their exchange access service with another local exchange carrier and wishes to establish service with the Company.

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(14) Residence Access Line Retention Offer⁽¹⁾ - Beginning August 25, 2008, and through March 9, 2009, this offer shall be established for residence customers who call to disconnect one or more access lines, then decide to retain the line(s). Customers must keep the required services for 30 days to receive the benefit of this offer. If customers call to disconnect one line, they will receive a \$5.00 monthly discount on their account. If customers call to disconnect two or more lines, they will receive a total \$10.00 monthly discount on their account. Customers must already subscribe to or newly purchase Caller ID and one prescribed additional feature on one line. Customers may only receive this offer once.

Effective March 10, 2009, eligible customers will receive a \$5 bill Credit per line for up to two access lines, for a maximum of 24 months, provided the access line(s) and required features are retained.

This offer is not available to subscribers of Complete Choice Basic or Complete Choice Enhanced.

The prescribed additional feature with monthly billing must be selected from the following list: Call Waiting, Call Waiting ID, Call Forwarding, Three-Way Calling, Speed Calling 8, Call Return, Auto Redial, Call Blocker, Priority Call, or Privacy Manager. Applicable nonrecurring feature installation charges will be waived if one or both features are newly purchased.

Customers bills will be credited each month that the line(s) and required features are retained on the account. If customers disconnect an applicable line or required feature under this offer before the next bill period date in which a credit is due, any further discounts available under this offer will cease. If customers move from their current location, any further discounts available under this offer will cease. This offer cannot be combined with any other access line retention offer that provides a monthly recurring discount.

(1) This Residence Access Line Retention Offer is obsolete for residence customers, except for existing installations at existing locations for existing residence customers for the remainder of their term who subscribed to the plan prior to November 1, 2010.