

**AT&T MISSOURI GUIDEBOOK**

PART 4 - Exchange Access Services  
SECTION 1 - Exchange Service Areas

39th Revised Sheet 37  
Replacing 38th Revised Sheet 37

**EXCHANGE SERVICE – MISSOURI PORTION**

**A. Blytheville, Arkansas Exchange**

1. General

This Guidebook is governed, except as otherwise specified herein, by all other Tariffs of the Southwestern Bell Telephone Company on file in the State of Missouri, which are hereby made a part of this Guidebook. Unless otherwise specified, the charges quoted in this Guidebook or in any other Missouri Tariff or Guidebook are for periods of one month, are payable monthly in advance and entitle the customer to exchange telephone service within the Blytheville Exchange Area and Extended Area Service to the Dell, Arkansas, Exchange.

This exchange area includes, in addition in the Missouri portion, certain territory in the State of Arkansas comprising the City of Blytheville and vicinity, as shown on the exchange area map for this exchange.

2. Rates

The rates for main and extension service do not include a Company-provided instrument, except for Semi-Public Service, which includes one station equipped with a coin-collecting device.

Within the Base Rate Area, as shown on the Related Exchange Area Map:

<u>Class of Service</u>	<u>Current Monthly Rates</u>	
a. Urban Service		
Business - Flat Rate		
One-Party Line	\$3,995.00	(I)
Multiline	3,995.00	(I)
PBX Trunk	5,288.00	(I)
Residence - Flat Rate, One-Party Line	58.00	
Multiline	15.00	

**EXCHANGE SERVICE – MISSOURI PORTION (cont'd)**

**B. Atchison, Kansas Exchange**

1. General

This Guidebook is governed, except as otherwise specified herein, by all other Tariffs of the Southwestern Bell Telephone Company on file in the State of Missouri, which are hereby made a part of this Guidebook. Unless otherwise specified, the charges quoted in this Guidebook or in any other Missouri Tariff or Guidebook are for periods of one month, are payable monthly in advance and entitle the customer to exchange telephone service within the Atchison Exchange Area. This Exchange Area includes, in addition to the Missouri Portion, certain territory in the State of Kansas comprising the City of Atchison and vicinity, as shown on the Exchange Area Map for this exchange.

2. Rates

- a. The rates for main service do not include a Company provided instrument, except for Semi Public Service, which includes one station equipped with a coin collecting device.
- b. Within the Missouri portion of the exchange, rates will be frozen until March 1, 1995. Urban mileage charges as set forth in Paragraph c. and d. following, apply as applicable, in addition to exchange rates when service is provided outside the Base Rate Area. Exchange rates are as follows:

	<u>Current Rates</u>	
Business - Flat Rate		
One-Party Line	\$3,995.00	(l)
Multiline	3,995.00	(l)
PBX Trunk	5,288.00	(l)
Residence - Flat Rate, One-Party Line	58.00	
Multiline	15.00	

- c. The following urban mileage charge applies to those customers provided exchange service located outside the base rate area:

	<u>USOC</u>	<u>Monthly Rate</u>
Urban Mileage Charge, per line	1LS1H	\$1.94

- d. The following urban mileage charge applies to former two-party customers who were located two miles beyond the Suburban Service Area boundary prior to the conversion of the exchange to one-party service. The charge applies to “existing installations, at existing locations, for existing customer”.

	<u>USOC</u>	<u>Monthly Rate</u>
Urban Mileage Charge, per line	XUDV3	\$3.26

**EXCHANGE SERVICE – MISSOURI PORTION (cont'd)**

**C. Fort Scott, Kansas Exchange**

1. General

This Guidebook is governed, except as otherwise specified herein, by all other Tariffs of the Southwestern Bell Telephone Company on file in the State of Missouri, which are hereby made a part of this Guidebook. Unless otherwise specified, the charges quoted in this Guidebook or in any other Missouri Tariff or Guidebook are for periods of one month, are payable monthly in advance and entitle the customer to exchange telephone service within the Fort Scott Exchange Area. This Exchange Area includes, in addition to the Missouri Portion, certain territory in the State of Kansas comprising the City of Fort Scott and vicinity, as shown on the Exchange Area Map for this exchange.

2. Rates

- a. The rates for main service do not include a Company provided instrument, except for Semi Public Service, which includes one station equipped with a coin collecting device.
- b. Within the Missouri portion of the exchange, rates will be frozen until March 1, 1995. Urban mileage charges as set forth in Paragraph c. and d. following, apply as applicable, in addition to exchange rates when service is provided outside the Base Rate Area. Exchange rates are as follows:

	<u>Current Monthly Rates</u>	
Business - Flat Rate		
One-Party Line	\$3,995.00	(l)
Multiline	3,995.00	(l)
PBX Trunk	5,288.00	(l)
Residence - Flat Rate, One-Party Line	58.00	
Multiline	14.70	

- c. The following urban mileage charge applies to those customers provided exchange service located outside the base rate area:

	<u>USOC</u>	<u>Monthly Rate</u>
Urban Mileage Charge, per line	1LS1H	\$1.94

- d. The following urban mileage charge applies to former two-party customers who were located two miles beyond the Suburban Service Area boundary prior to the conversion of the exchange to one-party service. The charge applies to “existing installations, at existing locations, for existing customer”.

	<u>USOC</u>	<u>Monthly Rate</u>
Urban Mileage Charge, per line	XUDV3	\$3.26

**EXCHANGE SERVICE – MISSOURI PORTION (cont'd)**

**D. Leavenworth-Lansing, Kansas Exchange**

1. General

This Guidebook is governed, except as otherwise specified herein, by all other Tariffs of the Southwestern Bell Telephone Company on file in the State of Missouri, which are hereby made a part of this Guidebook. Unless otherwise specified, the charges quoted in this Guidebook or in any other Missouri Tariff or Guidebook are for periods of one month, are payable monthly in advance and entitle the customer to exchange telephone service within the Leavenworth-Lansing, Exchange Area.

2. Rates

a. The rates for main service do not include a Company provided instrument, except for Semi Public Service, which includes one station equipped with a coin collecting device.

b. Within the Missouri portion of the Exchange Area:

	<u>Current Monthly Rates</u>	
Business - Flat Rate		
One-Party Line	\$3,995.00	(l)
Multiline	3,995.00	(l)
PBX Trunk	5,288.00	(l)
Residence - Flat Rate, One-Party Line	58.00	
Two-Party	9.00	
Multiline	15.00	

Urban service applicable within the Base Rate Area; where urban service is furnished outside, urban mileage charges are applicable as set forth below:

	<u>Current Rates</u>
One-party line stations and Private Branch Exchange Trunks	\$1.09
Party line Stations, each	.80

Urban mileage charges, as shown above, apply to customers having urban service who are located within the suburban service area. In those cases where the Base Rate Area boundary follows the center line of a street or highway, all dwellings or structures facing or adjoining this street or highway and within 150 feet of the center line of the street or highway shall be considered within the Base Rate Area and shall be given urban service without the application of urban mileage.

Area between the Base Rate Area boundary and suburban service area boundary.

**EXCHANGE SERVICE – MISSOURI PORTION**

**E. Pittsburg, Kansas Exchange**

1. General

This Guidebook is governed, except as otherwise specified herein, by all other Tariffs of the Southwestern Bell Telephone Company on file in the State of Missouri, which are hereby made a part of this Guidebook. Unless otherwise specified, the charges quoted in this Guidebook or in any other Missouri Tariff or Guidebook are for periods of one month, are payable monthly in advance and entitle the customer to exchange telephone service within the Atchison Exchange Area. This Exchange Area includes, in addition to the Missouri Portion, certain territories in the State of Kansas comprising the Cities of Pittsburg, Frontenac and vicinity, as shown on the Exchange Area Map for this exchange.

2. Rates

- a. The rates for main service do not include a Company-provided instrument.
- b. Within the Missouri Portion of the exchange, rates will be frozen until March 1, 1995. Urban mileage charges as set forth in Paragraph c. and d. following, apply as applicable, in addition to exchange rates when service is provided outside the Basic Rate Area. Exchange rates are as follows:

	<u>Current Monthly Rates</u>	
Business - Flat Rate		
One-Party Line	\$3,995.00	(l)
Multiline	3,995.00	(l)
PBX Trunks	5,288.00	(l)
Residence - Flat Rate, One-Party Line	58.00	
Multiline	14.70	

- c. The following urban mileage charge applies to those customers provided exchange service located outside the base rate area:

	<u>USOC</u>	<u>Monthly Rate</u>
Urban Mileage Charge, per line	1LS1H	\$1.94

- d. The following urban mileage charge applies to former two-party customers who were located two miles beyond the Suburban Service Area boundary prior to the conversion of the exchange to one-party service. The charge applies to "existing installations, at existing locations, for existing customer".

	<u>USOC</u>	<u>Monthly Rate</u>
Urban Mileage Charge, per line	XUDV3	\$3.26

**EXCHANGE LINES AND USAGE (cont'd)**

**A. Rates (cont'd)**

1. Business<sup>6,8/</sup>

a. Main Service

<u>Group</u>	Rates		
	<u>Flat Rate 1-Party</u> <sup>9/</sup>	<u>Message Rate 1-Party</u> <sup>1,7/</sup>	<u>Measured 1-Party</u> <sup>7/</sup>
A	\$3,995.00 (I)	\$3,995.00 <sup>2/</sup> (I)	\$3,995.00 (I)
B	3,995.00	3,995.00 <sup>2/</sup>	3,995.00
C - Principal	3,995.00	3,995.00 <sup>2/</sup>	3,995.00
C - Metropolitan Calling Area-1	3,995.00	3,995.00 <sup>2/</sup>	3,995.00
D - Principal	3,995.00	3,995.00 <sup>3/</sup>	3,995.00
D - Metropolitan Calling Area-1	3,995.00	3,995.00 <sup>3/</sup>	3,995.00
D - Metropolitan Calling Area-2	3,995.00 (I)	3,995.00 <sup>3/</sup> (I)	3,995.00 (I)
<u>Group</u>	<u>Multiline</u> <sup>9/</sup>	<u>Information Terminal</u> <sup>9/</sup>	<u>Shared Tenant Service (STS)</u>
A	\$3,995.00 (I)	\$3,995.00 (I)	\$114.00
B	3,995.00	3,995.00	114.00
C - Principal	3,995.00	3,995.00	114.00
C - Metropolitan Calling Area-1	3,995.00	3,995.00	114.00
D - Principal	3,995.00	3,995.00	114.00
D - Metropolitan Calling Area-1	3,995.00	3,995.00	114.00
D - Metropolitan Calling Area-2	3,995.00 (I)	3,995.00 (I)	114.00

See Sheet 3 for footnotes

**EXCHANGE LINES AND USAGE (cont'd)**

**A. Rates (cont'd)**

1. Business<sup>/6,8/</sup> (cont'd)

a. Main Service

Group	Rates				
	Measured 1-Party Trunk <sup>/7/</sup>	Flat Rate Trunk <sup>/7,9,10/</sup>	1st Message Trunk <sup>/1,7/</sup>	Additional Message Trunk <sup>/1,7/</sup>	
A	\$4,083.00	\$5,288.00	\$4,538.00 <sup>/4/</sup>	\$4,538.00	(l)
B	4,083.00	5,288.00	4,538.00 <sup>/4/</sup>	4,538.00	
C - Principal	4,083.00	5,288.00	4,538.00 <sup>/4/</sup>	4,538.00	
C - Metropolitan Calling Area-1	4,083.00	5,288.00	4,538.00 <sup>/4/</sup>	4,538.00	
D - Principal	4,083.00	5,288.00	4,538.00 <sup>/4/5/</sup>	4,538.00	
D - Metropolitan Calling Area-1	4,083.00	5,288.00	4,538.00 <sup>/4/</sup>	.00 <sup>/5/</sup> 4,538.00	
D - Metropolitan Calling Area-2	4,083.00	5,288.00	4,538.00 <sup>/4/</sup>	.00 <sup>/5/</sup> 4,538.00	(l)

/1/ This service offering is subject to the availability of necessary facilities.

/2/ Includes allowance of 100 local messages; additional local messages are billed at \$.06 each.

/3/ Includes allowance of 100 local messages; additional local messages of \$.07 each.

/4/ Includes allowance of 200 local messages; additional local messages of \$.06 each.

/5/ Includes allowance of 200 local messages; additional local messages of \$.07 each.

/6/ The rates for main service do not include a telephone instrument.

/7/ This service may be used with Key Telephone Systems, Communications Systems, Private Branch Exchange System or any other type of terminal equipment, except coin telephone service.

/8/ The priority provisioning and restoration of services offered under this tariff relative to the National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System shall be pursuant to the regulations and rates as delineated in Part 8, Section 5 of the Guidebook.

/9/ When this service is purchased in conjunction with the Missouri School Discount Program, refer to Part 2, Section 2 of the Guidebook for the appropriate rules and regulations.

For application in this guidebook, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

/10/ As referenced for use with the Plexar family of services as access lines (USOCs TCP1X, TCPOX, TCPCX) the monthly charge shall be \$184.00.

**DID/AIOD SERVICE (cont'd)**

**A. Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)**

2. Rates

*For all trunk types except Primary Rate ISDN:*

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
First 100 Direct Inward Dialing numbers assigned /NEB/	\$3,775.00 (I)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers /NEC/	3,775.00 (I)	165.00 <sup>/1/</sup>	5.50
First 10 Direct Inward Dialing numbers assigned /NDZ/	863.00 (I)	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers /NDA/	863.00 (I)	10.00 <sup>/1/</sup>	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number /REAHZ/ <sup>/2/</sup>	---	10.00	5.50
Re-instatement of a number to Direct Inward Dialing Number Block /REAL9/ <sup>/2/</sup>			
- 1st DID Number	---	200.00	
- Each Additional DID Number	---	20.00	
Direct Inward Dialing Trunk Termination <sup>/3/</sup>			
- With Dial Pulse (DP) Signaling per trunk /NDT/	5,449.00 (I)	15.75	5.50
- With Multi-frequency (MF) Signaling per trunk /NTP/	5,449.00 (I)	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk /NMD/	5,449.00 (I)	138.00	5.50

/1/ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

/2/ Offered subject to the availability of facilities.

/3/ Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>SM</sup> or SuperTrunk Service.

**DID/AIOD SERVICE (cont'd)**

**A. Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)**

2. Rates (cont'd)

*For Primary Rate ISDN:*

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
First 100 Direct Inward Dialing numbers assigned /ZT8/	\$3,775.00 (I)	\$165.00 <sup>/1/</sup>	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers /ZT9/	3,775.00 (I)	165.00 <sup>/1/</sup>	5.50
First 10 Direct Inward Dialing numbers assigned /ZT5/	863.00 (I)	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers /ZT6/	863.00 (I)	10.00 <sup>/1/</sup>	5.50
First individual Direct Inward Dialing Number assigned /ZTN/	323.00 (I)	10.50 <sup>/2/</sup>	
Each additional Direct Inward Dialing Number assigned /ZTN/	323.00 (I)	10.50 <sup>/3/</sup>	
Removal of a number from Direct Inward Dialing Number Block, per DID number /REAHZ/ <sup>/4/</sup>	---	10.00	5.50
Re-instatement of a number to Direct Inward Dialing Number Block /REAL9/ <sup>/4/</sup>			
- 1st DID Number	---	200.00	
- Each Additional DID Number	---	20.00	

/1/ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

/2/ Applies to the first number ordered per request, per customer premises, per installation date.

/3/ Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

/4/ Offered subject to the availability of facilities.

**ADVANCED INTELLIGENT NETWORK SERVICES**

Effective July 15, 2024, Disaster Routing Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add or change will not be accepted. The Company will continue to provide existing service to existing customers until the service is discontinued.

**B. Disaster Routing Service (cont'd)**

6. Rates and Charges

	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
a. Service Establishment, per Account per location <sup>/1/</sup>	SEPRE	N/A	\$195.00
b. Forwarded Telephone Numbers, per Telephone Number			
Telephone Numbers to be forwarded, per telephone number-Choice 1: <sup>/2,5/</sup>			
1 - 20	R7UFX	\$290.00 (I)	2.75
21 - 100		290.00 (I)	2.75
101 - 250		290.00 (I)	2.75
250 - 500		290.00 (I)	2.75
501 - 1000		290.00 (I)	2.75
1001 or more		290.00 (I)	2.75
or			
Telephone Numbers to be forwarded, per telephone number and per completed call-Choice 2: <sup>/2,3,5/</sup>			
1 - 20	R7UFC	290.00 (I)	2.75
21 - 100		290.00 (I)	2.75
101 - 250		290.00 (I)	2.75
250 - 500		290.00 (I)	2.75
501 - 1000		290.00 (I)	2.75
1001 or more		290.00 (I)	2.75
Per Call Completed		.15	--
c. Group of Telephone Numbers equipped, per group	R7NPG	3,256.00 (I)	45.00
d. Rearrangement Charges - per rearrangement <sup>/4/</sup>	RCHAX	N/A	95.00
e. Password Reinitialization - per occasion	NR91P	N/A	20.00

NOTES: On Sheet 6

**HOTLINE/WARMLINE<sup>/1/ /4/</sup>**

Except as otherwise indicated for Wire Centers in Part 2, Section 2.A, paragraph 4, effective October 15, 2025, Hotline/Warmline described in this section will no longer be available for purchase by new or new accounts for existing customers. In addition, requests to move, add or physically change service arrangements will not be accepted.

**A. Description of Service<sup>/2/</sup>**

1. The Hotline feature provides an access line with the capability to automatically originate a call to a preassigned number. The call is immediately and automatically triggered by an off-hook condition. Incoming calls will be received normally.
2. The Warmline feature provides an access line with the capability to automatically originate a call to a preassigned number. The call is triggered by an off-hook condition, but only after a five-second waiting period. During the five-second waiting period, the customer may manually dial an outgoing call. Incoming calls will be received normally.

**B. Rates**

The following rates apply in addition to the established rates for the access line and any other associated services.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge<sup>/3/</sup></u>
Hotline Service <sup>/4/</sup> .....	HLA	\$1,665.00 (I)	\$50.00	\$5.00
Warmline Service <sup>/4/</sup> .....	WLS	1,665.00 (I)	50.00	5.00

/1/ Coin, and multiline hunt lines are excluded from employing the Hotline and Warmline features.

/2/ These features are available only where facilities permit.

/3/ A Service and Equipment Charge of \$5.00 will be applied for any subsequent change to the called number.

/4/ Effective December 1, 2015, Hot Line and Warm Line are no longer available to residence customers.

**BUSY-OUT ARRANGEMENT**

Except as otherwise indicated for Wire Centers in Part 2, Section 2.A, paragraph 4, effective October 15, 2025, Busy-Out Arrangement described in this section will no longer be available for purchase by new or new accounts for existing customers. In addition, requests to move, add or physically change service arrangements will not be accepted.

**A. Service**

Rotary Number Group<sup>/1/</sup>

	<u>Monthly Rate</u>	<u>Installation / Move Charge</u>	<u>Service and Equipment Charge</u>
Control equipment at the central office /P89/. . . . .	\$1,410.00 <sup>/2/</sup>	\$5.00	\$5.50
Signaling channel. . . . .	As specified in the Private Line Service Part 15.		
Change in point of break in rotary number group. . . . .	---	5.00	5.50

/1/ The Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.

/2/ Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.